DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: MARIANNA ISLANDS

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2021 to 09/30/2022 **Report Status:** Submission Accepted by CO

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

		* 1.b. Frequency: • Annual		an/Fun	* 1.c. Consolidated Application/Pl an/Funding Request? Explanation:		© Initial C Resubmission C Revision	
							C Update	
					2. Date	Received:		State Use Only:
					3. Appl	icant Identifie	er:	
					4a. Fed	eral Entity Ide	entifier:	5. Date Received By State:
					4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	T INFO	RMATION	•		1			
* a. Legal Nar	ne: COM	1MONWEAL	TH OF THE NORTHE	RN MARIANA	ISLAN	DS		
* b. Employer	/Taxpayo	er Identificat	ion Number (EIN/TIN): 98-60194	* c. Org	ganizational D	UNS: 8548	56119
* d. Address:					1			
* Street 1:		COMMONW RIANA ISLAI	EALTH OF THE NOR	THERN MA	Stre	et 2:	P.O. BOX	5234
* City:		SAIPAN, CM	1		Cou	nty:	Northern N	1ariana Islands
* State:		MP			Prov	ince:		
* Country:	1	Northern Mari	ana Islands		* Zij de:	p / Postal Co	96950 -	
e. Organizatio	nal Unit:]			
Department N Department o		ınity and Cultı	ıral Affairs		Division Name: Low Income Home Energy Assistance Program			
f. Name and co	ontact inf	formation of	person to be contacted	on matters in	volving t	his application	n:	
Prefix:	* First N Reselar			Middle Name Tagabuel	::			st Name: ly-Magofna
Suffix:	Title: Federal	l Program Coo	ordinator IV	Organization CNMI-LIHE				
* Telephone Number: 6706642574	Fax Nu 670664			* Email: resel.billy@g	gmail.com			
* 8a. TYPE O F: U.S. Territo								
b. Addition	al Descri	ption:						
* 9. Name of I	Federal A	gency:						
				f Federal Domes ance Number:	stic	ic CFDA Title:		
10. CFDA Num	bers and T	Γitles	93.568			Low-Income l	Home Energy	Assistance Program
11. Descriptive	e Title of	Applicant's	Project					
12. Areas Affe SAIPAN, TIN			nwealth-Wide)					
13. CONGRES	SSIONAL	L DISTRICT	S OF:					
* a. Applicant					b. Prog	ram/Project: AP		
Attach an add	litional lis	st of Program	/Project Congressiona	al Districts if n	eeded.			
14. FUNDING	F PERIO	D:			15. ESTIMATED FUNDING:			

a. Start Date: 10/01/2021	b. End Date: 09/30/2022	* a. Federal (\$): \$0	b. Match (\$): \$0		
* 16. IS SUBMISSION SUBJECT	TO REVIEW BY STATE UNDER EX	XECUTIVE ORDER 12372 PROCESS?			
a. This submission was made a	vailable to the State under the Executi	ve Order 12372			
Process for Review on :					
b. Program is subject to E.O. 1	2372 but has not been selected by State	e for review.			
c. Program is not covered by E	.O. 12372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:					
complete and accurate to the best	of my knowledge. I also provide the re any false, fictitious, or fraudulent state	the list of certifications** and (2) that the stateme quired assurances** and agree to comply with any ements or claims may subject me to criminal, civil,	resulting terms if I		
** The list of certifications and ass specific instructions.	surances, or an internet site where you	may obtain this list, is contained in the announcem	ent or agency		
	Title of Authorized Certifying Official	18c. Telephone (area code, number a	nd extension)		
Reselann Billy-Magofna		18d. Email Address resel.billy@gmail.com			
18b. Signature of Authorized Cert	tifying Official	18e. Date Report Submitted (Month, 09/01/2021	Day, Year)		
Attach supporting do	cuments as specified in	agency instructions.			

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is req uired in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time fo r reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or

sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2021 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 Crisis assistance 10/01/2021 09/30/2022 Weatherization assistance V Provide further explanation for the dates of operation, if necessary Program components will all be open year round based on availability of funds. Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. 0.00% Heating assistance Cooling assistance 84.00% Crisis assistance 2.00% Weatherization assistance 2.00% Carryover to the following federal fiscal year 0.00% 10.00% Administrative and planning costs 2.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

		Н	Heating assistance		Cooling assistan		ance					
		W	Weatherization assistance			Other (specify:)			:) Not a	Not applicable to the CNMI		
						- !!						
			y, 2605(b)(2)(A) - A						6 11	. , .	61	6
mn bel	you co low? 🧖	Yes	nouseholds categori No	cally eligi	ble if one he	ousehold me	mber re	eceives one of the	e follow	ing categories	of be	nefits in the left colu
If you	answe	red ''Ye	s" to question 1.4, y	ou must c	complete the	e table below	and ar	nswer questions	1.5 and	1.6.		
					1	Heating		Cooling		Crisis		Weatherization
TANF						s 💽 No		Yes O No	\odot_{Y}	es O No	_	Yes O No
SSI						s 💽 No		Yes O No		es O No	╄	Yes O No
SNAP					C Yes	s 💽 No	⊙	Yes O No	⊙ Y	es O No	-	Yes O No
Means-	tested \	Veterans	Programs		C Yes	s 💽 No	0	C Yes O No		O Yes O No		Yes 💽 No
			Progran	Name		Heating		Cooling		Crisis		Weatherization
Other(S						Yes 🖸 No		O Yes O No	(Yes 🖸 No		C Yes O No
1.5 Do	you a	utomati	cally enroll househo	lds witho	ut a direct a	ınnual applic	cation?	C Yes O No				
If Yes,	explai	in:										
1.6 Ho	w do s	Oll encu	re there is no diffor	ence in th	e treatment	of categoric	ally elic	vible households	from #	hose not receive	ino ^	ther public assistance
when d	determ	ining el	igibility and benefit	amounts	?			-			_	_
_	-		submission of requirend home address.	ed docum	ents to show	proof of US	Citizen	ship, proof of acc	count ho	older from the ut	tility	company, proof of inc
		nal Payn							_			
			LIHEAP funds tow									
<u> </u>			s" to question 1.7a,		provide a r	response to q	uestion	s 1.7b, 1.7c, and	1.7d.			
			sistance: \$0	.00								
1./6 F1	requen	icy of As	Once Per Year									
			Once every five year	ırs								
			Other - Describe:									
1.7d H	low do	you con	firm that the house	hold recei	iving a nom	inal paymen	t has aı	n energy cost or	need?			
Detern	ninatio	on of Eli	gibility - Countable	Income								
1.8. In	deteri	mining a	household's incom	e eligibilit	ty for LIHE	AP, do you ı	ıse gros	s income or net	income	?		
V	Gross :	Income										
	Net In	come										
1.9. Se	lect all	the app	licable forms of cou	ıntable in	come used t	to determine	a hous	ehold's income e	ligibilit	y for LIHEAP		
>	Wages											
✓ S	Self - I	Employn	nent Income									
V	Contra	act Inco	ne									
I	Payme	nts fron	ı mortgage or Sales	Contract	s							
	Unemp	oloymen	t insurance									
<u> </u>	Strike	Pay										
✓ 8	Social	Security	Administration (S	SA) benef	fits							
		Includin ion	g MediCare deduc	✓ E	xcluding Me	ediCare dedi	ıction					

	Supplemental Security Income (SSI)
V	Retirement / pension benefits
	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
>	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
~	Rental income
~	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
V	Alimony
	Child support
>	Interest, dividends, or royalties
>	Commissions
~	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
~	Other

Monetary inheritance

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 2 - Heating Assistance						
Eligibility, 2605((b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Thresho	ld		
1					0.00%		
	2.2 Do you have additional eligibility requirements for H						
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	an Assets test ?	C Yes	⊙ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	ving in subsidized housing ?	C Yes	⊙ _{No}				
Renters wi	ith utilities included in the rent ?	C Yes	⊙ _{No}				
Do you give prio	ority in eligibility to:						
Elderly?		C Yes	⊙ _{No}				
Disabled?		C Yes	⊙ _{No}				
Young chil	ldren?	O Yes	⊙ _{No}				
Household	s with high energy burdens ?	C Yes	⊙ _{No}				
Other?		C Yes					
Explanations of	policies for each "yes" checked above:						
	f Benefits 2605(b)(5) - Assurance 5, 2605(
2.4 Describe how	v you prioritize the provision of heating as	sistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.		
Не	eating Assistance does not apply to the Com	nonwealth	of the Northern Mariana Islands				
2.5 Check the va	riables you use to determine your benefit	levels. (Cł	neck all that apply):				
Income							
Family (hor	usehold) size						
Home ener	gy cost or need:						
Fuel	l type						
Clin	nate/region						
Indi	ividual bill						
Dwe	Dwelling type						
Energy burden (% of income spent on home energy)							
Ene	rgy need						
Oth	Other - Describe:						
Benefit Levels, 2	2605(b)(5) - Assurance 5, 2605(c)(1)(B)			40000			

Minimum Benefit	\$0	Maximum Benefit	\$0
2.7 Do you provide in-kind (e.g., blankets,	space heaters) and/or other for	ms of benefits? O Yes O No	
If yes, describe.			
		nnation or clarification that	

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
	e income eligibility threshold used for the	Cooling o	component:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	1 All Household Sizes HHS Poverty Guidelines 110.00%					
	3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?					
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.			
Do you require a	n Assets test ?	O Yes	⊙ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		Yes	C _{No}			
Renters Li	ving in subsidized housing ?	• Yes	C _{No}			
Renters wi	th utilities included in the rent ?	Oyes	⊙ _{No}			
Do you give prio	rity in eligibility to:					
Elderly?		Yes	C _{No}			
Disabled?		• Yes	C _{No}			
Young chil	dren?	• Yes	C _{No}			
Household	s with high energy burdens ?	• Yes	C _{No}			
Other?		O Yes	CNo			
Explanations of	policies for each "yes" checked above:					
Re lth Covid dies as the		HUD Prog nd the CSF	ram being administered by Northern Mariana H 3G Housing Rental Assistance Program, are not			
		•				
3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Priorities are made available based on the following: 1) Persons with disabilities; 2) Elderly individuals; 3) Families with very young child ren and belong the low-income group; 4) Lowest of the low-income group. Benefit amounts are based on the matrix and applications are always o pen the priorities mentioned.						
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
	riables you use to determine your benefit	levels. (Cl	heck all that apply):			
✓ Income						
Family (hor	Family (household) size					
✓ Home ener	gy cost or need:					
✓ Fuel	type					
Clin	nate/region					
	vidual bill					
Dwelling type						

Energy burden (% of income spent on home energy)						
✓ Energy need						
Other - Describe:						
In the CNMI wide, their is only one fuel type, Electricity and a sole source energy supplier, Commonwealth Utilities Corporation.						
Benefit Levels, 2605(b)(5) - Assurance	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for	or the fiscal year for which this pla	n applies				
Minimum Benefit	\$78	Maximum Benefit	\$283			
3.7 Do you provide in-kind (e.g., fans,	air conditioners) and/or other form	ns of benefits? Yes No				
If yes, describe.						
Energy Saver Light bulbs, fans, air purifier, air-condition unit.						
· · ·	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	(c), 2605(c)(1)(A)				
4.1 Designate the	income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	110.00%		
4.2 Provide your	LIHEAP program's definition for determining a cri	sis.			
bility of pa	isis is determined when a low-income household is in ar aying high cost of electricity and also in need of assistan y household members.				
4.3 What constitu	utes a <u>life-threatening crisis?</u>				
nection of	life-threatening crisis is an energy related emergency the electricity from a power source may pose a life-threaten at or any medical conditions that need power supply.				
Crisis Requirem	ent, 2604(c)				
4.4 Within how r	nany hours do you provide an intervention that will	resolve the energy crisis for eligible househol	lds? 48Hours		
4.5 Within how r s? 18Hours	nany hours do you provide an intervention that will	resolve the energy crisis for eligible househol	ds in life-threatening situation		
Crisis Eligibility,	2605(c)(1)(A)				
4.6 Do you have a ANCE?	additional eligibility requirements for CRISIS ASSIS	T Yes O No			
4.7 Check the ap	propriate boxes below and describe the policies for e	ach			
Do you require a	n Assets test ?	C Yes O No			
Do you give prio	rity in eligibility to :	-			
Elderly?		€ Yes C No			
Disabled?		€ Yes C No			
Young Chi	ldren?	⊙ Yes ○ No			
Household	s with high energy burdens?	⊙ Yes ○ No			
Other?		C Yes ⊙ No			
In Order to recei	ive crisis assistance:	"			
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar © Yes O No			
Must the h	ousehold have been shut off or have an empty tank?	⊙ Yes ○ No			
Must the h	Must the household have exhausted their regular heating benefit? O Yes No				
Must rente	rs with heating costs included in their rent have recetice?	iv C Yes © No			
Must heati	ng/cooling be medically necessary?	⊙ Yes O No			
Must the h	ousehold have non-working heating or cooling equip	m © Yes C No			
Other?		C Yes ⊙ No			
Do you have additional / differing eligibility policies for:					

n	W				
Renters?		C Yes O No			
Renters living in subsidized housing?		C Yes ⊙ No			
Renters with utilities included in the re	ent?	Yes O No			
Explanations of policies for each "yes" check	ked above:				
h medical issues refuse to maintain the	Normal temperature as suggested by	nigh electric charges imposed. Many of our low-income households wit by their medical physicians to eliminate the burden of electric consumpti by to ensure that health and safety are not compromised.			
Determination of Benefits					
4.8 How do you handle crisis situations?					
Sepa	rate component				
Fast	Track				
Othe	er - Describe:				
4.9 If you have a separate component, how d	lo you determine crisis assistance	benefits?			
Amo	ount to resolve the crisis.				
Othe	er - Describe:				
	Crisis Assistance will be	determined based on the following;			
		g the benefit matrix model)			
	Energy Burden (using Household Size	g the benefit matrix model)			
		IG ST GILL BY HILLS			
	•	Composition (Elderly, Disabled & Very young children)			
	Assessment on Energ	y Need			
⊙ Yes ○ No Explain.	measures, LIHEAP Office accepts ithin the Crisis allowable Time-fra vsically disabled the means to: hout leaving their homes?	applications through the utility company, customer representatives. Apme.			
		the second of th			
bled? CNMI LIHEAP have ceased for some same has a second control of the control	ace to face contacts with eligible undled via telephone interview. F	tive means of intake to those who are homebound or physically disa household in adherence to the COVID-19 social distancing measure for new applicants, Drive thru application is available and drop off assisted by authorized representative via telephone.			
Benefit Levels, 2605(c)(1)(B)	tumo of onicio ossistemas offensal				
Winter Crisis \$0.00 maximum be	4.12 Indicate the maximum benefit for each type of crisis assistance offered. Winter Crisis \$0.00 maximum benefit				
Summer Crisis \$0.00 maximum be					
Year-round Crisis \$1,000.00 maximu					
4.13 Do you provide in-kind (e.g. blankets, s		forms of benefits?			
• Yes O No If yes, Describe					
	that is energy related to ensure hea	Ith and safety of clients.			
4.14 Do you provide for equipment repair or	replacement using crisis funds?				
• Yes O No					
	must complete question 4.15.				

	Winter C risis	Summer Crisis	Year-round Crisis
Heating system repair			
Heating system replacement			
Cooling system repair			✓
Cooling system replacement			✓
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify): Electric Charges that will prevent each household fr om getting disconnected. Also, crisis assistance may provide resources such as; professional services (cer tified electrician) and materials to repair electrical w iring, cooling system repair and replacement to ensu re health and safety of the household.			✓
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	shut offs?
C Yes			
If you responded "Yes" to question 4.16, you must 4.17 Describe the terms of the moratorium and an			17. eceived by LIHEAP clients during or after the moratorium period.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN

MODEL PLAN SF - 424 - MANDATORY

Section	Section 5: WEATHERIZATION ASSISTANCE						
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur	rance 2						
5.1 Designate the income eligibility threshold	d used for the Weatheri	zation component					
Add Househo	ld Size	Eligibility Guideline	Eligibility Threshold				
1 All Household Sizes		HHS Poverty Guidelines	110.00%				
5.2 Do you enter into an interagency agree No	nent to have another gov	vernment agency administer a WEATHE	RIZATION component? C Yes 6				
5.3 If yes, name the agency.		_					
5.4 Is there a separate monitoring protocol	for weatherization? 🔘 Y	Yes • No					
WEATHERIZATION - Types of Rules							
5.5 Under what rules do you administer LI	HEAP weatherization? (Check only one.)					
Entirely under LIHEAP (not DOE) r	ules						
Entirely under DOE WAP (not LIHE	(AP) rules						
Mostly under LIHEAP rules with the	following DOE WAP ru	tle(s) where LIHEAP and WAP rules diff	er (Check all that apply):				
✓ Income Threshold							
Weatherization of entire multi- le units or will become eligible within 180 d		is permitted if at least 66% of units (50%)	% in 2- & 4-unit buildings) are eligib				
Weatherize shelters temporaril are facilities).	y housing primarily low	income persons (excluding nursing home	s, prisons, and similar institutional c				
✓ Other - Describe:							
Mini weatherization measures	that will enable energy eff	iciency.					
Mostly under DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP rules dif	fer (Check all that apply.)				
Income Threshold							
Weatherization not subject to I	OOE WAP maximum sta	tewide average cost per dwelling unit.					
Weatherization measures are n	ot subject to DOE Saving	gs to Investment Ration (SIR) standards					
Other - Describe:	Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5							
5.6 Do you require an assets test?							
5.7 Do you have additional/differing eligibility policies for :							
Renters	⊙ Yes O No						
Renters living in subsidized housin g?	€ Yes C No						
5.8 Do you give priority in eligibility to:							
Elderly?	€ Yes C No						
Disabled?	€ Yes C No						
Young Children?	⊙ Yes O No						
House holds with high energy burde Yes No							

ns?		
Other?	C Yes O No	
ow.	of the Northern Mariana Housi	ou must provide further explanation of these policies in the text field beling Corporation (NMHC) under the HUD Program are not eligible to receive ure subsidized by the program.
Benefit Levels		
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditur	e per household? • Yes No
5.10 If yes, what is the maximum? \$1,000		
Types of Assistance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measure	res do you provide ? (Check a	ll categories that apply.)
Weatherization needs assessments/a	audits	Energy related roof repair
✓ Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modification	ons/ repairs	Windows/sliding glass doors
Furnace replacement		Doors
Cooling system modifications/ repair	irs	Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.		

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	Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 S vaila	elect all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a ble:
>	Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
>	Publish articles in local newspapers or broadcast media announcements.
>	Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
>	Mass mailing(s) to prior-year LIHEAP recipients.
>	Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
>	Execute interagency agreements with other low-income program offices to perform outreach to target groups.
>	Other (specify):
	For FY' 2022, LIHEAP plan to conduct four (4) information session/mini-workshop with current LIHEAP clients on Energy Conservation LIHEAP assurances and available assistance. The info sessions will be scheduled throughout the Fiscal Year and it will be spread out on all three islands; Saipan, Tinian and Rota.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.).

I, WAP, e	tc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:

Intake and Application Process is available at the Office on Aging (OoA), Division of Youth Services-Community Services section and the Commonwealth Utilities Corportation-customer service (energy vendor).

LIHEAP established referral process between the NMI Housing Corporation, Commonwealth Covid-19 Emergency Rental Assistance Program and the Division of Youth Services-CSBG Housing Rental Assistance Program on cross validation and ensuring Applicants are served and a ssisted.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t he Commonwealth of Puerto Rico)

				,	
8.1 Hov	wwould you categorize the primary respons	ibility of your State a	gency?		
>	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
	te Outreach and Intake, 2605(b)(15) - Assu elected "Welfare Agency" in question 8.1, y		estions 8.2, 8.3, and 8.4, as	applicable.	
8.2 Hov	v do you provide alternate outreach and int	ake for HEATING AS	SSISTANCE?		
8.3 Hov	v do you provide alternate outreach and int	ake for COOLING AS	SSISTANCE?		
8.4 Hov	v do you provide alternate outreach and int	ake for CRISIS ASSIS	STANCE?		
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a W	a Who determines client eligibility? Non-Applicable State Administration A gency State Administration A gency State Administration A gency				
	5b Who processes benefit payments to gas and e ctric vendors? State Administration A gency State Administration A gency				
8.5c wh	c who processes benefit payments to bulk fuel ndors? Non-Applicable State Administration A gency State Administration A gency				
	.5d Who performs installation of weatherization heasures? State Administration A gency				
	y of your LIHEAP component te questions 8.6, 8.7, 8.8, and,		. •	by a state agend	ey, you must co

8.6 What is your process for selecting local administering agencies?

The Governor of the Commonwealth of the Northern Mariana Islands (CNMI) has authorized the Secretary of Department of Community & Cultural Affairs (DCCA) to apply and reapply for the federal funds under the Low-Income Home Energy Assistance Program (42 U.S.C. sectio n 8621 et. Seq.) and to develop, approve and submit to the Federal government all State Plans and other related documents as may be necessary fo r the CNMI to obtain available funds to administer the program.

8.7 Ho	8.7 How many local administering agencies do you use? 1				
8.8 Ha					
8.9 If s	so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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SF - 424 - MANDATORY Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? O Yes O No Heating Tes O No Cooling Crisis Are there exceptions? Yes No If yes, Describe. Commonwealth Utilities Corporation (CUC) is the lone energy/utility provider for the CNMI. For cooling assistance, LIHEAP initiates and formulates listing on monthly basis of all certified clients indicating the account numbers, am ount of benefits to be credited to their accounts. Once accounts and amounts are matched, a request of payment is prepared and requested to the C NMI Financial Services and checks are prepared in a timely manner and is issued/made payable to Commonwealth Utilities Corporation. For crisis assistance, LIHEAP coordinates with CUC on validation of account and billing statement. LIHEAP sends an approved amount t o be credited to eligible client and process of payment request is made within 18-24 hours from application. 9.2 How do you notify the client of the amount of assistance paid? When an applicant is certified and approved for LIHEAP Benefit, the applicant receive a "Notice of Disposition" from the LIHEAP office that states amount of approved benefit, certification period and renewal date. A direct payment is made between LIHEAP and energy supplier on monthly basis. LIHEAP receive a billing statement from CUC (energ y supplier) on each months energy consumption for each certified LIHEAP Household. Therefore, LIHEAP will approve and post the "up to the a pproved amount of benefit" per household. For example, a household is certified to receive \$78 a month, the billing statement indicates more than the approved benefit, the client is responsible for the difference. Due to the different billing cycle with CUC, LIHEAP will pay based on approved benefit, the month consumption from the 1st of the mont Benefit posted are shown on clients utility billing statements sent on monthly basis to each certified household. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Monthly statement received every 5th of each month from Home Energy Supplier (CUC) on the listing of accounts credited and amounts. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista nce? CUC treats all customers equally, either with or without federal assistance. LIHEAP office work closely with the energy supplier to ensur e there are no adverse treatments on LIHEAP household. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household O Yes O No If so, describe the measures unregulated vendors may take.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

The DCCA-LIHEAP, through its financial control, manages funds received from DHHS, and the CNMI Department of Fi nance - Federal Accounting Section oversees the accounting control of all federal funded accounts. Once the grantor agen cy approves and sends the grant award letter, an advice of allotment is prepared by the grantee and has it submitted to the CNMI Department of Finance (DOF) - Federal Accounting Section and the CNMI Office of Management and Budget to set up an account for that particular grant award. Once the account is set up and been reviewed that the amount matched up with the approved grant, then the program or the lead agency starts the procurement process using CNMI's Procurement Rules and Regulations. In obligating operational costs, purchase requisitions are prepared and being scrutinized and certified by the Department's Accountant to make sure that items or services being procured are in compliance within the uniform adm inistrative requirements and cost principles based on OMB's circulars. After such process, the official expenditure authorit y approves and signs, then requisitions are forwarded to Finance & Accounting for certification that funding is available an

yment. Payments for utilities are made directly to the Commonwealth Utilities Corporation (CUC), the only utilities provider in the Commonwealth which is a government autonomous agency. Before final payment requests are submitted to CNMI D epartment of Finance, CUC and DCCA-LIHEAP reconcile monthly utility billings of all LIHEAP clients to make sure that amo unts are matched. Consistent monitoring and reconciliation of accounts with Finance and Accounting regarding fund balan ce status through JD Edwards, a system being used by DOF, ensures the program that obligations do not exceed available funds. With close coordination between DCCA-LIHEAP and DOF-Federal Accounting Section, tight budget control is imple mented and timely financial reporting is met. The DCCA-LIHEAP assures that effective internal control; transparency and a ccountability will be in place. It will include in exercising its internal control the plan of organization, methods and procedur es adopted by management to meet our goals. It also includes processes for planning, organizing, directing, controlling, and reporting on agency operations. The DCCA-LIHEAP further assures that three objectives of internal control will be maintained, such as: 1) effectiveness and efficiency of operations; 2) reliability of financial reporting; and 3) compliance with applicable rules and regulations				
Audit Process				
10.2. Is your L	IHEAP program audi	ited annually under the Single Au	dit Act and OMB Circular A - 13	3?
				n the A-133 audits, Grantee monitoring as the most recently audited fiscal year.
No Findings	<u> </u>			
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of	Local Administering	Agencies		
	What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.			
Loca	Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133			
✓ Loca	l agencies/district offi	ces are required to have an annua	l audit (other than A-133)	
Loca	Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.			
Grantee conducts fiscal and program monitoring of local agencies/district offices				
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee emplo	oyees:			
✓ Internal program review				
		Pane	22 of 47	

✓ Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
CNMI Department of Finance - Division of Financial Services - Federal Grants section.
Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
Annually
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in Select all that apply.	the development of your LIHEAP plan?			
Tribal Council meeting(s)				
Public Hearing(s)				
✓ Draft Plan posted to website and availa	ble for comment			
Hard copy of plan is available for publi	c view and comment			
Comments from applicants are recorde	d			
Request for comments on draft Plan is a	ndvertised			
Stakeholder consultation meeting(s)				
Comments are solicited during outreach	n activities			
Other - Describe:				
None				
11.2 What changes did you make to your LIHEA None	P plan as a result of this participation?			
Public Hearings, 2605(a)(2) - For States and the G	Commonwealth of Puerto Rico Only			
11.3 List the date and location(s) that you held pu	ablic hearing(s) on the proposed use and d	istribution of your LIHEAP funds?		
	Date	Event Description		
1	08/03/2021	Kagman Community Center		
3				
3		<u> </u>		
11.4. How many parties commented on your plan	at the hearing(s)? 4			
11.5 Summarize the comments you received at th	e hearing(s).			
Please see uploaded documents				
11.6 What changes did you make to your LIHEA	P plan as a result of the comments receive	d at the public hearing(s)?		
None				
If any of the above questions requ the fields provided, attach a docu		arification that could not be made in		

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

When any households whose applications are denied, there are procedures to be followed for a fair hearing such as:

- 1) Notification of Right to Request a Fair Hearing At the time of application each household or its authorized represe quested on any action the program manager takes which affects the household's level of benefits. The household or its authorized representative shall be further advised that a departmental confe
 - 2) Time Period for Requesting a Hearing A departmental conference or a fair hearing may be requested on any action
- 3) Request for Departmental Conference on Fair Hearing A request for a departmental conference or fair hearing is a esent its case to a higher authority. The freedom to make such a request shall not be limited or interfered with in any way. U r materials necessary for a household ot its authorized representative to determine whether a departmental agency conferer
- 12.5 When and how are applicants informed of these rights?

Timely Action on Hearings - Within sixty days of the receipt of a request for a hearing from a household or its authori zed representative, the program manager shall schedule a hearing, inform the household in writing of the hearing date, con duct a hearing and arrive at a decision and notify the household of the decision.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

LIHEAP applications are processed on a timely manner unless the delays are caused on the part of the applicants' lack of cooperation by providing the required documents. An applicant will be advised to request for a fair hearing in the event that application for assistance is not acted upon within ten working days.

12.7 When and how are applicants informed of these rights?

Applicants are informed of these rights upon completion of interview and scrutiny of their applications and benefit d etermination is processed. Fair hearing information is provided to the applicant as it is stated in the LIHEAP application for m and the Notice of Disposition.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

LIHEAP Office work closely with Household with High Energy Burden by assessing ways and means to reduce their energy burden.

- 1. Weatherization Measure
- 2. Switch of Meter from regular meter to prepaid meter. Prepaid "Nighthawk" meter is an online purchase system that is available 24/7. It is a prepaid system that allows pre-purchased kilowatts and it promotes and enable households to learn conservation of power consumption. Whereas, the regular meter are post paid, and charges are too high. Household with Nighthawk meter have learned to conserve on high energy through this system.
- 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Upon receipt of the grant, LIHEAP prepare a budget breakdown per approved plan and send to the Financial Services, Office of Managem ent & Budget and Grants Office. The submitted plans, once approved, it will be shared with the concerned offices to ensure that funds are obligat ed accordingly.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

About Thirty percent (30%) of the total eligible household served in FY' 2021 have switched from the regular post paid meter to Nighthaw k prepaid meter. Due to the high number of unemployment as a result of the Covid-19 Pandemic, CNMI LIHEAP has restored nearly 60% of hou sehold energy.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? N/A

13.6 How many households received these services? 66

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

	i to subilit ali application for	the leveraging incenti	ive program:	
C Yes O No				

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
✓ Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
✓ Biannually				
As needed				
Other - Describe: Collaboration Meetings				
On-site training				
How often?				
Annually				
✓ Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
If any of the above questions require further explanation of the fields provided, attach a document with said explanation.	

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

All reports are to be submitted online via OLDC. Annual Model Plans submitted on annual basis, September 1, Household Report by Nov ember 30th, Carryover & Reallotment Report due on September 1 and Performance Data is due on January 31. Territory of the NMI is still netwo rking with other grantees and online resource to establish this one report that our territory have not submitted in the past.

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Section 17: Program Integrity, 2605(b)(10)										
17.1 Fraud Reporting Mechanisms										
a. D	escribe all mechanisms availab	ole to	the public for rep	orting cases of	f sus	pected waste, frau	ıd, and abuse. S	elect	t all that apply.	
	Online Fraud Reporting									
	Dedicated Fraud Reporting Hotline									
	Report directly to local	Report directly to local agency/district office or Grantee office								
	Report to State Inspector General or Attorney General									
	Forms and procedures	in pl	lace for local agenc	ies/district off	ices	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply									
	Printed outreach materials									
	Addressed on LIHEAP	app	lication							
	✓ Website									
	Other - Describe:									
17.2	. Identification Documentation	n Rec	quirements							
a. Iı emb	ndicate which of the following f ers.	form	s of identification a	are required o	r req	uested to be colle	ected from LIHI	EAP	applicants or the	eir household m
						Collected from	whom?			
Тур	e of Identification Collected		Applicant Only			All Adults in Household		All Household Members		
Social Security Card is photocopi ed and retained			Required			Required		>	Required	
			Requested			Requested			Requested	
Social Security Number (Without actual Card)			Required			Required			Required	
			Requested			Requested			Requested	
caro	ernment-issued identification l : driver's license, state ID, Tri		Required			Required		>	Required	
	ID, passport, etc.)		Requested			Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										

b. Describe any exceptions to the above policies.				
17.3 Identification Verification				
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply				
✓ Verify SSNs with Social Security Administration				
Match SSNs with death records from Social Security Administration or state agency				
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)				
Match with state Department of Labor system				
Match with state and/or federal corrections system				
Match with state child support system				
Verification using private software (e.g., The Work Number)				
In-person certification by staff (for tribal grantees only)				
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)				
Other - Describe:				
17.4. Citizenship/Legal Residency Verification				
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.				
Clients sign an attestation of citizenship or legal residency				
Client's submission of Social Security cards is accepted as proof of legal residency				
Noncitizens must provide documentation of immigration status				
Citizens must provide a copy of their birth certificate, naturalization papers, or passport				
Noncitizens are verified through the SAVE system				
Tribal members are verified through Tribal enrollment records/Tribal ID card				
Other - Describe:				
17.5. Income Verification				
What methods does your agency utilize to verify household income? Select all that apply.				
Require documentation of income for all adult household members				
Pay stubs				
Social Security award letters				
Bank statements				
Tax statements				
☑ Zero-income statements				
Unemployment Insurance letters				
Other - Describe:				
Computer data matches:				
Income information matched against state computer system (e.g., SNAP, TANF)				
✓ Proof of unemployment benefits verified with state Department of Labor				
Social Security income verified with SSA				
Utilize state directory of new hires				
Other - Describe:				
17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				

Employee training on confidentiality for:
Grantee employees
2 Document of the state of the
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
The state of the s
Tendors are vermed amough energy soms provided by the nousenoid
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that
apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
- Other - Describe.
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure
Trocedure are in place to require prompt returns from unitate an eases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
—
Two-party checks are issued naming client and vendor

	Direct payment to households are made in limited cases only			
/	Vendors are only paid once they provide a delivery receipt signed by the client			
1	Conduct monitoring of bulk fuel vendors			
	Bulk fuel vendors are required to submit reports to the Grantee			
	Vendor agreements specify requirements selected above, and provide enforcement mechanism			
>	Other - Describe:			
	N/A			
17.10.	Investigations and Prosecutions			
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.			
	Refer to state Inspector General			
>	Refer to local prosecutor or state Attorney General			
	Refer to US DHHS Inspector General (including referral to OIG hotline)			
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public			
	Grantee attempts collection of improper payments. If so, describe the recoupment process			
>	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 5 years			
>	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
>	Vendors found to have committed fraud may no longer participate in LIHEAP			
	Other - Describe:			
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.			

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Caller Box 10007 * Address Line 1		
1339 Ascencion Drive Address Line 2		
Capitol Hill Address Line 3		
Saipan <u>* City</u>	MP * State	96950 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf;
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS				
The following documents must be attached to this application				
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.				
Heating component benefit matrix, if applicable				
Cooling component benefit matrix, if applicable				
Minutes, notes, or transcripts of public hearing(s).				