## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance Grantee Name: MASHPEE WAMPANOAG TRIBE Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of S	ubmission:	* 1.b. Frequency:  • Annual		* 1.c. Consolic Application/P		ng Request?		* 1.d. Version:  Initial Resubmission
				Explanation:				Revision Update
				2. Date Receiv	ed:		5	State Use Only:
				3. Applicant I	dentifier:			
				4a. Federal Entity Identifier:				5. Date Received By State:
				4b. Federal Award Identifier:				6. State Application Identifier:
7. APPLICANT	INFORMATION							
* a. Legal Name	e: Mashpee Wampanoag	Γribe						
* b. Employer/T	Taxpayer Identification N	Number (EIN/TIN): 142	2001428	* c. Organizat	ional DUN	NS: 800431	1913	
* d. Address:				11:				
* Street 1:	483 GREAT N	ECK ROAD, SOUTH		Street 2:				
* City:	MASHPEE			County:		BARNST	ABLE	
* State:	* State: MA			Province:				
* Country:	United States			* Zip / Post	al Code:	02649 - 37	707	
e. Organization	al Unit:							
	Department Name: Tribal Fuel Assistance Dept.  Division Name:							
f. Name and con	ntact information of pers	on to be contacted on ma	tters involving tl	nis application:				
Prefix:	* First Name: Joanne		Middle Name:				Last N	ame:
Suffix:	Title: LIHEAP Administrator		Organizational	nal Affiliation:				
* Telephone Number: 5084770208 Ext. 182	Fax Number 5084771218		* Email: jfrye@mwtribe	pe.com				
* 8a. TYPE OF I: Indian/Native	APPLICANT: American Tribal Governm	ent (Federally Recognized	1)					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:					CFDA Title:
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home Er	nergy 1	Assistance
11. Descriptive	Title of Applicant's Proje	ect						
	ted by Funding: mouth, Suffolk, Norfolk a	nd Bristol County						
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/P	roject:			

Attach an additional list of Program/Pro	oject Congressional Districts if needed.		
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:	
a. Start Date: 10/01/2016	<b>b. End Date:</b> 09/30/2017	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?	
a. This submission was made availab	le to the State under the Executive Order	12372	
Process for Review on :			
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.	
c. Program is not covered by E.O. 12	372.		
* 17. Is The Applicant Delinquent On A C YES NO	ny Federal Debt?		
Explanation:			
accurate to the best of my knowledge. I	also provide the required assurances** a	of certifications** and (2) that the statement and agree to comply with any resulting term al, civil, or administrative penalties. (U.S. C	s if I accept an award. I am aware that
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is contained in the announcem	ent or agency specific instructions.
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. Telephone (area code,	number and extension)
Joanne Frye		18d. Email Address jfrye@mwtribe.com	
18b. Signature of Authorized Certifying	Official	<b>18e. Date Report Submitted</b> 09/02/2016	d (Month, Day, Year)
Attach supporting docun	nents as specified in agenc	y instructions.	

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 05/01/2017 Heating assistance V Cooling assistance Crisis assistance 10/01/2016 09/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 65.00% Cooling assistance 0.00% Crisis assistance 10.00% Weatherization assistance 0.00% 10.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 5.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:												
	Heating assistance	e		Cooling assistance	;							
	Weatherization assistance		>	Other (specify:) E temperature	merg	ency shut off preven	tion a	nd extended heating	assist	ance due to harsh we	ather,	extreme summer
Cata		) (05(L)(2)	(4)	2 2(05(-)	(1)(A	) 2605(h)(9A) A		0				
	<u> </u>			assurance 2, 2605(c)								
	you consider hou No	seholds ca	ategori	cally eligible if one	house	ehold member recei	ves o	ne of the following c	atego	ories of benefits in th	ie left	column below? U
If you	answered "Yes" t	o questio	n 1.4, y	ou must complete t	he ta		er qu		1	Out to	1	W41
TANF					0	Heating Yes ONo	0	Yes O No	0	Yes O No	0	Weatherization Yes O No
SSI			O Yes O No		+-	C Yes C No		Yes O No	-	Yes O No		
SNAP	SNAP		0	Yes O No	0	O Yes O No		C Yes C No		C Yes C No		
Means	-tested Veterans Pro	grams			0	Yes O No	0	Yes O No	0	Yes O No	0	Yes O No
			Pr	ogram Name		Heating		Cooling		Crisis		Weatherization
Other(	Specify) 1					C Yes C No		C Yes C No		C Yes C No		C Yes C No
1.5 De	you automatically	y enroll ho	ouseho	lds without a direct	annı	ıal application? 🗖	Yes	<b>⊙</b> No				
If Yes	s, explain:											
	ow do you ensure t mining eligibility a				nt of	categorically eligibl	e hou	seholds from those	not r	eceiving other publi	c assi	stance when
	Nominal Payments		1 4			CNADA AA	100	lv Av				
				ard a nominal payn								
	Amount of Nomina				resp	onse to questions 1.	70, 1	./c, and 1./d.				
1.7c F	requency of Assist	ance										
	Once Per Year											
	Once every five y	ears										
	Other - Describe:	:										
1.7d I	How do you confirm	n that the	house	hold receiving a no	minal	payment has an er	ergy	cost or need?				
Deteri	mination of Eligibili	ity - Count	table Ir	ncome								
1.8. Iı	n determining a ho	usehold's	incom	e eligibility for LIH	EAP,	do you use gross ir	ıcom	e or net income ?				
	Gross Income											
>	Net Income											
1.9. S	elect all the applica	able forms	s of co	ıntable income used	l to d	etermine a househo	ld's i	ncome eligibility for	LIH	EAP		
>	Wages											
>	Self - Employmer	nt Income										
>	Contract Income											
>	Payments from m	ortgage o	or Sale	s Contracts								
	Unemployment ir	surance										

<b>V</b>	
>	Strike Pay
>	Social Security Administration (SSA ) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
>	Income from work study programs
>	Alimony
	Child support
>	Interest, dividends, or royalties
>	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds

>	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
If ar	ny of the above questions require further explanation or clarification that could not be made in the fields provided,

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Sec	tion 2 -	Heating Assistance			
Eligibility, 2605(b)(						
2.1 Designate the in	ncome eligibility threshold used for the heatin	g componen	net:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
2.2 Do you have ad HEATING ASSITA	ditional eligibility requirements for NCE?	⊙ Yes (	O No			
2.3 Check the appr	opriate boxes below and describe the policies	for each.				
Do you require an	Assets test ?	C Yes	● No			
Do you have additi	onal/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Livi	ng in subsidized housing ?	C Yes	⊙ No			
Renters with	utilities included in the rent ?	⊙ Yes (	O <sub>No</sub>			
Do you give priorit	y in eligibility to:	<u>JI</u>				
Elderly?		• Yes	○ No			
Disabled?		• Yes	O <sub>No</sub>			
Young childr	ren?	• Yes	Ō No			
Households v	with high energy burdens ?	• Yes	O <sub>No</sub>			
Other? Vete	rans	⊙ Yes (	○ <sub>No</sub>			
Explanations of po	licies for each "yes" checked above:					
Additional eligibilit	y requirements are that they pay for heat in addit	ion to rent				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.4 Describe how y	ou prioritize the provision of heating assistan	ce tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.		
to 30 days before the	2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.  Vulunerable population (elderly, families with small children, disabled, high energy burden households, and veterans are allowed to apply early and receive pre-approval up to 30 days before the normal winter season applications period. Payment benefits are issued to the prioritized households first. We also offer ho, me visit services to homebound tribal members as needed in order to assist and complete their application process. Also, the lower the total household income, the higher the feul assistance benefits					
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all	that apply):			
<b>✓</b> Income						
Family (house	ehold) size					
<b>✓</b> Home energy	cost or need:					
✓ Fuel ty	ype					
Clima	te/region					
Indivi	dual bill					
Dwelli	ng type					

Energy burden (% of income spent on home energy)					
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$500	Maximum Benefit	\$1,000		
2.7 Do you provide in-kind (e.g., blankets, space heaters)	and/or other forms of	f benefits? • Yes O No			
If yes, describe.					
Based on private funding and need, we will provide emergec	ny air conditions, spac	re heaters, or blankets to fuel assisitance clients			
If any of the above questions require furth	•	or clarification that could not be made in the	ne fields provided,		

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Sec	ction 3 -	Cooling Assistance					
	(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The	income eligibility threshold used for the Cool	ling compone	enet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have ad COOLING ASSITA	Iditional eligibility requirements for ANCE?	O Yes	⊙ No					
3.3 Check the appr	ropriate boxes below and describe the policies	-						
Do you require an	Assets test ?	C Yes	⊙ No					
Do you have additi	ional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters Livi	ng in subsidized housing ?	C Yes	⊙ No					
Renters with	utilities included in the rent ?	• Yes	O No					
Do you give priorit	ty in eligibility to:							
Elderly?		⊙ Yes (	O No					
Disabled?		• Yes	Yes ONo					
Young childs	ren?	⊙ Yes (	O No					
Households v	with high energy burdens ?	⊙ Yes (	O No					
Other? Vete	erans	⊙ Yes (	O <sub>No</sub>					
Explanations of po	olicies for each "yes" checked above:							
They are served firs	;t							
3.4 Describe how y	ou prioritize the provision of cooling assistar	ace tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.				
They are served firs	rt							
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	)						
3.5 Check the varia	ables you use to determine your benefit levels	s. (Check all	that apply):					
<b>✓</b> Income								
Family (house	ehold) size							
<b>✓</b> Home energy	y cost or need:							
✓ Fuel ty	ype							
Clima	nte/region							
Indivi	idual bill							
Dwelli	ing type							
Energ	y burden (% of income spent on home energ	y)						

Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or ot	her forms of ber	nefits? • Yes O No			
If yes, describe.					
Based on funding, availablity and need, we provide clients with either	Based on funding, availablity and need, we provide clients with either fans or air conditioners, with the vulnerable populations served first.				
If any of the above questions require further ex attach a document with said explanation here.	planation or	clarification that could not be made in the fields	s provided,		

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CR	SIS ASSISTANCE	
Eligibility - 2604(c)	), 2605(c)(1)(A)		
4.1 Designate the in	ncome eligibility threshold used for the crisis component		
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	60.00%
4.2 Provide your L	IHEAP program's definition for determining a crisis.		
A client is determin unable to heat their	ed to be in crisis if they have received an imminent shut off no home	tice, are almost out of heating fuel, or malfunctionin	g equipment has casued them to be
4.3 What constitut	es a <u>life-threatening crisis?</u>		
Household that need	ned to be in a life threatening crisis if any of the following cond d electricity for medically prescribed equipment/devices, medic ratures below 40 degrees fahreinheit, or households that contain	eation that requires refrigeration, clients experiencin	
Crisis Requiremen	at, 2604(c)		
4.4 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hour	S
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours
Crisis Eligibility, 26	505(c)(1)(A)		
4.6 Do you have ad	lditional eligibility requirements for CRISIS ASSISTANCE	? O Yes O No	
4.7 Check the appr	ropriate boxes below and describe the policies for each	*	
Do you require an	Assets test ?	€ Yes C No	
Do you give priori	ty in eligibility to :		
Elderly?		• Yes O No	
Disabled?		• Yes • No	
Young Child	lren?	• Yes • No	
Households v	with high energy burdens?	• Yes • No	
Other? Vete	rans	• Yes • No	
In Order to receive	e crisis assistance:	II.	
Must the hou tank?	isehold have received a shut-off notice or have a near empt	y O Yes O No	
Must the hou	usehold have been shut off or have an empty tank?	C Yes <b>⊙</b> No	
Must the hou	usehold have exhausted their regular heating benefit?	C Yes O No	
Must renters eviction notice ?	s with heating costs included in their rent have received an	C Yes O No	
Must heating	g/cooling be medically necessary?	○ Yes	
Must the hou	usehold have non-working heating or cooling equipment?	C Yes O No	

	Other?	C Yes O No			
Do you have additional / differing eligibility policies for:					
	Renters?	C Yes ⊙ No			
	Renters living in subsidized housing?	C Yes ⊙No			
	Renters with utilities included in the rent?	⊙ Yes ○ No			
Exp	planations of policies for each "yes" checked above:	,			
Vul	nerable populations have top priority processing preference, which means that all	hough applications are processed on a first come, first served basis, any applications			
rece	eived with households containing our vulnerable populations are processed before	any application not containing vulnerable members.			
A sl	hut off notice is required as proof of imminent danger of termination or client mu	st have less than a 1/4 of a tank remaining			
_					
Det	ermination of Benefits				
4.8	How do you handle crisis situations?				
	Separate component				
~					
	Fast Track				
	Other - Describe:				
V					
		ne approval and action times to be less than 48 hours for crisis and less than 18 hours for submit additional information except for a shut off notice and a description of the			
	emergecny, including how and why the emergency occurred.	•			
4.9	I If you have a separate component, how do you determine crisis assistance be	nefits?			
	Amount to resolve the crisis.				
_	Other - Describe:				
	Olici - Describe.				
V					
~	The benefits amount is the amount required to restore heating service to the clie gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00	nt. In the case of deliverable fuel, the benefits is equal to the current market price of 100			
~	The benefits amount is the amount required to restore heating service to the clie gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00	nt. In the case of deliverable fuel, the benefits is equal to the current market price of 100			
	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00	nt. In the case of deliverable fuel, the benefits is equal to the current market price of 100			
Cris	The benefits amount is the amount required to restore heating service to the clie gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 cits Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog				
Cris <b>4.1</b> (	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographic acceptance in the control of the cont				
Cris <b>4.1</b> (	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)				
Cris 4.10	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes O No Explain.  Currently service our tribal members from the five counties at our Mashpee Warr				
Cris 4.10	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geograms.	raphically accessible to all households in the area to be served?			
Cris 4.10 We for a	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes O No Explain.  Currently service our tribal members from the five counties at our Mashpee Warr	raphically accessible to all households in the area to be served?			
Cris 4.10 (We for: 4.11 S	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes No Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?	raphically accessible to all households in the area to be served?			
Cris 4.10 (We for: 4.11 S	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geogous Yes No Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:	raphically accessible to all households in the area to be served?			
Cris 4.10  We for:  4.11  S	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes No Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Cravel to the sites at which applications for crisis assistance are accepted?	raphically accessible to all households in the area to be served?			
Cris 4.10 (We for: 3.11 S	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographically service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10 (We for: 3.11 S	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes No Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Cravel to the sites at which applications for crisis assistance are accepted?	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10 We for: 4.11 S If y	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 sis Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geogody accept applications for energy crisis assistance at sites that are geogody accept applications for energy crisis assistance at sites that are geogody accept applications for tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Ou answered "No" to both options in question 4.11, please explain alternative	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10  We for:  4.11  S  If y  Ben	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geography of the Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Cravel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Ou answered "No" to both options in question 4.11, please explain alternative teefit Levels, 2605(c)(1)(B)	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10 (	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographications for energy crisis assistance at sites that are geographications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.11 ( )	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geog Yes No Explain.  Currently service our tribal members from the five counties at our Mashpee Warrapplications that are homebound  Do you provide individuals who are physically disabled the means to: submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Cravel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Ou answered "No" to both options in question 4.11, please explain alternative teffit Levels, 2605(c)(1)(B)  Indicate the maximum benefit for each type of crisis assistance offered.  Winter Crisis \$500.00 maximum benefit	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10  We for:  4.11  S  (If y)  Ben  4.12	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographications for energy crisis assistance at sites that are geographications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  The Company of the c	raphically accessible to all households in the area to be served?  panoag office (walk-ins), New Bedford office (appointments) and arrange home visits			
Cris 4.10 (	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographications for energy crisis assistance at sites that are geographications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Pravel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Ou answered "No" to both options in question 4.11, please explain alternative defit Levels, 2605(c)(1)(B)  Indicate the maximum benefit for each type of crisis assistance offered.  Winter Crisis \$500.00 maximum benefit  Year-round Crisis \$500.00 maximum benefit	panoag office (walk-ins), New Bedford office (appointments) and arrange home visits  e means of intake to those who are homebound or physically disabled?			
Cris 4.11 (	gallons of heating oil and can be applied to any fuel type, not to exceed \$500.00 ciss Requirements, 2604(c)  Do you accept applications for energy crisis assistance at sites that are geographications for energy crisis assistance at sites that are geographications that are homebound  Do you provide individuals who are physically disabled the means to:  Submit applications for crisis benefits without leaving their homes?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accepted?  The Company of the c	panoag office (walk-ins), New Bedford office (appointments) and arrange home visits  e means of intake to those who are homebound or physically disabled?			

If needed and available, we will provide blankets or space h	caters to assist	chemis to stay	y waith until their crisis is resolved.	
4.14 Do you provide for equipment repair or replacemen	nt using crisis	funds?		
• Yes C No				
If you answered "Yes" to question 4.14, you must compl	ete question 4	1.15.		
4.15 Check appropriate boxes below to indicate type(s) of	of assistance p	rovided.		
	Winter Crisis	Summer Crisis	Year-round Crisis	
Heating system repair			✓	
Heating system replacement				
Cooling system repair			▼	
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriu	n on shut offs	??	
C Yes				
If you responded "Yes" to question 4.16, you must respo	ond to questio	n 4.17.		
4.17 Describe the terms of the moratorium and any spec	ial dispensatio	on received b	y LIHEAP clients during or after the moratorium period.	
If any of the above questions require furt attach a document with said explanation		nation or o	clarification that could not be made in the fields provided,	

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE							
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2						
5.1 Designate the income eligibility threshold use	ed for the Weatherization co	mponent					
Add Househo	Add Household Size Eligibility Guideline Eligibility Threshold						
1	0.00%						
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? C Yes O No				
5.3 If yes, name the agency.							
5.4 Is there a separate monitoring protocol for w	reatherization? OYes ON	lo					
WEATHERIZATION - Types of Rules							
5.5 Under what rules do you administer LIHEA	P weatherization? (Check on	aly one.)					
Entirely under LIHEAP (not DOE) rules							
Entirely under DOE WAP (not LIHEAP)	rules						
Mostly under LIHEAP rules with the follo	wing DOE WAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all that	apply):				
Income Threshold							
Weatherization of entire multi-famil become eligible within 180 days	y housing structure is permi	tted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will				
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).							
Other - Describe:							
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) who	ere LIHEAP and WAP rules differ (Check all tha	t apply.)				
Income Threshold							
Weatherization not subject to DOE	WAP maximum statewide av	verage cost per dwelling unit.					
Weatherization measures are not su	bject to DOE Savings to Inve	estment Ration (SIR ) standards.					
Other - Describe:							
Eligibility, 2605(b)(5) - Assurance 5							
5.6 Do you require an assets test?	C Yes C No						
5.7 Do you have additional/differing eligibility policies for :							
Renters	C Yes C No						
Renters living in subsidized housing?	O Yes O No						
5.8 Do you give priority in eligibility to:							
Elderly?	C Yes C No						
Disabled?	C Yes C No						
Young Children?	C Yes C No						
House holds with high energy burdens?	O Yes O No						

Other? C Yes C No			
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	ies that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	Doors		
Cooling system modifications/ repairs	Water Heater		
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

## Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
<b>✓</b> Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
<b>&gt;</b>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:
We give	our clients booklet and pamphlet on these other program, as well as advocate for them, when needed.

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

8.6 What is your process for selecting local administering agencies?

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Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric vendors? 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.7 How many local administering agencies do you use?					
8.8 Have	8.8 Have you changed any local administering agencies in the last year?  Yes  No				
8.9 If so	o, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.				

## Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling • Yes C No
Crisis • Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
A letter is mailed to the client stating that they are approved for assistance, They are mailed another letter once the payment check is mailed to their vendor, which states the cleint's total benefit amount, the amount paid, the name of the vendor, the date the check was mailed, and any additional funds (if there are any left) remaining from their LIHEAP benefit.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  We contact the customer and company when receiving the required invoice for delivery to make sure payment requirements are accurate and up-to-date, and endure that everyone agrees that the amount due from the client, both before and after LIHEAP services are rendered is accurate. Most vendors willingly put a promissory "note" on the account that can be referenced by the client or by the company showing that the Tribe will be paying a portion of their heating bill
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  We have vendor contracts that ensure fair treatment for our LIHEAP clients. If a vendor is found to have treated a LIHEAP cleint adversely or unfairly, then the Tribe would severs its contract with that vendor and no longer issue payments or refer clients to that vendor for heating services.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do y	ou ensure good fiscal acco	ounting and tracking of LIHEAP funds?		
duties are to trac	ck all grant programs and in		r the system. We also have a finance departra a Accounting system, which we access mont l.	
Audit Process				
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?	
			table condition cited in the A-133 audits, gency from the most recently audited fisca	
No Findings 🗹				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
	Local Administering Age	encies Is do you have in place for local adminster	ring agencies/district offices?	
Select all that a	-	s do you have in place for local administer	ring agencies/district offices.	
Local	agencies/district offices a	are required to have an annual audit in co	ompliance with Single Audit Act and OMI	B Circular A-133
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)	
Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee emplo	yees:			
✓ Inter	nal program review			
<b>✓</b> Departmental oversight				
✓ Secon				
<b>✓</b> Other	program review mechar	nisms are in place. Describe:		
We also have an annual audit performed by a certified auditor				
Local Adminsto	ering Agencies / District (	Offices:		
	site evaluation			

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
The Tribe administers its own funds and does not outsource to administering agencies or district offices.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? none
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? none
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 11: Timely and Meani	ngful Public Participation, 2605(	b)(12), 2605(C)(2)		
11.1 How did you obtain input from the public in the development Select all that apply.	t of your LIHEAP plan?			
✓ Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comm	nent			
✓ Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
We have a public hearing and get input from the public in attendance  11.2 What changes did you make to your LIHEAP plan as a result  We made no changes to our LIHEAP plan as a result of this solicited		ıs made		
Public Hearings, 2605(a)(2) - For States and the Commonwealth of	of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s) o	n the proposed use and distribution of your LIHI	EAP funds?		
	Date	Event Description		
1 11.4. How many parties commented on your plan at the hearing(s	)?			
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result	t of the comments received at the public hearing(	3)?		
If any of the above questions require further expattach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,		

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? none
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? none
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

none

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

If an application is denied for any reason, the applicant may appeal the decision in writing within 30 days. The written appeal is forwarded to the director who will then hold a formal hearing and review within 14 days from receiving the appeal letter. The Tribal Administrator, director, LIHEAP Coordinator, Applicant and any witnesses or advisors to the applicant may be present. A final decision will be made within 5 business days of the appeal hearing. Any further appeals to a final appeal must be present to Tribal Council and or the Tribal Peace Makers.

#### 12.5 When and how are applicants informed of these rights?

The fair hearing procedures are described in our LIHEAP policies and Procedures manual, available any time to all tribal members, and is attached to all award and denial letters

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The cleint has the right to request a fair hearing in writing, based on the Fair Hearing Rights and Appeal Procedures, if they feel their application was not acted on in a timely manner

#### 12.7 When and how are applicants informed of these rights?

The information is included in the application packet that all applicants receive, is posted in the LIHEAP office and is included in all award and denial letters sent to clients

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We collaborate with local agencies to offer energy effeciency workshops and coordinate energy assessments on homes to evaluate what needs to be done to lower our clients energy costs. Some agencies offer free labor and/or materials to our clients in order to assist them with repairs and or more effecient equipment. We also provide small items that can make a big difference in a home's energy bills that are available to all LIHEAP clients and participates of these workshops.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We budget the maximum 5% at the begining of the year towards these activities and use our funds tracking program to make sure that we do not go over the 5% allowed. We know ahead of thime how much money we have to spend and plan to split it evenly for 2 or 3 workshops annually. Any expenses beyond the budgeted 5% will be covered by private funding

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Saving were evident in our clients heating and utility bills, and were found directly at the bottom of their bills. Clients saved an average of \$20.00 per month on their heating bill and some saved much more

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? n/a

13.6 How many households received these services? n/a

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)			
14.1 Do you plan to submit an application for the leveraging incentive program?  O Yes  No			
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.			
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii),describe the following:			
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: Employees attend LIHEAP conferences, training seminars, webinars, and teleconferences when offered and as needed for training and updates in law, policies, or requirements
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed

	Other - Describe:				
>	Policies communicated through vendor agreements				
	Policies are outlined in a vendor manual				
	Other - Describe:				
15.2 Does your training program address fraud reporting and prevention?  • Yes					
ONo					
If on	y of the above questions require further explanation or election that could not be made in the fields provided				
	y of the above questions require further explanation or clarification that could not be made in the fields provided, had document with said explanation here.				

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available to	the p	public for reporting cases of suspected	d wa	ste, fraud, and abuse. Select all that a	pply			
Online Fraud Reporting	Online Fraud Reporting							
Dedicated Fraud Reporting Hotline								
Report directly to local agency/district office or Grantee office								
Report to State Inspector General or Attorney General								
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse								
Other - Describe:								
LIHEAP Coordinator checks tribal enrollment status, confirms account balance from heating vendors, and cross-references cleints with local agencies that provide LIHEAP in order to prevent and detect fraud and souble-dipping. The LIHEAP application also includes a document that requires that the applicant swear that all of the information contained is true and accurate and to the best of their knowledge, and must be signed and dated by the applicant								
b. Describe strategies in place for adver	rtisin	g the above-referenced resources. Sel	lect a	ll that apply				
Printed outreach materials								
Addressed on LIHEAP app	licati	on						
Website								
Other - Describe:								
17.2. Identification Documentation Requirements								
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.								
	Collected from Whom?							
Type of Identification Collected						All Woods all Woods on		
		Applicant Only  Required		All Adults in Household  Required		All Household Members  Required		
Social Security Card is photocopied and retained		Required		Required		Required		
		Requested	>	Requested	>	Requested		
Social Security Number (Without actual Card)		Required		Required		Required		
		Requested	>	Requested	Y	Requested		
Government-issued identification card		Required	>	Required		Required		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested		Requested		Requested		

					<b>∠</b>			
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
1	Birth Certificates are accepted for Identification and age certification purposes		~		<u> </u>		>	
b. D	escribe any exceptions to the above pol	icies.						
Ther	There are no exceptions							
17.3	17.3 Identification Verification							
Des	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply							
H	Verify SSNs with Social Security A	dministration						
4	Match SSNs with death records fro	m Social Security Adı	ministration or state	agency				
4	Match SSNs with state eligibility/ca	se management system	m (e.g., SNAP, TAN	<b>F</b> )				
4	Match with state Department of La	bor system						
4	Match with state and/or federal cor	rections system						
H	Match with state child support syst							
	Verification using private software		ber)					
<b>&gt;</b>	in-person certification by stair (to	•						
<u> </u>	Tracen 551 v 1115ai 15 itamber wan	tribal database or en	rollment records (fo	r tribal grantees onl	y)			
	Other - Describe:							
17.4	. Citizenship/Legal Residency Verifica	tion						
Wh	at are your procedures for ensuring th	at household member	s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.	
<u> </u>	Clients sign an attestation of citize							
_	Client's submission of Social Secu	rity cards is accepted	as proof of legal resi	idency				
H	Noncitizens must provide docume	ntation of immigration	n status					
H	Citizens must provide a copy of th	eir birth certificate, n	aturalization papers	s, or passport				
H	Noncitizens are verified through the	-						
_	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID c	ard				
	Other - Describe:							
17.5	. Income Verification							
_	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.				
_	Require documentation of income i	or all adult household	l members					
	Pay stubs							
	Social Security award letters	5						
	Bank statements							
_	Tax statements							
	Zero-income statements							
_	Unemployment Insurance le	tters						
	Other - Describe:							
	Computer data matches:							
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)				
	Proof of unemployment ben	efits verified with stat	e Department of La	bor				

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency
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17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Account ownership  Consumption  Balances  Payment history
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  Applicants required to submit proof of physical residency  Applicants must submit current utility bill  Data exchange with utilities that verifies:  Consumption  Balances  Payment history  Account is properly credited with benefit  Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf  Centralized computer system/database tracks payments to all utilities
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf  ✓ Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf  ✓ Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf  ✓ Centralized computer system/database tracks payments to all utilities  Centralized computer system/database tracks payments to all utilities  ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments
17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history  ✓ Account is properly credited with benefit  ✓ Other - Describe:  Clients must authorize information exchange with outside agencies, i.e. utility and heating vendors, on the cleints behalf  ✓ Centralized computer system/database tracks payments to all utilities  Centralized computer system automatically generates benefit level  ✓ Separation of duties between intake and payment approval  ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments  ✓ Payments to utilities and invoices from utilities are reviewed for accuracy

Vendor agreements specify requirements selected above, and provide enforcement mechanism						
Other - Describe:						
17.9. Benefits Policy - Bulk Fuel Vendors						
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.						
Vendors are checked against an approved vendors list						
Centralized computer system/database is used to track payments to all vendors						
Clients are relied on for reports of non-delivery or partial delivery						
Two-party checks are issued naming client and vendor						
Direct payment to households are made in limited cases only						
Vendors are only paid once they provide a delivery receipt signed by the client						
Conduct monitoring of bulk fuel vendors						
Bulk fuel vendors are required to submit reports to the Grantee						
Vendor agreements specify requirements selected above, and provide enforcement mechanism						
✓ Other - Describe:						
We do not purchase from fuel providers						
17.10. Investigations and Prosecutions						
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.						
Refer to state Inspector General						
Refer to local prosecutor or state Attorney General						
Refer to US DHHS Inspector General (including referral to OIG hotline)						
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
Grantee attempts collection of improper payments. If so, describe the recoupment process						
The tribe retains the rigjht to request repayment of improperly aquired payments and disqualified						
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?						
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
Vendors found to have committed fraud may no longer participate in LIHEAP						
Other - Describe:						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here						

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

483 Great Neck Road South  * Address Line 1		
Address Line 2		
Address Line 3		
Mashpee  * City	Ma <u>*</u> State	02649 <b><u>*</u> Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		