### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: ALABAMA

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2017 to 09/30/2018 Report Status: Submission Accepted by CO

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# **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission:  Plan		• Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		ding	*1.d. Version:  Initial Resubmission Revision Update
				2. Date Received:			State Use Only:
				3. Applicant	Identifier	r <b>:</b>	
				4a. Federal			5. Date Received By State:
				4b. Federal	Award Ide	entifier:	6. State Application Identifier:
7. APPLICAN	T INFORMATION						
* a. Legal Nar	ne: Alabama Departm	ent of Economic and C	ommunity Affair	rs			
* <b>b. Employer</b> 63-6000619	:/Taxpayer Identificat	ion Number (EIN/TIN	N):	* c. Organiz	ational DU	U <b>NS:</b> 062620	604
* d. Address:							
* Street 1:	ENERGY D	VISION		Street 2:		401 ADAMS	AVENUE
* City:	MONTGOM	ERY		County:		Montgomery	
* State:	AL			Province			
* Country:	United States				ostal	36103 - 5690	
e. Organizatio	nal Unit:			4			
Department N Economic and	Name: d Community Affairs			<b>Division Nat</b> Energy	me:		
f. Name and co	ontact information of	person to be contacted	d on matters inv	volving this ap	plication:		
Prefix:	* First Name: Willie		Middle Name	<b>:</b> :		* Last White	Name: Phead
Suffix:	Title: Unit Chief		Organization	al Affiliation:			
* Telephone Number: (334) 242-5365	Fax Number 334-242-0552		* Email: willie.whiteh	nail: lie.whitehead@adeca.alabama.gov			
* 8a. TYPE O A: State Gover	F APPLICANT:						
b. Addition	al Description:						
* 9. Name of I	* 9. Name of Federal Agency:						
			og of Federal Do ssistance Numbe				CFDA Title:
10. CFDA Num	bers and Titles	93568	Solution Trumbe	Low-Income Home Energy Assistance			rgy Assistance
	e Title of Applicant's I						
12. Areas Affe Statewide	ected by Funding:	-					
	SSIONAL DISTRICT	S OF:					

* a. Applicant 2		<b>b. Program/Project:</b> Statewide				
Attach an additional list of Progra	m/Project Congressional Districts if n	eeded.				
14. FUNDING PERIOD:		15. ESTIM	ATED FUNDING:			
<b>a. Start Date:</b> 10/01/2017	<b>b. End Date:</b> 09/30/2018		* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT	TO REVIEW BY STATE UNDER EX	XECUTIVE (	ORDER 12372 PROCESS?			
a. This submission was made a	vailable to the State under the Executi	ve Order 123	72			
Process for Review on :						
b. Program is subject to E.O. 12	2372 but has not been selected by State	e for review.				
c. Program is not covered by E.	O. 12372.					
* 17. Is The Applicant Delinquent O YES NO	On Any Federal Debt?					
Explanation:						
complete and accurate to the best	ertify (1) to the statements contained in of my knowledge. I also provide the re any false, fictitious, or fraudulent state ction 1001)	quired assura	ances** and agree to comply with an	ny resulting terms if I		
** The list of certifications and ass instructions.	urances, or an internet site where you	may obtain t	his list, is contained in the announce	ement or agency specific		
	Title of Authorized Certifying Official		18c. Telephone (area code, number	r and extension)		
Kenneth Boswell	Kenneth Boswell		18d. Email Address kenneth.boswell@adeca.alabama.gov			
18b. Signature of Authorized Cert	ifying Official	18e. Date Report Submitted (Month, Day, Year) 10/02/2017				
Attach supporting do	cuments as specified in	agency i	nstructions.			

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation		
		Start Date	End Date	
<b>y</b>	Heating assistance	10/01/2017	05/31/2018	
<b>y</b>	Cooling assistance	06/01/2018	09/30/2018	
~	Crisis assistance	10/01/2017	09/30/2018	
~	Weatherization assistance	04/01/2018	09/30/2018	

#### Provide further explanation for the dates of operation, if necessary

Crisis Heating Assistance-10/1/2017-5/31/2018 Crisis Cooling Assistance-6/1/2018-9/30/2018

#### $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.			
Heating assistance	39.00%		
Cooling assistance	30.00%		
Crisis assistance	15.00%		
Weatherization assistance	2.00%		
Carryover to the following federal fiscal year	3.00%		
Administrative and planning costs	10.00%		
Services to reduce home energy needs including needs assessment (Assurance 16)	1.00%		

Used	l to develop	and implement leveraging activities								0.00%
TOTAI	L									100.00%
Alterna	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 Th	e funds re	served for winter crisis assistance	that hav	ve not been expen	ded b	y March 15 will l	be re	programmed to:		
>		Heating assistance					Co	oling assistance		
		Weatherization assistance					Ot	her (specify:)		
_		ibility, 2605(b)(2)(A) - Assurance 2								
		der households categorically eligib Yes • No	ole if one	e household mem	ber re	eceives one of the	follo	wing categories of	ben	efits in the left
		"Yes" to question 1.4, you must co	omplete	the table below a	ınd aı	nswer questions 1	.5 an	d 1.6.		
			Ť	Heating	1	Cooling		Crisis		Weatherization
TANF			0	Yes O No	0	Yes ONo	0	Yes O No	0	Yes O No
SSI				Yes O No	-	Yes O No	-	Yes O No	-	Yes O No
SNAP				Yes O No	_	Yes ONo	—	Yes O No	_	Yes O No
	tested Vete	rans Programs	_	Yes O No	<del>-</del>	Yes ONo	!	Yes O No	ऱ—	Yes O No
	Tested Fete	Program Name		Heating	_	Cooling	_	Crisis	~	Weatherization
Other	Specify) 1	r rogram mame		C Yes C No		C Yes C No		C Yes C No		O Yes O No
								10 103 10 140		103 10110
		natically enroll households withou	t a dire	ct annual applica	tion?	U Yes ⊍ No				
If Yes,	explain:									
1.6 Ho	w do vou	ensure there is no difference in the	treatm	ent of categorical	llv elis	gible households f	from	those not receiving	g otl	ner public assistance
		ng eligibility and benefit amounts?			,	5				<b>r</b>
SNAP	Nominal F	avments								
		cate LIHEAP funds toward a nom	inal nav	ment for SNAP l	nouse	holds? O Yes . 🕡	No			
_		"Yes" to question 1.7a, you must								
		Nominal Assistance: \$0.00								
1.7c Fı	requency	of Assistance								
	Once Per									
	Once ever	y five years								
	Other - Do	escribe:								
1.7d H	low do you	confirm that the household receive	ving a n	ominal payment	has aı	n energy cost or n	eed?			
Determ	nination of	Eligibility - Countable Income								
		ing a household's income eligibility	y for LI	HEAP, do you us	e gros	s income or net in	ncom	ne ?		
<b>V</b>	Gross Inc	ome		· •						
	Net Income									
The ancounc										
		applicable forms of countable inc	ome use	ed to determine a	hous	ehold's income eli	igibil	ity for LIHEAP		
~	<b>✓</b> Wages									
>	Self - Emp	loyment Income								
>	Contract 1	ncome								-
$\vdash$										

<b>&gt;</b>	Payments from mortgage or Sales Contracts
>	Unemployment insurance
>	Strike Pay
>	Social Security Administration (SSA ) benefits
	✓     Including MediCare deduction       deduction     Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.

Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 2 - Heating Assistance								
Eligibility, 2605(l	b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	heating co	omponenet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have HEATING ASSI	additional eligibility requirements for TANCE?	O Yes	<b>⊙</b> No					
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.					
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No					
Do you have add	litional/differing eligibility policies for:							
Renters?		O Yes	<b>⊙</b> No					
Renters Li	ving in subsidized housing ?	C Yes	<b>⊙</b> No					
Renters wi	ith utilities included in the rent ?	C Yes	<b>⊙</b> No					
Do you give prio	rity in eligibility to:	a:						
Elderly?		<b>⊙</b> Yes	C No					
Disabled?		<b>⊙</b> Yes	O <sub>No</sub>					
Young chil	dren?	• Yes	⊙ Yes C No					
Household	s with high energy burdens ?	C Yes O No						
Other?		C Yes ⊙ No						
Vulnerable house	policies for each "yes" checked above:  cholds are identified at time of application. So nly they may apply for assistance.	ee benefits	matrix. Vulnerable households have early applic	cation periods and designated				
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	(1)(B)						
Administering age	2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.  Administering agencies allow early application periods, specified days of the week and visits to Senior Centers. Also vulnerable households are identified at time of application. See benefits matrix.							
2.5 Check the va	riables you use to determine your benefit	levels. (Ch	neck all that apply):					
<b>✓</b> Income								
Family (hor	usehold) size							
✓ Home ener	gy cost or need:							
<b>✓</b> Fuel	l type							
Clin	nate/region							
	ividual bill							
Dwe	elling type							
Energy burden (% of income spent on home energy)								

To a second seco							
✓ Energy need							
Other - Describe:	Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2018:							
Minimum Benefit	\$270	Maximum Benefit	\$450				
2.7 Do you provide in-kind (e.g., blankets, space heat	ers) and/or other fo	rms of benefits? O Yes O No	*				
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance						
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for the	Cooling c	componenet:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
3.2 Do you have COOLING ASSI	additional eligibility requirements for TANCE?	O Yes	€ No				
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No				
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes	<b>⊙</b> No				
Renters Li	ving in subsidized housing ?	C Yes	<b>⊙</b> No				
Renters wi	th utilities included in the rent ?	C Yes	⊙ No				
Do you give prio	rity in eligibility to:						
Elderly?		• Yes	C No				
Disabled?		• Yes	C <sub>No</sub>				
Young chil	dren?	⊙ Yes C No					
Household	s with high energy burdens ?	C Yes ⊙No					
Other?		C Yes <b>⊙</b> No					
Explanations of 1	policies for each "yes" checked above:						
Vulnerable house centers.	holds are identified at the time of application	n. See bene	efits matrix. Early application periods, designated	1 times to apply and visits to senior			
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.			
	encies allow early application periods, desig lication. See benefits matrix.	nated days	of the week and visits to senior centers. Also vu	lnerable households are identified			
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(	1)(B)					
3.5 Check the va	riables you use to determine your benefit	levels. (Cl	neck all that apply):				
<b>✓</b> Income							
Family (hor	usehold) size						
	gy cost or need:						
✓ Fuel	type						
	Climate/region						
	vidual bill						
	elling type						
	•						

Energy burden (% of income spent on home energy)								
✓ Energy need	✓ Energy need							
Other - Describe:	Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit	Minimum Benefit \$290 Maximum Benefit \$430							
3.7 Do you provide in-kind (e.g., fans, air conditioner	s) and/or other form	ns of benefits? C Yes O No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(	(c), 2605(c)(1)(A)			
4.1 Designate the	income eligibility threshold used for the crisis compo	nent		
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	HHS Poverty Guidelines	150.00%	
4.2 Provide your	LIHEAP program's definition for determining a cris	is.		
A household men	nber's health and/or well-being would likely be endangere	ed if crisis assistance is not provided		
4.3 What constitu	utes a <u>life-threatening crisis?</u>			
Households in wh	ich there exists a clear and present danger to life due to ε	xtreme weather.		
Crisis Requirem	ent, 2604(c)			
4.4 Within how r	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds? 48Hours	
4.5 Within how r 18Hours	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds in life-threatening situations?	
Crisis Eligibility,	2605(c)(1)(A)			
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?				
4.7 Check the ap	propriate boxes below and describe the policies for ea			
Do you require a	n Assets test ?	C Yes O No		
Do you give prio	rity in eligibility to :			
Elderly?		● Yes □ No		
Disabled?		€ Yes C No		
Young Chi	ldren?	● Yes C No		
Household	s with high energy burdens?	C Yes O No		
Other?		C Yes O No		
In Order to recei	ive crisis assistance:	<del>-</del>		
Must the h empty tank?	ousehold have received a shut-off notice or have a nea	r C Yes • No		
Must the h	ousehold have been shut off or have an empty tank?	C Yes O No		
Must the h	ousehold have exhausted their regular heating benefi	? C Yes O No		
Must rente received an evict	ers with heating costs included in their rent have ion notice ?	C Yes © No		
Must heati	ng/cooling be medically necessary?	€ Yes C No		
Must the h equipment?	ousehold have non-working heating or cooling	C Yes © No		
Other?		C Yes ⊙ No		

Do you have add	litional / differing eligibility policie	s for:				
Renters?				C Yes O No		
Renters liv	ving in subsidized housing?			C Yes ⊙ No		
Renters w	ith utilities included in the rent?			C Yes ② No		
Explanations of	policies for each "yes" checked ab	ove:				
Household memb	per must have weather related medica	ıl condition w	hich would	endanger member's health and/or well being if assistance is not provided.		
Determination of	Benefits					
4.8 How do you	8 How do you handle crisis situations?					
<b>~</b>	Separate component					
	Fast Track					
	Other - Describe:					
4.0 If you have a	separate component, how do you	datamina a	niaia aggistan	as honofite?		
4.9 II you have a	Amount to resolve the crisis.	determine ci	risis assistan	ce benefits:		
~	Other - Describe:					
	Amount to resolve crisis up to a ma	ximum of \$8	50.00			
Crisis Requireme	ents 2604(c)					
		sistance at s	ites that are	geographically accessible to all households in the area to be served?		
• Yes ON				88		
103 11	O Explain.					
Community Action	on Agencies maintain service centers	in each cour	nty of the stat	e.		
4.11 Do you provide individuals who are physically disabled the means to:						
Submit applications for crisis benefits without leaving their homes?						
♥ Yes ♥ No If No, explain.						
Travel to the sites at which applications for crisis assistance are accepted?						
♥ Yes ♥ No If No, explain.						
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
Benefit Levels, 2	2605(c)(1)(B)					
4.12 Indicate the	e maximum benefit for each type of	f crisis assist	ance offered			
Winter Crisis	s \$850.00 maximum benefi	it				
Summer Cris	sis \$810.00 maximum benefi	t				
Year-round (	Crisis \$0.00 maximum benefit					
4.13 Do you prov	vide in-kind (e.g. blankets, space he	eaters, fans)	and/or othe	r forms of benefits?		
⊙ Yes O No	If yes, Describe					
Blankets, space heaters. fans, air conditioners and repair of A/Cs and furnaces and temporary housing for households which qualify for crisis assistance.						
4.14 Do you prov	vide for equipment repair or repla	cement using	g crisis fund	s?		
€ Yes C No						
If you answered	"Yes" to question 4.14, you must o	complete que	estion 4.15.			
4.15 Check appr	copriate boxes below to indicate typ	oe(s) of assist	tance provid	led.		
		Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system	Heating system repair					
Heating system	replacement					

Cooling system repair		Y		
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with er	ıforce a mor	atorium on	shut offs?	
C Yes O No				
If you responded "Yes" to question 4.16, you must	respond to	question 4.17	7.	
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 5: WEATHERIZATION ASSISTANCE						
Eligibility, 2605(c	)(1)(A), 2605(b)(2) - Assur	ance 2					
5.1 Designate the	income eligibility threshol	d used for the Weatheriz	ation component				
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
5.2 Do you enter i No	nto an interagency agreen	nent to have another gov	ernment agency administer a WEATHER	AIZATION component? C Yes G			
5.3 If yes, name the	ne agency.						
5.4 Is there a sepa	rate monitoring protocol	for weatherization? 💽 Y	es O No				
WEATHERIZAT	TION - Types of Rules						
5.5 Under what ru	ules do you administer LII	HEAP weatherization? (0	Check only one.)				
Entirely un	der LIHEAP (not DOE) ru	ıles					
Entirely un	der DOE WAP (not LIHE	AP) rules					
Mostly und	er LIHEAP rules with the	following DOE WAP ru	le(s) where LIHEAP and WAP rules diffe	r (Check all that apply):			
Incon	ne Threshold	<del>-</del>					
		•	is permitted if at least 66% of units (50%	in 2- & 4-unit buildings) are eligible			
	units or will become eligible within 180 days						
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).							
Other	· - Describe:						
Mostly und	er DOE WAP rules, with t	he following LIHEAP ru	lle(s) where LIHEAP and WAP rules diffe	er (Check all that apply.)			
✓ Incon	ne Threshold						
Weat	herization not subject to D	OE WAP maximum stat	ewide average cost per dwelling unit.				
Weat	herization measures are no	ot subject to DOE Saving	s to Investment Ration (SIR ) standards.				
Other - Describe:							
Eligibility, 2605(b)(5) - Assurance 5							
5.6 Do you requir	e an assets test?	O Yes O No					
5.7 Do you have a	dditional/differing eligibil	ity policies for :					
Renters		⊙ Yes ○ No					
Renters livi housing?	ng in subsidized	⊙ Yes O No					
5.8 Do you give p	riority in eligibility to:						
Elderly?		⊙ Yes C No					
Disabled?							

Young Children?	● Yes □ No			
House holds with high energy burdens?	⊙ Yes ○ No			
Other?	O Yes O No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.				
Renters must have approval of landlord and l	andlord must agree to pay 25% of	of cost to weatherize unit.		
Households are awarded priority points at tin	ne of application.			
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditure	e per household? © Yes O No		
5.10 If yes, what is the maximum? \$8,500				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)		l categories that apply.)		
Weatherization needs assessments/	audits	<b>☑</b> Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	ons/ repairs	Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ repa	irs	<b>✓</b> Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs		Other - Describe:		
If any of the above questions refields provided, attach a docum	•	tion or clarification that could not be made in the tion here.		

### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Descr WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, ec.).
	Joint application for multiple programs
<	Intake referrals to/from other programs
	One - stop intake centers
<b>\</b>	Other - Describe:
	e Energy office adminsters the LIHEAP and the Weatherization Program improving the close coordination between these programs. The CSBG is also housed in the same State Department and the LIHEAP is administered at the local level by community action agencies.

# Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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### 

# SF - 424 - MANDATORY

Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary respons	ibility of your State age	ency?			
>	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
	do you provide alternate outreach and inta	1	1	1		
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Community Action Agencies	Community Action Agencies	Community Action Agencies	Community Action Agencies	
	3.5b Who processes benefit payments to gas and electric vendors?  Community Action Agencies  Community Action Agencies  Community Action Agencies					
8.5c who	processes benefit payments to bulk fuel	Community Action Agencies	Community Action Agencies	Community Action Agencies		
	.5d Who performs installation of weatherization neasures?  Community Action Agencies					
•	of your LIHEAP component lete questions 8.6, 8.7, 8.8, and		•	l by a state agenc	y, you must	
8.6 What is your process for selecting local administering agencies?						

assistano	e shall give special consideration to any local, public or private nonprofit agency which was receiving federal funds under any low income energy to program under the EOA of 1964 or any other provision of law on the day before the date of enactment of this Act. Before giving consideration, shall determine that the agency meets program and fiscal requirements established by the state.
8.7 How	many local administering agencies do you use? 22
8.8 Hav C Yes No	e you changed any local administering agencies in the last year?
8.9 If so	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.

### Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling • Yes C No
Crisis • Yes C No
Are there exceptions? • Yes No
If yes, Describe.
Payments to renters whose utilities are included in their rent. In these cases, payments are made directly to the client.
9.2 How do you notify the client of the amount of assistance paid?
At the time of application the client is provided a copy of the application which decribes the amount of the benefit, the energy supplier assigned to provide the benefit and the account name and number to which the benefit is applied.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with the state in order to receive payments. This agreement prohibits this practice.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with the state in order to receive payments. This agreement prohibits this practice.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How o	lo you ensure good fiscal	accounting and tracking of LIHEAF	P funds?			
The State w Accounts w	ill follow usual fiscal cont ill annually conduct an aud	rols and fund accounting procedures fo dit of LIHEAP funds received by the St	or the expenditure of LIHEAP funds. The tate agency. Additionally, local sub-gran scal monitoring will also be performed by	tees are required to arrange for an		
Audit Proc	ess					
10.2. Is you Yes		ited annually under the Single Audit	Act and OMB Circular A - 133?			
			or reportable condition cited in the A iews of the LIHEAP agency from the n			
No Finding	s 🗸					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audit	s of Local Administering	Agencies				
What types Select all th	-	nents do you have in place for local a	adminstering agencies/district offices?			
✓ L	ocal agencies/district offi	ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133		
L	ocal agencies/district offi	ces are required to have an annual a	udit (other than A-133)			
✓ L	ocal agencies/district offi	ces' A-133 or other independent aud	its are reviewed by Grantee as part of	compliance process.		
<b>✓</b> G	rantee conducts fiscal an	nd program monitoring of local agenc	cies/district offices			
Compliance	e Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply						
Grantee employees:						
Ir	nternal program review					
✓ Departmental oversight						
Secondary review of invoices and payments						
o	ther program review me	chanisms are in place. Describe:				
Local Adm	Local Adminstering Agencies / District Offices:					
✓ On - site evaluation						
✓ A	Annual program review					

Monitoring through central database
<b>✓</b> Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
All agencies are monitored on-site annually. Monitors perform a desk review prior to visit. During the visit, a monitoring review instrument is reviewed with agency staff and completed during visit. An exit conference, noting any deficiences or best practices, is conducted with executive director and program staff. A letter detailing any deficiences noted and the need for corrective action or follow-up is mailed to the agency within 30 days of the visit.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All agencies are monitored annually.
Desk Reviews:
Prior to an on-site visit, program monitors perform desk reviews using our web-based data collection system. The state requires agencies to enter all LIHEAP awards, household data and reports into system.
10.8. How often is each local agency monitored ?
Annually
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

	MODEL PLAN SF - 424 - MANDATORY	
Section 11: Timely and Mea	aningful Public Participati	ion, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the Select all that apply.	development of your LIHEAP plan?	
Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for	or comment	
Hard copy of plan is available for public vie	ew and comment	
Comments from applicants are recorded		
Request for comments on draft Plan is adve	ertised	
Stakeholder consultation meeting(s)		
Comments are solicited during outreach act	tivities	
Other - Describe:		
No major changes		
Public Hearings, 2605(a)(2) - For States and the Com-	<u> </u>	stribution of your LIHEAP funds?
Public Hearings, 2605(a)(2) - For States and the Com	<u> </u>	stribution of your LIHEAP funds?  Event Description
Public Hearings, 2605(a)(2) - For States and the Com	hearing(s) on the proposed use and dis	·
Public Hearings, 2605(a)(2) - For States and the Com 11.3 List the date and location(s) that you held public	hearing(s) on the proposed use and dis	Event Description  public hearing, Birmingham, AL  public hearing, Montgomery, AL
Public Hearings, 2605(a)(2) - For States and the Com- 11.3 List the date and location(s) that you held public	hearing(s) on the proposed use and dis	Event Description  public hearing, Birmingham, AL
Public Hearings, 2605(a)(2) - For States and the Community of the Communit	Date     05/12/2017   05/23/2017   05/31/2017     he hearing(s)? 3	Event Description  public hearing, Birmingham, AL  public hearing, Montgomery, AL
Public Hearings, 2605(a)(2) - For States and the Community of the Communit	hearing(s) on the proposed use and discontinuous description of the proposed use and discontinuous description descrip	Event Description  public hearing, Birmingham, AL  public hearing, Montgomery, AL  public hearing, Mobile, AL  ed how our state did in terms of the targeting indexes.  e burden reduction targeting index - the goal is to be  P intends to analyze options and collect more vendor data
Public Hearings, 2605(a)(2) - For States and the Community of the Communit	bearing(s) on the proposed use and discontinuous desired by the aring(s) of the hearing(s)? 3  aring(s).  The hearing(s) of the hearing index and an 88 for the high burden households.  At year? Response: No, the State LIHEA iges.  Y2018? Response: No, at this time, the P	Event Description  public hearing, Birmingham, AL  public hearing, Montgomery, AL  public hearing, Mobile, AL  ed how our state did in terms of the targeting indexes. e burden reduction targeting index - the goal is to be  P intends to analyze options and collect more vendor data  resident's budget proposes zero funding for LIHEAP;
Public Hearings, 2605(a)(2) - For States and the Community of the communit	bearing(s) on the proposed use and discontinuous desired by the prop	Event Description  public hearing, Birmingham, AL  public hearing, Montgomery, AL  public hearing, Mobile, AL  ed how our state did in terms of the targeting indexes. e burden reduction targeting index - the goal is to be  P intends to analyze options and collect more vendor data resident's budget proposes zero funding for LIHEAP; I receive level funding for FY2018 and we will continue

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?  $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? none
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

The State agrees to provide an opportunity for a fair hearing for clients whose claims for assistance are denied or not acted upon with reasonable promptness. All hearings shall provide for: a hearing officer to locally conduct hearings, submission of hearing materials to the State for final determination and corrective action if needed, reporting of data related to the number of hearing requests received and notification to the client of these rights at the time of application.

12.5 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application. Also if they contact the state office concerning a complaint we notify them in writing of the right to a hearing and the Fair Hearing policy.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Same as 12.4

12.7 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Funds are used for activities that encourage and reduce their home energy needs such as: needs assessments focusing on target groups of the elderly, disabled and small children; energy and financial counseling; and assistance with energy suppliers with the goal to reduce disconnects and shut-offs.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Funds are a line item budget in each administering agency's grant budget. Invoices are reviewed and approved by Energy Division staff and ADECA accounting prior to the advance of funds.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Households received energy counseling and conservation classes. Agencies worked with vendors on their behalf enabling them to enroll in budget billing allowing them more control over their utility bills and in many cases avoid disconnects.

 $13.4\ Describe\ the\ level\ of direct\ benefits provided\ to\ those\ households\ in\ the\ previous\ Federal\ fiscal\ year.$ 

N/A

 $\textbf{13.5 How many households applied for these services?} \hspace{0.1cm} \textbf{46,950}$ 

13.6 How many households received these services? 46,736

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section	14·Lex	eraging	Incentive	Program	26070	(A)
Section	IT.LC	craging	IIICCIILIVC	I IUZI am.	, 2007	1 <b>1</b>

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

# **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
▼ Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other Describer

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
State mo	Other - Describe: onitors contact vendors during sub-grantee reviews.
15.2 Do • Yes • No	es your training program address fraud reporting and prevention?
If any	of the above questions require further explanation or clarification that could not be made in the

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of Alabama submitted performance measures data for FY 2016 for all of the required sections as well as Section V- Part C only - Energy Burden Targeting - Unduplicated Number of LIHEAP Bill Payment-Assisted Households (Optional Measures). We collected twelve months of bill payment data for approximately 37% of LIHEAP households that received assistance from October 1, 2015 through September 30, 2016. Our office is currently working with the top fifteen (15) propane vendors to begin collecting expenditure data and we anticipate including the data in the FY 2017 report. In addition, we are contacting electric cooperatives to determine system capabilities.

# Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 17: Program Integrity, 2605(b)(10)				
17.1 Fraud Reporting Mechanisms				
a. Describe all mechanisms availab	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. Se	lect all that apply.	
Online Fraud Reporting	ıg			
Dedicated Fraud Repor	rting Hotline			
Report directly to local	agency/district office or Grantee off	ice		
Report to State Inspecto	tor General or Attorney General			
Forms and procedures i	in place for local agencies/district off	fices and vendors to report fraud, wast	e, and abuse	
Other - Describe:				
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply		
Printed outreach mater	rials			
Addressed on LIHEAP	application			
Website				
Other - Describe:				
Fraud training and reporting provided	ed at annual LIHEAP workshop.			
17.2. Identification Documentation	n Requirements			
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.				
		Collected from Whom?		
Type of Identification Collected				
	Applicant Only	All Adults in Household	All Household Members	
Social Security Card is	Required	Required	Required	
photocopied and retained	Possessed	Requested	Bounested .	
	Requested	Kequesteu	Requested	
	Required	Required	Required	
Social Security Number (Without actual Card)				
	Requested	Requested	Requested	
G	Required	Required	Required	
Government-issued identification are are a second and a second are a s				
	Requested	Requested	Requested	

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)			]			
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1 Picture ID	~					
b. Describe any exceptions to the above	b. Describe any exceptions to the above policies.					
17.3 Identification Verification		0.1. (10)				G 1 . N. J
Describe what methods are used to verapply	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply					
Verify SSNs with Social Securi	ty Administration					
Match SSNs with death record		-				
Match SSNs with state eligibili	-	t system (e.g., SNA	AP, TANF)			
Match with state Department of						
Match with state and/or federa	•	1				
Match with state child support	•	la Nissaala osa)				
Verification using private softs  In-person certification by staff						
Match SSN/Tribal ID number	<u> </u>		cords (for tribal g	rantees only)		
Other - Describe:	Will bridge desirable.		corus (ror vrisur g	rances only)		
We are in the process of a data exchange	agreement with the	SSA to verify SS n	umbers and benefit	s.		
Agencies perform intake activities face to	o face with clients. A	pplicants are requi	re to provide SS car	rds on all househlod	members and a pic	ture ID.
17.4. Citizenship/Legal Residency Ver	ification					
What are your procedures for ensuring all that apply.	g that household m	embers are U.S. c	itizens or aliens w	ho are qualified to	receive LIHEAP b	enefits? Select
	Clients sign an attestation of citizenship or legal residency					
Client's submission of Social S	Security cards is acc	cepted as proof of	legal residency			
Noncitizens must provide doc	umentation of imm	igration status				
Citizens must provide a copy	Citizens must provide a copy of their birth certificate, naturalization papers, or passport					
Noncitizens are verified through the SAVE system						
Tribal members are verified through Tribal enrollment records/Tribal ID card						
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	e to verify househol	d income? Select	all that apply.			
Require documentation of inco	me for all adult hou	isehold members				
Pay stubs  Social Security award to						
Social Security award is	etters					
Dank statements						
Tax statements  Zero-income statements	,					
✓ Unemployment Insuran						
Other - Describe:						
Statements from employers.						
Computer data matches:						

Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
In the process of working out a data exchange agreement with SSA to verify SS benefits and numbers.
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
<b>✓</b> Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.  All vendors must register with the State/Tribe.
✓ Vendors are verified through energy hills provided by the household
- contacts and contact and sugar energy same provided by the notacenoid
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
<ul> <li>✓ Centralized computer system automatically generates benefit level</li> <li>✓ Separation of duties between intake and payment approval</li> </ul>

Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
<b>V</b> Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
✓ Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
<b>☑</b> Direct payment to households are made in limited cases only
<b>✓</b> Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
<b>Vendors found to have committed fraud may no longer participate in LIHEAP</b>
Other - Describe:
Clients committing fraud (providing false information) are usually banned for 1 year. If illegal payments are made on client's behalf, the household cannot apply for assistance until restitution has been made at which time they must submit a request to the agency to be considered eligible to apply for benefits.
If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

401 Adams Avenue  * Address Line 1		
Address Line 2		
Address Line 3		
Montgomery  * City	AL * State	36103 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act:(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		