DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: WICHITA AND AFFILIATED TRIBES Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2018 to 09/30/2019 Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission:		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation: 2. Date Received:		ding	* 1.d. Version: Initial Resubmission Revision Update State Use Only:
				3. Applicant Identifier:		r:	
				4a. Federal Entity Identifier:		entifier:	5. Date Received By State:
				4b. Federal A	Award Id	entifier:	6. State Application Identifier:
7. APPLICANT	INFORMATION						
* a. Legal Nam	e: Wichita and Affilia	ted Tribes					
* b. Employer/ 1-731003906- <i>A</i>		on Number (EIN/TIN)	:	* c. Organiza	ational D	UNS: 149732	588
* d. Address:							
* Street 1:	P.O. BOX 72	9		Street 2:		1 1/4 Miles N	orth on Hwy. 281
* City:	ANADARKO)		County:		Caddo	
* State:	OK			Province:			
* Country:	United States			* Zip / Po Code:	stal	73005 -	
e. Organization	al Unit:						
Department Na Family and Ch				Division Nan Tribal Socia		S	
f. Name and con	ntact information of p	person to be contacted	on matters inv	volving this ap	plication	:	
Prefix:	* First Name: LaDana		Middle Nam	e:		* Last Johns	Name:
Suffix:	Title: Director		Organization	nal Affiliation:	1		
* Telephone Number: 405-247-3256				nson@wichitatr	ibe.com		
* 8a. TYPE OF I: Indian/Native		ernment (Federally Reco	ognized)				
b. Additiona	Description:						
* 9. Name of Federal Agency:							
			g of Federal Dor				CFDA Title:
Assistance Number: 10. CFDA Numbers and Titles 93568					Low-Inc	ome Home Ene	rgy Assistance
11. Descriptive Tribal LIHEAR	Title of Applicant's I	Project					
12. Areas Affec	ted by Funding:						
13. CONGRES	13. CONGRESSIONAL DISTRICTS OF:						

* a. Applicant 03		b. Program Statewide	/Project:					
Attach an additional list of Program	/Project Congressional Districts if n	eeded.						
14. FUNDING PERIOD:		15. ESTIM	ATED FUNDING:					
a. Start Date: 10/01/2018	b. End Date: 09/30/2019	* a. Federal (\$): b. Match (
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?								
a. This submission was made avai	ilable to the State under the Executiv	ve Order 123'	72					
Process for Review on :								
b. Program is subject to E.O. 123	72 but has not been selected by State	for review.						
c. Program is not covered by E.O	. 12372.							
* 17. Is The Applicant Delinquent O O YES NO	n Any Federal Debt?							
Explanation:								
18. By signing this application, I cert complete and accurate to the best of accept an award. I am aware that an penalties. (U.S. Code, Title 218, Secti **I Agree	my knowledge. I also provide the re y false, fictitious, or fraudulent state	quired assura	ances** and agree to comply with ar	ny resulting terms if I				
** The list of certifications and assurinstructions.	rances, or an internet site where you	may obtain t	his list, is contained in the announce	ement or agency specific				
18a. Typed or Printed Name and Tit	le of Authorized Certifying Official		18c. Telephone (area code, number and e					
Ladana Johnson	Ladana Johnson		18d. Email Address Ladana.johnson@wichitatribe.com					
18b. Signature of Authorized Certifying Official		18e. Date Report Submitted (Month, Day, Year) 08/31/2018						
Attach supporting doc	Attach supporting documents as specified in agency instructions.							

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

	Section 1 Program Components					
Pro	gram Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)					
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Dates of Operation						
		Start Date	End Date			
>	Heating assistance	10/22/2018	03/31/2019			
>	Cooling assistance	05/21/2018	09/30/2019			
>	Crisis assistance	10/22/2018	09/30/2019			
	Weatherization assistance					
Pro	vide further explanation for the dates of operation, if necessary					

The utility companies normally bill a month behind example: the month of May's bill is for the month of April's meter reading.

If the tribe starts Cooling Assistance in April, it will most likely be paying March's utility bill, which is not hot enough to use Cooling Assistance. When Cooling Assistance starts in the April, it is depleted before summer is over. The Tribe will be starting Cooling Assistance on May 21st to ensure the Cooling Assistance is used for summer months.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	25.00%
Cooling assistance	25.00%
Crisis assistance	40.00%
Weatherization assistance	0.00%
Carryover to the following federal fiscal year	0.00%
Administrative and planning costs	10.00%

Services to	reduce home energy needs including needs	assessment (Assurance 16	6)			0.00%	
Used to dev	elop and implement leveraging activities					0.00%	
TOTAL						100.00%	
Alternate Use	of Crisis Assistance Funds, 2605(c)(1)(C	C)				•	
1.3 The fund	s reserved for winter crisis assistance t	hat have not been expe	nded by	March 15 will b	e reprogrammed to:		
	Heating assistance			V	Cooling assistance		
	Weatherization assistance				Other (specify:)		
Categorical I	Eligibility, 2605(b)(2)(A) - Assurance 2	, 2605(c)(1)(A), 2605(b)	(8A) - A	ssurance 8			
	onsider households categorically eligible v? O Yes No	e if one household men	nber rec	eives one of the	following categories of b	enefits in the left	
If you answe	red "Yes" to question 1.4, you must co	mplete the table below	and ans	wer questions 1.	5 and 1.6.		
		Heating		Cooling	Crisis	Weatherization	
TANF		C Yes C No	Oy	es O No	O Yes O No	O Yes O No	
SSI		C Yes C No	Oy	es ONo	O Yes O No	O Yes O No	
SNAP		C Yes C No		es O No		O Yes O No	
	Veterans Programs	C Yes C No	_	es ONo		O Yes O No	
	Program Name	Heating		Cooling	Crisis	Weatherization	
Other(Specify)		O Yes O No	,	C Yes C No	C Yes C No	C Yes C No	
					103 2110	105 2110	
	ntomatically enroll households without	a direct annual applica	ation? \	Yes • No			
If Yes, explai	n:						
	ou ensure there is no difference in the ining eligibility and benefit amounts?	treatment of categorica	ılly eligi	ble households f	rom those not receiving	other public assistance	
when determ	iming engionity and benefit amounts:						
SNAP Nomin	al Payments						
	allocate LIHEAP funds toward a nomi	nal navment for SNAP	househ	olde? O Vac G	No		
	red "Yes" to question 1.7a, you must p						
	of Nominal Assistance: \$0.00	Tovide a response to qu	icstions	1.70, 1.7c, and 1	., u.		
	cy of Assistance						
Once F	<u> </u>						
Once e	very five years						
Other	Describes						
Other	- Describe:						
1.7d How do	you confirm that the household receive	ing a nominal payment	has an	energy cost or n	eed?		
N/A							
Determination	of Fligibility - Countable Income						
Determination of Eligibility - Countable Income							
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ? Gross Income							
Net Income							
	the applicable forms of countable inco	ome used to determine	a housel	nold's income eli	gibility for LIHEAP		
Wages							
Self - F	Employment Income						

>	Contract Income						
	Payments from mortgage or Sales Contracts						
	Unemployment insurance						
	Strike Pay						
>	Social Security Administration (SSA) benefits						
	✓ Including MediCare deduction deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						

Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
Income tax refunds						
Stipends from senior companion programs, such as VISTA						
Funds received by household for the care of a foster child						
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid						
Reimbursements (for mileage, gas, lodging, meals, etc.)						
Other						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 2 - Heating Assistance							
Eligibility, 2605(l	b)(2) - Assurance 2							
2.1 Designate the	e income eligibility threshold used for the l	heating co	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
2.2 Do you have a HEATING ASSIT	additional eligibility requirements for TANCE?	C Yes	⊙ No					
	opropriate boxes below and describe the po							
Do you require a	m Assets test ?	C Yes	⊙ No					
Do you have add	litional/differing eligibility policies for:							
Renters?		O Yes	⊙ _{No}					
Renters Li	iving in subsidized housing ?	C Yes	⊙ No					
Renters wi	ith utilities included in the rent ?	O Yes	⊙ No					
Do you give prior	ority in eligibility to:							
Elderly?		⊙ Yes	C No					
Disabled?		• Yes	€ Yes C No					
Young chil	dren?	• Yes	C No					
Household	ls with high energy burdens ?	O Yes	⊙ No					
Other?		O Yes	⊙ No					
An Elder age 55 o	policies for each "yes" checked above: or older and/or minors ages 6 and under are conal \$25 to their benefit amount.	considered	vulnerable population households. A cushion an	nount is set aside in order to				
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)	(1)(B)						
Vulnerable poplat			ovulnerable populations, e.g., benefit amounts, young children ages 6 and under that live in the h					
2.5 Check the va	ariables you use to determine your benefit l	levels. (Ch	neck all that apply):					
✓ Income								
Family (hor	usehold) size							
✓ Home energ	rgy cost or need:							
✓ Fuel	l type							
	nate/region							
Indi	ividual bill							
Dwe	elling type							
Energy burden (% of income spent on home energy)								

Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2018:						
Minimum Benefit	\$73	Maximum Benefit	\$238			
2.7 Do you provide in-kind (e.g., blankets, space heate	rs) and/or other f	forms of benefits? O Yes O No				
If yes, describe.	If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

L								
	Section 3 - Cooling Assistance							
Eligibility, 2605(c	e)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate Th	e income eligibility threshold used for the	Cooling c	omponent:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have a	additional eligibility requirements for FANCE?	C Yes	€ No					
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.					
Do you require a	n Assets test ?	C Yes	⊙ No					
Do you have add	itional/differing eligibility policies for:							
Renters?		C Yes	⊙ No					
Renters Liv	ving in subsidized housing ?	C Yes	⊙ No					
Renters wi	th utilities included in the rent ?	C Yes	⊙ No					
Do you give prior	rity in eligibility to:							
Elderly?		• Yes	⊙ Yes C No					
Disabled?		• Yes	€ Yes C No					
Young chil	dren?	⊙ Yes O No						
Households	s with high energy burdens ?	C Yes O No						
Other?		O Yes	⊙ No					
Explanations of p	policies for each "yes" checked above:	T						
	or older and/or minors ages 6 and under are onal \$25 to their benefit amount.	considered	vulnerable population households. A cushion ar	nount is set aside in order to				
3.4 Describe how	you prioritize the provision of cooling as	sistance to	vulnerable populations,e.g., benefit amounts,	, early application periods, etc.				
	ation are elderly ages 55 and older and house an extra \$25 on their benefit amount.	eholds with	n young children ages 6 and under that live in the	e home. These households are				
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.5 Check the var	riables you use to determine your benefit	levels. (Ch	neck all that apply):					
✓ Income								
✓ Family (hou	usehold) size							
	gy cost or need:							
✓ Fuel	type							
	nate/region							
	vidual bill							
	lling type							

Energy burden (% of income spent on home energy)								
Energy need	Energy need							
Other - Describe:	Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2018:								
Minimum Benefit	\$73	Maximum Benefit	\$238					
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes No								
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here								

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 4: CRISIS ASSISTANCE				
Eligibility - 2604((c), 2605(c)(1)(A)			
4.1 Designate the	income eligibility threshold used for the crisis compo	onent		
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	State Median Income	60.00%	
4.2 Provide your	LIHEAP program's definition for determining a cris	is.		
immediate need. A	en the household faces a termination of utility services of A crisis may also exist due to extreme cold or heat which is if heating requires repair or replacement. At times of experience of the color	constitutes a threat to the health of a member	of the household, or when a	
4.3 What constitu	utes a <u>life-threatening crisis?</u>			
	ves a disconnect notice on their energy services, has bee isconnected, and/or if the area in which the client resides		nedical condition that requires	
Crisis Requireme	ent, 2604(c)			
4.4 Within how n	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househol	lds? 24Hours	
4.5 Within how n 8Hours	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househol	ds in life-threatening situations?	
Crisis Eligibility, 2605(c)(1)(A)				
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE? O Yes No				
4.7 Check the ap	propriate boxes below and describe the policies for ea	nch		
Do you require an Assets test ?		C Yes O No		
Do you give prio	rity in eligibility to :	•		
Elderly?		• Yes C No		
Disabled?		• Yes C No		
Young Chi	ldren?	• Yes C No		
Household	s with high energy burdens?	C Yes ⊙ No		
Other?		C Yes ⊙ No		
In Order to recei	ive crisis assistance:	<u> </u>		
Must the h empty tank?	ousehold have received a shut-off notice or have a nea	ar © Yes C No		
Must the h	ousehold have been shut off or have an empty tank?	C Yes O No		
Must the h	ousehold have exhausted their regular heating benefi	t? O Yes O No		
Must rente received an evict	ers with heating costs included in their rent have ion notice ?	C Yes © No		
Must heati	ng/cooling be medically necessary?	○ Yes		

Must the household have non-working heating or cooling equipment? ○ Yes ○ No		C Yes O No
-	Other?	C Yes ② No
Do y	you have additional / differing eligibility policies for:	
	Renters?	C Yes ⊙ No
	Renters living in subsidized housing?	C Yes © No
	Renters with utilities included in the rent?	C Yes • No
Exp	planations of policies for each "yes" checked above:	2100 21.0
	ority is given to vulnerable populations by giving them an additional \$25 to client needs to have received a shut off notice or a state of emergency must	toward their benefits amount. In order for assistance to be considered a crisis, st be declared for the area in which the client resides.
	ermination of Benefits	
4.8 1	How do you handle crisis situations?	
>	Separate component	
	Fast Track	
	Other - Describe:	
	(disconnect notice), and verify with utility company the balance due. The LIHEAP does not help with services that have already been disconnected	accept LIHEAP Application and required documents, identify there is a Crisis are program will verify if the client has been already been disconnected or not (and the program will not pay reconnect fee) and verify with DHS and Tribal thin the fiscal year. If cleared the program will provide services up to \$250.00 he balance due.
4.9 1	If you have a separate component, how do you determine crisis assista	ance benefits?
>	Amount to resolve the crisis.	
>	Other - Describe: Amount to reslove the crisis up to \$250	
Cris	is Requirements, 2604(c)	
	v i ii	are geographically accessible to all households in the area to be served?
(Yes No Explain.	
	work with Tribes, DHS offices, churches, and other organizations, that are vide services ASAP.	re in the area in which the client resides so that we can conduct intake and
appl		and deliver application to clients. Clients also have the choice to return the visit to deliver the application if the crisis is crucial to where the cut off is that
Our	application and guidelines can also be printed off our Tribal Website at y	www.wichitatribe.com
4.11	Do you provide individuals who are physically disabled the means to	0:
_	ubmit applications for crisis benefits without leaving their homes?	
	Yes No If No, explain.	
_	ravel to the sites at which applications for crisis assistance are accept	.ed?
_	Yes No If No, explain.	
	ou answered "No" to both options in question 4.11, please explain altobled?	ernative means of intake to those who are homebound or physically
Ben	nefit Levels, 2605(c)(1)(B)	
4.12	Indicate the maximum benefit for each type of crisis assistance offer	red.
v	Winter Crisis \$250.00 maximum benefit	

Summer Crisis	\$250.00 maximum benefit	t		
Year-round Crisis	\$250.00 maximum benefi	t		
4.13 Do you provide in-l	sind (e.g. blankets, space he	eaters, fans)	and/or othe	er forms of benefits?
• Yes O No If yes,	Describe			
				nere utilities are not able to be provided due to extreme weather. In also has a Community Service Block Grant that helps
	an provide space heaters, fan			
The Tribal Funded Social	Services Program also has a	a natural disa	ster program	n that may help in serious times of crisis / state of emergencies.
4.14 Do you provide for	equipment repair or replac	ement using	g crisis fund	ds?
C Yes O No				
If you answered "Yes" t	o question 4.14, you must c	omplete que	estion 4.15.	
4.15 Check appropriate	boxes below to indicate typ	e(s) of assist	tance provid	ded.
		Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair				
Heating system replacen	nent			
Cooling system repair				
Cooling system replacen	nent			
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line ho	ok-ups			
Other (Specify):				
4.16 Do any of the utility	vendors you work with en	force a mor	atorium on s	shut offs?
⊙ Yes ○ No				
If you responded "Yes"	to question 4.16, you must	respond to o	question 4.17	7.
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.				
One of our local utility companies will make our clients sign an extension if sending a payment pledge after the due date or if we notify the company that LIHEAP will be helping on that account. Our local utility company only provides two extensions a year. After a client uses cooling or heating and then later uses the crisis, clients are left without an extension for the rest of the year through the utility company. Not having an available extension tends to put clients in a situation to where no LIHEAP services cant be provided to help since they already used it for the fiscal year, then have no extension left since they were used up with the utility company too. Also, if the payment pledges are sent the day of cut off the payment pledge is not honored. All accounts being assisted have to submit funds to company by the last business day of the month or client will be disconnected.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assur	rance 2				
5.1 Designate the income eligibility threshol	d used for the Weatheriz	ation component			
Add Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
5.2 Do you enter into an interagency agreen No	nent to have another gove	ernment agency administer a WEATHERI	IZATION component? C Yes •		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol	for weatherization? 🔘 Y	es O No			
WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LII	HEAP weatherization? (C	Check only one.)			
Entirely under LIHEAP (not DOE) re	ules				
Entirely under DOE WAP (not LIHE	AP) rules				
		e(s) where LIHEAP and WAP rules differ	(Check all that apply):		
Income Threshold	<u> </u>				
Weatherization of entire multi- units or will become eligible within 180 days	•	is permitted if at least 66% of units (50%	in 2- & 4-unit buildings) are eligible		
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with t	the following LIHEAP ru	le(s) where LIHEAP and WAP rules differ	r (Check all that apply.)		
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are no	ot subject to DOE Saving	s to Investment Ration (SIR) standards.			
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	C Yes C No				
5.7 Do you have additional/differing eligibil	ity policies for :				
Renters	C Yes C No				
Renters living in subsidized housing?	C Yes C No				
5.8 Do you give priority in eligibility to:					
Elderly?	C Yes C No				
Disabled?	C Yes C No				

Young Children?	C Yes C No		
House holds with high energy burdens?	C Yes C No		
Other?	C Yes C No		
If you selected "Yes" for any of the option below.	as in questions 5.6, 5.7, or 5.8, you	u must provide further explanation of these policies in the text field	
Benefit Levels			
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditure	per household? C Yes C No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)		categories that apply.)	
Weatherization needs assessments/audits		Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modificati	ions/ repairs	Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ repairs		Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe:	
If any of the above questions r fields provided, attach a docur		on or clarification that could not be made in the	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
✓ Other (specify):
LIHEAP assistance is also advertised in the Wichita and Affiliated Tribe's Newspaper that is sent out to all tribal members and also put on the Tribe's website, Facebook, and blog. The program also provides intake services through home visits or by telephone for the physically infirm (i.e. elderly or disabled).

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, ec.).
	Joint application for multiple programs
	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:

The program director makes plans to outreach with other agencies/tribes. The program caseworker is authorized to obtain and share program information with other tribal programs, community action agencies and social services offices within their service area. All household found eligible for LIHEAP regular cooling/heating are automatically referred to crisis assistance when/if crisis occurs without having to file a separate application.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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MODEL PLAN SF - 424 - MANDATORY

Sec	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)					
8.1 How	would you categorize the primary respons	ibility of your State age	ncy?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
>	Other - Describe: Tribal Social Services					
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? N/A 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
N/A						
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Non-Applicable	Tribal Government	Non-Applicable	Non-Applicable	
electric	o processes benefit payments to gas and vendors?	Non-Applicable	Non-Applicable	Non-Applicable		
8.5c who	processes benefit payments to bulk fuel	Non-Applicable	Non-Applicable	Non-Applicable		
8.5d Wh measure	o performs installation of weatherization s?				Non-Applicable	
If any of your LIHEAP components are not centrally-administered by a state agency, you must						

complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 What is your process for selecting local administering agencies?				
N/A				
8.7 How	many local administering agencies do you use? N/A			
8.8 Have Yes No	e you changed any local administering agencies in the last year?			
8.9 If so	, why?			
	Agency was in noncompliance with grantee requirements for LIHEAP -			
	Agency is under criminal investigation			
	Added agency			
	Agency closed			
	Other - describe			
N/A				
	of the above questions require further explanation or clarification that could not be made in the provided, attach a document with said explanation here.			

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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SI 424 MANDATORT
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating © Yes © No
Cooling • Yes • No
Crisis • Yes O No
Are there exceptions? O Yes O No
If yes, Describe. Yes, the program staff will process a check that is mailed or hand delivered directly to the energy supplier after household has been approved for assistance.
9.2 How do you notify the client of the amount of assistance paid? A notice letter is generated by the program staff and sent to the household. In most cases, clients are notified via telephone as well. In addition, a letter of intent to pay is sent to the supplier via fax or email.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? A vendor agreement is executed verbally to assure that the LIHEAP recipient's household are treated in the exact same manner as private pay customers, as well as, assuring that the supplier will comply with State Statutes related to provision and termination of utility services. The verbal agreement is noted in the case narrative in the client's file.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? A verbal agreement is made with vendor over the phone and a follow up discussion is held with the client.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?

Funds are used only during the allowable contractual period such as heating assistance runs through the winter months (Oct, Nov, Dec, Jan, Feb, & Mar) cooling assistance runs through the summer months (May, Jun, Jul, Aug & Sept). Crisis assistance runs all year round, half of the crisis funds for summer and half are for winter. Each category has its own budget line number to assist in tracking expenditures for the specific category (crisis assistance, cooling assistance, heating assistance) and by federal fiscal year. The outsourced tribal contracted finance office and director have access to this daily. The general ledger is also accessible on a daily basis as well.

LIHEAP expenditures are monitored by the director with a spreadsheet separated for each case assisted for heating, cooling, and crisis assistance. The tribal contracted finance office also assure that funds are expended within the requirements of the statute.

A grant file is made up for LIHEAP with grant renewal documents, award letters, office running expenditures and budget modifications to ensure funds are expended within the requirements of the statute.

Audit Process				
10.2. Is your LII	HEAP program aud	ited annually under the Single Audit	Act and OMB Circular A - 133?	
		ing to the level of material weakness ws, or other government agency revio		
No Findings				
Finding	Type	Brief Summary	Resolved?	Action Taken
1				
10.4. Audits of Local Administering Agencies				
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.				
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133				
Local agencies/district offices are required to have an annual audit (other than A-133)				
Local	Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.			
Grant	ee conducts fiscal an	d program monitoring of local agenc	ies/district offices	
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				

Grantee employees:
✓ Internal program review
✓ Departmental oversight
Secondary review of invoices and payments
✓ Other program review mechanisms are in place. Describe:
The program director assures that LIHEAP cases are monitored for timelines of determination and accuracy of verifications, eligibility, and benefit amounts. The monitoring consists of all expenditures and policy compliance, supplier agreements and certifications. The program director is responsible for reporting results of monitoring to the Tribal Administrator. Any findings, which indicate error prone areas, are used to help determine the need for corrective action plans.
Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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LOW INCOME HOME ENERGY ASSIST MODEL PLAN SF - 424 - MANDA	N
Section 11: Timely and Meaningful Public Part	icipation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAF Select all that apply.	' plan?
✓ Tribal Council meeting(s)	
Public Hearing(s)	
Draft Plan posted to website and available for comment	
Hard copy of plan is available for public view and comment	
Comments from applicants are recorded	
Request for comments on draft Plan is advertised	
Stakeholder consultation meeting(s)	
Comments are solicited during outreach activities	
Other - Describe:	
program participants (see attachment) We had a Program Showcase on 7-20-18, the Showcase which included Heating Assistance, Cooling Assistance, a Matrix and how it is read for benefits and how it is develop there was time for questions/answers and comments on a be made to LIHEAP. 11.2 What changes did you make to your LIHEAP plan as a result of this participal Changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the amount of Crisis Assistance from \$350.00 - \$250.00 so that we may help make to your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed the your LIHEAP plan as a result of this participal changed th	and Crisis Assistance. It also consistted of a ped for each year. After the overview, any changes or improvements that need to
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico On	ly
11.3 List the date and location(s) that you held public hearing(s) on the proposed us	e and distribution of your LIHEAP funds?
Date	Event Description
1 07/20/2018	Program Showcase open to the public held the day before the Tribal General Council Meeting. Showcase is an overview of the LIHEAP services heating, cooling and crisis, how to apply, eligibility requirements, matrix explanation. Input on changes that my need to be made. Questions and comments were encouraged.
11.4. How many parties commented on your plan at the hearing(s)? 0	
11.5 Summarize the comments you received at the hearing(s).	
No booth was set up this year at the Tribal Council Meetir	ng, since the showcase was the day before

the Tribal Council Meeting. There were some questions at the program showcase from clients. Questions were: Where and how do i apply? Does the utility bill have to be in the applicant's name? Do you have to a native american? Where can i obtain a copy of the guidelines? Can i use both heating and cooling assistance? What is a Crisis? Why don't the funds last all year when the client needs it, and it has been depleted already?

Even though there was no public hearing at the Tribal Council Meeting, the program director was in attendance at the Tribal Council Meeting to answer all questions and concerns from participants and future participants that may have missed the showcase. Also information was posted on the tribal website, social media website, and tribal and local newspapers

11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?

Crisis Assistance has been changed from the max of \$350.00 to \$250.00 to help more families during their time of crisis.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants are informed of their fair hearing through the LIHEAP application form and correspondence. They are then referred to other programs within the tribal office that can help if funding is available. If funding is not available through other tribal programs, the applicant is then referred to other entities that provide the same type of assistance.

If the applicant is unsatisfied with services, they have the right to a fair hearing.

if the client chooses to request a fair hearing they must submit the request in writing to the program director within five (5) working business days after receiving denial notice. Failure to do so shall constitute acceptance of denial. Should the client file request within prescribed time period, the director has two (2) working business days to respond to the request. If the client is not satisfied with the director's response, a hearing is then scheduled with the Tribal Administrator.

If a hearing is requested due to an untimely response or delay, the fair hearing procedure is same as the denial process mentioned above. All correspondence will be documented client's file to ensure responses are handled in a timely manner.

12.5 When and how are applicants informed of these rights?

The rights are printed on the checklist/guideline page of the LIHEAP application. They are also made aware of their rights when notified of denial via phone and letter. There is a sign/notice posted in the lobby of the Family & Children Service building and there are signs/notices posted in the director's and caseworker's office. Also, the receptionist advises each client of their rights during their initial submission.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The client can follow the same procedure as identified in denial. If the application is not acted upon in a timely manner, it could cause additional crisis benefits that need to be issued to remedy the household's situation.

If the client chooses to request a fair hearing they must submit the request in writing to the program

director within five (10) working business days if application is not acted on in a timely manner. Failure to do so shall constitute acceptance of denial. Should the client file request within prescribed time period, the director has two (2) working business days to respond to the request. If the client is not satisfied with the director's response, a hearing is then scheduled with the Tribal Administrator.

If a hearing is requested due to an untimely response or delay, the fair hearing procedure is same as the denial process mentioned above. All correspondence will be documented client's file to ensure responses are handled in a timely manner.

12.7 When and how are applicants informed of these rights?

As soon as it is brought to the staff's attention that the application was not processed in a timely manner the client will receive a phone call and letter explaining their rights.

The rights are printed on the checklist/guideline page of the LIHEAP application. They are also made aware of their rights when notified of denial via phone and letter. There is a sign/notice posted in the lobby of the Family & Children Service building and there are signs/notices posted in the director's and caseworker's office. Also, the receptionist advises each client of their rights during their initial submission. Receptionist also informs clients how long the program staff has to process applications. Also when demand for assistance is greater a notice is posted to inform clients that process may take longer than expected due to higher volume of incoming applications at that time.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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fields provided, attach a document with said explanation here.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

If any of the above questions require further explanation or clarification that could not be made in the

Section 14 - Leveraging Incentive Program ,2607A

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Sec	ction	14:	Levera	ging	Incentive	Program.	26070	(A)
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14.1 Do you plan to submit an application for the leveraging incentive program? $\hfill C$ Yes $\hfill \hfill \hfill$ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: We do not have a policy manual at this time. We do have guidelines in which our staff is educated on.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe We do not have a policy manual at this time. We do have guidelines in which our staff is educated on. One of the program goals this year is to create a policy manual. The policy would be for new employees, refreshers and if guidelines are subject to change etc.
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed

Other - Describe:
Policies communicated through vendor agreements
Policies are outlined in a vendor manual
Other - Describe: If there are any changes in our guidelines we will contact our vendors via phone or send an updated copy via fax/email.
15.2 Does your training program address fraud reporting and prevention? • Yes • No

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Section 17 - Program Integrity, 2605(b)(10)

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Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms					
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. Se	lect all that apply.		
Online Fraud Reporting	5				
✓ Dedicated Fraud Repor	ting Hotline				
Report directly to local	agency/district office or Grantee offic	e			
Report to State Inspecto	or General or Attorney General				
Forms and procedures i	in place for local agencies/district offic	ces and vendors to report fraud, waste	e, and abuse		
Other - Describe:	Other - Describe:				
b. Describe strategies in place for a	dvertising the above-referenced resou	rces. Select all that apply			
Printed outreach mater	ials				
Addressed on LIHEAP	application				
Website					
Other - Describe:					
17.2. Identification Documentation	Requirements				
a. Indicate which of the following for members.	orms of identification are required or	requested to be collected from LIHE.	AP applicants or their household		
		Collected from Whom?			
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is photocopied and retained	Required	Required	Required		
	Requested	Requested	Requested		
Social Security Number (Without actual Card)	Required	Required	Required		
	Requested	Requested	Requested		
Government-issued identification card	Required	Required	Required		
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested		

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
We	b. Describe any exceptions to the above policies. We will accept verification of social security number, copy of tribal enrollment card, or any other information that the tribal enrollment department may have on file.						
obt sec the	ne head of household do tain a copy from the tribacurity card. The program Social Security Adminis pured to bring in a copy	al enrollment of will accept a stration Office	department, letter with the until their no	we will requence weir name an	est they apply d social secu	for a new s rity number	ocial on it from
17.3	3 Identification Verification						
Des app	cribe what methods are used to ver	ify the authenticity	of identification of	locuments provide	ed by clients or hou	sehold members. S	Select all that
	Verify SSNs with Social Securit	ty Administration					
	Match SSNs with death records	s from Social Secur	ity Administration	or state agency			
-	Match SSNs with state eligibilit	y/case managemen	t system (e.g., SNA	AP, TANF)			
	Match with state Department o	f Labor system					
	Match with state and/or federal	l corrections system	1				
	Match with state child support	system					
	Verification using private softw	vare (e.g., The Worl	k Number)				
-	In-person certification by staff	(for tribal grantees	only)				
-	Match SSN/Tribal ID number	with tribal database	e or enrollment re	cords (for tribal g	rantees only)		
	Other - Describe:						
We	will call Local DHS office to see if the	ey can verify throug	h current and old c	ases.			
	I. Citizenship/Legal Residency Veri						
	at are your procedures for ensuring hat apply.	g that household m	embers are U.S. ci	tizens or aliens wl	no are qualified to 1	receive LIHEAP b	enefits? Select
	Clients sign an attestation of c	itizenship or legal ı	residency				
-	Client's submission of Social S	security cards is acc	cepted as proof of	legal residency			
	Noncitizens must provide docu	umentation of immi	igration status				
	Citizens must provide a copy of	of their birth certifi	cate, naturalizatio	n papers, or passp	oort		
	Noncitizens are verified throu	gh the SAVE syster	n				
-	Tribal members are verified t	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.5	5. Income Verification						
Wh	at methods does your agency utilize	e to verify househol	d income? Select a	all that apply.			
٧	Require documentation of inco	me for all adult hou	sehold members				
	Pay stubs						
	Social Security award le	tters					
	Bank statements						
	Tax statements						
	Zero-income statements						
	Unemployment Insuran	ce letters					

Other - Describe:
Unemployment, Workman's Comp, TANF letter, Child Support, Alimony, & Ledger Sheets
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
✓ Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
All staff signs a confidentiality agreement upon hire.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
✓ Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities

Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

P.O. Box. 729 * Address Line 1			
1 1/4 Miles North on HWY. 281 Address Line 2			
Address Line 3			
Anadarko * City	ok * State	73005 * Zip Code	

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		