DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: Alabama Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1 Report Period: 10/01/2018 to 09/30/2019 Report Status: Submission Accepted by CO (Revision #1)

Report Sections>

1.	Mandatory Grant Application SF-424	2
2.	Section 1 - Program Components	4
3.	Section 2 - HEATING ASSISTANCE	8
4.	Section 3 - COOLING ASSISTANCE	10
	Section 4 - CRISIS ASSISTANCE	
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	Section 7 - Coordination, 2605(b)(4) - Assurance 4	18
	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	
	Section 9 - Energy Suppliers, 2605(b)(7) - Assurance 7	
11.	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	22
12.	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2))
	25	
<i>13</i> .	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	27
14.	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	28
15.	Section 14 - Leveraging Incentive Program ,2607A	29
16.	Section 15 - Training	30
17.	Section 16 - Performance Goals and Measures, 2605(b)	32
18.	Section 17 - Program Integrity, 2605(b)(10)	33
19.	Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters	37
20.	Section 19: Certification Regarding Drug-Free Workplace Requirements	41
21.	Section 20: Certification Regarding Lobbying	45
	Assurances	
22	Plan Attachments	

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES					August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020					
	I		OME		MODE	ASSISTAI E L PLAN MANDATO		ROG	RAM	1(LIHEAP)
* 1.a. Type of Submission: Plan (• A		* 1.b.] • An	. Frequency: nnual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Cupdate		
						2. Date Rece				State Use Only:
						3. Applicant 4a. Federal				5. Date Received By State:
						4a. Federal				6. State Application Identifier:
7. APPLICAN	IT INFO	ORMATION								
		abama Departme	ent of Ea	conomic and Co	mmunity Affa	irs		_		
		yer Identificati			•	* c. Organiz	ational D	UNS:	062620	604
* d. Address:										
* Street 1:		ENERGY, W DIVISION	EATH	ERIZATION &	TECH.	Street 2:	Street 2: 401 ADAMS AV		AVENUE	
* City:		MONTGOM	ERY			County:		Mont	gomery	
* State:		AL				Province:				
* Country:	:	United States				* Zip / Postal 36103 - 5690 Code:		8 - 5690		
e. Organizatio		it:								
Department N Economic and		unity Affairs				Division Nat Energy	me:			
f. Name and c	ontact i	nformation of j	person	to be contacted	on matters in	volving this ap	plication:	:	1	
Prefix:	* First Jenni	t Name: fer			Middle Nam	ne:			* Last Lee	Name:
Suffix:	Title: Progr	am Monitor			Organizatio	nal Affiliation:				
* Telephone Number: (334) 353-3005		umber 242-0552			* Email: jennifer.lee	@adeca.alabam	a.gov			
* 8a. TYPE O A: State Gover		LICANT:								
b. Addition	al Desci	ription:								
* 9. Name of I	Federal	Agency:								
					g of Federal Do sistance Numb				CFDA Title:	
10. CFDA Num	bers and	l Titles		93568			Low-Inco	ome Ho	me Ener	gy Assistance
		of Applicant's I Energy Assistanc		am						
12. Areas Affe Statewide	ected by	Funding:								
	SSION	AL DISTRICT	S OF:							

L

* a. Applicant 2		b. Program/Project: Statewide			
Attach an additional list of Program	/Project Congressional Districts if ne	eeded.			
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2018	b. End Date: 09/30/2019	* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?			
a. This submission was made avai	ilable to the State under the Executiv	e Order 12372			
Process for Review on :					
b. Program is subject to E.O. 123	72 but has not been selected by State	for review.			
c. Program is not covered by E.O	. 12372.				
* 17. Is The Applicant Delinquent O O YES O NO					
Explanation:					
complete and accurate to the best of	my knowledge. I also provide the requy false, fictitious, or fraudulent state	the list of certifications** and (2) that the st juired assurances** and agree to comply wit ments or claims may subject me to criminal,	th any resulting terms if I		
** The list of certifications and assur instructions.	rances, or an internet site where you	may obtain this list, is contained in the anno	uncement or agency specific		
18a. Typed or Printed Name and Tit	tle of Authorized Certifying Official	18c. Telephone (area code, nu	mber and extension)		
Kenneth Boswell		18d. Email Address kenneth.boswell@adeca.alabama.gov			
18b. Signature of Authorized Certify	ying Official	18e. Date Report Submitted (M 09/05/2018	18e. Date Report Submitted (Month, Day, Year) 09/05/2018		
Attach supporting doc	uments as specified in a	agency instructions.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN OF AMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROG MODEL PLAN SF - 424 - MANDATORY	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201						
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 09/30/2020						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in year file an abbreviated plan. Public reporting burden for this collection of information is estimated to aver for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of sponsor, and a person is not required to respond to, a collection of information unless it displays a cur	rs in which the grantee rage 1 hour per respon information. An agen	is not permitted to se, including the time cy may not conduct or				
Section 1 Program Components						
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in	Dates of	Operation				
this plan.)						
	Start Date	End Date				
Heating assistance	10/01/2018	05/31/2019				
Cooling assistance	06/01/2019	09/30/2019				
Crisis assistance	10/01/2018	09/30/2019				
Weatherization assistance	10/01/2018	09/30/2019				
Provide further explanation for the dates of operation, if necessary	<u>.</u>	<u></u>				
Crisis Heating Assistance-10/1/2018-5/31/2019						
Crisis Cooling Assistance-6/1/2019-9/30/2019						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.						
Heating assistance						
Cooling assistance						
Crisis assistance						
Weatherization assistance	5.00%					
Carryover to the following federal fiscal year		3.00%				
Administrative and planning costs		10.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)						

Section 1 - Program Components

Used to develop and	d implement leveraging activities								0.00%
TOTAL									100.009
Alternate Use of Cris	is Assistance Funds, 2605(c)(1)(C	2)							
1.3 The funds reser	ved for winter crisis assistance th	nat have n	ot been expen	ded by	y March 15 will b	e rej	programmed to:		
Mea	ating assistance					Co	oling assistance		
We	atherization assistance					Ot	ner (specify:)		
Categorical Eligibil	ity, 2605(b)(2)(A) - Assurance 2,	2605(c)(1)(A), 2605(b)(8A) - A	Assurance 8				
1.4 Do you consider column below? 🔘 Y	households categorically eligible	e if one ho	ousehold mem	ber re	ceives one of the	follo	wing categories of	ben	efits in the left
f you answered ''Y	es" to question 1.4, you must con	nplete the	e table below a	nd an	swer questions 1.	5 an	d 1.6.		
			Heating		Cooling		Crisis		Weatherization
ſANF		C Yes	s O _{No}	\circ	Yes ONO	\circ	Yes 🖸 No	\circ	Yes 🔘 No
SSI		C Yes	s 🖸 No	0	Yes 🔘 No	Ο	Yes 🔘 No	O	Yes 🔘 No
SNAP		C Yes	s O No	0	Yes ONo	0	Yes ONo	0	Yes ONo
Means-tested Veteran	s Programs	Oyes	s O _{No}	0	Yes ONo	0	Yes O _{No}	0	Yes ONo
	Program Name		Heating		Cooling		Crisis		Weatherization
Other(Specify) 1			Yes ONo		O Yes O No		O Yes O No		O Yes O No
	ically enroll households without :								
	icung chi on nouscholus without	a un cu a	innuar apprica		- 103 - 110				
f Yes, explain:									
f you answered ''Y	E LIHEAP funds toward a nomin es" to question 1.7a, you must pr								
1.76 Amount of Nor	ninal Assistance: \$0.00								
Once Per Yea									
Once every fi	ve years								
Other - Descr	ibe:								
.7d How do you co	nfirm that the household receivin	ng a nomi	inal payment l	has an	energy cost or n	eed?			
Determination of Eli	gibility - Countable Income								
1.8. In determining	a household's income eligibility f	for LIHE	AP, do you us	e gross	s income or net ir	ncom	e ?		
Gross Income									
Net Income									
.9. Select all the ap	plicable forms of countable inco	me used t	o determine a	house	hold's income eli	gibil	ity for LIHEAP		
Wages									
Self - Employ	ment Income								
Contract Inco	ome								

>	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
\mathbf{N}	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
N	Retirement / pension benefits					
	General Assistance benefits					
\mathbf{N}	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
>	Cash gifts					
	Savings account balance					
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
×	Alimony					
N	Child support					
>	Interest, dividends, or royalties					
N	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					

Income tax refunds					
Stipends from senior companion programs, such as VISTA					
Funds received by household for the care of a foster child					
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid					
Reimbursements (for mileage, gas, lodging, meals, etc.)					
Other					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SI ADMINISTRATION FOR CHILDREN AND FAMILIE								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Secti	on 2 - 2	Heating Assistance						
Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate the income eligibility threshold used for the	heating co	omponent:						
Add Household size		Eligibility Guideline	Eligibility Threshold					
1 All Household Sizes	4	HHS Poverty Guidelines	150.00%					
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	C Yes	💽 No						
2.3 Check the appropriate boxes below and describe the p	olicies for	each.						
Do you require an Assets test ?	O Yes	💽 No						
Do you have additional/differing eligibility policies for:								
Renters?	Oyes	💽 No						
Renters Living in subsidized housing ?	C Yes	O Yes 💿 No						
Renters with utilities included in the rent ?	Oyes	O Yes O No						
Do you give priority in eligibility to:								
Elderly?	• Yes	ONo						
Disabled?	• Yes	O _{No}						
Young children?	• Yes	ONo						
Households with high energy burdens ?	OYes	⊙ _{No}						
Other?	O Yes O No							
Explanations of policies for each "yes" checked above:								
Vulnerable households are identified at time of application. S times for which only they may apply for assistance.	ee benefits	matrix. Vulnerable households have ear	ly application periods and designated					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)	(1)(B)							
2.4 Describe how you prioritize the provision of heating as	ssistance to	ovulnerable populations,e.g., benefit a	mounts, early application periods, etc.					
Administering agencies allow early application periods, speci at time of application. See benefits matrix.	fied days o	of the week and visits to Senior Centers.	Also vulnerable households are identified					
2.5 Check the variables you use to determine your benefit	levels. (Cl	heck all that apply):						
Income								
Family (household) size								
Home energy cost or need:								
Fuel type								
Climate/region								
Dwelling type								
Energy burden (% of income spent on home of	energy)							
	- di/							

Section 2 - HEATING ASSISTANCE

Finergy need							
Other - Describe:							
Income eligibility is determined based on the household's gross income for the month prior to the month of application. For example, if a household applies for assistance any time in August, they must provide verification of the gross monthly income each household member received in July.							
To calculate the income levels on the FY2019 benefits r	matrix, we used the H	IHS Poverty guidelines mandatory for FFY2019 from the f	ollowing website:				
https://www.acf.hhs.gov/ocs/resource/hhs-poverty-guide	elines-for-optional-u	se-in-ffy-2018#Att2					
For a 1-person household, the maximum annual income <u>monthly</u> income for a 1-person household on the benefit		tent of HHS Poverty Guidelines is \$18,210. To calculate the \$18,210 by $12 = $1,517$.	e maximum				
Our benefits matrix contains three income categories for	r each household size	e. The following is an example of how we calculated the inc	come categories:				
For a 1-person household, we divided $1,517$ by $3 = 50$	05. The lowest incor	ne category (which receives the highest benefit) has a range	e of \$0 - \$505.				
The formula to calculate the next highest income categor. Therefore, the range for that income category is \$506 - \$	ory for a 1-person hou \$1,011.	usehold (which receives a slightly lower benefit) is \$506+\$.	505 = \$1,011.				
The highest income category for a 1-person household s Therefore, the range is \$1,012 - \$1,517.	starts at \$1,012. We a	dded \$505 to that amount for a maximum monthly income	of \$1,517.				
We used the same method previously described to comp households with more than four people will receive ben		ix for households with two, three, and four people. As state ount as shown for a household of four.	ed on the matrix,				
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2018:	4		L				
Minimum Benefit \$275 Maximum Benefit \$520							
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes ONO							
If yes, describe.							
If any of the above questions require f	urther evolution	tion or clarification that could not be ma	de in the				
fields provided, attach a document with	· · · · · ·						

Section 3 -	COOLING	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Sec	tion 3 - 0	Cooling Assistance	
	05(c)(1)(A), 2605 (b)(2) - Assurance 2	the Coeline of	-	
	The income eligibility threshold used for the use of th	the Cooling o	-	Elisikilita Thusshold
Add	All Household Sizes		Eligibility Guideline HHS Poverty Guidelines	Eligibility Threshold 150.009
3.2 Do you ha COOLING AS	ve additional eligibility requirements for	C _{Yes}		
3.3 Check the	appropriate boxes below and describe the	e policies for	each.	
Do you requi	re an Assets test ?	C Yes	💽 No	
Do you have a	additional/differing eligibility policies for:			
Renters	?	Oyes	⊙ _{No}	
Renters	Living in subsidized housing ?	C Yes	💽 No	
Renters	with utilities included in the rent ?	Oyes	⊙ No	
Do you give p	riority in eligibility to:			
Elderly	?	• Yes	C No	
Disabled?				
Young	children?	• Yes	C No	
Househ	olds with high energy burdens ?	C _{Yes}	⊙ No	
Other?		Oyes	⊙ No	
Explanations	of policies for each "yes" checked above:			
Vulnerable ho centers.	useholds are identified at the time of applica	tion. See bene	fits matrix. Early application periods, desig	nated times to apply and visits to senic
3.4 Describe l	now you prioritize the provision of cooling	assistance to	ovulnerable populations,e.g., benefit amou	unts, early application periods, etc.
	agencies allow early application periods, de application. See benefits matrix.	signated days	of the week and visits to senior centers. Als	so vulnerable households are identified
Determination	of Benefits 2605(b)(5) - Assurance 5, 2605((c)(1)(B)		
3.5 Check the	variables you use to determine your bene	fit levels. (Cl	neck all that apply):	
Income				
🗹 Family ((household) size			
Mome e	nergy cost or need:			
	fuel type			
🗹 I	v 1 *			
	Climate/region			
	Climate/region ndividual bill			

Energy burden (% of income spent on home energy)

~	Energy	need
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Other - Describe:

Income eligibility is determined based on the household's gross income for the month prior to the month of application. For example, if a household applies for assistance any time in August, they must provide verification of the gross monthly income each household member received in July.

To calculate the income levels on the FY2019 benefits matrix, we used the HHS Poverty guidelines mandatory for FFY2019 from the following website:

https://www.acf.hhs.gov/ocs/resource/hhs-poverty-guidelines-for-optional-use-in-ffy-2018#Att2

For a 1-person household, the maximum annual income based on 150% Percent of HHS Poverty Guidelines is 18,210. To calculate the maximum monthly income for a 1-person household on the benefits matrix, we divided 18,210 by 12 = 1,517.

Our benefits matrix contains three income categories for each household size. The following is an example of how we calculated the income categories:

For a 1-person household, we divided \$1,517 by 3 = \$505. The lowest income category (which receives the highest benefit) has a range of \$0 - \$505.

The formula to calculate the next highest income category for a 1-person household (which receives a slightly lower benefit) is 506+505 = 1,011. Therefore, the range for that income category is 506 - 1,011.

The highest income category for a 1-person household starts at \$1,012. We added \$505 to that amount for a maximum monthly income of \$1,517. Therefore, the range is \$1,012 - \$1,517.

We used the same method previously described to complete the benefit matrix for households with two, three, and four people. As stated on the matrix, households with more than four people will receive benefits in the same amount as shown for a household of four.

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.6 Describe estimated benefit levels for FY 2018:				
Minimum Benefit	\$305	Maximum Benefit	\$460	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No				
If yes, describe.				

Section 4 -	CRISIS	ASSISTA	ANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	OME	92,02/95,03/96,12/98,11/01 8 Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	SSISTANCE PROGRAM(L L PLAN ANDATORY	IHEAP)
Section 4: CRIS	IS ASSISTANCE	
Eligibility - 2604(c), 2605(c)(1)(A)		
4.1 Designate the income eligibility threshold used for the crisis compone	nt	
Add Household size	Eligibility Guideline	Eligibility Threshold
	S Poverty Guidelines	150.00%
4.2 Provide your LIHEAP program's definition for determining a crisis.		
A household member's health and/or well-being would likely be endangered i	f crisis assistance is not provided.	
4.3 What constitutes a life-threatening crisis?		
The constitutes a <u>inc-uncatening crisis.</u>		
Households in which there exists a clear and present danger to life due to extr	reme weather.	
Cuisis Description and 2004(a)		
Crisis Requirement, 2604(c)	lus the energy origin for sligible bounded	40 11
4.4 Within how many hours do you provide an intervention that will reso4.5 Within how many hours do you provide an intervention that will reso18Hours		
Ionouis		
Crisis Eligibility, 2605(c)(1)(A)		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?	⊙ Yes ONo	
4.7 Check the appropriate boxes below and describe the policies for each	I	
Do you require an Assets test ?	O Yes O No	
Do you give priority in eligibility to :		
Elderly?	• Yes ONo	
Disabled?	• Yes ONo	
Young Children?	• Yes ONo	
Households with high energy burdens?	O Yes • No	
Other?	O Yes O No	
	O Yes O No	
In Order to receive crisis assistance:	0	
Must the household have received a shut-off notice or have a near empty tank?	C Yes 💿 No	
Must the household have been shut off or have an empty tank?	O Yes 💿 No	
Must the household have exhausted their regular heating benefit?	O Yes ^O No	
Must renters with heating costs included in their rent have received an eviction notice ?	C Yes 💿 No	
Must heating/cooling be medically necessary?	• Yes ONo	
Must the household have non-working heating or cooling equipment?	O Yes No	
Other?	O Yes O No	

-

Do	you have additional / differing eligibility policies for:	
	Renters?	O Yes 💿 No
	Renters living in subsidized housing?	O Yes O No
	Renters with utilities included in the rent?	O Yes O No
Exp	planations of policies for each "yes" checked above:	
Ηοι	isehold member must have weather-related medical condition which	ch would endanger member's health and/or well being if assistance is not provided.
Det	ermination of Benefits	
4.8	How do you handle crisis situations?	
~	Separate component	
	Fast Track	
	Other - Describe:	
4.9	I If you have a separate component, how do you determine crisis	s assistance benefits?
~	Amount to resolve the crisis.	
	Other - Describe:	
		ncome for the month prior to the month of application. For example, if a household fication of the gross monthly income each household member received in July.
	To calculate the income levels on the FY2019 benefits matrix, we website:	e used the HHS Poverty guidelines mandatory for FFY2019 from the following
	https://www.acf.hhs.gov/ocs/resource/hhs-poverty-guidelines-for-	-optional-use-in-ffy-2018#Att2
	For a 1-person household, the maximum annual income based on <u>monthly</u> income for a 1-person household on the benefits matrix,	150% Percent of HHS Poverty Guidelines is \$18,210. To calculate the maximum we divided \$18,210 by $12 = $1,517$.
	Our benefits matrix contains three income categories for each hou categories:	usehold size. The following is an example of how we calculated the income
	For a 1-person household, we divided $1,517$ by $3 = 505$. The lo	owest income category (which receives the highest benefit) has a range of \$0 - \$505.
	The formula to calculate the next highest income category for a 1- Therefore, the range for that income category is \$506 - \$1,011.	-person household (which receives a slightly lower benefit) is $506+505 = 1,011$.
	The highest income category for a 1-person household starts at \$1 Therefore, the range is \$1,012 - \$1,517.	1,012. We added \$505 to that amount for a maximum monthly income of \$1,517.
	We used the same method previously described to complete the be matrix, households with more than four people will receive benefi	benefit matrix for households with two, three, and four people. As stated on the fits in the same amount as shown for a household of four.
	to the household for the next 30 days. The crisis assistance benefit	amount necessary to alleviate the crisis and provide utility service or deliverable fuel it must not exceed 200% of the benefit the household is eligible for based on the old's energy vendor at the time of appointment to determine the minimum amount
	disabling condition), local administering agencies may award an a	to, those with children five (5) and under, elderly members, or members with a additional \$50. As noted on the benefits matrix, the additional \$50 cannot be split. In a mount. Also, if awarding the additional \$50 results in the crisis benefit exceeding to must not be awarded.
	crisis assistance; therefore, they are eligible for up to \$700 in crisi	come of \$700 is eligible for a \$350 Heating benefit. The household qualifies for is benefits. The electric vendor was contacted and required \$800 to avoid therefore, the local administering agency awarded \$700 in crisis benefits plus the was responsible for the remaining \$50 balance owed.
с ·	in Deminanta 2004(a)	
	sis Requirements, 2604(c)	that are geographically according to all heresholds in the error to be seen 30
4.10	by you accept applications for energy crisis assistance at sites	that are geographically accessible to all households in the area to be served?

• Yes O No Explain.

Community Action Agencies maintain service centers in each county of the state.

4.11 Do you provide individuals who are physically disabled the means to:

Submit applications for crisis benefits without leaving their homes?

• Yes O No If No, explain.

Travel to the sites at which applications for crisis assistance are accepted?

• Yes O No If No, explain.

If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?

Benefit Levels, 2605(c)(1)(B)

4.12 Indicate the maximum benefit for each type of crisis assistance offered.

Winter Crisis \$990.00 maximum benefit

Summer Crisis \$870.00 maximum benefit

Year-round Crisis \$0.00 maximum benefit

4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?

• Yes O No If yes, Describe

Blankets, space heaters. fans, air conditioners and repair of A/Cs and furnaces and temporary housing for households which qualify for crisis assistance.

4.14 Do you provide for equipment repair or replacement using crisis funds?

• Yes O No

If you answered "Yes" to question 4.14, you must complete question 4.15.

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.

	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair	>		
Heating system replacement			
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with er	force a mor	atorium on	shut offs?
O Yes O No			
If you responded "Yes" to question 4.16, you must	respond to a	question 4.1'	7
4.17 Describe the terms of the moratorium and any	y special dis	pensation re	ceived by LIHEAP clients during or after the moratorium period.
If any of the above questions require	further e	explanation	on or clarification that could not be made in the

fields provided, attach a document with said explanation here.

	TMENT OF HEALTH AN ATION FOR CHILDREN		0 ,	5/92,02/95,03/96,12/98,11/01 IB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
	SF - 424 - MANDATORY			
	Sect	ion 5: WEATHE	ERIZATION ASSISTANCE	
Eligibility, 2605	(c)(1)(A), 2605(b)(2) - Assur	rance 2		
5.1 Designate th	e income eligibility threshol	d used for the Weatheriz	zation component	
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		HHS Poverty Guidelines	200.00%
5.2 Do you enter No	r into an interagency agreen	nent to have another gov	ernment agency administer a WEATHERIZ	ATION component? O Yes 💿
5.3 If yes, name	the agency.			
5.4 Is there a se	parate monitoring protocol	for weatherization? 💽 Y	Yes ONO	
	ATION - Types of Rules			
5.5 Under what	rules do you administer LII	HEAP weatherization? (Check only one.)	
Entirely u	inder LIHEAP (not DOE) r	ules		
Entirely u	under DOE WAP (not LIHE	AP) rules		
Mostly un	nder LIHEAP rules with the	following DOE WAP ru	le(s) where LIHEAP and WAP rules differ (C	Check all that apply):
Inco	ome Threshold			
	atherization of entire multi- come eligible within 180 day		is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are eligible
Wea care facilities).	atherize shelters temporaril	y housing primarily low i	income persons (excluding nursing homes, pr	isons, and similar institutional
Oth	er - Describe:			
Mostly un	nder DOE WAP rules, with t	the following LIHEAP ru	ıle(s) where LIHEAP and WAP rules differ (Check all that apply.)
	ome Threshold			
		OF WAP maximum stat	tewide average cost per dwelling unit.	
	, , , , , , , , , , , , , , , , , , ,			
	er - Describe:	ot subject to DOE Saving	gs to Investment Ration (SIR) standards.	
	(b)(5) - Assurance 5			
5.6 Do you requ	ire an assets test?	O Yes O No		
5.7 Do you have	additional/differing eligibil			
Renters		• Yes O No		
Renters li housing?	ving in subsidized	• Yes O No		
5.8 Do you give	priority in eligibility to:			
Elderly?		• Yes O No		
Disabled?		• Yes O No		

Section 5 - WEATHERIZATION ASSISTANCE

Young Children?	• Yes O No	
House holds with high energy burdens?	• Yes O No	
Other?	O _{Yes} O _{No}	
If you selected ''Yes'' for any of the options below.	in questions 5.6, 5.7, or 5.8, yo	u must provide further explanation of these policies in the text field
Regarding Question 5.7, renters must have app not eligible for weatherization.	proval of landlord prior to weath	erization of the home. In addition, renters living in subsidized housing are
Regarding Question 5.8, households applying	for weatherization are awarded t	the following priority points if applicable:
Head of Household Disabled - 10 points		
Head of Household Elderly (60 or older) - 10	points	
Children under age 18 - 10 points		
Other members elderly/disabled - 5 points		
High Energy Consumer or LIHEAP Client - 5	points	
High Energy Burden (greater than or equal to	17%) - 5 points	
Weatherization applicants are ranked by Priori available.	ity Points. Those applicants with	the most points are first in line to receive services when funding is
Benefit Levels 5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditure	per household? • Yes O No
5.10 If yes, what is the maximum? \$8,500		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measur	es do you provide ? (Check all	categories that apply.)
Weatherization needs assessments/a	udits	Energy related roof repair
Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors
Furnace replacement		Doors
Cooling system modifications/ repair	rs	Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe: Health and safety measures such as CO/smoke detector installation; air sealing; LED bulb installation; code compliance; minor plumbing, electrical, roof or flooring repairs; minor drainage, gutter and downspout repairs to prevent or correct mold/moisture issues; and unvented space heaters removal.
If any of the above questions re fields provided, attach a docum		ion or clarification that could not be made in the ion here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIS	STANCE PROGRAM(LIHEAP)
MODEL PL	
SF - 424 - MANE	DATORY
Section 6: Outreach, 2605(b)(3) - A	Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure the available:	at eligible households are made aware of all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of agi	ng, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the avail	lability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP a	ssistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to	o perform outreach to target groups.
Other (specify):	
If any of the above questions require further explanation of fields provided, attach a document with said explanation h	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

	DEPARTMENT OF HEALTH AND HUMAN SERVICES NISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
	LOW INCOME HOME ENERGY ASSIST MODEL PLAI SF - 424 - MANDA	N
	Section 7: Coordination, 2605(b	b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with oth tc.).	her programs available to low-income households (TANF, SSI,
	Joint application for multiple programs	
Y	Intake referrals to/from other programs	
	One - stop intake centers	
N	Other - Describe:	
	e Energy office adminsters the LIHEAP and the Weatherization Program impro- is also housed in the same State Department and the LIHEAP is administered a	
	of the above questions require further explanation or or provided, attach a document with said explanation her	

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees a Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? Administration Agency Commerce Agency Community Services Agency Housing Agency Housing Agency	
Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? Administration Agency Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency	
Administration Agency Commerce Agency Community Services Agency Energy / Environment Agency Housing Agency	nd the
Image: Commerce Agency Image: Community Services Agency Image: Communit	
Community Services Agency Energy / Environment Agency Housing Agency	
Energy / Environment Agency Housing Agency	
Housing Agency	
Welfare Agency	
Other - Describe:	
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15	
If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.	
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?	
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?	
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?	
8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatheriz	ation
8.5a Who determines client eligibility? Community Action Agencies Community Action Agencies Community Action Agencies Community Action Agencies Community Action Agencies	
8.5b Who processes benefit payments to gas and electric vendors? Community Action Agencies Community Action Agencies Community Action Agencies	
8.5c who processes benefit payments to bulk fuel vendors? Community Action Agencies Community Action Agencies Community Action Agencies Community Action Agencies	
8.5d Who performs installation of weatherization measures?	
If any of your LIHEAP components are not centrally-administered by a state agency, you m complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.	y Action

8.6 What is your process for selecting local administering agencies?

The state shall give special consideration to any local, public or private nonprofit agency which was receiving federal funds under any low income energy assistance program under the EOA of 1964 or any other provision of law on the day before the date of enactment of this Act. Before giving consideration, the state shall determine that the agency meets program and fiscal requirements established by the state.

8.7 How many local administering agencies do you use? 21

8.8 Have you changed any local administering agencies in the last year? $\ensuremath{\textcircled{}}$ Yes

C No

 8.9 If so, why?

 Agency was in noncompliance with grantee requirements for LIHEAP

 Agency is under criminal investigation

 Added agency

 Added agency

 Agency closed

 Other - describe

The Community Agency Agency of Central Alabama serving Autauga, Elmore, Dallas and Perry County households closed in September 2017. The State LIHEAP office was made aware of the intended closure and issued a Request for Proposals to interested agencies with a deadline of September 29, 2017. After reviewing the proposals, two of the State's existing administering agencies were selected. Eleventh Area of Alabama Opportunity Committee was selected to provide services in Autauga and Elmore Counties. Community Service Programs of West Alabama was selected to provide services in Dallas and Perry Counties. Both administering agencies secured offices in each of the four counties and began providing LIHEAP assistance on December 1, 2017.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIS	STANCE PROGRAM(LIHEAP)
MODEL PL	, ,
SF - 424 - MAND	DATORY
Section 9: Energy Suppliers, 26	605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes O No	
Cooling O Yes O No	
Crisis © Yes O No	
Are there exceptions? • Yes O No	
If yes, Describe.	
Payments to renters whose utilities are included in their rent. In these cases, payment	is are made directly to the client.
9.2 How do you notify the client of the amount of assistance paid?	
At the time of application, the client is provided a copy of the application which decr provided to, as well as the account name and number to which the benefit is applied.	ibes the amount of the benefit, the energy supplier the benefit will be
9.3 How do you assure that the home energy supplier will charge the eligible hou actual cost of the home energy and the amount of the payment?	usehold, in the normal billing process, the difference between the
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with practice. A copy of the FY2019 LIHEAP Energy Supplier Agreement has been saved	
9.4 How do you assure that no household receiving assistance under this title wil assistance?	ll be treated adversely because of their receipt of LIHEAP
All energy suppliers are required to sign a LIHEAP Energy Supplier Agreement with practice. A copy of the FY2019 LIHEAP Energy Supplier Agreement has been saved	
9.5. Do you make payments contingent on unregulated vendors taking appropria households? O Yes O No	ate measures to alleviate the energy burdens of eligible
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation of fields provided, attach a document with said explanation h	

	2,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 piration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIH	IEAP)
SF - 424 - MANDATORY	
Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(1	10)
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?	
The State will follow usual fiscal controls and fund accounting procedures for the expenditure of LIHEAP funds. The Alabar Accounts will annually conduct an audit of LIHEAP funds received by the State agency. Additionally, local sub-grantees are annual audit of funds received and expended under this title. Program and fiscal monitoring will also be performed by the State	e required to arrange for an
Audit Process	
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes ONo	
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 au assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most rec	
No Findings 🗹	
Finding Type Brief Summary Resolved?	Action Taken
10.4. Audits of Local Administering Agencies	
10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices?	l OMB Circular A-133
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Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

Monitoring through central database

Desk reviews

Client File Testing / Sampling

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

An on-site monitoring visit to each local administering agency is conducted at a minimum of once per fiscal year. Depending on the number of counties the agency covers, site visits typically last between 1-3 days.

The following summarizes the actions taken during each visit:

- 1. Conduct an entrance conference with the Executive Director and LIHEAP Coordinator to discuss the monitoring procedures
- 2. Review client files of regular and crisis assistance awarded during the current fiscal year for completeness and accuracy
- 3. Observe how and where case files are maintained to ensure confidentiality
- 4. Review batching and vendor payments of 10-15 client files that were reviewed during visit
- 5. Review general agency procedures using the "LIHEAP Review Tool" (see attached)
- 6. Conduct an exit conference with the Executive Director and LIHEAP Coordinator to discuss any findings

Case Review Procedures

A random sampling of current fiscal year client files from each county in the agency's service area are assessed to verify required documentation. For site visits made during the Heating season (October through May), the program monitor reviews Heating and Crisis Heating files. During site visits made in the Cooling season (June through September), the monitor reviews Heating and Crisis Heating and Crisis Cooling files. The State Office has not established a minimum standard for the number of client files to be reviewed at each agency; however, the program monitor is trained to examine files from every month in both the Heating and Cooling seasons and from a variety of energy vendors.

Client files are reviewed for the following documentation:

- Application - a complete application with the client's signature and the intake worker's signature. Accuracy of the information and award amount is confirmed during review. The monitor also reviews case notes.

- Client identification -copy of picture ID and Social Security Card
- Household member(s) identification -copies of the Social Security Card of all household members

- Household income - copies of payroll, check stubs, or checks; records of the self-employed; written statements from employers; documents from social agencies such as the Department of Human Resources; or statements of someone in a position to know the circumstances of the household. Zero-income verification (notarized) is required if a person is over age 18 and not a high school student.

- Residence - review of utility bill, driver's license, work visa or other forms of documentation to verify that they are legal residents and have been assisted at the appropriate agency.

- Utility bill - copy of the most recent utility bill to ensure the bill is in the client or spouse's name and that the address corresponds to the client's address.

An excel spreadsheet called the "LIHEAP Monitoring Form" is completed during the case review. The monitor will enter the following information for each case file:

- Date of application
- Applicant name
- Applicant's Social Security number
- Applicant's unique identification number from our state-wide intake database (FACSPro)
- Total household income
- Household condition to identify if there is at least one member that is elderly, disabled, or a child 5 or under
- Household size
- LIHEAP benefit amount
- Comments the energy vendor is noted as is the amount of utility allowance received (if applicable) and if additional \$50 was awarded

When the program monitor returns to the State Office after the site visit, a selection of three to five energy vendors are contacted via phone or email to verify if they have been receiving LIHEAP payments from the agency within 30-45 days of the date of the award. Within 30 days of the site visit, the State Office sends a letter to the agency to summarize any findings and, if applicable, request corrective action.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

All agencies are monitored annually.

Desk Reviews:

Prior to an on-site visit, program monitors perform desk reviews using our web-based data collection system. The state requires agencies to enter all LIHEAP awards, household data and reports into system.

10.8. How often is each local agency monitored ?

Annually

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Meaning	ngful Public Participati	on, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the deve Select all that apply.	lopment of your LIHEAP plan?					
Tribal Council meeting(s)						
Public Hearing(s)						
Draft Plan posted to website and available for co	omment					
Hard copy of plan is available for public view an	Hard copy of plan is available for public view and comment					
Comments from applicants are recorded						
Request for comments on draft Plan is advertised	d					
Stakeholder consultation meeting(s)						
Comments are solicited during outreach activitie	es					
Other - Describe:						
11.2 What changes did you make to your LIHEAP plan as No major changes	a result of this participation?					
Public Hearings, 2605(a)(2) - For States and the Common	wealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hear	ring(s) on the proposed use and dis	stribution of your LIHEAP funds?				
	Date	Event Description				
1	05/22/2018	Public hearing, Montgomery, AL				
2	05/24/2018 Public hearing, Birmingham, AL					
3	05/31/2018 Public hearing, Mobile, AL					
11.4. How many parties commented on your plan at the hearing(s)? 4						
11.5 Summarize the comments you received at the hearing Question: Has the State Office heard anything about funding I receive level funding for FY2019 and we will continue to plan	for FY2019? Response: No, not at the	his time; however, the State remains hopeful that we will				

Question: Did other states have similar target index scores on their FY2016 Performance Measures Report? Response: Since LIHEAP is a block grant, every state administers their program a little differently. Some had scores above 100 and others were below 100; however several factors affect the target indices. Our primary goal will be to continue to examine our Performance Measures results carefully each year and see what our options may be to reduce the energy burden for our highest burden households.

Question: In FY2019, will intake staff still take into account a household's utility allowance and reduce the LIHEAP award by that amount? Response: Yes, we will continue that practice into the next program year.

11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY Section 12: Fair Hearings, 2605(b)(13) - Assurance 13 12.4 Describe your fair hearing procedures for households whose applications are denied.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? None

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

The State agrees to provide an opportunity for a fair hearing for clients whose claims for assistance are denied or not acted upon with reasonable promptness. All hearings shall provide for: a hearing officer to locally conduct hearings, submission of hearing materials to the State for final determination (and corrective action if needed), reporting of data related to the number of hearing requests received, and notification to the client of these rights at the time of application.

12.5 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application. Also, if they contact the State Office concerning a complaint, we notify them in writing of the right to a hearing and the Fair Hearing policy.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Same as 12.4

12.7 When and how are applicants informed of these rights?

Clients are informed of their right to a hearing at the time of application.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Funds are used for activities that encourage and reduce their home energy needs such as: needs assessments focusing on target groups of the elderly, disabled and small children; energy and financial counseling; and assistance with energy suppliers with the goal to reduce disconnects and shut-offs.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Funds are a line item budget in each administering agency's grant budget. Invoices are reviewed and approved by Energy Division staff and ADECA accounting prior to the advance of funds.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Households received energy counseling and conservation classes. Agencies worked with vendors on the LIHEAP household's behalf enabling them to enroll in budget billing allowing them more control over their utility bills and, in many cases, avoid disconnects.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? 44,600

13.6 How many households received these services? 44,484

	. DEPARTMENT OF HEALTH AND HUMAN SERVICES /INISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/20				
		MC	GY ASSISTANCE PROGRAM(LIHEAP) DDEL PLAN 4 - MANDATORY		
	S	ection 14:Leveragin	ng Incentive Program, 2607(A)		
14.1 Do you plan to submit an application for the leveraging incentive program? O Yes O No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	Resource What is the type of resource or benefit ? What is the source(s) of the resource ? How will the resource be integrated and coordinated with LIHEAP?				
1					
	· · · · · · · · · · · · · · · · · · ·	ons require further exp ocument with said exp	planation or clarification that could not be made in the planation here.		

Section 14 - Leveraging Incentive Program ,2607A

Section	15	- T	'rai	ning
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIS MODEL PL SF - 424 - MAND	AN
Section 15: Tra	aining
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other-Describe:	
b. Local Agencies:	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
On-site training	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other - Describe	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	

Policies communicated through vendor agreements
Policies are outlined in a vendor manual
Other - Describe: State monitors contact vendors during sub-grantee reviews.
15.2 Does your training program address fraud reporting and prevention? Yes No
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State Office submitted data for all required sections of the FY 2017 Performance Measures Report. We collected twelve months of bill payment data for approximately 40% of LIHEAP households that received assistance from October 1, 2016 through September 30, 2017. Expenditure data was collected from 21 electric, natural gas, and propane vendors. We anticipate collecting data from the 21 vendors for the FY2018 Performance Measures Report as well.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms availab	le to the pı	ıblic for reporting cases of	suspe	ected waste, fraud, and abuse. Se	elect a	all that apply.	
Online Fraud Reporting	g						
Dedicated Fraud Repor	ting Hotlir	ne					
Report directly to local	agency/dis	trict office or Grantee offic	e				
Report to State Inspecto	or General	or Attorney General					
Forms and procedures i	in place for	· local agencies/district offi	ces ai	nd vendors to report fraud, wast	e, an	d abuse	
Other - Describe:							
b. Describe strategies in place for a	dvertising	the above-referenced resou	irces.	. Select all that apply			
Printed outreach mater	ials						
Addressed on LIHEAP	application	n					
Website							
Other - Describe:							
Fraud training and reporting provided	l at annual l	LIHEAP workshop.					
		-					
17.2. Identification Documentation	Requirem	ents					
17.2. Identification Documentation Requirements							
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							
Collected from Whom?							
Type of Identification Collected							
	Applicant Only			All Adults in Household Required		All Household Members Required	
Social Security Card is			>		~		
photocopied and retained		nostad		Paguastad	<u> </u>	Requested	
		uested		Requested		requesieu	
	Rea	uired		Required		Required	
Social Security Number (Without actual Card)				· · · · · · · · · · · · · · · · · · ·			
	Requested Requested				Requested		
Government-issued identification	Req	uired		Required		Required	
card	Req	uested		Requested		Requested	

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	ו]			
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1 Picture ID						
b. Describe any exceptions to the above	e policies.			7-	<u>.</u>	7.
17.3 Identification Verification Describe what methods are used to ver	rify the authenticity	of identification of	locuments provid	ed by clients or hou	isehold members.	Select all that
apply						
Verify SSNs with Social Security Administration						
Match SSNs with death record		-				
Match SSNs with state eligibility Match with state Department of		t system (e.g., SINF	AF, IANF)			
Match with state and/or federa	-	•				
Match with state child support		·				
Verification using private softv	•	x Number)				
In-person certification by staff						
Match SSN/Tribal ID number		-	cords (for tribal g	rantees only)		
Other - Describe:						
We are in the process of a data exchange	agreement with the S	SSA to verify SS m	umbers and benefit	s.		
Agencies perform intake activities face to	o face with clients. A	pplicants are requir	e to provide SS car	rds on all househlod	members and a pic	ture ID.
	101 (1					
17.4. Citizenship/Legal Residency Ver What are your procedures for ensurin		embers are U.S. ci	itizens or aliens w	ho are qualified to	receive LIHEAP b	enefits? Select
all that apply.						
Clients sign an attestation of c	citizenship or legal r	esidency				
Client's submission of Social S	Security cards is acc	epted as proof of	legal residency			
Noncitizens must provide doc						
Citizens must provide a copy			on papers, or pass	port		
	Noncitizens are verified through the SAVE system					
Tribal members are verified t	hrough Tribal enro	llment records/Tr	ibal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	e to verify househol	d income? Select	all that apply.			
Require documentation of inco	ome for all adult hou	sehold members				
Pay stubs						
Social Security award le	etters					
Bank statements						
Tax statements						
Unemployment Insuran	ce letters					
Statements from employers; statements from Resources to verify income, child suppor			h assistance; and de	ocumentation from t	the Department of H	Iuman

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Vother - Describe:
In the process of working out a data exchange agreement with SSA to verify SS benefits and numbers.
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments

Payments to utilities and invoices from utilities are reviewed for accuracy					
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities					
Direct payment to households are made in limited cases only					
Procedures are in place to require prompt refunds from utilities in cases of account closure					
Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.9. Benefits Policy - Bulk Fuel Vendors					
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.					
Vendors are checked against an approved vendors list					
Centralized computer system/database is used to track payments to all vendors					
Clients are relied on for reports of non-delivery or partial delivery					
Two-party checks are issued naming client and vendor					
Direct payment to households are made in limited cases only					
Vendors are only paid once they provide a delivery receipt signed by the client					
Conduct monitoring of bulk fuel vendors					
Bulk fuel vendors are required to submit reports to the Grantee					
Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.10. Investigations and Prosecutions					
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.					
Refer to state Inspector General					
Refer to local prosecutor or state Attorney General					
Refer to US DHHS Inspector General (including referral to OIG hotline)					
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
Grantee attempts collection of improper payments. If so, describe the recoupment process					
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year					
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
Vendors found to have committed fraud may no longer participate in LIHEAP					
Other - Describe:					
Clients commiting fraud (providing false information) are typically banned for 1 year. If illegal payments are made on client's behalf, the household cannot apply for assistance until restitution has been made at which time they must submit a request to the agency to be considered eligible to apply for benefits.					
If any of the above questions require further explanation or clarification that could not be made in the					

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about -- (1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

condition of employment under the grant, the employee will	(d) Notifying the employee in the statement required by paragraph (a) that, as a
	condition of employment under the grant, the employee will

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice,

including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

401 Adams Avenue <u>* Address Line 1</u>				
Address Line 2				
Address Line 3				
Montgomery <u>* City</u>	AL <u>* State</u>	36103 <u>*</u> Zip Code		

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).