DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

			* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:				* 1.d. Version:
									Resubmission Revision Update
					2. Date Receiv	ed:			State Use Only:
					3. Applicant I	dentifier:			
					4a. Federal Eı	ntity Ident	ifier:		5. Date Received By State:
					4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMAT	TION						-11/	
* a. Legal Name	* a. Legal Name: San Carlos Apache Tribe								
* b. Employer/1	Taxpayer Iden	ntification Num	nber (EIN/TIN): 86-	0093307	* c. Organizat	tional DUN	NS: 3594	0881	
* d. Address:									
* Street 1:	P.C	O. BOX O			Street 2:		7 San Ca	arlos Av	venue
* City:	SA	N CARLOS			County:		Gila		
* State:	AZ	,			Province:				
* Country:	Unit	ed States			* Zip / Post	tal Code:	85550 -		
e. Organization	al Unit:				<u>'</u>		<u>'</u>		
Department Na Tribal Social Se					Division Name LIHEAP Dep				
f. Name and con	tact informat	tion of person to	o be contacted on mat	ters involving th	nis application:				
Prefix: Mr.	* First Name Terry	e:		Middle Name: L	me: * Last Name: Ross				
Suffix: Mr.	Title: LIHEAP Di	rector		Organizational San Carlos Apa			·		
* Telephone Number: (928) 475-2313	Fax Number 928-475-234			* Email: nantaan@tss.sc	tss.scat-nsn.gov				
* 8a. TYPE OF			(Federally Recognized)					
b. Additional	Description:		· · · · · · · · · · · · · · · · · · ·						
* 9. Name of Fe	deral Agency	:							
				og of Federal Domestic Assistance Number:		CFDA Title:		CFDA Title:	
10. CFDA Numbers and Titles 93568					Low-Inco	me Home I	Energy	Assistance	
	11. Descriptive Title of Applicant's Project Utility Assistance								
12. Areas Affected by Funding: San Carlos Apache Indian Reservation									
13. CONGRESS	SIONAL DIST	TRICTS OF:							
* a. Applicant					b. Program/Pr Utility Assista				

Attach an additional list of Program/Project Congressional Districts if needed.						
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:			
a. Start Date: 10/01/2015	b. End Date: 09/30/2016		* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made availab	le to the State under the Executive Order	12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.				
c. Program is not covered by E.O. 12	372.					
*17. Is The Applicant Delinquent On Any Federal Debt? YES NO Explanation: 18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that						
**I Agree ☑	nents or claims may subject me to crimina	.,,.	,	, ,		
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is	contained in the announcement o	or agency specific instructions.		
18a. Typed or Printed Name and Title o Terry L. Ross	f Authorized Certifying Official		18c. Telephone (area code, num (928) 475-2313	ber and extension)		
18d. Email Address nantaan@tss.scat-nsn.gov						
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 11/20/2015				onth, Day, Year)		
Attach supporting docum	nents as specified in agenc	y instruc	tions.			

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075

Expiration Date: 02/28/2005 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 03/15/2016 Heating assistance V Cooling assistance Crisis assistance 10/01/2015 03/15/2016 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 80.00% Heating assistance Cooling assistance 0.00% 10.00% Crisis assistance Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs 5.00% 5.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

~	Heat	Heating assistance				Cooling assistance				
	Wea	Weatherization assistance					Oth	er (specify:)		
Categ	Cotegorical Eligibility 2605(b)(2)(A) Assurance 2 2605(a)(1)(A) 2605(b)(9A) Assurance 9									
1.4 De	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8 1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? Yes No									
If you	answered "Yes"	to question 1.4, you must comple	ete the ta	ble below and ans	wer qu	estions 1.5 and 1.6	5.			
				Heating		Cooling		Crisis		Weatherization
TANF			•	Yes O No	0	Yes 💽 No	⊙ \	Yes O No	0	Yes O No
SSI			•	Yes O No	0	Yes 💽 No	⊙	Yes O No	0	Yes 💽 No
SNAP			•	Yes O No	0	Yes 💿 No	⊙ \	Yes O No	0	Yes O No
Means	-tested Veterans Pr	ograms	•	Yes O No	0	Yes 🖲 No	⊙ \	Yes O No	0	Yes O No
		Program Name		Heating		Cooling		Crisis	"-	Weatherization
Other((Specify) 1			C Yes C No		C Yes C No		C Yes C No	ı	C Yes C No
1.5 De	o vou automatical	ly enroll households without a di	rect ann	ual application?	Yes	⊙ _{No}				**
	s, explain:									
deter	mining eligibility	there is no difference in the treat and benefit amounts? nes with 2016 federal poverty guide		categorically eligil	ole hou	seholds from thos	e not re	ceiving other pu	ıblic assi	istance when
SNAF	Nominal Paymen	ts								
1.7a I	Do you allocate LI	HEAP funds toward a nominal p	ayment	for SNAP househo	lds? C	Yes 🖸 No				
		to question 1.7a, you must provide								
1.7b A	Amount of Nomin	al Assistance: \$0								
1.7c F	requency of Assis	stance								
	Once Per Year									
	Once every five	years								
	Other - Describe	»:								
1.7d I	How do you confi	m that the household receiving a	nomina	l payment has an e	energy	cost or need?				
Deteri	mination of Eligibi	lity - Countable Income								
1.8. In	n determining a h	ousehold's income eligibility for I	LIHEAP	, do you use gross	income	or net income ?				
~	Gross Income			, ,						
	Net Income									
1.9. S	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
V										
~	Self - Employment Income									
~	Contract Incom	e e								
	Payments from	mortgage or Sales Contracts								
>	Unemployment	insurance								
	Strike Pay									

>	Social Security Administration (SSA) benefits
	Including MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
>	Loans that need to be repaid
>	Cash gifts
>	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
>	Insurance payments made specifically for the repayment of a bill, debt, or estimate
	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
>	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child

	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
>	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Tribal Council Assistanace
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

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	Sec	ction 2 -	Heating Assistance					
Eligibility, 2605(b)	s(2) - Assurance 2							
2.1 Designate the in	income eligibility threshold used for the heatin	ng componer	net:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have ad HEATING ASSITA	dditional eligibility requirements for ANCE?	C Yes	⊙ No					
	ropriate boxes below and describe the policies	_						
Do you require an	Assets test ?	O Yes	⊙ No					
	tional/differing eligibility policies for:							
Renters?		O Yes						
Renters Livi	ing in subsidized housing ?	O _{Yes} (
Renters with	h utilities included in the rent ?	C Yes	⊙ No					
Do you give priorit	ty in eligibility to:							
Elderly?		⊙ Yes (
Disabled?		_	€ Yes C No					
Young childs	ren?	• Yes	⊙ Yes C No					
Households	with high energy burdens ?	⊙ Yes	⊙ Yes C No					
Other?		O Yes	C _{No}					
	olicies for each "yes" checked above: s to elders, disabled, welfare clients and children vith family size.	are a priority	y to the tribe with the lowest incomes to insure that the	e highest energy costs or needs will be				
Determination of B	Senefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B))						
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. we notify elders, disabled, welfare families via KYAY radio station, Apache Messenger Newspaper and local Cable TV to tell the vulnerable population that we will be helping with utilities and we indicate where we will be in each of the four districts, i.e., community health representatives, Older Adult Center (feeding program, Arizona Long Term Care Program, TANF. Programs that work with the vulnerable populations are collaborated with. We provide a mini training to show them how and what information we will need.								
2.5 Check the varia	iables you use to determine your benefit levels	s. (Check all	that apply):					
✓ Income								
Family (hous	sehold) size							
Home energy	y cost or need:							
✓ Fuel ty	ype							
Clima	ate/region							
☑ Indivi	idual bill							
✓ Dwelli	ling type							
Energy burden (% of income spent on home energy)								

✓ Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2016:					
Minimum Benefit \$25 Maximum Benefit \$300			\$300		
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? • Yes O No			
If yes, describe.					
duirng the year some tribal departments collect blanket, coats, jackets, sweaters, socks, mittens, ear muffs, and this is distributed to elders, disabled and children. also out of town churches or organization will donate and we help to identify the needy.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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	Section 3 - Cooling Assistance								
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The	income eligibility threshold used for the Co	ooling compor	nenet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1				0.00%					
3.2 Do you have ad COOLING ASSITA	Iditional eligibility requirements for ANCE?	C Yes	€ No						
3.3 Check the appr	ropriate boxes below and describe the polic	ries for each.							
Do you require an	Assets test ?	O Yes	⊙ No						
Do you have addit	ional/differing eligibility policies for:								
Renters?		C Yes	⊙ No						
Renters Livi	ng in subsidized housing ?	O Yes	⊙ No						
Renters with	utilities included in the rent ?	C Yes	⊙ No						
Do you give priori	ty in eligibility to:								
Elderly?		O Yes	⊙ No						
Disabled?		C Yes	⊙ No						
Young childs	ren?	C Yes	C Yes O No						
Households	with high energy burdens ?	C Yes O No							
Other?		C Yes	C Yes C No						
Explanations of po	olicies for each "yes" checked above:	"							
3.4 Describe how y	ou prioritize the provision of cooling assist	ance tovulner	able populations,e.g., benefit amounts, early ap	plication periods, etc.					
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(1)	В)							
3.5 Check the vari	ables you use to determine your benefit lev	els. (Check al	that apply):						
Income									
Family (hous	ehold) size								
Home energy	cost or need:								
Fuel t	ype								
Clima	te/region								
Indivi	dual bill								
Dwelling type									
Energy burden (% of income spent on home energy)									
Energ	y need								
Other	- Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2016:						
Minimum Benefit	\$0	Maximum Benefit	\$0			
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or of	ther forms of ber	nefits? O Yes O No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c), 260	5(c)(1)(A)						
4.1 Designate the incom	e eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1 All Household Sizes HHS Poverty Guidelines 1:							
4.2 Provide your LIHE	4.2 Provide your LIHEAP program's definition for determining a crisis.						
a household with a pink s	slip, disconnection notice will be determined to be in crisis	or without firewood when the weather is cold.					
4.3 What constitutes a l	ife-threatening crisis?						
elders, disabled, children crises.	elders, disabled, children, pregnant women who face shut off of utility is a life threatening crises or when the weather changes dramatically and constitutes a life threatening crises.						
Crisis Requirement, 26	04(c)						
4.4 Within how many h	ours do you provide an intervention that will resolve the	energy crisis for eligible households? 18Hours	3				
4.5 Within how many h	ours do you provide an intervention that will resolve the	e energy crisis for eligible households in life-thre	eatening situations? 18Hours				
Crisis Eligibility, 2605(c)(1)(A)						
4.6 Do you have additio	onal eligibility requirements for CRISIS ASSISTANCE?	C Yes O No					
4.7 Check the appropri	ate boxes below and describe the policies for each						
Do you require an Asse	ts test ?	C Yes O No					
Do you give priority in	eligibility to :	**					
Elderly?		⊙ Yes ○ No					
Disabled?		€ Yes C No					
Young Children?		⊙ Yes ○ No					
Households with	high energy burdens?	⊙ Yes ○ No					
Other?		C Yes C No					
In Order to receive cris	is assistance:						
Must the househo tank?	ld have received a shut-off notice or have a near empty	€ Yes C No					
Must the househo	old have been shut off or have an empty tank?	⊙ Yes ○ No					
Must the househo	old have exhausted their regular heating benefit?	⊙ Yes ○ No					
Must renters with eviction notice ?	Must renters with heating costs included in their rent have received an						
Must heating/cooling be medically necessary?							
Must the househo	old have non-working heating or cooling equipment?	C Yes ⊙ No					
Other?							
Do you have additional	/ differing eligibility policies for:	-ti					
Renters?		C Yes No					
Renters living in	Renters living in subsidized housing?						

	Renters with utilities included in the rent?						
Exp	planations of policies for each "yes" checked above:						
	elders, disabled, children with high energy burdens are crises situations; any burden that will shorten thier energy needs is priority and we will do what we can to provide energy to them; unfortunately, we are on an indian reservation and our vendors are off the reservations, we will do what we can to provide heating to families.						
Det	ermination of Benefits						
4.8	How do you handle crisis situations?						
	Separate component						
	Fast Track						
>	Other - Describe: we have san carlos irrigation project (electric), Graham County Coop (electric), Griffin Propane Matlock Gas Propne, and Southwest Natural Gas that we deal with; we have a purhcase order in place and we charge of the purhcase order to accommodate crises situation but vendors have schedules to deliver propane in the rural areas and electricity staff have to come from Coolidge Arizona to turn electric back on; payment is no problem its the staff who deliver propane or turning on electricity that is a problem.						
4.9	If you have a separate component, how do you determine crisis assistance benefits?						
	Amount to resolve the crisis.						
	Other - Describe:						
Cris	sis Requirements, 2604(c)						
4.10	Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?						
	Image: Property of the state of the st						
	ally families will come to our office to apply for crisis or they notify the district councilmen's office; we get notified and we can work over the phone to interview and can fax information to us; or they might be known to us already from previous years.						
4.1	Do you provide individuals who are physically disabled the means to:						
_	ubmit applications for crisis benefits without leaving their homes?						
-	Yes O No If No, explain.						
	'ravel to the sites at which applications for crisis assistance are accepted?						
_	€ Yes C No If No, explain.						
If y	ou answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
Ber	nefit Levels, 2605(c)(1)(B)						
4.12	2 Indicate the maximum benefit for each type of crisis assistance offered.						
	Winter Crisis \$300 maximum benefit						
	Summer Crisis \$0 maximum benefit						
	Year-round Crisis \$0 maximum benefit						
_	B Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
dep	Yes No If yes, Describe ending on collaborations, churches, organizations or committees who donate blankets, space heaters and/or other items will notify our office and for our office to ribute to the needy.						
4.14	Do you provide for equipment repair or replacement using crisis funds?						
0	Yes O No						
If y	ou answered "Yes" to question 4.14, you must complete question 4.15.						

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.						
	Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair						
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?			
C Yes ⊙ No						
If you responded "Yes" to question 4.16, you must respo	nd to question	n 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Ass	surance 2		
5.1 Designate the income eligibility thresh	hold used for the Weatherization co	mponent	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1			0.00%
5.2 Do you enter into an interagency agree	eement to have another government	agency administer a WEATHERIZATION comp	oonent? O Yes O No
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring protoc	ol for weatherization? O Yes O N	No	
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer l	LIHEAP weatherization? (Check on	aly one.)	
Entirely under LIHEAP (not DOE) rules		
Entirely under DOE WAP (not LII	HEAP) rules		
Mostly under LIHEAP rules with t	the following DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all tha	t apply):
Income Threshold			
Weatherization of entire mul become eligible within 180 days	ti-family housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit b	ouildings) are eligible units or will
	rily housing primarily low income p	persons (excluding nursing homes, prisons, and sin	milar institutional care facilities).
Other - Describe:		, , ,	,
Mostly under DOE WAP rules, wit	th the following LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	at apply.)
Income Threshold			
Weatherization not subject to	DOE WAP maximum statewide av	verage cost per dwelling unit.	
Weatherization measures are	e not subject to DOE Savings to Inve	estment Ration (SIR) standards.	
Other - Describe:			
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes C No		
5.7 Do you have additional/differing eligi	bility policies for :		
Renters	O Yes O No		
Renters living in subsidized housin	g? O Yes O No		
5.8 Do you give priority in eligibility to:			
Elderly?	C Yes C No		
Disabled?	C Yes C No		
Young Children?	C Yes C No		
House holds with high energy burd	ens? Cyes ONo		
Other?	O Yes O No		
If you selected "Yes" for any of the optio	ns in questions 5.6, 5.7, or 5.8, you r	nust provide further explanation of these policies	in the text field below.

Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hous	sehold? O Yes O No
5.10 If yes, what is the maximum? \$0	
Types of Assitance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	es that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further explanation or attach a document with said explanation here.	clarification that could not be made in the fields provided,

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
▶ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
V Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
we worked with many tribal programs, churches, other agencies who know our program; we inform them that we are doing LIHEAP assistance for needy household who have high needs and who have low incomes. we work with community health representatives (CHR), Arizona Long Term Care System (ALTCS), TANF, WIA, Edcuation Department, Health & Welfare Committee, Health Department, District Council Representatives, Tribal Chairman and Vice Chairman who refer families to our program; we work with KYAY Radio Station, we advertise with Apache Messenger Newspaper.
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
>	One - stop intake centers
	Other - Describe:
	with many tribal programs that serve children and families; we belong to at least 30 committees on the reservation throughout the year who know LIHEAP and es ask when we will start again with utility assistance.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
>	Other - Describe: does not apply to our tribe				
If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
		W	1	1	1
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
-	o determines client eligibility? o processes benefit payments to gas and electric	Tribal Government Tribal Government	Tribal Government Tribal Government	Tribal Government Tribal Government	Tribal Government
	processes benefit payments to bulk fuel	Tribal Government	Tribal Government	Tribal Government	
8.5d Wh	o performs installation of weatherization s?				
	of your LIHEAP components ar ions 8.6, 8.7, 8.8, and, if applicable	•	dministered by a s	state agency, you m	ust complete
8.6 Wha	t is your process for selecting local administering	g agencies?			
. T I					

8.7 How	many local administering agencies do you use? zero
8.8 Have Yes No	you changed any local administering agencies in the last year?
8.9 If so,	why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
>	Other - describe
does not	apply to our tribe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling C Yes O No
Crisis • Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
we do a purhcase order request via our finance department; who makes a purhcase order for us to charge against.
9.2 How do you notify the client of the amount of assistance paid?
clients are notified per letter of approval that shows the amount paid and to which vendor is paid.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? the energy supplier will inform us how much the cost is and when it is paid the energy supplier provides our office receipt that verifies amount paid and amount of energy provided
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? vendor agreement attached
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? • Yes No
If so, describe the measures unregulated vendors may take.
we make sure we know the kilowatt hours/verses cost and per gallon of propane per unit cost; and we make sure the payments are made on the quantity recieved by families; unregulated or not, they have to provide the best services and equally.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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OI - 424 - MANDATORT
Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? 1. funds allocated via award letter, 2. award letter given to Treasurer of Tribe with a Budget, 3. Treasurer gives budget and award letter to Accountant, 4. Accountant gives to Accountant supervisor who verifies award letter and approves the budget, 5. budget is established by accountant, 6. program is notified, purchase order is requested, 7. there are several accountants who do purchase order, contracts, check processing, etc so it goes through various levels of approval before a check is cut; finance dept alway careful for auditing purposes.
Audit Process
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes No
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.
No Findings 🗹
Finding Type Brief Summary Resolved? Action Taken
10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local adminstering agencies/district offices? Select all that apply. ✓ Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 ✓ Local agencies/district offices are required to have an annual audit (other than A-133) ✓ Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
Grantee conducts fiscal and program monitoring of local agencies/district offices
Compliance Monitoring
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply
Grantee employees:
✓ Internal program review
Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
we have attached our case review monitoring that shows a checklist by director to read cases for accuracy
Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review

Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
none
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored? whenever possible
10.9. What is the combined error rate for eligibility determinations? OPTIONAL 1 to 3 per year.
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Mean	ingful Public Participation, 2605	5(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the developme Select all that apply.	nt of your LIHEAP plan?	
✓ Tribal Council meeting(s)		
✓ Public Hearing(s)		
Draft Plan posted to website and available for commen	t	
✓ Hard copy of plan is available for public view and com	ment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
✓ Other - Describe:		
11.2 What changes did you make to your LIHEAP plan as a resunone Public Hearings, 2605(a)(2) - For States and the Commonwealth		
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LII	HFAP funds?
11.0 List the date and foculton(s) that you need public hearing(s)	Date	Event Description
1	08/26/2015	apache messenger newspaper
2		
11.4. How many parties commented on your plan at the hearing	s)? 0	
11.5 Summarize the comments you received at the hearing(s).		
there were no comments.		
11.6 What changes did you make to your LIHEAP plan as a resu	ult of the comments received at the public hearing	g(s)?
none		
If any of the above questions require further ex attach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,

attach a document with said explanation here.

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
none
12.4 Describe your fair hearing procedures for households whose applications are denied.
we have attached our LIHEAP fair hearing Rights form that is the back sheet of our LIHEAP Application and we have attached the LIHEAP Fair Hearing form.
12.5 When and how are applicants informed of these rights?
hearings are on back of the application
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
clients files with 5 days of notification; they provide hearing review to social serivces; director reivews with volunteers, director decides on appeal.
12.7 When and how are applicants informed of these rights?
during interviews
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
we duplicate brochures from other agencies like salt river project that educates consumers how to save energy; we make copies of the brochures and give to families.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
the 5% is used for the purpose of client education; no greater amount is used.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
the impact has no major impact.
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 358
13.6 How many households received these services? 355

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Section 14:Leveraging Incentive Program, 2607(A)
1.1 Do you plan to submit an application for the leveraging incentive program? Yes No
1.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.
l.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the llowing:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: we are currently revising our policies; Christopher Lauren provided our office a copy used by another tribe;
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: meeting with tribal departments one to one
On-site training
How often?
Annually
Biannually
As needed
Other - Describe: we meet everyone one to one
Employees are provided with policy manual
Other - Describe we are currently revising our policies; Christopher Lauren provided our office a copy used by another tribe;
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: meeting one to one with vendors
Policies communicated through vendor agreements

Policies are outlined in a vendor manual
Other - Describe:
15.2 Does your training program address fraud reporting and prevention? Yes No
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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	Section 17: Program	Integrity, 2605(b)(10)		
17.1 Fraud Reporting Mechanisms				
a. Describe all mechanisms available to	the public for reporting cases of suspected	d waste, fraud, and abuse. Select all that a	ipply.	
Online Fraud Reporting				
Dedicated Fraud Reporting	Hotline			
Report directly to local ager	ncy/district office or Grantee office			
Report to State Inspector G	eneral or Attorney General			
Forms and procedures in pl	lace for local agencies/district offices and v	endors to report fraud, waste, and abuse		
Other - Describe:				
we do receive calls on fraud but majority in our face to face meetings with clients.	of it - families who get mad at each other and	d try to create obstacles to get even with fan	uilies. but we do communicate about fraud	
b. Describe strategies in place for adver	rtising the above-referenced resources. Sel	ect all that apply		
Printed outreach materials				
Addressed on LIHEAP app	lication			
Website				
Other - Describe:				
17.2. Identification Documentation Req	quirements			
a. Indicate which of the following forms	s of identification are required or requeste	d to be collected from LIHEAP applicant	s or their household members.	
		Collected from Whom?		
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members	
Social Security Card is photocopied and retained	Required	Required	Required	
	Requested	Requested	Requested	
Social Security Number (Without actual Card)	Required	Required	Required	
	Requested	Requested	Requested	
Government-issued identification card	Required	Required	Required	
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested	
		All Adults in All Adults in	All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1	we also use snap verified document; we view document and it is verified for us already; use other agencies verifications	V		>			>
	Describe any exceptions to the above poli						
	request state i.d. or tribal i.d. on head of ho shows all family members with social sec				hold; SNAP will somet	times provide us the h	ousehold report
17.	3 Identification Verification						
Des	scribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household memb	pers. Select all that a	pply
	Verify SSNs with Social Security Ac	lministration					
L	Match SSNs with death records from	m Social Security Adı	ministration or state	agency			
	Match SSNs with state eligibility/cas	se management system	m (e.g., SNAP, TAN	F)			
	Match with state Department of La	bor system					
	Match with state and/or federal cor	rections system					
	Match with state child support syste	em					
	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees on	y)		
	Other - Describe:						
	our tribal community is small where we know whose dead, whose married, what family a person comes from via apache traditional clans, family tree, etc. what LIHEAP provides to us is appreciated but it is not enough to serve 65% unemployment on the reservation; out of 15,400 tribal members - 8000 are on medicaid, SNAP, TANF, SSI, etc.						
	17.4. Citizenship/Legal Residency Verification						
17.	4. Citizenship/Legal Residency Verificat	tion					
	4. Citizenship/Legal Residency Verificat nat are your procedures for ensuring tha		s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	nat are your procedures for ensuring that Clients sign an attestation of citizen	nt household member		aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.
	nat are your procedures for ensuring that Clients sign an attestation of citizen	nt household member nship or legal residen	cy	-	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	at are your procedures for ensuring that Clients sign an attestation of citizen	nt household member nship or legal residen rity cards is accepted	cy as proof of legal resi	-	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	Client's submission of Social Secur	nt household member nship or legal residen rity cards is accepted ntation of immigration	cy as proof of legal resi n status	idency	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	Client's submission of Social Secur Noncitizens must provide documen	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n	cy as proof of legal resi n status	idency	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system	cy as proof of legal resi n status aturalization papers	idency s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system	cy as proof of legal resi n status aturalization papers	idency s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
Wh	Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment	cy as proof of legal resi n status aturalization papers	idency s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe:	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment	cy as proof of legal resi n status aturalization papers	idency s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified throu Other - Describe: community is small and everyone is know statement of the stat	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, no ne SAVE system gh Tribal enrollment n to each other.	cy as proof of legal resi n status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is know 5. Income Verification nat methods does your agency utilize to the Require documentation of income for	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is known at methods does your agency utilize to your	nt household member nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified throu Other - Describe: community is small and everyone is know 5. Income Verification nat methods does your agency utilize to the Require documentation of income for	nt household member nship or legal resident rity cards is accepted ntation of immigration eir birth certificate, no ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is known In the Modern of the	nt household member nship or legal resident rity cards is accepted ntation of immigration eir birth certificate, no ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is known Income Verification The Require documentation of income for the pay stubs Social Security award letters	nt household member nship or legal resident rity cards is accepted ntation of immigration eir birth certificate, no ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Clients sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through th Tribal members are verified throu Other - Describe: community is small and everyone is know 5. Income Verification nat methods does your agency utilize to verified through the security and the security award letters Pay stubs Social Security award letters Bank statements	nt household member nship or legal resident rity cards is accepted ntation of immigration eir birth certificate, no ne SAVE system gh Tribal enrollment n to each other.	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is known Tay stubs Pay stubs Social Security award letters Bank statements Tax statements	nt household member, nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment n to each other. verify household inco- or all adult household	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.
White Court our Training White Court when the Court	Client's sign an attestation of citizer Client's submission of Social Secur Noncitizens must provide documer Citizens must provide a copy of the Noncitizens are verified through the Tribal members are verified through the Other - Describe: community is small and everyone is known S. Income Verification nat methods does your agency utilize to the security award letters Pay stubs Pay stubs Bank statements Tax statements Zero-income statements	nt household member, nship or legal residen rity cards is accepted ntation of immigration eir birth certificate, n ne SAVE system gh Tribal enrollment n to each other. verify household inco- or all adult household	as proof of legal resin status aturalization papers records/Tribal ID c	s, or passport	lified to receive LIHE	AP benefits? Select	all that apply.

Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
☑ Other - Describe:
tribal finance department secures all financial data electronically and hard copies; we cannot afford a LIHEAP data base, the tribe does train on confidentiality for all employees who work with families and children; LIHEAP cases are stored in the Tribal Social Service Director's office.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
tribe requires vendor to have tribal business iicense, debarrment verified, vendor registration with the tribe, IRS form completed; etc.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments

	Payments to utilities and invoices from utilities are reviewed for accuracy
	Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
	Direct payment to households are made in limited cases only
	Procedures are in place to require prompt refunds from utilities in cases of account closure
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
>	Other - Describe:
our fina	ance department does an excellent job with fraud and checks/balances;
17.9. E	Benefits Policy - Bulk Fuel Vendors
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel s? Select all that apply.
	Vendors are checked against an approved vendors list
	Centralized computer system/database is used to track payments to all vendors
	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
	Vendor agreements specify requirements selected above, and provide enforcement mechanism
>	Other - Describe:
does no	ot apply to our tribe
17.10.	Investigations and Prosecutions
	be the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.
	Refer to state Inspector General
	Refer to local prosecutor or state Attorney General
	Refer to US DHHS Inspector General (including referral to OIG hotline)
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
	Grantee attempts collection of improper payments. If so, describe the recoupment process
	e never experience fraud to this level; we know our neigbors in Globe and Safford; and they know our clients/customers; but it would go to our tribal prosecutor and ttorney if it should happen in conjucation with county attorneys.
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
	Vendors found to have committed fraud may no longer participate in LIHEAP
>	Other - Describe:
we have	e never experience fraud with families or vendors; we will check with other tribes to see how they address the situation.
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

POB 0 * Address Line 1		
7 San Carlos Avenue Address Line 2		
Address Line 3		
San Carlos * City	Arizona * State	85550 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).