DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: DELAWARE

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2019 to 09/30/2020 **Report Status:** Submission Accepted by CO

Report Sections

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- 2. Section 1 Program Components
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- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
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- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
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- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
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- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submission:		* 1.b. Frequency:		* 1.c. Consolidated Application/		ation/	* 1.d. Version:
Plan			Annual		Plan/Funding Request?			Initial
					Evolunation	Explanation:		C Resubmission
					Explanation.			C Revision
								C Update
					2. Date Received	:		State Use Only:
					3. Applicant Idei	ntifier:		
					4a. Federal Entit	ty Identifie	er:	5. Date Received By State:
					4b. Federal Awa	rd Identifi	er:	6. State Application Identifier:
7. APPLICAN	T INFORM	ATION			!!			
* a. Legal Nai	ne: Delaware	Nation						
* b. Employer 0936550	/Taxpayer Id	lentificatio	on Number (EIN/TIN): 73-	* c. Organization	nal DUNS:	039303	3177
* d. Address:					"			
* Street 1:	P.O	. BOX 825	i		Street 2:	310	64 US Hv	way 281 Bldg 100
* City:	AN	ADARKO			County:	Cad	ldo	
* State:	OK				Province:			
* Country:	Unite	ed States			* Zip / Postal Code:	730	05 -	
e. Organizatio	nal Unit:				1P	4		
Department N	lame:				Division Name:			
f. Name and c	ontact inforn	nation of p	erson to be contacted	on matters in	volving this applic	cation:		
Prefix:	* First Nam Sylvia	e:		Middle Name S	Name: * Last Pitne		Name:	
Suffix:	Title: Social Serv	ices Direct	or		Organizational Affiliation: Delaware Nation			
* Telephone	Fax Number	r		* Email:				
Number: 405-247-	405-247-59	42		spitner@dela	lawarenation-nsn.gov			
2448								
* 8a. TYPE O	F APPLICA	NT:						
I: Indian/Nativ	e American T	ribal Gove	rnment (Federally Rec	ognized)				
b. Addition	al Description	n:						
* 9. Name of l	Federal Agen	cy:						
			Catala	g of Federal Dor	nostic			
				sistance Number		CFDA Title:		CFDA Title:
10. CFDA Num	bers and Titles	S	93568		Lov	v-Income H	Iome Ene	rgy Assistance
11. Descriptiv	e Title of App	plicant's P	roject					
12. Areas Affe	ected by Fund	ling:						

13. CONGRESSIONAL DISTRICTS OF:					
* a. Applicant	9 071	b. Program/Project: Statewide			
Attach an additional list of Progran	Attach an additional list of Program/Project Congressional Districts if needed.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2019	b. End Date: 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0			
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?			
a. This submission was made ava	nilable to the State under the Executiv	re Order 12372			
Process for Review on :					
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.			
c. Program is not covered by E.O). 12372.				
* 17. Is The Applicant Delinquent C YES NO					
Explanation:					
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree					
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
	itle of Authorized Certifying Official	18c. Telephone (area code, number and extension)			
Sylvia S. Pitner		18d. Email Address spitner@delawarenation-nsn.gov			
18b. Signature of Authorized Certif	ying Official	18e. Date Report Submitted (Month, Day, Year) 08/21/2019			

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

0.00%

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2019 03/15/2020 ¥ Cooling assistance 03/16/2020 09/30/2020 V Crisis assistance 10/01/2019 09/30/2020 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. Heating assistance 55 00% Cooling assistance 30.00% 15.00% Crisis assistance 0.00% Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs

Services to reduce home energy needs including needs assessment (Assurance 16)

Used to develop and implement leveragin	g activities						0.00%
TOTAL							100.00%
Alternate Use of Crisis Assistance Fund	s, 2605(c)(1)(C)						
1.3 The funds reserved for winter crisis	assistance that h	nave not been expe	nded by March 15 will	be rep	rogrammed to:		
Heating assist	·		Cooling assista	nce			
Weatherization	on assistance				Other (specify:	:)	
					(1	_	
Categorical Eligibility, 2605(b)(2)(A) - A	Assurance 2, 260	5(c)(1)(A), 2605(b)	(8A) - Assurance 8				
1.4 Do you consider households categor	ically eligible if o	one household men	nber receives one of the	e follov	ving categories o	of bei	nefits in the left
column below? O Yes O No							
If you answered "Yes" to question 1.4,	you must comple	te the table below	and answer questions	1.5 and	l 1.6.		
		Heating	Cooling		Crisis		Weatherization
TANF		Yes O No	C Yes C No	O_{Y}	es O No		Yes ONo
SSI	(Yes O No	O Yes O No	O_{Y}	es O No	0	Yes ONo
SNAP	(Yes O No	C Yes C No	Οy	es O No	0	Yes ONo
Means-tested Veterans Programs	(Yes O No	O Yes O No	Οy	es O No	0	Yes ONo
Progran	n Name	Heating	Cooling		Crisis		Weatherization
Other(Specify) 1		C Yes C No	C Yes C No		O Yes O No		O Yes O No
1.5 Do you automatically enroll househo	alda mithant a di	neet commel combine	tion? O Vac O Na				
SNAP Nominal Payments 1.7a Do you allocate LIHEAP funds tow If you answered "Yes" to question 1.7a, 1.7b Amount of Nominal Assistance: \$0 1.7c Frequency of Assistance Once Per Year Once every five years Other - Describe:	, you must provid						
1.7d How do you confirm that the house	ehold receiving a	nominal payment	has an energy cost or	need?			
Determination of Eligibility - Countable Income 1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?							
Gross Income							
Net Income							
1.9. Select all the applicable forms of co	untable income ı	used to determine a	a household's income e	ligibili	ty for LIHEAP		
Wages							
Self - Employment Income							
Contract Income							

	Payments from mortgage or Sales Contracts
	- ny meno ironi moreguge or outeo contrueto
\vdash	
~	Unemployment insurance
	Strike Pay
~	Social Security Administration (SSA) benefits
	☐ Including MediCare ☐ Excluding MediCare deduction
	deduction
~	Supplemental Security Income (SSI)
>	Retirement / pension benefits
1	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
H	
4	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Women, manus, and contacts supplemental realistical regular (W10) benefits
1	Loans that need to be repaid
	Cash gifts
	Cash girts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	One-time tump-sum payments, such as repates/creatis, winnings from fotteries, retund deposits, etc.
	Jury duty compensation
	Rental income
	Rental income
~	Income from employment through Workforce Investment Act (WIA)
_	
	Income from work study programs
~	Income from work study programs
	Alimony
H	
	Child support
>	Interest, dividends, or royalties
1	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
~	Veterans Administration (VA) benefits

Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

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, '								
	Section	on 2 - I	Heating Assistance					
Eligibility, 2605	(b)(2) - Assurance 2							
2.1 Designate th	ne income eligibility threshold used for the	e heating c	omponent:					
Add	Household size Eligibility Guideline Eligibility Threshold			old				
1	All Household Sizes		HHS Poverty Guidelines		150.00%			
2.2 Do you have HEATING ASS	additional eligibility requirements for SITANCE?	C Yes	€ No					
2.3 Check the ap	ppropriate boxes below and describe the	policies for	each.					
Do you require	an Assets test ?	C Yes	⊙ No					
Do you have add	ditional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters L	iving in subsidized housing ?	C Yes	⊙ No					
Renters w	rith utilities included in the rent ?	C Yes	⊙ No					
Do you give pri	ority in eligibility to:	•						
Elderly?			O _{No}					
Disabled?		• Yes C No						
Young chi	ildren?	⊙ Yes O No						
Household	ds with high energy burdens ?	⊙ Yes	C _{No}					
Other?		C Yes	C Yes O No					
Explanations of	policies for each "yes" checked above:							
income le whose ho	evel, and fuel type. The highest point value	s receive the	AP applications. The point system rates applica e highest payment amount for heating. Addition er), young children (5 years or younger), disable	nal points are given to app	licants			
Determination (of Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)						
2.4 Describe hov	w you prioritize the provision of heating a	assistance t	ovulnerable populations,e.g., benefit amounts	s, early application perio	ods, etc.			
A priority point system has been developed for all LIHEAP applications. The point system rates applicants based on household size, income level, and fuel type. Additional points are given to applicants whose households consist of elderly individuals (60 years or older), young children (5 years or younger), disabled individuals and high energy burdens giving the vulnerble population priority.								
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income	✓ Income							
Family (ho	ousehold) size							
✓ Home ener	rgy cost or need:							
✓ Fue	el type							
Clin	mate/region							
	Individual hill							

Dwelling type	Dwelling type					
Energy burden (% of income sp	ent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 260	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2	2020:					
Minimum Benefit	\$75	Maximum Benefit	\$200			
2.7 Do you provide in-kind (e.g., blankets, sp	ace heaters) and/or other fo	orms of benefits? O Yes O No				
If yes, describe.						
_	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance							
Eligibility, 2605((c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate Th	e income eligibility threshold used for th	e Cooling	component:					
Add	Household size		Eligibility Guideline	Eligibility Thresho	old			
1	All Household Sizes		HHS Poverty Guidelines		150.00%			
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	C Yes	€ No					
3.3 Check the ap	propriate boxes below and describe the p	policies for	each.					
Do you require a	nn Assets test ?	O Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:	*						
Renters?		C Yes	⊙ No					
Renters Li	ving in subsidized housing ?	C Yes	⊙ No					
Renters wi	th utilities included in the rent ?	O Yes	⊙ No					
Do you give prio	rity in eligibility to:							
Elderly?		⊙ Yes	C _{No}					
Disabled?		⊙ Yes C No						
Young chil	ldren?	⊙Yes ONo						
Household	s with high energy burdens ?	⊙ Yes ONo						
Other?		Oyes	C _{No}					
Explanations of	policies for each "yes" checked above:							
income le whose hou	vel, and fuel type. The highest point values	receive the	AP applications. The point system rates applice highest payment amount for cooling. Additionally, young children (5 years or younger), disab	onal points are given to app	licants			
3.4 Describe how	you prioritize the provision of cooling a	ssistance to	ovulnerable populations,e.g., benefit amoun	ts, early application perio	ds, etc.			
A priority point system has been developed for all LIHEAP applications. The point system rates applicants based on household size, income level, and fuel type. Additional points are given to applicants whose households consist of elderly individuals (60 years or older), young children (5 years or younger), disabled individuals and high energy burdens giving the vulnerble population priority.								
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)						
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
✓ Income								
Family (hor	usehold) size							
✓ Home ener	gy cost or need:							
✓ Fuel	l type							
	Climate/region							

Individual bill					
Dwelling type					
Energy burden (% of income sp	ent on home energy)				
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY	2020:		_		
Minimum Benefit \$75 Maximum Benefit \$200					
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes					
If yes, describe.					
·					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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	Section 4: CRISIS ASSISTANCE			
Eligibility - 260	04(c), 2605(c)(1)(A)			
4.1 Designate t	he income eligibility threshold used for the crisis comp	onent		
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	HHS Poverty Guidelines	150.00%	
4.2 Provide you	ur LIHEAP program's definition for determining a cri	sis.	·	
	Crisis benefits are for those families with young children (diate risk of having utility services disconnected, are dang			
4.3 What const	titutes a <u>life-threatening crisis?</u>			
Those who are at immediate risk of having utilities disconnected or dangerously low on fuel and require utilities due to a life-threatening medical condition, age (elderly and young children) or affected by a natural disaster including tornado, ice storm, extreme cold, extreme heat and/ or flood.				
Crisis Require	ment, 2604(c)			
4.4 Within how	v many hours do you provide an intervention that will	resolve the energy crisis for eligible housel	nolds? 48Hours	
4.5 Within how situations? 8H	v many hours do you provide an intervention that will lours	resolve the energy crisis for eligible housel	nolds in life-threatening	
Crisis Eligibili	ty, 2605(c)(1)(A)			
4.6 Do you hav ASSISTANCE	re additional eligibility requirements for CRISIS ?	C Yes • No		
4.7 Check the a	appropriate boxes below and describe the policies for e	ach		
Do you require	e an Assets test ?	○ Yes		
Do you give pr	iority in eligibility to :			
Elderly?		● Yes ○ No		
Disabled	?	⊙ Yes ○ No		
Young C	hildren?	⊙ Yes ◯ No		
Househo	lds with high energy burdens?	⊙ Yes O No		
Other?				
In Order to red	ceive crisis assistance:			
Must the empty tank?	household have received a shut-off notice or have a ne	ar C Yes O No		
Must the	household have been shut off or have an empty tank?	○ Yes		
Must the	household have exhausted their regular heating benef	it? • Yes O No		
Must ren received an evi	nters with heating costs included in their rent have iction notice ?	C Yes ⊙ No		
Must has	ating/cooling he medically necessary?	C Vac C No		

Must the household ha equipment?	ve non-working heating or cooling	C Yes ⊙ No			
Other?		C Yes ⊙ No			
Do you have additional / diffe	ering eligibility policies for:				
Renters?		C Yes ⊙ No			
Renters living in subsid	dized housing?	C Yes ⊙ No			
Renters with utilities in	ncluded in the rent?	C _{Yes} ⊙ _{No}			
Explanations of policies for e	each "yes" checked above:				
	ance, it is policy to give priority to families at s with life-threatening medical conditions.	risk with young children (5 years or younger), elderly (60 years or older),			
Determination of Benefits					
4.8 How do you handle crisis	situations?				
	Separate component				
	Fast Track				
V	Other - Describe:				
	The application process is ru	ushed for crisis situations.			
40.16					
4.9 If you have a separate con	mponent, how do you determine crisis assist	ance benefits?			
	Amount to resolve the crisis.				
	Other - Describe:				
Crisis Requirements, 2604(c))				
4.10 Do you accept application	ons for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?			
• Yes O No Explain.					
**	Applications may be received in person, by fax, mail or email at the Delaware Nation Complex. Applications are accepted from family members, social workers or home health aids on behalf of homebound or disabled individuals.				
4.11 Do you provide individu	nals who are physically disabled the means t	0:			
	isis benefits without leaving their homes?				
Tes O No If No, ex	plain.				
	Travel to the sites at which applications for crisis assistance are accepted?				
O Yes O No If No, ex	-				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?					
Benefit Levels, 2605(c)(1)(B)					
	4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Winter Crisis \$200.00 maximum benefit					
Summer Crisis \$200.00 maximum benefit					
Year-round Crisis \$200.00 maximum benefit 4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					
		ner forms of denetits?			
Yes No If yes, Desc	ribe				
4 14 Do vou provide for ear-i	pment repair or replacement using crisis fu	nde?			
C Yes No	pinent repair of replacement using crisis tu	nus.			
	estion 4.14, you must complete question 4.1	5			
4.15 Check appropriate boxe	es below to indicate type(s) of assistance pro				
Winter Summer Year-round Crisis					

	Crisis	Crisis				
Heating system repair						
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):						
4.16 Do any of the utility vendors you work with ea	nforce a moi	atorium on	shut offs?			
○ Yes No						
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	17.			
4.17 Describe the terms of the moratorium and any	y special dis	pensation re	eceived by LIHEAP clients during or after the moratorium period.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A	a), 2605(b)(2) - Assur	ance 2			
5.1 Designate the incom	ne eligibility threshol	d used for the Weatheri	ization component		
Add	Househo	ld Size	Eligibility Guideline	Eligibility Threshold	
1				0.00%	
5.2 Do you enter into ar No	ı interagency agreen	nent to have another gov	vernment agency administer a WEAT	THERIZATION component? C Yes C	
5.3 If yes, name the age	ncy.				
5.4 Is there a separate n	nonitoring protocol	for weatherization? 🔘	Yes O No		
WEATHERIZATION -					
5.5 Under what rules do	you administer LII	HEAP weatherization? ((Check only one.)		
Entirely under Ll	IHEAP (not DOE) ru	ules			
Entirely under D	OE WAP (not LIHE	AP) rules			
Mostly under LII	HEAP rules with the	following DOE WAP ru	ule(s) where LIHEAP and WAP rules	differ (Check all that apply):	
Income Thr	eshold				
Weatheriza eligible units or will bec			e is permitted if at least 66% of units	(50% in 2- & 4-unit buildings) are	
Weatherize care facilities).	shelters temporarily	y housing primarily low	income persons (excluding nursing h	omes, prisons, and similar institutional	
Other - Des	cribe:				
Mostly under DO	E WAP rules, with t	the following LIHEAP r	rule(s) where LIHEAP and WAP rules	s differ (Check all that apply.)	
Income Thr	reshold				
Weatheriza	tion not subject to D	OE WAP maximum sta	atewide average cost per dwelling unit	i.	
Weatheriza	tion measures are no	ot subject to DOE Savin	gs to Investment Ration (SIR) standa	ards.	
Other - Describe:					
Eligibility, 2605(b)(5) -	Assurance 5				
5.6 Do you require an assets test?					
5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes C No			
Renters living in shousing?	subsidized	C Yes C No			
5.8 Do you give priority	in eligibility to:				
Elderly?	Elderly? C Yes C No				
Disabled?	Disabled? C Yes C No				

Young Children?	C Yes C No		
House holds with high energy burdens?	C Yes C No		
Other?	C Yes C No		
If you selected "Yes" for any of the option below.	ons in questions 5.6, 5.7, or 5.8,	ou must provide further explanation of these policies in the text field	
Benefit Levels			
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditu	re per household? O Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (L) 5.11 What LIHEAP weatherization mea		ll categories that apply.)	
Weatherization needs assessments/audits Energy related roof repair			
Caulking and insulation Major appliance Repairs			
Storm windows Major appliance replacement		Major appliance replacement	
Furnace/heating system modifications/ repairs		Windows/sliding glass doors	
Furnace replacement Doors		Doors	
Cooling system modifications/ re	Cooling system modifications/ repairs Water Heater		
Water conservation measures Cooling system replacement			
Compact florescent light bulbs		Other - Describe:	
If any of the above question the fields provided, attach a	•	anation or clarification that could not be made in explanation here.	

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): LIHEAP information and applications are made available at the Delaware Nation tribal complex, by request to be faxed, mailed and the Delaware Nation website. The Delaware Nation newsletter is a bi-monthly publication informing tribal citizens of the availability of LIHEAP assistance.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

The LIHEAP program collaborates and coordinates with other Delaware Nation tribal departments such as Housing, Administration on Aging, Indian Child Welfare, Community Health Representitives and Social Services through referral programs. Information regarding available services are shared among these programs and made available to tribal citizens.

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
	Welfare Agency				
	Other - Describe:				
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?					
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
	.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization				
	.5a Who determines client eligibility?				
	.5b Who processes benefit payments to gas and lectric vendors?				
	.5c who processes benefit payments to bulk fuel endors?				
	5.5d Who performs installation of weatherization neasures?				

	ny of your LIHEAP components are not centrally-administered by a state agency, you must plete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.
8.6 WI	hat is your process for selecting local administering agencies?
8.7 Ho	ow many local administering agencies do you use?
8.8 Ha	
8.9 If s	so, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	ny of the above questions require further explanation or clarification that could not be made ne fields provided, attach a document with said explanation here.

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating ⊙ Yes O No Cooling Tes O No Crisis Are there exceptions? O Yes No If yes, Describe. Payments are made directly to vendors by check or corporate credit card. 9.2 How do you notify the client of the amount of assistance paid? After the application is processed for approval, a letter is mailed to the applicant stating the award amount and to allow 7-10 business days for processing payment. A promissory letter is faxed to the vendor to prevent service interuption. After a check is received and mailed directly to the vendor, the applicant is mailed a paid slip with the amount and date paid. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Payment is made to the energy vendor for the amount of the invoice only. The LIHEAP coordinator verifies with the energy supplier and with an invoice the current amount due. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? All applicants are treated fair and equal. All LIHEAP applicant information is kept confidential and in locked fireproof file cabinets. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?					
The LIHEAP program coordinator maintains detailed client records, cuff accounts and submits reports to the director for review.					
Audit Process					
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? • Yes O No					
10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.					
No Findings 🗹					
Finding Type Brief Summary Resolved? Action Taken					
1					
10.4. Audits of Local Administering Agencies					
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.					
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133					
Local agencies/district offices are required to have an annual audit (other than A-133)					
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.					
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee employees:					
✓ Internal program review					
✓ Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
Local Administering Agencies / District Offices:					
On - site evaluation					
Annual program review					

Monitoring through central database			
Desk reviews			
Client File Testing / Sampling			
Other program review mechanisms are in place. Describe:			
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.			
10.7. Describe how you select local agencies for monitoring reviews.			
Site Visits:			
Desk Reviews:			
10.8. How often is each local agency monitored ?			
10.9. What is the combined error rate for eligibility determinations? OPTIONAL			
10.10. What is the combined error rate for benefit determinations? OPTIONAL			
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?			
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of Select all that apply.	your LIHEAP plan?			
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment	i.			
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
No changes were made to the LIHEAP Model Plan due to Public Hearings, 2605(a)(2) - For States and the Commonwealth of Public Hearings, 2605(a)(b) - For States and the Commonwealth of Public Hearing(b) on the commonwealth of Public Hearing(c)	uerto Rico Only			
Ī	Date	Event Description		
1				
11.4. How many parties commented on your plan at the hearing(s)?)			
11.5 Summarize the comments you received at the hearing(s). Zero comments were made.				
11.6 What changes did you make to your LIHEAP plan as a result of	the comments receive	d at the public hearing(s)?		
There were no changes made due to no comments made.				
If any of the above questions require further ex the fields provided, attach a document with said	-			

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

There were no fair hearings and no changes have been made to the policy or procedures.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Any applicant who is denied assistance can appeal the decision to the Tribal Administrator within (five) business days of denial.

A decision will be made within (three) business days.

The decision of the Tribal Administrator is final.

12.5 When and how are applicants informed of these rights?

The right to a fair hearing is stated on the application. The applicant acknowledges by signing and dating the application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the applicant feels the application is not processed in a timely manner, the applicant has the right to appeal.

Any applicant who is denied assistance can appeal the decision to the Tribal Administrator within (five) business days of denial.

A decision will be made within (three) business days.

The decision of the Tribal Administrator is final.

12.7 When and how are applicants informed of these rights?

The right to a fair hearing is stated on the application. The applicant acknowledges by signing and dating the application.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
The Delaware Nation LIHEAP funding received is utilized for payments to energy vendors for direct services. However, information regarding conserving and reducing energy needs are posted in the tribal newsletter.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1				

Section 15 - Training

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe: LIHEAP Webinars				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
✓ On-site training				
How often?				
Annually				
Biannually				
✓ As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				

Other - Describe:				
Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				
Other - Describe:				
15.2 Does your training program address fraud reporting and prevention?				
⊙ Yes				
○ No				
If any of the above questions require further explanation or clarification that could not be made in				
the fields provided, attach a document with said explanation here.				

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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<u> </u>					
Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms	s				
a. Describe all mechanisms availab	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	elect all that apply.		
Online Fraud Reportin	ng				
Dedicated Fraud Report	rting Hotline				
Report directly to local	l agency/district office or Grantee offi	ce			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	in place for local agencies/district off	ices and vendors to report fraud, was	te, and abuse		
Other - Describe:					
Suspected fraud, wast Social Services office.	te and abuse can be reported by calling	a toll free number that is available in the	e tribal newsletter or in person at the		
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	application				
✓ Website	Website				
Other - Describe:					
17.2. Identification Documentation	n Requirements				
a. Indicate which of the following t members.	forms of identification are required o	r requested to be collected from LIHI	EAP applicants or their household		
		Collected from Whom?			
Type of Identification Collected					
	Required	Required	Required		
Social Security Card is photocopied and retained	·	·	·		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification	Required	Required	Required		

card							
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested		Requested		Requested		
, , , ,							
			All Adults in	All Adults in	All Household	All Household	
Other	Applicant Onl Required	y Applicant Onl Requested	Household Required	Household Requested	Members Required	Members Requested	
1							
b. Describe any exceptions to the above policies. In the case of newborn children, where a Social Security card has yet to be received.							
· ·							
17.3 Identification Verification	a vanify the authors	loity of identificati	an dagumanta nuari	dad by alianta on ba	usahald mambana	Salast all that	
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply							
Verify SSNs with Social Se	Verify SSNs with Social Security Administration						
Match SSNs with death red	cords from Social Se	curity Administra	ition or state agency				
Match SSNs with state elig	ibility/case manager	nent system (e.g.,	SNAP, TANF)				
Match with state Departme	ent of Labor system						
Match with state and/or federal corrections system							
Match with state child sup	port system						
Verification using private software (e.g., The Work Number)							
✓ In-person certification by staff (for tribal grantees only)							
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)							
Other - Describe:							
17.4. Citizenship/Legal Residency Verification							
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select							
all that apply.	suring that househol	u members are o					
all that apply.	n of citizenship or leş	gal residency	f of legal residency				
all that apply. Clients sign an attestation	n of citizenship or leg	gal residency s accepted as proof					
all that apply. Clients sign an attestation Client's submission of Soc	n of citizenship or legical Security cards is	gal residency s accepted as proof		sport			
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide	n of citizenship or legical Security cards is documentation of in	gal residency s accepted as proof mmigration status rtificate, naturaliz		sport			
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c	n of citizenship or legical Security cards is documentation of in opy of their birth cehrough the SAVE sy	gal residency s accepted as proof mmigration status rtificate, naturaliz	ration papers, or pas	sport			
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified to	n of citizenship or legical Security cards is documentation of in opy of their birth cehrough the SAVE sy	gal residency s accepted as proof mmigration status rtificate, naturaliz	ration papers, or pas	sport			
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified to Tribal members are verified Other - Describe: The Delaware Nation	n of citizenship or leactial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or	gal residency s accepted as proof mmigration status rtificate, naturaliz rstem enrollment records	sation papers, or pass s/Tribal ID card es to enrolled tribal ci	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified Other - Describe: The Delaware Nation include: Caddo, Comanche,	n of citizenship or leactial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or	gal residency s accepted as proof mmigration status rtificate, naturaliz rstem enrollment records	sation papers, or pass s/Tribal ID card es to enrolled tribal ci	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified to Tribal members are verified Other - Describe: The Delaware Nation include: Caddo, Comanche,	n of citizenship or legicial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Ok	gal residency s accepted as proof mmigration status rtificate, naturaliz rstem enrollment records ally provides service lahoma, Cleveland,	es to enrolled tribal ci	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Other - Describe: The Delaware Nation include: Caddo, Comanche, 17.5. Income Verification What methods does your agency the	n of citizenship or legicial Security cards is documentation of in opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Okutilize to verify hous	gal residency s accepted as proof mmigration status rtificate, naturaliz estem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Tribal members are verified the Tribal members are verified. The Delaware Nation include: Caddo, Comanche, 17.5. Income Verification What methods does your agency the Require documentation of	n of citizenship or legicial Security cards is documentation of in opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Okutilize to verify hous	gal residency s accepted as proof mmigration status rtificate, naturaliz estem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	oma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified to Tribal members are verified to Other - Describe: The Delaware Nation include: Caddo, Comanche, 17.5. Income Verification What methods does your agency to Require documentation of Pay stubs	n of citizenship or leacial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Okutilize to verify hous income for all adult	gal residency s accepted as proof mmigration status rtificate, naturaliz estem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Tribal	n of citizenship or leacial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Okutilize to verify hous income for all adult	gal residency s accepted as proof mmigration status rtificate, naturaliz estem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	
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all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Other - Describe: The Delaware Nation include: Caddo, Comanche, 17.5. Income Verification What methods does your agency the Require documentation of Pay stubs Social Security awa Bank statements Tax statements	n of citizenship or leading cial Security cards is a documentation of in opy of their birth centrough the SAVE system of the control of the c	gal residency s accepted as proof mmigration status rtificate, naturaliz estem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	
all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Tribal	n of citizenship or leacial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Ok utilize to verify hous income for all adult rd letters	gal residency s accepted as proof mmigration status rtificate, naturaliz setem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	
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all that apply. Clients sign an attestation Client's submission of Soc Noncitizens must provide Citizens must provide a c Noncitizens are verified the Tribal members are verified the Tribal members are verified to the Tribal	n of citizenship or leacial Security cards is documentation of it opy of their birth ce hrough the SAVE syied through Tribal of LIHEAP program or Grady, Canadian, Ok utilize to verify hous income for all adult rd letters	gal residency s accepted as proof mmigration status rtificate, naturaliz setem enrollment records aly provides service lahoma, Cleveland,	sation papers, or pass s/Tribal ID card es to enrolled tribal ci , McClain, Pottawato ect all that apply.	tizens living in the se	rvice area. Oklaho	ma counties	

Contact and/or subcontract labor.
A minimum of 30 days of selected income is required.
Computer data matches:
✓ Income information matched against state computer system (e.g., SNAP, TANF)
✓ Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
What policies are in place for verifying vendor authenticity? Select all that apply. All vendors must register with the State/Tribe.
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Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
✓ Other - Describe:
Payments made to vendors are for the amount of the invoice up to the max award amount only. If a credit balance of the award amount remains, payment for the remaining amount will be made on next billing cycle.
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
All propane vendors in the service area are in understanding that unless notified by fax of formal letter, the LIHEAP program is not obligated to pay without prior approval.
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

31064 US Hwy 281 * Address Line 1			
P.O. Box 825 Address Line 2			
Address Line 3			
Anadarko * City	Oklahoma * State	73005 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		