DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: ENTERPRISE RANCHERIA

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2019 to 09/30/2020 **Report Status:** Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
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- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submis	sion:	* 1.b. Frequency:		* 1.c. Consolidated Application/		on/	* 1.d. Version:		
© Plan		• Annual		Plan/Funding Request?			Initial			
				El			C Resubmission			
				Explanation:			Revision			
									C Update	
					2. Date Rece	ived:			State Use Only:	
					3. Applicant	Identifie	er:			
					4a. Federal I	Entity Id	entifier:		5. Date Received By State:	
					4b. Federal A	Award Id	lentifier:	:	6. State Application Identifier:	
7. APPLICAN	T INFO	ORMATION								
* a. Legal Nar	ne: Ent	erprise Ranche	ria							
* b. Employer 680338086	/Taxpa	yer Identificat	ion Number (EIN/TIN):	* c. Organiza	ational D	OUNS:	949716	6617	
* d. Address:										
* Street 1:		2133 MONT	E VISTA AVE.		Street 2:					
* City:		OROVILLE			County:					
* State:		CA			Province:					
* Country:		United States			* Zip / Po Code:	Postal 95966 -				
e. Organizatio	nal Uni	t:								
Department N	ame:				Division Name:					
f. Name and co	ontact ii	nformation of	person to be contacted	on matters in	volving this ap	pplication	n:			
Prefix: Mrs.	* First	Name:		Middle Name Ruth	re: * Last Name Rodriguez					
Suffix:	Title: Progra	am Manager		Organization	nal Affiliation:					
* Telephone Number: (530) 532- 9214 Ext. 00105	Fax Nu (530)	1mber 871-6655		* Email: donnar@enterpriserancheria.org						
* 8a. TYPE O I: Indian/Nativ			ernment (Federally Rec	ognized)						
b. Addition	al Descr	ription:								
* 9. Name of I	* 9. Name of Federal Agency:									
Catalog of Federal D Assistance Numl				_		CFDA Title:			CFDA Title:	
10. CFDA Num	bers and	Titles	93568		Low-Income Home Energy Assistance			rgy Assistance		
11. Descriptive			Project ASSISTANCE PROGRA	AM(LIHEAP) N	Model Plan					
12. Areas Affe	12. Areas Affected by Funding:									

13. CONGRESSIONAL DISTRICTS OF:						
* a. Applicant	b. Program/Project:					
Attach an additional list of Program/Project Congressional Districts if n	needed.					
14. FUNDING PERIOD:	15. ESTIMATED FUNDING:					
a. Start Date: b. End Date: 10/01/2019	* a. Federal (\$): b. Match (\$): \$0 \$0					
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EX	XECUTIVE ORDER 12372 PROCESS?					
a. This submission was made available to the State under the Executi	ve Order 12372					
Process for Review on :						
b. Program is subject to E.O. 12372 but has not been selected by Stat	e for review.					
c. Program is not covered by E.O. 12372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree ** ** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency						
specific instructions.						
18a. Typed or Printed Name and Title of Authorized Certifying Official Donna Rodriguez	18c. Telephone (area code, number and extension) (530) 532-9214 Ext. 00105					
	18d. Email Address donnar@enterpriserancheria.org					
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 08/29/2019					

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

0.00%

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2019 09/30/2020 ¥ Cooling assistance 10/01/2019 09/30/2020 V Crisis assistance 10/01/2019 09/30/2020 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. Heating assistance 40 00% Cooling assistance 30.00% 20.00% Crisis assistance Weatherization assistance 0.00% 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs

Services to reduce home energy needs including needs assessment (Assurance 16)

Use	d to develop and imp	plement leveraging activities						0.00%
ТОТА	L							100.00%
Alteri	nate Use of Crisis A	Assistance Funds, 2605(c)(1)(C)					
1.3 Tł	ne funds reserved f	or winter crisis assistance t	hat have not been expe	nded by March 15 wi	ll be rej	programmed to:		
>	V Heating assistance							
		Weatherization assistance	e			Other (specify:	:)	
						``		
Categ	orical Eligibility, 2	2605(b)(2)(A) - Assurance 2	, 2605(c)(1)(A), 2605(b)	(8A) - Assurance 8				
1.4 Do	you consider hou	seholds categorically eligib	le if one household men	nber receives one of th	ne follo	wing categories o	of be	nefits in the left
colum	ın below? 🖰 Yes	⊙ No						
If you	answered "Yes" t	to question 1.4, you must co	mplete the table below	and answer questions	1.5 an	d 1.6.		
			Heating	Cooling		Crisis		Weatherization
TANF			C Yes O No	O Yes O No		Yes 🖲 No		Yes 💿 No
SSI			O Yes O No	○Yes •No	0	Yes 💽 No		Yes 🖲 No
SNAP			O Yes O No	○Yes • No	O	Yes 🖸 No	0	Yes 💽 No
Means	-tested Veterans Pro	grams	C Yes O No	C Yes O No	0	Yes 💽 No	0	Yes 💽 No
		Program Name	Heating	Cooling		Crisis		Weatherization
Other(Specify) 1		C Yes C No	O Yes O No		C Yes C No		C Yes C No
1.5 De	you automatically	y enroll households without	a direct annual applica	ation? O Yes O No				
If Yes	, explain:							
1.7a E If you 1.7b A	answered "Yes" t	HEAP funds toward a nomico question 1.7a, you must put l'Assistance: \$0.00						
1.7c F	requency of Assist	ance						
	Once Per Year							
	Once every five ye	ears						
	Other - Describe:							
1.7d H	How do you confirm	n that the household receiv	ing a nominal payment	has an energy cost or	need?			
Determination of Eligibility - Countable Income								
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?								
Gross Income								
Net Income								
1.9. S	elect all the applica	able forms of countable inco	ome used to determine	a household's income	eligibil	ity for LIHEAP		
✓	Wages				8			
>	Self - Employmen	t Income						
~	✓ Contract Income							

	Payments from mortgage or Sales Contracts						
\blacksquare							
	Unemployment insurance						
	Strike Pay						
>	Social Security Administration (SSA) benefits						
	✓ Including MediCare deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
~	Retirement / pension benefits						
~	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
Ħ	Loans that need to be repaid						
	·						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
~	income from employment unrough workforce investment Act (WIA)						
~	Income from work study programs						
~	Alimony						
>	Child support						
	Interest, dividends, or royalties						
	Commissions						
	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
	Veterans Administration (VA) benefits						
	TOTALIS ASSISTATION (TA) DERCIES						

Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

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Section 2 - Heating Assistance								
Eligibility, 2605	(b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.0				
2.2 Do you have HEATING ASS	additional eligibility requirements for ITANCE?	C Yes	€ No					
2.3 Check the ap	ppropriate boxes below and describe the	policies for	each.					
Do you require a	an Assets test ?	C Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:							
Renters?		O Yes	⊙ No					
Renters Li	iving in subsidized housing ?	C Yes	⊙ No					
Renters w	ith utilities included in the rent ?	Oyes	⊙ No					
Do you give prio	ority in eligibility to:	•						
Elderly?		C Yes	⊙ No					
Disabled?		Oyes	⊙ No					
Young chi	ldren?	O Yes	⊙ No					
Household	ls with high energy burdens ?	C Yes ⊙ No						
Other? Fu	ıel Type	C Yes ⊙ No						
Explanations of	policies for each "yes" checked above:							
Determination o	of Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)						
2.4 Describe hov	v you prioritize the provision of heating a	ssistance t	ovulnerable populations,e.g., benefit amounts,	early application periods, et				
By using a payment matrix, the grantee will assure that the highest benefits go to the households with the lowest incomes and the highest energy costs in relation to income, taking into account family size, energy burden and special conditions; i.e. 48 hour and shut off notices, Elderly, infant or disabled members or 20% or less left in propane tank.								
2.5 Check the va	ariables you use to determine your benefi	t levels. (C	heck all that apply):					
✓ Income								
Family (ho	ousehold) size							
✓ Home ener								
✓ Fuel type								
Climate/region								
Ind	ividual bill							
Dwe	elling type							
✓ Ene	ergy burden (% of income spent on home	energy)						
	Energy need							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.6 Describe estimated benefit levels for FY 2020:								
Minimum Benefit \$100 Maximum Benefit \$340								
2.7 Do you provide in-kind (e.g., blankets	s, space heaters) and/or other fo	rms of benefits? Tyes No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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Section 3 - Cooling Assistance								
Eligibility, 2605(Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The income eligibility threshold used for the Cooling component:								
Add	Household size Eligibility Guideline Eligibility Threshold							
1	All Household Sizes State Median Income 60.							
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	€ No						
3.3 Check the ap	propriate boxes below and describe the	policies for	each.					
Do you require a	nn Assets test ?	C Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters Li	ving in subsidized housing ?	C Yes	⊙ _{No}					
Renters wi	th utilities included in the rent ?	C Yes	⊙ No					
Do you give prio	rity in eligibility to:	•						
Elderly?		C Yes	⊙ No					
Disabled?		C Yes ⊙ No						
Young chil	ldren?	C Yes ⊙ No						
Household	s with high energy burdens ?	C Yes	⊙ No					
Other?		C Yes	⊙ No					
Explanations of	policies for each "yes" checked above:							
3.4 Describe how	you prioritize the provision of cooling a	ssistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.			
By using a payment matrix, the grantee will assure that the highest benefits go to the households with the lowest incomes and the highest energy costs in relation to income, taking into account family size, energy burden and special conditions; i.e. 48 hour and shut off notices, Elderly, infant or disabled members or 20% or less left in propane tank.								
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)						
3.5 Check the va	riables you use to determine your benefi	t levels. (C	heck all that apply):					
✓ Income								
Family (hor	usehold) size							
✓ Home energy cost or need:								
Fuel type								
Clin	nate/region							
Indi	vidual bill							
Dwe	elling type							
Energy burden (% of income spent on home energy)								

Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY	2020:							
Minimum Benefit	\$100	Maximum Benefit	\$340					
3.7 Do you provide in-kind (e.g., fans, air co	nditioners) and/or other form	ns of benefits? O Yes O No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 4: CRISIS ASSISTANCE					
Eligibility - 260	4(c), 2605(c)(1)(A)					
4.1 Designate the income eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis.						
R	eceiving a shut-off notice, 24/48 hour or propane is less t	han 20% in tank.				
4.3 What consti	tutes a <u>life-threatening crisis?</u>					
S	ervice shut-off notice, 20% or less in tank, and Elder/Infa	nt, Disabled person in household.				
Crisis Requiren	ment, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will a	resolve the energy crisis for eligible househ	olds? 4Hours			
4.5 Within how situations? 1Ho	many hours do you provide an intervention that will nours	resolve the energy crisis for eligible househ	olds in life-threatening			
Crisis Eligibility	y, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	e additional eligibility requirements for CRISIS	C Yes ⊙ No				
	ppropriate boxes below and describe the policies for e					
Do you require	an Assets test ?	C Yes O No				
Do you give pri	ority in eligibility to :	V				
Elderly?		€ Yes C No				
Disabled?	,	⊙ Yes ○ No				
Young Ch	nildren?	€ Yes C No				
Househole	ds with high energy burdens?	€ Yes C No				
Other? 2	0% propane left in tank or Shut off notice	€ Yes C No				
In Order to rec	eive crisis assistance:	-11				
Must the empty tank?	Must the household have received a shut-off notice or have a near empty tank? • Yes \bigcirc No					
Must the household have been shut off or have an empty tank? • Yes • No						
Must the	household have exhausted their regular heating benefi	it? C Yes O No				
Must rent received an evic	ters with heating costs included in their rent have ction notice ?	C Yes O No				
Must heat	ting/cooling be medically necessary?	C Yes O No				
Must the equipment?	household have non-working heating or cooling	C Yes O No				
Other?		C Yes C No				

Do you have additional / differing eligibili	ity policies f	for:				
Renters?				○Yes ⓒNo		
Renters living in subsidized housing	g?			○ Yes		
Renters with utilities included in the	e rent?			○ Yes		
Explanations of policies for each "yes" ch	ecked abov	e:				
_	years old, ha	ve a high o		at as a crisis, the applicant must be an elder of the tribe (55 or older), n (paying more than 15-30% more than your income), a shut-off notice or		
Determination of Benefits						
4.8 How do you handle crisis situations?						
▽	Separa	ate compo	nent			
	Fast T	'rack				
	Other	- Describe	e:			
4.9 If you have a separate component, how				nce henefits?		
4.9 If you have a separate component, nov			ve the crisis			
	Other	- Describ	e: 			
4.10 Do you accept applications for energy Yes No Explain. Applicants can email or fax a 4.11 Do you provide individuals who are p Submit applications for crisis benefits w	a LIHEAP A	pplication	in if unable	e geographically accessible to all households in the area to be served? to come into our tribal office.		
⊙ Yes ○ No If No, explain.						
Travel to the sites at which applications	s for crisis a	assistance	are accepte	1?		
Yes O No If No, explain.						
If you answered "No" to both options in q disabled?	question 4.1	1, please	explain alter	native means of intake to those who are homebound or physically		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit for each	ch type of c	risis assis	tance offere	1.		
Winter Crisis \$340.00 maximu	um benefit					
Summer Crisis \$340.00 maximu	um benefit					
Year-round Crisis \$340.00 maximum benefit						
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
C Yes O No If yes, Describe						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
C Yes © No	Famet	110111				
If you answered "Yes" to question 4.14, yo	ou must cor	mplete qu	estion 4.15.			
4.15 Check appropriate boxes below to inc				led.		
	11	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair						

Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with ea	nforce a moi	atorium on	shut offs?			
○ Yes						
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions require further explanation or clarification that could not be made in						

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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Sec	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - A	ssurance 2				
5.1 Designate the income eligibility three	shold used for the Weath	nerization component			
Add Hou	sehold Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
5.2 Do you enter into an interagency ag No	reement to have another	government agency administer a WEATF	IERIZATION component? C Yes		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring proto	ocol for weatherization?	Oyes ONo			
WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer		o? (Check only one)			
		. (Check only one.)			
Entirely under LIHEAP (not DO	·				
Entirely under DOE WAP (not L	IHEAP) rules				
Mostly under LIHEAP rules with	the following DOE WAI	P rule(s) where LIHEAP and WAP rules d	liffer (Check all that apply):		
Income Threshold					
Weatherization of entire meligible units or will become eligible wit		ure is permitted if at least 66% of units (5	0% in 2- & 4-unit buildings) are		
Weatherize shelters tempor care facilities).	arily housing primarily l	ow income persons (excluding nursing ho	mes, prisons, and similar institutional		
Other - Describe:					
Mostly under DOE WAP rules, w	rith the following LIHEA	P rule(s) where LIHEAP and WAP rules	differ (Check all that apply.)		
Income Threshold					
Weatherization not subject	to DOE WAP maximum	statewide average cost per dwelling unit.			
Weatherization measures a	re not subject to DOE Sa	vings to Investment Ration (SIR) standar	ds.		
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes C No				
5.7 Do you have additional/differing eli	gibility policies for :				
Renters	O Yes O No				
Renters living in subsidized housing?	C Yes O No				
5.8 Do you give priority in eligibility to:					
Elderly?	C Yes C No	· · · · · · · · · · · · · · · · · · ·			
Disabled?	C Yes C No				

Young Children?	C Yes C No		
House holds with high energy burdens?	C Yes C No		
Other?	C Yes C No		
If you selected "Yes" for any of the optic below.	ons in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field	
Benefit Levels			
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditur	e per household? O Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (E		ll categories that apply.)	
Weatherization needs assessment		Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifica	tions/ repairs	Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ rej	pairs	Water Heater	
Water conservation measures Cooling system replacement			
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Limitation of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Other (specify): Placed fliers at our local Tribal TANF office and our local clinic, Feather River Tribal Health.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

Assembling the names, addresses, and telephone numbers of similar and/or related programs administered by the Federal Government or by the State. This includes all low-income and energy related programs. Contact will be maintained with these fellow workers on a regular and ongoing basis. Referrals will be encouraged from them to our program. It is expected that other similar programs can be utilized to leverage the assistance need by low-income families, particularly with types of assistance not available through our program.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 Ho	w would you categorize the primary respons	ibility of your State a	gency?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LII	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?		Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable	
	The processes benefit payments to gas and evendors?	Non-Applicable	Non-Applicable	Non-Applicable		
8.5c wl vendor	no processes benefit payments to bulk fuel s?	Non-Applicable	Non-Applicable	Non-Applicable		
	8.5d Who performs installation of weatherization measures? Non-Applicable					

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.	it
5.6 What is your process for selecting local administering agencies?	
5.7 How many local administering agencies do you use?	
5.8 Have you changed any local administering agencies in the last year? Yes No	
5.9 If so, why?	\neg
Agency was in noncompliance with grantee requirements for LIHEAP -	
Agency is under criminal investigation	
Added agency	
Agency closed	
Other - describe	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.	de

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating Cooling Tes O No Crisis Are there exceptions? O Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? During the intake process, a determination of benefit eligibility and levels of assistance is made and given to the applicant, along with an intake form that has the eligiblity approval amount. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? A bill is required at intake and the billl indicates the total amount owing. We have verbal and working agreements with each vendor on how payments are qualifed. At the intake, the client qualifies at different levels, depending on their eligibility and income. We do have an agreement with PG&E and are able to make pledges and we will continue to work with vendors and through written agreements this grant year. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Although Enterprise Rancheria has never experienced any adversity, we would immediately contact the vendor headquarters to inform them of the treatment and intervene. The Tribe will continue to work with vendors to make sure all assurances are clarified. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	005(b)(10)	
10.1. How do y	ou ensure good fiscal	accounting and tracking of LIHEAP	funds?		
	The LIHEAP Program Manager gives the Fiscal Officer the check request along with the LIHEAP file which contains all the supporting documentation of the applicant. She then reviews all the information and processes the check to the vendor.				
expenti	All of the Tribe's accounting is kept within the Quickbooks financial system which is used to track the LIHEAP grant. It tracks all expentitures, any carryovers, any refunds for the program, Tracking of refunds, Tracking of obligation of funds (Seperation of funding line items by component (crisis, heating, cooling, etc.) and federal fiscal year.				
	This program will be meconciliations.	nonitored by Tribal Council at its regula	r monthly Tribal Council meetings th	rough monthly expenditure reports and	
Audit Process					
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?		
		sing to the level of material weakness sws, or other government agency revi	•	,	
No Findings	•				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits of	Local Administering	Agencies			
What types of Select all that	_	ments do you have in place for local a	dministering agencies/district office	es?	
Loca	l agencies/district offi	ices are required to have an annual a	udit in compliance with Single Audi	t Act and OMB Circular A-133	
Loca	l agencies/district offi	ces are required to have an annual a	udit (other than A-133)		
Loca	l agencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part	of compliance process.	
Grai	ntee conducts fiscal an	nd program monitoring of local agenc	ies/district offices		
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee employees:					
✓ Internal program review					
✓ Depa	✓ Departmental oversight				
✓ Seco	Secondary review of invoices and payments				
Other program review mechanisms are in place. Describe:					

Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely a	nd Meaningful Public Participa	tion, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the p Select all that apply.	public in the development of your LIHEAP plan?	
✓ Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website an	nd available for comment	
Hard copy of plan is available f	for public view and comment	
Comments from applicants are	recorded	
Request for comments on draft	Plan is advertised	
Stakeholder consultation meeti	ng(s)	
Comments are solicited during	outreach activities	
✓ Other - Describe:		
None were made. Our Gener	ral Council/General membership did not have any con	nments on our LIHEAP Plan after they viewed it.
Public Hearings, 2605(a)(2) - For States a	and the Commonwealth of Puerto Rico Only	
Public Hearings, 2605(a)(2) - For States a	•	
Public Hearings, 2605(a)(2) - For States a	and the Commonwealth of Puerto Rico Only $f u$ held public hearing(s) on the proposed use and di	stribution of your LIHEAP funds?
Public Hearings, 2605(a)(2) - For States a	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di	stribution of your LIHEAP funds? Event Description
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019	Event Description Tribal Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019	Event Description Tribal Council Meeting General Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1 2	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019 cour plan at the hearing(s)? 0	Event Description Tribal Council Meeting General Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1 2 3 11.4. How many parties commented on y 11.5 Summarize the comments you receive	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019 cour plan at the hearing(s)? 0	Event Description Tribal Council Meeting General Council Meeting Tribal Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1 2 3 11.4. How many parties commented on y 11.5 Summarize the comments you receive None were made. Our General	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019 rour plan at the hearing(s)? 0 ved at the hearing(s).	Event Description Tribal Council Meeting General Council Meeting Tribal Council Meeting Tribal Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1 2 3 11.4. How many parties commented on y 11.5 Summarize the comments you receiv None were made. Our General Council consists of Sciences.	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019 rour plan at the hearing(s)? 0 ved at the hearing(s). ral Council/General membership did not have any con	Event Description Tribal Council Meeting General Council Meeting Tribal Council Meeting Tribal Council Meeting
Public Hearings, 2605(a)(2) - For States a 11.3 List the date and location(s) that you 1 2 3 11.4. How many parties commented on y 11.5 Summarize the comments you receiv None were made. Our General Tribal Council consists of Second Cour General Council consists	and the Commonwealth of Puerto Rico Only u held public hearing(s) on the proposed use and di Date 07/23/2019 08/03/2019 08/27/2019 our plan at the hearing(s)? 0 ved at the hearing(s). ral Council/General membership did not have any coneven (7) Voting Lineal Tribal Members elected by General Members elected by	Event Description Tribal Council Meeting General Council Meeting Tribal Council Meeting

any of the above e fields provided			on that could	not be made

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

The Tribe had None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

The grantee will inform all households that they are allowed a fair administrative hearing if they are denied assistance or if their application is not acted on in a timely manner by a written notice.

If an applicant is dissatified with the decision made on their application, they should first contact the Enterprise Rancheria LIHEAP Program Manager to be sure they have all the information they need to correctly determine their eligibility. If there has been an error or misunderstanding used to determine the applicants eligibility, the applicant has the right to appeal. The Tribal Council will be responsible for fair hearing procedures under this program. Hearings will be given to individuals who have been denied or not acted upon in a timely manner. Hearings will be granted for individuals who believe that they are entitled to a higher level of assistance than the amount they received. Dissatisfied applicants must submit their request in writing for a hearing within 30 days from the date of their notice of payment or denial. Hearings will be scheduled to occur within 10 days of receipt of a hearing request. A final decision will be made within 10 days of the date of the hearing.

12.5 When and how are applicants informed of these rights?

These rights are attached to the LIHEAP Application Form.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The Tribal Council will be responsible for fair hearing procedures under this program. Hearings will be given to individuals who have been denied or not acted upon in a timely manner. Hearsing will be granted for individuals who believe that they are entitled to a higher level of assistance than the amount they received. Dissatisfied applicants must submit their request in writing for a hearing within 30days from the date of their notice of payment or denial. Hearings will bescheduled to occur within 10 days of receipts of a hearing request. A final decision will be made within 10 days of the date of the hearing.

12.7 When and how are applicants informed of these rights?

These rights are attached to the LIHEAP Application form.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
We are not going to be using LIHEAP funds for such services.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other-Describe:					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
On-site training					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
✓ Annually					
Biannually					
As needed					

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe: Once a year our LIHEAP Program Manager telephone conferences with our LIHEAP vendors educating them on the policies and process of our program.	
15.2 Does your training program address fraud reporting and prevention? Yes No 	
If any of the above questions require further explanation or clarification that	could not be made in

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.								
Online Fraud Reportin	Online Fraud Reporting							
Dedicated Fraud Report	Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office								
Report to State Inspector General or Attorney General								
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse								
Other - Describe:								
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply								
Printed outreach mater	rials							
Addressed on LIHEAP	app	lication						
Website								
Other - Describe:								
The Tribe has the info	The Tribe has the information (phone number, website) to report cases of suspected LIHEAP fraud, waste or abuse on each application.							
17.2. Identification Documentation	17.2. Identification Documentation Requirements							
a. Indicate which of the following to members.	form	s of identification are required o	r req	uested to be collected from LIHI	EAP :	applicants or their household		
Collected from Whom?								
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members		
		Required		Required		Required		
Social Security Card is photocopied and retained			4		_4			
		Requested		Requested		Requested		
		-		_		-		
	_	Required		Required	Н	Required		
Social Security Number (Without actual Card)		Required	>	Kequiteu	>	Kequiteu		
		Requested		Requested		Requested		
Government-issued identification		Required		Required		Required		

card							Î			
	(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested			Requested		Requested		
	,, , ,				A					
		_				All Adults in	All Adults in		All Household	All Household
	Other		Applicant Only Required	Applicant On Requested		Household	Household		Members	Members
1					_	Required	Requested	┪	Required	Requested
b. Desc	ribe any exceptions to the a	bove	e policies.							
17.3 Id	17.3 Identification Verification									
	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that									
apply	apply									
	Verify SSNs with Social Security Administration									
	Match SSNs with death records from Social Security Administration or state agency									
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)									
	Match with state Department of Labor system									
	Match with state and/or fe		-	1						
	Match with state child support system									
	Verification using private s	softv	vare (e.g., The Wor	k Number)						
\equiv	In-person certification by staff (for tribal grantees only)									
_	Match SSN/Tribal ID num	ber	with tribal databas	e or enrollme	nt re	cords (for tribal g	grantees only)			
	Other - Describe:									
17.4. (Citizenship/Legal Residency	Ver	ification							
	are your procedures for ens	urin	g that household m	embers are U	.S. ci	tizens or aliens w	vho are qualified	to r	eceive LIHEAP	benefits? Select
all that	apply.			• • • • • • • • • • • • • • • • • • • •						
	Clients sign an attestation of citizenship or legal residency Client's submission of Social Security cards is accepted as proof of legal residency									
						legal residency				
	Noncitizens must provide									
	Citizens must provide a co				zauo	on papers, or pass	sport			
					le/Tr	ibal ID gard				
	Tribal members are verified through Tribal enrollment records/Tribal ID card Other - Describe:									
	Omer - Describe:									
17.5. I	ncome Verification									
	methods does your agency t		-			all that apply.				
V	Require documentation of	inco	me for all adult ho	usehold memb	ers					
	Pay stubs									
	Social Security award letters									
	Bank statements									
	✓ Tax statements									
	Zero-income statements									
✓ Unemployment Insurance letters										
	✓ Other - Describe:									
L	Disability Income							_		
	Computer data matches:									

Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
☑ Balances
✓ Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities

Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
✓ Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
✓ Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? indefinitely
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance:

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2133 Monte Vista Ave. * Address Line 1		
Address Line 2		
Address Line 3		
Oroville * City	CA * State	95966 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
 Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. 		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		