#### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

Grantee Name: Mississippi

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2021 to 09/30/2022

**Report Status:** Submission Accepted by CO (Revision #1)

#### Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

#### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

			<b>⊙</b> Annual		* 1.c. Consolidated Application/Pl an/Funding Request?  Explanation:  2. Date Received:  3. Applicant Identifier:  4a. Federal Entity Identifier:  4b. Federal Award Identifier:		r: entifier:	* 1.d. Version:  © Initial  O Resubmission  O Revision  O Update  State Use Only:  5. Date Received By State:  6. State Application Identifier:
7 ADDITION	T INFORMATIO	N,						
	ne: Mississippi Do		f Human Service	es.				
	/Taxpayer Identif	•			* c. Or	ganizational D	UNS: 80939	9918
* d. Address:	*							
* Street 1:	200 Sout	Lamar St	reet		Stre	et 2:	Division of 0	Community Services
* City:	JACKSO	N			Cou	nty:		
* State:	MS				Pro	vince:		
* Country:	United Sta	tes			* Zi de:	p / Postal Co	39201	
e. Organizatio					11			
<b>Department N</b> Mississippi D	lame: epartment of Hum	n Services				n Name: on of Commun	ity Services	
f. Name and co	ontact information	of person	to be contacted	on matters in	volving t	his application	1:	
Prefix:	* First Name: Tina			Middle Name	e:	* Last Name: Ruffin		
Suffix:	Title: LIHEAP Coordi	ator		Organization	onal Affiliation:			
* Telephone Number: (601) 359-4 768	Fax Number			* Email: tina.ruffin@1	* Email: tina.ruffin@mdhs.ms.gov			
* <b>8a. TYPE O</b> A: State Gover	F APPLICANT:							
b. Addition	al Description:							
* 9. Name of I	Federal Agency:							
				f Federal Domestic tance Number:			CFDA Title:	
10. CFDA Num	bers and Titles		93.568			Low-Income l	Home Energy A	Assistance Program
	e Title of Applicate Home Energy Assi							
12. Areas Affe Statewide	ected by Funding:							
13. CONGRES	SSIONAL DISTR	CTS OF:						
* a. Applicant					b. Program/Project: Statewide			
Attach an add	litional list of Pro	ram/Proje	ct Congressiona	al Districts if n	eeded.			
14. FUNDING	PERIOD:				15. ESTIMATED FUNDING:			

D-						
<b>a. Start Date:</b> 10/01/2021						
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made av	vailable to the State under the Executi	ve Order 12372				
Process for Review on :						
b. Program is subject to E.O. 12	2372 but has not been selected by State	e for review.				
c. Program is not covered by E.	.0. 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt?  © YES  • NO						
Explanation:						
complete and accurate to the best	of my knowledge. I also provide the re any false, fictitious, or fraudulent state	n the list of certifications** and (2) that the statements herein are to equired assurances** and agree to comply with any resulting terms ements or claims may subject me to criminal, civil, or administrative	s if Í			
** The list of certifications and ass specific instructions.	surances, or an internet site where you	may obtain this list, is contained in the announcement or agency				
	Title of Authorized Certifying Official	18c. Telephone (area code, number and extension)				
Tina Ruffin		18d. Email Address tina.ruffin@mdhs.ms.gov				
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 09/16/2021						
Attach supporting documents as specified in agency instructions.						

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2021 04/30/2022 05/01/2022 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 Crisis assistance 09/01/2021 08/31/2022 Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage ( % ) must add up to 100% 40 00% Heating assistance Cooling assistance 35.00% 10.00% Crisis assistance 5.00% Weatherization assistance Carryover to the following federal fiscal year 0.00% Administrative and planning costs 10.00% 0.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% 100.00% TOTAL Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

V

Cooling assistance

Heating assistance

	Weatherization assistance				[		Other (specify:	Other (specify:)		
								<u>'</u>		
		ty, 2605(b)(2)(A) - Assurance 2, 2		, , , , , , , , , , , , ,			o follo		of hor	ofto in the left colu
mn b	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below?  Yes No									
If yo	u answered "Ye	es" to question 1.4, you must com	plet	e the table below	and a	answer questions	1.5 aı	nd 1.6.		
				Heating		Cooling		Crisis		Weatherization
TANI	?			Yes O No		Yes O No	╄	Yes O No	<u> </u>	Yes ONo
SSI				Yes O No		Yes O No		Yes O No	_	Yes ONo
SNAF	•		_	Yes O No		Yes O No	_	Yes O No	╄	Yes O No
Mean	s-tested Veterans	Programs	0	Yes O No	С	Yes O No	0	Yes 🗖 No	0	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
	(Specify) 1			C Yes C No		C Yes C No		C Yes C No		C Yes C No
_		cally enroll households without a	dire	ect annual applic	ation	? C Yes O No				
If Ye	s, explain:									
1.6 H	low do vou ensu	are there is no difference in the tr	eatn	nent of categoric	ally el	igible households	from	those not receivi	ng ot	her public assistance
		ligibility and benefit amounts?		5	·	8			Ü	•
SNA	P Nominal Payı	ments								
1.7a	Do you allocate	LIHEAP funds toward a nomina	al pa	yment for SNAP	hous	eholds? OYes	⊙ No	1		
		es" to question 1.7a, you must pro	ovid	a response to q	uestio	ns 1.7b, 1.7c, and	1.7d.			
_		ninal Assistance: \$0.00								
1.7c	Frequency of A	Sistance Once Per Year								
		Once every five years								
		Other - Describe:								
1.7d	How do you coi	nfirm that the household receivin	gar	iominal payment	t has a	an energy cost or	need	?		
Doto	rmination of Fli	igibility - Countable Income								
Dette	initiation of La	gibility - Countable income								
	<u> </u>	a household's income eligibility fo	or Ll	HEAP, do you u	se gr	oss income or net	incon	ne ?		
~	Gross Income									
	Net Income									
1.9. 8	Select all the ap	plicable forms of countable incon	ne us	sed to determine	a hou	sehold's income e	ligibi	lity for LIHEAP		
<b>&gt;</b>	Wages									
>	Self - Employi	nent Income								
~	Contract Inco	me								
	Payments from	n mortgage or Sales Contracts								
~		a mourance								
	Strike Pay									
~	Social Security	y Administration (SSA ) benefits								
	Including tion	ng MediCare deduc Exclu	ding	g MediCare dedu	ction					
~	Supplemental	Security Income (SSI )								

<b>~</b>	Retirement / pension benefits
	General Assistance benefits
	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
<b>~</b>	Alimony
<b>~</b>	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
<b>~</b>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	<u></u>


#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 2 - Heating Assistance								
Eligibility, 2605(	b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
2.2 Do you have a EATING ASSIT	additional eligibility requirements for H ANCE?	• Yes	C <sub>No</sub>					
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.					
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No					
Do you have add	itional/differing eligibility policies for:	*						
Renters?		C Yes	⊙ No					
Renters Li	ving in subsidized housing ?	O Yes	⊙ <sub>No</sub>					
Renters wi	th utilities included in the rent ?	C Yes	C <sub>No</sub>					
Do you give prior	rity in eligibility to:							
Elderly?			C <sub>No</sub>					
Disabled?		• Yes	C <sub>No</sub>					
Young chil	dren?	<b>⊙</b> Yes	Yes Ono					
Households	s with high energy burdens ?	• Yes	C <sub>No</sub>					
Other?		C Yes						
Explanations of p	policies for each "yes" checked above:							
See	e Eligibility and Benefit Determination Atta	chment.						
			a notarized statement from the landlord detailing ting/cooling arrangement that the landlord has w					
Per d for energ		zed housing	g dwelling unless their rent/mortgage includes uti	ilities and they are not being bille				
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(	c)(1)(B)						
2.4 Describe how	you prioritize the provision of heating as	ssistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.				
	The elderly and disabled populations are given half of the benefit amount on the benefit matrix during the first month of the program year. See Benefit Matrix and Eligibility and Benefit Determination Attachment for further description.							
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
<b>✓</b> Income								
Family (hou	usehold) size							
✓ Home energy cost or need:								
Fuel type								
	Climate/region							
<b>✓</b> Indi	vidual bill							
Dwe	elling type							
	Energy burden (% of income spent on home energy)							

Energy need						
Other - Describe:						
See the LHEAP Benefit Matrix Attachment. The benefit matrix has maximum amounts. The amounts of the client's bills can be paid up to the maximum amount. We do not place a minimum on the benefit matrix because the amount of the bill is paid.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for	or the fiscal year for which this p	lan applies				
Minimum Benefit	\$1	Maximum Benefit	\$1,500			
2.7 Do you provide in-kind (e.g., blank	kets, space heaters) and/or other	forms of benefits? • Yes No				
If yes, describe.						
Blankets, heating systems, furnaces and other heating, energy-related material/services may be provided depending on need.						
If any of the above questions require further explanation or clarification that could not be made in						

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 3 - Cooling Assistance							
Eligibility, 2605(	c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate Th	e income eligibility threshold used for the	Cooling o	component:					
Add	Household size Eligibility Guideline Eligibility Threshold			Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?								
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.					
Do you require a	nn Assets test ?	C Yes	<b>⊙</b> No					
Do you have add	itional/differing eligibility policies for:	ñ						
Renters?		C Yes						
Renters Li	ving in subsidized housing ?	O Yes	⊙ <sub>No</sub>					
Renters wi	th utilities included in the rent ?	C Yes	<b>⊙</b> No					
Do you give prio	rity in eligibility to:							
Elderly?		Yes	C <sub>No</sub>					
Disabled?		<b>⊙</b> Yes	C <sub>No</sub>					
Young children?								
Households with high energy burdens?			⊙ Yes O No					
Other?		C Yes € No						
Explanations of	policies for each "yes" checked above:	,						
Th with the cl	See Eligibility and Benefit Determination Attachement.  The applicant should provide either a copy of their lease; a notarized statement from the landlord detailing the heating/cooling arrangement with the client; or contract with the landlord that verfies the heating/cooling arrangement that the landlord has with the household. Persons/households residing in public/subsidized housing dwelling unless their rent/mortgage includes utilities and they are not being billed separately for energy cost.							
3.4 Describe how	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts	, early application periods, etc.				
The elderly and disabled populations are given half of the benefit amount on the benefit matrix during the first month of the program year. See Benefit Matrix and Eligiblity and Benefit Determination Attachment for further description.								
Determination of	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
<b>✓</b> Income								
Family (hor	usehold) size							
<b>✓</b> Home energy cost or need:								
Fuel type								
Clin	nate/region							
✓ Indi	vidual bill							
Dwe	elling type							
Energy burden (% of income spent on home energy)								

Energy need						
✓ Other - Describe:						
See the LIHEAP Benefit Matrix Attachment. The benefit matrix has maximum amounts. The amounts of the client's bills can be paid up to the maximum amount. We do not place a minimum on the benefit matrix.						
Benefit Levels, 2605(b)(5) - Assurance	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for	or the fiscal year for which this p	lan applies				
Minimum Benefit	\$1	Maximum Benefit	\$1,500			
3.7 Do you provide in-kind (e.g., fans,	air conditioners) and/or other fo	rms of benefits? • Yes No				
If yes, describe.						
Fans, air conditioners, cooling systems and other cooling energy-related service may be provided depending on need.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 4: CRISIS ASSISTANCE				
Eligibility - 2604	d(c), 2605(c)(1)(A)				
	e income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide your	· LIHEAP program's definition for determining a cri	sis.			
Se	e Crisis & Emergency Services Attachment.				
4.3 What constit	utes a <u>life-threatening crisis?</u>				
ng for elig	See Crisis & Emergency Services Attachment. For declared natural disasters, the State will use LIHEAP funds to provide emergency housi ng for eligible households for up to five days to remove the household from the emergency situation. Households will be referred to other program s such as CSBG and state/local resources to provide other emergency needs to include housing/food/clothing if the home is inhabitable.				
Crisis Requirem	nent, 2604(c)				
4.4 Within how	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds? 48Hours		
4.5 Within how is? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	lds in life-threatening situation		
Crisis Eligibility	, 2605(c)(1)(A)				
4.6 Do you have ANCE?	additional eligibility requirements for CRISIS ASSIS	T C Yes € No			
4.7 Check the ap	propriate boxes below and describe the policies for e				
Do you require a	an Assets test ?	C Yes O No			
Do you give prio	rity in eligibility to :				
Elderly?		● Yes C No			
Disabled?		⊙ Yes ○ No			
Young Ch	ildren?	• Yes C No			
Household	s with high energy burdens?	⊙ Yes C No			
Other?		C Yes ⊙ No			
In Order to rece	ive crisis assistance:	<u>'</u>			
Must the hempty tank?	ousehold have received a shut-off notice or have a ne	ar C Yes © No			
Must the h	ousehold have been shut off or have an empty tank?	C Yes € No			
Must the h	Must the household have exhausted their regular heating benefit? O Yes O No				
Must rente ed an eviction no	ers with heating costs included in their rent have rece ttice ?	iv C Yes © No			
Must heati	ing/cooling be medically necessary?	C Yes O No			
Must the h	ousehold have non-working heating or cooling equip	m C Yes © No			
Other?		C Yes O No			
Do you have add	litional / differing eligibility policies for:	"			
Renters?		O Yes © No			

Renters living in subsidized housing?			C Yes ⊙ No			
Renters with utilities included in the rent?			C Yes ⊙ No			
Explanations of policies for each "yes" checked a			C 165 C 170			
Enpirimento of Personal Control of Control o	100.0.					
See Eligibility and Benefit Determination Attachment.  The applicant should provide either a copy of their lease; a notarized statement from the landlord detailing the heating/cooling arrangement with the client; or contract with the landlord that verifies the heating/cooling arrangement that the landlord has with the household. Persons/house holds residing in public/subsidized housing dwelling unless their rent/mortgage includes utilities and they are not being billed separately for enegy cost.						
Determination of Benefits						
4.8 How do you handle crisis situations?						
<b>V</b> Se	eparate compo	onent				
Fa	ast Track					
Or	ther - Describ	e:				
4.9 If you have a separate component, how do yo	ou determine c	erisis assistar	nce benefits?			
	mount to resol					
O1	ther - Describ	e:				
		-				
Crisis Requirements, 2604(c)						
	assistance at	sites that are	e geographically accessible to all households in the area to be served?			
€ Yes C No Explain.						
There are offices in every county in t	the state access	sible to all ho	ouseholds in the area			
4.11 Do you provide individuals who are physical	lly disabled th	ne means to:				
Submit applications for crisis benefits without	leaving their	homes?				
€ Yes C No If No, explain.						
Travel to the sites at which applications for cri	isis assistance	are accepted	d?			
Yes No If No, explain.						
bled?			rnative means of intake to those who are homebound or physically disa			
Case workers may conduct nome v	istits or mey	can autnoriz	ze someone to make an application on their behalf.			
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit for each type	of crisis assis	tance offere	d.			
Winter Crisis \$0.00 maximum benefi						
Summer Crisis \$0.00 maximum benefit	t					
Year-round Crisis \$1,500.00 maximum be						
4.13 Do you provide in-kind (e.g. blankets, space	heaters, fans)	) and/or othe	er forms of benefits?			
• Yes O No If yes, Describe						
Blankets, heating systems, furnaces a tioners, cooling systems, and other cooling e			elated materials/services may be provided during the winter. Fans, air condi be provided during the summer.			
4.14 Do you provide for equipment repair or rep	lacement usin	ng crisis fund	ls?			
⊙ Yes O No						
If you answered "Yes" to question 4.14, you mus	st complete qu	iestion 4.15.				
4.15 Check appropriate boxes below to indicate t		-				
	Winter C risis	Summer Crisis	Year-round Crisis			
Heating system repair			>			
Heating system replacement			✓			
Cooling system repair			✓			

Cooling system replacement			>		
Wood stove purchase			<b>&gt;</b>		
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups			<b>&gt;</b>		
Other (Specify): Meter Bases, Propane Tank Installation/removable - Intervention for vulnerable households can be done until the repair or replacement of units can be compl eted. Emergency housing in cases of extreme heat or cold, or federal/state declared disaster can be provid ed up to five days until crisis is solved. Meter bases on homes may be repaired or replaced.			<b>&gt;</b>		
4.16 Do any of the utility vendors you work with en	nforce a moi	ratorium on	shut offs?		
⊙ Yes C No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.  4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If as of 8:00 a.m. on the day of a scheduled non-pay disconnect, an excessive heat warning or a freeze warning has been issued by the Nati onal Weather Service for the county of the scheduled disconnect, such disconnects are suspended.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section	on 5: WEATH	IERIZATION ASSISTAN	CE	
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	rance 2			
5.1 Designate the income eligibility thresho	old used for the Weath	erization component		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1 All Household Sizes		HHS Poverty Guidelines	200.00%	
<b>5.2 Do you enter into an interagency agree</b> No	ment to have another	government agency administer a WEATH	IERIZATION component? O Yes	
5.3 If yes, name the agency.				
5.4 Is there a separate monitoring protocol	for weatherization?	Yes No		
WEATHERIZATION - Types of Rules		9 (0) 1 1		
5.5 Under what rules do you administer LI		1? (Check only one.)		
Entirely under LIHEAP (not DOE)	rules			
Entirely under DOE WAP (not LIH)	EAP) rules			
Mostly under LIHEAP rules with the	e following DOE WAF	Prule(s) where LIHEAP and WAP rules d	iffer (Check all that apply):	
Income Threshold				
Weatherization of entire multi- le units or will become eligible within 180 of		ure is permitted if at least 66% of units (5	0% in 2- & 4-unit buildings) are eligib	
Weatherize shelters temporari	ly housing primarily le	ow income persons (excluding nursing hor	nes, prisons, and similar institutional c	
are facilities).	-, g <b>r</b>	····	, F,	
Other - Describe:				
Mostly under DOE WAP rules, with	the following LIHEA	P rule(s) where LIHEAP and WAP rules of	liffer (Check all that apply.)	
Income Threshold				
Weatherization not subject to	DOE WAP maximum	statewide average cost per dwelling unit.		
Weatherization measures are r	not subject to DOE Sa	vings to Investment Ration (SIR ) standar	ds.	
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes O No			
5.7 Do you have additional/differing eligibi	ility policies for :			
Renters	⊙ Yes ○ No			
Renters living in subsidized housin g?	C Yes O No			
5.8 Do you give priority in eligibility to:	-"-			
Elderly?	⊙ Yes ○ No			
Disabled?	Disabled? © Yes © No			
Young Children?	⊙ Yes O No			
House holds with high energy burde ns?	⊙ Yes O No			
Other?	C Yes O No			

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.		
igibility and Benefit Determination Attachments.		
ure per household? • Yes No		
Types of Assistance, 2605(c)(1), (B) & (D)		
all categories that apply.)		
Energy related roof repair		
Major appliance Repairs		
Major appliance replacement		
Windows/sliding glass doors		
Doors		
✓ Cooling system modifications/ repairs ✓ Water Heater		
<b>W</b> Water conservation measures		
Compact florescent light bulbs  Other - Describe: All measures are based on a home energy audit and Priority Measure List		

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# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a vailable: | Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. | Publish articles in local newspapers or broadcast media announcements. | Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. | Mass mailing(s) to prior-year LIHEAP recipients. | Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. | Execute interagency agreements with other low-income program offices to perform outreach to target groups. | Other (specify):

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#### Section 7: Coordination, 2605(b)(4) - Assurance 4

Section 7. Coordination, 2003(b)(4) - Assurance 4			
7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.).			
>	Joint application for multiple programs		
>	Intake referrals to/from other programs		
	One - stop intake centers		
>	Other - Describe:		

See Coordination of LIHEAP Activities attachment.

The State has one application for three programs - LIHEAP, CSBG and Weatherization. Therefore, an application may apply for all programs during the intake process. If the weatherization agency is different from the LIHEAP agency, the LIHEAP agency refers to the weatherization agency to complete the assessment for this program. Local agencies offer all programs administered by that agency, especially to the vulnerable p opulations of elderly, disabled, and families with children. Local agencies refer appliants to other local offices such as SNAP and TANF if applicant is not currently receiving these services.

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	SF - 424 - MANDATORY					
Secti	ion 8: Agency Designation, he (		surance 6 (Req		grantees and t	
8.1 Hov	would you categorize the primary respons	sibility of your State age	ney?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
>	Welfare Agency					
	Other - Describe:					
	te Outreach and Intake, 2605(b)(15) - Assu					
	elected "Welfare Agency" in question 8.1, y			applicable.		
8.2 Hov	8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
The State Agency also adminsiters the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Program s. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am - 6:00 pm.						
8.3 Hov	8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
The State Agency also adminsiters the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Program s. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am - 6:00 pm.						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
The State Agency also adminsiters the State Welfare Program, however, different divisions administer the LIHEAP and Welfare Program s. The Division of Community Services partners with the Division of Economic Assistance, Division of Child Support and other divisions within the agency to ensure that low-income elderly, disabled families have access to all eligible services. All eighty-two counties across the state are serviced by qualified Case Manager/Caseworkers that provide outreach and intake services. The typical hours of operation for eligible entities are Monday-Friday from 7:30 am - 6:00 pm.						
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a W	no determines client eligibility?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	

8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?	Community Action Ag encies	Community Action Ag encies		Community Action Ag encies
8.5b Who processes benefit payments to gas and e lectric vendors?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	
8.5c who processes benefit payments to bulk fuel vendors?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	

8.5d W measur	ho performs installation of weatherization res?				Community Action Ag encies
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.					
8.6 Wh	at is your process for selecting local adminis	stering agencies?			
	We have chosen agencies based on prior Availability (NOFA) to local agencies to responity Services, Division of Procurement Services of the Executive Director's office for signature	ond and submit a subgrant es and AGs Office to ensu	t proposal for review. The are all fiscal and program	e subgrant is reviewed by matic requirements are r	y the Division of Commu
8.7 Hov	w many local administering agencies do you	use? 18			
8.8 Hav	ve you changed any local administering ager	ncies in the last year?			
8.9 If so, why?					
	Agency was in noncompliance with granted	e requirements for LIHI	EAP -		
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
If an	y of the above questions requi	re further expla	nation or clarific	cation that could	d not be made in

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#### Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? **⊙** Yes **○** No Heating Tes O No Cooling Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? Agencies must provide written notification to clients regarding the status of their application within 72 hours of approval for services. The notification letter must be scanned into Virtual ROMA and a copy placed into client's file. In the case of an emergency, this notification should oc cur within 24 hours of application for services. The person who approves the request in Virtual ROMA should generate the letter. If a client's application is denied, the agency must provide written explanation with the reason for the denial. The Fair Hearing Process mu st be included in the letter sent to the client. The person who approves the request in Virtual ROMA should generate the letter. It is up to the agenc y If it wishes to establish an internal policy for additional management oversight. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Vendor agreements the CAA has with the energy supplier provided this assurance. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista Vendor agreements the CAA has with the energy supplier provided this assurance. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do		and Tracking requirements Attachment			
Audit Proces	s				
10.2. Is your		lited annually under the Single Audit	Act and OMB Circular A - 133?		
		sing to the level of material weakness s, or other government agency review			
No Findings					
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1	monitoring	Strengthen controls over on-site DH S monitoring.	Yes	training changes	
2	monitoring	Strengthen controls over DHS subre cipient monitoring.	Yes	procedure/policy changes	
10.4. Audits o	of Local Administering	Agencies			
What types o Select all that		ments do you have in place for local a	administering agencies/district office	s?	
✓ Loc	al agencies/district offi	ices are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133	
Loc	al agencies/district offi	ices are required to have an annual a	udit (other than A-133)		
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.					
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance I	Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee emp	Grantee employees:				
✓ Internal program review					
<b>✓</b> Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
Local Administering Agencies / District Offices:					
✓ On - site evaluation					
✓ Annual program review					
✓ Mo					
✓ Desk reviews					

Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
See MDHS Division of Monitoring and DCS (T&TA) attachement.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All are monitored
Desk Reviews:
Monthly financial and program reports are reviewed.
10.8. How often is each local agency monitored ?
Yearly
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? None
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? None
If any of the above questions require further explanation or clarification that could not be made in

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Section 11: Timely and Mean	ningful Public Participa	ation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the Select all that apply.	development of your LIHEAP plan?	
Tribal Council meeting(s)		
<b>✓</b> Public Hearing(s)		
✓ Draft Plan posted to website and available for	or comment	
✓ Hard copy of plan is available for public vie	w and comment	
Comments from applicants are recorded		
Request for comments on draft Plan is adve	rtised	
Stakeholder consultation meeting(s)		
Comments are solicited during outreach act	ivities	
✓ Other - Describe:		
None  Public Hearings, 2605(a)(2) - For States and the Community 11.3 List the date and location(s) that you held public		istribution of your LIHEAP funds?
11.0 List the date and location(s) that you held public	Date	Event Description
1	07/13/2021	Mississippi Department of Human Services, 200 South Lamar St., Jackson MS 39201
11.4. How many parties commented on your plan at tl	he hearing(s)? None	
11.5 Summarize the comments you received at the hea	aring(s).	
None		
11.6 What changes did you make to your LIHEAP pla	an as a result of the comments receive	d at the public hearing(s)?
None		
If any of the above questions require the fields provided, attach a document	*	

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#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? None
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? None
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

See Fair Hearing Policy Attachment

12.5 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process is given or will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices. The Fair Hearing process is posted on Virtual ROMA so applicants have access during pre-application process.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

See Fair Hearing Policy Attachment

12.7 When and how are applicants informed of these rights?

Clients are informed of the Fair Hearing Process during intake process at the CAA. Upon denial of services, a copy of the Fair Hearing Process is given or will be mailed with the denial letter to the applicant. The process for fair hearings is clearly posted in county offices. The Fair Hearing process is posted on Virtual ROMA so applicants have access during pre-application process.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### Section 14:Leveraging Incentive Program, 2607(A)

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State shall participate in the LIHEAP Leveraging Program. The State and local subgrantees will solicit non-federal dollars in order to qualify to compete for leveraging incentive funds. Based on 2021 leveraging amounts, the State plans to leverage a minimum of 5 percent or more in FY 2022. Several organizations, individuals, etc. will be contacted to make cash and in-kind contributions, such as discounts, arrearage forgive ness, fuel funds, credit, volunteer, WX materials, waivers: disconnections, deposits, and reconnect fees, etc. \*Leveraged resources/benefits that are e counted under criterion (iii) in 45 CFR 96.87(d)(2) must be identified and described in the grantees LIHEAP plan and distributed as indicated in the plan. In addition, leveraging resources/benefits that are counted under criterion (ii) must be carried out under one or more components of the grantee's regular LIHEAP program.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Cash and in-kind con tributions, such as dis counts, arrearage for giveness, fuel funds, credit, volunteer, W X materials, waivers; disconnections, depo sits, and reconnect fe es, etc.	Several organizations, indivi duals	The State coordinates leveraging with the LIHEAP program to provide consumer e ducation with our clients to encourage them to conserve energy and the disadvanta ges of getting services interrupted. Leveraging resources also provide additional ser vices to more clients in LIHEAP. Coordination also compliments our budget program in LIHEAP to allow clients to better manage resources.
2	Private sources	Energy Helping Hands	Partnerships donated funds to pay energy related bills. *Leveraged resources/benefits that are counted under criterion (iii) in 45 CFR 96.87(d)(2) must be identifed and described in the grantees LIHEAP plan and distributed as indicated in the plan. In a ddition, leveraging resources/benefits that are counted under criterion (ii) must be carried out under one or more components of the grantee's regular LIHEAP program.

#### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
✓ On-site training				
How often?				
Annually				
Biannually				
<b>✓</b> As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
<b>✓</b> Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
<b>V</b> Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
If any of the above questions require further explanation of the fields provided, attach a document with said explanation	

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The State of Mississippi is updating its centralized client trackin system (Virtual ROMA-VR) to capture, analyze and submit information r egarding energy burden, targeting, restoration/prevention of loss of home energy service. As of August 2016, we have signed vendor agreements t o include performance language, new performance related fields in VR system to allow collection and reporting of energy information required to produce the performance report and idetify high energy users. The State successfully submits the LIHEAP Performance Measures Report. We continue to work with APPRISE to analyze report and use data to enhance the LIHEAP program.

See Attachment

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L		_								
	Section 17: Program Integrity, 2605(b)(10)									
17.1	Fraud Reporting Mechanisms	s								
_	escribe all mechanisms availab	le to	the public for repo	orting cases of	i susj	pected waste, frau	ıd, and abuse. S	elect	all that apply.	
L	Online Fraud Reporting	Online Fraud Reporting								
	Dedicated Fraud Repor	Dedicated Fraud Reporting Hotline								
	Report directly to local	Report directly to local agency/district office or Grantee office								
	Report to State Inspect	Report to State Inspector General or Attorney General								
	Forms and procedures	in pl	ace for local agenc	ies/district off	ices :	and vendors to re	port fraud, was	te, a	nd abuse	
	Other - Describe:									
b. D	Describe strategies in place for a	ıdvei	rtising the above-re	eferenced reso	urce	s. Select all that a	pply			
	Printed outreach mater	rials			_					
	Addressed on LIHEAP	app	lication		_			_		
	<b>✓</b> Website	_								
[	Other - Describe:									
17.2	. Identification Documentation	ı Rec	quirements					_		
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household m embers.										
						Collected from	Whom?			
Type of Identification Collected			Applicant Only			All Adults in H	lousehold		All Household	Members
	ial Security Card is photocopi and retained	>	Required		<b>v</b>	Required		<b>v</b>	Required	
ed and reamed			Requested			Requested			Requested	
Social Security Number (Without actual Card)  Government-issued identification card (i.e.: driver's license, state ID, Tri bal ID, passport, etc.)			Required			Required			Required	
			Requested			Requested			Requested	
			Required		>	Required			Required	
			Requested			Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1										

b. Describe any exceptions to the above policies.					
Exceptions for new born children. During the COVID-19 pandemic, Social Security (SS) card requirements is waived. Head of Househol must give SS numbers.					
must give 33 numbers.					
17.3 Identification Verification					
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all tha apply					
Verify SSNs with Social Security Administration					
Match SSNs with death records from Social Security Administration or state agency					
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)					
Match with state Department of Labor system					
Match with state and/or federal corrections system					
Match with state child support system					
Verification using private software (e.g., The Work Number)					
In-person certification by staff (for tribal grantees only)					
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)					
Other - Describe:					
In person verification.					
17.4. Citizenship/Legal Residency Verification					
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Sele all that apply.					
Clients sign an attestation of citizenship or legal residency					
Client's submission of Social Security cards is accepted as proof of legal residency					
Noncitizens must provide documentation of immigration status					
Citizens must provide a copy of their birth certificate, naturalization papers, or passport					
Noncitizens are verified through the SAVE system					
Tribal members are verified through Tribal enrollment records/Tribal ID card					
Other - Describe:					
17.5. Income Verification					
What methods does your agency utilize to verify household income? Select all that apply.					
Require documentation of income for all adult household members					
Pay stubs					
Social Security award letters					
Bank statements					
Tax statements					
<b>✓</b> Zero-income statements					
<b>✓</b> Unemployment Insurance letters					
Other - Describe:					
Computer data matches:					
Income information matched against state computer system (e.g., SNAP, TANF)					
Proof of unemployment benefits verified with state Department of Labor					
Social Security income verified with SSA					
Utilize state directory of new hires					
Other - Describe:					
17.6. Protection of Privacy and Confidentiality					

Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>✓</b> Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list

Centralized computer system/database is used to track payments to all vendors					
Clients are relied on for reports of non-delivery or partial delivery					
Two-party checks are issued naming client and vendor					
Direct payment to households are made in limited cases only					
Vendors are only paid once they provide a delivery receipt signed by the client					
Conduct monitoring of bulk fuel vendors					
Bulk fuel vendors are required to submit reports to the Grantee					
Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.10. Investigations and Prosecutions					
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.					
Refer to state Inspector General					
Refer to local prosecutor or state Attorney General					
Refer to US DHHS Inspector General (including referral to OIG hotline)					
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
Grantee attempts collection of improper payments. If so, describe the recoupment process					
See Waste, Fraud & Abuse Policy					
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year or more					
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
Vendors found to have committed fraud may no longer participate in LIHEAP					
Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

## Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

## Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

#### Place of Performance (Street address, city, county, state, zip code)

200 South Lamar Street  * Address Line 1					
Address Line 2					
Address Line 3					
Jackson  * City	MS * State	39201  * Zip Code			

Check if there are workplaces on file that are not identified here.

#### Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

Assurances

#### (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf;
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

#### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

#### (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

#### **Plan Attachments**

PLAN ATTACHMENTS					
The following documents must be attached to this application					
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.					
Heating component benefit matrix, if applicable					
Cooling component benefit matrix, if applicable					
Minutes, notes, or transcripts of public hearing(s).					