DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: SAN CARLOS Report Name: DETAILED MODEL PLAN (LIHEAP) Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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Mandatory Gra	int Applicati	on SF-424
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U.S. DEPAR ADMINISTR	ICES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017					
	LOW II	NCOME HOME		L PLAN		OGRAM(LIHEAP)
		* 1.b. Frequency: Annual			ated an/Fundi	ng Request?	* 1.d. Version: Initial Resubmission Revision Update
				2. Date Receive	d:		State Use Only:
				3. Applicant Id			
				4a. Federal Ent	-		5. Date Received By State:
				4b. Federal Aw	ard Iden	tifier:	6. State Application Identifier:
7. APPLICAN	FINFORMATION	<u>"</u>		_			-#
* a. Legal Nam	e: San Carlos Apache Tri	be					
* b. Employer/	Taxpayer Identification	Number (EIN/TIN):	86-0093307	* c. Organizatio	onal DUI	NS: 35940881	
* d. Address:	- Al					1	
* Street 1:	P.O. BOX O			Street 2:		7 San Carlos .	Avenue
* City:	SAN CARLO	S		County:		Gila	
* State:	AZ			Province:			
* Country:	United States			* Zip / Posta	l Code:	Code: 85550 -	
e. Organization							
Department Na Tribal Social S				Division Name: LIHEAP Depar			
f. Name and co	ntact information of pers	son to be contacted on 1	matters involving	this application:			
Prefix: Mr.	* First Name: Terry		Middle Name: L	ame: * Last Name: Ross			
Suffix: Mr.	Title: LIHEAP Director		Organizationa San Carlos A _l				
* Telephone Number: (928) 475-2313	Fax Number 928-475-2342		* Email: nantaan@tss.s	* Email: nantaan@tss.scat-nsn.gov			
	F APPLICANT: American Tribal Governr	nent (Federally Recogni	zed)				
b. Additiona	l Description:						
* 9. Name of F	ederal Agency:						
		Ca	talog of Federal Dor Assistance Number				CFDA Title:
10. CFDA Numb	ers and Titles	93568		I	Low-Inco	me Home Energ	gy Assistance
11. Descriptive Utility Assista	Title of Applicant's Proj nce	iect					
	cted by Funding: ache Indian Reservation						
13. CONGRES	SIONAL DISTRICTS O	F:		4			
* a. Applicant 01							

Attach an additional list of Program/P	roject Congressional Districts if needed	ł.					
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0					
* 16. IS SUBMISSION SUBJECT TO	REVIEW BY STATE UNDER EXECU	UTIVE ORDER 12	2372 PROCESS?				
a. This submission was made availa	ble to the State under the Executive Or	rder 12372					
Process for Review on :							
b. Program is subject to E.O. 12372	but has not been selected by State for	review.					
c. Program is not covered by E.O. 1	2372.						
* 17. Is The Applicant Delinquent On A O YES O NO							
Explanation:							
accurate to the best of my knowledge. I	also provide the required assurances*	* and agree to con	us** and (2) that the statements herein arr nply with any resulting terms if I accept a ninistrative penalties. (U.S. Code, Title 21	an award. I am aware that			
** The list of certifications and assurar	ices, or an internet site where you may	obtain this list, is	contained in the announcement or agency	y specific instructions.			
18a. Typed or Printed Name and Title Terry L. Ross	of Authorized Certifying Official		18c. Telephone (area code, number and (928) 475-2313	extension)			
			18d. Email Address nantaan@tss.scat-nsn.gov				
18b. Signature of Authorized Certifyin	g Official		18e. Date Report Submitted (Month, Da 08/29/2016	y, Year)			
Attach supporting docu	ments as specified in age	ncy instruc	tions.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1 ADMINISTRATION FOR CHILDREN AND FAMILIES		/95,03/96,12/98,11/01 rance No.: 0970-0075 tion Date: 06/30/2017				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005						
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not per reporting burden for this collection of information is estimated to average 1 hour per response, including the time maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor collection of information unless it displays a currently valid OMB control number.	rmitted to file an abbrevi e for reviewing instructio	ated plan. Public ons, gathering and				
Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)						
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of	Operation				
(tote: Fou must provide information for each component designated nere as requested else where in this plan.)	Start Date	End Date				
Heating assistance	10/01/2016	03/15/2017				
Cooling assistance						
Crisis assistance	10/01/2016	03/15/2017				
Weatherization assistance						
Provide further explanation for the dates of operation, if necessary						
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16						
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.						
Heating assistance 80.009						
Cooling assistance	Cooling assistance 0.					
Crisis assistance		10.00%				
Weatherization assistance Carryover to the following federal fiscal year		0.00%				
Administrative and planning costs		5.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)		5.00%				
Used to develop and implement leveraging activities		0.00%				
TOTAL		100.00%				

Section 1 - Program Components

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.2.51	6 1	10 14 11 14						14		
1.3 Th	1	rved for winter crisis assistance that have Heating assistance	e not b	een expended by M	larch 1	5 will be reprogram		d to: bling assistance		
		Weatherization assistance			Other (specify:)					
							Uu	ier (specify.)		
Catego	orical Eligibi	ility, 2605(b)(2)(A) - Assurance 2, 2605(c)	(1)(A)	, 2605(b)(8A) - Ass	urance	8				
1.4 Do Yes	you conside O No	r households categorically eligible if one l	houseł	nold member receiv	ves one	of the following ca	atego	ries of benefits in th	ne left	column below? 💽
If you	answered "	Yes" to question 1.4, you must complete the	he tab	le below and answe	er quest	ions 1.5 and 1.6.				
				Heating		Cooling		Crisis		Weatherization
TANF				Zes ONo	<u> </u>	es 💽 No		Yes 🖸 No		Yes 💿 No
SSI				Zes ONo		es 💽 No		Yes ONo	<u></u>	Yes 💿 No
SNAP				Zes ONo		es 💽 No		Yes ONo		Yes 💿 No
Means-	tested Vetera	ns Programs	⊙ Y	es ONo	O Ye	es 💽 No	\odot	Yes 🔘 No	O	Yes 💿 No
		Program Name		Heating		Cooling		Crisis		Weatherization
	Specify) 1			O Yes O No		Oyes ONo		C Yes C No		O Yes O No
	-	tically enroll households without a direct	annu	al application? 🔿	Yes 区	No				
If Yes,	, explain:									
1.6 Ho	ow do you en	sure there is no difference in the treatmen	nt of c	ategorically eligible	e house	holds from those n	not re	ceiving other publi	c assis	stance when
detern	nining eligib	ility and benefit amounts? idelines with 2017 federal poverty guideline						5 F		
based	on meonie gu	idenites with 2017 rederal poverty guidenite								
SNAP	Nominal Pay	rments								
1.7a D	o you alloca	te LIHEAP funds toward a nominal payn	nent fo	or SNAP household	ls? 🔿 Y	es 💽 No				
If you	answered "	Yes'' to question 1.7a, you must provide a	respo	nse to questions 1.7	7b, 1.7c	, and 1.7d.				
1.7b A	mount of No	ominal Assistance: \$0.00								
1.7c F	requency of	Assistance								
	Once Per Y	ear								
	Once every	five years								
	Other - Des	cribe:								
1.7d H	low do you c	onfirm that the household receiving a nor	minal	payment has an en	ergy co	st or need?				
Detern	nination of E	igibility - Countable Income								
10.	1.4	- handeliket to to the second	E A P	J						
		g a household's income eligibility for LIH	EAP,	ao you use gross in	come o	r net income ?				
	Gross Incor	uc								
	Net Income									
1.9. Se	elect all the a	pplicable forms of countable income used	l to de	termine a househol	d's inco	ome eligibility for	LIH	EAP		
<	Wages									
>	Self - Emplo	oyment Income								
>	Contract In	come								
	Payments fi	rom mortgage or Sales Contracts								
V	Unemployn	nent insurance								

	Strike Pay
>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
>	Loans that need to be repaid
>	Cash gifts
>	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
	Insurance payments made directly to the insured
>	Insurance payments made specifically for the repayment of a bill, debt, or estimate
	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
>	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
>	Income tax refunds
	Stipends from senior companion programs, such as VISTA

 Funds received by household for the care of a foster child
 Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
 Reimbursements (for mileage, gas, lodging, meals, etc.)
 Other Tribal Council Assistanace
 If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

Section 2 - HEATING A	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 2 - Heating Assistance							
Eligibility, 2605(b)	(2) - Assurance 2							
2.1 Designate the in	ncome eligibility threshold used for the heating	ng componen	net:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		HHS Poverty Guidelines	150.00%				
2.2 Do you have ad HEATING ASSITA	lditional eligibility requirements for ANCE?	O _{Yes} (• No					
2.3 Check the appr	ropriate boxes below and describe the policies	s for each.						
Do you require an	Assets test ?	O Yes (• No					
Do you have additi	ional/differing eligibility policies for:							
Renters?		O Yes (No					
Renters Livi	ng in subsidized housing ?	O Yes (• No					
Renters with	utilities included in the rent ?	O Yes (No					
Do you give priori	ty in eligibility to:	1.						
Elderly?		• Yes (◯ No					
Disabled?		• Yes (◯ No					
Young child	ren?	• Yes (No					
Households	with high energy burdens ?	• Yes (O No					
Other?		O _{Yes} (O No					
Explanations of po	blicies for each ''yes'' checked above:	1:						
	the highest benefits to elders, disabled, welfare clients and children are a priority to the tribe with the lowest incomes to insure that the highest energy costs or needs will be considered along with family size.							
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	ou prioritize the provision of heating assistan	nce tovulnera	ble populations,e.g., benefit amounts, early applic	ation periods, etc.				
helping with utilitie Long Term Care Pro	we notify elders, disabled, welfare families via KYAY radio station, Apache Messenger Newspaper and local Cable TV to tell the vulnerable population that we will be helping with utilities and we indicate where we will be in each of the four districts, i.e., community health representatives, Older Adult Center (feeding program, Arizona Long Term Care Program, TANF. Programs that work with the vulnerable populations are collaborated with. We provide a mini training to show them how and what information we will need.							
2.5 Check the varia	ables you use to determine your benefit levels	s. (Check all	that apply):					
Income								

Family (household) size

Home energy cost or need:

🗹 Fuel type

Climate/region

Individual bill

Dwelling type

Energy burden (% of income spent on home energy)								
Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
2.6 Describe estimated benefit levels for FY 2017:								
Minimum Benefit	\$25	Maximum Benefit	\$300					
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? • Yes O No						
If yes, describe.								
duirng the year some tribal departments, churches, off reservation organizations collect blankets, coats, jackets, sweaters, socks, mittens, ear muffs, and this is distributed to elders, disabled and children. sometimes we work with off reservation organizations to find families in need.								
If any of the above questions require further attach a document with said explanation her	If any of the above questions require further explanation or clarification that could not be made in the fields provided,							

	IENT OF HEALTH AND HUMAN SER ION FOR CHILDREN AND FAMILIES	/ICES	August 1987, rev	vised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
	LOW INCOME HOME	MOI	Y ASSISTANCE PROGRAM(I DEL PLAN - MANDATORY	LIHEAP)
	Se	ection 3 - C	Cooling Assistance	
Eligibility, 2605(c)((1)(A), 2605 (b)(2) - Assurance 2			
	income eligibility threshold used for the Co	oling componer	net:	
Add	Household size		Eligibility Guideline	Eligibility Threshold
1	<u></u>			0.009
3.2 Do you have ad COOLING ASSITA	lditional eligibility requirements for	O _{Yes} 6	No	
	ropriate boxes below and describe the polic	ies for each.		
Do you require an		O Yes	No	
Do you have additi	ional/differing eligibility policies for:	U		
Renters?		O _{Yes} 6	No	
Renters Livi	ng in subsidized housing ?	O Yes	No	
Renters with	utilities included in the rent ?	O Yes	No	
Do you give priorit	ty in eligibility to:	<u>.</u>		
Elderly?		O Yes	No	
Disabled?		O Yes	No	
Young child	ren?	O Yes	No	
Households	with high energy burdens ?	O _{Yes} 6	No	
Other?		O _{Yes} C	No	
Explanations of po	licies for each "yes" checked above:			
3.4 Describe how y	ou prioritize the provision of cooling assist	ance tovulneral	ble populations,e.g., benefit amounts, early ap	plication periods, etc.
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(I	3)		
3.5 Check the varia	ables you use to determine your benefit leve	els. (Check all t	hat apply):	
Income				
Family (hous	ehold) size			
Home energy	cost or need:			
Fuel ty	vpe			
	te/region			
	dual bill			
	ing type			
		•••••		
	y burden (% of income spent on home ener	'gy)		
	y need			
Other	- Describe:			

Section 3 - COOLING ASSISTANCE

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2017:								
Minimum Benefit \$0 Maximum Benefit \$0								
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or of	ther forms of bei	nefits? OYes •No						
If yes, describe.								
If any of the above questions require further exattach a document with said explanation here.	xplanation of	r clarification that could not be made in the fields	s provided,					

Section 4 -	CRISIS	ASSISTA	NCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES			05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 06/30/2017		
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 4: CRIS	IS ASSISTANCE			
Eligibility - 2604(c)), 2605(c)(1)(A)				
	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes HI	HS Poverty Guidelines	150.00%		
4.2 Provide your L	JHEAP program's definition for determining a crisis.				
a household with a j	pink slip or disconnection notice will be determined to be in crisis	5.			
4.3 What constitut	es a <u>life-threatening crisis?</u>				
elders, disabled, chi crises.	ildren, pregnant women who face shut off of utility is a life threat	ening crises or when the weather changes dramatic	ally and constitutes a life threatening		
Crisis Requiremen	nt, 2604(c)				
	any hours do you provide an intervention that will resolve the				
4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours					
Crisis Eligibility, 26	605(c)(1)(A)				
4.6 Do you have ad	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?				
4.7 Check the app	ropriate boxes below and describe the policies for each	<u>.</u>			
Do you require an	Do you require an Assets test ?				
Do you give priori	Do you give priority in eligibility to :				
Elderly?		• Yes O No			
Disabled?		• Yes O No			
Young Child	lren?	• Yes O No			
Households	Households with high energy burdens?				
Other?		C Yes C No			
In Order to receive	e crisis assistance:	-			
Must the hou tank?					
Must the hou	usehold have been shut off or have an empty tank?	• Yes O No			
Must the hou	usehold have exhausted their regular heating benefit?	• Yes O No			
eviction notice ?	s with heating costs included in their rent have received an	• Yes O No			
	g/cooling be medically necessary?	• Yes O No			
	usehold have non-working heating or cooling equipment?	O Yes 💿 No			
Other?		C Yes C No			
Do you have additional / differing eligibility policies for:					

Renters?	C Yes 💿 No		
Renters living in subsidized housing?	O Yes 💿 No		
Renters with utilities included in the rent?			
Explanations of policies for each "yes" checked above:	Р.		
elders, disabled, children with high energy burdens are crises situations; any burden the energy to them; unfortunately, we are on an indian reservation and our vendors are of			
Determination of Benefits			
4.8 How do you handle crisis situations?			
Separate component			
Fast Track			
we have a purhcase order in place and we charge of the purhcase order to accom	Griffin Propane Matlock Gas Propane, and Southwest Natural Gas that we deal with; odate crises situation but vendors have schedules to deliver propane in the rural areas payment is no problem its the staff who deliver propane or turning on electricity that is		
4.9 If you have a separate component, how do you determine crisis assistance be	nefits?		
Amount to resolve the crisis.			
Other - Describe:			
Crisis Requirements, 2604(c)			
4.10 Do you accept applications for energy crisis assistance at sites that are geogr	aphically accessible to all households in the area to be served?		
	aphically accessible to all households in the area to be served?		
4.10 Do you accept applications for energy crisis assistance at sites that are geogr	uncilmen's office; we get notified and we can work over the phone to interview and		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr ♥ Yes ♥ No Explain. usually families will come to our office to apply for crisis or they notify the district complexity of the district complexity. 	uncilmen's office; we get notified and we can work over the phone to interview and		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogram of Yes O No Explain. usually families will come to our office to apply for crisis or they notify the district comparison of the second second	uncilmen's office; we get notified and we can work over the phone to interview and		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogram of Yes O No Explain. usually families will come to our office to apply for crisis or they notify the district contract they can fax information to us; or they might be known to us already from previous yes. 4.11 Do you provide individuals who are physically disabled the means to: 	uncilmen's office; we get notified and we can work over the phone to interview and		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr	uncilmen's office; we get notified and we can work over the phone to interview and		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr Yes ONO Explain. usually families will come to our office to apply for crisis or they notify the district co they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? Yes ONO If No, explain. Travel to the sites at which applications for crisis assistance are accepted? Yes ONO If No, explain. 	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr Yes No Explain. usually families will come to our office to apply for crisis or they notify the district comparison to us; or they might be known to us already from previous yet. 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? Yes No If No, explain. If you answered "No" to both options in question 4.11, please explain alternative 	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr Yes ○ No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? Yes ○ No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? Yes ○ No If No, explain. If you answered "No" to both options in question 4.11, please explain alternative 	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr Yes ONO Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? O Yes O No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? O Yes O No If No, explain. If you answered "No" to both options in question 4.11, please explain alternative Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered. 	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
 4.10 Do you accept applications for energy crisis assistance at sites that are geogr Yes ○ No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? Yes ○ No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? Yes ○ No If No, explain. If you answered "No" to both options in question 4.11, please explain alternative 	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
4.10 Do you accept applications for energy crisis assistance at sites that are geogr • Yes No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? • Yes No	ouncilmen's office; we get notified and we can work over the phone to interview and ears.		
4.10 Do you accept applications for energy crisis assistance at sites that are geogr • Yes No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? • Yes No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? • Yes No If you answered "No" to both options in question 4.11, please explain alternative Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered. Winter Crisis \$300.00 maximum benefit	ouncilmen's office; we get notified and we can work over the phone to interview and ears. means of intake to those who are homebound or physically disabled?		
4.10 Do you accept applications for energy crisis assistance at sites that are geogr • Yes No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous y 4.11 Do you provide individuals who are physically disabled the means to: Submit applications for crisis benefits without leaving their homes? • Yes No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? • Yes No If you answered "No" to both options in question 4.11, please explain alternative Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered. Winter Crisis \$300.00 maximum benefit Summer Crisis \$0.00 maximum benefit	ouncilmen's office; we get notified and we can work over the phone to interview and ears. means of intake to those who are homebound or physically disabled?		
4.10 Do you accept applications for energy crisis assistance at sites that are geogr • Yes No Explain. usually families will come to our office to apply for crisis or they notify the district complex they can fax information to us; or they might be known to us already from previous yees a fax information to us; or they might be known to us already from previous yees a fax information to us; or they might be known to us already from previous yees a fax information for crisis benefits without leaving their homes? • Yes No If No, explain. Travel to the sites at which applications for crisis assistance are accepted? • Yes • Yes No If No, explain. If you answered ''No'' to both options in question 4.11, please explain alternative Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered. Winter Crisis \$300.00 maximum benefit Year-round Crisis \$0.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other form	means of intake to those who are homebound or physically disabled?		

O Yes O No

If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate type(s) of	4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair					
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Dther (Specify):					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

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		Y ASSISTANCE PROGRAM(LIH		
		DEL PLAN	ICAF)	
	-	- MANDATORY		
Se	ection 5: WEATHE	ERIZATION ASSISTANCE		
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2			
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
			0.00%	
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION com	ponent? O Yes O No	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol for w	veatherization? O Yes O N	ło		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIHEA	P weatherization? (Check on	ily one.)		
Entirely under LIHEAP (not DOE) rules		-		
Entirely under DOE WAP (not LIHEAP)	rules			
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all tha	t apply):	
Income Threshold				
	ly housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit l	ouildings) are eligible units or will	
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).				
Other - Describe:				
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all th	at apply.)	
Income Threshold				
Weatherization not subject to DOE	WAP maximum statewide av	verage cost per dwelling unit.		
Weatherization measures are not su				
	bject to DOE Savings to nive	estillent Kauon (SIK) staluarus.		
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	O Yes O No			
5.7 Do you have additional/differing eligibility p Renters	O Yes O No			
	O Yes O No			
Renters living in subsidized housing? 5.8 Do you give priority in eligibility to:	Yes No			
Elderly?	O Yes O No			
Disabled?	O Yes O No			
Young Children?	O Yes O No			
House holds with high energy burdens?	O Yes O No			
mouse notus with high energy bur dells:	NO YES NO NO			

Section 5 - WEATHERIZATION ASSISTANCE

Other?			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you mus	t provide further explanation of these policies in the text field below.		
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per h	ousehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide ? (Check all catego	ories that apply.)		
Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation Major appliance Repairs			
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs Windows/sliding glass doors			
Furnace replacement	Doors		
Cooling system modifications/ repairs Water Heater			
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe:		

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LOW INCOME HOME ENERGY ASSISTANCE MODEL PLAN SF - 424 - MANDATORY	PROGRAM(LIHEAP)
Section 6: Outreach, 2605(b)(3) - Assurance	e 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households a	are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security off	ices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availability of all types of I	LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at applicatio	n intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to	target groups.
Other (specify):	
we worked and attend various meetings with many tribal programs, churches, other agencies who know our for needy household who have high needs and who have low incomes. we work with community health rep TANF, WIA, Edcuation Department, Health & Welfare Committee, Health Department, District Council Ro Chairman who refer families to our program; we work with KYAY Radio Station, we advertise with Apach	resentatives (CHR), Arizona Long Term Care System (ALTCS), epresentatives, Public Health Nurses, Tribal Chairman and Vice
If any of the above questions require further explanation or electrification t	hat could not be made in the fields provided

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
	Section 7: Coordination, 2605(b)(4	4) - Assurance 4			
7.1 Des	cribe how you will ensure that the LIHEAP program is coordinated with other programs	s available to low-income households (TANF, SSI, WAP, etc.).			
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
>	One - stop intake centers				
	Other - Describe:				
we work with many tribal programs that serve children and families; we belong to at least 30 committees on the reservation throughout the year who know LIHEAP and sometimes ask when we will start again with utility assistance.					
	y of the above questions require further explanation or clarification has a document with said explanation here.	on that could not be made in the fields provided,			

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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How	would you categorize the primary responsibility	of your State agency?					
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
	Housing Agency						
	Welfare Agency						
>	Other - Describe: does not apply to our tribe						
	te Outreach and Intake, 2605(b)(15) - Assurance a elected ''Welfare Agency'' in question 8.1, you mu		2.83 and 84 as annlical	hla			
	v do you provide alternate outreach and intake for						
8.3 How	v do you provide alternate outreach and intake for	r COOLING ASSISTANC	CE?				
8.4 How	8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LIH	8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization						
8.5a Wh	no determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government		
8.5b Wh vendors	ho processes benefit payments to gas and electric ?	Tribal Government	Tribal Government	Tribal Government			
8.5c who vendors	o processes benefit payments to bulk fuel s?	Tribal Government	Tribal Government	Tribal Government			
8.5d Wh measure	ho performs installation of weatherization es?						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 Wha	8.6 What is your process for selecting local administering agencies?						

I

not appl	not applicable				
8.7 How	many local administering agencies do you use? zero				
8.8 Hav OYes ONo	e you changed any local administering agencies in the last year?				
8.9 If so	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
>	Other - describe				
does not	apply to our tribe				
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

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LOW INCOME HOME ENERGY ASSISTANC	CE PROGRAM(LIHEAP)
MODEL PLAN	
Section 9: Energy Suppliers, 2605(b)((7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes • No	
Cooling O Yes O No	
Crisis O Yes O No	
Are there exceptions? O Yes O No	
If yes, Describe.	
we do a purhcase order request via our finance department; who makes a purhcase order for us to charge	e against.
9.2 How do you notify the client of the amount of assistance paid?	
clients are notified per letter of approval that shows the amount paid and to which vendor is paid.	
9.3 How do you assure that the home energy supplier will charge the eligible household, in the non home energy and the amount of the payment?	rmal billing process, the difference between the actual cost of the
the energy supplier will inform us how much the cost is and when it is paid the energy supplier provides provided	s our office receipt that verifies amount paid and amount of energy
9.4 How do you assure that no household receiving assistance under this title will be treated adver	rsely because of their receipt of LIHEAP assistance?
vendor agreement attached	
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to al • Yes • No	leviate the energy burdens of eligible households?
If so, describe the measures unregulated vendors may take.	
we make sure we know the kilowatt hours/verses cost and per gallon of propane per unit cost; and we m unregulated or not, they have to provide the best services and equally.	nake sure the payments are made on the quantity recieved by families;
If any of the above questions require further explanation or clarification attach a document with said explanation here.	n that could not be made in the fields provided,

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	NCOME HOME ENERGY A	SSISTANCE PROGRAM(I		
	MODEL			
	SF - 424 - M	ANDATORY		
Sect	ion 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b))(10)	
10.1. How do you ensure good fiscal acc	ounting and tracking of LIHEAP funds?			
to Accountant supervisor who verifies away	d letter given to Treasurer of Tribe with a B ard letter and approves the budget, 5. budget hase order, contracts, check processing, etc s	is established by accountant, 6. program is 1	notified, purchase order is requested, 7.	
Audit Process				
10.2. Is your LIHEAP program audited • Yes O No	annually under the Single Audit Act and	OMB Circular A - 133?		
	to the level of material weakness or report rnment agency reviews of the LIHEAP ag			
No Findings 🗹				
Finding Type	Brief Summary	Resolved?	Action Taken	
1				
10.4. Audits of Local Administering Age	encies			
	ts do you have in place for local adminster	ing agencies/district offices?		
Local agencies/district offices	are required to have an annual audit in co	mpliance with Single Audit Act and OMI	3 Circular A-133	
	are required to have an annual audit (othe			
	A-133 or other independent audits are re-	·	nracass	
	-		process.	
Grantee conducts fiscal and p	rogram monitoring of local agencies/distri			
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employees:				
Internal program review				
Departmental oversight				
Secondary review of invoices and payments				
Other program review mecha	Other program review mechanisms are in place. Describe:			
we have attached our case review monitoring that shows a checklist by director to read cases for accuracy				
Local Adminstering Agencies / District Offices:				

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

On - site evaluation Annual program review Monitoring through central database Desk reviews Client File Testing / Sampling Other program review mechanisms are in place. Describe: 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. none 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: **Desk Reviews:** 10.8. How often is each local agency monitored ? whenever possible 10.9. What is the combined error rate for eligibility determinations? OPTIONAL 1 to 3 per year. 10.10. What is the combined error rate for benefit determinations? OPTIONAL 1 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0 10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)						
11.1 How did you obtain input from the public in the developmen Select all that apply.	nt of your LIHEAP plan?					
Tribal Council meeting(s)						
Public Hearing(s)						
Draft Plan posted to website and available for commen	t					
Hard copy of plan is available for public view and com	ment					
Comments from applicants are recorded						
Request for comments on draft Plan is advertised						
Stakeholder consultation meeting(s)						
Comments are solicited during outreach activities						
Other - Describe:						
we advertised in the Apache Messenger Newspaper that has over 2500 subscibers about viewing the LIHEAP plan at our office in San Carlos, Arizona 11.2 What changes did you make to your LIHEAP plan as a result of this participation? none						
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?				
	Date	Event Description				
1	08/15/2016	apache messenger newspaper				
2 11.4. How many parties commented on your plan at the hearing(s)? 0						
11.5 Summarize the comments you received at the hearing(s). there were no comments.						
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 12 - Fair Hearings,2605(b)(13)	- Assurance 13
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LOW INCOME HOME ENERGY ASSISTANCE MODEL PLAN SF - 424 - MANDATORY	
Section 12: Fair Hearings, 2605(b)(13)	- Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0	
12.2 How many of those fair hearings resulted in the initial decision being reversed? 0	
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of	f fair hearings?
none	
12.4 Describe your fair hearing procedures for households whose applications are denied.	
we have attached our LIHEAP fair hearing Rights form that is the back sheet of our LIHEAP Application	and we have attached the LIHEAP Fair Hearing form.
12.5 When and how are applicants informed of these rights?	
hearings are on back of the application	
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a time	ely manner.
clients files with 5 days of notification; they provide hearing review to social serivces; director reivews with	th volunteers, director decides on appeal.
12.7 When and how are applicants informed of these rights?	
during interviews	

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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LOW INCOME HOME ENERGY ASSISTA MODEL PLAN SF - 424 - MANDAT					
Section 13: Reduction of home energy needs	e, 2605(b)(16) - Assurance 16				
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable hous energy assistance?	seholds to reduce their home energy needs and thereby the need for				
we duplicate brochures from other agencies like salt river project that educates consumers how to save energy; we make copies of the brochures and give to families.					
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these ac	tivities?				
the 5% is used for the purpose of client education; no greater amount is used.					
13.3 Describe the impact of such activities on the number of households served in the previous	s Federal fiscal year.				
the impact has no major impact.					
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal f	ïscal year.				
N/A					
13.5 How many households applied for these services? 329					
13.6 How many households received these services? 329					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 14:Leveraging Incentive Program, 2607(A)						
14.1 Do you plan to submit an application for the leveraging incentive program?						
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.						
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?			
1						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 14 - Leveraging Incentive Program ,2607A

Section 15 - Training	Section	15 -	- Training
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	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN							
	SF - 424 - MANDATORY							
	Section 15: Training							
15.1 Describe t	he training you provide for each of the following groups:							
a. Grantee S	taff:							
🗹 Form	al training on grantee policies and procedures							
How ofte	n?							
	Annually							
	Biannually							
>	As needed							
	Other - Describe:							
Emple	oyees are provided with policy manual							
	-Describe: revising our policies; Christopher Lauren provided our office a copy used by another tribe	2;						
b. Local Age	ncies:							
Form	al training conference							
How ofte	n?							
	Annually							
	Biannually							
	As needed							
>	Other - Describe: meeting with tribal departments one to one							
On-sit	e training							
How ofte	n?							
	Annually							
	Biannually							
	As needed							
>	Other - Describe: we meet everyone one to one							
Emple	oyees are provided with policy manual							
	- Describe revising our policies; Christopher Lauren provided our office a copy used by another tribe	9;						
c. Vendors								
Form	al training conference							
How ofte	n?							
	Annually							
	Biannually							
	As needed							
>	Other - Describe: meeting one to one with vendors							

Policies communicated through vendor agreements
Policies are outlined in a vendor manual
Other - Describe:
15.2 Does your training program address fraud reporting and prevention? Yes No
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES								
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.								
Online Fraud Reporting								
Dedicated Fraud Reporting	Hotli	ine						
Report directly to local ager	ncy/di	strict office or Grantee office						
Report to State Inspector G	enera	l or Attorney General						
	ace fo	or local agencies/district offices and v	endo	rs to report fraud, waste, and abuse				
Other - Describe:								
we do receive calls on fraud but majority in our face to face meetings with clients.	of it -	families who get mad at each other an	d try	to create obstacles to get even with fan	nilies.	but we do communicate about fraud		
b. Describe strategies in place for adver	rtisin	g the above-referenced resources. Se	lect a	ll that apply				
Printed outreach materials								
Addressed on LIHEAP app	licatio)n						
Website								
Other - Describe:								
17.2. Identification Documentation Req	uirer	nents						
a. Indicate which of the following forms	s of id	lentification are required or request	ed to	be collected from LIHEAP applicant	ts or i	their household members.		
				Collected from Whom?				
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members		
Social Security Card is photocopied and retained		Required		Required		Required		
		Requested		Requested		Requested		
Social Security Number (Without actual Card)		Required		Required		Required		
Requested				Requested	~	Requested		
Government-issued identification				Required				
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested		Requested		Requested		

				2		2	
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	we also use snap verified document; we view document and it is verified for us already; use other agencies verifications						
h D	escribe any exceptions to the above poli	icies					
we r	equest state i.d. or tribal i.d. on head of ho	ouseholds; request soci			ehold; SNAP will some	etimes provide us the	household report
that	shows all family members with social sec	urity numbers verified	l via thier system with	n a "V".			
	B Identification Verification	he andhandiaider af i de		to monided by alier		hana Calaat all that	l
Des	cribe what methods are used to verify t			its provided by citer	its or nousenoid mem	iders. Select all that	
	Verify SSNs with Social Security Ad Match SSNs with death records from		ministration or stat	a aganey			
		•					
	Match with state Department of La		in (e.g., 50 AI, 1A)	(F)			
	Match with state Department of La						
	Match with state child support syste	-					
	Verification using private software		iber)				
	Match SSN/Tribal ID number with		rollment records (fo	or tribal grantees or	dv)		
~					<i></i>		
our t	ribal community is small where we know	whose dead, whose m	narried, what family a	person comes from	via apache traditional c	clans, family tree, etc.	what LIHEAP
	ides to us is appreciated but it is not enoug						
	I. Citizenship/Legal Residency Verificat				1:0: J 4	FADL	(- 1) (h - (h-
wn	at are your procedures for ensuring tha			r allens who are qua	anned to receive LIHI	EAP benefits? Select	t all that apply.
	Client's sign an attestation of citize		-	idanan			
				sidency			
	Noncitizens must provide documentation of immigration status						
	Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
	Noncitizens are verified through the SAVE system Tribal members are verified through Tribal enrollment records/Tribal ID card						
our	Other - Describe:						
our	our community is small and everyone is known to each other.						
	5. Income Verification						
	at methods does your agency utilize to	•		apply.			
		or all adult househol	d members				
<u> </u>	Pay stubs						
	Social Security award letters						
	Bank statements						
<u> </u>	Tax statements						
	Zero-income statements						
⊢	Unemployment Insurance let	tters					
	Other - Describe:						

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
tribal finance department secures all financial data electronically and hard copies; we cannot afford a LIHEAP data base, the tribe does train on confidentiality for all employees who work with famlies and children; LIHEAP cases are stored in the Tribal Social Service Director's office.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
V Other - Describe and note any exceptions to policies above:
tribe requires vendor to have tribal business iicense, debarrment verified, vendor registration with the tribe, IRS form completed; etc.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level

Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
our finance department does an excellent job with fraud and checks/balances;
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
does not apply to our tribe
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
we have never experience fraud to this level; we know our neigbors in Globe and Safford; and they know our clients/customers; but it would go to our tribal prosecutor and tribal attorney if it should happen in conjuction with county attorneys.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
V Other - Describe:
we have never experience fraud with families or vendors; we will check with other tribes to see how they address the situation.
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

POB 0 <u>* Address Line 1</u>		
7 San Carlos Avenue Address Line 2		
Address Line 3		
San Carlos <u>* City</u>	Arizona <u>* State</u>	⁸⁵⁵⁵⁰ <u>* Zip Code</u>
Check if there are workplaces on file that are not identified here. Alternate II. (Grantees Who Are Individuals)		
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;		
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.		
[55 FR 21690, 21702, May 25, 1990]		
✓ By checking this box, the prospective primary participant is providing the certification set out above.		

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or (B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act"); (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

• Heating component benefit matrix, if applicable

• Cooling component benefit matrix, if applicable

• Minutes, notes, or transcripts of public hearing(s).