#### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: COOK INLET TRIBAL COUNCIL

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

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#### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of Submission:		*1.b. Frequency:  Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version:  • Initial • Resubmission • Revision		
								C Update	
				2. Date Receiv	ed:			State Use Only:	
				3. Applicant Identifier:					
				4a. Federal Entity Identifier:			5. Date Received By State:		
				4b. Federal A	ward Iden	tifier:		6. State Application Identifier:	
7. APPLICANT	INFORMATION								
* a. Legal Name	e: Cook Inlet Tribal Cour	ncil							
* b. Employer/T	Taxpayer Identification	Number (EIN/TIN): 1-	-920094184-A2	* c. Organizat	ional DUN	NS: 826	903221		
* d. Address:				-11					
* Street 1:	3600 San Jeron	nimo Drive		Street 2:					
* City:	ANCHORAG	E		County:					
* State:	AK			Province:					
* Country:	United States			* Zip / Post	tal Code:	99508	-		
e. Organization	al Unit:								
Department Na	me:			Division Name	e:				
f. Name and con	tact information of pers	son to be contacted on m	atters involving t	his application:					
Prefix:	* First Name: Andrew		Middle Name:				Name:		
Suffix:	Title: LIHEAP Administrator	r	Organizational	Organizational Affiliation:					
* Telephone Number: 907-793-3330	Fax Number		* Email: afreed@citci.o	* Email: afreed@citci.org					
* 8a. TYPE OF K: Indian/Native	APPLICANT: American Tribally Desig	nated Organization							
b. Additional	Description:								
* 9. Name of Federal Agency:									
			alog of Federal Dom Assistance Number	og of Federal Domestic Assistance Number:		CFDA Title:			
10. CFDA Numbers and Titles 93568					Low-Inco	me Home	e Energy	Assistance	
11. Descriptive	11. Descriptive Title of Applicant's Project								
12. Areas Affected by Funding:									
13. CONGRESS	SIONAL DISTRICTS O	F:		4					
* a. Applicant AT					b. Program/Project:				
Attach an additional list of Program/Project Congressional Districts if needed.									

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:					
<b>a. Start Date:</b> 10/01/2016	<b>b. End Date:</b> 09/30/2017	* a. Federal (\$) \$	N. (				
* 16. IS SUBMISSION SUBJECT TO R	* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made availab	le to the State under the Executive Order	12372					
Process for Review on :							
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.					
c. Program is not covered by E.O. 12	372.						
* 17. Is The Applicant Delinquent On A  YES  NO	ny Federal Debt?						
Explanation:							
accurate to the best of my knowledge. I	(1) to the statements contained in the list also provide the required assurances** an nents or claims may subject me to crimina	nd agree to comply with any resulting ter	ms if I accept an award. I am aware that				
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is contained in the announce	ment or agency specific instructions.				
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. Telephone (area cod	e, number and extension)				
Andrew Freed		18d. Email Address afreed@citci.org					
18b. Signature of Authorized Certifying	Official	<b>18e. Date Report Submit</b> 10/14/2016	ted (Month, Day, Year)				
Attach supporting docun	nents as specified in agenc	y instructions.					

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 04/30/2017 Heating assistance V Cooling assistance 03/31/2017 Crisis assistance 11/01/2016 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 60.00% Cooling assistance 0.00% Crisis assistance 20.00% Weatherization assistance 0.00% 10.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:										
<b>&gt;</b>		Heating assistance					Cooling assistance				
		Weatherization assistance					Oth	er (specify:)			
	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8										
1.4 Do	you consid	er households categorically eligible if one	household member rece	ives one	of th	e following c	atego	ries of benefits in th	ie left	t column below? •	
If you	answered '	Yes" to question 1.4, you must complete t	he table below and answ	ver quest	ions	1.5 and 1.6.					
			Heating	<u> </u>		oling		Crisis		Weatherization	
TANF			• Yes O No		C Yes O No		⊙ Yes ○ No		_	C Yes <b>⊙</b> No	
SSI			⊙ Yes O No		C Yes ⊙ No		-	€ Yes C No		C Yes O No	
SNAP			⊙ Yes C No		C Yes O No		⊙ Yes ○ No		_	Yes No	
Means	-tested Veter	ans Programs	C Yes ⊙ No	O Ye	es (e	<sup>●</sup> No	O	Yes 🖲 No	О	Yes O No	
		Program Name	Heating		_	Cooling		Crisis		Weatherization	
	Specify) 1		O Yes O No			es O No		C Yes C No		C Yes C No	
		atically enroll households without a direct	annual application?	Yes 🖭	No						
If Yes	, explain:										
deterr Catego	<b>nining eligil</b> orical eligibi	nsure there is no difference in the treatmen pility and benefit amounts? Lity is only used for the income verification per es same benefits determination for all househor	portion of the grant calcula					-			
SNAP	Nominal Pa	vments									
		nte LIHEAP funds toward a nominal payn	ment for SNAP househol	ds? O Y	es	€ No					
		Yes" to question 1.7a, you must provide a									
1.7b A	mount of N	ominal Assistance: \$0.00									
1.7c F	requency of	Assistance									
	Once Per Y	'ear									
	Once every	five years									
	Other - De	scribe:									
1.7d F	Iow do you	confirm that the household receiving a no	minal payment has an e	nergy cos	st or	need?					
Deterr	nination of I	Eligibility - Countable Income									
1.8. In	determinir	g a household's income eligibility for LIH	EAP, do you use gross in	ncome o	r net	income ?					
>	Gross Income										
Net Income											
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP											
~	Self - Employment Income										
<b>&gt;</b>	✓     Contract Income										
<b>&gt;</b>	Payments i	From mortgage or Sales Contracts									
<b>&gt;</b>	✓     Unemployment insurance										

>	Strike Pay									
>	Social Security Administration (SSA ) benefits									
	Including MediCare deduction Excluding MediCare deduction									
>	Supplemental Security Income (SSI )									
>	Retirement / pension benefits									
>	General Assistance benefits									
>	Temporary Assistance for Needy Families (TANF) benefits									
	Supplemental Nutrition Assistance Program (SNAP) benefits									
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits									
	Loans that need to be repaid									
>	Cash gifts									
>	Savings account balance									
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.									
>	Jury duty compensation									
>	Rental income									
>	Income from employment through Workforce Investment Act (WIA)									
	Income from work study programs									
<b>&gt;</b>	Alimony									
>	Child support									
>	Interest, dividends, or royalties									
>	Commissions									
>	Legal settlements									
>	Insurance payments made directly to the insured									
	Insurance payments made specifically for the repayment of a bill, debt, or estimate									
>	Veterans Administration (VA) benefits									
	Earned income of a child under the age of 18									
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.									
<b>&gt;</b>	Income tax refunds									
-										

	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance								
Eligibility, 2605(b)(	(2) - Assurance 2			_					
2.1 Designate the in	ncome eligibility threshold used for the hea	ating componer	net:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		HHS Poverty Guidelines	150.00%					
2.2 Do you have ad HEATING ASSITA	lditional eligibility requirements for NCE?	⊙ Yes (	○ No						
2.3 Check the appr	copriate boxes below and describe the police	cies for each.							
Do you require an	Assets test ?	O Yes	<b>●</b> No						
Do you have additi	ional/differing eligibility policies for:								
Renters?		C Yes	<b>●</b> No						
Renters Livi	ng in subsidized housing ?	⊙ Yes (	○ No						
Renters with	utilities included in the rent ?	O <sub>Yes</sub> (	<b>®</b> No						
Do you give priorit	ty in eligibility to:								
Elderly?		⊙ Yes (	○ No						
Disabled?		⊙ Yes (	Yes ONo						
Young childs	ren?	⊙ Yes (	Yes ONo						
Households v	with high energy burdens ?	O Yes	Yes O No						
Other?		O <sub>Yes</sub> (	○Yes						
Explanations of po	licies for each "yes" checked above:								
Utility allowances v	worksheets are required for applicants in subs	sidized housing.							
We have a priority s	system outside of Crisis Applications which i	s as follows:							
1) Elderly									
2) Disabled									
3) Young Children									
4) All others									
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(	(B)							
2.4 Describe how y	ou prioritize the provision of heating assis	tance tovulnera	able populations,e.g., benefit amounts, early appli	ication periods, etc.					
We provide applicate the following order:	We provide applications to the elderly and disabled one month prior to the begining of the fiscal year. We also provide priority processing when applications are recieved in the following order:								
1) Elderly									
2) Disabled									
3) Young children									
4) Date Stamp Orde	er								

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
<b>☑</b> Income						
Family (household) size						
✓ Home energy cost or need:						
<b>✓</b> Fuel type						
Climate/region						
Individual bill						
<b>☑</b> Dwelling type						
Energy burden (% of income spent on home e	energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit \$10 Maximum Benefit \$1,500						
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? C Yes O No						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance							
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The income eligibility threshold used for the Co	oling compon	enet:					
Add Household size		Eligibility Guideline	Eligibility Threshold				
1			0.00%				
<b>3.2 Do you have additional eligibility requirements for</b> COOLING ASSITANCE?	C Yes	○ No					
3.3 Check the appropriate boxes below and describe the police	ies for each.						
Do you require an Assets test ?	C Yes	◯ No					
Do you have additional/differing eligibility policies for:	·						
Renters?	C Yes	○ <sub>No</sub>					
Renters Living in subsidized housing ?	C Yes	○ No					
Renters with utilities included in the rent ?	C Yes	O <sub>No</sub>					
Do you give priority in eligibility to:	- II						
Elderly?	C Yes	O No					
Disabled?	C Yes	O <sub>No</sub>					
Young children?	C Yes	O No					
Households with high energy burdens ?	C Yes	O <sub>No</sub>					
Other?	O Yes	O <sub>No</sub>					
Explanations of policies for each "yes" checked above:	<u> </u>						
3.4 Describe how you prioritize the provision of cooling assista	ance tovulner	able populations,e.g., benefit amounts, early applic	cation periods, etc.				
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(I	3)						
3.5 Check the variables you use to determine your benefit leve	els. (Check all	that apply):					
Income							
Family (household) size							
Home energy cost or need:							
Fuel type							
Climate/region							
Individual bill							
Dwelling type							
Energy burden (% of income spent on home ener	rgy)						
Energy need							
Other - Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or o	ther forms of bei	nefits? O Yes O No			
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE							
Eligibility - 2604(c)	Eligibility - 2604(c), 2605(c)(1)(A)						
4.1 Designate the ir	ncome eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	1 All Household Sizes HHS Poverty Guidelines 150.						
4.2 Provide your L	4.2 Provide your LIHEAP program's definition for determining a crisis.						
	be within 48 hours of shutoff, out of fuel, or within a day of eless than their shelter cost (mortgage/rent, electric, and/or heat		nth prior to the date they signed their				
4.3 What constitute	es a <u>life-threatening crisis?</u>						
	isis application is same as above. Except the outdoor tempera if the heat is disconnected. Medical verification must be prov		condition that threatens the life of a				
Crisis Requiremen	t, 2604(c)						
4.4 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households? 48Hour	'S				
4.5 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thr	eatening situations? 18Hours				
Crisis Eligibility, 26	505(c)(1)(A)						
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? C Yes O No					
4.7 Check the appr	opriate boxes below and describe the policies for each	"					
Do you require an	Assets test ?	C Yes O No					
Do you give priorit	y in eligibility to :						
Elderly?		€ Yes C No					
Disabled?		€ Yes € No					
Young Child	ren?	€ Yes C No					
Households v	with high energy burdens?	C Yes • No					
Other?		C Yes O No					
In Order to receive	e crisis assistance:						
Must the hou tank?	sehold have received a shut-off notice or have a near emp	ty S Yes O No					
Must the hou	sehold have been shut off or have an empty tank?	C Yes  No					
Must the hou	sehold have exhausted their regular heating benefit?	C Yes © No					
Must renters eviction notice ?	with heating costs included in their rent have received an	€ Yes C No					
Must heating	c/cooling be medically necessary?	C Yes O No					
Must the hou	sehold have non-working heating or cooling equipment?	C Yes O No					
Other? C Yes O No							

Do you have additional / differing eligibility policies for:						
Renters?				C Yes O No		
Renters living in subsidi	ized housing?			€ Yes ○ No		
Renters with utilities in	cluded in the rent?			C Yes O No		
Explanations of policies for ea	nch "yes" checked above:					
Renters who live in subsidized housing must show \$200/yr out of pocket heating cost, above the utility allowance they recieved, in order to qualify for benefits. If they live in subsidized housing and all utilities are included, they do not qualify for a heating assistance benefit because they have no cost.						
Determination of Benefits						
4.8 How do you handle crisis s	situations?					
	Separate component					
~	Fast Track					
	Other - Describe:					
4.9 If you have a separate com	ponent, how do you detern	nine crisis ass	istance benef	iits?		
	Amount to resolve the cris					
	Other - Describe:					
Crisis Requirements, 2604(c)						
4.10 Do you accept application	ns for energy crisis assistan	ce at sites tha	t are geograp	phically accessible to all households in the area to be served?		
<b>⊙</b> Yes <b>○</b> No <b>Explain.</b>						
Applications are made available on line and clients may apply by mail, fax, or emailing their application to us or any DPA office. In extenuating circumstances we will take the application over the phone, calculate the benefit, and send it to the household for signatures and documentation.						
4.11 Do you provide individua	als who are physically disab	led the mean	s to:			
Submit applications for cris	sis benefits without leaving	their homes?				
Yes O No If No, exp	lain.					
Travel to the sites at which		tance are acc	epted?			
C Yes O No If No, exp						
If you answered "No" to both	options in question 4.11, pl	lease explain	alternative m	neans of intake to those who are homebound or physically disabled?		
In extenuating circumstances w	e will take the application ov	er the phone,	calculate the b	penefit, and send it to the household for documentations and signatures.		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum bo	enefit for each type of crisis	assistance of	fered.			
Winter Crisis \$1,5	00.00 maximum benefit					
Summer Crisis \$0.00	) maximum benefit					
Year-round Crisis \$0.0	0 maximum benefit					
4.13 Do you provide in-kind (	<u> </u>	fans) and/or	other forms	of benefits?		
C Yes O No If yes, Describe						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
C Yes € No						
If you answered "Yes" to question 4.14, you must complete question 4.15.						
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.						
		Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair						
Heating system replacement						
Cooling system repair						

Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?				
C Yes ⊙ No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assura	nce 2			
5.1 Designate the income eligibility threshold	used for the Weatherization co	omponent		
Add Hou	sehold Size	Eligibility Guideline	Eligibility Threshold	
0.00%				
5.2 Do you enter into an interagency agreeme	ent to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol for	r weatherization? O Yes	No		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIH	EAP weatherization? (Check or	nly one.)		
Entirely under LIHEAP (not DOE) rul	es			
Entirely under DOE WAP (not LIHEA	.P) rules			
Mostly under LIHEAP rules with the f	ollowing DOE WAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all that	apply):	
Income Threshold				
Weatherization of entire multi-fa	mily housing structure is perm	itted if at least 66% of units (50% in 2- & 4-unit be	uildings) are eligible units or will	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:				
Mostly under DOE WAP rules, with the	e following LIHEAP rule(s) wh	nere LIHEAP and WAP rules differ (Check all tha	t apply.)	
Income Threshold				
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.				
Weatherization measures are not	subject to DOE Savings to Inv	restment Ration (SIR ) standards.		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes C No			
5.7 Do you have additional/differing eligibility policies for :				
Renters C Yes C No				
Renters living in subsidized housing? C Yes C No				
5.8 Do you give priority in eligibility to:				
Elderly?	C Yes C No			
Disabled?	C Yes C No			
Young Children?	Young Children? C Yes C No			
House holds with high energy burdens	? Cyes CNo			

Other? C Yes C No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	ies that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	Doors		
Cooling system modifications/ repairs	Water Heater		
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

#### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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OI 424 MIANDATON
Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs			
>	Intake referrals to/from other programs			
>	One - stop intake centers			
	Other - Describe:			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization Tribal Government Non-Applicable Tribal Government Non-Applicable 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric Tribal Government Non-Applicable Tribal Government vendors?

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

Non-Applicable

Tribal Government

8.6 What is your process for selecting local administering agencies?

8.5c who processes benefit payments to bulk fuel

8.5d Who performs installation of weatherization

vendors?

measures?

Non-Applicable

Tribal Government

N/A					
8.7 How	8.7 How many local administering agencies do you use? N/A				
8.8 Have Yes No					
8.9 If so	o, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	y of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

#### Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating © Yes C No
Cooling C Yes No
Crisis © Yes © No
Are there exceptions? • Yes O No
If yes, Describe.
Payments are either mailed directly to vendor, or our we have an energy assistance account set up with the vendor by which payments are deducted directly from.
Exceptions are SHRUD applications in which a direct payment may go to the applicant.
9.2 How do you notify the client of the amount of assistance paid?
Clients are mailed a Notice of Approval to their home. The notice details how much assistance is being paid to each vendor (some clients choose to have part of their benefit
go towards their electric account.)
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
It is covered in their vendor agreement.
it is covered in their vehicle agreement.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
It is in our vendor agreement. We investigate any reports from clients of unfair treatment they feel they have suffered.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided,
attach a document with said explanation here.

#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
Once approved the data is entered in the database and tracked for accuracy.  The Program Manager reviews and audits each application before payments are approved. Once approved the data is entered in the database and tracked for accuracy.  The Program Manager runs reports from the agency's accounting department and monitors spending.  External Auditing Firms audits the program to ensure we are administering the program according to grant requirements.  We meet with Senior Comptroller to review spending and ensure we are on track and in compliance.				
Audit Process				
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?	
		to the level of material weakness or repor rnment agency reviews of the LIHEAP ag		
No Findings 🗹	]			
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
		ncies is do you have in place for local adminster	ring agencies/district offices?	
		are required to have an annual audit in co	ompliance with Single Audit Act and OM	B Circular A-133
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)	
		A-133 or other independent audits are re		process.
Grant	ee conducts fiscal and pr	ogram monitoring of local agencies/distri	ct offices	
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employees:				
☑ Internal program review				
Departmental oversight				
Secondary review of invoices and payments				
Other program review mechanisms are in place. Describe:				
Local Adminstering Agencies / District Offices:				
On - s	On - site evaluation			

Annual program review				
Monitoring through central database				
Desk reviews				
Client File Testing / Sampling				
Other program review mechanisms are in place. Describe:				
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.				
10.7. Describe how you select local agencies for monitoring reviews.				
Site Visits:				
Desk Reviews:				
10.8. How often is each local agency monitored ?				
10.9. What is the combined error rate for eligibility determinations? OPTIONAL				
10.10. What is the combined error rate for benefit determinations? OPTIONAL				
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?				
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

#### Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY				
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
✓ Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
Comments box concering LIHEAP program/plan are made available throughout the year. These comments are reviewed by the LIHEAP Coordinator and if suitable implemented in the next year's plan.  11.2 What changes did you make to your LIHEAP plan as a result of this participation?  None				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
1				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?  $\,1\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

- 12.4 Describe your fair hearing procedures for households whose applications are denied.
- 1. Applicants may request denial/amounts be reviewed by LIHEAP Coordinator by submitting appeal request and any supporting documentation within 30 days of the decision. The Coordinator reviews the appeal, documentation, and application. They provide their decision in writing to the applicant.
- 2. If applicant does not agree with the decision they can request the appeal be reviewed by Department Director. They review the appeal and provide their decision to the applicant in writing.
- 3. If applicant still does not agree, the can request a greivance to our Clients Rights & Privacy (CRP) officer. They review the appeal process to ensure all procedures were followed and decisions were in line with regulations, policies, and proceedures. There decision is final.
- 12.5 When and how are applicants informed of these rights?

They are informed of their rights on the application, verbally during intake, and by a letter when the application is denied.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

When applications are not acted on timely they follow the same appeal policy as desribed above.

The applications are given priority if it is determined the untimeliness of the application was agency caused.

#### 12.7 When and how are applicants informed of these rights?

They are informed of these rights during verbally and in writing during intake, and whenever a decision is made.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
We send informational flyers with applications and notice of approval or denial.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
n/a
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services?
13.6 How many households received these services?

If any of the above questions require further explanation or clarification that could not be made in the fields provided,

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)				
14.1 Do you plan to submit an application for the leveraging incentive program?  Yes No				
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1				

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doe  Yes No	es your training program address fraud reporting and prevention?
-	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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31 - 424 - MANDATONT							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms	17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reporting	✓ Online Fraud Reporting						
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector G	enera	al or Attorney General					
Forms and procedures in pl	ace f	or local agencies/district offices and v	endo	ors to report fraud, waste, and abuse			
Other - Describe:							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	lect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	licati	on					
Website							
Other - Describe:	Other - Describe:						
17.2. Identification Documentation Req	uire	nents					
a. Indicate which of the following forms	a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
				Collected from Whom?			
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested		Requested		Requested	
Social Security Number (Without actual Card)		Required	Y	Required	>	Required	
		Requested		Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required	>	Required		Required	
		Requested		Requested		Requested	
1			T	All Adults in All Adults in	T	All Household All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested	
1	Certificate if Indian Blood, Tribal Enrollment Card, IHS eligibility verification.	<b>▽</b>						
b. D	b. Describe any exceptions to the above policies.							
17.	3 Identification Verification							
Des	scribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household memb	pers. Select all that a	pply	
L	Verify SSNs with Social Security Ac	dministration						
L	Match SSNs with death records from	m Social Security Ad	ministration or state	agency				
	Match SSNs with state eligibility/ca	se management syste	m (e.g., SNAP, TAN	<b>F</b> )				
	Match with state Department of La	bor system						
	Match with state and/or federal cor	rections system						
	Match with state child support syste	em						
	Verification using private software	(e.g., The Work Num	ber)					
- 8	In-person certification by staff (for	tribal grantees only)						
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	ly)			
	Other - Describe:							
17.	4. Citizenship/Legal Residency Verificat	tion						
_	nat are your procedures for ensuring tha	at household member	s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.	
		nship or legal residen	cy					
	Client's submission of Social Secu	rity cards is accepted	as proof of legal res	idency				
	Noncitizens must provide documen	ntation of immigratio	n status					
	Citizens must provide a copy of the	eir birth certificate, n	aturalization paper	s, or passport				
	Noncitizens are verified through the	he SAVE system						
	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID	ard				
	Other - Describe:							
17.	5. Income Verification							
	nat methods does your agency utilize to	verify household inco	me? Select all that a	pply.				
- 5	Require documentation of income f	or all adult household	l members					
	Pay stubs							
	Social Security award letters	5						
	<b>✓</b> Bank statements							
	Tax statements							
	Zero-income statements							
	<b>✓</b> Unemployment Insurance le	tters						
	Other - Describe:							
Self	Employment finance logs.							
- 8	Computer data matches:							
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)				
	✓ Proof of unemployment bene	efits verified with stat	e Department of La	bor				
	Social Security income verifi	ied with SSA						
	Utilize state directory of new							
$\vdash$								

Other - Describe:
Child Support verified with Child Support Enforcement Division database.
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Other Describe and note any exceptions to poinces above.
17.8. Benefits Policy - Gas and Electric Utilities
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17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
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17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Centralized computer system/database tracks payments to all utilities
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  Payment history  ✓ Account is properly credited with benefit  Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  Payment history  ✓ Account is properly credited with benefit  Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  ─ Payment history  ✓ Account is properly credited with benefit  ─ Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  — Payments coordinated among other energy assistance programs to avoid duplication of payments
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  ☐ Payment history  ✓ Account is properly credited with benefit  ☐ Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  ☐ Payments to utilities and invoices from utilities are reviewed for accuracy
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  Payment history  ✓ Account is properly credited with benefit  Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  Payments to utilities and invoices from utilities are reviewed for accuracy  ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  Consumption  ✓ Balances  ☐ Payment history  ✓ Account is properly credited with benefit  ☐ Other - Describe:  ✓ Centralized computer system/database tracks payments to all utilities  ✓ Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  ☐ Payments coordinated among other energy assistance programs to avoid duplication of payments  ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  ✓ Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors					
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.					
Vendors are checked against an approved vendors list					
Centralized computer system/database is used to track payments to all vendors					
Clients are relied on for reports of non-delivery or partial delivery					
Two-party checks are issued naming client and vendor					
Direct payment to households are made in limited cases only					
Vendors are only paid once they provide a delivery receipt signed by the client					
Conduct monitoring of bulk fuel vendors					
Bulk fuel vendors are required to submit reports to the Grantee					
Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.10. Investigations and Prosecutions					
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.					
Refer to state Inspector General					
Refer to local prosecutor or state Attorney General					
Refer to US DHHS Inspector General (including referral to OIG hotline)					
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
Grantee attempts collection of improper payments. If so, describe the recoupment process					
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1st offense = 1 year Ban; 2nd offense = 3 year ban; 3rd offense = Lifetime ban.					
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
Vendors found to have committed fraud may no longer participate in LIHEAP					
Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided,					

attach a document with said explanation here.

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

3600 San Jeronimo Drive  * Address Line 1		
Address Line 2		
Address Line 3		
Anchorage <u>* City</u>	AK <u>* State</u>	99508  * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		