# **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: SOUTHERN INDIAN HEALTH COUNCIL

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Saved -- Validated (Revision #1)

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# **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		• Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		t?	* 1.d. Version:  Initial  Resubmission  Revision	
								O Update
				2. Date Receiv	ved:			State Use Only:
				3. Applicant Identifier:				
				4a. Federal E	ntity Ident	ifier:		5. Date Received By State:
			4b. Federal A	ward Iden	tifier:		6. State Application Identifier:	
7. APPLICANT	INFORMATION							
* a. Legal Name	e: Southern Indian Health	Council, Inc.						
* b. Employer/	Faxpayer Identification N	Number (EIN/TIN): 95-	3782164	* c. Organiza	tional DUN	<b>NS:</b> 11951	15641	
* d. Address:				19				
* Street 1:	4058 Willows	Road		Street 2:		Post Offi	ce Box	x 2128
* City:	Alpine			County:				
* State:	CA			Province:				
* Country:	United States			* Zip / Pos	tal Code:	91903 -		
e. Organization	al Unit:					l-		
Department Name: Southern Indian Health Council, Inc.				Division Name:				
f. Name and cor	ntact information of pers	on to be contacted on ma	tters involving tl	nis application:				
Prefix:	* First Name: Lorraine		Middle Name: * Last Rainier Disch		Last I Dischi			
Suffix:	Title: Grant Management Spe	cialist	Organizational Affiliation:					
* Telephone Number: (619) 445- 1188 Ext. 00331	Fax Number		* Email: LDischinger@sihc.org					
* 8a. TYPE OF K: Indian/Native	APPLICANT: American Tribally Desig	nated Organization	·					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
		log of Federal Domestic Assistance Number:		CFDA Title:				
10. CFDA Numbers and Titles 93568					Low-Inco	me Home E	Energy	Assistance
11. Descriptive Title of Applicant's Project LIHEAP								
	ted by Funding: ta, Manzanita, Barona, Vi	ejas, Jamul, Ewiiaapaayp						
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project:				

50 LI					
Attach an additional list of Program/Pr	oject Congressional Districts if needed.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016	* a. Federal (\$): \$0				
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?		
a. This submission was made availab	le to the State under the Executive Order	12372			
Process for Review on :					
b. Program is subject to E.O. 12372 l	out has not been selected by State for revi	ew.			
c. Program is not covered by E.O. 12	372.				
* 17. Is The Applicant Delinquent On A C YES NO	ny Federal Debt?				
Explanation:					
accurate to the best of my knowledge. I	(1) to the statements contained in the list also provide the required assurances** an nents or claims may subject me to crimina	d agree to con	nply with any resulting term	ns if I accept an award. I am aware that	
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is	contained in the announcem	nent or agency specific instructions.	
18a. Typed or Printed Name and Title of Authorized Certifying Official		18c. Telephone (area code, number and extension)			
			18d. Email Address		
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year)				d (Month, Day, Year)	
Attach supporting docum	nents as specified in agenc	y instruc	tions.		

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) **Dates of Operation** 1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 Heating assistance 09/30/2017 V Cooling assistance 10/01/2016 09/30/2017 Crisis assistance 10/01/2016 09/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Due to receiving additional funds the dates covers the entire fiscal year. Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 44.00% Heating assistance Cooling assistance 45.00% 1.00% Crisis assistance Weatherization assistance 0.00% 0.00% Carryover to the following federal fiscal year Administrative and planning costs 10.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

Alterr	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 Tl	ne funds reserved	for winter crisis assistance that ha	ve not	been expended by	March	15 will be reprogra	amme	ed to:		
<b>~</b>	Heati	ing assistance				~	Co	oling assistance		
	Weat	herization assistance					Other (specify:)			
Categ	orical Eligibility.	2605(b)(2)(A) - Assurance 2, 2605(	(c)(1)(A	.). 2605(b)(8A) - As	ssuran	re 8				
1.4 D	you consider hou	useholds categorically eligible if on					catego	ories of benefits in th	ne left	column below? 💽
	O No	to question 1.4. you must complete	e the ta	ble below and ansy	wer and	estions 1.5 and 1.6.				
11 3 00	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.  Heating Cooling Crisis Weatherization									
TANF			•	Yes O No	•	Yes O No	0	Yes 💽 No	0	Yes O No
SSI			⊙	Yes O No	•	Yes O No	0	Yes 💽 No	0	Yes No
SNAP			0	Yes 💽 No	0	Yes 💽 No	C Yes ⊙ No		0	Yes 💽 No
Means	-tested Veterans Pro	ograms	•	Yes O No	•	Yes O No	0	Yes 💽 No	0	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	Specify) 1			C Yes C No		C Yes C No		O Yes O No		C Yes C No
1.5 De	you automaticall	ly enroll households without a dire	ect anni	ual application? C	Yes	⊙ No				
If Yes	, explain:									
detern Applie	1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts?  Applications will be determined based on priority of families with children six and younger, and/or elderly 65 and older, and/or household member with a disability. After the priorities have been determined the remaining funds will be disbursed on a first come first come basis.									
SNAF	Nominal Payment	TS.								
		HEAP funds toward a nominal pa	vment	for SNAP househo	lds? C	Yes No				
		to question 1.7a, you must provide								
1.7b A	Amount of Nomina	al Assistance: \$0.00								
1.7c F	requency of Assis	tance								
	Once Per Year									
	Once every five	/ears								
	Other - Describe:									
1.7d I	How do you confir	m that the household receiving a r	nomina	l payment has an e	nergy	cost or need?				
Determination of Eligibility - Countable Income										
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?										
Gross Income										
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
<b>~</b>										
~	✓     Self - Employment Income									
~	Contract Income	·								
~	Payments from mortgage or Sales Contracts									

<b>~</b>	Unemployment insurance					
<b>V</b>	Strike Pay					
<b>&gt;</b>	Social Security Administration (SSA ) benefits					
	✓ Including MediCare deduction ✓ Excluding MediCare deduction					
>	Supplemental Security Income (SSI )					
>	Retirement / pension benefits					
<b>&gt;</b>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
>	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
	Rental income					
>	Income from employment through Workforce Investment Act (WIA)					
<b>&gt;</b>	Income from work study programs					
	Alimony					
<b>&gt;</b>	Child support					
	Interest, dividends, or royalties					
	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
<b>&gt;</b>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
	Income tax refunds					

	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
~	Other
_	
	Letter of per-capita or revenue shares from Tribal Office.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)	(2) - Assurance 2							
2.1 Designate the in	.1 Designate the income eligibility threshold used for the heating componenet:							
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	150.00%				
<b>2.2 Do you have ad</b> HEATING ASSITA	lditional eligibility requirements for ANCE?	C Yes	<b>⊙</b> No					
2.3 Check the appr	ropriate boxes below and describe the polici	es for each.						
Do you require an	Assets test ?	C Yes	<b>⊙</b> No					
Do you have additi	ional/differing eligibility policies for:	·						
Renters?		C Yes	<b>⊙</b> No					
Renters Livi	ng in subsidized housing ?	C Yes	<b>●</b> No					
Renters with	utilities included in the rent ?	C Yes	<b>⊙</b> No					
Do you give priori	ty in eligibility to:							
Elderly?		<b>⊙</b> Yes	○ No					
Disabled?		<b>⊙</b> Yes	Yes ONo					
Young childs	ren?	<b>⊙</b> Yes	O No					
Households v	with high energy burdens ?	C Yes	⊙ No					
Other?		C Yes	O <sub>No</sub>					
Explanations of po	olicies for each "yes" checked above:							
Elderly, Disabled, Y	Young children get first priority heating/cooling	g assistance in	a case where we had multiple applicants at one per	riod of time.				
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B	3)						
2.4 Describe how y	ou prioritize the provision of heating assista	nce tovulner	able populations,e.g., benefit amounts, early app	olication periods, etc.				
Priority is given to children six and younger, and/or elderly 65 and older, and/or a member of the household has a diability. After priorities have been determine then applicants are fundede on a first come first service basis. Applications are accepted in a two week period when they are reviewed for priorities and then first come first serve basis.								
2.5 Check the varia	ables you use to determine your benefit leve	ls. (Check all	that apply):					
✓ Income								
Family (household) size								
₩ Home energy cost or need:								
Fuel ty	Fuel type							
	Climate/region							
✓ Indivi	dual bill							
Dwelli	ing type							
Energ	Energy burden (% of income spent on home energy)							

Energy need			
Other - Describe:			
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.6 Describe estimated benefit levels for FY 2017:			
Minimum Benefit	\$50	Maximum Benefit	\$300
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? O Yes O No	
If yes, describe.			
If any of the above questions require further	*	or clarification that could not be made in the	fields provided,

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance							
	1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The i	income eligibility threshold used for the Coolin	ng compone	net:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	150.00%				
3.2 Do you have ad COOLING ASSITA	ditional eligibility requirements for ANCE?	O Yes	Ō No					
3.3 Check the appr	opriate boxes below and describe the policies	al .						
Do you require an	Assets test ?	C Yes	No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		C Yes	No					
Renters Livi	ng in subsidized housing ?	C Yes	No					
Renters with	utilities included in the rent ?	C Yes	No					
Do you give priorit	y in eligibility to:							
Elderly?		<b>⊙</b> Yes (	O No					
Disabled?		⊙ Yes (	No					
Young childr	ren?	⊙ Yes (	○ No					
Households v	vith high energy burdens ?	O Yes	No					
Other?		O Yes	C Yes O No					
Explanations of po	licies for each "yes" checked above:							
Elderly 65 and older	r and/or a member of the household is disabled as	nd/or childre	en six and younger are the prioities.					
3.4 Describe how y	ou prioritize the provision of cooling assistance	e tovulnera	ble populations,e.g., benefit amounts, early applica	tion periods, etc.				
Applications are taken during a two week period to give ample time to submit applications. Priorities are first reviewed and funded, then the other applications are funded based upon first come first serve basis.								
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income								
Family (house	ehold) size							
<b>✓</b> Home energy	cost or need:							
Fuel ty	ype							
Clima	te/region							
<b>✓</b> Indivi	dual bill							
Dwelli	ng type							
· · ·								

Energy burden (% of income spent on home ene	ergy)				
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$50	Maximum Benefit	\$300		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes O No					
If yes, describe.					
If any of the above questions require further attach a document with said explanation her	•	or clarification that could not be made in the	fields provided,		

#### Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 4: CRISIS ASSISTANCE

Eligibility - 2604(c), 2605(c)(1)(A)

#### 4.1 Designate the income eligibility threshold used for the crisis component

Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	150.00%

#### 4.2 Provide your LIHEAP program's definition for determining a crisis.

Crisis Assistance is a low priority for the SIHC community; however, on a case by case crisis situation SIHC will determine the funding amount based upon the below:

- · which must include either a shut off notice, disconnected utilities or a lack of
- · uncontrollable circumstances
- · home delivered fuel notice in combination with at least one of the following:
- · Household has an unanticipated medical or major household expense
- . Out of pocket expense should exceed 100% of current utility bill.
- Documentation could include: receipts of payments made to meet this unanticipated medical or major household expense.
- Household wage earner with at least a year of stable work history has lost his/her job within the last twelve (12) months.
- Documentation could
- include: letter from employer, termination or lay-off notice, UI claims, UI notification of eligibility.
- Household wage earner has left the home within the past forty-five (45) days.
- Documentation could include recent application for family assistance
- (Families First, Food Stamps), order of protection, police report, revised lease, or other legal documentation.
- Death of wage earner within the last twelve (12) months.
- Documentation could include obituary, death certificate, and funeral program.
- Significant loss of work hours.
- Documentation could include a letter from employer outlining details of loss of work hours or pay stubs.
- Household wage earner is unable to work due to illness and does not receive sick leave or time away from work.
- Documentation could include a
- · statement from employer.
- Household has a non-functioning or malfunctioning heating system.
- Child under the age of six (6) in the home.
- Elderly 1 member of household is age 60 or above.
- Disabled 1 member of household is disabled.

Uncontrollable Circumstances must be explained by the client and documented to the extent possible.

# 4.3 What constitutes a life-threatening crisis? If the outside tempertures are extremly hot or extremly cold and the client has no propane electric SIHC will consider that a life threatening situation. Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 24Hours 4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 4Hours Crisis Eligibility, 2605(c)(1)(A) 4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? Yes No 4.7 Check the appropriate boxes below and describe the policies for each Do you require an Assets test? Do you give priority in eligibility to: Elderly? See Yes No

Disabled?	⊙ Yes C No					
Young Children?						
Households with high energy burdens?	⊙ Yes C No					
Other?	C Yes C No					
In Order to receive crisis assistance:	*					
Must the household have received a shut-off notice or have a near empty tank?	€ Yes C No					
Must the household have been shut off or have an empty tank?	€ Yes C No					
Must the household have exhausted their regular heating benefit?	€ Yes C No					
Must renters with heating costs included in their rent have received an eviction notice ?	€ Yes C No					
Must heating/cooling be medically necessary?	⊙ Yes C No					
Must the household have non-working heating or cooling equipment?	€ Yes C No					
Other?	C Yes ⊙ No					
Do you have additional / differing eligibility policies for:						
Renters?	C Yes ⊙ No					
Renters living in subsidized housing?	C Yes ⊙ No					
Renters with utilities included in the rent?	○ Yes ⊙ No					
Explanations of policies for each "yes" checked above:						
Eligibility is given to Elderly, Disabled, or applicants with young Children under the age of six and the above mentioned crisis assistance in 4.2.						
Determination of Benefits						
4.8 How do you handle crisis situations?						
Separate component						
Fast Track						
Other - Describe:						
4.9 If you have a separate component, how do you determine crisis assistance be	4.9 If you have a separate component, how do you determine crisis assistance benefits?					
Amount to resolve the crisis.						
Other - Describe:  SIHC will determine crisis assistance on a case by case basis because LIHEAP funds are primarily used in a non-crisis situation.						
Crisis Requirements, 2604(c)						
4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?						
C Yes € No Explain.						
We accept applications from only our seven consortium tribes.						
4.11 Do you provide individuals who are physically disabled the means to:						
Submit applications for crisis benefits without leaving their homes?						
<b>⊙</b> Yes <b>○</b> No <b>If No, explain.</b>						
Travel to the sites at which applications for crisis assistance are accepted?						
€ Yes C No If No, explain.						
If you answered "No" to both options in question 4.11, please explain alternative						
	e means of intake to those who are homebound or physically disabled?					

Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of crisis assistance offered.					
Winter Crisis \$0.00 maximum benefit	•				
Summer Crisis \$0.00 maximum benefit					
Year-round Crisis \$150.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters.	, fans) and/or	other forms	of benefits?		
Yes No If yes, Describe					
4.14 Do you provide for equipment repair or replacemen	t using crisis	funds?			
C Yes O No					
If you answered "Yes" to question 4.14, you must comple	ete question 4	.15.			
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.			
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair					
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	5?		
C Yes ⊙ No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided,					

attach a document with said explanation here.

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)	(1)(A), 2605(b)(2) - Assurance	e <b>2</b>			
5.1 Designate the in	ncome eligibility threshold us	ed for the Weatherization co	omponent		
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	0.00%	
5.2 Do you enter in	to an interagency agreement	to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the	e agency.				
5.4 Is there a separ	rate monitoring protocol for v	veatherization? OYes 💿 N	No		
WEATHERIZATI	ON - Types of Rules				
5.5 Under what rul	les do you administer LIHEA	P weatherization? (Check or	nly one.)		
Entirely und	er LIHEAP (not DOE) rules				
Entirely und	er DOE WAP (not LIHEAP)	rules			
Mostly under	r LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all that	apply):	
Income	e Threshold				
Weath		ly housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will	
		ısing primarily low income r	persons (excluding nursing homes, prisons, and sin	nilar institutional care facilities)	
	- Describe:		(, (, , , , , , , , , , , , , ,		
Mostly under	r DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	t apply.)	
Income	e Threshold				
Weath	erization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.		
Weath	erization measures are not su	bject to DOE Savings to Inv	estment Ration (SIR ) standards.		
Other	- Describe:				
Eligibility, 2605(b)	(5) - Assurance 5				
5.6 Do you require	an assets test?	C Yes O No			
5.7 Do you have ad	ditional/differing eligibility p	olicies for :			
Renters		C Yes ⊙ No			
Renters livin	g in subsidized housing?	C Yes ⊙ No			
5.8 Do you give pri	ority in eligibility to:				
Elderly?		C Yes ⊙ No			
Disabled?		C Yes ⊙ No			
Young Child	Young Children?				
House holds	with high energy burdens?	C Yes ⊙ No			

Other?	C Yes O No				
If you selected "Yes" for any o	of the options in questions 5.6, 5.7, or 5.8, you must p	provide further explanation of these policies in the text field below.			
Benefit Levels					
5.9 Do you have a maximum I	IHEAP weatherization benefit/expenditure per hous	sehold? O Yes O No			
5.10 If yes, what is the maximu	5.10 If yes, what is the maximum? \$0				
Types of Assitance, 2605(c)(1)	, (B) & (D)				
5.11 What LIHEAP weatheriz	ation measures do you provide ? (Check all categori	es that apply.)			
Weatherization needs a	assessments/audits	Energy related roof repair			
Caulking and insulation	n	Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system	n modifications/ repairs	Windows/sliding glass doors			
Furnace replacement		Doors			
Cooling system modifie	cations/ repairs	Water Heater			
Water conservation me	easures	Cooling system replacement			
Compact florescent light	ht bulbs	Other - Describe:			
	estions require further explanation or	clarification that could not be made in the fields provided,			

# Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
SIHC sends to all trible offices a flyer announceing SIHC's availablity of LIHEAP funds. Flyers ae also send to all SIHC locations to be available to consortium tribal member patient/clients.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
	Intake referrals to/from other programs				
	One - stop intake centers				
>	Other - Describe:				
Tribal offices to coordinate.					

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization Non-Applicable Non-Applicable Non-Applicable 8.5a Who determines client eligibility? Non-Applicable 8.5b Who processes benefit payments to gas and electric Non-Applicable Non-Applicable Non-Applicable vendors? 8.5c who processes benefit payments to bulk fuel Non-Applicable Non-Applicable Non-Applicable vendors? 8.5d Who performs installation of weatherization Non-Applicable measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete

8.6 What is your process for selecting local administering agencies?

questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

We curre	ently do not have a process in place for selecting local administering agencies
8.7 How	y many local administering agencies do you use? 1
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

# Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7	
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes • No	
Cooling Yes C No	
Crisis • Yes O No	
Are there exceptions? C Yes • No	
If yes, Describe.	
9.2 How do you notify the client of the amount of assistance paid?	
All applications are processed at one time with a letter send to approved or denied applicants.	
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost home energy and the amount of the payment?  Applicants will informed SIHC of any payment discrepancies.  Part of the SIHC application process requires each applicant to submit official documentation such as a current electric bill from the local service provider. This documentation is evaluated by SIHC staff and is one of the components used to determine eligibility amount for given to each household.	of the
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  Clients applications are kept confidential.  The SIHC's LIHEAP application are carefully monitored throughout the process and are assigned to one key staff member for security purposes. We assure each indiapplicant on the application and/or verbally that their information is kept confidential.	vidual
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes No	
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation or clarification that could not be made in the fields proving attach a document with said explanation here.	ded,

# Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do yo	u ensure good fiscal acco	ounting and tracking of LIHEAP funds?			
expenditures on	a spreadsheet by line item		ules, regulations, and policies are followed. ingly. All applications include invoices, sup I expenditures to date.		
Audit Process					
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?		
			table condition cited in the A-133 audits, Gency from the most recently audited fisca		
No Findings 🗹					
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits of l	Local Administering Age	ncies			
What types of a Select all that a	-	s do you have in place for local adminster	ring agencies/district offices?		
✓ Local	agencies/district offices a	are required to have an annual audit in co	mpliance with Single Audit Act and OME	3 Circular A-133	
Local	agencies/district offices a	are required to have an annual audit (other	er than A-133)		
Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.	
✓ Grant	ee conducts fiscal and pr	ogram monitoring of local agencies/distri	ct offices		
Compliance Monitoring					
10.5. Describe t	he Grantee's strategies fo	or monitoring compliance with the Granto	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply	
Grantee employ	rees:				
<b>✓</b> Intern	al program review				
<b>✓</b> Depar					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
CEO, COO and/	or CFO have final approva	al of applicants to be funded or denied.			
Local Adminste	ring Agencies / District (	Offices:			
✓ On - s	ite evaluation				

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
None
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
N/A
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
N/A - Local agencies is part of the annual auditing process
Desk Reviews:
N/A
10.8. How often is each local agency monitored ?
Annually
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
N/A
10.10. What is the combined error rate for benefit determinations? OPTIONAL
N/A
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM/LIHEAP)

MODEL PLAN  SF - 424 - MANDATORY				
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
Consortium tribes gives SIHC premmission to apply and manage LIHEAP funds.  11.2 What changes did you make to your LIHEAP plan as a result of this participation?  SIHC has an active Tribal Council that reviews and approves all grant funded programs annually. The process is used to assist in making sure the application process is fair and equable to all of our consortium members.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided,				

attach a document with said explanation here.

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

A waiting list will be maintained of all LIHEAP applicants denied due to lack of funds. If additional funds become available during the program year, those LIHEAP applicants who were denied due to lack of funds will be re-prioritized and notified of the change.

Applicant has the option to express their concerns to the tribal office associated with his/her tribe and/or file a complient directly with SIHC's Quailty Assurance.

#### 12.5 When and how are applicants informed of these rights?

Applicants are informed in writting upon receipt of their denie letter.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Time frames are clearly defined in the flyer, application, and approved or denied letters provided to each applicant. If SIHC does not fulfill the LIHEAP process to the satisfaction of any applicant, they can bring those concern to the tribal offices or SIHC's Quailty Assurance.

#### 12.7 When and how are applicants informed of these rights?

Upon wirtten notification of approval or denial of LIHEAP funds.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

attach a document with said explanation here.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section	14:I	everaging	Incentive	Program.	26070	$(\mathbf{A})$
Dection		o voi usilis		I I U SI WIII	2007	,

14.1 Do you plan to submit an application for the leveraging incentive program?

Yes No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

None

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?				
1	None	None	N/A				

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
✓ As needed			
Other - Describe:			
Employees are provided with policy manual			
Other-Describe:			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			

	Policies communicated through vendor agreements
>	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Do • Yes • No	pes your training program address fraud reporting and prevention?
-	y of the above questions require further explanation or clarification that could not be made in the fields provided,

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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31 - 424 - MANDATONT							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reporting							
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector General or Attorney General							
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse							
Other - Describe:							
b. Describe strategies in place for adver	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply						
Printed outreach materials							
Addressed on LIHEAP appl	Addressed on LIHEAP application						
<b>✓</b> Website	<b>✓</b> Website						
Other - Describe:	Other - Describe:						
17.2. Identification Documentation Req	uire	ments					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							
		Collected from Whom?					
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested	Y	Requested		Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested	>	Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested	Y	Requested		Requested	
				All Adults in All Adults in		All Household All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							
			#:	<del>*</del>		#	H)
ь. D	escribe any exceptions to the above pol	icies.					
17.3	Identification Verification						
Des	cribe what methods are used to verify t	the authenticity of ide	ntification documen	ts provided by clien	ts or household meml	bers. Select all that a	pply
Ļ	Verify SSNs with Social Security A	dministration					
H	Match SSNs with death records from Social Security Administration or state agency						
H	Match SSNs with state eligibility/ca	se management system	m (e.g., SNAP, TAN	(F)			
H	Match with state Department of La	-					
H	Match with state and/or federal cor	rections system					
H	Match with state child support syst	em					
H	Verification using private software	(e.g., The Work Num	ber)				
	in person certification by stair (for	tribal grantees only)					
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	or tribal grantees on	ly)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verifica	tion					
Wh	at are your procedures for ensuring tha	at household member	s are U.S. citizens o	r aliens who are qua	lified to receive LIHE	EAP benefits? Select	all that apply.
L	Clients sign an attestation of citize	enship or legal residen	ey				
	Client's submission of Social Secur	rity cards is accepted	as proof of legal res	idency			
	Noncitizens must provide document	ntation of immigratio	n status				
	Citizens must provide a copy of th	eir birth certificate, n	aturalization paper	s, or passport			
	Noncitizens are verified through the	he SAVE system					
~	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID	card			
	Other - Describe:						
17.5	. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	ipply.			
<b>~</b>	Require documentation of income f	or all adult household	l members				
	Pay stubs						
	Social Security award letters	S					
	Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance le	tters					
	Other - Describe:						
	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
	Social Security income verified with SSA						
	Utilize state directory of new hires						
	Other - Describe:						
17.6	6. Protection of Privacy and Confidenti	ality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
✓ Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>✓</b> Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Other - Describe:  Centralized computer system/database tracks payments to all utilities
Centralized computer system/database tracks payments to all utilities
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  ✓ Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure
Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  Payments coordinated among other energy assistance programs to avoid duplication of payments  ✓ Payments to utilities and invoices from utilities are reviewed for accuracy  Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities  Direct payment to households are made in limited cases only  Procedures are in place to require prompt refunds from utilities in cases of account closure  Vendor agreements specify requirements selected above, and provide enforcement mechanism  ✓ Other - Describe:

vendor	s? Select all that apply.				
	Vendors are checked against an approved vendors list				
	Centralized computer system/database is used to track payments to all vendors				
>	Clients are relied on for reports of non-delivery or partial delivery				
	Two-party checks are issued naming client and vendor				
	Direct payment to households are made in limited cases only				
	Vendors are only paid once they provide a delivery receipt signed by the client				
	Conduct monitoring of bulk fuel vendors				
	Bulk fuel vendors are required to submit reports to the Grantee				
	Vendor agreements specify requirements selected above, and provide enforcement mechanism				
	Other - Describe:				
17.10.	17.10. Investigations and Prosecutions				
	be the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.				
	Refer to state Inspector General				
	Refer to local prosecutor or state Attorney General				
	Refer to US DHHS Inspector General (including referral to OIG hotline)				
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
>	Grantee attempts collection of improper payments. If so, describe the recoupment process				
SIHC h	as the option to recoup payment if fraud is detected and proven.				
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?				
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
>	Vendors found to have committed fraud may no longer participate in LIHEAP				
	Other - Describe:				
	y of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

4058 Willows Road  * Address Line 1		
Address Line 2		
Address Line 3		
Alpine  * City	CA <u>*</u> State	91901 <b><u>*</u> Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		