DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: COLORADO RIVER

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 3

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #3)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		• Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		est?	* 1.d. Version: Initial Resubmission Revision Update	
				2. Date Receive	ed:			State Use Only:
				3. Applicant Id	lentifier:			
				4a. Federal En	tity Ident	ifier:		5. Date Received By State:
				4b. Federal Aw	vard Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION							
* a. Legal Name	: Colorado River Indian	Tribes						
* b. Employer/7	Taxpayer Identification N	Number (EIN/TIN): 186	50092226	* c. Organizati	onal DUN	NS: 074	481706	
* d. Address:								
* Street 1:	26600 Mohave	Road		Street 2:				
* City:	PARKER			County:				
* State:	AZ			Province:				
* Country:	United States			* Zip / Posta	al Code:	85344	-	
e. Organization	al Unit:					ŀ		
Department Na Department of	me: Health and Social Services	S		Division Name: Office of Social Services				
f. Name and con	tact information of pers	on to be contacted on ma	tters involving th	nis application:				
Prefix:	* First Name: Lacie		Middle Name: T				* Last l Ampa	
Suffix:	Title: Deputy Director		Organizational	Affiliation:		·		
* Telephone Number: (928) 669-6577	Fax Number (928) 669-8881		* Email: lacie.ampadu@	ail: .ampadu@crit-dhs.org				
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	1)					
b. Additional	Description:	<u> </u>						
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:		CFDA Title:			
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home	e Energy	Assistance
	Title of Applicant's Proj er Indian Tribes LIHEAP l							
12. Areas Affect Colorado River	ted by Funding: Indian Reservation							
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project: 4				

Attach an additional list of Program/Pro	oject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017		* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?			
a. This submission was made availab	le to the State under the Executive Order	r 12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for rev	iew.				
c. Program is not covered by E.O. 12	372.					
* 17. Is The Applicant Delinquent On A C YES NO						
Explanation:						
accurate to the best of my knowledge. I	(1) to the statements contained in the list also provide the required assurances** a nents or claims may subject me to crimin	nd agree to cor	mply with any resulting terms if I accept	an award. I am aware that		
** The list of certifications and assurance	ces, or an internet site where you may ob	tain this list, is	contained in the announcement or agenc	y specific instructions.		
18a. Typed or Printed Name and Title of Lacie T. Ampadu	f Authorized Certifying Official		18c. Telephone (area code, number and (928) 669-6577	l extension)		
			18d. Email Address lacie.ampadu@crit-dhs.org			
18b. Signature of Authorized Certifying	g Official		18e. Date Report Submitted (Month, D 11/29/2016	ay, Year)		
Attach supporting docum	nents as specified in ageno	y instruc	tions.			

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		Operation
		Start Date	End Date
>	Heating assistance	10/01/2016	04/30/2017
>	Cooling assistance	05/01/2017	09/30/2017
>	Crisis assistance	10/01/2016	09/30/2017
>	Weatherization assistance	10/01/2016	09/30/2017

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	35.00%
Cooling assistance	35.00%
Crisis assistance	10.00%
Weatherization assistance	10.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	0.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
4		Heating assistance	<u> </u>	Coc	oling assistance				
/		Weatherization assistance Other (specify:)							
Categ	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8								
1.4 Do Yes	you consid	er households categorically eligible if one	household member recei	ves one	of the following ca	atego	ries of benefits in th	e left	t column below? 💽
If you	answered '	Yes" to question 1.4, you must complete t	the table below and answ	er ques	tions 1.5 and 1.6.				
			Heating	ļ	Cooling		Crisis		Weatherization
TANF			€ Yes € No		es O No	<u> </u>	Yes O No	-	Yes O No
SSI			⊙ Yes C No	-	es O No	_	Yes O No	-	Yes O No
SNAP			⊙ Yes C No		es O No	<u> </u>	Yes O No	_	Yes O No
Means	tested Veter	ans Programs	O Yes O No	Oye	es O No	0	Yes O No	0	Yes O No
		Program Name	Heating		Cooling		Crisis		Weatherization
Other(Specify) 1		C Yes C No	1	O Yes O No		O Yes O No		C Yes C No
1.5 Do	you autom	atically enroll households without a direct	t annual application? 🔘	Yes 🤨	No				
If Yes	, explain:								
deterr	nining eligil	nsure there is no difference in the treatmentiity and benefit amounts? iirements are the same as state requirements,							stance when
SNAP	Nominal Pa	yments							
1.7a D	o you alloca	nte LIHEAP funds toward a nominal payn	nent for SNAP househole	ds? O	Yes 💽 No				
		Yes" to question 1.7a, you must provide a							
1.7b A	mount of N	ominal Assistance: \$0.00							
1.7c F	requency of	'Assistance							
	Once Per Y	<i>Y</i> ear							
	Once every	five years							
	Other - De	scribe:							
1.7d H	Iow do you	confirm that the household receiving a nor	minal payment has an er	nergy co	st or need?				
Deterr	nination of I	Eligibility - Countable Income							
1.8. In	determinir	g a household's income eligibility for LIH	EAP, do you use gross in	ncome o	r net income ?				
>	Gross Inco								
	Net Income								
1.9. Se	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP								
>	Wages								
V	Self - Emp	loyment Income							
>	Contract Income								
~	Payments i	rom mortgage or Sales Contracts							
V	Unemployment insurance								

V	Strike Pay
>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
>	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
>	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
>	Income tax refunds
>	Stipends from senior companion programs, such as VISTA

>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Annual Tribal Distribution Funds
If at	ay of the above questions require further explanation or clarification that could not be made in the fields provided

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)(
2.1 Designate the in	ncome eligibility threshold used for the heatin	ıg componen	et:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
HEATING ASSITA		O Yes	No					
2.3 Check the appr	opriate boxes below and describe the policies	4						
Do you require an	Assets test ?	⊙ Yes (No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		C Yes	No					
Renters Livir	ng in subsidized housing ?	C Yes	No					
Renters with	utilities included in the rent ?	C Yes	No					
Do you give priorit	y in eligibility to:							
Elderly?		C Yes	No					
Disabled?		C Yes	No					
Young childr	ren?	C Yes	Yes O No					
Households v	vith high energy burdens ?	C Yes	No					
Other?		C Yes	No					
Explanations of po	licies for each "yes" checked above:							
All LIHEAP Applic	ants are required to disclose information regardi	ing the types	of assets that they have in order to determine thier elig	gibilty for the program.				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	ou prioritize the provision of heating assistan	ce tovulnera	ble populations,e.g., benefit amounts, early applica	ation periods, etc.				
LIHEAP funds are of to our office.	distributed on a first come first serve basis, and a	ıll applicants	are handeled on an "urgent" basis as soon as their con	apleted application has been submitted				
2.5 Check the varia	ables you use to determine your benefit levels.	. (Check all t	that apply):					
✓ Income								
Family (house	ehold) size							
✓ Home energy	cost or need:							
Fuel ty	уре							
Climat	te/region							
✓ Individual	dual bill							
Dwelli	ng type							
Energy	Energy burden (% of income spent on home energy)							

Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	Minimum Benefit \$150 Maximum Benefit \$225						
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other forms of b	enefits? • Yes O No					
If yes, describe.							
CRIT DHSS provides window units and space heaters on an as needed basis.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance								
	1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The i	income eligibility threshold used for the Cooli	ng compone	net:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes	al.	HHS Poverty Guidelines	150.00%					
3.2 Do you have ad COOLING ASSITA	ditional eligibility requirements for NNCE?	O Yes	No						
3.3 Check the appr	opriate boxes below and describe the policies								
Do you require an	Assets test ?	⊙ Yes (No						
Do you have additi	onal/differing eligibility policies for:								
Renters?		O _{Yes} (No						
Renters Livi	ng in subsidized housing ?	O Yes	No						
Renters with	utilities included in the rent ?	O _{Yes} (No						
Do you give priorit	y in eligibility to:	-11-							
Elderly?		O Yes	⊙ No						
Disabled?			C Yes ⊙ No						
Young childr	ren?	O Yes	C Yes O No						
Households v	with high energy burdens ?	O _{Yes} 6	No						
Other?		O _{Yes} (No						
Explanations of po	licies for each "yes" checked above:	-¶.							
All LIHEAP applica	ants are required to disclose information regarding	g the types o	of assets that they have in order to determine their eligi	ibilty for the program					
3.4 Describe how y	ou prioritize the provision of cooling assistance	e tovulnera	ble populations,e.g., benefit amounts, early applica	tion periods, etc.					
LIHEAP funds are of	listributed on a first come first serve basis All a	oplicantions	are treated as urgent, and are handeled in the sequence	that they are received.					
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.5 Check the varia	ables you use to determine your benefit levels.	(Check all t	that apply):						
✓ Income									
Family (house	ehold) size								
✓ Home energy	cost or need:								
Fuel ty	уре								
	te/region								
✓ Individual	dual bill								
Dwelli	ng type								
Energ	Energy burden (% of income spent on home energy)								

Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	Minimum Benefit \$150 Maximum Benefit \$225						
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	or other forms of ber	nefits? • Yes O No					
If yes, describe.							
Window units and space heaters are provided to households on an as needed basis.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(c), 2605(c)(1)(A)				
4.1 Designate the i	income eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your I	LIHEAP program's definition for determining a crisis.				
	HEAP crisis as a situation where an individual or family lacks tlices, or services have already been fully terminated.	he financial ability to pay the utility bill, and has be	en threatened with the impending		
4.3 What constitut	tes a <u>life-threatening crisis?</u>				
prolonged exposure This includes the ne	CRIT defines a life threatining crisis as one that would likely result in the endangerment of the overall health and wellbeing of an individual, and/or household due to prolonged exposure to potentially hazardous conditions if energy assistance is not received. This includes the need for assistance due to the medical condition of a household member, as well as the occurrene of extreme or severe weather that leaves the household without heating/cooling services.				
Crisis Requiremen	nt, 2604(c)				
4.4 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 8Hours	 		
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thi	reatening situations? 1Hours		
Crisis Eligibility, 2	605(c)(1)(A)				
4.6 Do you have a	dditional eligibility requirements for CRISIS ASSISTANCI	E? O Yes O No			
4.7 Check the app	ropriate boxes below and describe the policies for each	*			
Do you require an	Assets test ?	C Yes O No			
Do you give priori	ty in eligibility to :	40			
Elderly?		€ Yes C No			
Disabled?		€ Yes C No			
Young Child	lren?	€ Yes C No			
Households	with high energy burdens?	C Yes • No			
Other?		C Yes O No			
In Order to receiv	e crisis assistance:				
Must the hot tank?	usehold have received a shut-off notice or have a near empt	y Yes C No			
Must the ho	usehold have been shut off or have an empty tank?	• Yes • No			
Must the ho	usehold have exhausted their regular heating benefit?	⊙ Yes C No			
Must renter eviction notice ?	s with heating costs included in their rent have received an	C Yes ⊙ No			
	g/cooling be medically necessary?	€ Yes C No			
Must the ho	usehold have non-working heating or cooling equipment?	C Yes O No			

Other?		C Yes O No			
Do you have additional / differing eligibility policies for:					
Renters?		C Yes O No			
Renters living in subsidized housing?		○ Yes			
Renters with utilities in	cluded in the rent?	C Yes O No			
Explanations of policies for ea	ach "yes" checked above:				
Disabled clients will be require	Using the LIHEAP definition of senior citizens to define elderly clients as 60 years of age or older, these clients will be given priority in eligibility. Disabled clients will be required to submit a medical determinition of disability to be given priority in eligibility. Disabled clients will be defined using the Tribal definition. Households with young children under the age of 6, will also be given priority.				
have been received, evidence the heating/cooling is medically ne	nat the client's tank is nearly empty, as well as evidence cessary, the client must submit documentation for this	that regular heating/cooliong benefits have already been received and exhausted. If			
Determination of Benefits					
4.8 How do you handle crisis	situations?				
	Separate component				
V	Fast Track				
	Other - Describe:				
4.9 If you have a separate con	⊪ nponent, how do you determine crisis assistance ben	nefits?			
	Amount to resolve the crisis.				
	Other - Describe:				
	ns for energy crisis assistance at sites that are geogr	aphically accessible to all households in the area to be served?			
Yes O No Explain.					
We provide energy crisis assist	ance to all sites that are geographically accessible within	in our Tribal jurisdiciton.			
4.11 Do you provide individua	als who are physically disabled the means to:				
Submit applications for cri	sis benefits without leaving their homes?				
• Yes O No If No, exp	olain.				
	applications for crisis assistance are accepted?				
⊙ Yes ○ No If No, exp	olain.				
If you answered "No" to both	options in question 4.11, please explain alternative	means of intake to those who are homebound or physically disabled?			
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum b	enefit for each type of crisis assistance offered.				
Winter Crisis \$0.00 maximum benefit					
	0 maximum benefit				
	Year-round Crisis \$1,000.00 maximum benefit				
	e.g. blankets, space heaters, fans) and/or other form	s of benefits?			
C Yes O No If yes, Describe					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
C Yes € No					
If you answered "Yes" to que	If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxes	4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				

	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?	
C Yes • No				
If you responded "Yes" to question 4.16, you must respond to question 4.17.				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here				

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)((1)(A), 2605(b)(2) - Assurance	2			
5.1 Designate the ir	ncome eligibility threshold use	ed for the Weatherization co	mponent		
Add Household Size Eligibility Guideline Eligibility Threshold					
1 All Household Sizes HHS Poverty Guidelines 1					
5.2 Do you enter in	to an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the	e agency.				
5.4 Is there a separ	rate monitoring protocol for w	veatherization? OYes 🕟 N	No		
WEATHERIZATI	ON - Types of Rules				
5.5 Under what rul	les do you administer LIHEA	P weatherization? (Check or	nly one.)		
Entirely und	er LIHEAP (not DOE) rules				
Entirely und	er DOE WAP (not LIHEAP)	rules			
Mostly under	r LIHEAP rules with the follo	wing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all tha	t apply):	
Income	e Threshold				
Weather become eligible wit		y housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit b	ouildings) are eligible units or will	
		sing primarily low income r	persons (evoluding nursing homes prisons and six	milar institutional care facilities)	
	Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other -	- Describe:				
Mostly under	r DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	at apply.)	
Income	e Threshold				
Weath	erization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.		
Weath	erization measures are not su	bject to DOE Savings to Invo	estment Ration (SIR) standards.		
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require	6.6 Do you require an assets test?				
5.7 Do you have ad	5.7 Do you have additional/differing eligibility policies for :				
Renters	Renters S Yes C No				
Renters living in subsidized housing?		⊙ Yes C No			
5.8 Do you give priority in eligibility to:					
Elderly?	Elderly? C Yes O No				
Disabled?	Disabled? C Yes © No				
Young Child	Young Children? C Yes C No				
House holds	with high energy hurdens?	Ovac Ova			

Other?	No		
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
All LIHEAP applicants are required to disclose information regard	ding the types of assets that they have in order to determine thier eligibility for the program.		
The eligibility determination for renters would require a copy of the repair and maintenance is the renter's responsibility.	he rental lease agreement to determine the type of assistance to be provided in cases where the lease states		
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/e	expenditure per household? • Yes O No		
5.10 If yes, what is the maximum? \$500			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide?	? (Check all categories that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
✓ Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	Doors Doors		
Cooling system modifications/ repairs	Water Heater		
✓ Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
✓ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4			
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
	Joint application for multiple programs			
>	Intake referrals to/from other programs			
	One - stop intake centers			
	Other - Describe:			

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization Tribal Government Tribal Government Tribal Government Tribal Government 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric Tribal Government Tribal Government vendors? Tribal Government Tribal Government Tribal Government 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization Tribal Government measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete

questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 What is your process for selecting local administering agencies?

N/A				
8.7 Hov	v many local administering agencies do you use? 1			
8.8 Hav C Yes No	re you changed any local administering agencies in the last year?			
8.9 If so	o, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
N/A				
	of the above questions require further explanation or clarification that could not be made in the fields provided,			

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling Yes O No
Crisis
Are there exceptions? Yes No
If yes, Describe.
Once a household has been approved to receive heating, cooling, or crisis assistance, they will be notified of the grant amount that is being issued. Once the household has submitted their energy bill, the LIHEAP coordinator will prepare a check request and then obtain the proper approvals from management. The approved check request will then be submitted to CRIT accounting department for processing the payment. The LIHEAP caseworker will then mail or hand deliver the payment directly to the vendor on behalf of the client. A notice of payment is sent to the household, and a receipt is also kept on file at the LIHEAP administration site for verification
9.2 How do you notify the client of the amount of assistance paid?
Once a household has been approved to receive heating, cooling, or crisis assistance, they will be notified of the grant amount that is being issued. The eligible household will submit their energy bill to the LIHEAP coordinator, who will process the payments to the vendor on behalf of the client. A notice of payment will be sent to the household by phone, in person, or by letter and a receipt will also be kept on file at the LIHEAP administration site for verification.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
All eligible households will receive a copy of the receipt indicating the amount of energy bill that was paid through LIHEAP. All households are made aware prior to initiating payment that any outstanding balances will be the responsibility of that household.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
Each energy supplier is required to sign a vendor agreement with the Tribe (See attached), which states that households receiving LIHEAP services will not be treated differently because they are receiving this sort of assistance, and that they will not be discriminated against, either in cost of goods supplied, or services provided to them.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
LIHEAP funds	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? LIHEAP funds are tracked in house by our LIHEAP coordinator, as well as by our Tribal Accounting Department. Copies of applications, receipts, check requests, and final checks for payment are kept on file at the LIHEAP facility, and are subject to annual audits.				
Audit Process	Audit Process				
10.2. Is your LI		annually under the Single Audit Act and	OMB Circular A - 133?		
		to the level of material weakness or report rnment agency reviews of the LIHEAP ag			
No Findings ✓]				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits of	Local Administering Age	encies			
What types of a Select all that a		ts do you have in place for local adminster	ring agencies/district offices?		
Local	agencies/district offices a	are required to have an annual audit in co	mpliance with Single Audit Act and OME	3 Circular A-133	
Local	agencies/district offices a	are required to have an annual audit (othe	er than A-133)		
Local	agencies/district offices'	A-133 or other independent audits are re-	viewed by Grantee as part of compliance	process.	
Gran	tee conducts fiscal and pr	ogram monitoring of local agencies/distri	ct offices		
Compliance Monitoring					
10.5. Describe t	the Grantee's strategies f	or monitoring compliance with the Granto	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply	
Grantee emplo	yees:				
✓ Intern	nal program review				
✓ Depar	rtmental oversight				
✓ Secon	dary review of invoices a	nd payments			
Other	r program review mechai	nisms are in place. Describe:			
Local Adminstering Agencies / District Offices:					
On - s	site evaluation				
Annu	al program review				
Monit	toring through control de	stabaca			

Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
✓ Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
Our office also receives feedback thorugh participation at community outreach events and activities. In order to ensure that the public remain informed about our services, LIHEAP also places flyers, in the Tribal Newsletter, as well as in other high volume locations such as Tribal buildings, local senior centers, the post office, etc.
11.2 What changes did you make to your LIHEAP plan as a result of this participation?
No significant changes have been made at this time.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
11.4. How many parties commented on your plan at the hearing(s)?
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the fields provided attach a document with said explanation here.

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Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants that are denied approval through our LIHEAP program have the right to appeal this decision to the manager of the Office of Social Services. Secondary appeals can be made to the Executive Director for the CRIT Department of Health and Social Services, and tertiary appeals can be submitted directly to Tribal Council for their review as well

if, at any point, the decision of the LIHEAP coordinator is overturned, services will be resumed immediately.

12.5 When and how are applicants informed of these rights?

Applicants are informed of these rights as parts of the applicant process for LIHEAP. these rights are also provided to theme in writing at the time of denial.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

While this has never been an issue, applications that are found to have not been addressed within a timely manner will be placed at a higher priority for processing. in these cases the Office of Social Services will make their initial determination of eligibility within the following business day.

12.7 When and how are applicants informed of these rights?

Applicants are informed of these rights as part of the application process, as well as upon receipt of complaint

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
13.5 How many households applied for these services?
13.6 How many households received these services?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you plan to submit an application for the leveraging incentive program? O Yes No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the following:					
Resource What is the type of resource or benefit? What is the source(s) of the resource? How will the resource be integrated and coordinated with LIHEAP?					
1					

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other Describer

	·
>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
Vendor:	Other - Describe: s will be trained on an as needed basis to ensure that they are aware of the specific requirements for the LIHEAP program
15.2 Do	es your training program address fraud reporting and prevention?

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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SF - 424 - MANDATORY							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.					•		
Online Fraud Reporting							
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector General or Attorney General							
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse							
Other - Describe:							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	ect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	icati	on					
Website							
Other - Describe:							
17.2. Identification Documentation Req	uireı	ments					
a. Indicate which of the following forms	a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
				Collected from Whom?			
Type of Identification Collected	Applicant Only			All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested	>	Requested	>	Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested		Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested		Requested		Requested	
1			T	All Adults in All Adults in	T	All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1	Tribal membership to a federally recognized tribe (Certificate of Indian Blood, Tribal ID)	▽		∨			<u> </u>
	b. Describe any exceptions to the above policies. The applicant must be a Tribal Member of a Federally Recognized Tribe in order to apply for their household. In instances where a Non-Indian applicant with children						
	enrolled in a Federally Recognized Tribe applies for services, the household may receive benefits if eligibilty requirements are met.						
17.3	7.3 Identification Verification						
Des	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						
H	Verify SSNs with Social Security Administration						
H	Match SSNs with death records from Social Security Administration or state agency						
4	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of Labor system						
L	Match with state and/or federal corrections system						
L	Match with state child support system						
	Verification using private software (e.g., The Work Number)						
~	In-person certification by staff (for	tribal grantees only)					
>	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	y)		
	Other - Describe:						
17.4	1. Citizenship/Legal Residency Verifica	tion					
Wh	at are your procedures for ensuring tha	at household member	s are U.S. citizens or	aliens who are qual	lified to receive LIHE	AP benefits? Select	all that apply.
L	Clients sign an attestation of citize	nship or legal residen	cy				
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	dency			
	Noncitizens must provide document	ntation of immigratio	n status				
>	Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
	Noncitizens are verified through the	he SAVE system					
>	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID c	ard			
	Other - Describe:						
17.5	5. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
>	Require documentation of income f	or all adult household	members				
	✓ Pay stubs						
	Social Security award letters	5					
	✓ Bank statements						
	✓ Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance le	tters					
	Other - Describe:						
App	licants sign a release of information which	h will be utilized to acc	ess employment info	rmation from the CRI	T Human Resources D	Deparmtnet.	
	Computer data matches:						
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment bene	efits verified with stat	e Department of La	bor			
	Social Security income verifi	ied with SSA					

Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
✓ Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? One Year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

12302 Kennedy Dr. * Address Line 1		
Address Line 2		
Address Line 3		
Parker <u>*</u> City	AZ <u>*</u> State	85344 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		