DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Alaska

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2019 to 09/30/2020

Report Status: Submission Accepted by CO (Revision #1)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Pl an/Funding Request? Explanation:		/PI	* 1.d. Version: Initial Resubmission Revision		
				2 D . D .			_	C Update	
					2. Date Received			_	State Use Only:
					3. Applicant Identifier:				
					4a. Federal Ent				5. Date Received By State:
					4b. Federal Awa	ard Ide	entifier:		6. State Application Identifier:
7. APPLICAN	T INFO	RMATION							
* a. Legal Name: State of Alaska									
* b. Employer	/Taxpay	er Identificat	ion Number (EIN/TIN): 92600118	* c. Organizatio	onal DU	J NS : 80	9386:	543
* d. Address:					"				
* Street 1:		400 Willough	nby Avenue, Suite 301		Street 2:				
* City:		JUNEAU			County:				
* State:		AK			Province:				
* Country:		United States			* Zip / Postal Co 99801 - de:				
e. Organizatio	nal Unit	:			A.				
Department N Department o		& Social Servi	ices		Division Name: Division of Pub		istance		
f. Name and co	ontact in	formation of	person to be contacted	on matters in	volving this appli	ication:			
Prefix:	* First Matthe			Middle Name E	* Last Name: Stangley				
Suffix:	Title: Chief,	Policy & Prog	ram Development	Organization Heating Assi	nal Affiliation: istance				
* Telephone Number: 907-465-58 35	Fax Nu 907-46	mber 55-5154		* Email: matthew.stan	ngley@alaska.gov				
* 8a. TYPE O A: State Gover		ICANT:							
b. Addition	al Descri	iption:							
* 9. Name of Federal Agency:									
			II	g of Federal Don sistance Number					CFDA Title:
10. CFDA Num	bers and	Titles	93568			ow-Inco	me Home	Ener	gy Assistance
11. Descriptiv		f Applicant's l			*				
12. Areas Affe									

13. CONGRESSIONAL DISTRICT	13. CONGRESSIONAL DISTRICTS OF:				
* a. Applicant		b. Program Statewide	•		
Attach an additional list of Program only 1 district (At Large) in Alaska	n/Project Congressional Districts if ne	eeded.			
14. FUNDING PERIOD:		15. ESTIMA	MATED FUNDING:		
a. Start Date: 10/01/2019	b. End Date: 09/30/2020		* a. Federal (\$): b. Match	h (\$): \$0	
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE (ORDER 12372 PROCESS?		
a. This submission was made ava	nilable to the State under the Executiv	ve Order 123	2372		
Process for Review on :					
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.	·		
c. Program is not covered by E.O	0. 12372.				
* 17. Is The Applicant Delinquent O YES NO	n Any Federal Debt?				
Explanation:					
omplete and accurate to the best of r	my knowledge. I also provide the requalse, fictitious, or fraudulent statement	uired assura	certifications** and (2) that the statements herein are true rances** and agree to comply with any resulting terms if I ns may subject me to criminal, civil, or administrative pen	l acc	
** The list of certifications and assurt c instructions.	rances, or an internet site where you	may obtain t	n this list, is contained in the announcement or agency spe	cifi	
	tle of Authorized Certifying Official		18c. Telephone (area code, number and extension)		
Matthew E. Stangley			18d. Email Address		
18b. Signature of Authorized Certify	ying Official		18e. Date Report Submitted (Month, Day, Year) 10/30/2019		

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** 04/30/2020 Heating assistance 10/01/2019 Cooling assistance Crisis assistance 11/01/2019 04/30/2020 Weatherization assistance 04/01/2020 12/31/2020 Provide further explanation for the dates of operation, if necessary We do not run a cooling program. Crisis is expedited processing of an application, not a second application. We do allow households wit h an elder or a disabled person apply in September but no benefits are issued until the first working day in November. The program doesn't officia lly open to the general public until 10/1. Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. Heating assistance 65.00% 0.00% Cooling assistance Crisis assistance 10.00% Weatherization assistance 10.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs 10.00% Services to reduce home energy needs including needs assessment (Assurance 16) 5.00%

Use	ed to develop and im	plement leveraging activities								0.00%
TOTA	L									100.00%
Alter	nate Use of Crisis	Assistance Funds, 2605(c)(1)((C)							
1.3 T	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
>		Heating assistance						Cooling assista	nce	
>		Weatherization assistance						Other (specify:)	
Cate	gorical Eligibility, 2	2605(b)(2)(A) - Assurance 2, 2	2605(c	e)(1)(A), 2605(b)((8A)	- Assurance 8				
1.4 D	o you consider hou	seholds categorically eligible	if one	household mem	ber	receives one of th	e follov	wing categories o	f be	nefits in the left colu
mn b	elow? Tes C	No								
If you	u answered "Yes"	to question 1.4, you must con	nplete	the table below a	and	answer questions	1.5 and	d 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	?		⊙	Yes O No	C	Yes 💽 No	ΘY	res 🖸 No	0	Yes 💽 No
SSI			⊙	Yes O No	C	Yes O No	Θy	res O No	0	Yes O No
SNAP)		©	Yes O No	C	Yes O No	© v	res O No	0	Yes O No
_	s-tested Veterans Pro	ograms		Yes O No		Yes No		res O No		Yes No
	, corums I I	_	1		~	11	<u> </u>	Crisis	~	Weatherization
Othor	(Specify) 1	Program Name IHEAP		Heating O Yes O No		Cooling C Yes No	\dashv	C Yes O No		• Yes O No
								Tes W No		G res C No
1.6 H when Categut-of-I	1.5 Do you automatically enroll households without a direct annual application? ○ Yes ○ No If Yes, explain: 1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts? Categorical eligibility is only used for the income verification portion of our calculation. All households must complete an application, provide proof of o ut-of-pocket costs greater than \$200 per year, and meet the other eligibility criteria. We use the same benefit determination calculation for all households. SNAP Nominal Payments 1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? ○ Yes ○ No If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d. 1.7b Amount of Nominal Assistance: \$0.00 1.7c Frequency of Assistance Once Per Year Once every five years Other - Describe: 1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?									
Determination of Eligibility - Countable Income 1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?										
>	Gross Income									
	Net Income									
1.9. 8	Eelect all the applic	able forms of countable incor	ne use	ed to determine a	hou	ısehold's income e	eligibili	ity for LIHEAP		
>	Wages						J			
>	Self - Employmen	t Income								

Y	Contract Income					
>	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
>	Strike Pay					
>	Social Security Administration (SSA) benefits					
	✓ Including MediCare deduction tion Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
>	Cash gifts					
	Savings account balance					
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
>	Jury duty compensation					
>	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
>	Alimony					
>	Child support					
>	Interest, dividends, or royalties					
>	Commissions					
>	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					

	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
	Income tax refunds					
	Stipends from senior companion programs, such as VISTA					
>	Funds received by household for the care of a foster child					
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid					
	Reimbursements (for mileage, gas, lodging, meals, etc.)					
	Other					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 2 - Heating Assistance								
Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate the income eligibility threshold used for the heating component:								
Add Household size		Eligibility Guideline	Eligibility Thresho	old				
1 All Household Sizes		HHS Poverty Guidelines		150.00%				
2.2 Do you have additional eligibility requirements for H EATING ASSITANCE?	⊙ Yes	C No						
2.3 Check the appropriate boxes below and describe the p	olicies for	each.						
Do you require an Assets test ?	C Yes	⊙ No						
Do you have additional/differing eligibility policies for:								
Renters?	C Yes	⊙ No						
Renters Living in subsidized housing?	• Yes	O _{No}						
Renters with utilities included in the rent ?	C Yes	⊙ No						
Do you give priority in eligibility to:								
Elderly?	⊙ Yes							
Disabled?	⊙ Yes	€ Yes C No						
Young children?	• Yes	O No						
Households with high energy burdens ?	C Yes	⊙ No						
Other?	C Yes	⊙ No						
they would have received if they did not get the utility fy for a heating assistance benefit because they have n	allowance of costs. ways. First on their appared to the costs.	et, they are sent applications in late August/early plications are identified by a green dot on the fol- ses on a given day, the green dots are worked fin	ities are included, they do September and can apply lder and these cases are w	not quali y in Septe yorked fir				
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Priority is given to elders and disabled in two ways. First, they are sent applications in late August/early September and can apply in Septe mber (before anyone else). After the start of the season their applications are identified by a green dot on the folder and these cases are worked first twhen we get to the date they applied on (so if we have 100 cases on a given day, the green dots are worked first). Families with young children a re pre-mailed applications in early September, before the official start of the season. Also, if an elder, disabled person or a household with a youn g child (under age 6) apply, they get one extra point (\$140 extra) because they are part of the vulnerable population.								
2.5 Check the variables you use to determine your benefit	levels. (C	heck all that apply):						
✓ Income								
Family (household) size								
✓ Home energy cost or need:								

✓ Fuel type							
Climate/region	Climate/region						
Individual bill	Individual bill						
✓ Dwelling type							
Energy burden (% of income s	pent on home energy)						
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 26	05(c)(1)(B)						
2.6 Describe estimated benefit levels for FY	2020:						
Minimum Benefit	\$280	Maximum Benefit	\$4,900				
2.7 Do you provide in-kind (e.g., blankets, s	pace heaters) and/or other for	ms of benefits? O Yes O No					
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance								
Eligibility, 2605(Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate Th	e income eligibility threshold used for the	e Cooling c	component:						
Add	dd Household size Eligibility Guideline Eligibility Threshold								
1					0.00%				
_	3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?								
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.						
Do you require a	n Assets test ?	O Yes	○ No						
Do you have add	itional/differing eligibility policies for:								
Renters?		O Yes	C No						
Renters Li	ving in subsidized housing ?	O Yes	○ _{No}						
Renters wi	th utilities included in the rent ?	O Yes	○ No						
Do you give prior	rity in eligibility to:								
Elderly?		Oyes	○ No						
Disabled?		O Yes	○ _{No}						
Young chil	dren?	C Yes	C _{No}						
Households	s with high energy burdens ?	Oyes	C _{No}						
Other?		O Yes	C No						
Explanations of p	policies for each "yes" checked above:	*							
3.4 Describe how	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.				
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the var	riables you use to determine your benefit	levels. (Ch	neck all that apply):						
Income									
Family (hou	usehold) size								
Home energ	gy cost or need:								
Fuel	type								
Climate/region									
Indi	Individual bill								
Dwe	elling type								
Ener	rgy burden (% of income spent on home	energy)							
Ener	rgy need								
Othe	Other - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for	3.6 Describe estimated benefit levels for FY 2020:					
Minimum Benefit	\$0	Maximum Benefit	\$0			
3.7 Do you provide in-kind (e.g., fans, a	ir conditioners) and/or other form	ns of benefits? O Yes O No				
If yes, describe.						
If any of the above question the fields provided, attach			could not be made in			

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	Eligibility - 2604(c), 2605(c)(1)(A)					
4.1 Designate th	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis.						
or to the o	The household must be within 48 hours of shutoff, out of fuel, or within a day of running out of fuel. Also, their income for the month pri or to the date they signed their application must be less than their shelter costs (mortgage/rent, electric and heat) for the same time period. If we experience a natural disaster during the year, crisis funds may be used to assist victims replace heating equipement and fuel. If this h appens, we will extend the dates of our crisis component.					
4.3 What consti	tutes a <u>life-threatening crisis?</u>					
Sa	ame as above except the outdoor temperature is at or belo	w 32 degrees Fahrenheit.				
Crisis Requiren	nent, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds? 48Hours			
4.5 Within how ? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds in life-threatening situations			
· Torrours						
Crisis Eligibility	y, 2605(c)(1)(A)					
4.6 Do you have ANCE?	additional eligibility requirements for CRISIS ASSIS	T Yes O No				
4.7 Check the a	ppropriate boxes below and describe the policies for e	ach				
Do you require	an Assets test ?	C Yes O No				
Do you give prio	ority in eligibility to :					
Elderly?		⊙ Yes ○ No				
Disabled?		€ Yes C No				
Young Ch	nildren?	C Yes O No				
Household	ds with high energy burdens?	C Yes O No				
Other?		C Yes O No				
In Order to reco	eive crisis assistance:	-t-				
Must the lempty tank?	household have received a shut-off notice or have a ne	ar Yes C No				
Must the	Must the household have been shut off or have an empty tank? Yes No					
Must the l	household have exhausted their regular heating benef	it? Cyes O No				
Must rent ed an eviction n	ters with heating costs included in their rent have receotice ?	iv O Yes O No				
Must heat	ting/cooling be medically necessary?	C Yes ⊙ No				

Must the household have rent?	non-working heating or cooling equipm	C Yes • No			
Other?		C _{Yes} ⊙ _{No}			
Do you have additional / differin	ng eligibility policies for:				
Renters?		C Yes © No			
Renters living in subsidize	ed housing?	⊙ Yes C No			
Renters with utilities included in the rent?					
Explanations of policies for each	ı "yes" checked above:				
As with the regular heating program, we give priority to elders and the disabled by working their applications ahead of others. In order to receive a crisis, they must have a need and provide proof such as a shut-off notice (within 48 hours of shutoff), an empty tank of fuel or a renter who will be evicted for nonpayment of rent where their heat is included in their rent. They must also meet the shelter costs vs. in come criteria where their shelter costs must be more than their income. Renters who live in subsidized housing, pay for heating costs, and receive a utility allowance, receive 50% of the benefit they qualify for be ecause they are already receiving a subsidy (utility allowance). If they live in subsidized housing and all utilities are included, they do not qualify for a heating assistance benefit because they have no costs.					
Determination of Benefits					
4.8 How do you handle crisis situ	uations?				
1.0 How do you namule crisis situ	Separate component				
	Fast Track				
	Other - Describe:				
4.9 If you have a senarate common	onent, how do you determine crisis assist	ance benefits?			
	Amount to resolve the crisis.				
	Other - Describe:				
		is up to the total grant amount they are eligible for.			
		s, the amount of the benefit will depend upon the needs vs available funds.			
Crisis Requirements, 2604(c)					
	for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?			
⊙ Yes O No Explain.					
ommunities to assist with opplication over the phone,	Clients may apply at any DPA office, by mail, or by faxing or e-mailing their application to us. We also use fee agents in rural, outlying c ommunities to assist with completing the application and ensuring all documentation is included. In extenuating circumstances, we will take the a pplication over the phone, work the benefit and send the application to the household to sign and return with all required proof (income, identity, h eating bills, etc.). If they do not qualify after we get all the documentation back, we recoup the payment. This is only done in emergency and extr				
	who are physically disabled the means to	0:			
	Submit applications for crisis benefits without leaving their homes?				
€ Yes C No If No, explain.					
Travel to the sites at which applications for crisis assistance are accepted?					
○ Yes No If No, explain.					
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disa bled? In extenuating circumstances, we will take the application over the phone, work the benefit and send the application to the househ old for signature and support documentation after their benefit is worked. If they do not qualify after we get all the documentation back, we recoup the payment.					
Benefit Levels, 2605(c)(1)(B)					
	efit for each type of crisis assistance offer	red.			
Winter Crisis \$4,900.00 maximum benefit					

Summer Crisis \$0.00 maximum benefit							
Year-round Crisis \$0.00 maximum benefit							
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans)	and/or oth	er forms of benefits?	·			
☐ Yes							
4.14 Do you provide for equipment repair or repla	cement usin	g crisis fund	ds?				
C Yes ⊙ No							
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.					
4.15 Check appropriate boxes below to indicate type	pe(s) of assis	stance provi	ded.				
	Winter C risis	Summer Crisis	Year-round Crisis				
Heating system repair							
Heating system replacement							
Cooling system repair							
Cooling system replacement							
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line hook-ups							
Other (Specify): If there is a natural disaster and we use funds to assi st, this section will be updated. As a general rule, ou r equipment repair and replacement is accounted for under weatherization.							
4.16 Do any of the utility vendors you work with en	nforce a mor	ratorium on	shut offs?				
C Yes ⊙ No							
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	17.				
4.17 Describe the terms of the moratorium and an	4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions requi the fields provided, attach a docun		-		uld not be made in			

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

S	ection 5: WEA	ATHERIZATION ASSISTAN	ICE
Eligibility, 2605(c)(1)(A), 2605(b)(2)	- Assurance 2		
5.1 Designate the income eligibility	threshold used for the V	Weatherization component	
Add	Household Size	Eligibility Guideline	Eligibility Threshold
1 All Household Size	es	HHS Poverty Guidelines	150.00%
5.2 Do you enter into an interagency No	agreement to have and	other government agency administer a WEAT	HERIZATION component? • Yes
5.3 If yes, name the agency. Alaska	Housing Finance Corpor	ration (AHFC)	
5.4 Is there a separate monitoring p	rotocol for weatherizati	ion? • Yes O No	
WEATHERIZATION - Types of Rt 5.5 Under what rules do you admini		zation? (Check only one.)	
Entirely under LIHEAP (not	DOE) rules		
Entirely under DOE WAP (no	ot LIHEAP) rules		
Mostly under LIHEAP rules	with the following DOE	WAP rule(s) where LIHEAP and WAP rules	differ (Check all that apply):
Income Threshold			
Weatherization of entire le units or will become eligible within		structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligib
Weatherize shelters tem are facilities).	porarily housing prima	arily low income persons (excluding nursing ho	omes, prisons, and similar institutional c
Other - Describe:			
Mostly under DOE WAP rule	s, with the following LI	HEAP rule(s) where LIHEAP and WAP rules	differ (Check all that apply.)
Income Threshold			
Weatherization not sub	ject to DOE WAP maxi	mum statewide average cost per dwelling unit.	
Weatherization measure	es are not subject to DC	DE Savings to Investment Ration (SIR) standa	rds.
Other - Describe:			
	s to go back and reweath	erize a home or replace a heating system even if t	hey were already addressed with DOE fu
Eligibility, 2605(b)(5) - Assurance 5	17		
5.6 Do you require an assets test?	O Yes O No)	
5.7 Do you have additional/differing			
Renters	C Yes O No)	
Renters living in subsidized he?	ousing Yes C No		
5.8 Do you give priority in eligibility	to:		

Elderly?	⊙ Yes ○ No		
Disabled?	⊙ Yes C No		
Young Children?	⊙ Yes O No		
House holds with high energy burde ns?	C Yes O No		
Other?	C Yes O No		
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below. If a household contains an elder, disabled individual or a child under the age of 6, their weatherization application is moved ahead of other households so that they can be addressed ahead of other households. If the applicant lives in subsidized housing, weatherization is usually addressed by their housing authority.			
Benefit Levels 5.9 Do you have a maximum LIHEAP weat	therization benefit/expenditu	re per household? O Yes O No	
5.10 If yes, what is the maximum? \$0	F		
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measur	res do you provide ? (Check a	ll categories that apply.)	
Weatherization needs assessments/a	udits	Energy related roof repair	
✓ Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modificatio	ns/ repairs	Windows/sliding glass doors	
✓ Furnace replacement		☑ Doors	
Cooling system modifications/ repairs Water		☑ Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe: health and safety items as needed; additional insulation as needed	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Page 16 of 50

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a vailable:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
 We place a display ad in <i>Senior Voice</i>, a monthly newspaper for seniors. Our ads appear twice during the heating season. We send out pre-season, start-up packets with posters, flyers, staff contact information, crisis information, etc. to over 400 agencies in early Sep

- Information is put on the Heating Assistance website.
- We take advantage of other opportunities to make presentations and attend fairs as they arise.
- For FY 2020 we are looking into radio advertising to increase our reach and application numbers. We also plan on mailing information and ap plications out to child care providers throughout the state in conjuction with our Child Care Program Office.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Dint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)

w would you categorize the primary respons	ibility of your State age	ncy?		
Administration Agency				
Commerce Agency				
Community Services Agency				
Energy / Environment Agency				
Housing Agency				
Welfare Agency				
Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.				
w do you provide alternate outreach and int	ake for HEATING ASS	ISTANCE?		
Fee agents are used in outlying, rural communities throughout Alaska.				
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?				
N/A				
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?				
Fee agents are used in outlying, rural communities throughout Alaska.				
HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
ho determines client eligibility?	State Welfare Agency	Non-Applicable	State Welfare Agency	State Housing Agency
	State Welfare Agency	Non-Applicable	State Welfare Agency	
	Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency Welfare Agency Other - Describe: ate Outreach and Intake, 2605(b)(15) - Assu selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and int Fee agents are used in outlying, rural cow do you provide alternate outreach and int N/A w do you provide alternate outreach and int	Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency Welfare Agency Other - Describe: ate Outreach and Intake, 2605(b)(15) - Assurance 15 selected "Welfare Agency" in question 8.1, you must complete quest w do you provide alternate outreach and intake for HEATING ASS Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for COOLING ASS N/A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST Fee agents are used in outlying, rural communities throughout A w do you provide alternate outreach and intake for CRISIS ASSIST	Community Services Agency Energy / Environment Agency Housing Agency Welfare Agency Other - Describe: ate Outreach and Intake, 2605(b)(15) - Assurance 15 selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, and you provide alternate outreach and intake for HEATING ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. w do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A w do you provide alternate outreach and intake for CRISIS ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. HEAP Component Administration. Heating Cooling The determines client eligibility? State Welfare Agency Non-Applicable The processes benefit payments to gas and e State Welfare Agency Non-Applicable	Administration Agency Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency Welfare Agency Other - Describe: ate Outreach and Intake, 2605(b)(15) - Assurance 15 selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. w do you provide alternate outreach and intake for HEATING ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. w do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A w do you provide alternate outreach and intake for CRISIS ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. HEAP Component Administration. Heating Cooling Crisis The determines client eligibility? State Welfare Agency Non-Applicable State Welfare Agency The processes benefit payments to gas and State Welfare Agency Non-Applicable State Welfare Agency

8.5c wl	no processes benefit payments to bulk fuel s?	State Welfare Agency	Non-Applicable	State Welfare Agency	
8.5d W measu	ho performs installation of weatherization res?				State Housing Agency
	y of your LIHEAP component ete questions 8.6, 8.7, 8.8, and,		-	by a state agend	cy, you must co
8.6 WI	at is your process for selecting local adminis	stering agencies?			
8.7 Ho	w many local administering agencies do you	use? 0			
8.8 Ha Ye No	ve you changed any local administering ager	ncies in the last year?			
8.9 If s	o, why?				
	Agency was in noncompliance with grantee	requirements for LIHE	EAP -		
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
10					
	y of the above questions requi	-		cation that could	not be made in

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

9.1 Do you make payments directly to home energy suppliers? Heating
Cooling
Crisis Yes No Are there exceptions? Yes No If yes, Describe. Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. We cont
Are there exceptions? • Yes No If yes, Describe. Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. We cont
If yes, Describe. Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. We cont
Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. We cont
9.2 How do you notify the client of the amount of assistance paid? Clients are mailed a Notice of Action (NOA) to their home. The NOA details how much assistance is being paid to each vendor (some clients chose to have part of their benefit go towards their electric account.)
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? It is covered in their vendor agreement.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? It is in our vendor agreement. We investigate any reports from clients of unfair treatment they feel they have suffered.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household s? Yes No
If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 10: Program,	Fiscal Mon	itoring, and Audit, 26	605(b)(10)
Case workers do not process payments; they work The Program Coordinator works with the chief ad Legislative Audit audits the program to ensure we We work with our chief administrative officer wh	the case and the ac lmin office to monit are doing things ac	ecount technician processes the actuor spending. ccurately and correctly.	
Audit Process			
10.2. Is your LIHEAP program audited annually under \bigcirc Yes \bigcirc No	the Single Audit A	ct and OMB Circular A - 133?	
10.3. Describe any audit findings rising to the level of ma sessments, inspector general reviews, or other governme		_	-
No Findings 🗹			
Finding Type Brief Sum	nmary	Resolved?	Action Taken
1			
10.4. Audits of Local Administering Agencies			
What types of annual audit requirements do you have in Select all that apply.	ı place for local ad	ministering agencies/district office	es?
Local agencies/district offices are required to h	ave an annual aud	lit in compliance with Single Audi	t Act and OMB Circular A-133
Local agencies/district offices are required to h	ave an annual aud	lit (other than A-133)	
Local agencies/district offices' A-133 or other i	ndependent audits	are reviewed by Grantee as part	of compliance process.
Grantee conducts fiscal and program monitoring of local agencies/district offices			
Compliance Monitoring			
10.5. Describe the Grantee's strategies for monitoring coat apply	ompliance with the	Grantee's and Federal LIHEAP	policies and procedures: Select all th
Grantee employees:			
✓ Internal program review			
Departmental oversight			
Secondary review of invoices and payments			
Other program review mechanisms are in plac	e. Describe:		
See attached HAP training plan and ET case	review documents.		
Local Administering Agencies / District Offices:			

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
A percentage of all client files are reviewed and tested.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
not applicable - do not use local agencies
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
not applicable - do not use local agencies
Desk Reviews:
not applicable - do not use local agencies
10.8. How often is each local agency monitored ?
not applicable - do not use local agencies
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.			
Tribal Council meeting(s)			
✓ Public Hearing(s)			
✓ Draft Plan posted to website and available for comment			
Hard copy of plan is available for public view and comment			
Comments from applicants are recorded			
Request for comments on draft Plan is advertised			
Stakeholder consultation meeting(s)			
Comments are solicited during outreach activities			
Other - Describe:			
 The hearing and plan comment requests were advertised on our website and through Alaska's On-Line Public Notice system. Notices were sent to vendors, tribes, fee agents, and partner agency offices informing them of the public hearing and opportunity to comment on the plan outside of the hearing. Copies of the plan were also mailed to the Policy Advisory Committee. 11.2 What changes did you make to your LIHEAP plan as a result of this participation? Increased the Weatherization from 3% in the beginning of the year and then a second transfer of funds later in the season to 10% from the start of the year. 			
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?			
Date Event Description			
1 07/31/2019 Public Hearing held in Juneau and open state wide via a toll-free number			
11.4. How many parties commented on your plan at the hearing(s)? 0			
11.5 Summarize the comments you received at the hearing(s).			
No comments were received at the public hearing. Only the program coordinator and chief of policy were in attendance. The public hearing was open for four hours 10 am - 2 pm.			
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?			

Increased Wx funding to 10% (from 3% and then a second grant) from the start of the season. This was a comment from our admin officer

(not received at a public hearing).

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Information about requesting a review or fair hearing is included in the clients' notice of action. If a client decides to pursue a fair hearing they must notify the Heating Assistance Program in writing. Once the request is received, the supervisor reviews the case for accuracy and then a pre-hearing conference follows. If the matter is not resolved at the pre-hearing conference, a copy of the entire file and all case notes are forwarded to the Hearing Officer in Anchorage for them to proceed with the fair hearing.

12.5 When and how are applicants informed of these rights?

Applicants are informed in the application booklet under the "Rights and Responsibilities Section." It is also printed on each client's notice of action they receive in the mail informing them of the decision on their application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the application hasn't been worked yet and it is over 45 days old, we will pull the application and work it immediately. If the clie nt complains after the application has been processed and benefit has been paid, then we would follow the same procedure as in section 12 .4.

12.7 When and how are applicants informed of these rights?

Applicants are informed that it may take up to 45 days to process their application on the front page of our application booklet. Their right to a fair hearing is on page 2 of the application booklet under "Rights and Responsibilities."

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

We are looking into some type of credit counseling for clients who consistently request expedites year after year and any other clients who express an interest in learning how to manage their money.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

This will be tracked with a separate activity code.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

This was not provided by our program in the previous fiscal year. It was provided by AHFC.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

No energy education benefits were provided during the previous federal fiscal year through LIHEAP

13.5 How many households applied for these services? $\,0\,$

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do y	ou plan to submit an application for the leveraging incentive program?	
-	-	

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of res ource or benefit ?	What is the source(s) of the res ource ?	How will the resource be integrated and coordinated with LIHEAP?
1	1		

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: HIPAA and Social Security Awareness Training
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
On-site training
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed

Other - Describe:
Policies communicated through vendor agreements
Policies are outlined in a vendor manual
Other - Describe: E-mails and letters are sent to vendors about policy or accounting changes. We are developing a vendor portal so we will hold meetings with the vendors once the portal has been developed to introduce the portal, provide training on how to use it, and answer any other questions/items of interest to all partie s in attendance.
15.2 Does your training program address fraud reporting and prevention? • Yes • No

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

We collect information/data about disconnects avoided and reconnections at the time of application and via client reporting. We have deve loped an updated, electronic vendor portal to use in collecting information. This will make the process more efficient for the State and our vendors . We expect this to begin at the beginning of the season and previous year data will be collected in the system as well.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reportin	Online Fraud Reporting						
✓ Dedicated Fraud Repo	Dedicated Fraud Reporting Hotline						
Report directly to local	Report directly to local agency/district office or Grantee office						
Report to State Inspect	Report to State Inspector General or Attorney General						
Forms and procedures	in place for local agencies/district off	ices and vendors to report fraud, was	te, and abuse				
Other - Describe:	Other - Describe:						
b. Describe strategies in place for a	advertising the above-referenced reso	urces. Select all that apply					
Printed outreach mater	rials						
Addressed on LIHEAP	Addressed on LIHEAP application						
Website							
✓ Other - Describe:							
Fraud brochure. We	Fraud brochure. We also include verbiage on our award notices informing clients that it is illegal to trade, sell or barter their fuel paid for						
with heating assistance funds.							
17.2. Identification Documentation Requirements							
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household m embers.							
Type of Identification Collected		Collected from Whom?	Î				
	Applicant Only	All Adults in Household	All Household Members				
Social Security Card is photocopi	Required	Required	Required				
ed and retained	<u> </u>						
	Requested	Requested	Requested				
Cartal Carretter N. D. ANYO	Required	Required	Required				
Social Security Number (Without actual Card)							
	Requested	Requested	Requested				
	Required	Required	Required				

Gov	ernment-issued identification	V						7		
(i.e.	driver's license, state ID, Tri		Requested			Requested		_	Requested	
bal	ID, passport, etc.)	1	Requested		V	Requested		>	Requested	
	Other		Applicant Only Required Requested		All Adults in Hou sehold Required	All Adults in House hold Requested		All Household Me mbers Required	All Household Members Requested	
1	Verify against the State's Eligibi y Information System (EIS)	lit							✓	
b. D	b. Describe any exceptions to the above policies. None									
17.	3 Identification Verification									
Des app	scribe what methods are used to ly	vei	rify the authenticity	of identificat	ion (locuments provid	led by clients or l	ious	sehold members.	Select all that
	Verify SSNs with Social Sec	curi	ty Administration							
	Match SSNs with death rec	ord	s from Social Secur	ity Administr	atior	or state agency				
N	Match SSNs with state eligi	ibilit	ty/case managemen	t system (e.g.,	SNA	AP, TANF)				
	Match with state Departme	ent o	of Labor system							
	Match with state and/or fee	lera	l corrections system	n						
N	Match with state child supp	ort	system							
N	Verification using private s	oftv	vare (e.g., The Wor	k Number)						
	In-person certification by s	taff	(for tribal grantees	only)						
	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)									
×	Other - Describe:									
	We use VineLink to c	heck	for household mem	bers that are in	carc	erated.				
17.	4. Citizenship/Legal Residency	Ver	ification							
	at are your procedures for ensi hat apply.	urin	g that household m	embers are U	.S. ci	tizens or aliens w	ho are qualified	to r	receive LIHEAP	benefits? Select
		of c	ritizenship or legal	residency				_		
	Client's submission of Soc	ial S	Security cards is ac	cepted as proc	of of	legal residency		_		
	Noncitizens must provide	doc	umentation of imm	igration statu	s			_		
	Citizens must provide a co	ру (of their birth certif	icate, naturali	zatio	n papers, or pass	sport			
	Noncitizens are verified th	irou	gh the SAVE system	m						
V	✓ Tribal members are verified through Tribal enrollment records/Tribal ID card									
N	Other - Describe:									
	Non-citizens are verifi	ied i	f questionable							
17.	5. Income Verification							_		
Wh	at methods does your agency u	tiliz	e to verify househo	ld income? Se	lect a	all that apply.				
×	Require documentation of	inco	me for all adult ho	usehold memb	ers					
	Pay stubs									
	Social Security award letters									
$ldsymbol{f eta}$	Bank statements									
L	Tax statements									
	Zero-income statements									
1	✓ Unemployment Insurance letters									

Other - Describe:
The Work Number; Dept of Labor Interface
Computer data matches:
mesme mormation material against state computer sjotem (eig., 5.1.1.1.)
✓ Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
✓ Other - Describe:
Work Number.
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
We check to see if the business is registered with the Better Business Bureau. If they are, we check to see if there are any complaints and t
heir resolution.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
apply.
apply. Applicants required to submit proof of physical residency
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances

Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
✓ Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
 If the client provided inaccurate information, the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made. If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Page 35 of 50

Section 18: Certification Regarding Debarment, Suspension, and Other Responsi bility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matter s--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not n ecessarily result in denial of participation in this covered transaction. The prospecti ve participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. Ho wever, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice t o the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier co vered transaction, participant, person, primary covered transaction, principal, prop osal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 1 2549. You may contact the department or agency to which this proposal is being su bmitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly ent er into any lower tier covered transaction with a person who is proposed for debar ment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authoriz ed by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this propos all that it will include the clause titled ``Certification Regarding Debarment, Suspens ion, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provide d by the department or agency entering into this covered transaction, without modi

fication, in all lower tier covered transactions and in all solicitations for lower tier c overed transactions.

- 8. A participant in a covered transaction may rely upon a certification of a pros pective participant in a lower tier covered transaction that it is not proposed for deb arment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or volunt arily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishm ent of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to ex ceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered t ransaction with a person who is proposed for debarment under 48 CFR part 9, subp art 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation i n this transaction, in addition to other remedies available to the Federal Governmen t, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matter s--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge an d belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared i neligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a crimi nal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violati on of Federal or State antitrust statutes or commission of embezzlement, theft, forg ery, bribery, falsification or destruction of records, making false statements, or rece iving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offense s enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or def ault.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explan ation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participa nt is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective low er tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier co vered transaction, participant, person, primary covered transaction, principal, prop osal, and voluntarily excluded, as used in this clause, have the meaning set out in t he Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in o btaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal tha t, [[Page 33043]] should the proposed covered transaction be entered into, it shall n ot knowingly enter into any lower tier covered transaction with a person who is pro posed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declar ed ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originat ed.
- 6. The prospective lower tier participant further agrees by submitting this prop osal that it will include this clause titled ``Certification Regarding Debarment, Susp ension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," with out modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a pros pective participant in a lower tier covered transaction that it is not proposed for deb arment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or volunt arily excluded from covered transactions, unless it knows that the certification is er roneous. A participant may decide the method and frequency by which it determine s the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishm ent of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to ex ceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, i f a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explan ation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the ce rtification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receip t point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notific ation of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which r eliance is placed when the agency awards the grant. If it is later determined that t he grantee knowingly rendered a false certification, or otherwise violates the req uirements of the Drug-Free Workplace Act, the agency, in addition to any other r emedies available to the Federal Government, may take action authorized under t he Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be ide ntified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or up on award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grant ee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or part s of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State hi ghway department while in operation, State employees in each local unemploym ent office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously iden

tified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment comm on rule and Drug-Free Workplace common rule apply to this certification. Grante es' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grant ee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employ ees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance program s; and
- (4) The penalties that may be imposed upon employees for drug abuse violations o ccurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of

the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a crimina I drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice u nder paragraph (d)(2) from an employee or otherwise receiving actual notice of suc h conviction. Employers of convicted employees must provide notice, including po sition title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central p oint for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice u nder paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termin ation, consistent with the requirements of the Rehabilitation Act of 1973, as amend ed; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performa nce of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

10002 Glacier Highway, Suite 200 (physical address) * Address Line 1			
PO Box 110642, Juneau, AK 99811-0642 (mailing address) Address Line 2			
Address Line 3			
Juneau * City	AK * State	99811 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring durin g the conduct of any grant activity, he or she will report the conviction, in writing, w ithin 10 calendar days of the conviction, to every grant officer or other designee, un

less the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification numb er(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the ce rtification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an of ficer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awar ding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be p aid to any person for influencing or attempting to influence an officer or employe e of any agency, a Member of Congress, an officer or employee of Congress, or a n employee of a Member of Congress in connection with this Federal contract, gr ant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with i ts instructions
- (3) The undersigned shall require that the language of this certification be includ ed in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite f or making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such f ailure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attem pting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or gu arantee a loan, the undersigned shall complete and submit Standard Form-LLL, `Disclosure Form to Report Lobbying," in accordance with its instructions. Subm ission of this statement is a prerequisite for making or entering into this transact

ion imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the ce rtification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income househol ds in meeting their home energy costs, particularly those with the lowest incomes t hat pay a high proportion of household income for home energy, consistent with pa ragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including I everaging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improve ment Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year s olely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, espe cially households with elderly individuals or disabled individuals, or both, and h ouseholds with high home energy burdens, are made aware of the assistance av ailable under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or und

er any other provision of law which carries out programs which were administere d under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs adm inistered by the Federal Government and such State, particularly low-income ene rgy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under p art A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the E nergy Conservation and Production Act, or under any other provision of law whi ch carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnish ed to those households which have the lowest incomes and the highest energy c osts or needs in relation to income, taking into account family size, except that t he State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in orde r to carry out the purposes of this title, to give special consideration, in the desig nation of such agencies, to any local public or private nonprofit agency which w as receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any othe r provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; a nd
 - (B) if there is no such agency because of any change in the assistance furnish ed to programs for economically disadvantaged persons, then the State shall give s pecial consideration in the designation of local administrative agencies to any succ essor agency which is operated in substantially the same manner as the predecess or agency which did receive funds for the fiscal year preceding the fiscal year for w hich the determination is made:
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home ener gy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agre ement entered into with a home energy supplier under this paragraph will contain p

rovisions to assure that no household receiving assistance under this title will be tr eated adversely because of such assistance under applicable provisions of State la w or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated ven dors taking appropriate measures to alleviate the energy burdens of eligible house holds, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this sub section from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assiste d under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of plannin g and administering the program assisted under this title and will not use Federal f unds for such remaining cost (except for the costs of the activities described in par agraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be esta blished as may be necessary to assure the proper disbursal of and accounting fo r Federal funds paid to the State under this title, including procedures for monito ring the assistance provided under this title, and provide that the State will comp ly with the provisions of chapter 75 of title 31, United States Code (commonly kn own as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or ar e not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach an d intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-b ased organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those age notices that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that enc ourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and a ssistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
 Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. 		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		