### **DETAILED MODEL PLAN (LIHEAP)**

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

* 1.a. Type of Submission:  Plan		* 1.b. Frequency:  • Annual		* 1.c. Consolidated Application/Plan/Funding Request?		Request?	* 1.d. Version:
				Explanation:			C Resubmission C Revision C Update
				2. Date Received:			State Use Only:
				3. Applicant Identi	ifier:		
				4a. Federal Entity	Identific	er:	5. Date Received By State:
				4b. Federal Award	l Identifi	ier:	6. State Application Identifier:
7. APPLICANT	INFORMATION						
* a. Legal Name	e: Indian Township Triba	Government					
* b. Employer/	Taxpayer Identification I	Number (EIN/TIN): 010	0346598	* c. Organizational	I DUNS:	: 083187807	-0004
* d. Address:							
* Street 1:	INDIAN TOW	NSHIP RESERVATION		Street 2:	I	BOX 301	
* City:	PRINCETON			County:			
* State:	ME			Province:			
* Country:	United States			* Zip / Postal Co	ode: (	04668 -	
e. Organization	al Unit:						
Department Na Liheap Departm				Division Name:			
f. Name and cor	ntact information of pers	on to be contacted on ma	tters involving t	his application:			
Prefix:	* First Name: Katrina		Middle Name: A				Name:
Suffix:	Title: Liheap Assistant		Organizational	Affiliation:			
* Telephone Number: ( 207) 796- 2301 Ext. 06117	Fax Number 2077962420		* Email: katrinaadana@	mail: trinaadana@live.com			
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	d)				
b. Additional	Description:						
* 9. Name of Fe	deral Agency:						
			og of Federal Dom ssistance Number:		CFDA Tit		CFDA Title:
10. CFDA Numbe	ers and Titles	93568		Low-Income Home Energy Assistance			
11. Descriptive	Title of Applicant's Proj	ect					
12. Areas Affec	ted by Funding:						
13. CONGRESS	SIONAL DISTRICTS OF	F:					
* a. Applicant ME				b. Program/Project	et:		

Attach an additional list of Program/Project Congressional Districts if needed.							
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:				
a. Start Date: 10/01/2015	<b>b. End Date:</b> 09/30/2016		* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0			
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTIV	VE ORDER 12	2372 PROCESS?				
a. This submission was made availabl	le to the State under the Executive Order	12372					
Process for Review on :	Process for Review on :						
b. Program is subject to E.O. 12372 but has not been selected by State for review.							
c. Program is not covered by E.O. 123	372.						
* 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO							
Explanation:							
accurate to the best of my knowledge. I a	(1) to the statements contained in the list of also provide the required assurances** are nents or claims may subject me to crimina	d agree to con	nply with any resulting terms if	I accept an award. I am aware that			
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is	contained in the announcement	or agency specific instructions.			
18a. Typed or Printed Name and Title of	f Authorized Certifying Official		18c. Telephone (area code, nun	nber and extension)			
Anastasia Socobasi			18d. Email Address				
18b. Signature of Authorized Certifying	Official		<b>18e. Date Report Submitted (M</b> 10/14/2015	Ionth, Day, Year)			
Attach supporting docum	nents as specified in agenc	y instruc	tions.				

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075

### Expiration Date: 02/28/2005 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 11/1/2015 4/30/2016 Heating assistance V Cooling assistance Crisis assistance 01/01/2015 04/30/2016 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 75.00% Heating assistance Cooling assistance 0.00% 15.00% Crisis assistance Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs 10.00% 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

<b>~</b>	Hea	ting assistance	Cooling assistance						
	Wea	therization assistance				Other (specify:)			
~			(4) (A) (A) (A) (B) (B) (B) (B) (B) (B) (B) (B) (B) (B			-			
		, 2605(b)(2)(A) - Assurance 2, 2605(c) buseholds categorically eligible if one l				otea-	ing of honofits in 41	no lof4 -	olumn helew?
Yes	O No	buseholds categorically engible if one i	nousenoid member receiv	es one	of the following ca	ategor	ries of benefits in tr	ie ieit c	olumn below?
If you	answered "Yes"	to question 1.4, you must complete the	he table below and answe	r quest	tions 1.5 and 1.6.				
			Heating	_	Cooling	_	Crisis		Weatherization
TANF			⊙ Yes O No		es 🖸 No		Yes O No	-	es 💽 No
SSI			⊙ Yes ○ No		es 🖸 No		Yes O No		es 💽 No
SNAP			⊙ Yes ONo		es 💽 No	_	Yes O No	-	es O No
Means	s-tested Veterans P		O Yes O No	U Ye	es © No	O	Yes 💽 No	U Y	es 🖸 No
Other	(Specify) 1	Program Name	Heating  C Yes C No	-	Cooling O Yes O No	_	Crisis  O Yes O No		Weatherization  O Yes O No
		  lly enroll households without a direct					Tes Willo		Tes ONO
	s, explain:	lly enroll households without a direct	annual application?	es 💌	/ No				
11 1 65	, слрівін.								
		e there is no difference in the treatmen	nt of categorically eligible	housel	holds from those r	ot re	ceiving other publi	c assista	ance when
All ho	ouseholds who app	and benefit amounts? oly for liheap funds- either in 2(a) or 2(b)	) will be treated alike in th	e applic	cation process, bene	efit lev	vel amounts and not	ification	ns of eligibility. They
		e in providing an opportunity for a fair a of their completed application.	dministrative hearing. App	olicants	will be served noti	ficatio	on of their qualificat	ions sta	tus, in writing within
	P Nominal Paymer			_	-				
		IHEAP funds toward a nominal payn							
		' to question 1.7a, you must provide a nal Assistance: \$0	response to questions 1.7	Б, 1./с	, and 1./d.				
	requency of Assi								
	Once Per Year								
	Once every five	years							
	Other - Describ	e:							
1.7d I	How do you confi	rm that the household receiving a nor	ninal payment has an end	ergy cos	st or need?				
Deter	mination of Eligib	ility - Countable Income							
18 I	n determining a l	nousehold's income eligibility for LIH	EAP do vou use gross in	rome o	r net income ?				
	Gross Income		, ao jou use gross in	- J.IIC 01	meome :				
<b>V</b>	Net Income								
100	alaat all the arm 1	apple forms of soundable to the state of	to determine a larger 1	dia to t	omo olisibilita e	1 1111	TAD.		
1.9. S	Wages	cable forms of countable income used	to determine a nousehol	u s mcc	ome engionity for	LIHE	LAI		
		ont Income							
<u> </u>	Self - Employm								
<u> </u>	Contract Incon	e e							
	Payments from	mortgage or Sales Contracts							
	Unemployment	insurance							
	Strike Pay						<del></del>		

Social Security Administration (SSA ) benefits
Including MediCare deduction Excluding MediCare deduction
Supplemental Security Income (SSI )
Retirement / pension benefits
General Assistance benefits
Temporary Assistance for Needy Families (TANF) benefits
Supplemental Nutrition Assistance Program (SNAP) benefits
Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
Loans that need to be repaid
Cash gifts
Savings account balance
One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
Jury duty compensation
Rental income
Income from employment through Workforce Investment Act (WIA)
Income from work study programs
Alimony
Child support
Interest, dividends, or royalties
Commissions
Legal settlements
Insurance payments made directly to the insured
Insurance payments made specifically for the repayment of a bill, debt, or estimate
Veterans Administration (VA) benefits
Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

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	Section 2 - Heating Assistance								
Eligibility, 2605(b)(	(2) - Assurance 2								
2.1 Designate the in	ncome eligibility threshold used for the heatin	ng compone	enet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have ad HEATING ASSITA	dditional eligibility requirements for ANCE?	C Yes	<b>⊙</b> No						
2.3 Check the appr	ropriate boxes below and describe the policies	s for each.							
Do you require an	Assets test ?	CYes	⊙ No						
Do you have additi	ional/differing eligibility policies for:								
Renters?		C Yes	⊙ No						
Renters Livin	ing in subsidized housing ?	O Yes	⊙ No						
Renters with	utilities included in the rent ?	C Yes	⊙ <sub>No</sub>						
Do you give priorit	ty in eligibility to:								
Elderly?		<b>⊙</b> Yes	O <sub>No</sub>						
Disabled?		<b>⊙</b> Yes	O <sub>No</sub>						
Young childr	ren?	<b>⊙</b> Yes	€ Yes C No						
Households v	with high energy burdens ?	CYes	C Yes <b>⊙</b> No						
Other? Med	lical Expenses	<b>⊙</b> Yes	ONo						
Explanations of policies for each "yes" checked above:  THE HOUSEHOLD IS INCOME ELIGIBLE FOR ONE OF THE FOLLOWING TIME PERIODS. 31 DAYS - 91 DAYS OR 12 MONTHS WILL BE USED IF IT IS TO THE HOUSEHOLD'S ADVANTAGE, OTHER THAN THAT, PROOF OF INCOME FROM THE PREVIOUS 31 DAYS OR 91 DAYS WILL BE REQUIRED.  PRIORITY IS FIRST GIVEN TO ELDERLY AGE 55 OR OLDER, DISABLED INDIVIDUALS, HOUSEHOLDS WITH YOUNG CHILDREN, OR IF THE HOUSEHOLD HAS ANY OUTSTANDING MEDICAL EXPENSES									
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	·							
2.4 Describe how y	ou prioritize the provision of heating assistar	ace tovulner	rable populations,e.g., benefit amounts, early applica	ation periods, etc.					
	ne, taking into account family size, except that the		ed to those households which have the lowest incomes a not differentiate in implementing this section between t						
2.5 Check the varia	ables you use to determine your benefit levels	s. (Check all	that apply):						
<b>✓</b> Income									
Family (house	sehold) size								
<b>✓</b> Home energy	y cost or need:								
✓ Fuel ty	ype								
Clima	nte/region								
Indivi	idual bill								
Dwelli	ing type								

Energy burden (% of income spent on home energy)					
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2016:				41	
Minimum Benefit	\$600	Maximum Benefit		\$900	
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other forms of b	penefits? O Yes O No			
If yes, describe.					
If any of the above questions require further attach a document with said explanation he		r clarification that could n	ot be made in the f	ïelds provided,	

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	Section 3 - Cooling Assistance								
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The	income eligibility threshold used for the C	ooling compon	enet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1				0.00%					
3.2 Do you have ac COOLING ASSITA	dditional eligibility requirements for ANCE?	C Yes	○ No						
3.3 Check the appr	ropriate boxes below and describe the poli-	cies for each.							
Do you require an	Assets test ?	C Yes	C <sub>No</sub>						
Do you have addit	ional/differing eligibility policies for:								
Renters?		C Yes	O No						
Renters Livi	ng in subsidized housing ?	C Yes	C <sub>No</sub>						
Renters with	utilities included in the rent ?	C Yes	C <sub>No</sub>						
Do you give priori	ty in eligibility to:	1							
Elderly?		C Yes	O <sub>No</sub>						
Disabled?		C Yes	C <sub>No</sub>						
Young children?			C Yes C No						
Households with high energy burdens?			C Yes C No						
Other?			C <sub>No</sub>						
Explanations of po	olicies for each "yes" checked above:	<b>"</b>							
3.4 Describe how y	you prioritize the provision of cooling assis	tance tovulnera	able populations,e.g., benefit amounts,	early application periods, etc.					
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(	(B)							
3.5 Check the vari	ables you use to determine your benefit lev	els. (Check all	that apply):						
Income									
Family (hous	sehold) size								
Home energy	y cost or need:								
Fuel t	ype								
Clima	nte/region								
Indivi	idual bill								
Dwell	ing type								
Energ	y burden (% of income spent on home ene	ergy)							
Energ	gy need								
Other	· - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.6 Describe estimated benefit levels for FY 2016:			
Minimum Benefit	\$0	Maximum Benefit	\$0
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or of	ther forms of bei	nefits? Oyes Ono	
If yes, describe.			
If any of the above questions require further exattach a document with said explanation here.	xplanation o	r clarification that could not be made in the field	s provided,

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	Section 4: CRISIS ASSISTANCE							
Eligibility - 2604(c)	, 2605(c)(1)(A)							
4.1 Designate the in	ncome eligibility threshold used for the crisis component							
Add	Household size	Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes	State Median Income	15.00%					
4.2 Provide your L	IHEAP program's definition for determining a crisis.							
This crisis emergend	er 1, 2015, through April 30, 2016, up to \$500 for emergency by benefits is an additional benefit to any applicant who qualificate to have used all of their fuel assistance benefit (such as edgy for ecip.	ies for a fuel assistance benefit. An applicant may ap	oply for only ecip. The applicant					
4.3 What constitute	es a <u>life-threatening crisis?</u>							
or near an empty fue crisis. Households w	in an emergency crisis situation (weather related, supply show el tank, after all the fuel assistance benefit has been consumed with children two and under and elderly persons 55 and older we ne or more members of the households.	completely and has exhausted its ability to pay for a	cash/credit delivery will constitute a					
Crisis Requiremen	t, 2604(c)							
4.4 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households? 0-8Hour	rs					
4.5 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thro	eatening situations? 0-8Hours					
Crisis Eligibility, 26	05(c)(1)(A)							
	ditional eligibility requirements for CRISIS ASSISTANC	E? G Yes C No						
4.7 Check the appr	opriate boxes below and describe the policies for each							
Do you require an		C Yes O No						
Do you give priorit		C 165 C NO						
Elderly?	y in engionity to .	€ Yes C No						
Disabled?		© Yes ONo						
Young Child	ron?	© Yes ONo						
	vith high energy burdens?	C Yes C No						
Other?	vitil liigh energy burdens:	C Yes O No						
In Order to receive	aniois assistance	1 es 10 No						
	schold have received a shut-off notice or have a near empt	ty O Yes O No						
tank?	senoru nave received a shut-on notice or nave a near emp							
Must the hou	sehold have been shut off or have an empty tank?	€ Yes C No						
Must the hou	sehold have exhausted their regular heating benefit?	€ Yes € No						
Must renters eviction notice ?	with heating costs included in their rent have received an	C Yes O No						
Must heating	/cooling be medically necessary?	C Yes O No						
Must the hou	sehold have non-working heating or cooling equipment?	C Yes ⊙No						
Other?		C Yes C No						

Renters?		:					
				C Yes O No			
Renters living in subsidiz	ed housing?			C Yes € No			
Renters with utilities incl	uded in the rent?			C Yes O No			
Explanations of policies for eac	ch "yes" checked above:		<u>"</u>				
or near an empty fuel tank, after	all the fuel assistance bene two and under and elderly	fit has been co	nsumed comp	, and life threatening) for ecip. A shut off notice for electrical service to the househ pletely and has exhausted its ability to pay for a cash/credit delivery will constitute e given a higher priority in emergency crisis or emergencies that pose a threat to th			
Determination of Benefits							
4.8 How do you handle crisis si	tuations?						
<b>✓</b>	Separate component						
	Fast Track						
	Other - Describe:						
4.9 If you have a separate comp	ponent, how do you deter	mine crisis as	sistance benef	efits?			
	Amount to resolve the cri						
	Other - Describe:						
Crisis Requirements, 2604(c)							
1.10 Do you accept applications	s for energy crisis assistar	nce at sites tha	at are geogra	aphically accessible to all households in the area to be served?			
Provide intake service though ho	ome visits or by telephone,	place posters o	or flyers in loca	cal social service agencies.			
4.11 Do you provide individuals	s who are physically disal	bled the mean	s to:				
Submit applications for crisis	s benefits without leaving	their homes?	•				
Yes ONo If No, expla	ain.						
Travel to the sites at which a		stance are acc	epted?				
Yes O No If No, expla	ain.						
if you answered "No" to both o	options in question 4.11, p	please explain	alternative m	means of intake to those who are homebound or physically disabled?			
Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maximum ber	nefit for each type of crisi	is assistance of	ffered.				
	maximum benefit						
	aximum benefit						
	0 maximum benefit						
4.13 Do you provide in-kind (e.	<u> </u>	s, fans) and/or	other forms	; of benefits?			
Yes No If yes, Describ	be						
4.14 Do you provide for equipn	nent rengir er renlessme	nt using origin	funde?				
Yes • No	rent repair of replacemen	iii usiiig CFISIS	ranus:				
If you answered "Yes" to quest	tion 4.14 you must comp	lete anestion /	1.15				
2		-					
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.							
		Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair							
		2	*				
Heating system replacement							

Cooling system replacement							
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line hook-ups							
Other (Specify):							
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?				
C Yes							
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.					
4.17 Describe the terms of the moratorium and any speci	ial dispensatio	on received by	LIHEAP clients du	uring or after the	moratorium	period.	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

### Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 5: WEATH	ERIZATION ASSISTANCE	
Eligibility, 2605(c)(1)(A), 2605(b)(2) - A	Assurance 2		
5.1 Designate the income eligibility three		component	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1 All Household Sizes	3	State Median Income	0.00%
5.2 Do you enter into an interagency ag	reement to have another governmen	nt agency administer a WEATHERIZATION comp	onent? C Yes C No
5.3 If yes, name the agency.			
5.4 Is there a separate monitoring prote	ocol for weatherization? O Yes	No	
WEATHERIZATION - Types of Rules			
5.5 Under what rules do you administer		omy one.)	
Entirely under LIHEAP (not DO	DE) rules		
Entirely under DOE WAP (not L	LIHEAP) rules		
Mostly under LIHEAP rules with	h the following DOE WAP rule(s) wh	here LIHEAP and WAP rules differ (Check all that	apply):
Income Threshold			
Weatherization of entire m become eligible within 180 days	ulti-family housing structure is pern	nitted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will
Weatherize shelters tempor	rarily housing primarily low income	persons (excluding nursing homes, prisons, and sin	nilar institutional care facilities).
Other - Describe:			
Mostly under DOE WAP rules, w	vith the following LIHEAP rule(s) w	there LIHEAP and WAP rules differ (Check all tha	t apply.)
Income Threshold			
Weatherization not subject	to DOE WAP maximum statewide a	average cost per dwelling unit.	
	are not subject to DOE Savings to In-		
Other - Describe:	<b>3</b>	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Eligibility, 2605(b)(5) - Assurance 5			
5.6 Do you require an assets test?	C Yes C No		
5.7 Do you have additional/differing eli	gibility policies for :		
Renters	O Yes O No		
Renters living in subsidized house	ing? O Yes O No		
5.8 Do you give priority in eligibility to	:		
Elderly?	O Yes O No		
Disabled?	O Yes O No		
Young Children?	C Yes C No		
House holds with high energy but	rdens? O Yes O No		
Other?	C Yes C No		
If you selected "Yes" for any of the ont	tions in questions 5.6, 5.7, or 5.8, you	must provide further explanation of these policies	in the text field below

Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hous	sehold? O Yes O No
<b>5.10</b> If yes, what is the maximum? \$0	
Types of Assitance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	es that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further explanation or attach a document with said explanation here.	clarification that could not be made in the fields provided,

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
<b>V</b> Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
<b>V</b> Publish articles in local newspapers or broadcast media announcements.
<b>✓</b> Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
<b>✓</b> Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:

Coordinate activities under this title with similar and related programs administered by the federal government and such state, particularly low income energy related programs under subtitle B of the title VI (relating to community serviced block grant program), under the supplemental security income program, under part A of title IV of the social security act, under title XX of the social security act, under the low income weatherization assistance program under title IV of the energy conservation and production act, or under any other provision of law which carries out programs which were administered under the economic opportunity act of 1964 before the date of the enactment of this act.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency **Community Services Agency Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? **8.3 How do you provide alternate outreach and intake for** COOLING ASSISTANCE? **8.4 How do you provide alternate outreach and intake for** CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. 8.6 What is your process for selecting local administering agencies? 8.7 How many local administering agencies do you use?

8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so	why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

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Expiration Date: 04/30/2014

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling
Crisis • Yes C No
Are there exceptions?  Yes No
If yes, Describe.  A renter with fuel included in rent is an exception for heating. Payments are paid directly to the institution in which renters fuel is included such as, the Indian Township Housing Authority for the disabled apartment complex.
9.2 How do you notify the client of the amount of assistance paid?  The tribe agrees to notify each certified household of the amount of assistance paid in behalf of them to participating fuel vendors making deliveries to the recipients home. The home energy supplier will provide assurance that any agreement entered into will contain certain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance (heating and ecip).
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  We cannot assure nor have a policy/agreement in writing with each vendor about charging the amount of payment and difference of the actual cost. This is something we will look upon drafting and proposing with each vendor. We now pay the energy supplier on invoice for the amount delivered to the household. This ensures that the household gets/recieves the maximum benefit in a timely manner.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  The home energy supplier recovering direct payments from the tribe, agree not to discriminate whether in costs of goods or the services provided to recipients. The vendor shall not treat liheap households in any adverse manner, such as, delivery times, amount of fuel delivered at one time. The supplier will not require an additional household deposit from liheap customers. Fuel delivery receipts will be the invoice needed for payment to the fuel vendor. Some payments may be made directly to certified applicants such as renters and elderly subsidized housing. Liheap and staff reviews home energy supplies vouchers and whenever possible homeowner will sign voucher upon delivery.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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	Secti	ion 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b)	0(10)
10.1. How do yo	ou ensure good fiscal acco	ounting and tracking of LIHEAP funds?		
control on a bi-n be provided und	nonthly basis. Any inadequer an attachment P: organiz	nate fiscal or programmatic control discover	renues and expenditures. A compliance office and will be investigated along with the report I governor will submit this audit to the tribal 5 liheap program.	of the investigation results. An audit will
Audit Process				
10.2. Is your LI • Yes • No		annually under the Single Audit Act and	OMB Circular A - 133?	
			table condition cited in the A-133 audits, Gency from the most recently audited fisca	
No Findings 🗹	]			
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
Local Local Local	agencies/district offices a agencies/district offices a agencies/district offices'	are required to have an annual audit (oth	ompliance with Single Audit Act and OME er than A-133) viewed by Grantee as part of compliance	
Compliance Mo	onitoring			
10.5. Describe t	he Grantee's strategies fo	or monitoring compliance with the Grant	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply
Grantee employ	yees:			
Interr	nal program review			
<b>✓</b> Depar	tmental oversight			
Secon	dary review of invoices a	nd payments		
Other	program review mechan	nisms are in place. Describe:		
Local Adminste	ering Agencies / District (	Offices:		
On - s	ite evaluation			
Annu	al program review			
Monit	toring through central da	tabase		
Desk	reviews			

Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Mean	ingful Public Participation, 2605	(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development Select all that apply.	nt of your LIHEAP plan?	
Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for commen	t	
Hard copy of plan is available for public view and com	ment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
None.	of Devictor Diversity	
Public Hearings, 2605(a)(2) - For States and the Commonwealth  11.3 List the date and location(s) that you held public hearing(s)	-	FAP funds?
11.0 List the date and location(s) that you need public hearing(s)	Date	Event Description
1	08/04/2015	Tribal Office Building
2		
11.4. How many parties commented on your plan at the hearing(	s)? 4	
11.5 Summarize the comments you received at the hearing(s).		
None		
11.6 What changes did you make to your LIHEAP plan as a resu	lt of the comments received at the public hearing	s)?
If any of the above questions require further ex attach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 1
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes were made for the past federal fiscal year. The only change that was made and continued to the new fiscal year is stating that applicants who are elderly are not automatically qualified for liheap. We remind them that each applicant is looked upon based on their income and qualifying income in which is compared to the 2015 liheap income guidelines.

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

The tribe agrees to provide a fair hearing, within seven days, upon written request by the individual who has been denied or feels that a claim has not been acted on in a timely manner. The tribe agrees to furnish dissatisfied applicants with an impartial hearing before a hearing officer of the tribal government or the special services unit of the department of human services-state of maine. The final results of such hearing will be mailed to the applicant within 10 days of the hearing. The right to request a fair hearing extends to households applying for liheap, weatherization or ecip. The applicant is informed of his/her rights to a fair hearing at the time of the application.

#### 12.5 When and how are applicants informed of these rights?

When an approval/denial letter is mailed to each applicant, our letter states that if they are dissatisfied with the decision that has been made on the application, the first step is to contact our Director to be sure all the information provided was correct to determine the eligibility. If there has been an error in determining the applications eligibility the applicant has the right to appeal. A request is required in writing within 30 days of the approval/denial letter. A fair hearing will be scheduled and the applicant will be notified by mail the date and time.

#### 12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

We do not act upon fair hearings for applications that are not acted on in a timely manner. If an application is missing required information to be processed, it is the applicants responsibility to make sure all information is given for a decision of acceptance or denial. Once applications are received, and they are not completed, reminder letters will be sent out to the applicant by mail stating what is needed from the applicant in order to determine eligibility. A total of 2 letters maximum, we try reaching applicant by phone also.

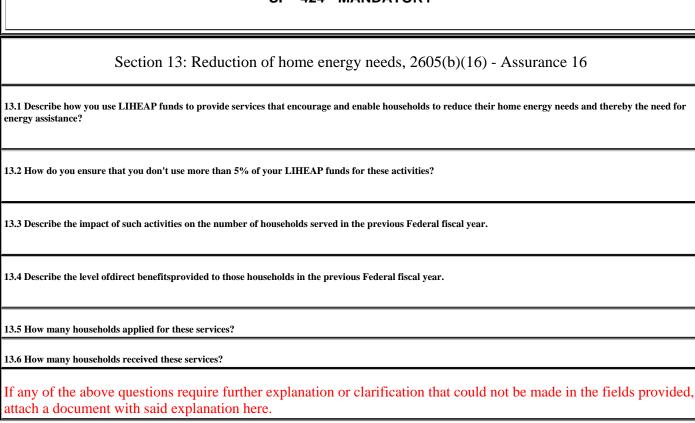
#### 12.7 When and how are applicants informed of these rights?

Applicants are informed of their rights to a fair hearing once they receive the approval/denial letter. It states how they can act upon receiving a hearing date and time with whom they can speak with and the reason why they were denied.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)
1.1 Do you plan to submit an application for the leveraging incentive program?  Yes No
1.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.
l.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the llowing:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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15.1 Describe the training you provide for each of the following groups:  a. Grantee Staff:  Formal training on grantee policies and procedures  How often?  Annually  Biannually  As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
Formal training on grantee policies and procedures  How often?  Annually  Biannually  As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
How often?  Annually  Biannually  As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
Annually  Biannually  As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
Biannually  As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
As needed  Other - Describe: if provided or needed  Employees are provided with policy manual
Other - Describe: if provided or needed  Employees are provided with policy manual
Employees are provided with policy manual
The state of the s
Other-Describe: raining is typically provided by the Tribal Government, if applicable.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: N/A
On-site training
How often?
Annually
Biannually
As needed
Other - Describe: N/A
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: N/A
Policies communicated through vendor agreements

	Policies are outlined in a vendor manual
Policies	Other - Describe: s are outlined in liheap plan on how we control payment to various vendors.
15.2 Do O Yes O No	pes your training program address fraud reporting and prevention?
TC and	u of the charge mastices assume fruther combination on clarification that could not be used in the fields assuided

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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Section 17: Program Integrity, 2605(b)(10)				
17.1 Fraud Reporting Mechanisms				
a. Describe all mechanisms available to	the public for reporting cases of suspected	d waste, fraud, and abuse. Select all that a	apply.	
Online Fraud Reporting				
Dedicated Fraud Reporting	Hotline			
Report directly to local ager	ncy/district office or Grantee office			
Report to State Inspector G	eneral or Attorney General			
Forms and procedures in pl	ace for local agencies/district offices and v	rendors to report fraud, waste, and abuse		
Other - Describe:				
The Indian Township Tribal Government Liheap department does not have any resources available to the public for reporting fraud, waste and abuse. If the Liheap Dept at Indian Township Tribal Government suspects fraud, we call our social service agency/department of health and human services and they will send an investigator to determine the eligibility of the applicant.				
b. Describe strategies in place for adver	rtising the above-referenced resources. Sel	ect all that apply		
Printed outreach materials				
Addressed on LIHEAP app	lication			
Website				
Other - Describe:				
N/A  17.2. Identification Documentation Requirements				
a. Indicate which of the following forms	s of identification are required or requeste	ed to be collected from LIHEAP applicant	ts or their household members.	
		Collected from Whom?		
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members	
	Required	Required	Required	
Social Security Card is photocopied and retained	Required	Required	Required	
	Requested	Requested	Requested	
Social Security Number (Without actual Card)	Required	Required	Required	
	Requested	Requested	Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal	Required	Required	Required	
ID, passport, etc.)	Requested	Requested	Requested	

		I				3	
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
b. D	escribe any exceptions to the above poli	icies.					
17.3	3 Identification Verification						
Des	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household memb	bers. Select all that a	ipply
	Verify SSNs with Social Security Ac	lministration					
	Match SSNs with death records from	m Social Security Adı	ministration or state	agency			
	Match SSNs with state eligibility/ca	se management system	m (e.g., SNAP, TAN	<b>F</b> )			
	Match with state Department of La	bor system					
	Match with state and/or federal cor	rections system					
	Match with state child support syste	em					
	Verification using private software	(e.g., The Work Num	ber)				
~	In-person certification by staff (for	tribal grantees only)					
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees on	ly)		
~	Other - Describe:						
	ndian Township Reservation the social seciliheap application.	curity number of every	resident is on file wit	th the tribal clerk. We	e do require that the soc	cial security numbers	of everyone is on
17.4	1. Citizenship/Legal Residency Verificat	tion					
Wh	at are your procedures for ensuring tha	at household member	s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.
L	Clients sign an attestation of citizenship or legal residency						
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	idency			
H	Noncitizens must provide documen	ntation of immigration	n status				
H	Citizens must provide a copy of the	eir birth certificate, n	aturalization papers	s, or passport			
H	Noncitizens are verified through the	ne SAVE system					
_	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID c	ard			
	Other - Describe:						
17.5	5. Income Verification						
	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
	Trequire documentation of measure r	or all adult household	l members				
_	Pay stubs						
	Social Security award letters	;					
	<b>✓</b> Bank statements						
	Tax statements						
	Zero-income statements						
	<b>✓</b> Unemployment Insurance le	tters					
	Other - Describe:						
	Computer data matches:						
	Income information matched	l against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment bene	efits verified with stat	e Department of Lal	bor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
<b>✓</b> Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Other - Describe and note any exceptions to policies above:
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level
Other - Describe and note any exceptions to policies above:   17.8. Benefits Policy - Gas and Electric Utilities   What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.   Applicants required to submit proof of physical residency   Applicants must submit current utility bill   Data exchange with utilities that verifies:   Account ownership   Consumption   Balances   Payment history   Account is properly credited with benefit   Other - Describe:   Centralized computer system/database tracks payments to all utilities   Centralized computer system automatically generates benefit level   Separation of duties between intake and payment approval
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments
Other - Describe and note any exceptions to policies above:
Other - Describe and note any exceptions to policies above:

Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

### Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

**Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)** 

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

8 Kennebasis Road  * Address Line 1		
Address Line 2		
Address Line 3		
Princeton  * City	ME * State	04668 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
  - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
  - (ii) supplemental security income payments under title XVI of the Social Security Act;
  - (iii) food stamps under the Food Stamp Act of 1977; or
  - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).