DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance
Grantee Name: MUSCOGEE (CREEK)
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1
Report Period: 10/01/2019 to 09/30/2020
Report Status: Submission Accepted by CO (Revision #1)

Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
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- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
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- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

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	L	OW INCC	OME HOME EN	MODE	ASSISTAN EL PLAN MANDATO		ROGR	AM(LIHEAP)
* 1.a. Type of	Submis	ssion:	* 1.b. Frequency: • Annual		* 1.c. Consoli Plan/Funding Explanation:	g Reque		 * 1.d. Version: Initial Resubmission Revision Update
					2. Date Recei	ved:		State Use Only:
					3. Applicant l			
					4a. Federal E			5. Date Received By State:
					4b. Federal A	ward Io	lentifier:	6. State Application Identifier:
7. APPLICAN	T INFO	ORMATION						
* a. Legal Na	me: Mu	scogee (Creek)	Nation					
* b. Employer 730932018	:/Taxpa	yer Identificat	ion Number (EIN/TI)	N): 1-	* c. Organiza	tional D	OUNS: 161	1992123
* d. Address:					10			
* Street 1:		P.O. BOX 58			Street 2:			
* City:		OKMULGE	3		County:			
* State:		OK			Province:	_		
* Country:		United States			* Zip / Pos Code:	stal	74447 -	
e. Organizatio		it:			Di datan Nom			
Department M Human Servi					Division Nam Social Servic			
f. Name and c	ontact i	nformation of	person to be contacted	d on matters i	involving this ap	plicatio	n:	
Prefix:	* First Erin	Name:		Middle Nan L	ne:			A ast Name: altsman
Suffix:	Title: Progr	am Manager		Organizatio	onal Affiliation:			
* Telephone Number: 918-549- 2445		umber 649-2494		* Email: ESaltsman	@mcn-nsn.gov			
* 8a. TYPE O I: Indian/Nativ			ernment (Federally Re	cognized)				
b. Addition Muscogee (C								
* 9. Name of I	Federal	Agency:						
				og of Federal D ssistance Numb				CFDA Title:
10. CFDA Num	bers and	l Titles	93568		I	Low-Inc	ome Home	Energy Assistance
11. Descriptiv	e Title o	of Applicant's l	Project					
12. Areas Affe	ected by	Funding:						

13. CONGRESSIONAL DISTRICTS O	F:	
* a. Applicant 02		b. Program/Project:
Attach an additional list of Program/Pr	oject Congressional Districts if n	needed.
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:
	End Date: /30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0
		EXECUTIVE ORDER 12372 PROCESS?
a. This submission was made availab	ole to the State under the Execution	ive Order 12372
Process for Review on :		
b. Program is subject to E.O. 12372	· ·	te for review.
c. Program is not covered by E.O. 12	2372.	
© YES © NO Explanation:		
complete and accurate to the best of my	knowledge. I also provide the re alse, fictitious, or fraudulent state	in the list of certifications ^{**} and (2) that the statements herein are true, required assurances ^{**} and agree to comply with any resulting terms if I tements or claims may subject me to criminal, civil, or administrative
** The list of certifications and assuran specific instructions.	ces, or an internet site where you	u may obtain this list, is contained in the announcement or agency
18a. Typed or Printed Name and Title of	of Authorized Certifying Official	al 18c. Telephone (area code, number and extension)
Erin Saltsman		18d. Email Address ESaltsman@mcn-nsn.gov
18b. Signature of Authorized Certifying	g Official	18e. Date Report Submitted (Month, Day, Year) 10/03/2019
Attach supporting docur	nents as specified in	agency instructions.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		95,03/96,12/98,11/01 ance No.: 0970-0075 ion Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIST MODEL PLA SF - 424 - MANDA	N	AP)
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201		
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 09/30/2020		
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this m required in order to receive a Low Income Home Energy Assistance Program (L file an abbreviated plan. Public reporting burden for this collection of informatic time for reviewing instructions, gathering and maintaining the data needed, and conduct or sponsor, and a person is not required to respond to, a collection of inf number.	IHEAP) grant in years in which the gra on is estimated to average 1 hour per re- reviewing the collection of information.	ntee is not permitted to sponse, including the An agency may not
Section 1 Program C Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)	omponents	
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as req this plan.)		of Operation
	Start Date	End Date
Heating assistance	11/01/2019	03/31/2020
Cooling assistance	05/01/2020	09/30/2020
Crisis assistance	10/01/2019	09/30/2020
Weatherization assistance		
Provide further explanation for the dates of operation, if necessary		<u>"</u>
Heating (Winter) Crisis dates of operation = $10/1/19 - 3/31/20$ Cooling (Summer) Crisis dates of operation = $4/1/20 - 9/30/20$		
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Ass	urances 9 and 16	
1.2 Estimate what amount of available LIHEAP funds will be used for each component th must add up to 100%.	at you will operate: The total of all percenta	ges Percentage (%)
Heating assistance		35.00%
Cooling assistance		35.00%
Crisis assistance		10.00%
Weatherization assistance		0.00%
Carryover to the following federal fiscal year		10.00%

Adm	ninistrative an	d planning costs									10.00%
Serv	ices to reduce	home energy needs including needs	s assess	ment (A	Assurance 1	6)					0.00%
Used	l to develop ar	d implement leveraging activities									0.00%
тотаі	L										100.00%
Altern	ate Use of C	risis Assistance Funds, 2605(c)(1	1)(C)								1
1.3 Th	e funds reser	ved for winter crisis assistance	that ha	ave not	been expe	ended by	y March 15 will	be rep	rogrammed to:		
		Heating assistance					Cooling ass	sistance			
		Weatherization assistance			 Image: A set of the set of the		Other (spec	eify:) S	ummer Crisis Pr	rogra	m
Catego	orical Eligibi	lity, 2605(b)(2)(A) - Assurance 2	2, 2605	(c)(1)(A	A), 2605(b))(8A) - A	Assurance 8				
	-	r households categorically eligib	ole if or	ne hous	sehold men	nber ree	ceives one of the	e follov	ving categories of	of be	nefits in the left
	n below? 🔿										
If you	answered "Y	es" to question 1.4, you must co	omplet	te the ta	able below	and an	swer questions	1.5 and	1.6.		
					ating		Cooling		Crisis		Weatherization
TANF				Yes			es 💿 No		es 💽 No	<u> </u>	Yes ONo
SSI			C	Yes (🖲 No	OY	es 💽 No	Οy	es 💽 No		Yes ONo
SNAP			C	Yes (💽 No	ΟY	es 💽 No	ΟY	es 💽 No	С	Yes ONo
Means-	tested Veterar	is Programs	С	Yes (🖸 No	Сy	es 💽 No	Сγ	es 💿 No	С	Yes ONo
		Program Name		1	Heating		Cooling	Î	Crisis		Weatherization
Other(S	Specify) 1			Οy	es 🖸 No		O Yes O No	Į.	O Yes O No		O Yes O No
150		tically enroll households withou					<u>.</u>				<i></i>
when d	letermining	eligibility and benefit amounts?									
	Nominal Pag							~			
		e LIHEAP funds toward a nom									
		Yes'' to question 1.7a, you must	provid	e a res	ponse to qu	uestions	1.7b, 1.7c, and	1.7d.			
		minal Assistance: \$0.00									
	requency of A										
	Once Per Ye	ar									
	Once every f	ive years									
•	Other - Desc	ribe:									
1.7d H	low do you co	onfirm that the household receiv	ving a	nominɛ	al payment	t has an	energy cost or	need?			
	N/A										
Detern	nination of F	ligibility - Countable Income									
1.8. In	determining	a household's income eligibility	y for L	IHEAF	P, do you u	se gross	income or net	income	e?		
>	Gross Incom	e									
I	Net Income										
1.9. Se	lect all the a	pplicable forms of countable inc	come u	sed to (determine	a house	hold's income e	ligibili	ty for LIHEAP		
V	Wages										

>	Self - Employment Income
>	Contract Income
	Payments from mortgage or Sales Contracts
>	Unemployment insurance
	Strike Pay
>	Social Security Administration (SSA) benefits
	Including MediCare deduction Image: Constraint of the second se
	Supplemental Security Income (SSI)
>	Retirement / pension benefits
 	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
>	Rental income
 Image: A start of the start of	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
 Image: A start of the start of	Child support
 Image: A start of the start of	Interest, dividends, or royalties
 	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate

\mathbf{Y}	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
N	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 2 - Heating Assistance** Eligibility, 2605(b)(2) - Assurance 2 2.1 Designate the income eligibility threshold used for the heating component: Household size Add **Eligibility Guideline** Eligibility Threshold All Household Sizes State Median Income 60.00% 2.2 Do you have additional eligibility requirements for O Yes 💿 No HEATING ASSITANCE? 2.3 Check the appropriate boxes below and describe the policies for each. O Yes 💿 No Do you require an Assets test ? Do you have additional/differing eligibility policies for: O Yes O No **Renters?** Renters Living in subsidized housing ? O Yes O No Renters with utilities included in the rent ? 🔿 Yes 💿 No Do you give priority in eligibility to: • Yes O No Elderly? Disabled? • Yes O No • Yes O No Young children? Households with high energy burdens ? O Yes O No Other? Children Eighteen (18) and Younger • Yes O No Explanations of policies for each "yes" checked above: * Household members eighteen (18) years of age and still attending high school will be counted as a minor child and proof of school enrollment will be required. * Households with a minor child/children eighteen (18) years or younger that is/are a member of a Federally Recognized Indian Tribe may qualify the household for eligibility, however, other household eligibility requirements must be met before an approval and payment will be issued. Proof of custody/residence verification of qualifying minor child may be required. * Our benefit matrix awards additional points to households with elderly, disabled, and young children. Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Households with vulnerable populations are given additional points that increase their assistance. 2.5 Check the variables you use to determine your benefit levels. (Check all that apply): ~ Income ~ Family (household) size Home energy cost or need: Fuel type Climate/region

Individual bill			
Dwelling type			
Energy burden (% of incon	ne spent on home energy)		
Energy need			
Other - Describe:			
Vulnerable population need	: points given to each vulnerable	population.	
Benefit Levels, 2605(b)(5) - Assurance 5	, 2605(c)(1)(B)		
2.6 Describe estimated benefit levels for	FY 2020:		
Minimum Benefit	\$190	Maximum Benefit	\$550
2.7 Do you provide in-kind (e.g., blanke	ts, space heaters) and/or other fo	rms of benefits? 💽 Yes 🔘 No	
If yes, describe.			
* Blankets will be purchase	d with LIHEAP Heating funds and	Is and provided to approved heating applical provided to approved heating applicants as the same amount as the original payment wi	an other form of a benefit.
If any of the above question the fields provided, attach a		anation or clarification that explanation here.	could not be made in

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Sectio	on 3 - (Cooling Assistance	
Eligibility, 2605(d	c)(1)(A), 2605 (b)(2) - Assurance 2			
3.1 Designate The	e income eligibility threshold used for the	Cooling	component:	
Add	Household size		Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		State Median Income	60.00%
3.2 Do you have a COOLING ASSI	additional eligibility requirements for TANCE?	C Yes	€ No	
3.3 Check the app	propriate boxes below and describe the p	olicies foi	r each.	
Do you require a	n Assets test ?	C Yes	💽 No	
Do you have addi	itional/differing eligibility policies for:			
Renters?		O Yes	• No	
Renters Liv	ving in subsidized housing ?	O Yes	• No	
Renters wit	th utilities included in the rent ?	C Yes	⊙ No	
Do you give prior	rity in eligibility to:			
Elderly?		• Yes	C _{No}	
Disabled?		• Yes	C _{No}	
Young chile	dren?	• Yes	C No	
Households	s with high energy burdens ?	O _{Yes}	€ No	
Other? Ch	ildren Eighteen (18) Years and Younger	• Yes	C No	
Explanations of p	oolicies for each "yes" checked above:			
	Iousehold members eighteen (18) years of a will be required.	ge and sti	ll attending high school will be counted as a mine	or child and proof of school
qualify the	-	ousehold e	years or younger that is/are a member of a Federa eligibility requirements must be met before an app nor child may be required.	
* C	Our benefit matrix awards additional points t	to househo	olds with elderly, disabled, and young children.	
3.4 Describe how	you prioritize the provision of cooling as	sistance t	ovulnerable populations,e.g., benefit amounts,	, early application periods, etc.
Но	useholds with vulnerable populations are gi	ven additi	onal points that increase their assistance.	
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)		
3.5 Check the var	riables you use to determine your benefit	levels. (C	heck all that apply):	
✓ Income				
Family (hou	isehold) size			
Home energ	gy cost or need:			

Climate/region			
Individual bill			
Dwelling type			
Energy burden (% of income s	spent on home energy)		
Energy need			
Other - Describe:			
Vulnerable population need: population n	oints given for each vulnerable pop	vulation.	
,, ,			
3.6 Describe estimated benefit levels for FY	2 020:	Ĭ	
Minimum Benefit	\$190	Maximum Benefit	\$550
Minimum Benefit 3.7 Do you provide in-kind (e.g., fans, air c			\$550
3.7 Do you provide in-kind (e.g., fans, air co If yes, describe.	onditioners) and/or other forms o	of benefits? • Yes O No	
3.7 Do you provide in-kind (e.g., fans, air co If yes, describe. * Fans will be purchased with * Approved applicants with no a benefit. Units will be purchased wit	onditioners) and/or other forms of LIHEAP Cooling funds and provid o air conditioning or inadequate air h LIHEAP Cooling funds. An "Ina o conclusion of Cooling Season a se		m of a benefit. dow AC unit as an other form of " will be required.

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	OMB	92,02/95,03/96,12/98,11/01 Clearance No.: 0970-0075 xpiration Date: 09/30/2020
LOW INCOME HOME ENERGY AS MODEL SF - 424 - M	. PLAN	IHEAP)
Section 4: CRISI	S ASSISTANCE	
Eligibility - 2604(c), 2605(c)(1)(A)		
4.1 Designate the income eligibility threshold used for the crisis compone	ent	
Add Household size	Eligibility Guideline	Eligibility Threshold
1 All Household Sizes State	e Median Income	60.00%
4.2 Provide your LIHEAP program's definition for determining a crisis.		
 An active cut-off notice (within 72 hours) Option to restore service (within 5 business days of cut off) Refusal notice to deliver additional propane and/or signed LIHI Refusal notice to deliver additional wood and/or signed LIHI May be used in conjunction with regular payment. 4.3 What constitutes a life-threatening crisis? Cut-off or restoration of services to those with a life-threatening	EAP Crisis Wood Statement	
Crisis Requirement, 2604(c) 4.4 Within how many hours do you provide an intervention that will reso 4.5 Within how many hours do you provide an intervention that will reso situations? 18 (excluding weekends and holidays)Hours		
Crisis Eligibility, 2605(c)(1)(A)		
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?	C Yes 💿 No	
4.7 Check the appropriate boxes below and describe the policies for each	L Contraction of the second	
Do you require an Assets test ?	O Yes 💿 No	
Do you give priority in eligibility to :		
Elderly?	O Yes 💿 No	
Disabled?	O Yes • No	
Young Children?	O Yes • No	
Households with high energy burdens?	O Yes O No	
Other? Children Eighteen (18) Years or Younger	• Yes O No	
In Order to receive crisis assistance:	· · · · · · · · · · · · · · · · · · ·	
Must the household have received a shut-off notice or have a near empty tank?	• Yes ONO	
Must the household have been shut off or have an empty tank?	• Yes O No	

Must the household have exhausted their regular heating benefit?	C Yes [•] No
Must renters with heating costs included in their rent have received an eviction notice ?	C Yes 💿 No
Must heating/cooling be medically necessary?	C Yes O No
Must the household have non-working heating or cooling equipment?	CYes ⊙No
Other?	C Yes O No
Do you have additional / differing eligibility policies for:	
Renters?	C Yes O No
Renters living in subsidized housing?	C Yes © No
Renters with utilities included in the rent?	C Yes O No
Explanations of policies for each "yes" checked above:	

* Household members eighteen (18) years of age and still attending school will be counted as a minor child and proof of school enrollment will be required.

* Households with a minor child/children eighteen (18) years or younger that is/are a member of a Federally Recognized Indian Tribe may qualify the household for eligibility, however, all other household eligibility requirements must be met before an approval and payment will be issued. Proof of custody/residence verification for the qualifying child/children may be required.

- * An active cut-off notice (within 72 hours)
- * Option to restore service (within 5 business days of cut off)

* Refusal notice to deliver additional propane or wood and/or LIHEAP Crisis Propane Statement or LIHEAP Crisis Wood Statement

Determination of Benefits

	Separate component
~	Fast Track
	Other - Describe:
4.9 If you have a se	arate component, how do you determine crisis assistance benefits?
	Amount to resolve the crisis.
¥	Other - Describe:
	* Electric or gas Crisis assistance will be based on the amount needed to prevent a cut off or restor services.
	* Propane Crisis assistance will be the minumum fill required by the propane company.
	* Wood Crisis assistance will provide one rick of wood.
Crisis Requirement	-, 2604(c)
-	, 2604(c) pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?
Crisis Requirement 4.10 Do you accept a • Yes O No	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?
4.10 Do you accept a	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain.
4.10 Do you accept a	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?
4.10 Do you accept a	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain.
4.10 Do you accept a Yes No Staff a 4.11 Do you provide	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions
4.10 Do you accept a Yes No Staff a 4.11 Do you provide	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions individuals who are physically disabled the means to: ns for crisis benefits without leaving their homes?
4.10 Do you accept a Yes No Staff a 4.11 Do you provide Submit application Yes No	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions individuals who are physically disabled the means to: ns for crisis benefits without leaving their homes?
4.10 Do you accept a Yes No Staff a 4.11 Do you provide Submit application Yes No	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions individuals who are physically disabled the means to: ns for crisis benefits without leaving their homes? If No, explain. at which applications for crisis assistance are accepted?
4.10 Do you accept a Yes No Staff a 4.11 Do you provide Submit application Yes No Travel to the sites Yes No	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions individuals who are physically disabled the means to: ns for crisis benefits without leaving their homes? If No, explain. at which applications for crisis assistance are accepted?
4.10 Do you accept a Yes No Staff a 4.11 Do you provide Submit application Yes No Travel to the sites Yes No If you answered ''N disabled?	pplications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? Explain. o to Muscogee (Creek) Nation Indian Community Centers and have 2 satellite offices located in the northern and southern regions individuals who are physically disabled the means to: ns for crisis benefits without leaving their homes? If No, explain. at which applications for crisis assistance are accepted? If No, explain.

1.12 Indicate the maximum benefit for each type of crisis assistance offered.							
Winter Crisis	\$550.00 maximum benefi	it					
Summer Crisis	\$550.00 maximum benefi	it					
Year-round Crisis	\$0.00 maximum benefit						
	-kind (e.g. blankets, space h	eaters, fans)) and/or othe	er forms of benefits?			
C Yes 💿 No If yes, Describe							
	r equipment repair or replac	cement usin	g crisis fund	ls?			
O Yes O No							
If you answered "Yes"	to question 4.14, you must o	complete qu	estion 4.15.				
4.15 Check appropriate	e boxes below to indicate typ	pe(s) of assis	stance provi	led			
		Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair							
Heating system replace	ment						
Cooling system repair							
Cooling system replacer	ment						
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line ho	ook-ups						
Other (Specify):							
4 16 Do any of the utili	ty vendors you work with en	nforce a mo	ratorium or	chut affs?			
O Yes O No							
	" to question 4.16, you must	t respond to	question 4.1	7			
		-	-				
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.							

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
		-				
		56 - 424 -				
	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605((c)(1)(A), 2605(b)(2) - Assu	rance 2				
5.1 Designate the	e income eligibility thresho	ld used for the Weatheriza	ation component			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1			İ	0.00%		
5.2 Do you enter No	into an interagency agree	ment to have another gove	rnment agency administer a WEATHERIZ	ATION component? O Yes O		
5.3 If yes, name	the agency.					
5.4 Is there a sep	parate monitoring protocol	for weatherization? O Ye	es O _{No}			
WEATHERIZA	TION - Types of Rules					
	rules do you administer LI	HEAP weatherization? (C	heck only one.)			
	nder LIHEAP (not DOE) r					
	. ,					
	nder DOE WAP (not LIHI	·				
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):						
Inco	me Threshold					
	therization of entire multi- will become eligible within		s permitted if at least 66% of units (50% in 2	2- & 4-unit buildings) are		
Wea care facilities).	therize shelters temporaril	ly housing primarily low in	ncome persons (excluding nursing homes, pri	isons, and similar institutional		
Othe	er - Describe:					
Mostly une	der DOE WAP rules, with	the following LIHEAP rul	e(s) where LIHEAP and WAP rules differ (Check all that apply.)		
Inco	me Threshold					
Wea	therization not subject to I	DOE WAP maximum state	ewide average cost per dwelling unit.			
Wea	therization measures are n	not subject to DOE Savings	s to Investment Ration (SIR) standards.			
Other - Describe:						
Eligibility, 2605(Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you requi	5.6 Do you require an assets test?					
5.7 Do you have	5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes C No				
	ring in subsidized	C Yes C No				
housing?	priority in eligibility to:	<u> </u>				
5.8 Do you give p Elderly?	priority in engionity to:	O Yes O No				
Disabled?	Disabled? O Yes O No					

Young Children?	O Yes O No				
House holds with high energy burdens?	C Yes C No				
Other?	O Yes O No				
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditur	re per household? 🔿 Yes 🔿 No			
5.10 If yes, what is the maximum? \$0					
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measu	ires do you provide ? (Check a	ll categories that apply.)			
Weatherization needs assessments/	'audits	Energy related roof repair			
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modificati	ons/ repairs	Windows/sliding glass doors			
Furnace replacement		Doors			
Cooling system modifications/ repa	iirs	Water Heater			
Water conservation measures		Cooling system replacement			
Compact florescent light bulbs		Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A))
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of available:	all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.	
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance	e
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other programs.	low-income
Execute interagency agreements with other low-income program offices to perform outreach to target groups.	
Other (specify):	
Attend community resource fairs.	
If any of the above questions require further explanation or clarification that coul	ld not be made in
the fields provided, attach a document with said explanation here.	

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	Section 7: Coordination, 2605	5(b)(4) - Assurance 4				
	scribe how you will ensure that the LIHEAP program is coordinated with (AP, etc.).	n other programs available to low-income households (TANF,				
	Joint application for multiple programs					
N	Intake referrals to/from other programs					
	One - stop intake centers					
	Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How would you categorize the primary respon-	sibility of your State ag	ency?				
Administration Agency						
Commerce Agency						
Community Services Agency	Community Services Agency					
Energy / Environment Agency	Energy / Environment Agency					
Housing Agency						
Welfare Agency						
Other - Describe:						
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15						
	If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a Who determines client eligibility?						
8.5b Who processes benefit payments to gas and electric vendors?						
8.5c who processes benefit payments to bulk fuel vendors?						
3.5d Who performs installation of weatherization neasures?						

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.	;
8.6 What is your process for selecting local administering agencies?	
8.7 How many local administering agencies do you use?	
8.8 Have you changed any local administering agencies in the last year? O Yes O No	
8.9 If so, why?	
Agency was in noncompliance with grantee requirements for LIHEAP -	
Agency is under criminal investigation	
Added agency	
Agency closed	
Other - describe	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.	e

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?				
Heating • Yes O No				
Cooling • Yes • No				
Crisis 🖸 Yes 🖸 No				
Are there exceptions? O Yes O No				
If yes, Describe.				
9.2 How do you notify the client of the amount of assistance paid? We mail an approval letter to the client when payment is authorized. The letter explains the amount of assistance and the name of the vendor.				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? When the approval letter is sent to the client, the client can verify the payment has been posted to their account. If there are any problems,				
the client contacts Social Services and we work directly with the vendor on any issues.				
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?				
Funding Source of the assistance is not divulged to vendor.				
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?				
If so, describe the measures unregulated vendors may take.				
If any of the above questions require further explanation or clarification that could not be made in				

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do y	ou ensure good fiscal	accounting and tracking of LIHEAP	funds?			
	• •	l in a database tracking all payments. Pa ad monitors budget amounts. Staff recom		Supervisor and Program Manager.		
	The Muscogee (Creek)	Nation is subject to annual audits perfor	rmed by an independent auditing firm.			
Audit Process						
10.2. Is your L • Yes • N		ited annually under the Single Audit A	Act and OMB Circular A - 133?			
	• •	ing to the level of material weakness o ws, or other government agency revie	-			
No Findings	2					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits of	10.4. Audits of Local Administering Agencies					
· · · · · ·	Local Administering	Agencies				
	annual audit requirer	Agencies nents do you have in place for local ad	dministering agencies/district offices	?		
What types of Select all that	annual audit requirer apply.	0				
What types of Select all that Loca	annual audit requirer apply. l agencies/district offi	nents do you have in place for local ac	dit in compliance with Single Audit			
What types of Select all that Loca Loca	annual audit requirer apply. l agencies/district offi l agencies/district offi	nents do you have in place for local ac	dit in compliance with Single Audit dit (other than A-133)	Act and OMB Circular A-133		
What types of Select all that Loca Loca	annual audit requirer apply. l agencies/district offi l agencies/district offi l agencies/district offi	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au	dit in compliance with Single Audit dit (other than A-133) ts are reviewed by Grantee as part of	Act and OMB Circular A-133		
What types of Select all that Loca Loca	annual audit requirer apply. l agencies/district offic l agencies/district offic l agencies/district offic ntee conducts fiscal an	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	dit in compliance with Single Audit dit (other than A-133) ts are reviewed by Grantee as part of	Act and OMB Circular A-133		
What types of Select all that Loca Loca Compliance M	annual audit requirer apply. l agencies/district offi l agencies/district offi l agencies/district offi ntee conducts fiscal an lonitoring	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		
What types of Select all that Loca Loca Gran Compliance M 10.5. Describe	annual audit requirer apply. I agencies/district offi- I agencies/district offi- I agencies/district offi- ntee conducts fiscal an Ionitoring the Grantee's strategi	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		
What types of Select all that Loca Loca Gran Compliance M 10.5. Describe that apply	annual audit requirer apply. I agencies/district offi- I agencies/district offi- I agencies/district offi- ntee conducts fiscal an Ionitoring the Grantee's strategi	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		
What types of Select all that Loca Loca Compliance M 10.5. Describe that apply Grantee emplo	annual audit requirer apply. I agencies/district offic I agencies/dist	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		
What types of Select all that Loca Loca Compliance M 10.5. Describe that apply Grantee emple Inter Depa	annual audit requirer apply. I agencies/district offic I agencies/dist	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci ies for monitoring compliance with th	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		
What types of Select all that Loca Loca Loca Gran Compliance M 10.5. Describe that apply Grantee emplo Inter Depa Seco	annual audit requirer apply. I agencies/district offi- I agencies/district offi- I agencies/district offi- I agencies/district offi- ntee conducts fiscal an Ionitoring the Grantee's strategi- pyees: mal program review urtmental oversight ndary review of invoice	nents do you have in place for local ac ces are required to have an annual au ces are required to have an annual au ces' A-133 or other independent audit d program monitoring of local agenci ies for monitoring compliance with th	dit in compliance with Single Audit dit (other than A-133) is are reviewed by Grantee as part of ies/district offices	Act and OMB Circular A-133 f compliance process.		

for payment. The data is then recorded as paid.

Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further employetion or elevification that could not be made in

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Section 11: Timely and Meaningful Public Participation, 20	605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
11.2 What changes did you make to your LIHEAP plan as a result of this participation? No comments/suggestions received. Will consider future comments if received.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution	of your LIHEAP funds?			
Date	Event Description			
1				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Once the Social Services Office receives an application, it will be considered pending until all required documents are received or up to 30 days, whichever comes first. After 30 days, the application will be denied. All required documentation must be received in order for eligibility to be determined. In the event of denial, if the applicant feels the decision of the Social Services staff is in error, he/she may file a written appeal within 10 days from the date on the letter of denial. The Human Services Director will review and forward the appeal letter to an Appeals Team for review and a decision will be made within 10 days from receiving the appeal letter. All decisions will be based according to Tribal and Federal Law, and the program policy and procedures.

12.5 When and how are applicants informed of these rights?

At the time of application, the right to appeal a decision is provided in writing on the LIHEAP application. Additionally, all applicants are informed of these rights on all denial letters. This is done within approximately 45 days.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If a client feels the application was not acted on in a timely manner, he or she may appeal this action following the same guidelines previously stated for the denials.

12.7 When and how are applicants informed of these rights?

At the time of application the right to appeal a decision is provided in writing on the LIHEAP application. In addition when the client speaks with a Social Worker, Supervisor or Manager they are informed of their right to a fair hearing.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services?

13.6 How many households received these services?

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	Section 14:Leveraging Incentive Program, 2607(A)					
	14.1 Do you plan to submit an application for the leveraging incentive program?					
14.2 Describe records.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
	NA					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How wil	l the resource be integrated and coordinated with LIHEAP?		
1						
-	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
• Yes • No	

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanism	5						
a. Describe all mechanisms availal	ole to	the public for reporting cases of	f susp	pected waste, fraud, and abuse. S	elect	all that apply.	
Online Fraud Reportin	g						
Dedicated Fraud Repo	rting	Hotline					
Report directly to local	ager	ncy/district office or Grantee offi	ce				
Report to State Inspect	or G	eneral or Attorney General					
Forms and procedures	in pl	ace for local agencies/district off	ices a	and vendors to report fraud, was	te, aı	nd abuse	
Other - Describe:							
b. Describe strategies in place for	advei	rtising the above-referenced reso	urce	s. Select all that apply			
Printed outreach mate	rials						
Addressed on LIHEAP	app	lication					
Website							
Other - Describe:							
17.2. Identification Documentation	n Req	uirements					
a. Indicate which of the following members.	form	s of identification are required o	r req	uested to be collected from LIHI	EAP	applicants or their household	
Type of Identification Collected				Collected from Whom?	_		
- , , , , , , , , , , , , , , , , , , ,		Applicant Only		All Adults in Household		All Household Members	
		Required		Required		Required	
Social Security Card is photocopied and retained					>		
	_	Requested		Requested		Requested	
		•				•	
						D	
Social Security Number (Without		Required		Required		Required	
actual Card)							
		Requested		Requested		Requested	
		Required		Required		Required	
Government-issued identification			>		>		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Requested		Requested		Requested	
Requisitu						1	

]]	
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
17.3 I	cribe any exceptions to the above * Social Security Cards m * Household members wh certificates will be accepted for cl dentification Verification ibe what methods are used to ver Verify SSNs with Social Securi Match SSNs with death record Match SSNs with state eligibili	ay be waived for mino don't have a goven hildren twelve (12) rify the authenticit ty Administration as from Social Secur	mment-issued ident nonths and younge y of identification rity Administratio	tification card may r. documents provid n or state agency	ded by clients or ho		
	Match with state Department of	of Labor system					
	Match with state and/or federa	ll corrections system	n				
	Match with state child support	system					
	Verification using private softw	ware (e.g., The Wor	•k Number)				
>	In-person certification by staff	(for tribal grantee	s only)				
>	Match SSN/Tribal ID number	with tribal databas	se or enrollment re	ecords (for tribal	grantees only)		
	Other - Describe:						
17.4.	Citizenship/Legal Residency Ver	ification					
	are your procedures for ensurin t apply.	ng that household n	nembers are U.S. o	citizens or aliens v	who are qualified to	receive LIHEAP	benefits? Select
	Clients sign an attestation of c	citizenship or legal	residency				
>	Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
	Noncitizens must provide doc	umentation of imm	igration status				
	Citizens must provide a copy	of their birth certif	ïcate, naturalizati	on papers, or pas	sport		
	Noncitizens are verified throu	igh the SAVE syste	m				
×	Tribal members are verified t	through Tribal enro	ollment records/T	ribal ID card			
	Other - Describe:						
	Income Verification						
	methods does your agency utiliz			all that apply.			
 	Require documentation of inco	ome for all adult ho	usehold members				
	Pay stubs						
	Social Security award le	etters					
	Bank statements						
	Tax statements						
	Zero-income statements						
<u> </u>	Unemployment Insurance letters						
	Other - Describe: * For self employed indiv	iduala	income le de co				
	* For self-employed indiv	iquais we require an	meome ledger.				

* SND Screens/Income verified by the Department of Human Services will be accepted for income verification

* Eighteen (18) year old household members still attending high school will be counted as minors and income will not be required for these members. Proof of current school enrollment/attendance will be required.

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices Employees must sign confidentiality agreement
Local agencies/district offices
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Data exchange with utility companies discussing balances are conducted for processing Crisis applications.
Centralized computer system/database tracks payments to all utilities

Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 Year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

Muscogee (Creek) Nation Social Services <u>* Address Line 1</u>			
2971 N. Wood Dr. Address Line 2			
Address Line 3			
Okmulgee <u>* City</u>	ок <u>* State</u>	74447 * Zip Code	
Check if there are workplaces on file that are not identified here.			
Alternate II. (Grantees Who Are Individuals)			
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;			

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances		
(1) use the funds available under this title to		
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);		
(B) intervene in energy crisis situations;		
(C) provide low-cost residential weatherization and other cost-effect related home repair;and	ive energy-	
(D)plan, develop, and administer the State's program under this title leveraging programs, and the State agrees not to use such funds for any other than those specified in this title;	•	
(2) make payments under this title only with respect to		
(A) households in which one or more individuals are receiving		
(i)assistance under the State program funded under part A of the Social Security Act;	title IV of	
(ii) supplemental security income payments under title XVI of Security Act;	the Social	
(iii) food stamps under the Food Stamp Act of 1977; or		
(iv) payments under section 415, 521, 541, or 542 of title 38, U Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or		
(B) households with incomes which do not exceed the greater of -		
(i) an amount equal to 150 percent of the poverty level for such State	e; or	
(ii) an amount equal to 60 percent of the State median income;		
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.		
(3) conduct outreach activities designed to assure that eligible house especially households with elderly individuals or disabled individua and households with high home energy burdens, are made aware o assistance available under this title, and any similar energy-related available under subtitle B of title VI (relating to community services	als, or both, f the assistance	

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).