## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance

Grantee Name: MISSISSIPPI

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

l										
* 1.a. Type of Submission:  Plan					* 1.c. Consolidated Application/Plan/Funding Request?			?	* 1.d. Version:  Initial  Resubmission	
					Explanation:				Resubmission Revision Update	
					2. Date Receiv	ed:		S	State Use Only:	
					3. Applicant I	dentifier:				
					4a. Federal E	ntity Ident	ifier:		5. Date Received By State:	
					4b. Federal A	ward Iden	tifier:		6. State Application Identifier:	
7. APPLICANT	INFORMATIO	ON								
* a. Legal Name	: Mississippi De	epartment of Hum	an Services							
* b. Employer/	Taxpayer Identif	fication Number	(EIN/TIN): 64-	6000807	* c. Organizat	ional DUN	<b>NS:</b> 80939	9918		
* d. Address:										
* Street 1:	DIVIS	SION OF COMM	UNITY SERVICI	ES	Street 2:		DEPT. OI	F HUM	IAN SERVICES	
* City:	JACK	SON			County:		Hinds			
* State:	MS				Province:					
* Country:	United	States			* Zip / Pos	tal Code:	39202 -			
e. Organization	al Unit:						P			
	Department Name: Mississippi Department of Human Services Division of Community Services									
f. Name and cor	tact information	n of person to be	contacted on ma	tters involving th	is application:					
Prefix:	* First Name: Tina			Middle Name: M						
Suffix:	Title: LIHEAP Coore	dinator		Organizational	d Affiliation:					
* Telephone Number: 601-359-4768	Fax Number			* Email: tina.ruffin@md	ail: ruffin@mdhs.ms.gov					
* 8a. TYPE OF A: State Govern										
b. Additional	Description:									
* 9. Name of Fe	deral Agency:									
				og of Federal Dome ssistance Number:	estic				CFDA Title:	
10. CFDA Numbers and Titles 93568					Low-Inco	me Home E	Energy 1	Assistance		
11. Descriptive	11. Descriptive Title of Applicant's Project									
12. Areas Affec	12. Areas Affected by Funding:									
13. CONGRESS	SIONAL DISTR	CICTS OF:								
* a. Applicant					<b>b. Program/P</b> Statewide	roject:				
Attach an additional list of Program/Project Congressional Districts if needed.										

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:	
a. Start Date: 10/01/2016	<b>b. End Date:</b> 09/30/2017	* a. Federal (\$): \$0	<b>b. Match</b> (\$):
* 16. IS SUBMISSION SUBJECT TO R	REVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?	
a. This submission was made availab	le to the State under the Executive Order	12372	
Process for Review on :			
b. Program is subject to E.O. 12372 l	but has not been selected by State for revi	ew.	
c. Program is not covered by E.O. 12	372.		
* 17. Is The Applicant Delinquent On A O YES O NO	ny Federal Debt?		
Explanation:			
accurate to the best of my knowledge. I	also provide the required assurances** a	of certifications** and (2) that the statement agree to comply with any resulting ternal, civil, or administrative penalties. (U.S. 6)	ns if I accept an award. I am aware that
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is contained in the announcen	nent or agency specific instructions.
18a. Typed or Printed Name and Title of	of Authorized Certifying Official	18c. Telephone (area code,	number and extension)
Tina Ruffin		18d. Email Address tina.ruffin@mdhs.ms.gov	
18b. Signature of Authorized Certifying	g Official	<b>18e. Date Report Submitte</b> 09/26/2016	d (Month, Day, Year)
Attach supporting docum	nents as specified in ageno	v instructions.	

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation		
		Start Date	End Date	
Y	Heating assistance	10/01/2016	04/30/2017	
>	Cooling assistance	05/01/2017	09/30/2017	
>	Crisis assistance	01/01/2017	09/30/2017	
>	Weatherization assistance	09/01/2017	08/31/2018	

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	37.00%
Cooling assistance	30.00%
Crisis assistance	5.00%
Weatherization assistance	12.00%
Carryover to the following federal fiscal year	1.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	5.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 11	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:    Cooling assistance   Cooling assista									
		Weatherization assistance			<u></u>	₩	ner (specify:)			
		y, 2605(b)(2)(A) - Assurance 2, 2605(c)								
1.4 Do	you consider l	nouseholds categorically eligible if one	household member recei	ives one o	of the following ca	atego	ries of benefits in th	e left	column below? C	
If you	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
	Heating Cooling Crisis Weatherization									
TANF			C Yes C No		s O No	!	Yes O No	<u> </u>	Yes O No	
SSI			O Yes O No	<del>!                                    </del>	s O No	-	Yes O No	-	Yes O No	
SNAP	-tested Veterans	Dragrams	C Yes C No		s C No	<u> </u>	Yes O No Yes O No	_	Yes ONo	
ivicans	-tested veterans	Program Name	Heating	% Tes	Cooling		Crisis		Weatherization	
Other(	Specify) 1	110gram Name	C Yes C No	- 0	Yes O No		O Yes O No		O Yes O No	
1.5 Do	you automatic	cally enroll households without a direct	annual application?	Yes 💽	No					
	, explain:		^^							
1611	do	re there is no difference in the treatme	ut of ootoonically dicibl	. <b>h</b>	alda fuarre thaga a	4			etomos mikom	
		ty and benefit amounts?	int of categoricany engine	ie nousen	iolus II om those i	10110	cerving other public	L 4551	stance when	
	Nominal Paym									
_		LIHEAP funds toward a nominal payr								
		s" to question 1.7a, you must provide a sinal Assistance: \$0.00	response to questions 1.	.7b, 1.7c,	and 1.7d.					
	requency of As	<u> </u>								
	Once Per Yea	r								
	Once every fiv	ve vears								
		·								
	Other - Descr	ibe:								
1.7d I	How do you cor	firm that the household receiving a no	minal payment has an en	nergy cost	t or need?					
		**************************************								
Deteri	mination of Elig	ibility - Countable Income								
		household's income eligibility for LIH	EAP, do you use gross in	ncome or	net income ?					
~	Gross Income									
	Net Income									
1.9. Se	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
>										
>	Self - Employ	ment Income								
<b>&gt;</b>	✓ Contract Income									
	Payments from	n mortgage or Sales Contracts								
<b>&gt;</b>	Unemploymen	nt insurance								

	Strike Pay
>	Social Security Administration (SSA ) benefits
	✓ Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI )
<b>&gt;</b>	Retirement / pension benefits
	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided,

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance								
Eligibility, 2605(b)(									
	ncome eligibility threshold used for the heating	g componen	1						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes	1	State Median Income	60.00%					
HEATING ASSITA		⊙ Yes (	○ No						
	copriate boxes below and describe the policies	4							
Do you require an		C Yes	● No						
Do you have additi	ional/differing eligibility policies for:	и							
Renters?		⊙ Yes (							
Renters Livir	ng in subsidized housing ?	O Yes							
Renters with	utilities included in the rent ?	⊙ Yes (	○ No						
Do you give priorit	y in eligibility to:								
Elderly?		<b>⊙</b> Yes (							
Disabled?			⊙ Yes C No						
Young childr	en?	• Yes	€ Yes C No						
Households v	with high energy burdens ?	⊙ Yes (	O No						
Other?		O <sub>Yes</sub> (	⊙ No						
See Eligiblity and B detailing the heating household. Persons energy cost. These I paying the client to a	Explanations of policies for each "yes" checked above:  See Eligiblity and Benefit Determination Attachment. The applicant should provide either a copy of their lease; a writtern, signed notarized statement from the landlord detailing the heating/cooling arrangement with the client; or collateral contract with the landlord that verifies the heating/cooling arrangement that the landlord has with the household. Persons/households residing in public/subsidized housing dwelling unless their rent/mortgage includes utilities and they are not being billed separately for energy cost. These households are ineligible for energy assistance benefits. Roomer/biarder status is given to an individual who is not required household member and is paying the client to reside in their residence. To qualify as a roomer/boarder, the applicant/household must be the homeowner. Roomer/boarder payments are countable income as long as they are considered a profit to the household.								
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
During the case man	2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.  During the case management process, consideration is given to ensure compliance of this subsection. See Benefit Matrix and Eligibility and Benefit Determination Attachment for further description.								
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all	that apply):						
<b>✓</b> Income									
Family (house	ehold) size								
<b>✓</b> Home energy	·								
✓ Fuel ty	ype								
Clima	te/region								
	✓ Individual bill								

Dwelling type						
Energy burden (% of income spent on home en	nergy)					
Energy need						
Other - Describe:						
See Benefit Matrix. The Benefit Matrix has maximum amounts. The amount of the client's bills paid or can be paid up to the maximum amount. Therefore, we do not place a mimum amount on the Benefit Matrix.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$1	Maximum Benefit	\$1,500			
2.7 Do you provide in-kind (e.g., blankets, space heaters) an	nd/or other for	ms of benefits? • Yes No				
If yes, describe.						
Blankets, heating systems, furnaces, and other heating, energy-related materials/services may be provided depending on need, the case management result and client complying fully with the establised case plan.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance								
Eligibility, 2605(c)	)(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The	income eligibility threshold used for the Coo	ling compone	enet:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
3.2 Do you have a COOLING ASSIT.	dditional eligibility requirements for ANCE?	<b>⊙</b> Yes	Ō No						
3.3 Check the app	propriate boxes below and describe the policie	4							
Do you require an	n Assets test ?	C Yes	Ō No						
Do you have addit	tional/differing eligibility policies for:								
Renters?		<b>⊙</b> Yes (	Ō No						
Renters Liv	ring in subsidized housing ?	C Yes	<b>⊙</b> No						
Renters with	h utilities included in the rent ?	<b>⊙</b> Yes (	○ <sub>No</sub>						
Do you give prior	ity in eligibility to:	1							
Elderly?		€ Yes	○ No						
Disabled?		€ Yes	○ <sub>No</sub>						
Young child	lren?	<b>⊙</b> Yes (	€ Yes ○ No						
Households	with high energy burdens ?	⊙ Yes (	⊙ Yes ONo						
Other?		C Yes	C Yes € No						
Explanations of p	olicies for each "yes" checked above:	11:							
See Benefit Matrix	Attachment. See 2.3 Explanation.								
3.4 Describe how	you prioritize the provision of cooling assistan	nce tovulnera	able populations,e.g., benefit amounts, early appl	ication periods, etc.					
During the case ma Attachment for furt		ure compliand	ce of this subsection. See Benefit Matrix and Eligib	vility and Benefit Determination					
Determination of B	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	1							
3.5 Check the vari	iables you use to determine your benefit levels	s. (Check all	that apply):						
<b>✓</b> Income									
Family (hous	sehold) size								
Home energy	- Tanay (acoustics) suc								
✓ Fuel t	-								
	ate/region								
	ling type								

Energy burden (% of income spent on home energy)					
Energy need					
Other - Describe:					
See Benefit Matrix Attachment.					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$1	Maximum Benefit	\$1,500		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/o	or other forms	of benefits? • Yes O No	,		
If yes, describe.  Fans, air conditioners, cooling systems and other cooling energy-related service may be provided depending on needs, case management result and client complying fully with the established case plan.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c), 26	505(c)(1)(A)					
4.1 Designate the incom	me eligibility threshold used for the crisis component					
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1 Al	ll Household Sizes	State Median Income	60.00%			
4.2 Provide your LIHI	EAP program's definition for determining a crisis.					
See Crisis and Emergen	ncy Services Attachment					
4.3 What constitutes a	life-threatening crisis?					
See Crisis and Emergen	ncy Services Attachment					
Crisis Requirement, 2	604(c)					
4.4 Within how many	hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hour	s			
4.5 Within how many	hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours			
Crisis Eligibility, 2605(	(c)(1)(A)					
4.6 Do you have additi	ional eligibility requirements for CRISIS ASSISTANCI	E? Yes No				
4.7 Check the appropr	riate boxes below and describe the policies for each					
Do you require an Ass	sets test ?	C Yes • No				
Do you give priority in	n eligibility to :					
Elderly?		<b>⊙</b> Yes <b>○</b> No				
Disabled?		⊙ Yes C No				
Young Children	?	⊙ Yes C No				
Households with	n high energy burdens?	C Yes O No				
Other?		C Yes • No				
In Order to receive cri	isis assistance:					
Must the househ tank?	nold have received a shut-off notice or have a near empt	y C Yes O No				
Must the household have been shut off or have an empty tank?						
Must the household have exhausted their regular heating benefit?						
Must renters wit eviction notice ?	Must renters with heating costs included in their rent have received an eviction notice?					
Must heating/co	Must heating/cooling be medically necessary?					
Must the househ	old have non-working heating or cooling equipment?	C Yes ⊙ No				
Other? C Yes © No						
Do you have additiona	Do you have additional / differing eligibility policies for:					

Renters? © Yes O No				• Yes O No		
Renters living in subsidized housing?			○ Yes			
Renters with utilities included in the rent?						
Explanations of policies for ea	ach "yes" checked above:		- 1			
See Eligibilty and Benefit Dete	ermination Matrix					
Determination of Benefits						
4.8 How do you handle crisis	situations?					
~	Separate component	Separate component				
	Fast Track					
	Other - Describe:					
4.9 If you have a separate con	nponent, how do you deterr	nine crisis ass	sistance benef	its?		
V	Amount to resolve the cris	sis.				
	Other - Describe:					
	Up to a maximum of \$1,500	)				
Crisis Requirements, 2604(c)	<u>J</u>					
	ns for energy crisis assistan	ce at sites tha	ıt are geogran	hically accessible to all households in the area to be served?		
• Yes O No Explain.	ns for energy crisis assistan	ee at sites tha	et ure geograp	meany accession to an nonscious in the area to be served.		
There are offices in every coun	ity therefore services are acce	essible to all b	ouseholds			
4.11 Do you provide individus	isis benefits without leaving					
Yes O No If No, exp		their nomes.				
	applications for crisis assis	tance are acc	ented?			
C Yes O No If No, exp			1			
		lease explain	alternative m	eans of intake to those who are homebound or physically disabled?		
Case Workers can conduct hon	Case Workers can conduct home visits or they can authorize someone to make an application on their behalf.					
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum b	enefit for each type of crisis	assistance of	fered.			
Winter Crisis \$0.0	00 maximum benefit					
Summer Crisis \$0.0	0 maximum benefit					
Year-round Crisis \$1,5	500.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
€ Yes C No If yes, Describe						
Blankets, heating systems, furnaces and other heating, energy-related materials/services may be provided during the winter. Fans, air conditioners, cooling systems, and other cooling energy-related services may be provided during the winter. Both services depends on need, case management results and client complying fully with the established case plan.						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
€ Yes C No						
If you answered "Yes" to question 4.14, you must complete question 4.15.						
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.						
		Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair	Heating system repair					
Heating system replacement						

			<b>∨</b>			
Cooling system repair			<b>▽</b>			
Cooling system replacement			<b>▽</b>			
Wood stove purchase			▼			
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups			<b>▽</b>			
Other (Specify):						
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?						
• Yes C No	⊙ Yes O No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.						
If you responded "Yes" to question 4.16, you must respo	na to questio	n 4.17.				
If you responded "Yes" to question 4.16, you must respo 4.17 Describe the terms of the moratorium and any speci	-		V LIHEAP clients during or after the moratorium period.			
4.17 Describe the terms of the moratorium and any speci	al dispensation	on received by	y LIHEAP clients during or after the moratorium period.  ng or a freeze warning has been issued by the National Weather Service for the			

#### Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 5: WEATHERIZATION ASSISTANCE Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the Weatherization component Household Size Eligibility Guideline Eligibility Threshold All Household Sizes HHS Poverty Guidelines 200.00% 5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? 🖸 Yes 🏼 6 No 5.3 If yes, name the agency. 5.4 Is there a separate monitoring protocol for weatherization? C Yes 6 No WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.) Entirely under LIHEAP (not DOE) rules Entirely under DOE WAP (not LIHEAP) rules Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply): **Income Threshold** Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities). Other - Describe: Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) **Income Threshold** Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit. Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards. Other - Describe: Eligibility, 2605(b)(5) - Assurance 5 C Yes O No 5.6 Do you require an assets test? 5.7 Do you have additional/differing eligibility policies for : Yes □ No Renters C Yes O No Renters living in subsidized housing? 5.8 Do you give priority in eligibility to: Yes □ No Elderly? Disabled? Tes O No Yes ○ No Young Children? House holds with high energy burdens?

Other?	C Yes O No				
If you selected "Yes" for any of the options in q	uestions 5.6, 5.7, or 5.8, you must	provide further explanation of these policies in the text field below.			
See Renter Eligibilty for Weatherization Assistance	e and Eligibility and Benefit Determ	nination Attachments.			
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatheriz	zation benefit/expenditure per ho	usehold? • Yes O No			
5.10 If yes, what is the maximum? \$7,105					
Types of Assitance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do	you provide ? (Check all categor	ries that apply.)			
Weatherization needs assessments/audits	5	<b>☑</b> Energy related roof repair			
✓ Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modifications/ re	epairs	Windows/sliding glass doors			
<b>✓</b> Furnace replacement		Doors			
Cooling system modifications/ repairs		<b>✓</b> Water Heater			
Water conservation measures		<b>☑</b> Cooling system replacement			
Compact florescent light bulbs  Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

## Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

#### Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4					
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
>	Other - Describe:				
See Coordination of LIHEAP Activities Attachment.					

## Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How	would you categorize the primary responsibility	of your State agency?				
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
>	Welfare Agency					
	Other - Describe:					
	e Outreach and Intake, 2605(b)(15) - Assurance					
	lected "Welfare Agency" in question 8.1, you mu		· · · · · · · · · · · · · · · · · · ·			
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?						
The State Agency also administers the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Case Workers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 a.m 6:00 p.m.						
8.3 How	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
The State Agency also administers the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Case Workers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 a.m 6:00 p.m.						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
The State Agency also administers the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Programs. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are services by qualified Case Manager/Case Workers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 a.m 6:00 p.m.						
8.5 LIHI	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Community Action Agencies	Community Action Agencies	Community Action Agencies	Community Action Agencies	
8.5b Wh vendors	5b Who processes benefit payments to gas and electric endors?  Community Action Agencies  Community Action Agencies  Community Action Agencies					

8.5c who	processes benefit payments to bulk fuel	Community Action Agencies	Community Action Agencies	Community Action Agencies			
	8.5d Who performs installation of weatherization neasures?  Community Action Agencies						
•	If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
We have	8.6 What is your process for selecting local administering agencies?  We have chosen agencies based on prior experience administering similar programs. Agencies must submit a successful proposal for review, comply with audit requirement and have satisfactory performance reviews.						
8.7 How	many local administering agencies do you use?	· 19					
	e you changed any local administering agencies						
8.9 If so,	why?						
<b>&gt;</b>	Agency was in noncompliance with grantee re	quirements for LIHEAP -					
	Agency is under criminal investigation						
	Added agency						
>	Agency closed						
	Other - describe						
Gulf Coa	ast Community Action Agency was non-compliant	in the following areas:			-		
-Monitor	ring finding regarding the spending of LIHEAP fur	nds to pay Head Start exper	nditures over \$120,000.				
-Failure	to timely submit closeout of 2014 LIHEAP funds a	and return of unspent funds					
-Failure	to respond to information requests timely: correcti	ve action plan and board m	inutes.				
-Failure	-Failure to hire and maintain executive management to include executive director and fiscal director.						
-Failure	to adequately provide LIHEAP services to clients,	resulting in large amount o	f unspent funds.				
-Gulf Co	ast CAA relinquished the CSBG grant as of Decer	mber 31, 2015.					
-The Star	-The State terminated the LIHEAP grant as of Decembe 31, 2015.						
	of the above questions require fur a document with said explanation		clarification that co	ould not be made in	the fields provided,		

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## Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling Yes C No
Crisis • Yes O No
Are there exceptions? C Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?  Agencies must provide written notification to clients regarding the status of their application within 72 hours of approval for services. The notification letter must be scanned into Virtual ROMA and a copy placed into client's file. In the case of an emergency, this notification should occur within 24 hours of application for services. The person who approves the request in Virtual ROMA should generate the letter and complete the form. If a client's application is denied, the agency must provide written explanation with the reason for the denial. The Fair Hearing Process Form must be included in the letter sent to the client. The person who approves the request in Virtual ROMA should generate the letter and complete the form. It is up to the agency if it wishes to establish an internal policy for additional management oversight.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  Vendor Agreements the CAA has with the energy supplier provides this assurance.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  Vendor Agreements the CAA has with the energy supplier provides this assurance.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do y	ou ensure good fiscal acco	ounting and tracking of LIHEAP funds?	•			
See Fiscal Acco	ounting and Tracking require	rements Attachment.				
Audit Process						
10.2. Is your L		annually under the Single Audit Act and	d OMB Circular A - 133?			
		to the level of material weakness or repo ernment agency reviews of the LIHEAP a				
No Findings	]					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1	reporting	See Attachment	Yes	procedure/policy changes		
What types of Select all that a		encies ts do you have in place for local adminst	ering agencies/district offices?			
Local	agencies/district offices a	are required to have an annual audit in o	compliance with Single Audit Act and	OMB Circular A-133		
Local	agencies/district offices a	are required to have an annual audit (otl	her than A-133)			
Local	agencies/district offices'	A-133 or other independent audits are r	eviewed by Grantee as part of compli	ance process.		
✓ Gran	tee conducts fiscal and pr	rogram monitoring of local agencies/dist	rict offices			
Compliance M	onitoring					
10.5. Describe	the Grantee's strategies f	or monitoring compliance with the Gran	itee's and Federal LIHEAP policies ar	ad procedures: Select all that apply		
Grantee emplo	vees:					
	nal program review					
<b>✓</b> Depa	rtmental oversight					
Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:						
Local Adminst	ering Agencies / District (	Offices:				
On - site evaluation						
✓ Annu						
✓ Moni	Monitoring through central database					

✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
See MDHS Program Integrity (Monitoring) and DCS (T&TA) attachment
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All are monitored.
Desk Reviews:
6 each year for T&TA. However, monthly reports are reviewed.
10.8. How often is each local agency monitored ?
Yearly
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
None
10.10. What is the combined error rate for benefit determinations? OPTIONAL
None
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? None
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? None
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

s	F - 424 - MANDATORY	
Section 11: Timely and Mean	ingful Public Participation, 2605	(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development Select all that apply.	nt of your LIHEAP plan?	
Tribal Council meeting(s)		
Public Hearing(s)		
✓ Draft Plan posted to website and available for commen	t	
Hard copy of plan is available for public view and com	ment	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
11.2 What changes did you make to your LIHEAP plan as a resu None	alt of this participation?	
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?
	Date	Event Description
1	06/28/2016	Mississippi Department of Human Services, 750 North State Street, Auditorium, Jackson, MS 39202
11.4. How many parties commented on your plan at the hearing	(s)? 1	
11.5 Summarize the comments you received at the hearing(s).		
Please see Legal Notice and Public Comments Attachment for comm	nents.	
11.6 What changes did you make to your LIHEAP plan as a resu	alt of the comments received at the public hearing	(s)?
None		
If any of the above questions require further exattach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? None
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? N/A
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

See Fair Hearing Policy Attachment

#### 12.5 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during orientation and/or intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

See Fair Hearing Policy Attachment

#### 12.7 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during orientation and/or intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices.

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

LIHEAP funds are used to conduct consumer education classes, vendor-sponsored workshops, and low-cost, no cost weatherization measures to eligible clients.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The State of Mississippi is aware of the limitation and assures that the 5% statutory ceiling requirement for Assurance 16 will not be violated based on the allocation awarded to subgrantees and the Request for Cash and Reporting Worksheet.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

A total of 28,785 households were impacted by activities that included: consumer education classes, vendor-sponsored workshops, low-cost, no-cost weatherization measures for clients eligible for the program.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

Information was not captured.

13.5 How many households applied for these services? 28,785

13.6 How many households received these services? 28,785

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?  $\bullet$  Yes  $\bullet$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State shall participate in the LIHEAP Leveraging Program. The State and local subgrantees will solicit non-federal dollars in order to qualify to complete for leveraging incentive funds. Based on 2016 leveraging amounts, the State plans to leverage a minimum of 10 percent or more in FY 2017. Several organizations, individuals, etc. will be contacted to make cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer, WX materials, waivers: disconnections, deposits, and reconnect fees, etc. \* Leveraged resources/benefits that are counted under criterion (iii) in 45 CFR 96.87(d)(2) must be identified and described in the grantees LIHEAP plan and distributed as indicated in the plan. In addition, leveraging resources/benefits that are counted under criterion (ii) must be carried out under one or more components of the grantee's regular LIHEAP program.

## 14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. $\hat{A}$ § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Cash and in-kind contributions, such as discounts, arrearage forgiveness, fuel funds, credit, volunteer, WX materials, waivers: disconnections, deposits, and reconnect fees, etc.	Several organizations, individuals, etc. will be contacted	The State coordinates leveraging with the LIHEAP program to provide consumer education with our clients to encourage them to conserve energy and the disadvantages of getting services interrupted. Leveraging resources also provide additional services to more clients in LIHEAP. Coordination also compliments our budget program in LIHEAP to allow clients to better manage resources.

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
✓ Biannually
✓ As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doe  Yes No	es your training program address fraud reporting and prevention?
-	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of MS has successfully modified its centralized client tracking system (Virtual ROMA- VR) to capture, analyze and submit information regarding energy burden, targeting, restoration/prevention of loss of home energy service. As of August 2016, we have signed vendor agreements to include performance language, new performance related fields in VR system to allow collection and reporting of energy information required to produce the performance report and identify high energy users.

See Attachment.

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Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reporting							
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector General or Attorney General							
Forms and procedures in pla	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
Other - Describe:							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	lect a	ll that apply			
✓ Printed outreach materials							
Addressed on LIHEAP appl	icati	on					
Website							
Other - Describe:							
Orientation							
17.2. Identification Documentation Req	uirei	nents					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							
Collected from Whom?							
Type of Identification Collected		Applicant Only All Adults in Household			All Household Members		
Social Security Card is photocopied and retained		Required	>	Required	<b>&gt;</b>	Required	
		Requested		Requested		Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested		Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required	Y	Required		Required	
		Requested		Requested		Requested	

				]			
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	Birth Certificates	✓		<b>V</b>		~	
Exce	b. Describe any exceptions to the above policies.  Exceptions for new born.  17.3 Identification Verification  Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply  Verify SSNs with Social Security Administration  Match SSNs with death records from Social Security Administration or state agency  Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
H	Match with state Department of Labor system						
	Match with state and/or federal cor  Match with state child support syste  Verification using private software  In-person certification by staff (for  Match SSN/Tribal ID number with	em (e.g., The Work Num tribal grantees only)		or tribal grantees on	ly)		
In Pe	Other - Describe: erson Verification						
	. Citizenship/Legal Residency Verificat		one II C eitinene e	L'ou	lified to measing I IIII	AD honoffte? Coloot	all that annin
WIL	at are your procedures for ensuring the  Clients sign an attestation of citize			r anens wno are qua	inied to receive LIHI	EAP benefits: Select	ан тат арргу.
	Client's submission of Social Secur	-	-	idency			
~			• 0				
~	-	-		s, or passport			
	Noncitizens are verified through the	he SAVE system		<u> </u>			
	Tribal members are verified throu	igh Tribal enrollment	records/Tribal ID o	eard			
	Other - Describe:						
17.5	. Income Verification						
	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
	Trequire documentation of meome :	or all adult household	members				
	Pay stubs						
	Social Security award letters	S					
	Bank statements						
	Tax statements						
	Zero-income statements						
_	Unemployment Insurance le	tters					
_	Other - Describe:						
	Computer data matches:						
	Income information matched						
	Proof of unemployment bene	etits verified with stat	e Department of La	bor			

Social Security income verified with SSA						
Utilize state directory of new hires						
Other - Describe:						
17.6. Protection of Privacy and Confidentiality						
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.						
Policy in place prohibiting release of information without written consent						
Grantee LIHEAP database includes privacy/confidentiality safeguards						
Employee training on confidentiality for:						
✓ Grantee employees						
Local agencies/district offices						
Employees must sign confidentiality agreement						
<b>✓</b> Grantee employees						
✓ Local agencies/district offices						
Physical files are stored in a secure location						
Other - Describe:						
17.7. Verifying the Authenticity						
What policies are in place for verifying vendor authenticity? Select all that apply.						
All vendors must register with the State/Tribe.						
All vendors must supply a valid SSN or TIN/W-9 form						
<b>V</b> endors are verified through energy bills provided by the household						
Grantee and/or local agencies/district offices perform physical monitoring of vendors						
Other - Describe and note any exceptions to policies above:						
Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.						
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Other - Describe and note any exceptions to policies above:   17.8. Benefits Policy - Gas and Electric Utilities   What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.   ✓ Applicants required to submit proof of physical residency   ✓ Applicants must submit current utility bill   ✓ Data exchange with utilities that verifies:   ✓ Account ownership   Consumption   ✓ Balances   Payment history   ✓ Account is properly credited with benefit   Other - Describe:   ✓ Centralized computer system/database tracks payments to all utilities   Centralized computer system automatically generates benefit level   ✓ Separation of duties between intake and payment approval   Payments coordinated among other energy assistance programs to avoid duplication of payments   ✓ Payments to utilities and invoices from utilities are reviewed for accuracy   ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities						

Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
✓ Other - Describe:
We do not have bulk fuel vendors in LIHEAP program.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
✓ Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
See Waste, Fraud, & Abuse Policy
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? See Waste, Fraud, & Abuse Policy
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
✓ Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

750 North State Street  * Address Line 1		
Address Line 2		
Address Line 3		
Jackson  * City	MS <u>* State</u>	39202 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		