DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: PUEBLO OF JEMEZ

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2016 to 09/30/2017 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		*1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Explanation:		ng Request	?	* 1.d. Version: Initial Resubmission Revision
								O Update
				2. Date Receiv	ed:			State Use Only:
				3. Applicant Io	lentifier:			
				4a. Federal En	tity Ident	ifier:		5. Date Received By State:
				4b. Federal Av	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION	IF.		<u>'</u>				
* a. Legal Name	e: Pueblo of Jemez							
* b. Employer/1	Taxpayer Identification N	Number (EIN/TIN): 85-	0213473	* c. Organizat	ional DUN	NS: 11969	9460	
* d. Address:				1				
* Street 1:	129A Canal St	reet		Street 2:		PO Box 1	00	
* City:	JEMEZ PUEB	LO		County:		Sandoval		
* State:	NM			Province:				
* Country:	United States			* Zip / Post	al Code:	87024 -		
e. Organization	al Unit:							
Department Name: Health and Human Services - Senior Citizens Program Division Name: LIHEAP								
f. Name and con	tact information of pers	on to be contacted on ma	tters involving tl	nis application:				
Prefix:	* First Name: Monica		Middle Name:	* Last Name: Toya				
Suffix:	Title: LIHEAP Coordinator		Organizational	l Affiliation:				
* Telephone Number: (575) 834-9168	Fax Number (575) 834-0238		* Email: mtoya@jemez	zpueblo.us				
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	i)					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:		CFDA Title:			
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home E	nergy	Assistance
	Title of Applicant's Proj o of Jemez LIHEAP	ect						
12. Areas Affected by Funding: Jemez Pueblo Reservation Boundaries								
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project:				

Attach an additional list of Program/Project Congressional Districts if needed.						
14. FUNDING PERIOD:		15. ESTIMA	15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016 b. End Date: 10/9/30/2017			* a. Federal (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?			
a. This submission was made available to the State under the Executive Order 12372						
Process for Review on :						
b. Program is subject to E.O. 12372 but has not been selected by State for review.						
c. Program is not covered by E.O. 12372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO						
Explanation:						
accurate to the best of my knowledge. I a	18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree					
** The list of certifications and assurance	es, or an internet site where you may obt	tain this list, is	contained in the announcemen	nt or agency specific instructions.		
18a. Typed or Printed Name and Title o Monica Toya	f Authorized Certifying Official	18c. Telephone (area code, number and extension (575) 834-9168		umber and extension)		
			18d. Email Address mtoya@jemezpueblo.us			
18b. Signature of Authorized Certifying Official			18e. Date Report Submitted (08/31/2016	(Month, Day, Year)		
Attach supporting docum	nents as specified in ageno	y instruc	tions.			

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 03/15/2016 Heating assistance V Cooling assistance 10/01/2015 03/15/2016 Crisis assistance V 10/01/2015 Weatherization assistance 09/30/2016 V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 70.00% Cooling assistance 0.00% Crisis assistance 10.00% Weatherization assistance 5.00% 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 5.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

4.2.77										
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Cooling assistance										
~		Weatherization assistance					-	ner (specify:)		
	Treatici assistance									
Categ	orical Eligil	pility, 2605(b)(2)(A) - Assurance 2, 2605(c)	(1)(A), 2605(b)(8A) - Ass	surance	8					
1.4 Do Yes	you consid No	er households categorically eligible if one	household member recei	ves one	of the	e following c	atego	ries of benefits in th	ie left	t column below? 🔘
If you	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
			Heating			oling		Crisis		Weatherization
TANF			O Yes O No	O Ye			!	Yes O No	_	Yes O No
SSI SNAP			O Yes O No	O Yes O No		O Yes O No		-	Yes O No	
	-tested Veter	ans Programs	C Yes C No	Oye			-	Yes O No	C Yes C No	
Iviouns	tested reter	Program Name	Heating		,3 °_	Cooling	~	Crisis	_	Weatherization
Other(Specify) 1		C Yes C No	(Ū Y€	es C No		C Yes C No		CYes CNo
1.5 Do	you autom	atically enroll households without a direct	annual application?	Yes 💽	No					-8-
	, explain:									
		nsure there is no difference in the treatment oility and benefit amounts?	nt of categorically eligibl	e housel	nolds	from those	not re	eceiving other publi	c assi	istance when
SNAP	Nominal Pa	vments								
		ate LIHEAP funds toward a nominal payn	nent for SNAP household	ds? O Y	es (⊙ No				
		Yes" to question 1.7a, you must provide a								
1.7b A	mount of N	ominal Assistance: \$0.00								
1.7c F	requency of									
	Once Per Y	Zear								
	Once every	five years								
	Other - De	scribe:								
1.7d F	Iow do you	confirm that the household receiving a nor	minal payment has an en	ergy co	st or	need?				
Deterr	nination of I	Eligibility - Countable Income								
1.8. In	determinir	g a household's income eligibility for LIH	EAP, do you use gross ir	ncome o	r net	income ?				
>	Gross Inco									
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
>										
Self - Employment Income										
Contract Income										
	Payments	From mortgage or Sales Contracts								
V	✓ Unemployment insurance									

	Strike Pay
>	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
	Alimony
	Child support
	Interest, dividends, or royalties
	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance									
Eligibility, 2605(b)(Eligibility, 2605(b)(2) - Assurance 2									
2.1 Designate the income eligibility threshold used for the heating componenet:										
Add	Household size	Eligibility Guideline Eligibility Threshold								
1	All Household Sizes		HHS Poverty Guidelines	150.00%						
2.2 Do you have ad HEATING ASSITA	Iditional eligibility requirements for NCE?	O Yes	⊙ No							
2.3 Check the appr	opriate boxes below and describe the policies	4								
Do you require an	Assets test ?	O Yes	● No							
Do you have additi	ional/differing eligibility policies for:									
Renters?		O Yes	• No							
Renters Livi	ng in subsidized housing ?	O Yes	o No							
Renters with	utilities included in the rent ?	O Yes	No							
Do you give priorit	ty in eligibility to:	7.								
Elderly?		O Yes	⊙ No							
Disabled?		O Yes	C Yes ⊙ No							
Young childr	ren?	O Yes	C Yes ⊙ No							
Households v	with high energy burdens ?	O _{Yes} (C Yes O No							
Other?		O _{Yes} (C Yes ⊙ No							
Explanations of po	licies for each "yes" checked above:									
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)									
			able populations,e.g., benefit amounts, early appli	cation periods, etc.						
	unts are determined utilizing a point system. For		with vulnerable household members two additional p	-						
	ables you use to determine your benefit levels	s. (Check all t	that apply):							
✓ Income ✓ Family (house	ohold) size									
Fairing (nous										
✓ Fuel ty										
Clima	te/region									
Individ	dual bill									
Dwelli	ing type									
✓ Energ	y burden (% of income spent on home energy	y)								
Energy	y need									
Other	Other - Describe:									

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$40	Maximum Benefit	\$280			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? C Yes C No				
If yes, describe.						
If any of the above questions require further attach a document with said explanation her		or clarification that could not be made in the f	ields provided,			

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance								
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The income eligibility threshold used for the Co	3.1 Designate The income eligibility threshold used for the Cooling componenet:							
Add Household size		Eligibility Guideline	Eligibility Threshold					
1			0.00%					
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?	C Yes	○ No						
3.3 Check the appropriate boxes below and describe the police	ies for each.							
Do you require an Assets test ?	C Yes	◯ No						
Do you have additional/differing eligibility policies for:	·							
Renters?	C Yes	○ _{No}						
Renters Living in subsidized housing ?	C Yes	○ No						
Renters with utilities included in the rent ?	C Yes	O _{No}						
Do you give priority in eligibility to:	- II							
Elderly?	C Yes	O No						
Disabled?	C Yes	O _{No}						
Young children?	C Yes	C Yes C No						
Households with high energy burdens ?	C Yes	C Yes C No						
Other?	O Yes	C Yes C No						
Explanations of policies for each "yes" checked above:	<u> </u>							
3.4 Describe how you prioritize the provision of cooling assista	ance tovulner	able populations,e.g., benefit amounts, early applic	cation periods, etc.					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(I	3)							
3.5 Check the variables you use to determine your benefit leve	els. (Check all	that apply):						
Income								
Family (household) size								
Home energy cost or need:								
Fuel type								
Climate/region								
Individual bill								
Dwelling type								
Energy burden (% of income spent on home ener	rgy)							
Energy need								
Other - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or o	ther forms of bei	nefits? O Yes O No			
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(c)	, 2605(c)(1)(A)				
4.1 Designate the in	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your L	IHEAP program's definition for determining a crisis.				
	ed when a household has a diconnect notice from their utility patient that them for the next 24-48 hours.	provider, when a household has 5% or less of propar	ne, or when a household only has		
4.3 What constitute	es a <u>life-threatening crisis?</u>				
A life-threatening cr their home.	rises is determined when a household's utilities have been disco	onnected, when a household has no propane, or whe	en the household has no wood to heat		
Crisis Requiremen	t, 2604(c)				
4.4 Within how ma	ny hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 24Hour	:s		
4.5 Within how ma	ny hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours		
Crisis Eligibility, 26	605(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCI	E? Yes ONo			
4.7 Check the appr	opriate boxes below and describe the policies for each				
Do you require an	Assets test ?	○ Yes			
Do you give priorit	y in eligibility to :				
Elderly?		C Yes • No			
Disabled?		○ Yes			
Young Child	ren?	○ Yes No			
Households v	vith high energy burdens?	C Yes € No			
Other?		C Yes O No			
In Order to receive	e crisis assistance:	19.			
Must the hou tank?	sehold have received a shut-off notice or have a near empt	y Yes O No			
Must the hou	sehold have been shut off or have an empty tank?	C Yes € No			
Must the hou	sehold have exhausted their regular heating benefit?	C Yes O No			
Must renters eviction notice ?	Must renters with heating costs included in their rent have received an Ves No				
Must heating	c/cooling be medically necessary?	C Yes € No			
Must the hou	sehold have non-working heating or cooling equipment?	C Yes ⊙ No			
Other?		C Yes			

Do you h	ave additional / differing eligibility policies for:				
Rei	nters?	(Yes	€ No	
Rei	nters living in subsidized housing?		Yes	€ No	
Rei	nters with utilities included in the rent?		Yes	€ No	
Explanat	tions of policies for each "yes" checked above:	11:			
applicatio	o be eligible for crises benefits a household must have a disconnect notic on. The near empty tank is subject to verification by a LIHEAP Program or crises assistance however for the crises to be determined life-threatenin	staff me	mber.	The household does not have to be disconnected or have an empty tank to	
Determin	nation of Benefits				
4.8 How	do you handle crisis situations?				
Sep	parate component				
Fas	st Track				
Oth	ner - Describe:				
4.9 If you	n have a separate component, how do you determine crisis assistance	benefit	s?		
Am	nount to resolve the crisis.				
Oth	ner - Describe:				
	nez LIHEAP will award a maximum benefit amount of \$300 for crises sit consiblity of the household to pay the remaining balance.	tuations	, theref	ore if the amount to resolve the crises exceeds \$300 it will be the	
Crisis Rec	quirements, 2604(c)				
4.10 Do y	you accept applications for energy crisis assistance at sites that are go	eograph	ically	accessible to all households in the area to be served?	
⊙ Ye	s C No Explain.				
	olo of Jemez is a small rural community and the LIHEAP office is accessil, a home visit is made by a LIHEAP staff member to give the disabled in				
4.11 Do y	you provide individuals who are physically disabled the means to:				
Submi	it applications for crisis benefits without leaving their homes?				
⊙ Ye	s O No If No, explain.				
Travel	to the sites at which applications for crisis assistance are accepted?				
⊙ Ye	s O No If No, explain.				
If you an	If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
Benefit L	Benefit Levels, 2605(c)(1)(B)				
4.12 Indi	4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
-	Winter Crisis \$300.00 maximum benefit				
-	Summer Crisis \$0.00 maximum benefit				
Year-round Crisis \$0.00 maximum benefit					
	4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?				
C Yes	No If yes, Describe				
4445					
	you provide for equipment repair or replacement using crisis funds?				
	C Yes O No				
	If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Che	ck appropriate boxes below to indicate type(s) of assistance provided		• • • • • • • • • • • • • • • • • • • •	1911	
1	Winter Sum	mer	Year-r	ound Crisis	

		r-	T
Heating system repair			
Heating system replacement			
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?			
⊙ Yes C No			
If you responded "Yes" to question 4.16, you must respo	nd to question	n 4.17.	
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	y LIHEAP clients during or after the moratorium period.
The Jemez Mountains Electric Cooperative sends a letter to households every fall informing them if, by November1st of each year, their bill has no past due balance and if they qualify for LIHEAP services their electricity is exempt from shut off until March 15th of the following year. However, if the customer fails to make payment arrangements and becomes past due at any time during the term of the moratorium they are subject to have their services cutoff on or after March 15th.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Se	Section 5: WEATHERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	e 2			
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent		
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold	
1 All Household Sizes		HHS Poverty Guidelines	150.00%	
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION c	omponent? C Yes O No	
5.3 If yes, name the agency.	-		-	
5.4 Is there a separate monitoring protocol for v	veatherization? CYes 💿 1	No		
WEATHERIZATION - Types of Rules				
5.5 Under what rules do you administer LIHEA	P weatherization? (Check or	nly one.)		
Entirely under LIHEAP (not DOE) rules				
Entirely under DOE WAP (not LIHEAP)	rules			
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all	that apply):	
Income Threshold				
Weatherization of entire multi-fami become eligible within 180 days	Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will			
Weatherize shelters temporarily hor	Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).			
Other - Describe:				
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all	that apply.)	
Income Threshold				
Weatherization not subject to DOE	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.			
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.				
Other - Describe:				
Eligibility, 2605(b)(5) - Assurance 5				
5.6 Do you require an assets test?	C Yes ⊙ No			
5.7 Do you have additional/differing eligibility policies for :				
Renters	€ Yes C No			
Renters living in subsidized housing?	⊙ Yes O No			
5.8 Do you give priority in eligibility to:				
Elderly?	C Yes O No	Yes O No		
Disabled?	C Yes O No			
Young Children?	CYes ⊙No			
House holds with high energy burdens?	C Yes O No			

Other?	C Yes C No
If you selected "Yes" for any of the options in q	questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.
In order to be eligible for major weatherization set	rvices to the home, renters must have written permission from the current landlord. ie. replacement of window, door, etc.
Benefit Levels	
5.9 Do you have a maximum LIHEAP weatheri	ization benefit/expenditure per household? C Yes O No
5.10 If yes, what is the maximum? \$0	
Types of Assitance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures d	lo you provide ? (Check all categories that apply.)
Weatherization needs assessments/audit	Energy related roof repair
✓ Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ r	repairs Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions requiattach a document with said explain	ire further explanation or clarification that could not be made in the fields provided

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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attach a document with said explanation here.

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
▶ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
The LIHEAP will continue to work closely with all Jemez Health & Human Services programs through their individual conferences, workshops, focus group meetings, and through the departmental email listing to get LIHEAP activities and service messages out to the community
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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8.6 What is your process for selecting local administering agencies?

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric vendors? 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.7 How many local administering agencies do you use?		
8.8 Have you changed any local administering agencies in the last year? Yes No		
8.9 If so, why?		
	Agency was in noncompliance with grantee requirements for LIHEAP -	
	Agency is under criminal investigation	
	Added agency	
	Agency closed	
	Other - describe	
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.	

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling C Yes C No
Crisis © Yes © No
Are there exceptions? C Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
A letter is either given to the client or mailed to their address stating the vendor the payment was sent to, the date payment was sent and payment amount. A sample copy is attached.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? With the electric vendors this is in their normal billing practice. With propane vendors and wood vendors, a contract is signed prior to the start of the LIHEAP season between the Jemez LIHEAP Office and the vendor which addresses this concern. An unsigned sample copy of the vendor agreement is attached.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Again this is addressed in the Service Agreement signed by vendors prior to the start of the LIHEAP season. An unsigned sample copy of the vendor agreement is attached. These issues are also discussed at vendor meetings held at the start of the LIHEAP season.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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On - site evaluation

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The Pueblo of Jemez operates all administrative processes through the Tribal Administrative government including the the Pueblo of Jemez fiscal management policies and procedures. The expenditures of Tribal funds, or any type of governmental grant, shall be processed through the Finance office and must be handled in accordance with, and abide by the procedures as established in the Procurement Policy. This policy requires adequate documentation for all transactions including payments to vendors on behalf of clients. The program budgets are monitored through a weekly financial statement provided to the managers of all programs. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes ○ No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings Finding **Brief Summary** Resolved? **Action Taken** Type 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local adminstering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices Compliance Monitoring 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: v Internal program review V Departmental oversight ~ Secondary review of invoices and payments Other program review mechanisms are in place. Describe: The Pueblo of Jemez employs a fulltime Compliance Officer to self audit programs for adherence to agency requirements and scope of work Local Adminstering Agencies / District Offices:

Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

$Section \ 11 - Timely \ and \ Meaningful \ Public \ Participation, \ , 2605(b)(12) - Assurance \ 12, 2605(c)(2)$

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No changes were necessary.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
11.4. How many parties commented on your plan at the hearing(s)?
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

If an applicant does not agree with a decision made on any matter pertaining to their household's application or participation in this program, the head of household or a representative may ask for a fair hearing. A fair hearing may be requested either orally or in writing, within 30 days of the date a notice of a decision was mailed. They have a right to review their case file and any documents used in determining the appealed action. After a fair hearing, the decision of the LIHEAP Program Manager will be final.

12.5 When and how are applicants informed of these rights?

The applicant is given an information sheet explaining their rights. The information sheet is stapled to all applications.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If an applicant does not agree with any matter pertaining to their household's application, the head of household or a representative may ask for a fair hearing may be requested either orally or in writing, within 30 days of the date of application. They have a right to review their case file. In most instances, applications are not acted on in a timely manner when the household has not submitted the required documentation to determine eligibility resulting in an incomplete application. In such cases, the household is hand-delivered or mailed a letter, no more than 7days after the date of application, making them aware of the documents needed to complete the application.

12.7 When and how are applicants informed of these rights?

The applicant is given an information sheet explaining their rights. The information sheet is stapled to all applications. The household is hand-delivered, at the time of intake, or mailed a letter, no more than 7days after the date of application, making them aware of the documents needed to complete the application.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The Jemez LIHEAP conducts an annual Weatherization/Energy Conservation Seminar and or a Financial Education Class. In addition, small supplies may be distributed to assist houesholds to begin conservation methods creating energy efficient homes.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Through collaboration with other tribal and non tribal programs, various resources will be utilized/invited to educate clients on various ways to reduce home energy needs.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Households became more aware of energy efficiency and implementing changes in the home to reduce home energy usage. With a financial education class being offered it is anticipated that households will learn of various options and ways to ensure financial stability therefore resulting in self sustaining households.

13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? N/A

13.6 How many households received these services? 40

Section 14 - Leveraging Incentive Program ,2607A

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		Section 14:Leveragin	ng Incentive Program, 2607(A)
	14.1 Do you plan to submit an application for the leveraging incentive program? O Yes No		
4.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.			
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:			
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
An annu	Other - Describe: ual meeting is conducted with all vendors to ensure policies and procedures are communicated and understood.
15.2 Do • Yes • No	es your training program address fraud reporting and prevention?

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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SI - 424 - MANDATORT										
Section 17: Program Integrity, 2605(b)(10)										
17.1 Fraud Reporting Mechanisms										
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.										
Online Fraud Reporting										
Dedicated Fraud Reporting Hotline										
Report directly to local agency/district office or Grantee office										
Report to State Inspector General or Attorney General										
Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse										
Other - Describe:										
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply										
Printed outreach materials	✓ Printed outreach materials									
Addressed on LIHEAP application										
Website										
Other - Describe:	Other - Describe:									
17.2. Identification Documentation Req	luire	ments								
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.										
Collected from Whom?										
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members				
Social Security Card is photocopied and retained		Required		Required	\	Required				
		Requested		Requested		Requested				
Social Security Number (Without actual Card)		Required		Required		Required				
		Requested		Requested		Requested				
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required				
		Requested	/	Requested		Requested				
1			$\overline{}$	All Adults in All Adults in	T	All Household All Household				

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested				
1											
				<u>, </u>							
b. De	b. Describe any exceptions to the above policies.										
17.3 Identification Verification											
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply											
Verify SSNs with Social Security Administration											
4	Match SSNs with death records from Social Security Administration or state agency										
4	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)										
4	Match with state Department of Labor system										
<u> </u>	Match with state and/or federal corrections system										
4	Match with state child support system										
Verification using private software (e.g., The Work Number)											
In-person certification by staff (for tribal grantees only)											
4	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)										
	Other - Describe:										
17.4	Citizenship/Legal Residency Verificat	tion									
Wha	t are your procedures for ensuring tha	at household members	s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.				
	Clients sign an attestation of citize	nship or legal residen	cy								
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	idency							
	Noncitizens must provide documen	ntation of immigration	n status								
	Citizens must provide a copy of the	eir birth certificate, n	aturalization papers	s, or passport							
	Noncitizens are verified through the	he SAVE system									
	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID c	ard							
>	Other - Describe:										
Beca	use the Pueblo of Jemez is a small rural c	community, verification	through the Tribal E	Enrollment office has	not been necessary how	wever if needed, it ca	n be done.				
17.5	Income Verification										
Wha	t methods does your agency utilize to	verify household inco	me? Select all that a	pply.							
>	Require documentation of income f	or all adult household	members								
	✓ Pay stubs										
	Social Security award letters	S									
	Bank statements										
	✓ Tax statements										
	Zero-income statements										
	✓ Unemployment Insurance le	tters									
	✓ Other - Describe:										
	Self-employment statements indicat Retirement/Pension award letters.	ing the monthly incom	e for the last 90 days	to be able to determine	ne an average monthly	salary.					
	Computer data matches:										
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)							
	Proof of unemployment benefits verified with state Department of Labor										
	Social Security income verifi	ied with SSA									
	Utilize state directory of new	hirac									

Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
If, after investigation, a grantee is determined to have committed fraud, a civil complaint may be submitted to tribal court.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

129A Canal Street * Address Line 1		
Address Line 2		
Address Line 3		
Jemez Pueblo * City	NM <u>* State</u>	87024 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		