### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance **Grantee Name:** MASHPEE WAMPANOAG TRIBE

**Report Name:** DETAILED MODEL PLAN (LIHEAP) Revision # 2

**Report Period:** 10/01/2019 to 09/30/2020

**Report Status:** Submission Accepted by CO (Revision #2)

### Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of Submission:  Plan		* 1.b. Frequency:  Annual		* 1.c. Consolidated Application/ Plan/Funding Request?  Explanation:  2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier:		:	* 1.d. Version:  Initial Resubmission Revision Update  State Use Only:  5. Date Received By State: 6. State Application Identifier:		
7. APPLICAN	T INE	DDMATION							
		shpee Wampan	noag Tribe						
			ion Number (EIN/TIN	):	* c. Organiz	ational D	UNS:	800431	913
* d. Address:					JI!				
* Street 1:		483 GREAT	NECK ROAD, SOUTH	I	Street 2:				
* City:		MASHPEE			County:		BAR	NSTAB	LE
* State:		MA			Province:				
* Country:		United States			* Zip / Po Code:	stal	02649 - 3707		
e. Organizatio	nal Uni	t:			ali-				
Department N Tribal Fuel A		e Dept.			Division Nar	ne:			
f. Name and co	ontact i	nformation of	person to be contacted	on matters in	volving this a	pplication	ı:		
Prefix:	* First Josep	Name:		Middle Name	::			* Last Rago	Name: -Adia
Suffix:	Title: Progr	am Analyst		Organization	nal Affiliation:				
* Telephone Number: 5084770208 Ext. 159	Fax Ni 50847	umber 771218		* Email: Josephine.RagoAdia@acf.hhs.gov					
* <b>8a. TYPE O</b> I: Indian/Nativ			ernment (Federally Rec	ognized)					
b. Addition	al Desci	ription:							
* 9. Name of I	ederal	Agency:							
				g of Federal Dor sistance Number					CFDA Title:
10. CFDA Num	bers and	l Titles	93568			Low-Inc	ome Ho	me Ene	rgy Assistance
11. Descriptiv		of Applicant's	Project						
12. Areas Affe			olk and Bristol County						

13. CONGRESSIONAL DISTRICT	TS OF:				
* a. Applicant		b. Program/Project:			
Attach an additional list of Program	n/Project Congressional Districts if ne	eded.			
14. FUNDING PERIOD:		15. ESTIMA	ATED FUNDING:		
<b>a. Start Date:</b> 10/01/2019	<b>b. End Date:</b> 09/30/2020		* a. Federal (\$):		
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE (	ORDER 12372 PROCESS?		
a. This submission was made ava	nilable to the State under the Executiv	e Order 123	72		
Process for Review on :					
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.			
c. Program is not covered by E.O	). 12372.				
* 17. Is The Applicant Delinquent C YES NO	On Any Federal Debt?				
Explanation:					
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)  **I Agree   Agree					
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
	itle of Authorized Certifying Official		18c. Telephone (area code, number and extension)		
Shakira Askew			18d. Email Address		
18b. Signature of Authorized Certif	fying Official		18e. Date Report Submitted (Month, Day, Year) 10/28/2019		

Attach supporting documents as specified in agency instructions.

### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation	
		Start Date	End Date
>	Heating assistance	10/01/2019	09/30/2020
>	Cooling assistance	05/01/2020	09/30/2020
>	Crisis assistance	10/01/2019	09/30/2020
	Weatherization assistance		

Provide further explanation for the dates of operation, if necessary

Applications are accepted and Sesonal benefits are awarded from October 1 - January 1. During that time if tribal members deplete thier seasonal benefit they can apply for their one-time emergency assistance. From January 1st -September 30th, Seasonal clients are still able to receive emergency assistance as well as any qualified tribal member that missed the deadline.

Due to updating tribal enrollment numbers funding was increased and now clients are able to recieve cooling assistance. In June 2019 clients were awarded a round 2 benefit .During the summer months it can get extremly hot and humid in New England. Given this option helped lower the chances of having an energy burden considering households keeping air conditioners and fans running.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	55.00%
Cooling assistance	10.00%

Carryover to the following federal fiscal year 0.00%  Administrative and planning costs 10.00%  Services to reduce home energy needs including needs assessment (Assurance 16) 5.00%  Used to develop and implement leveraging activities 0.00%  TOTAL 100.00%  Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)  1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:    Heating assistance   Cooling assistance     Weatherization assistance   Other (specify:) Emergency shut off prevention and extended heating assistance due to harsh weather, extreme summer temperature  Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8  1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? Yes No  If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.    Heating   Cooling   Crisis   Weatherization     Green   Yes No   Yes Yes No   Yes No   Yes Yes No   Yes Yes No   Yes Yes No   Yes	C•											
Administrative and planning costs    Survices to roduce home energy needs including needs assessment (Assurance 16)   S. 1005   Services to roduce home energy needs including needs assessment (Assurance 16)   S. 1005   Cred to develop and implement leveraging setivities   0.0006   DOTAL   100.3005   Alternate Use of Crisis Ansistance Funds, 2605(c)(1)(C)     1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:    Reating assistance   Cooling   Cooling assistance   Cooling	Cris	sis assistance						20.00%				
Administrative and planning costs  Services to reduce home energy needs including needs assessment (Assurance 16)  Services to reduce home energy needs including needs assessment (Assurance 16)  SORO  (Cost to develop and implement leveraging activities  (ODD)  Alternate Use of Crisis Assistance Funds, 2665(c)(1)(C)  L3. The funds received for winter crisis estimate that have not been expended by March 15 will be reprogrammed to:    Resting assistance   Cooling assistance   Other (speedlys) Emergency shot off prevention and extended beating assistance due to harsh weather, extended member received for winter crisis estimated in the left column below? (Cooling assistance attended tenting assistance of the following categories of benefits in the left column below? (Cooling assistance)   Other (speedlys) Emergency shot off prevention and extended beating assistance due to harsh weather, extended member received and answer questions L5 and L6.  Lategorical Eligibility, 2665(b)(2)(A) - Assurance 2, 2665(c)(1)(A), 2665(b)(8) - Assurance 8  L4 Do you consider homecholds categorically eligible if one homechold member receives one of the following categories of benefits in the left column below? (Cooling Crisis Weatherization (Pyes Cooling Cri	We	atherization assistance						0.00%				
Services to reduce home energy needs including needs assessment (Assurance 16)    1.000     1.000	Carryover to the following federal fiscal year						0.00%					
Total to develop and implement leveraging activities   0.00%      Other Crisis Assistance Funds, 2685(c/1)(C)      Alternate Use of Crisis Assistance Funds, 2685(c/1)(C)      Breating assistance   Cooling assistance that have not been expended by March 15 will be reprogrammed to:     Heating assistance   Other (specify) Emergency shat off prevention and extended heating assistance due to harsh weather, assistance that have not been expended by March 15 will be reprogrammed to:     Weatherization   V	Adı	Administrative and planning costs 10.00										
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)  1.3. The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:    Heating assistance	Ser	Services to reduce home energy needs including needs assessment (Assurance 16) 5.00										
Alternate Use of Crisis Assistance Funds, 2605(c)(L)(C)	Used to develop and implement leveraging activities							0.00%				
The funds reserved for winter crisis assistance   Cooling assistance	тота	L						100.00%				
Heating assistance   Cooling assistance	Alteri	nate Use of Crisis Assista	ance Fun	nds, 2605(c)(1)	)(C)							
Weatherization   Weathe	1.3 Tl	ne funds reserved for wi	nter crisi	is assistance tl	hat have not been expe	ended by March 15 wil	l be reprogrammed to	:				
assistance   extreme summer temperature		Heating assistance		Cooling assi	istance							
1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below?			~			ff prevention and extend	led heating assistance d	ue to harsh weather,				
If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.    If eating	Categ	orical Eligibility, 2605(t	o)(2)(A) -	· Assurance 2,	, 2605(c)(1)(A), 2605(b)	)(8A) - Assurance 8						
Heating Cooling Crisis Weatherization  FANF				orically eligibl	e if one household mer	nber receives one of th	e following categories	of benefits in the left				
EANF    © Yes	If you	answered "Yes" to que	stion 1.4	, you must co	mplete the table below	and answer questions	1.5 and 1.6.					
SSI					Heating	Cooling	Crisis	Weatherization				
SNAP    Program Name   Heating   Cooling   Crisis   Weatherization	TANF				⊙ Yes O No	C Yes C No	⊙ Yes O No	C Yes C No				
SNAP    Program Name   Heating   Cooling   Crisis   Weatherization	SSI				• Yes O No	O Yes O No	⊙ Yes O No	Oyes Ono				
Means-tested Veterans Programs  Program Name  Heating  Cooling  Crisis  Weatherization Other/Specify) 1  Program Name  Heating  Cooling  Crisis  Weatherization Other Noo  Yes No  If you answered without a direct annual application? Yes No  No Households from those not receiving other public assistance when determining eligibility and benefit amounts?  SNAP Nominal Payments  In Jesu answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  It pour answered "Yes" to questi	SNAP						<u> </u>	<u> </u>				
Program Name Heating Cooling Crisis Weatherization Other/Specify) 1		tostad Vatavana Buaguama	,									
Other Specify) 1	wieans	-tested veterans Frograms			<u> </u>	<u> </u>	<del></del>					
1.5 Do you automatically enroll households without a direct annual application?	0.7		Progra	am Name	Heating	Cooling	Crisis	Weatherization				
If Yes, explain:  1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts?  Benefit amounts are based on income and household size, not by categorically eligible households.  SNAP Nominal Payments  1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No  If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  1.7b Amount of Nominal Assistance: \$0.00  1.7c Frequency of Assistance  Once Per Year  Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income					00	00	00	0 0				
1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No  If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  1.7b Amount of Nominal Assistance: \$0.00  1.7c Frequency of Assistance  Once Per Year  Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?			oll housel	holds without			C Yes C No	C Yes C No				
If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  1.7b Amount of Nominal Assistance: \$0.00  1.7c Frequency of Assistance  Once Per Year  Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes 1.6 Ho when	you automatically enro , explain: ow do you ensure there i determining eligibility a	is no diffe	erence in the fit amounts?	a direct annual applic	ation? C Yes • No						
1.7b Amount of Nominal Assistance: \$0.00  1.7c Frequency of Assistance  Once Per Year  Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes 1.6 Ho when Benef	you automatically enro , explain: ow do you ensure there is determining eligibility a it amounts are based on in	is no diffe and benef acome an	erence in the fit amounts? d household si	a direct annual applic treatment of categoric ize, not by categorically	ation? C Yes  No	s from those not receiv					
Once Per Year   Once every five years   Other - Describe:     Ot	1.5 Do If Yes 1.6 Ho when Benef SNAF	you automatically enro , explain: ow do you ensure there is determining eligibility a it amounts are based on in Pominal Payments	is no diffe and benef acome and funds to	erence in the fit amounts? d household si	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
Once Per Year  Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you	you automatically enrous, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in Pominal Payments  o you allocate LIHEAP answered "Yes" to que	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
Once every five years  Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you  1.7b A	o you automatically enroll, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in Pominal Payments  oo you allocate LIHEAP answered "Yes" to que amount of Nominal Assi	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you  1.7b A	you automatically enrouse, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in a Nominal Payments  o you allocate LIHEAP answered "Yes" to que almount of Nominal Assistance	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you  1.7b A	you automatically enrouse, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in a Nominal Payments  o you allocate LIHEAP answered "Yes" to que almount of Nominal Assistance	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you  1.7b A	you automatically enrolling, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in a Nominal Payments  oo you allocate LIHEAP answered "Yes" to que amount of Nominal Assi requency of Assistance  Once Per Year	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?  Gross Income	1.5 Do If Yes  1.6 Ho when Benef  SNAF  1.7a I If you  1.7b A	you automatically enrouse, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in the Post Nominal Payments on you allocate LIHEAP answered "Yes" to que amount of Nominal Assistance once Per Year  Once every five years	is no difference and the state of the state	erence in the state of the stat	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP	ally eligible households.  Phouseholds? C Yes	s from those not receiv					
Gross Income	1.5 Do If Yes  1.6 He when Benef  SNAF  1.7a I If you  1.7c F	you automatically enrol, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in Polyments  oyou allocate LIHEAP answered "Yes" to que almount of Nominal Assistance  Once Per Year  Once every five years  Other - Describe:	is no different benefit of the stance:	erence in the state amounts?  It amounts?  It household since a nomine a, you must p  \$0.00	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP rovide a response to qu	ally eligible households.  Phouseholds? © Yes  uestions 1.7b, 1.7c, and	From those not received No.					
	1.5 Do If Yes  1.6 He when Benef  SNAF  1.7a I  If you  1.7b A  1.7c F	you automatically enrol, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in a Nominal Payments  o you allocate LIHEAP answered "Yes" to que amount of Nominal Assi requency of Assistance  Once Per Year  Once every five years  Other - Describe:	is no different benefit of the stance:	fit amounts? Id household si  oward a nomin a, you must p \$0.00	a direct annual applic treatment of categorically ize, not by categorically nal payment for SNAP rovide a response to qu	ally eligible households.  Phouseholds? © Yes  uestions 1.7b, 1.7c, and	From those not received No.					
▼ Net Income	1.5 Deter	you automatically enrol, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in Polyments  oyou allocate LIHEAP answered "Yes" to que amount of Nominal Assistance  Once Per Year  Once every five years  Other - Describe:  How do you confirm that mination of Eligibility -	is no different benefit of the stance:	erence in the offit amounts? Id household si  oward a nomin a, you must p \$0.00	a direct annual application of categorical states and the categorical states are specifically and payment for SNAP rovide a response to quite a re	ally eligible households.  Phouseholds? © Yes  uestions 1.7b, 1.7c, and	No 1.7d.					
	1.5 Deter	you automatically enrol, explain:  ow do you ensure there is determining eligibility a sit amounts are based on in Pominal Payments  oyou allocate LIHEAP answered "Yes" to que amount of Nominal Assistance  Once Per Year  Once every five years  Other - Describe:  How do you confirm that mination of Eligibility - a determining a househouse.	is no different benefit of the stance:	erence in the offit amounts? Id household si  oward a nomin a, you must p \$0.00	a direct annual application of categorical states and the categorical states are specifically and payment for SNAP rovide a response to quite a re	ally eligible households.  Phouseholds? © Yes  uestions 1.7b, 1.7c, and	No 1.7d.					

1.9. 8	select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP					
>	Wages					
>	Self - Employment Income					
~	Contract Income					
	Payments from mortgage or Sales Contracts					
<b>~</b>	Unemployment insurance					
~	Strike Pay					
~	Social Security Administration (SSA ) benefits					
	☐ Including MediCare deduction					
<b>&gt;</b>	Supplemental Security Income (SSI )					
~	Retirement / pension benefits					
<b>~</b>	General Assistance benefits					
<b>&gt;</b>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
	Rental income					
<b>&gt;</b>	Income from employment through Workforce Investment Act (WIA)					
>	Income from work study programs					
>	Alimony					
	Child support					
>	Interest, dividends, or royalties					
<b>&gt;</b>	Commissions					
	Legal settlements					

	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
>	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	In collecting net income, gross income is calculated as a guide.
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 2 - Heating Assistance					
Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate the income eligibility threshold used for the	ne heating c	omponent:			
Add Household size		Eligibility Guideline	Eligibility Thresho	old	
1 All Household Sizes		State Median Income		60.00%	
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?	C Yes	€ No			
2.3 Check the appropriate boxes below and describe the	policies for	each.			
Do you require an Assets test ?	C Yes	⊙ No			
Do you have additional/differing eligibility policies for:					
Renters?	C Yes	⊙ No			
Renters Living in subsidized housing ?	CYes	⊙ <sub>No</sub>			
Renters with utilities included in the rent ?	• Yes	C No			
Do you give priority in eligibility to:					
Elderly?	Cyes	⊙ <sub>No</sub>			
Disabled?	CYes	⊙ <sub>No</sub>			
Young children?	C Yes	<b>⊙</b> No			
Households with high energy burdens ?	CYes	<b>⊙</b> No			
Other? Veterans	C Yes	<b>⊙</b> No			
Explanations of policies for each "yes" checked above:					
Tribal members whose heat is included in the tribal landlords of tribal low income apartment buil elegiable households.		ot qualify for the program because they do not IHEAP assistance they are eligable to do so, w			
Determination of Benefits 2605(b)(5) - Assurance 5, 260					
2.4 Describe how you prioritize the provision of heating	assistance t	ovulnerable populations,e.g., benefit amoun	ts, early application perio	ods, etc.	
We offer home visit services to homebound tribal members as needed in order to assist and complete their application process. Also, the lower the total household income, the higher the fuel assistance benefits. In establishing the tribes 2019-2020 benefit matrix, we reviewed the 2019-2020 LIHEAP IM on SMI.					
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):					
<b>✓</b> Income					
Family (household) size					
Home energy cost or need:					
Fuel type					
Climate/region					
☐ Individual bill					

Dwelling type						
Energy burden (% of incom	e spent on home energy)					
Energy need						
Other - Describe:						
			·			
Benefit Levels, 2605(b)(5) - Assurance 5,	2605(c)(1)(B)					
2.6 Describe estimated benefit levels for	FY 2020:					
Minimum Benefit	\$600	Maximum Benefit	\$1,500			
2.7 Do you provide in-kind (e.g., blanket	s, space heaters) and/or other fo	orms of benefits? • Yes No				
If yes, describe.						
Based on the severity of weather conditions we will provide emergency air conditions/fans, winter space heaters, or blankets to fuel assistance clients.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Secti	on 3 - (	Cooling Assistance		
Eligibility, 2605(	(c)(1)(A), 2605 (b)(2) - Assurance 2				
3.1 Designate Th	ne income eligibility threshold used for th	ne Cooling	component:		
Add	Household size		Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	6	60.00%
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	C Yes	€ No		
3.3 Check the ap	propriate boxes below and describe the	policies for	each.		
Do you require a	an Assets test ?	C Yes	⊙ No		
Do you have add	litional/differing eligibility policies for:	7			
Renters?		C Yes	<b>⊙</b> No		
Renters Li	ving in subsidized housing ?	C Yes	⊙ No		
Renters wi	ith utilities included in the rent ?	C Yes	⊙ No		
Do you give prio	ority in eligibility to:	•			
Elderly?		Cyes	⊙ No		
Disabled?		Cyes	⊙ No		
Young chil	ldren?	C Yes	<b>⊙</b> No		
Household	s with high energy burdens ?	C Yes	<b>⊙</b> No		
Other?		C Yes	⊙ No		
Explanations of	policies for each "yes" checked above:				
3.4 Describe how	y you prioritize the provision of cooling a	assistance to	ovulnerable populations,e.g., benefit amount	s, early application periods	s, etc.
In	the event of an energy crisis priority is giv	en to vulner	rable populations first.		
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)			
3.5 Check the va	riables you use to determine your benefi	it levels. (C	heck all that apply):		
<b>✓</b> Income					
Family (ho	usehold) size				
W Home energy cost or need:					
<b>✓</b> Fuel type					
Climate/region					
Individual bill					
Dwe	elling type				
Ene	rgy burden (% of income spent on home	energy)			
Energy need					

Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2	020:							
Minimum Benefit	\$700	Maximum Benefit	\$1,000					
3.7 Do you provide in-kind (e.g., fans, air con	ditioners) and/or other form	ns of benefits? O Yes O No						
If yes, describe.								
If any of the above questions re the fields provided, attach a do			could not be made in					

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE						
Eligibility - 2604	e(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide your	· LIHEAP program's definition for determining a cri	sis.				
	client is determined to be in crisis if they have received a coning equipment has casued them to be unable to heat the		1/4 tank of heating fuel, or			
4.3 What constitu	utes a <u>life-threatening crisis?</u>					
A) experienci	client is determined to be in a life threatening crisis if an Household that need electricity for medically prescribed ing post medical procedures, D) Households experiencing two and/or have medical conditions, F) Households that	d equipment/devices, B) Mediccation that nee g temperatures below 40 degrees fahreinheit.	, E)Households with children under			
Crisis Requirem	ent, 2604(c)					
4.4 Within how r	many hours do you provide an intervention that will	resolve the energy crisis for eligible househ	olds? 48Hours			
4.5 Within how r situations? 18Ho	many hours do you provide an intervention that will tours	resolve the energy crisis for eligible househ	olds in life-threatening			
Crisis Eligibility	, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	€ Yes C No				
4.7 Check the ap	propriate boxes below and describe the policies for e	ach				
Do you require a	an Assets test ?	C Yes O No				
Do you give prio	ority in eligibility to :	Щ				
Elderly?		⊙ Yes O No				
Disabled?		⊙ Yes ONo				
Young Chi	Young Children?					
Household	Households with high energy burdens?					
Other? Ve	eterans	€ Yes C No				
In Order to rece	ive crisis assistance:	-T-				
Must the h empty tank?	nousehold have received a shut-off notice or have a ne	ar Yes O No				
Must the h	ousehold have been shut off or have an empty tank?	• Yes • No				
Must the h	ousehold have exhausted their regular heating benef	it? O Yes O No				
Must rente	ers with heating costs included in their rent have	○ Yes ⓒ No				

Must heating/o	cooling be medically necessary?	C Yes O No			
Must the house equipment?	• •				
Other?		C Yes ⊙ No			
Do you have addition	Do you have additional / differing eligibility policies for:				
Renters?		○ Yes • No			
Renters living	in subsidized housing?	C Yes <b>⊙</b> No			
Renters with u	tilities included in the rent?	• Yes O No			
Explanations of police	cies for each "yes" checked above:				
Vulner come first serv containing vul	re basis, any applications received from households connerable individuals.	g children ( under 5), and veterans.  pplications. This means that although applications are processed on a first taining vulnerable populations, are processed before any application not ermination or client must have less than a 1/4 of a tank remaining. We do not			
service clients	that have heat included in their rent				
Determination of Be	nefits				
4.8 How do you hand	lle crisis situations?				
<b>V</b>	Separate component				
	Fast Track				
	Other - Describe:				
We require the same information as on our seasonal applications, but expedite the approval and action times to be less than 48 hours for a crisis and less than 18 hours for life threatening emergencies to be addressed. Current clients are not required to submit additional information except for a shut-off notice and a description of the emergency, including how and why the emergency occurred.					
	÷	except for a shut-off notice and a description of the emergency, including			
4.9 If you have a sep	÷				
4.9 If you have a sep	how and why the emergency occurred.				
4.9 If you have a sep	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount required.				
	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount require the benefits are equal to the current market prexceed \$500.00.	ance benefits?  quired to restore heating service to the client. In the case of deliverable fuel,			
Crisis Requirements	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market pr exceed \$500.00.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to			
Crisis Requirements 4.10 Do you accept a	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market prexceed \$500.00.	ance benefits?  quired to restore heating service to the client. In the case of deliverable fuel,			
Crisis Requirements 4.10 Do you accept a  Yes No 1	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application 4.11 Do you provide	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.  Trently service our Tribal Members from the five counties that are homebound.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application 4.11 Do you provide	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount require the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.  Explain.  Trently service our Tribal Members from the five counties that are homebound.  individuals who are physically disabled the means the story of the crisis benefits without leaving their homes?	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application  4.11 Do you provide  Submit application  Yes No 1	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount require the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.  Explain.  Trently service our Tribal Members from the five counties that are homebound.  individuals who are physically disabled the means the story of the crisis benefits without leaving their homes?	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application  4.11 Do you provide  Submit application  Yes No 1	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market pr exceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a  Explain.  Trently service our Tribal Members from the five counts that are homebound.  individuals who are physically disabled the means the sites of the crisis benefits without leaving their homes?  If No, explain.  at which applications for crisis assistance are acceptable.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application  4.11 Do you provide  Submit application  Yes No 1  Travel to the sites	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount require the benefits are equal to the current market prexceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a Explain.  Trently service our Tribal Members from the five counts that are homebound.  individuals who are physically disabled the means the instance of the crisis benefits without leaving their homes?  If No, explain.  at which applications for crisis assistance are acceptif No, explain.	uired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application  4.11 Do you provide  Submit application  Yes No 1  Travel to the sites  Yes No 1  If you answered "No	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market pr exceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a  Explain.  Trently service our Tribal Members from the five counting that are homebound.  individuals who are physically disabled the means the site for crisis benefits without leaving their homes?  If No, explain.  at which applications for crisis assistance are accept of No, explain.  "to both options in question 4.11, please explain alto."	unired to restore heating service to the client. In the case of deliverable fuel, ice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?  The geographically accessible to all households in the area to be served?			
Crisis Requirements 4.10 Do you accept a  Yes No 1  We cur for application  4.11 Do you provide  Submit application  Yes No 1  Travel to the sites  Yes No 1  If you answered "No disabled?  Benefit Levels, 26050	how and why the emergency occurred.  arate component, how do you determine crisis assist  Amount to resolve the crisis.  Other - Describe:  The benefits amount is the amount req the benefits are equal to the current market pr exceed \$500.00.  , 2604(c)  pplications for energy crisis assistance at sites that a  Explain.  Trently service our Tribal Members from the five counting that are homebound.  individuals who are physically disabled the means the site for crisis benefits without leaving their homes?  If No, explain.  at which applications for crisis assistance are accept of No, explain.  "to both options in question 4.11, please explain alto."	puired to restore heating service to the client. In the case of deliverable fuel, fice of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service at our Mashpee Wampanoag Office (walk-ins) and arrange home visits to:  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?  The service of 100 gallons of heating oil and can be applied to any fuel type, not to are geographically accessible to all households in the area to be served?			

Summer Crisis \$500.00 maximum benefit	it					
Year-round Crisis \$500.00 maximum benef	ät					
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans	) and/or othe	er forms of benefits?			
<b>⊙</b> Yes <b>○</b> No If yes, Describe						
If needed and available, we will provide	de blankets o	r space heate	ers to assist clients to stay warm until their cri	sis is resolved		
4.14 Do you provide for equipment repair or repla	cement usir	ng crisis fund	ds?			
⊙ Yes ○ No						
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.				
4.15 Check appropriate boxes below to indicate type	pe(s) of assis	stance provi	ded.			
	Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair			▼			
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with en	nforce a mo	ratorium on	shut offs?			
C Yes O No						
If you responded "Yes" to question 4.16, you must	t respond to	question 4.1	17.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
	f any of the above questions require further explanation or clarification that could not be made in he fields provided, attach a document with said explanation here.					

Page 14 of 49

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)	o(A), 2605(b)(2) - Assur	rance 2		
5.1 Designate the inco	ome eligibility thresho	d used for the Weatheri	zation component	
Add	Househo	ld Size	Eligibility Guideline	Eligibility Threshold
1				0.00%
<b>5.2 Do you enter into</b> No	an interagency agreer	nent to have another gov	vernment agency administer a WEATF	HERIZATION component? O Yes
5.3 If yes, name the a	gency.			
5.4 Is there a separat	e monitoring protocol	for weatherization? C	Yes ONo	
WEATHERIZATIO				
		HEAP weatherization? (	Check only one.)	
Entirely under	LIHEAP (not DOE) r	ules		
Entirely under	DOE WAP (not LIHE	(AP) rules		
Mostly under I	LIHEAP rules with the	following DOE WAP ru	tle(s) where LIHEAP and WAP rules of	liffer (Check all that apply):
Income T	Threshold			
	ization of entire multi- become eligible within		is permitted if at least 66% of units (5	50% in 2- & 4-unit buildings) are
Weatheri care facilities).	ize shelters temporaril	y housing primarily low	income persons (excluding nursing ho	mes, prisons, and similar institutional
Other - D	Describe:			
Mostly under I	OOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rules	differ (Check all that apply.)
Income T	Threshold			
Weatheri	ization not subject to I	OOE WAP maximum sta	tewide average cost per dwelling unit.	
Weatheri	ization measures are n	ot subject to DOE Saving	gs to Investment Ration (SIR ) standar	rds.
Other - D	Other - Describe:			
Eligibility, 2605(b)(5)	) - Assurance 5			
5.6 Do you require an	n assets test?	C Yes C No		
5.7 Do you have addi	tional/differing eligibil	ity policies for :		
Renters		O Yes O No		
Renters living i housing?	in subsidized	O Yes O No		
5.8 Do you give prior	ity in eligibility to:			
Elderly?		C Yes C No		
Disabled?		O Yes O No		

Young Children?	C Yes C No		
House holds with high energy burdens?	O Yes O No		
Other?	C Yes C No		
If you selected "Yes" for any of the option below.	ons in questions 5.6, 5.7, or 5.8,	ou must provide further explanation of these policies in the text field	
Benefit Levels			
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditu	re per household? O Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (L)  5.11 What LIHEAP weatherization mea		ll categories that apply.)	
Weatherization needs assessment	ts/audits	Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifica	tions/ repairs	Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ re	pairs	Water Heater	
Water conservation measures	Water conservation measures Cooling system replacement		
Compact florescent light bulbs		Other - Describe:	
If any of the above question the fields provided, attach a	•	anation or clarification that could not be made in explanation here.	

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: | Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. | Publish articles in local newspapers or broadcast media announcements. | Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. | Mass mailing(s) to prior-year LIHEAP recipients. | Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. | Execute interagency agreements with other low-income program offices to perform outreach to target groups. | Other (specify):

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 Ho	1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
If you s	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  3.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
3.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
3.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
	5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization				Weatherization	
	ho determines client eligibility?					
	.5b Who processes benefit payments to gas and lectric vendors?					
	3.5c who processes benefit payments to bulk fuel rendors?					
	5.5d Who performs installation of weatherization neasures?					

	ny of your LIHEAP components are not centrally-administered by a state agency, you must plete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 WI	hat is your process for selecting local administering agencies?
8.7 Ho	ow many local administering agencies do you use?
8.8 Ha	
8.9 If s	so, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	ny of the above questions require further explanation or clarification that could not be made ne fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating Cooling O Yes O No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? A letter is mailed to the client stating that they are approved for assistance. Then they are mailed another letter once the payment check is mailed to their vendor which states the client's total benefit amount, the amount paid, name of the vendor, the date the check was mailed, and any additional funds remaining from their LIHEAP benefits. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? We contact the customer and company when receiving the required invoice for delivery to make sure payment requirements are accurate. Most vendors willingly put a promissionary "note" on the account that can be referenced by the client or by the company showing that the Tribe will be paying a portion of their heating bill 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP We have vendors contracts that ensure fair treatment for our LIHEAP clients. If a vendor is found to have treated a LIHEAP client adversely or unfairly, the tribe would then sever its contract with the vendor and no longer issue payments or refer clients to that vendor for 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?  We keep a log on our computer spreadsheet with a secured password required to enter the system. Our finance department and grant management officer, whose job is to track all grant programs, inputs revenue and expenses into our ABILA accounting system, which we access monthly to balance our coordinators tracking with finance's records. We also have an annual audit performed.					
Audit Process	:				
10.2. Is your I		lited annually under the Single Audit	Act and OMB Circular A - 133?	4	
		_	or reportable condition cited in the A	-	
No Findings	<b>V</b>				
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
	f Local Administering		administering agencies/district offices	s?	
Select all that					
		<del>-</del>	udit in compliance with Single Audit	Act and OMB Circular A-133	
		ices are required to have an annual a	its are reviewed by Grantee as part o	f compliance process.	
		nd program monitoring of local agence	<u> </u>	r compliance processi	
Compliance M	<b>Monitoring</b>				
10.5. Describe that apply	the Grantee's strateg	ies for monitoring compliance with t	he Grantee's and Federal LIHEAP po	olicies and procedures: Select all	
Grantee empl	oyees:				
<b>✓</b> Inte	rnal program review				
<b>✓</b> Dep	artmental oversight				
	ondary review of invoi	ces and payments			
<b>✓</b> Oth	er program review me	echanisms are in place. Describe:			
	We also have an annua	l audit performed by a certified auditor			
Local Admini	Local Administering Agencies / District Offices:				

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
The tribe administers its own funds and does not outsource to administering agencies or district offices.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? None
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? None
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 11: Timely and Meaningful P	ublic Participa	tion, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of Select all that apply.	of your LIHEAP plan?	
✓ Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for comment		
Hard copy of plan is available for public view and comme	nt	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
We made no changes to our LIHEAP plan as a result of the changes  Public Hearings, 2605(a)(2) - For States and the Commonwealth of	• •	, as there were no request or suggestions made for
11.3 List the date and location(s) that you held public hearing(s) on	the proposed use and di	stribution of your LIHEAP funds?
	Date	Event Description
1		
11.4. How many parties commented on your plan at the hearing(s)?	•	
11.5 Summarize the comments you received at the hearing(s).		
11.6 What changes did you make to your LIHEAP plan as a result o	of the comments received	d at the public hearing(s)?
If any of the above questions require further e the fields provided, attach a document with sa	-	

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? None
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? None
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

### 12.4 Describe your fair hearing procedures for households whose applications are denied.

If an application is denied for any reason, the applicant may appeal the decision in writing within 30 days. The written appeal is forwarded to the director who will then hold a formal hearing and review within 14 days from receiving the appeal letter. The Tribal Administrator, Director, LIHEAP Coordinator, Applicant and any witnesses or advisors to the applicant may be present. A final decision will be made within 5 business days of the appral hearing. Any further appeals to a final appeal must be present to Tribal Council and or the Tribal Peace Makers.

### 12.5 When and how are applicants informed of these rights?

The fair hearing procedures are described in our LIHEAP policies and procedures manual available any time to all tribal members and is attached to all award and denial letters.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The client has the right to request a fair hearing in writing, based on the the Fair Hearing Rights and Appeal Procedures, if they feel their application was not acted on in a timely manner.

### 12.7 When and how are applicants informed of these rights?

The information is included in the application packet that all applicants receive, is posted in the LIHEAP office and is included in all award and deniial letters sent to clients

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We refer tribal members to local agencies that offer energy effeciency workshops and coordinate energy assissments on home to evaluate what needs to be done to lower our clients energy costs. Some agencies offer free labor and or matrerials to our clients in order to assist them with repairs and or more effecient equipment.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We budget the maxium 5% at the begining of the year towards these activities and use our funds tracking programs to make sure that we do not go over the 5% allowed. Any expenses beyond the budgeted 5% will be covered by private funding

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Certain vendors offer diccount rate for clients on LIHEAP. Savings were shown on our clients heating and utility bills and were found directly at the bottom of their bills. Clients saved an average of \$20.00 per month on their heating bill and some saved much more.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? N/a

13.6 How many households received these services? N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 14:Leveraging Incentive Program, 2607(A)**

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
Biannually					
As needed	=				
Other - Describe:					
Employees are provided with policy manual					
Other-Describe: Employees attend LIHEAP conferences, training seminars, webinars and teleconferences when offered and as needed for training and updates in law, policies or requirements					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
On-site training					
How often?					
Annually					
Biannually					
✓ As needed					
Other - Describe:					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
✓ As needed					

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
<b>⊙</b> Yes	
C <sub>No</sub>	
If any of the above questions require further explanation or clarification that cou	ld not be made in
the fields provided, attach a document with said explanation here.	id not be made in

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms availab	a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reportin	ng							
Dedicated Fraud Repo	edicated Fraud Reporting Hotline							
Report directly to local	eport directly to local agency/district office or Grantee office							
Report to State Inspect	Report to State Inspector General or Attorney General							
Forms and procedures	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse							
Other - Describe:	Other - Describe:							
LIHEAP Coordinator checks tribal enrollment staus, confirms account balance from heating vendors, and cross-references clients with local agencies that provide LIHEAP in order to prevent and detect fraud and double dipping. The LIHEAP application also includes a document that requires that the applicant swear that all of the information contained is true and accurate and to the best of their knowledge, and must be signed and dated by the applicant								
b. Describe strategies in place for a	advertising the above-referenced res	ources. Select all that apply						
Printed outreach mater	rials							
Addressed on LIHEAP	Addressed on LIHEAP application							
<b>✓</b> Website								
Other - Describe:	Other - Describe:							
17.2. Identification Documentation Requirements								
a. Indicate which of the following t	a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							
Collected from Whom?  Type of Identification Collected								
Type of Identification Concered	Applicant Only	All Adults in Household	All Household Members					
Social Security Card is photocopied and retained	Required	Required	Required					
	Requested	Requested	Requested					
Social Security Number (Without actual Card)	Required	Required	Required					
	Requested	Requested	Requested					

card (i.e.	ernment-issued identification l : driver's license, state ID, pal ID, passport, etc.)	>	Required  Requested		<b>&gt;</b>	Required  Requested		<b>✓</b>	Required Requested	
	Other		Applicant Only Required	Applicant Or Requested	- 1	All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										
b. D	b. Describe any exceptions to the above policies.									
17.3	3 Identification Verification									
	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						Select all that			
L	Verify SSNs with Social Se	curi	ty Administration							
	Match SSNs with death re-	cord	s from Social Secur	ity Administr	atio	n or state agency				
	Match SSNs with state elig	ibili	ty/case managemen	t system (e.g.,	SNA	AP, TANF)				
	Match with state Departm	ent (	of Labor system							
L	Match with state and/or fe	dera	l corrections system	1						
L	Match with state child sup	port	system							
	Verification using private	softv	vare (e.g., The Wor	k Number)						
٧	In-person certification by	taff	(for tribal grantees	only)						
٧	Match SSN/Tribal ID num	ber	with tribal databas	e or enrollme	nt re	cords (for tribal g	grantees only)			
Other - Describe:										
17.4. Citizenship/Legal Residency Verification										
	What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.									
Ļ	Clients sign an attestation	of o	itizenship or legal	residency						
	Client's submission of Social Security cards is accepted as proof of legal residency									
Ļ	Noncitizens must provide documentation of immigration status									
Ļ	Citizens must provide a copy of their birth certificate, naturalization papers, or passport									
Ļ	Noncitizens are verified through the SAVE system									
	Tribal members are verif	ied t	hrough Tribal enro	ollment record	ls/Tr	ibal ID card				
	Other - Describe:									
_	5. Income Verification									
_	at methods does your agency u		-			all that apply.				
٧	1	inco	me for all adult ho	isehold memb	oers					
	Pay stubs									
$\vdash$	Social Security award letters									
$\vdash$	Bank statements									
$\vdash$	Tax statements									
	Zero-income statements									
_	✓ Unemployment Insurance letters									
	Other - Describe:									

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
Unier - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
✓ Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Clients must authorize information exchange with outside agencies, I.e. utilility and heating vendors on the clients behalf.
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments

Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
We do not purchase from fuel providers
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
The tribe retains the right to request repayment of improperly aquired payments and disqualifies client from further assistance.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
  - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

483 Great Neck Road South  * Address Line 1			
Address Line 2			
Address Line 3			
Mashpee * City	Ma * State	02649 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

- (1) use the funds available under this title to--
  - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
    - (B) intervene in energy crisis situations;
  - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
  - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

## (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		