DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

*1.a. Type of Submission:		• Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		g Request?	* 1.d. Version: Initial Resubmission Revision Update
							State Use Only:
				2. Date Received:			State Use Only.
				3. Applicant Identifier:		Pt	5 Data Bassinal Bu State.
				4a. Federal Entity 4b. Federal Award			5. Date Received By State:
				4b. Federal Award	a 1aenti	mer:	6. State Application Identifier:
7. APPLICANT	INFORMATION						
* a. Legal Name	e: Pascua Yaqui Tribe						
* b. Employer/7	Taxpayer Identification N	Number (EIN/TIN): 86-	023228	* c. Organizationa	al DUNS	S: 078987765	5
* d. Address:				I.			
* Street 1:	7474 S. CAMII	NO DE OESTE		Street 2:			
* City:	TUCSON			County:		Pima	
* State:	AZ			Province:			
* Country:	United States			* Zip / Postal C	Code:	85746 -	
e. Organization	al Unit:						
Department Na Pascua Yaqui S				Division Name:			
f. Name and con	tact information of perso	on to be contacted on ma	tters involving th	nis application:			
Prefix:	* First Name: irma		Middle Name:	Middle Name: * Last Name: valencia			
Suffix:	Title: Program Manager		Organizational Pascua Yaqui T	izational Affiliation: a Yaqui Tribe			
* Telephone Number: (520) 879-5640	Fax Number (520)879-5646		* Email: irma.valencia@pascuayaqui-nsn.gov				
* 8a. TYPE OF I: Indian/Native	APPLICANT: American Tribal Governm	ent (Federally Recognized	1)				
b. Additional	Description:						
* 9. Name of Fe	* 9. Name of Federal Agency:						
			og of Federal Domestic ssistance Number:			CFDA Title:	
10. CFDA Numbe	ers and Titles	93568		Low-Income Home Energy			y Assistance
11. Descriptive	Title of Applicant's Proje	ect					
12. Areas Affect	12. Areas Affected by Funding:						
13. CONGRESS	SIONAL DISTRICTS OF	₹:					
* a. Applicant AZ				b. Program/Project:			

Attach an additional list of Program/Project Congressional Districts if needed.							
14. FUNDING PERIOD:			15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2015 b. End Date: 09/30/2016			* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO R	* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made availabl	le to the State under the Executive Order	12372					
Process for Review on :							
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.					
c. Program is not covered by E.O. 123	372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO							
Explanation:							
accurate to the best of my knowledge. I a	(1) to the statements contained in the list also provide the required assurances** are tents or claims may subject me to crimina	nd agree to con	nply with any resulting term	s if I accept an award. I am aware that			
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is	contained in the announcem	ent or agency specific instructions.			
18a. Typed or Printed Name and Title of irma valencia	f Authorized Certifying Official		18c. Telephone (area code, (520) 879-5640	number and extension)			
			18d. Email Address irma.valencia@pascuayaqui-	nsn.gov			
18b. Signature of Authorized Certifying	Official		18e. Date Report Submitte 11/10/2015	d (Month, Day, Year)			
Attach supporting docum	nents as specified in agenc	y instruc	tions.				

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a

collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 Heating assistance 09/30/2016 V 10/01/2015 09/30/2016 Cooling assistance V Crisis assistance 10/01/2015 09/30/2016 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 35.00% Cooling assistance 35.00% 30.00% Crisis assistance Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs 0.00% 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

	Heati	Heating assistance					Cooling assistance			
	Weat	Weatherization assistance					Other (specify:)			
~ .										
		2605(b)(2)(A) - Assurance 2, 2605(c) useholds categorically eligible if one					entogo	ries of bonefits in	the lef	t column bolow?
Yes	No	senoids categorically engine if one	nouse	moid member rece	ives of	ie of the following	Categor	ries of benefits in	the lef	t column below:
If you	answered "Yes"	to question 1.4, you must complete t	the ta	ble below and answ	ver qu	estions 1.5 and 1.6				
	Heating Cooling Crisis Weatherization									
TANF			_	Yes ONo		Yes O No		Yes O No	_	Yes No
SSI			-	Yes O No		Yes O No		Yes O No		Yes O No
SNAP			-	Yes O No		Yes O No		Yes O No	_	Yes 💽 No
Means	tested Veterans Pro-	ograms	⊙	Yes O No	⊙	Yes O No	⊙	Yes O No	0	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other(Specify) 1			C Yes C No		C Yes C No		C Yes C No		C Yes C No
1.5 De	you automaticall	y enroll households without a direct	t annı	ıal application? 🖰	Yes	⊙ No				
If Yes	, explain:									
1 6 H	ow do vou ensure	there is no difference in the treatme	ent of	rategorically eligib	le hou	seholds from thos	not re	ceiving other nub	lic acci	istance when
deteri	nining eligibility ຄ	and benefit amounts?						-		
		for categorically eligible household al iving other public assistance. The cate								
receiv	ing public assistand	e e								
SNAP	Nominal Payment	s								
		HEAP funds toward a nominal payr	ment f	or SNAP househol	lds? C	Yes O No				
		to question 1.7a, you must provide a								
1.7b A	mount of Nomina	al Assistance: \$0				·				
1.7c F	requency of Assis	tance								
	Once Per Year									
	Once every five y	rears								
	Other - Describe	:								
1.7d I	Iow do you confir	m that the household receiving a no	minal	payment has an e	nergy	cost or need?				
Deterr	mination of eligibil	ity -Countable income								
Deteri	mination of Eligibil	ity - Countable Income								
1.8. Ir		ousehold's income eligibility for LIH	IEAP,	do you use gross i	ncome	or net income ?				
>	Gross Income									
	Net Income									
1.9. Se	elect all the applic	able forms of countable income used	d to d	etermine a househo	old's ir	come eligibility fo	r LIHI	EAP		
>										
>	Self - Employme	nt Income								
>	Contract Income									
	Payments from r	nortgage or Sales Contracts								
>	✓ Unemployment insurance									

	Strike Pay							
>	Social Security Administration (SSA) benefits							
	Including MediCare deduction Excluding MediCare deduction							
	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
>	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
>	Rental income							
	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
>	Alimony							
>	Child support							
>	Interest, dividends, or royalties							
>	Commissions							
>	Legal settlements							
>	Insurance payments made directly to the insured							
>	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
>	Income tax refunds							
	Stipends from senior companion programs, such as VISTA							

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

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Section 2 - Heating Assistance							
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the income eligibility threshold used for the heating componenet:							
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?			C _{No}				
2.3 Check the appr	ropriate boxes below and describe the policies	for each.					
Do you require an	Assets test ?	C Yes	⊙ No				
Do you have additi	onal/differing eligibility policies for:	ı.					
Renters?		C Yes	€ No				
Renters Livii	ng in subsidized housing ?	OYes	€ No				
Renters with	utilities included in the rent ?	Oyes	€ No				
Do you give priorit	y in eligibility to:						
Elderly?		⊙ Yes	C _{No}				
Disabled?		⊙ Yes	C _{No}				
Young childr	ren?	O Yes	€ No				
Households v	with high energy burdens ?	Oyes	⊙ No				
Other? Exce	eptional medical clause for persons with medical	⊙ Yes ○ No					
Explanations of po	licies for each "yes" checked above:						
devices, are placed of		doctor thes	agnosed with Medical complication that make it necess se persons will be eligible twice per fiscal year. The eligito establish need.				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how y	ou prioritize the provision of heating assistanc	e tovulner	able populations,e.g., benefit amounts, early applica	tion periods, etc.			
devices, are placed of		ctor. these j	iagnosed with Medical Complication that make it neces persons will be eligible twice per fiscal year. The eligible to establish need.				
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all	that apply):				
✓ Income							
Family (house	ehold) size						
✓ Home energy	cost or need:						
Fuel ty	Fuel type						
Climat	Climate/region						
✓ Individ	dual bill						
Dwelli	ng type						
✓ Energy	y burden (% of income spent on home energy)						

✓ Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2016:						
Minimum Benefit	\$25	Maximum Benefit	\$350			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? C Yes © No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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Section 3 - Cooling Assistance								
Eligibility, 2605(c)((1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The	income eligibility threshold used for the Coolin	ıg compone	enet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have ad COOLING ASSITA	dditional eligibility requirements for ANCE?	⊙ Yes (○ No					
3.3 Check the appr	ropriate boxes below and describe the policies f							
Do you require an	Assets test ?	O _{Yes} 6	⊙ _{No}					
Do you have addit	tional/differing eligibility policies for:							
Renters?		O Yes						
Renters Livi	ing in subsidized housing ?	O _{Yes} 6						
Renters with	n utilities included in the rent ?	O _{Yes} 6	⊙ _{No}					
Do you give priorit	ty in eligibility to:							
Elderly?		⊙ Yes (
Disabled?		⊙ Yes (O _{No}					
Young childs	ren?	€ Yes C No						
Households	with high energy burdens ?	€Yes ONo						
Other? Perso it nescessary to have	sons experiance medical complications that make be enery	O Yes	○ No					
Explanations of po	olicies for each "yes" checked above:							
supportive decices a		a medical de	ons diagnosed with Medical Complications thate make doctor these persons will be eligible twice per fiscal ye					
3.4 Describe how y	you prioritize the provision of cooling assistance	e tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.				
supportive devices a			ons diagnosed with Medcial Complication that make it doctor these persons will be eligible twice per fiscal you					
Determination of B	senefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the varia	iables you use to determine your benefit levels. ((Check all	that apply):					
✓ Income								
Family (hous	sehold) size							
✓ Home energy	y cost or need:							
Fuel ty	ype							
Clima	ate/region							
	idual bill							
Dwelli	ling type							

Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2016:						
Minimum Benefit	\$25	Maximum Benefit	\$350			
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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Section 4: CRISIS ASSISTANCE							
Eligibility - 2604(c)), 2605(c)(1)(A)						
	ncome eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes State Median Income						
4.2 Provide your L	IHEAP program's definition for determining a crisis.						
Crisis means that a client is at reisk or threatended by an inablity to meet the basic nessesites of life such as food shelter utilities and clothing due to circumstances beyond their control, possibility caused bu natural disaster fire or finacial hardship. for regular non life threatening situations for the utility program, crisis is determined when a client has a deliqueint bill or late payment ntoice bill or in cases where a bill consitues a high percentage of a fixed incoem applications income.							
4.3 What constitut	es a <u>life-threatening crisis?</u>						
	risis is determined when the vulernable popluation Including a) sary for them to operate supportive devises, are placed on speice twice per year						
Crisis Requiremen	nt, 2604(c)						
4.4 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hour	s				
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours				
Caisis Elimibility 20	C05(-)(1)(A)						
Crisis Eligibility, 26	lditional eligibility requirements for CRISIS ASSISTANCE	E? 6 Yes O No					
4.0 Do you have ac	returnal enginety requirements for extens Assistance	ies in No					
4.7 Check the appr	ropriate boxes below and describe the policies for each						
Do you require an	Assets test ?	C Yes C No					
Do you give priori	ty in eligibility to :						
Elderly?		€ Yes C No					
Disabled?		€ Yes C No					
Young Child	lren?	€ Yes C No					
Households	with high energy burdens?	• Yes O No	€ Yes C No				
Other? Med	lical Vunerable	• Yes O No					
In Order to receive	e crisis assistance:						
Must the hou tank?	usehold have received a shut-off notice or have a near empt	y S Yes O No					
Must the hou	Must the household have been shut off or have an empty tank?						
Must the hou	usehold have exhausted their regular heating benefit?	C Yes ⊙ No					
Must renters with heating costs included in their rent have received an eviction notice?							
Must heating	g/cooling be medically necessary?	C Yes O No					
Must the hou	usehold have non-working heating or cooling equipment?	O Yes O No					
Other?		C Yes C No					
Do you have additional / differing eligibility policies for:							
Do you nave addit	ionai / unitering engionity poncies for:						

	Renters?	C Yes O No			
	Renters living in subsidized housing?	C Yes O No			
	Renters with utilities included in the rent?	C Yes O No			
Exp	planations of policies for each "yes" checked above:				
Elde	erly Policy: Outreach is provided for eldertly population, given proprity and homeb	oound services are provided for vulernable			
2) E	Disability policy: for persons with disability, outreach is provided and homebound s	services are made available where needed			
3) Y		ue to age. priority emphisis is placed on conduging a proper assessment to approve			
	Household with high energy burdens: When a household is low income and has a high cover application based on the fact that these families have a difficult time taking ca	gh enegry burden as compared to other household expenditures, efforts in made to are of energy bills			
5) M	Medically Vulerable: Household that are medically vulerable are able to receieve a	ssistance			
Dete	ermination of Benefits				
4.8	How do you handle crisis situations?				
>	Separate component				
	Fast Track				
>	Other - Describe:	The state of the s			
	Per the policy & procedures, once a eligibility requirement are met, applicants are assessment for crisis type cases immedically (crisis entails that applicant will be digurateee of services pending payment	e assisted withing a 48 hours timeline. Application are schuduled for intake and isconnected within 24 hours) once approved the vendor is contacted for continued			
ز ا	1.9 If you have a separate component, how do you determine crisis assistance benefits?				
4.9	If you have a separate component, how do you determine crisis assistance beneat	efits?			
4.9	If you have a separate component, how do you determine crisis assistance bend Amount to resolve the crisis.	efits?			
	Amount to resolve the crisis. Other - Describe:	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim			
>	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim			
Criss 4.10	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the discrete Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geogra	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00			
Criss 4.10	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00			
Criss 4.10	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the bis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geografications.	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00			
Criss 4.10	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the bis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geografications.	day or within the next 24 hours. For a disconnect or shut off notice, the minimulm e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served?			
Criss 4.10 (Per 4.11 S	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect near the same amount available to applications for energy crisis assistance at sites that are geograted as a service of the procedure that are geograted as a service of the procedure the designate services area that include the Pima, Maricopa and Do you provide individuals who are physically disabled the means to: ubmit applications for crisis benefits without leaving their homes?	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served?			
Criss 4.10 (Per 4.11 S	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the sis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geograted by Yes one Explain. Policy & procedure the designate services area that include the Pima, Maricopa and Do you provide individuals who are physically disabled the means to: ubmit applications for crisis benefits without leaving their homes? Yes one If No, explain.	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served?			
Criss 4.10 (1) Per 4.111 S	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the sis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geogramately assistance are at the property of	day or within the next 24 hours. For a disconnect or shut off notice, the minimulm e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served?			
Criss 4.10 (Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the sis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geograted by Yes one of No Explain. Policy & procedure the designate services area that include the Pima, Maricopa and Do you provide individuals who are physically disabled the means to: ubmit applications for crisis benefits without leaving their homes? Yes one of No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? Yes one of No, explain.	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served? ad Pinal Counties are include geograhoically for all household in these service areas.			
Criss 4.10 (Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the sis Requirements, 2604(c) Do you accept applications for energy crisis assistance at sites that are geogramately assistance are at the property of	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served? ad Pinal Counties are include geograhoically for all household in these service areas.			
Cris 4.10 (Per 4.11 S (Trive) If your Ben	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect needs of the secondary of the seco	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served? ad Pinal Counties are include geograhoically for all household in these service areas.			
Criss 4.10 (Per 4.11 S (If yo	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect available to applications for assistance is \$30.00 benefits amount and the disconnect applications for energy crisis assistance at sites that are geograted as a secondary of the procedure the designate services area that include the Pima, Maricopa and Do you provide individuals who are physically disabled the means to: Unbank applications for crisis benefits without leaving their homes? Yes No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? Yes No If No, explain. Ou answered "No" to both options in question 4.11, please explain alternative to defit Levels, 2605(c)(1)(B)	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served? ad Pinal Counties are include geograhoically for all household in these service areas.			
Cris 4.10 (Per 4.11 S (If you Been 4.12)	Amount to resolve the crisis. Other - Describe: Crisis is defined as having a disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect ntoice or shut off ntoice withyin the same amount available to applicatants for assistance is \$30.00 benefits amount and the disconnect needs of the secondary of the seco	day or within the next 24 hours. For a disconnect or shut off notice, the minimuim e maximum amount of beneftis assistance is \$300.00 aphically accessible to all households in the area to be served? ad Pinal Counties are include geograhoically for all household in these service areas.			

f

4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?							
☐ Yes							
4.14 Do you provide for equipment repair or replacemen	t using crisis	funds?					
○Yes ⑤No							
If you answered "Yes" to question 4.14, you must comple	ete question 4	.15.					
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.					
	Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair							
Heating system replacement							
Cooling system repair							
Cooling system replacement							
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line hook-ups							
Other (Specify):							
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?				
C Yes No							
If you responded "Yes" to question 4.16, you must respond to question 4.17.							
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	y LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - A	Assurance 2		
5.1 Designate the income eligibility three	eshold used for the Weatherization co	mponent	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1			0.00%
5.2 Do you enter into an interagency ag	reement to have another government	agency administer a WEATHERIZATION comp	oonent? O Yes O No
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring proto	ocol for weatherization? O Yes O N	io	
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer		uly one.)	
Entirely under LIHEAP (not DO			
Entirely under DOE WAP (not L			
Mostly under LIHEAP rules with	the following DOE WAP rule(s) whe	re LIHEAP and WAP rules differ (Check all tha	t apply):
Income Threshold			
Weatherization of entire modern become eligible within 180 days	ulti-family housing structure is permi	tted if at least 66% of units (50% in 2- & 4-unit b	ouildings) are eligible units or will
Weatherize shelters tempor	rarily housing primarily low income p	ersons (excluding nursing homes, prisons, and si	nilar institutional care facilities).
Other - Describe:			
Mostly under DOE WAP rules, w	vith the following LIHEAP rule(s) who	ere LIHEAP and WAP rules differ (Check all tha	at apply.)
Income Threshold			
Weatherization not subject	to DOE WAP maximum statewide av	verage cost per dwelling unit.	
Weatherization measures a	re not subject to DOE Savings to Inve	estment Ration (SIR) standards.	
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes C No		
5.7 Do you have additional/differing eli	gibility policies for :		
Renters C Yes C No			
Renters living in subsidized housi	Renters living in subsidized housing? C Yes C No		
5.8 Do you give priority in eligibility to	*		
Elderly?	C Yes C No		
Disabled?	O Yes O No		
Young Children?	C Yes C No		
House holds with high energy but			
Other?			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			

Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hous	sehold? O Yes O No
5.10 If yes, what is the maximum? \$0	
Types of Assitance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	es that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further explanation or attach a document with said explanation here.	clarification that could not be made in the fields provided,

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
✓ Other (specify):
Conduct bI-annual public hearing with communites within service areas to share information regarding program services available
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

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MODEL PLAN SF - 424 - MANDATORY			
	Section 7: Coordination, 2605(b)(4) - Assurance 4		
7.1 Des	cribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).		
	Joint application for multiple programs		
>	Intake referrals to/from other programs		
	One - stop intake centers		
>	Other - Describe:		
Coordin	nate with tribal departments and outside agencies to share cost and to avoid duplication of services.		
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.		

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State age	ncy?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
>	Other - Describe: We are a tribal agency				
Alternat	te Outreach and Intake, 2605(b)(15) - Assurance	15			
If you se	elected "Welfare Agency" in question 8.1, you mu	ust complete quest	tions 8.2, 8.3, and 8.4, as app	plicable.	
8.2 How	do you provide alternate outreach and intake for	r HEATING ASSI	STANCE?		
8.3 How	do you provide alternate outreach and intake for	r COOLING ASSI	ISTANCE?		
8.4 How	do you provide alternate outreach and intake for	r CRISIS ASSIST	ANCE?		
8.5 LIHI	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Wh	o determines client eligibility?				
	to processes benefit payments to gas and electric				
8.5c who	processes benefit payments to bulk fuel?				
8.5d Wh measure	to performs installation of weatherization es?				
	of your LIHEAP components artions 8.6, 8.7, 8.8, and, if applicable		lly-administered by	y a state agency, y	ou must complete
8.6 Wha	t is your process for selecting local administering	g agencies?			
8.7 How	many local administering agencies do you use?				

8.8 Have O Yes O No	8.8 Have you changed any local administering agencies in the last year? Yes No			
8.9 If so	why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.			

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling • Yes O No
Crisis • Yes C No
Are there exceptions? O Yes No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? Caseworker notifies applicants in writing of approval/ denial and when approved. applicants is infomed of the date whine payment is made to the vendor
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? The case worker is processing and approved case makes direct contact with the vendor/ energy supplier, in order to process teh payment through email and verbal verification in order to endure that the elgible household can pay the difference between teh actual cost of the home energy assistance and the amount of payment.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? The Department of Social Service which admisters the LIHEAP Program has set of Policy and procedure that include sections addressing customer services eligibility standards as well others fairness policy that ensure that all applicants are treated the same without bias
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
	_	ounting and tracking of LIHEAP funds?			
		ised funds accounting proceduere. Fiscal proc monthly update expenditure report through a			
Audit Process					
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and 0	OMB Circular A - 133?		
	• 0 0	to the level of material weakness or report rnment agency reviews of the LIHEAP ag		,	
No Findings 🛂]				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
		encies ts do you have in place for local adminster	ring agencies/district offices?		
Local	agencies/district offices a	are required to have an annual audit in co	mpliance with Single Audit Act and OMI	B Circular A-133	
Local	agencies/district offices a	are required to have an annual audit (othe	er than A-133)		
Local	agencies/district offices'	A-133 or other independent audits are rev	viewed by Grantee as part of compliance	process.	
Grant	tee conducts fiscal and pr	rogram monitoring of local agencies/distric	ct offices		
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee employees:					
✓ Internal program review					
✓ Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
The Tribal Economic Assistance unit forms a part of PYT Social Service and is subsumed under Adult Social Services Compeonete of the department. Adminstravive oversight of the program activies incuding eligblity and bbenftis determiatnion qualigy management is handled by the Tribal Economic Assistance Unit Lead Staff, program Manager and Program Specialist. These three adminstrative personally conduct ongoing in house audit, as well as work closely with the Tribal internal audit to implement compliance monitoring on an indiviual employee level, the internal audit department is also charges with responsibility of conduting schuduled and random interal program reviews.					
Local Adminsto	Local Adminstering Agencies / District Offices:				
On - s	ite evaluation				
Annu	Annual program review				

Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
The Social Service Departments operated three sites office in Tucson, (Pima County) Coolidge(pinal County) and in the Phoenix (Maricopa County). These three sites offices are montired for compliance and quaigy assurance throught on going desk reveiws schuduled client file testing and random sampling, other program reveiw and mechanisims include monthly unit meeting to sidcouss and asses LIHEAP program delivery issures as well as to asses ongoig implemation of policy and procedures through policy review meeting heldo on a quaterly basis
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
The Department conducts monitoring activites with all three site offices on a qulaigterly bases to monitor operations and quality assurances.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Site Visits are arraned through schuduled visits or random bases on lead staff feedback and management analysis
Desk Reviews:
Desk Review are conducted routinley through supervisory mechnisms with each site employee on schuduled visits or at random by management staff
10.8. How often is each local agency monitored ?
Sites offfices are monitored on an ongoing basis as well as through schuduled visit and random visits.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

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Section 11: Timely and Mea	uningful Public Participation, 2605	5(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the developn Select all that apply.	nent of your LIHEAP plan?	
Tribal Council meeting(s)		
V Public Hearing(s)		
Draft Plan posted to website and available for comme	ent	
Hard copy of plan is available for public view and co	mment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
Community recommendation that the current pamplet be distribute shit off notice. This recommention will be implementated within the shift of the shi	he next quarter	public attendtion that it is imporatant to apply before
shit off notice. This recommention will be implementated within the	th of Puerto Rico Only	
Shit off notice. This recommention will be implementated within the shift of the sh	th of Puerto Rico Only	
Shit off notice. This recommention will be implementated within the shift of the sh	th of Puerto Rico Only (s) on the proposed use and distribution of your LI	HEAP funds?
Shit off notice. This recommention will be implementated within the shift of the sh	th of Puerto Rico Only (s) on the proposed use and distribution of your LI Date	HEAP funds?
Public Hearings, 2605(a)(2) - For States and the Commonweal 11.3 List the date and location(s) that you held public hearing(th of Puerto Rico Only s) on the proposed use and distribution of your LI Date ag(s)? 4	HEAP funds? Event Description
Public Hearings, 2605(a)(2) - For States and the Commonweal 11.3 List the date and location(s) that you held public hearing(1 11.4. How many parties commented on your plan at the hearin 11.5 Summarize the comments you received at the hearing(s). Community recommended that the current pamphlet be distributed	th of Puerto Rico Only (s) on the proposed use and distribution of your LI Date discount of the proposed use and distribution of your LI Date discount of the proposed use and distribution of your LI Date discount of the proposed use and distribution of your LI Date	Event Description Event Description ablic attention that it is, important to apply before

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

NO

12.4 Describe your fair hearing procedures for households whose applications are denied.

If at the interview the application is denied, the tribal applicant has seventy two hours excluding holidays and weekends to appeal the decision to the grievance committee. Thr program Manager has seventy two hours excluding holidays and weekends to review, investigate and reach a decision on the appeal. The program Manager's decision overrides the initial denal but if the tribal member is not satisfied withe decision made by the program manager s/she appeal to the department of directos whos decision is deened final. The Social Servce Department shall affect guarantee of payment within one hour of the directors decision.

12.5 When and how are applicants informed of these rights?

Upon intake and assessment, applicant are provided with a form that contains thrie rights to appeal the descion of the case worker regarding the application. The statement on this form generally reads that applicants have the right to appeal any decison made by the case worker that they do not agree with.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the applicant feels that teh application is not being acted on a in a timley manner, the applicant has the right to signal to the manager, either written format or through a verbal communication, that s/he has issues with the timeline involved in processing the application. if the applicant does not agree wit the manager descion then s/he has a right to a fair adminstrative hearing(Director). The Director decsion is final

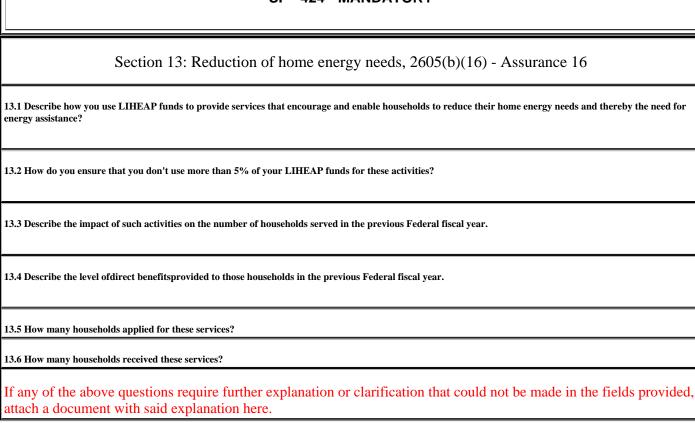
12.7 When and how are applicants informed of these rights?

Upon intake and assessment applicatns are provided with form that contains their right to appeal the decision of the case worker regarding the application. The statement on this form generally reads that applicants have the right to decision made by the case worker that they do not agree with.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 14:Leveraging Incentive Program, 2607(A)
1.1 Do you plan to submit an application for the leveraging incentive program? Yes No
1.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.
l.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the llowing:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe: Regular unit meetings are held to discuss policy implementsion on a quaterly bases and policy review meeing and held on quaterly bases
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Policies communicated through vendor agreements

	Policies are outlined in a vendor manual
	Other - Describe:
15.2 D	ooes your training program address fraud reporting and prevention?
	y of the above questions require further explanation or clarification that could not be made in the fields provided, the adocument with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 17: Program Integrity, 2605(b)(10)			
17.1 Fraud Reporting Mechanisms			
a. Describe all mechanisms available to	the public for reporting cases of suspected	d waste, fraud, and abuse. Select all that a	apply.
Online Fraud Reporting			
Dedicated Fraud Reporting	Hotline		
Report directly to local ager	ncy/district office or Grantee office		
Report to State Inspector G	eneral or Attorney General		
Forms and procedures in pl	lace for local agencies/district offices and v	endors to report fraud, waste, and abuse	
Other - Describe:			
Application sign a fraud form and proves	them witht eh leagl federal regulation regard	ling the commiment of fraud	
b. Describe strategies in place for adver	rtising the above-referenced resources. Sel	ect all that apply	
Printed outreach materials			
Addressed on LIHEAP app	lication		
Website			
Other - Describe:			
form is signed during intake and assesme	ent		
17.2. Identification Documentation Req	quirements		
a. Indicate which of the following forms	s of identification are required or requeste	ed to be collected from LIHEAP applicant	ts or their household members.
		C. H. (Je. W.)	
Type of Identification Collected		Collected from Whom?	
	Applicant Only	All Adults in Household	All Household Members
Social Security Card is photocopied and retained	Required	Required	Required
	Requested	Requested	Requested
Social Security Number (Without actual Card)	Required	Required	Required
	Requested	Requested	Requested
Government-issued identification card	Required	Required	Required
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. De	escribe any exceptions to the above poli	icies.	<u> </u>	·	*	w	·
17.3	Identification Verification						
Des	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household memb	oers. Select all that a	pply
	Verify SSNs with Social Security Ac	dministration					
	Match SSNs with death records from	m Social Security Ada	ministration or state	agency			
	Match SSNs with state eligibility/ca	se management syste	m (e.g., SNAP, TAN	F)			
	Match with state Department of La	bor system					
	Match with state and/or federal cor	rections system					
	Match with state child support syste	em					
	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
V	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	or tribal grantees on	ıly)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verificat	tion					
Wha	at are your procedures for ensuring tha	at household member	s are U.S. citizens o	r aliens who are qua	alified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	nship or legal residen	cy				
~	Client's submission of Social Secur	rity cards is accepted	as proof of legal res	idency			
	Noncitizens must provide documen	ntation of immigratio	n status				
	Citizens must provide a copy of the	eir birth certificate, n	aturalization paper	s, or passport			
	Noncitizens are verified through the	he SAVE system					
~	Tribal members are verified throu	ıgh Tribal enrollment	records/Tribal ID o	eard			
	Other - Describe:						
17.5	. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
~	Require documentation of income f	or all adult household	l members				
	Pay stubs						
	Social Security award letters	S					
	☑ Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance le	tters					
	Other - Describe:						
	Computer data matches:						
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment bene						
	Social Security income verifi						
	Utilize state directory of new						
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
 ✓ Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
✓ Other - Describe:
Approved application submitts to quote from the vendor and then a check is made out directly to the vodnor for the purchase fo the proprane fuel only
17.9. Benefits Policy - Bulk Fuel Vendors

What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
✓ Other - Describe:
approved applicants submits a quote from the vendor and then a check is made out directly to the vendor for the purchase of propane fuel only.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Based on Fraud policy (form) if applicant commits fraud the department makes efforsto collect amount involed to reasonable degree
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? No ban Policy
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
for clients who are proven to have committed fraud failure to return monies or to prove innocent are geiven one warning and then may be refused services and may possible be reported to tribal police. for employees that are caught committing fraud forwith termiation per Tribal Human Resources Department is carried out.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

7474 S. Camino De Oeste * Address Line 1		
Address Line 2		
Address Line 3		
Tucson * City	Arizona * State	85757 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).