### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: AMERICAN SAMOA

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2018 to 09/30/2019

Report Status: Submission Accepted by CO (Revision #1)

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission:  Plan  * 1.b. Frequency: Annual  * 1.c. Consolidated Application/Plan/Funding Request? Explanation:    Application   Plan							
* a. Legal Name: American Samoa Territorial Energy Office  * b. Employer/Taxpayer Identification Number (EIN/TIN): 970000676  * c. Organizational DUNS: 854995987							
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970000676							
*d. Address:							
* Street 1: Samoa Energy House, Tafuna Street 2: American Samoa Government							
* City: PAGO PAGO County:							
* State: AS Province:							
* Country: American Samoa							
e. Organizational Unit:							
Department Name: Territorial Energy OfficeDivision Name: Community Assistance Programs							
f. Name and contact information of person to be contacted on matters involving this application:							
Prefix:* First Name:Middle Name:* Last Name:Ms.MalelegaTuiolosega							
Suffix: Title: Organizational Affiliation: Manager							
* Telephone Number: (684) 699-2835							
* 8a. TYPE OF APPLICANT: F: U.S. Territory or Possession							
b. Additional Description:							
* 9. Name of Federal Agency:							
Catalog of Federal Domestic Assistance Number:  CFDA Title:							
10. CFDA Numbers and Titles   93568     Low-Income Home Energy Assistance							
11. Descriptive Title of Applicant's Project Low Income Home Energy Assistance Program							
12. Areas Affected by Funding: Statewide							
13. CONGRESSIONAL DISTRICTS OF:							

* a. Applicant 99		b. Program/Project: Statewide			
Attach an additional li	st of Program	/Project Congressional Districts if n	eeded.		
14. FUNDING PERIO	D:		15. ESTIM	ATED FUNDING:	
a. Start Date: b. End Date: 10/01/2018 09/30/2019				* a. Federal (\$): \$0	<b>b. Match (\$)</b> :
* 16. IS SUBMISSION	SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE (	ORDER 12372 PROCESS?	
a. This submission v	vas made ava	ilable to the State under the Executiv	ve Order 123	72	
Process for Revi	ew on :				
b. Program is subject	ct to E.O. 123	72 but has not been selected by State	for review.		
c. Program is not co	vered by E.O	. 12372.			
complete and accurate accept an award. I am	to the best of aware that ar	tify (1) to the statements contained in my knowledge. I also provide the re ny false, fictitious, or fraudulent state	quired assura	ances** and agree to comply with	th any resulting terms if I
penalties. (U.S. Code, T**I Agree	itle 218, Sect	ion 1001)			
** The list of certificati instructions.	ons and assu	rances, or an internet site where you	may obtain t	his list, is contained in the anno	uncement or agency specific
18a. Typed or Printed Malelega Tuiolosega	Name and Ti	tle of Authorized Certifying Official		<b>18c. Telephone (area code, nu</b> (684) 699-1101	mber and extension)
				18d. Email Address malelega684@gmail.com	
18b. Signature of Auth	orized Certif	ying Official		<b>18e. Date Report Submitted (I</b> 10/17/2018	Month, Day, Year)
Attach suppor	ting doc	uments as specified in	agency i	nstructions.	

### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program.  (Note: You must provide information for each component designated here as requested elsewhere in this plan.)						
	Start Date	End Date				
Heating assistance						
Cooling assistance	10/01/2018	09/30/2019				
Crisis assistance	10/01/2018	09/30/2019				
Weatherization assistance	10/01/2018	09/30/2019				
Provide further explanation for the dates of operation, if necessary		-1				
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentage	Percentage ( % )				
Heating assistance		0.00%				
Cooling assistance		63.00%				
Crisis assistance						
Weatherization assistance						
Carryover to the following federal fiscal year						
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		5.00%				
Used to develop and implement leveraging activities		0.00%				
OTAL 100.00%						

Alter	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:										
	Heating assistance					~	Co	oling assistance		
	Weatherization assistance					Otl	her (specify:)			
Cate	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8									
1.4 D	o you consider	households categorically eligible i					follo	wing categories of	ben	efits in the left
	nn below? CY							• • •		
If yo	u answered ''Ye	s" to question 1.4, you must com	plete		nd ai		5 and			
TANI				Yes No		Cooling Yes No		Yes O No		Weatherization Yes No
TANI	<u>'</u>				_				!	
SSI			<del> </del>	Yes O No	_	Yes O No		Yes O No		Yes O No
SNAP	•		_	Yes O No	<u> </u>	Yes ONo	_	Yes O No		Yes O No
Mean	s-tested Veterans	Programs	О	Yes O No	О	Yes O No	О	Yes O No	О	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	(Specify) 1	N/A		C Yes C No		O Yes O No		C Yes C No		C Yes C No
1.5 D	o you automati	cally enroll households without a	dire	ct annual applicat	ion?	C Yes O No				
If Ye	s, explain:									
		re there is no difference in the tro igibility and benefit amounts?	eatm	ent of categoricall	ly elią	gible households f	rom	those not receivin	g otl	ner public assistance
CNIA	D.N' I.D									
	P Nominal Paym	LIHEAP funds toward a nomina	1	CNAD b		alder Over 6	N.			
		s" to question 1.7a, you must pro								
		ninal Assistance: \$0.00	viuc	a response to que	Stion	3 1.76, 1.7c, and 1	.,			
	Frequency of As									
	Once Per Year									
	Once every fiv	e years								
	Other - Descri	be:								
1.7d	How do you con	firm that the household receiving	gan	ominal payment h	as aı	n energy cost or no	eed?			
Deter	rmination of Elig	ibility - Countable Income								
1.8. I	n determining a	household's income eligibility fo	r LI	HEAP, do you use	gros	s income or net in	com	e ?		
~	Gross Income									
	Net Income									
1.9. 8	Select all the app	olicable forms of countable incom	e us	ed to determine a	hous	ehold's income eli	gibili	ity for LIHEAP		
<b>V</b>	Wages									
~	Self - Employn	nent Income								
	Contract Inco	me								
	Payments from	n mortgage or Sales Contracts								
	Unemployment insurance									

	Strike Pay							
	Social Security Administration (SSA ) benefits							
	Including MediCare deduction  Excluding MediCare deduction							
>	Supplemental Security Income (SSI )							
>	Retirement / pension benefits							
	General Assistance benefits							
	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
	Rental income							
	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
	Alimony							
	Child support							
	Interest, dividends, or royalties							
	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							
A	Stipends from senior companion programs, such as VISTA							

	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
<b>&gt;</b>	Other
	Self-employment and/or remittances from relatives. A lot of my clients are farmers and they do not get a regular paycheck but cash from the sales of their produce. In these circumstances, I ask them to provide a statement that detail income from sales of their produce. In these cases, I use my personal judgement on whether to ask for a notarized letter or not. These families do not earn much from the sales of their produce so \$10.00 is a lot. In certain situations, when 5 or more members live in one household, and depend on one check, than I request a notarized letter from them.
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Expiration Date: 09/30

L								
	Section 2 - Heating Assistance							
Eligibility, 2605(b	b)(2) - Assurance 2							
2.1 Designate the	income eligibility threshold used for the	heating cor	nponent:					
Add Household size Eligibility Guideline Eligibility Threshold								
0.00								
2.2 Do you have a HEATING ASSIT	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?							
2.3 Check the ap	propriate boxes below and describe the p	olicies for e	each.					
Do you require a	n Assets test ?	C Yes	◯ No					
Do you have add	itional/differing eligibility policies for:							
Renters?		C Yes	◯ <sub>No</sub>					
Renters Liv	ving in subsidized housing ?	C Yes	○ No					
Renters wi	th utilities included in the rent ?	C Yes	O No					
Do you give prior	rity in eligibility to:	- J						
Elderly?		C Yes	O No					
Disabled?		C Yes	O <sub>No</sub>					
Young chil	dren?	C Yes	O No					
Households with high energy burdens ? C Yes C No								
Other?		C Yes	○ No					
Explanations of p	policies for each "yes" checked above:							
	Benefits 2605(b)(5) - Assurance 5, 2605(c)							
2.4 Describe how	you prioritize the provision of heating a	ssistance to	vulnerable populations,e.g., benefit amoun	ts, early application periods, etc.				
2.5 Check the var	riables you use to determine your benefit	levels. (Ch	eck all that apply):					
Income								
Family (hou	usehold) size							
Home energ	gy cost or need:							
Fuel	type							
Clim	nate/region							
Indi	vidual bill							
Dwe	lling type							
Ener	rgy burden (% of income spent on home	energy)						
Ener	Energy need							
Othe	er - Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit \$0 Maximum Benefit \$0								
2.7 Do you provide in-kind (e.g., blankets, space heaters) a	and/or other fo	rms of benefits? O Yes O No						
If yes, describe.								
If any of the above questions require furth fields provided, attach a document with sa	•	tion or clarification that could not be made ition here.	in the					

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance					
Eligibility, 2605(	(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	he income eligibility threshold used for the	Cooling	component:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
3.2 Do you have COOLING ASSI	additional eligibility requirements for ITANCE?	C Yes	⊙ No			
3.3 Check the ap	ppropriate boxes below and describe the po	olicies for	each.			
Do you require a	an Assets test ?	C Yes	€ No			
Do you have add	ditional/differing eligibility policies for:					
Renters?		Oyes	€ No			
Renters Li	iving in subsidized housing ?	C Yes	€ No			
Renters wi	rith utilities included in the rent ?	Cyes				
Do you give prio	ority in eligibility to:					
Elderly?		<b>⊙</b> Yes	C <sub>No</sub>			
Disabled?	1	⊙ Yes	C <sub>No</sub>			
Young chil	ldren?	<b>⊙</b> Yes				
Household	ds with high energy burdens ?	Cyes	_			
Other?	-	Cyes				
Explanations of	policies for each "yes" checked above:					
Elderly: 60 years	<u> </u>					
		mamher v	obo is bodridden. We require a doctor's not identi-	fring the disability or ilnness		
			who is bedridden. We require a doctor's not identif			
Young children:	Four our WAP, children are 19 years and you	unger. bu	ut for LIHEAP, we will use the age required by the	e grantor		
3.4 Describe how	w you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts, o	early application periods, etc.		
	We do not have a waiting list for our program. Everyone gets assistance when they apply. However, the vulnerable population is prioritize when there is a crisis situation; such as a disconnection notice, or impaced by a natural or man-made disaster.					
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(	1)(B)				
3.5 Check the va	ariables you use to determine your benefit l	levels. (Cl	heck all that apply):			
<b>✓</b> Income						
Family (hor	ousehold) size					
✓ Home ener	rgy cost or need:					
	el type					
	mate/region					

✓ Individual bill							
Dwelling type							
Energy burden (% of income spent on hon	ne energy)						
<b>☑</b> Energy need							
Other - Describe:							
No changes to the matrix: Utility bill/household size x 1% + percentage of HH income = LIHEAP assistance. Assistance can be \$20.00 to \$150.00 depending on the household income (please see attached matrix).  Also, program have accepted homes that use the cash power system. the average amount these families spend on the cash power units per month is \$60.00. for each client that applies for assistance and is on the cashpower system, the maximum amount is \$25.00 a month. If that amount is used before the end of the month, client must purchase their units.							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit \$25 Maximum Benefit \$65							
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes  No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

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#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE									
Eligibility - 2604(c), 2605(c)(1)(A)									
4.1 Designate the income eligibility threshold used for the crisis component									
Add Household size Eligibility Guideline Eligibility Threshold									
1 All Household Sizes HHS Poverty Guidelines 150.00%									
4.2 Provide your	LIHEAP program's definition for determining a crisis	S.							
What constitutes a	a crisis:								
a. Disconnection	or shut-off notice								
b. flooding (or rai	ny season causes heavy flooding and impact some of the	clients)							
	rs - Cyclone Gita hit the Territory in January of 2018								
	taters - fires, flooding, etc.								
	-	al Car AC air							
e. High temperati	res - prompting households with priority population to ap	ppry for AC units.							
4.3 What constitu	utes a <u>life-threatening crisis?</u>								
A life-threatening	crisis is:								
	a HH that has a member who is bedridden, require use of seed to be refrigerated, need to have sheets, etc., to be launce	11	*						
	interview this year about LIHEAP and WAP, a client visi tenuated circumstances required our immediate attention.		me we had already reached our						
Social Security ch	of a family of four with two children under the age of 19 leck. According to the Utility company, the HH requested LIHEAP paid the bill and reconnection fees within with	I services to be disconnected until the bill was							
Crisis Requireme	ent 2604(c)								
	nany hours do you provide an intervention that will re	solve the energy crisis for eligible househol	ds? 48Hours						
	nany hours do you provide an intervention that will re								
Calair Elicitate	2605(-)(1)(A)								
Crisis Eligibility,		C Yes O No							
ASSISTANCE?	additional eligibility requirements for CRISIS	Yes • No							
4.7 Check the ap	propriate boxes below and describe the policies for each	ch.							
Do you require a	n Assets test ?	O Yes O No							
Do you give prior	rity in eligibility to :	<u> </u>							
Elderly?		C Yes O No							
Disabled?		C Yes O No							
Young Children? O Yes O No									

Households with high energy burdens?		C Yes <b>⊙</b> No		
Other?		C Yes O No		
In Order to receive crisis a	assistance:			
Must the household empty tank?	have received a shut-off notice or have a near	C Yes © No		
Must the household have been shut off or have an empty tank?		C Yes <b>⊙</b> No		
Must the household	have exhausted their regular heating benefit?	C Yes € No		
Must renters with he received an eviction notice	eating costs included in their rent have	C Yes		
Must heating/cooling	g be medically necessary?	C Yes ⊙ No		
Must the household equipment?	have non-working heating or cooling	C Yes © No		
Other?		C Yes <b>⊙</b> No		
Do you have additional / d	liffering eligibility policies for:			
Renters?		C Yes <b>⊙</b> No		
Renters living in sub	osidized housing?	C Yes ⊙No		
Renters with utilities	s included in the rent?	C Yes • No		
Explanations of policies fo	or each "yes" checked above:			
Priority is given to HH with recieve assistance as long as		en and low-income. However, we do not have a waiting list so our clients		
Determination of Benefits				
4.8 How do you handle cri	isis situations?			
Separate component				
~	Fast Track			
Other - Describe:				
4.9 If you have a separate component, how do you determine crisis assistance benefits?				
	Amount to resolve the crisis.			
	Other - Describe:			
	Outer - Describe.			
Crisis Requirements, 2604(	c)			
4.10 Do you accept applica	4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?			
€ Yes C No Explain.				
We accept applications for o	We accept applications for energy crisis assistance at all accessible sites and to all HH in the area to be served.			
4.11 Do you provide individuals who are physically disabled the means to:				
Submit applications for crisis benefits without leaving their homes?				
<b>⊙</b> Yes <b>○</b> No <b>If No, explain.</b>				
Travel to the sites at wh	ich applications for crisis assistance are accept	ed?		
€ Yes C No If No, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Benefit Levels, 2605(c)(1)(	Benefit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum	n benefit for each type of crisis assistance offer	ed.		
Winter Crisis	60.00 maximum benefit			
Summer Crisis \$	0.00 maximum benefit			
Year-round Crisis \$800.00 maximum benefit				
4.13 Do you provide in-kir	nd (e.g. blankets, space heaters, fans) and/or otl	ner forms of benefits?		

C Yes O No If yes, Describe				
4.14 Do you provide for equipment repair or replacement using crisis funds?				
C Yes No	.cliicht uom	5 C1313 Tuna	3.	
If you answered "Yes" to question 4.14, you must c	complete qu	estion 4.15.		
4.15 Check appropriate boxes below to indicate typ	pe(s) of assis	tance provid	led.	
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with en	ıforce a mor	atorium on	shut offs?	
C Yes O No				
If you responded "Yes" to question 4.16, you must	respond to	question 4.1'	7.	
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

#### MODEL PLAN SF - 424 - MANDATORY

	Secti	on 5: WEATHE	RIZATION ASSISTANCE	
Eligibility, 2605(c)(1)(A	), 2605(b)(2) - Assur	ance 2		
5.1 Designate the incom	e eligibility threshol	d used for the Weatheriz	ation component	
Add	Househo	ld Size	Eligibility Guideline	Eligibility Threshold
1 All Ho	ousehold Sizes		HHS Poverty Guidelines	150.00%
5.2 Do you enter into an No	n interagency agreem	nent to have another gove	ernment agency administer a WEATHERIZA	ATION component? O Yes .
5.3 If yes, name the ager	ncy.			
5.4 Is there a separate n	nonitoring protocol f	for weatherization? 🗖 Y	es 💽 No	
WEATHERIZATION -	· Types of Rules			
5.5 Under what rules do	you administer LIF	HEAP weatherization? (C	Check only one.)	
Entirely under LI	HEAP (not DOE) ru	ıles		
Entirely under DO	OE WAP (not LIHE	AP) rules		
Mostly under LIH	HEAP rules with the	following DOE WAP rul	le(s) where LIHEAP and WAP rules differ (C	Check all that apply):
Income Thr	eshold	· · · · · · · · · · · · · · · · · · ·		
			is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible
units or will become eligible within 180 days  Weeth arise shalters towns paring paintening law income persons (excluding pureing homes, pricess, and similar institutional)				
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Desc	Other - Describe:			
Mostly under DO	E WAP rules, with t	he following LIHEAP ru	ıle(s) where LIHEAP and WAP rules differ (	Check all that apply.)
Income Thr	eshold			
Weatherizat	tion not subject to D	OE WAP maximum stat	ewide average cost per dwelling unit.	
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.				
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?  \[\tilde{\mathbb{C}}\text{ Yes } \blacktriangle{\mathbb{O}}\text{ No}\]				
5.7 Do you have additional/differing eligibility policies for :				
Renters		C Yes O No		
Renters living in s housing?	subsidized	C Yes O No		
5.8 Do you give priority in eligibility to:				
Elderly?				
Disabled? • Yes O No				
			· · · · · · · · · · · · · · · · · · ·	

Young Children?	⊙ Yes ◯ No			
House holds with high energy burdens?	C Yes O No			
Other?	C Yes O No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.  This is our priority population.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditure	per household? C Yes O No		
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization meas	5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)			
Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modifications/ repairs		Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ repairs		Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs		Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):  Distribute informational fliers, pamphlets and brochures to partner government agencies, i.e., Territorial Administration on Aging (TAOA), Office for the Protection & Advocacy for the Disabled (OPAD) and the Department of Public Health.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4			
	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
	Joint application for multiple programs			
	Intake referrals to/from other programs			
	One - stop intake centers			
>	Other - Describe:			
Dodb W/	AD and I HIEAD are accounted by the Territorial Energy Office. The other property of a collection in American Course, Heavening to			

Both WAP and LIHEAP are managed by the Territorial Energy Office. The other programs are not available here in American Samoa. However, we do work with the American Samoa Power Authority and the American Samoa Telecommuncations Authority. The latter provide assistance by providing lower telephone rates for low-income families. One of the eligibility requirements for this service is provide proof the HH is recieving LIHEAP assistance.

## Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the

Commonwealth of Puerto Rico)						
8.1 How	would you categorize the primary respons	ibility of your State ager	ncy?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
>	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
Alternat	e Outreach and Intake, 2605(b)(15) - Assur	ranca 15				
	lected "Welfare Agency" in question 8.1, y			applicable.		
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
8.3 How	do you provide alternate outreach and inta	ake for COOLING ASSI	STANCE?			
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LIHI	8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization					
8.5a Who determines client eligibility?		Non-Applicable	State Energy/Environment Agency	State Energy/Environment Agency	State Energy/Environment Agency	
8.5b Who processes benefit payments to gas and electric vendors?		Non-Applicable	State Energy/Environment Agency	State Energy/Environment Agency		
8.5c who vendors	processes benefit payments to bulk fuel	Non-Applicable	State Energy/Environment Agency	State Energy/Environment Agency		
8.5d Wh	o performs installation of weatherization s?				Other	
If any of your LIHEAP components are not centrally-administered by a state agency, you must						

8.6 Wha	8.6 What is your process for selecting local administering agencies?			
NA				
8.7 Hov	v many local administering agencies do you use? NA			
8.8 Have Yes No	re you changed any local administering agencies in the last year?			
8.9 If so	8.9 If so, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
NA				
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.			

## Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating C Yes No
Cooling • Yes O No
Crisis © Yes © No
Are there exceptions? C Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
During intake, the clients are informed to call us within two business days for the amount of assistance they will recieve.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
The check paid to the energy supplier will have an attached list of homeowners and other pertinent information and the amount of LIHEAP assistance.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
The American Samoa Power Authority (ASPA) is the only utilities company in American Samoa and we have an agreement that they will treat LIHEAP HH the same as HH that are not in the program.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

SF - 424 - MANDATORY					
	Section	10: Program, Fiscal Mor	nitoring, and Audit, 2605	5(b)(10)	
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?  Our Financial Manager closely monitor LIHEAP expenditures and provide financial updates. The American Samoa Government uses an electronic accounting and reporting system called IFAS to keep track of spending of local and federal funds.  There are no refunds, but the utilities company will be required to credit the LIHEAP account in situations where the house is no longer occuppied, and the owner submits a request to shut down services. In many cases, owners leave without shut down services request.					
Audit Process					
10.2. Is your L		ited annually under the Single Audit	Act and OMB Circular A - 133?		
	10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1	Турс	Ditti Summary	Resolved.	ACTOR TAKER	
What types of Select all that	10.4. Audits of Local Administering Agencies  What types of annual audit requirements do you have in place for local administering agencies/district offices?  Select all that apply.  Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133				
✓ Loca	l agencies/district offic	ces are required to have an annual au	dit (other than A-133)		
Loca	Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.				
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee emple	oyees:				
Internal program review					
Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
Local Administering Agencies / District Offices:					
	On - site evaluation				

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? N/A
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)  MODEL PLAN  SF - 424 - MANDATORY				
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
✓   Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
Public outreach  11.2 What changes did you make to your LIHEAP plan as a result of this participation?  No changes				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
1 08/21/2018 Public hearing				
11.4. How many parties commented on your plan at the hearing(s)? 7				
11.5 Summarize the comments you received at the hearing(s).  There were a lot of questions concerning the application process and eligibility. There were also inquiries about rental units, whether the program was opened to other ethnic groups.				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?  None.				
If any of the above questions require further explanation or clarification that could not be made in the				

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 12: F	air Hearings.	2605(b)(1	(3) - 7	Assurance	13
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	etion 12. 1 an 1	100111183, 2003(0)(13)	7133drunee 13	
12.1 How many fair hearings did th	e grantee have in the pr	rior Federal fiscal year? 0		
				_

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

The client has the right to request a fair hearing that will include the client, LIHEAP Manager, TEO Director and Financial Manager. The hearing must take place within 24 hours. This information is stipulated on the application for LIHEAP assistance:

Eligibility for LIHEAP assistance is based on the following; household income, family size, utility usage (must be between 50 - 500 KWh usages for the previous three months), vulnerable population. In the event that the applicant does not meet one or more of these requirements, the application will be denied. However, the applicant has the right to appeal this decision if he/she feels that their application was not reviewed thoroughly or within a reasonable time frame. Upon request, a hearing will be scheduled within 24 hours.

#### 12.5 When and how are applicants informed of these rights?

During intake and stipulation is written on the application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

It is the same for applications that are denied assistance.

12.7 When and how are applicants informed of these rights?

Duing intake and written on the application.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Some of the funds are used to produce and/order energy conservation material to give out during outreach, public hearings, client intake, etc.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

TEO's Financial Manager and myself keep track of our admin funds and the rest of the budget. He is aware that only 5% can be used for admin. purposes. He does keep LIHEAP staff abreas of LIHEAP expenditures, etc.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

The families that received energy education material used the information to lower their water and electricity bill and a few families decided they wanted to give the opportunity to other families who need more. Some families no longer receive assistance and voluntarily ledt the program, stating that there were other families who were more needy than her family.

 $13.4\ Describe\ the\ level\ of direct\ benefits provided\ to\ those\ households\ in\ the\ previous\ Federal\ fiscal\ year.$ 

NA

13.5 How many households applied for these services? 500

13.6 How many households received these services? 500

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?  $\hfill C$  Yes  $\hfill \hfill \hfill$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

NA

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1	NA	NA	NA	

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
NA	Other - Describe:
15.2 Do	es your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The deal with the California company fell through, hence, we are back to collecting data the old fashion way; by taking down all the client data that include household, etc., and creating our own data spreadsheet,

## Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. So	elect all that apply.		
Online Fraud Reporting	g				
Dedicated Fraud Repor	ting Hotline				
Report directly to local	agency/district office or Grantee offic	ce			
Report to State Inspecto	or General or Attorney General				
Forms and procedures i	in place for local agencies/district offi	ces and vendors to report fraud, wast	te, and abuse		
Other - Describe:					
b. Describe strategies in place for a	dvertising the above-referenced reso	urces. Select all that apply			
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
We work collaborately with the Utilities company and they inform us when a household is recieving assistance twice. This is detectable through the meter and/or account number.					
17.2. Identification Documentation Requirements					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.					
Collected from Whom?					
Type of Identification Collected	Applicant Only All Adults in Household		All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card	Required	Required	Required		

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	<u>~</u>	Requested	<b></b>	Requested	
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1						
b. Describe any exceptions to the ab	nove nolicies					
No exceptions.	rove poneres.					
17.3 Identification Verification		of:Joutification	J	ad hu alianta an han	and ald manufacture	Calcat all that
Describe what methods are used to apply	verny the authenticity	of identification (	uocuments provid	ed by chems or nou	senoid members.	Select all that
Verify SSNs with Social Sec	curity Administration					
Match SSNs with death reco	ords from Social Secur	ity Administration	n or state agency			
Match SSNs with state eligi	bility/case managemen	t system (e.g., SNA	AP, TANF)			
Match with state Departme	nt of Labor system					
Match with state and/or fed	eral corrections system	n				
Match with state child supp	ort system					
Verification using private se	oftware (e.g., The Wor	k Number)				
In-person certification by st	taff (for tribal grantees	only)				
Match SSN/Tribal ID numb	per with tribal database	e or enrollment re	cords (for tribal g	grantees only)		
Other - Describe:						
17.4. Citizenship/Legal Residency						
What are your procedures for ensuall that apply.	ıring that household m	embers are U.S. c	itizens or aliens w	ho are qualified to	receive LIHEAP t	penefits? Select
Clients sign an attestation	of citizenship or legal	residency				
Client's submission of Soci	ial Security cards is acc	cepted as proof of	legal residency			
Noncitizens must provide	documentation of imm	igration status				
Citizens must provide a co	py of their birth certifi	icate, naturalizatio	on papers, or pass	port		
Noncitizens are verified th	rough the SAVE system	m				
Tribal members are verific	ed through Tribal enro	ollment records/Tr	ribal ID card			
Other - Describe:						
17.5. Income Verification	411 40	Id in access 20 C 1	all that			
What methods does your agency ut	-		ан тпат арріу.			
Require documentation of i  Pay stubs	ncome for all adult not	usenoid members				
Social Security awar	ed lattana					
Bank statements	d letters					
Tax statements						
	ents					
Zero-income statements Unemployment Insurance letters						
Other - Describe:	rance retters					
Retirement benefits, letter stating proof of income on a monthly basis if applicant is self-employed or recieving remittances from relatives, etc.						
Computer data matches:						

Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>V</b> Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities

Direct payment to households are made in limited cases only
✓ Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.0 Description Della Fred Venders
17.9. Benefits Policy - Bulk Fuel Vendors  What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood,
and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
<b>✓</b> Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
✓ Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1.5 years
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
Fortunately, no household has decided to commit fraud but doing the time may help them steer away from potential trouble.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Territorial Energy Office  * Address Line 1		
Tafuna Energy House Address Line 2		
American Samoa Government Address Line 3		
Pago Pago <b>* City</b>	AS * State	96799 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		