DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Little River Band of Ottawa Indians of Michigan

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2019 to 09/30/2020 **Report Status:** Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation: 2. Date Received:		1?	* 1.d. Version: Initial Resubmission Revision Update State Use Only:	
					3. Applicant			
					4a. Federal E			5. Date Received By State:
					4b. Federal A	ward 1d	entifier:	6. State Application Identifier:
7. APPLICAN	T INFO	ORMATION						
* a. Legal Nar	ne: Litt	tle River Band	of Ottawa Indians		-11-			
* b. Employer 2617761	/Taxpa	yer Identificat	ion Number (EIN/TIN): 38-	* c. Organiza	tional D	UNS: 194559	0688
* d. Address:								
* Street 1:		2608 GOVE	RNMENT CENTER DE	₹	Street 2:			
* City:		MANTSTEE			County:			
* State:		MI			Province:			
* Country: United States				* Zip / Postal 49660 - 8302 Code:				
e. Organizatio	nal Uni	t:			-0-			
Department N Members Ass					Division Nam	ne:		
f. Name and co	ontact i	nformation of	person to be contacted	l on matters in	volving this ap	plication	:	
Prefix:	* First Jason	Name:		Middle Name	* Last Name: Cross			
Suffix:	Title: Direc	tor of Family S	ervices	Organization	al Affiliation:			
* Telephone Number: 2313986736	Fax N	umber		* Email: jcross@lrboi	oi-nsn.gov			
* 8a. TYPE O I: Indian/Nativ			ernment (Federally Rec	ognized)				
b. Addition	al Desci	ription:						
* 9. Name of I	Federal	Agency:						
				g of Federal Dor sistance Numbe				CFDA Title:
10. CFDA Num	bers and	l Titles	93568			Low-Inco	ome Home Ene	rgy Assistance
-	1. Descriptive Title of Applicant's Project LRBOI LIHEAP							
12. Areas Affe	-	-	son Lake Oceana New	yaygo Muckago	on Ottawa Kon	ıf		

13. CONGRESSIONAL DISTRICTS OF:	
* a. Applicant	b. Program/Project: Statewide
Attach an additional list of Program/Project Congressional Districts if n	eeded.
14. FUNDING PERIOD:	15. ESTIMATED FUNDING:
a. Start Date: 10/01/2019 b. End Date: 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EX	XECUTIVE ORDER 12372 PROCESS?
a. This submission was made available to the State under the Executi	ve Order 12372
Process for Review on :	
b. Program is subject to E.O. 12372 but has not been selected by State	e for review.
c. Program is not covered by E.O. 12372.	
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO	
Explanation:	
18. By signing this application, I certify (1) to the statements contained in complete and accurate to the best of my knowledge. I also provide the reaccept an award. I am aware that any false, fictitious, or fraudulent state penalties. (U.S. Code, Title 218, Section 1001) **I Agree	quired assurances** and agree to comply with any resulting terms if I
** The list of certifications and assurances, or an internet site where you specific instructions.	may obtain this list, is contained in the announcement or agency
18a. Typed or Printed Name and Title of Authorized Certifying Official	18c. Telephone (area code, number and extension)
Jason Cross	18d. Email Address jcross@lrboi-nsn.gov
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 09/03/2019

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

 $Program\ Components,\ 2605(a),\ 2605(b)(1)\ -\ Assurance\ 1,\ 2605(c)(1)(C)$

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)		of Operation
		Start Date	End Date
>	Heating assistance	10/01/2019	09/30/2020
>	Cooling assistance	05/01/2019	09/30/2020
>	Crisis assistance	10/01/2019	09/30/2020
>	Weatherization assistance	10/01/2019	09/30/2020

Provide further explanation for the dates of operation, if necessary

 $Estimated\ Funding\ Allocation,\ 2604(C),\ 2605(k)(1),\ 2605(b)(9),\ 2605(b)(16)\ -\ Assurances\ 9\ and\ 16006(16),\ 2605(16),\ 26$

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	35.00%
Cooling assistance	10.00%
Crisis assistance	30.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	0.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%

Us	ed to develop and imp	lement leveraging activities							0.00%
TOTA	AL								100.00%
Alter	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)								
1.3 T	he funds reserved f	or winter crisis assistance th	nat have not been e	xpende	d by March 15 will	be rej	programmed to:		
>		Heating assistance		Î	V		Cooling assista	nce	
>		Weatherization assistance	<u> </u>				Other (specify:	:)	
							` ' '		
Cate	gorical Eligibility, 2	605(b)(2)(A) - Assurance 2,	2605(c)(1)(A), 2605	5(b)(8A)) - Assurance 8				
1.4 D	o you consider hous	seholds categorically eligible	e if one household r	nember	receives one of the	e follo	wing categories of	of be	nefits in the left
	nn below? 💽 Yes								
If yo	u answered "Yes" t	o question 1.4, you must con	nplete the table bel	ow and	answer questions	1.5 an	d 1.6.		
			Heating		Cooling		Crisis	Π	Weatherization
TANI	<u>र</u>		€ Yes € No	(Yes O No	ΘY	Yes O No	•	Yes C No
SSI			⊙ Yes O No	6	Yes O No	⊙ \	Yes O No	0	Yes ONo
SNAF)		• Yes O No	(3	Yes O No	©	Yes O No	0	Yes O No
_	s-tested Veterans Pro	grams	• Yes O No		Yes O No		Yes O No	_	Yes ONo
		Program Name	Heatin		Cooling		Crisis		Weatherization
Other	(Specify) 1	1 rogram ivame	O Yes O		C Yes C No		C Yes C No		C Yes C No
		v enroll households without					to les to No		to res to No
1.6 H where Each and u SNA 1.7a 1 If you 1.7b 1.7c 1	n determining eligib application is review titility vendor. P Nominal Payment Do you allocate LIE u answered "Yes" t Amount of Nominal Frequency of Assist Once Per Year Once every five ye Other - Describe:	IEAP funds toward a nomin o question 1.7a, you must pr I Assistance: \$0.00 ance	e is a review of prior	AP hou	seholds? O Yes	s simp		_	_
Determination of Eligibility - Countable Income 1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?									
✓ Gross Income									
Net Income									
	1	ble forms of countable inco	me used to determi	ne a ho	usehold's income e	ligibil	ity for LIHEAP		
>	Wages								
>	Self - Employment Income								

	Contract Income							
	Payments from mortgage or Sales Contracts							
>	Unemployment insurance							
	Strike Pay							
>	Social Security Administration (SSA) benefits							
	☐ Including MediCare deduction							
~	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
>	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
~	Rental income							
>	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
~	Alimony							
	Child support							
>	Interest, dividends, or royalties							
>	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
	Veterans Administration (VA) benefits							

>	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other
	Per Capita payments generated from gaming revenues which is distributed by Tribes in accorandance with an DOI approved revenue allocation plan. Does not include per capita payment from revenues held in trust by the Secretary of the Interior.
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

-						
	Section 2 - Heating Assistance					
Eligibility, 2605((b)(2) - Assurance 2					
	e income eligibility threshold used for the	heating co	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00%		
2.2 Do you have HEATING ASSI	additional eligibility requirements for ITANCE?	C Yes	€ No			
2.3 Check the ap	propriate boxes below and describe the p	oolicies for	each.			
Do you require a	an Assets test ?	C Yes	⊙ No			
Do you have add	litional/differing eligibility policies for:	•				
Renters?		C Yes	⊙ No			
Renters Li	iving in subsidized housing?	Oyes	⊙ No			
Renters wi	ith utilities included in the rent ?	C Yes	⊙ No			
Do you give prio	ority in eligibility to:					
Elderly?		Oyes	⊙ _{No}			
Disabled?		C Yes ⊙No				
Young chil	ldren?	O Yes	⊙ No			
Household	s with high energy burdens ?	○ Yes No				
Other?		O Yes	⊙ No			
Explanations of	policies for each "yes" checked above:					
Priority is given to single parents with young children age six (6) or younger and elders age 55 nd older with medical conditions. Households with high energy burdens are identified by a review of the income resources compared to the houshold expenditures. Households determined to have a high energy burden are referred to LRBOI Family Services for self sufficiency case management, referred to utility programs for payment plans or other low income energy program services.						
	f Benefits 2605(b)(5) - Assurance 5, 2605					
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Applications are processed in the order in which they are recieved. Initial review will identify crisis situations and applications requesting general heating assistance are processed in the order they are recieved. General applications are processed within five (5) business days. Priority is given to applications having a heating crisis by way of a shut off notice, shut off or nearly empty of heat utility. Applications are accepted via fax and email to expedite processing for situations for those given priority.						
2.5 Check the va	riables you use to determine your benefi	t levels. (Cl	heck all that apply):			
✓ Income						
Family (ho	Family (household) size					
✓ Home ener	gy cost or need:					
✓ Fuel type						

Climate/region							
Individual bill							
Dwelling type							
Energy burden (% of income s	pent on home energy)						
Energy need							
Other - Describe:							
			,				
Benefit Levels, 2605(b)(5) - Assurance 5, 26	05(c)(1)(B)						
2.6 Describe estimated benefit levels for FY	2020:						
Minimum Benefit	\$325	Maximum Benefit	\$1,000				
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? C Yes • No							
If yes, describe.							
If any of the above questions the fields provided, attach a d	-		ould not be made i				

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

<u> </u>							
	Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	e income eligibility threshold used for the	he Cooling o	component:				
Add	dd Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes		HHS Poverty Guidelines		150.00%		
2	All Household Sizes		State Median Income		60.00%		
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	• Yes	C _{No}				
3.3 Check the ap	propriate boxes below and describe the	policies for	each.				
Do you require a	nn Assets test ?	C Yes	⊙ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	ving in subsidized housing ?	C Yes	⊙ _{No}				
Renters wi	th utilities included in the rent ?	C Yes	⊙ No				
Do you give prio	rity in eligibility to:						
Elderly?		• Yes	C _{No}				
Disabled?		• Yes	C _{No}				
Young chil	ldren?	C Yes	C _{No}				
Household	s with high energy burdens ?	• Yes	C _{No}				
Other?		C Yes	€ No				
Explanations of	policies for each "yes" checked above:						
	poling assistance will be available to all Ele that requires air conditioning.	ders, and Tri	bal members experiencing an energy burden fro	m the result of having a r	nedical		
3.4 Describe how	you prioritize the provision of cooling a	assistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.		
result of a		oning. The l	ho are 55 and older and those Tribal members expensive amount is based on income determination used in the order they are received.				
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)					
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
✓ Income							
Family (household) size							
✓ Home energ	₩ Home energy cost or need:						
✓ Fuel	l type						
	Climate/region						

Individual bill							
Dwelling type							
Energy burden (% of income sp	ent on home energy)						
Energy need	☑ Energy need						
Other - Describe:	Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY	2020:						
Minimum Benefit	\$325	Maximum Benefit	\$1,000				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	e(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your	LIHEAP program's definition for determining a cri	sis.				
assistance of 6 and e Crisis assi	Crisis is a Tribal members household that has received a shut off notice, has energy source shut off or demonstrates immediate need for assistance with heat. Priority for crisis assistance include elders age 55 and older, disabled individuals and households with children under the age of 6 and energy burdens where household is below 150% of the FPIG. Crisis assistance requests are processed immediately within the 48 hour response period and when life threatening within the 18 hour response period. This requirement is documented in procedures.					
4.3 What constitu	utes a <u>life-threatening crisis?</u>					
Im	nmediate need may be demonstrated by fuel tank that is r	nearly empty, wood nearly exhausted or presen	atation of a shut off notice.			
	many hours do you provide an intervention that will many hours do you provide an intervention that will					
Crisis Eligibility	, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	○ Yes				
4.7 Check the ap	propriate boxes below and describe the policies for e					
Do you require a	an Assets test ?	C Yes O No				
Do you give prio	rity in eligibility to :					
Elderly?		€ Yes C No				
Disabled?		⊙ Yes O No				
Young Chi	ildren?	⊙ Yes O No				
Household	Households with high energy burdens?					
Other?						
In Order to rece	ive crisis assistance:					
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar Yes C No				
Must the h	ousehold have been shut off or have an empty tank?	C Yes O No				
Must the h	ousehold have exhausted their regular heating benef	it? CYes ONo				
Must rente received an evict	ers with heating costs included in their rent have tion notice ?	C Yes O No				
Must heati	ing/cooling he medically necessary?	Over ONe				

Must the household have non-working lequipment?	neating or coolin	g	○ Yes
Other?			O Yes O No
Do you have additional / differing eligibility p	olicies for:	JII.	
Renters?			○ Yes
Renters living in subsidized housing?			O Yes ⊙ No
Renters with utilities included in the re	nt?		O Yes ⊙ No
Explanations of policies for each "yes" check	ed above:		
	ith 6 yr olds and	younger child	der with medical conditions that require A/C during hot season, tribal lren and households where their energy burden is greater than what their
Determination of Benefits			
4.8 How do you handle crisis situations?			
∨	Separate comp	onent	
	Fast Track		
	Other - Describ	e:	
4.9 If you have a separate component, how do			pea hanefite?
4.9 If you have a separate component, now do	Amount to reso		
			•
	Other - Describ	e:	
Crisis Requirements, 2604(c)		• • •	
	isis assistance at	sites that are	e geographically accessible to all households in the area to be served?
⊙ Yes ○ No Explain.			
The Tribe accepts applications at	its satellite office	in Muskego	n MI.
4.11 Do you provide individuals who are phys	ically disabled t	he means to:	
Submit applications for crisis benefits with	out leaving their	homes?	
⊙ Yes ○ No If No, explain.			
Travel to the sites at which applications for	crisis assistance	are accepte	1?
• Yes O No If No, explain.			
If you answered "No" to both options in ques disabled?	tion 4.11, please	explain alte	mative means of intake to those who are homebound or physically
Benefit Levels, 2605(c)(1)(B)			
4.12 Indicate the maximum benefit for each ty		stance offere	d.
Winter Crisis \$1,000.00 maximum			
Summer Crisis \$500.00 maximum b			
Year-round Crisis \$0.00 maximum ber			
4.13 Do you provide in-kind (e.g. blankets, spa	ace heaters, fans) and/or oth	er torms of benefits?
C Yes No If yes, Describe			
4.14 Do you provide for equipment repair or	renlacement usi	no cricic fund	15?
• Yes \bigcap_{No}	epiacement ush	ig Crisis IUM	
	nust os1-4-	rootic= A 15	
If you answered "Yes" to question 4.14, you note that the state of the			ded.
•	Winter Crisis	Summer Crisis	Year-round Crisis

Heating system repair	K			
Heating system replacement	>			
Cooling system repair		~		
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)	>	~		
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with en	nforce a mo	ratorium on	shut offs?	
€ Yes C No				
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	17.	
4.17 Describe the terms of the moratorium and an	v snecial dis	nensation re	eceived by LIHEAP clients during or after the moratorium perio	d.
	or persons ne	eeding critica	of Medicaid, Food Stamps or Department of Human Services cash al care or having a certified medical emergency. Households with inc n.	ome
Disconnection delay of 21 days with merenewed another 42 days, date for utility bills of Year-round protection from shut-off is available customer's total bill monthly budget plan. Customers called to full-time active military supprotection for up to 90 days may request extension for up to 90 days may request extension. Deferred Payments Low income customers must make monthly payments hetween November 1 and March 31	extended to all residence during assions of this ayments of a senior citizen.	22 days. Lim dential custor g a time of de protection b t least 7% of ns participation	mers regardless of income with an initial down payment of 10 percent eclared national or state emergency or war, may apply for shut-off	nt of a
		_	nation or clarification that could not be mad	le in

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)	o(1)(A), 2605(b)(2) - Ass	surance 2			
5.1 Designate the i	ncome eligibility thres	hold used for the Weath	nerization component		
Add	House	ehold Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		HHS Poverty Guidelines	150.00%	
5.2 Do you enter in No	nto an interagency agro	eement to have another	government agency administer a WEATF	IERIZATION component? O Yes	
5.3 If yes, name th	e agency.				
5.4 Is there a sepa	rate monitoring protoc	ol for weatherization?	O Yes O No		
WEATHERIZAT	ION - Types of Rules				
5.5 Under what ru	lles do you administer l	LIHEAP weatherization	n? (Check only one.)		
Entirely und	ler LIHEAP (not DOE) rules			
Entirely und	ler DOE WAP (not LII	HEAP) rules			
Mostly unde	er LIHEAP rules with t	the following DOE WAI	Prule(s) where LIHEAP and WAP rules d	liffer (Check all that apply):	
Incom	e Threshold				
		•	ture is permitted if at least 66% of units (5	60% in 2- & 4-unit buildings) are	
	ill become eligible with	•			
care facilities).	nerize shelters tempora	rily housing primarily l	ow income persons (excluding nursing hor	mes, prisons, and similar institutional	
Other	- Describe:				
Mostly unde	er DOE WAP rules, wit	th the following LIHEA	P rule(s) where LIHEAP and WAP rules	differ (Check all that apply.)	
Incom	e Threshold				
Weath	nerization not subject to	o DOE WAP maximum	statewide average cost per dwelling unit.		
Weath	nerization measures are	e not subject to DOE Sa	vings to Investment Ration (SIR) standar	ds.	
Other	Other - Describe:				
Eligibility, 2605(b))(5) - Assurance 5				
5.6 Do you require	e an assets test?	O Yes O No			
5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes O No			
Renters livir housing?	ng in subsidized	C Yes O No			
5.8 Do you give pr	iority in eligibility to:	<u>"</u>			
Elderly?		⊙ Yes ○ No			
Disabled?	Disabled? © Yes C No				

Young Children?	€ Yes € No			
House holds with high energy burdens?	€ Yes C No			
Other?	C Yes O No			
If you selected "Yes" for any of the option below.	s in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field		
that are disabled, households with 6 y can support.	r olds and younger children and	older with medical conditions that require weatherization, tribal members households where their energy burden is greater than what their resources		
Services will be provided to re year and the applicant will not be evid	-	he LRBOI a statement that the applicants rent will not be increased for one		
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditur	e per household? • Yes No		
5.10 If yes, what is the maximum? \$10,000				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measu	res do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/	audits	Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	ons/ repairs	Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ repa	irs	✓ Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs		Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in				

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): Place LIHEAP information in the Rapid River News - a weekly emailed media and in the Currents - a quarterly mailed out news paper and monthly available on the Tribes website.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

wellbeing.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe: The Tribe assists with coordinating with other programs by providing referral to outside agencies such as DHHS, Area Five Cap/Community Action Agency, Love Inc., Salvation Army, 211 and other Tribal service departments. The Tribe implemented a self sufficiency

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

model program called Zoongadiziwin (Strong Life) that will assist Tribal member households in attaining self sufficiency and improved

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 Ho	w would you categorize the primary respons	ibility of your State age	ncy?		
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
<u><</u>	Welfare Agency				
>	Other - Describe: Tribal Government Agenc	у			
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 Ho	w do you provide alternate outreach and int	ake for HEATING ASS	ISTANCE?		
Alternate outreach and intake is coordinated with Michigan DHHS. This agency operates a program which is a self sufficiency program.					
8.3 Ho	w do you provide alternate outreach and int	ake for COOLING ASS	ISTANCE?		
Alternate outreach and intake is coordinated with Michigan DHHS. This agency operates a program which is a self sufficiency program.					
8.4 Ho	w do you provide alternate outreach and int	ake for CRISIS ASSIST	'ANCE?		
	Alternate outreach and intake is coording. This program is usually referred to once the Transadditional assistance and advocacy in seeking.	ribe has assisted with the			
8.5 LII	IEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a W	ho determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government

8.5b Who processes benefit payments to gas and electric vendors?		Tribal Government	Tribal Government	Tribal Government	
8.5c who processes benefit payments to bulk fuel vendors?		Tribal Government	Tribal Government	Tribal Government	
8.5d W measu	/ho performs installation of weatherization res?				Other
	y of your LIHEAP component plete questions 8.6, 8.7, 8.8, and		•	by a state agend	ey, you must
8.6 WI	We select local agencies that participat LIHEAP program covers. We also use 211 as a referral resource in seeking agence	e in the Human Services	Collaborative Body - Mai	nistee County. It touches	on the area counties the
8.7 Ho	w many local administering agencies do you	use? 4			
8.8 Ha		ncies in the last year?			
8.9 If s	o, why?				
	Agency was in noncompliance with grantee	requirements for LIHE	CAP -		
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating Cooling O Yes O No Crisis Are there exceptions? O Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? The client is notified by phone and mailed a copy of the vendor notification which identifies the amount of assistance provided and the vendor being paid. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? At the beginning of the application process there is a review of the utility bill followed by a call to the vendor for the current utility information. Upon receipt of the current utility bill a pledge is made for the amount eligible for. Current utility invoice must show service address, service address must match client identification submitted with application and information on file with the enrollment department. The amount paid is the amount the client is eligible to receive to prevent shut off of utility. The tribe does not have vendor specific agreements but does communicate with the vendor the assistance being provided on behalf of the client. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Confirmation from the utility vendor that assistance is acceptable, follow up with proper W9 tax information on file for tribe to process payment and review of the utility bill to make sure there are no other charges added outside of the normal utility expense. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Tes O No If so, describe the measures unregulated vendors may take.

We make sure the deliverable is received before processing payment to vendor. Example: Wood vendor, we make contact with the vendor and pledge the amount the client is eligible to receive. The payment for the wook is not mailed to vendor until household has confirmed delivery of the wood and is satisfied with the product.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 1	0: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)
T payment report ar monthly period. F	The Members Assistants to tribal members. The dath of General Ledger, to ensure funds are ex	he spreadsheet includes vendor and am this information is cross checked to pr pended within the allowable contractur funds from vendors. Components of its	Pfunds? hrough internal program spreadsheets to the paid. Monthly, the department recogram spreadsheets to ensure the amout paid period. System does not allow experiems are listed by description heating, contains the program of th	ieves the Revenue and Expenditure nts match. R&E reports are reviewed aditure to account after contractual
Audit Process				
10.2. Is your Ll		ited annually under the Single Audit	Act and OMB Circular A - 133?	
	•		or reportable condition cited in the A	,
No Findings 🛂	2			
Finding	Type	Brief Summary	Resolved?	Action Taken
1				
What types of a Select all that a	apply.	nents do you have in place for local a	administering agencies/district offices	
		<u> </u>		Act and OND Circular A-133
		ces are required to have an annual a		6
		<u> </u>	its are reviewed by Grantee as part o	i compnance process.
Compliance Mo		d program monitoring of local agenc	nes/district offices	
10.5. Describe t that apply	the Grantee's strategi	ies for monitoring compliance with the	he Grantee's and Federal LIHEAP po	olicies and procedures: Select all
Grantee emplo	yees:			
✓ Intern	nal program review			
✓ Depar	rtmental oversight			
Secon	ndary review of invoice	ees and payments		
Other	r program review me	chanisms are in place. Describe:		

Local Administering Agencies / District Offices:

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 11: Timely and Meanin	ngful Public Participation	a, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the deve Select all that apply.	elopment of your LIHEAP plan?	
✓ Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for co	omment	
Hard copy of plan is available for public view ar	nd comment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertise	ed	
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activiti	es	
Other - Describe:		
Public Hearings, 2605(a)(2) - For States and the Common 11.3 List the date and location(s) that you held public hea		ation of your LIHEAP funde?
The first the date and foculton(s) that you need public nea	Date	Event Description
1	04/13/2019	Tribal membership meeting
11.4. How many parties commented on your plan at the h	earing(s)? 9	- "
11.5 Summarize the comments you received at the hearing		
Many of the comments were related to home he they have remained the same for many years.	leating and cooling system needs. Other as	sked if we could increase our assistance amounts as
11.6 What changes did you make to your LIHEAP plan a	s a result of the comments received at the	ne public hearing(s)?
We have added weatherization to this plan and	l increased the assistance amounts.	
If any of the above questions require fu the fields provided, attach a document		

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes have been made

12.4 Describe your fair hearing procedures for households whose applications are denied.

Appeal Process: The appeal review shall consist of the Members Assistance Director, a caseworker that is not involved in the decision making process related to the appeal, and a representative identified by the Tribal Ogema. The panel will request the materials related to the application, interview the Members Assistance personnel and the applicant, which may be conducted by phone, and review the program eligibility and award criteria. The panel will renter a written decision with 14 days after being called to order. The written decision shall contain a summary of the pertinent facts, the applicable ordinance, regulations or program guidelines, and a clear, concise description of the decision of the Appeal Review Panel. The written decision shall be forwarded to the applicant and the Members Assistance department file.

12.5 When and how are applicants informed of these rights?

The applicant is notified of their rights on the program application and immediately upon a denial determination a letter of determination is mailed to the applicant along with the form to appeal the determination of ineligibility.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

There are no applications not acted on in a timely manner. All applications are processed in a timely manner within 5 working days of receipt of complete application and require supporting documentation. Application are processed daily with little to no delay and as mentioned in priority processes, the applications identified in that priority are processed within the required timelines.

12.7 When and how are applicants informed of these rights?

Applicants are informed of these rights on the cover page of the application. The same type of information is provided to individual who call into the department for assistance as well.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The tribe utilizes LIHEAP funds to reduce energy needs through the weatherization program. The tribe also provides household budget breakdown, guidance in accessing utility programs such as a Budget Plan. The department provides energy conservation tips and information in the monthly Currents - a Tribal newspaper.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We do not use funds for this catagory.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

We do not use these funds for this catagory.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

We do not use these funds for this catagory

13.5 How many households applied for these services? 0

13.6 How many households received these services? $\,0\,$

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 I	Do you plan t	to submit an application for the leveraging incentive program	a?
	_		

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The tribe maintains its records for leveraging resource information

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Low Income Energy Assistance Program	Tribal revenues	The resource will be utilized in the area of energy conservation, weatherization and education in budgeting for annual utility needs.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: As funding permits employees are alternated in attending the annual LIHEAP conference. Employees participate in the LIHEAP webinars as well. The Comptroller General provides a brief on practices for income determinations and understanding income statements.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed

	Other - Describe:			
	Policies communicated through vendor agreements			
	Policies are outlined in a vendor manual			
✓ Explair	Other - Describe: ned over phone and verified through vendor notification.			
15.2 Does your training program address fraud reporting and prevention? Yes No				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

No trequired for Tribes.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)									
17.1 Fraud Reporting Mechanisms									
a. Describe all mechanisms availab	ble to the public for reporting cases of	suspected waste, fraud, and abuse. S	elect all that apply.						
Online Fraud Reportin	ıg								
Dedicated Fraud Report	Dedicated Fraud Reporting Hotline								
Report directly to local	Report directly to local agency/district office or Grantee office								
Report to State Inspect	Report to State Inspector General or Attorney General								
Forms and procedures	in place for local agencies/district offi	ices and vendors to report fraud, was	te, and abuse						
Other - Describe:	Other - Describe:								
The tribe has a whistl	le blower policy in place. Fraud, waste a	and abuse are investigated by the Tribal	prosecutor.						
b. Describe strategies in place for a	advertising the above-referenced reso	urces. Select all that apply							
Printed outreach mater	rials								
Addressed on LIHEAP	application								
Website									
Other - Describe:									
17.2. Identification Documentation	1 Requirements								
a. Indicate which of the following t members.	forms of identification are required or	r requested to be collected from LIHI	EAP applicants or their household						
Type of Identification Collected	Collected from Whom?								
	Applicant Only	All Adults in Household	All Household Members						
Social Security Card is	Required	Required	Required						
photocopied and retained	▽		V						
	Requested	Requested	Requested						
	Required	Required	Required						
Social Security Number (Without actual Card)	<u> </u>	▽	<u> </u>						
	Requested	Requested	Requested						
	Required	Required	Required						
Government-issued identification card	✓	Y	✓						

(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested		Requested		Requested	
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
Enrollment Verification is processed through the tribe. Applicable to all tribal member residing at the physical address file with enrollment.				Requested	√.	Requested	
b. Describe any exceptions to the	b. Describe any exceptions to the above policies.						
17.3 Identification Verification							
Describe what methods are used apply	to verify the authenticit	y of identification	documents provid	led by clients or ho	usehold members.	. Select all that	
Verify SSNs with Social S	ecurity Administration						
Match SSNs with death re	ecords from Social Secu	rity Administratio	n or state agency				
Match SSNs with state elig	gibility/case managemer	nt system (e.g., SN	AP, TANF)				
Match with state Departn	nent of Labor system						
Match with state and/or fo	ederal corrections system	n					
Match with state child sup	pport system						
Verification using private	software (e.g., The Wor	k Number)					
In-person certification by	staff (for tribal grantee	s only)					
Match SSN/Tribal ID nun	nber with tribal databas	e or enrollment re	ecords (for tribal g	grantees only)			
Other - Describe:							
17.4. Citizenship/Legal Residency	y Verification						
What are your procedures for en all that apply.	suring that household n	nembers are U.S. o	citizens or aliens w	vho are qualified to	receive LIHEAP	benefits? Select	
Clients sign an attestatio	n of citizenship or legal	residency					
Client's submission of So	ocial Security cards is ac	cepted as proof of	legal residency				
Noncitizens must provide	e documentation of imm	igration status					
Citizens must provide a	copy of their birth certif	icate, naturalizati	on papers, or pass	sport			
Noncitizens are verified	through the SAVE syste	m					
Tribal members are veri	fied through Tribal enr	ollment records/Ti	ribal ID card				
Other - Describe:							
17.5. Income Verification							
What methods does your agency	utilize to verify househo	ld income? Select	all that apply.				
Require documentation of	f income for all adult ho	usehold members					
✓ Pay stubs							
Social Security awa	ard letters						
✓ Bank statements							
✓ Tax statements							
Zero-income stater	nents						
✓ Unemployment Ins	surance letters						
Other - Describe:							
Computer data matches:	:						

Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
✓ Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities

Direct payment to households are made in limited cases only				
Procedures are in place to require prompt refunds from utilities in cases of account closure				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.				
Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
V endors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 Year				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
Vendors found to have committed fraud may no longer participate in LIHEAP				
Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2608 Government Center Dr * Address Line 1		
Address Line 2		
Address Line 3		
Manistee * City	MI * State	49660 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		