DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES									
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY								
* 1.a. Type of S Plan	Explanation:								
					2. Date Receive				State Use Only:
					3. Applicant Id		• 0•		
					4a. Federal En 4b. Federal Av	-			5. Date Received By State: 6. State Application Identifier:
7. APPLICANT	INFORMATION	<u></u>							
* a. Legal Nam	e: State of Rhode Island								
* b. Employer/	Faxpayer Identification	Number (EIN/I	CIN): 056	5000522	* c. Organizati	onal DUN	IS: 121	325935	
* d. Address:									
* Street 1:	57 HOWARD Floor	AVE., LOUIS F	PASTEUR	BUILDING 2nd	Street 2:				
* City:	* City: CRANSTON County:								
* State: RI				Province:					
* Country: United States * Zip / Postal Code: 02860 -									
e. Organizational Unit: Department Name: Department of Human Services Department of Human Services Department of Human Services									
f. Name and contact information of person to be contacted on matters involving this application:									
Prefix: * First Name: Lewis Middle Name: * Last Name: Babbitt									
Suffix: III	Title: LIHEAP Coordinator	Organizational Affiliation:							
* Telephone Number: (401) 462- 6424 Ext.	Fax Number	* Email: lewis.babbitt@dhs.ri.gov							
* 8a. TYPE OF APPLICANT: A: State Government									
b. Additional Description:									
* 9. Name of Federal Agency:									
			og of Federal Dom ssistance Number:				CFDA Title:		
10. CFDA Numbers and Titles 93568 Low-Income Home Energy Assistance									
	Title of Applicant's Pro Assistance Program	iect							
12. Areas Affect Statewide	ted by Funding:								
13. CONGRES	SIONAL DISTRICTS O	F:							
* a. Applicant					b. Program/Pr Statewide	oject:			
Attach an additional list of Program/Project Congressional Districts if needed.									

Not applicable							
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:					
a. Start Date: 10/01/2014	b. End Date: 09/30/2015	* a. Federal (\$): \$0	b. Match (\$): \$0				
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?					
a. This submission was made availab	le to the State under the Executive Order	12372					
Process for Review on :							
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.					
c. Program is not covered by E.O. 12	372.						
* 17. Is The Applicant Delinquent On A NO	* 17. Is The Applicant Delinquent On Any Federal Debt? NO						
Explanation:							
accurate to the best of my knowledge. I	also provide the required assurances** an	of certifications** and (2) that the stateme ad agree to comply with any resulting term al, civil, or administrative penalties. (U.S. 6	ns if I accept an award. I am aware that				
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is contained in the announcem	ent or agency specific instructions.				
18a. Typed or Printed Name and Title o Sandra M. Powell	f Authorized Certifying Official	18c. Telephone (area code, (401) 462- 2121 Ext.	number and extension)				
		18d. Email Address SandraM.Powell@dhs.ri.gov	7				
18b. Signature of Authorized Certifying	Official	18e. Date Report Submitte 10/06/2014	d (Month, Day, Year)				
Attach supporting docun	nents as specified in agenc	y instructions.					

Section 1 - Pr	rogram Com	ponents
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August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	Check which components you will operate under the LIHEAP program. e: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation					
		Start Date	End Date				
>	Heating assistance	10/01/2014	09/30/2015				
	Cooling assistance						
>	Crisis assistance	10/01/2014	09/30/2015				
>	Weatherization assistance	10/01/2014	09/30/2015				
Provide further explanation for the dates of operation, if necessary							
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
	1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.						
Н	Heating assistance 65.00%						
С	Cooling assistance 0.00%						
C	Crisis assistance 10.00%						
W	Weatherization assistance 10.00						
C	Carryover to the following federal fiscal year 0.00						
A	Administrative and planning costs 10 Services to reduce home energy needs including needs assessment (Assurance 16) 55						
Se	5.00%						
	Used to develop and implement leveraging activities 0.0						
TOTAL 100.00%							
Alte	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)						
1.3	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:						

~	Heating assistance Cooling assistance																		
>		Weatheriza	tion assistance		~	Other	(speci	fy:) Heating System	Repl	acements									
a .																			
_	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8																		
	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? Yes If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.																		
n you	answe	iteu ites t	o question 1.4, you must complete u				l que			Crisis		Weethenigetion							
TANF				No	Heating		No	Cooling	No	Crisis	No	Weatherization							
SSI				No			No		No		No								
SNAP				Yes			No		Yes		No								
	tested	Veterans Pro	grams	No			No				No								
			Program Name		He	ating	·	Cooling		Crisis		Weatherization							
Other(Specify)1																	
1.5 Do	vou a	utomatically	y enroll households without a direct	ann	ual applicati	ion?No													
If Yes.	-		,																
	, F																		
1.6 Ho	ow do y	you ensure t	here is no difference in the treatmen	nt of	categorically	y eligibl	e hous	eholds from those 1	not re	ceiving other public	e assis	stance when							
			nd benefit amounts? only for people receiving the SNAP no	mina	l payment. A	All client	s, inclu	ding Categorically	eligib	le go through the san	ne inta	ake process. The only							
differe	nce wo	ould be incor	ne documentation would not be necess gorically eligible households are exact	sary (except for an	award le													
meonie		ior the cate	goneany engine nousenoids are exact	iy tii		others.													
SNAP	Nomir	nal Payments	3																
1.7a D	o you a	allocate LII	IEAP funds toward a nominal paym	ient	for SNAP ho	ousehold	ls?Yes	5											
If you	answe	ered "Yes" t	o question 1.7a, you must provide a	resp	onse to ques	stions 1.'	7b, 1.7	'c, and 1.7d.											
1.7b A	mount	t of Nomina	l Assistance: \$20																
1.7c F	1.7c Frequency of Assistance																		
V Once Per Year																			
Once every five years																			
Other - Describe:																			
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?																			
All households with heat cost included in their rent have an energy cost or need. A family must meet SNAP eligibility requirements which has a lower income threshold than LIHEAP (60% SMI).																			
Determination of Eligibility - Countable Income																			
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?																			
Gross Income																			
Net Income																			
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP																			
V Wages																			
~	Self - Employment Income																		
~	Contr	act Income																	
~	Paym	ents from n	nortgage or Sales Contracts																
~	Unem	ıployment ir	Isurance																
	Strike	e Pay										Strike Pay							

~							
~	Social Security Administration (SSA) benefits						
	✔ Including MediCare deduction Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
>	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
~	Jury duty compensation						
~	Rental income						
<	Income from employment through Workforce Investment Act (WIA)						
>	Income from work study programs						
>	Alimony						
>	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
>	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.						
	Income tax refunds						
~	Stipends from senior companion programs, such as VISTA						

~	✓ Funds received by household for the care of a foster child							
>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid							
	Reimbursements (for mileage, gas, lodging, meals, etc.)							
	Other							
	by of the above questions require further explanation or clarification that could not be made in the fields provided, the a document with said explanation here.							

	Section 2 -	HEATING	ASSIST	ANCE
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August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance							
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the in	come eligibility threshold used for the heating	z componen	et:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you have additional eligibility requirements for Yes HEATING ASSITANCE? Yes							
2.3 Check the appr	opriate boxes below and describe the policies	for each.					
Do you require an	Assets test ?	No					
Do you have addition	onal/differing eligibility policies for:						
Renters?		No					
Renters Livir	ng in subsidized housing ?	No					
Renters with	utilities included in the rent ?	No					
Do you give priorit	y in eligibility to:	a					
Elderly?		Yes					
Disabled?		Yes					
Young childr		Yes					
	vith high energy burdens ?	No					
Other?		No					
Explanations of policies for each "yes" checked above: An elderly household can submit applications early. Household with young children and may have a disabled member are given priority when crisis deliveries are being processed/delivered.							
Determination of Be	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how ye	ou prioritize the provision of heating assistance	e tovulnera	ble populations,e.g., benefit amounts, early applicat	tion periods, etc.			
Grant renewal applications for the elderly are mail out first.							
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):							
✓ Income							
✓ Family (household) size							
✓ Home energy cost or need:							
✓ Fuel type							
Climate/region							
Individ	Individual bill						
Dwellin	ng type						
Energy	y burden (% of income spent on home energy)	1					
Energy	y need						
Other	- Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2015:						
Minimum Benefit \$650 Maximum Benefit \$850						
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits?No						
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section	3 -	COOLIN	IG AS	SISTA	NCE

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 3 - Cooling Assistance							
Eligibility, 2605(c)((1)(A), 2605 (b)(2) - Assurance 2							
	3.1 Designate The income eligibility threshold used for the Cooling componenet:							
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1				0.00%				
	3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?							
3.3 Check the appr	ropriate boxes below and describe the policies	for each.						
Do you require an	Assets test ?							
Do you have additi	ional/differing eligibility policies for:	1						
Renters?								
Renters Livi	ng in subsidized housing ?							
	utilities included in the rent ?							
Do you give priorit	ty in eligibility to:	1						
Elderly?								
Disabled?	2							
Young child								
	with high energy burdens ?							
Other?								
Explanations of policies for each "yes" checked above:								
3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.								
en zesene zon you province de provision of cooling associate to randrasse populations, e.g., benefit anounts, early appreadou periods, etc.								
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
Income								
Family (household) size								
Home energy cost or need:								
Fuel type								
Climate/region								
Individual bill								
Dwelling type								
Energy burden (% of income spent on home energy)								
Energ	y need							
Other	- Describe:							
Benefit Levels, 260	15(b)(5) - Assurance 5, 2605(c)(1)(B)							

3.6 Describe estimated benefit levels for FY 2015:				
Minimum Benefit	\$0	Maximum Benefit	\$0	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits?				
If yes, describe.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 4: CRISIS ASSISTANCE

Eligibility - 2604(c), 2605(c)(1)(A)

Eligibility - 2604(c), 2605(c)(1)(A)		
4.1 Designate the	income eligibility threshold used for the crisis component		
Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	60.00%
4.2 Provide your	LIHEAP program's definition for determining a crisis.		
A Crisis is consid	ered to occur when a client is unable to maintain heat in the hom	. This may be the result of	
		ie. This may be the result of.	
1. Heat shut-off d	lue to failure to pay a regulated heating bill (gas or electricity)		
2. The inability o	f a client to pay for additional deliverable fuel (oil, propane or w	vood)	
3. Breakdown of a	a heating system.		
4.3 What constitu	utes a life-threatening crisis?		
A Life Threatenin be the result of:	g Crisis is considered to occur when a client is unable to mainta	in heat in the home and the average overnight te	emperature is below 20 degrees. This may
1. Heat shut-off d	lue to failure to pay a regulated heating bill (gas or electricity)		
2. The inability o	f a client to pay for additional deliverable fuel (oil, propane or w	vood)	
3. Breakdown of a	a heating system.		
Crisis Requirem	ent, 2604(c)		
4.4 Within how n	nany hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 18E	lours
4.5 Within how n	nany hours do you provide an intervention that will resolve t	the energy crisis for eligible households in life	threatening situations? 8Hours
Crisis Eligibility,	2605(c)(1)(A)		
	additional eligibility requirements for CRISIS ASSISTANCI	E? No	
4.0 Do you nave a		10	
4.7 Check the ap	propriate boxes below and describe the policies for each		
Do you require a	n Assets test ?	No	
Do you give prio	rity in eligibility to :		
Elderly?		Yes	
Disabled?		Yes	
Young Chi	ldren?	Yes	
Household	s with high energy burdens?	No	
Other?		No	
In Order to recei	ive crisis assistance:		
Must the h tank?	ousehold have received a shut-off notice or have a near empt	y Yes	
Must the h	ousehold have been shut off or have an empty tank?	No	
Must the h	ousehold have exhausted their regular heating benefit?	Yes	
Must rente eviction notice ?	rs with heating costs included in their rent have received an	No	

N				
Must heating/cooling b	e medically necessary?			No
Must the household have non-working heating or cooling equipment?		ment?	No	
Other?				
Do you have additional / diffe	ering eligibility policies for:			
Renters?				No
Renters living in subsid	lized housing?			No
Renters with utilities in	cluded in the rent?			No
Explanations of policies for e	ach "yes" checked above:			
Households with elderly/ disabled/young children in the household are fast tracked both for primary grants and crisis grants. Crisis assistance is issued only if a client had the utility shut off or have less than 1/4 left in their fuel tank. Client must have exhausted thier primary grant prior to receiving a crisis grant.				
Determination of Benefits				
4.8 How do you handle crisis	situations?			
	Separate component			
~	Fast Track			
	Other - Describe:			
4.9 If you have a separate con		nino crisis os	sistanca hana	ñite?
4.9 II you have a separate con	Amount to resolve the cris			115:
	Other - Describe:			
Crisis Requirements, 2604(c)				
4.10 Do you accept application	ons for energy crisis assistan	ce at sites th	at are geogra	phically accessible to all households in the area to be served?
Yes Explain.				
Each community action agenci	ies has a service area and a loc	cal facility to	meet the clien	's needs.
4.11 Do you provide individu	als who are physically disab	oled the mear	is to:	
Submit applications for cr	isis benefits without leaving	their homes	•	
Yes If No, explain.				
Travel to the sites at which	applications for crisis assis	tance are acc	epted?	
Yes If No, explain.				
If you answered "No" to both	h options in question 4.11, p	lease explain	alternative n	neans of intake to those who are homebound or physically disabled?
Benefit Levels, 2605(c)(1)(B)				
4.12 Indicate the maximum h	penefit for each type of crisis	s assistance o	ffered.	
	500 maximum benefit			
	maximum benefit			
	maximum benefit			
4.13 Do you provide in-kind	(e.g. blankets, space heaters	, fans) and/or	other forms	of benefits?
No If yes, Describe	· -			
4.14 Do you provide for equi	pment repair or replacemen	t using crisis	funds?	
Yes				
If you answered "Yes" to question 4.14, you must complete question 4.15.				
4.15 Check appropriate boxe	s below to indicate type(s) o	f assistance p	provided.	1
		Winter Crisis	Summer Crisis	Year-round Crisis

Heating system repair					
Heating system replacement			✓		
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?		
Yes					
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
November 1 thru April 15 for any household deemed LIHEAP eligible or on the A60 rate(Income Eligible).					

U.S. DEPARTMENT OF HEALTH AND HU ADMINISTRATION FOR CHILDREN AND			August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017		
LOW INCOM	MO	Y ASSISTANCE PROGRAM(LIH DEL PLAN	EAP)		
	SF - 424	- MANDATORY			
Se	ection 5: WEATHE	ERIZATION ASSISTANCE			
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2				
5.1 Designate the income eligibility threshold use	ed for the Weatherization co	omponent			
Add Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes		State Median Income	60.00%		
5.2 Do you enter into an interagency agreement	to have another government	t agency administer a WEATHERIZATION comp	onent?No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for w	veatherization?Yes				
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIHEA	P weatherization? (Check or	nly one.)			
Entirely under LIHEAP (not DOE) rules					
Entirely under DOE WAP (not LIHEAP)	rules				
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all that	apply):		
✓ Income Threshold					
	y housing structure is perm	itted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will		
	using primarily low income i	persons (excluding nursing homes, prisons, and sin	nilar institutional care facilities)		
Other - Describe:		persons (excluding nursing nones, prisons, and sh	initiar institutional care facilities).		
oulei - Describe.					
Mostly under DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	t apply.)		
Income Threshold					
Weatherization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.			
Weatherization measures are not su	biect to DOE Savings to Inv	estment Ration (SIR) standards.			
Other - Describe:	- <u></u>				
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test?	No				
5.7 Do you have additional/differing eligibility p					
Renters	No				
Renters living in subsidized housing?	Yes				
5.8 Do you give priority in eligibility to:	<u>n</u>				
Elderly?	Yes				
Disabled?	Yes				
Young Children?	Yes				
House holds with high energy burdens?	No				
Other?					

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.

I

Section 5 - WEATHERIZATION ASSISTANCE

Work orders are prioritized in our system by household makeup. If a household member meets one of the above criteria then it will be moved up on the waiting list.

Benefit Levels				
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per ho	pusehold?No			
5.10 If yes, what is the maximum? \$0				
Types of Assitance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measures do you provide ? (Check all catego	ries that apply.)			
✓ Weatherization needs assessments/audits	Energy related roof repair			
✓ Caulking and insulation	Major appliance Repairs			
✓ Storm windows	Major appliance replacement			
✓ Furnace/heating system modifications/ repairs	Windows/sliding glass doors			
✓ Furnace replacement	Doors			
Cooling system modifications/ repairs	Water Heater			
Water conservation measures	Cooling system replacement			
Compact florescent light bulbs	Other - Describe:			
	!			

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:

✓ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.

Publish articles in local newspapers or broadcast media announcements.

✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.

Mass mailing(s) to prior-year LIHEAP recipients.

Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.

Execute interagency agreements with other low-income program offices to perform outreach to target groups.

Other (specify):

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4

7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).

Joint application for multiple programs

✓ Intake referrals to/from other programs

One - stop intake centers

Other - Describe:

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section 8: Agency Designation	n, 2605(b)(6) - A Commonwealth	· •	nired for state gran	tees and the	
8.1 How	would you categorize the primary responsibility	of your State agency?				
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
<	Welfare Agency					
	Other - Describe:					
If you se 8.2 How	e Outreach and Intake, 2605(b)(15) - Assurance lected ''Welfare Agency'' in question 8.1, you mu do you provide alternate outreach and intake for ity Action agencies provide intake and outreach ser	ist complete questions 8.2 r HEATING ASSISTANC	E?	ole.		
8.3 How	do you provide alternate outreach and intake for icable	r COOLING ASSISTANC	Έ?			
8.4 How	do you provide alternate outreach and intake for	r CRISIS ASSISTANCE?				
Commur	ity Action agencies provide intake and outreach ser	vices for Crisis assistance				
	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
	o determines client eligibility?	Community Action Agencies	Non-Applicable	Community Action Agencies	Community Action Agencies	
8.5b Wh vendors	o processes benefit payments to gas and electric	Community Action Agencies	Non-Applicable	Community Action Agencies		
8.5c who vendors	processes benefit payments to bulk fuel	Community Action Agencies	Non-Applicable	Community Action Agencies		
8.5d Wh measure	o performs installation of weatherization s?				Community Action Agencies	
-	of your LIHEAP components ar ons 8.6, 8.7, 8.8, and, if applicable	· · · · · · · · · · · · · · · · · · ·	lministered by a s	state agency, you m	ust complete	

8.6 What is your process for selecting local administering agencies?

Local Communitry action agencies in the state. The process when out to RFP more than 6 years ago and contract are renewed on a annual basis. The State of Rhode Island is planning to go out to RFP for LIHEAP services over the next two years.

8.7 How many local administering agencies do you use? 7

8.8 Have you changed any local administering agencies in the last year? No

8.9 If so, why?

Agency was in noncompliance with grantee requirements for LIHEAP -

Agency is under criminal investigation

Added agency

Agency closed

Other - describe

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

9.1 Do you make payments directly to home energy suppliers?

Yes

Heating

Cooling

Crisis Yes

Are there exceptions? Yes

If yes, Describe.

Heat included in rent clients are mailed a nominal grant award directly.

9.2 How do you notify the client of the amount of assistance paid?

Confirmation notices are sent to the clients and fuel vendors after the grant awards have been approved.

9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?

The Community Action agencies enter the fuel slips/utility invoices into our software system. A review of the fuel vendor's records is completed annually.

9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?

The Community Action agencies review and enter the fuel slips/utility invoices into our software system. A five percent sample of the fuel vendors are monitored every year to verify price charged and grant was fully utilized. Rhode Island monitors the fuels vendors annual to make sure all the HEAP clients are being treated the same as a non HEAP customer with regards to pricing and delivery priority.

9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?

If so, describe the measures unregulated vendors may take.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 06/30/2017 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Our fiscal office records and tracks all expenditures by account code. One adminstratative priority is accurate and timely fiscal reporting. A portion of the State Administratative cost is for a full time fiscal officer to track all LIHEAP expeditures. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings Finding Туре Brief Summary **Resolved**? Action Taken Cash Management Community Action monitoring Yes procedure/policy changes 1 agencies have too much cash on hand. 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local adminstering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) \checkmark Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. v Grantee conducts fiscal and program monitoring of local agencies/district offices Compliance Monitoring 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: ~ Internal program review Departmental oversight Secondary review of invoices and payments Other program review mechanisms are in place. Describe: Local Adminstering Agencies / District Offices: On - site evaluation \sim Annual program review V Monitoring through central database **Desk reviews**

Client File Testing / Sampling

Other program review mechanisms are in place. Describe:

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

All Seven Community Action agencies have an scheduled annual monitoring visit in June and Julyof 2015. Financial transactions are reviewed and tested, a policies and procedure checklist is filed, and a 5% sample of client files are reviewed for accuracy and content. Please see attached sample testing page.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

All seven local agencies are monitored annually.

Desk Reviews:

Annual desk reviews are completed. Fiscal and program policies are tested.

10.8. How often is each local agency monitored ?

The LIHEAP Software is owned and monitored by the state continually. Each agency has an annual review where files, processes, and policies are reviewed and tested. Fiscal transactions are tested and tracked as well.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVIC ADMINISTRATION FOR CHILDREN AND FAMILIES	ES August 15	987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Mean	ingful Public Participation, 2605	(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the developmen Select all that apply.	nt of your LIHEAP plan?					
Tribal Council meeting(s)						
✓ Public Hearing(s)						
Draft Plan posted to website and available for commen	t					
Hard copy of plan is available for public view and com	nent					
Comments from applicants are recorded						
Request for comments on draft Plan is advertised						
V Stakeholder consultation meeting(s)						
Comments are solicited during outreach activities						
Other - Describe:						
The State of Rhode Island LIHEAP staff meets with Community Act 11.2 What changes did you make to your LIHEAP plan as a resu	It of this participation?	plan.				
Increasing the amount of funds set aside for primary grants and reduc	ning runds for crisis grants.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?				
	Date	Event Description				
1	08/29/2014	Annual State Plan Hearing				
11.4. How many parties commented on your plan at the hearing(s)? 0					
11.5 Summarize the comments you received at the hearing(s). No comments						
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?						
No changes were made.						
If any of the above questions require further ex attach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,				

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 6

12.2 How many of those fair hearings resulted in the initial decision being reversed? 1

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No additional changes have been made.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Households determined ineligible are notified in writing by the agency regarding the reason for the denial along with documenation explaining the appeal process. Applicants are given ten days after receipt of the denial notice to request a hearing. The agency must ensure that a hearing is scheduled not more than five business days after a request for a hearing has been made. The applicant is first offered a hearing from an impartial representative(s) from the community action agency that processed the application. The applicant has the right to bring a representative and/or present oral or written evidence. The applicant has the right to review the case file. If a statisfactory resolution cannot be reached the client has the right for a second appeal with Rhode Island DHS office.

12.5 When and how are applicants informed of these rights?

Clients are informed about the appeal/hearing process on the application and during the application intake appointment. Information is also mailed along with the denial notice.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

A hearing can be requested for any reason, that includes the time frame to approve an application. A client can call for a status update on their application or request a expedited intake, if facing a shut off or low fuel issue. Most applications are processed during the intake interview which reduces the likelyhood that applications are not acted on in a timely manner. The fair hearing process is the same regardless of reason for filing for the hearing.

12.7 When and how are applicants informed of these rights?

Client are informed about the appeal/hearing process on the application and during the application intake appointment.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 13: Reduction of home energy needs, 26	605(b)(16) - Assurance 16					
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable household energy assistance?	is to reduce their home energy needs and thereby the need for					
DHS plans to allocate 5% of available 2015 LIHEAP funds to Assurance 16 activities. DHS assigns Assi agencies. The contract requires the funding to be used to provide services that encourage and enable hour energy assistance in the future. Services provide include energy assessments, counseling and assistance v Gas rate)	seholds to reduce their home energy needs and thereby the need for					
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activitie	is?					
These funds have a seperate line item on the contract. Community Action agencies can not exceed the an tracks funds assigned to that purchase order number by a seperate line item in the accounting system.	nount specified for Assurance 16 per their contract agreement. DHS					
13.3 Describe the impact of such activities on the number of households served in the previous Fede	eral fiscal year.					
The State of Rhode Island recently switched over to a new intake-tracking software system. Our overall a funds are used by agencies to pay for a portion of the intakes workers salary. Intake workers negotiate or reduced utility rate, and refer them to other assistance programs. It is difficult at this point to determine it total number of clients served.	n a clients behalf for reinstatement terms, sign them up for a					
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal y	year.					
N/A						
13.5 How many households applied for these services? 33,000						
13.6 How many households received these services? 33,000						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES			August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you plan to submit an application for the leveraging incentive program? No					
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:					
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1					

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017
LOW INCOME HOME ENERGY ASSIS MODEL PLA SF - 424 - MANDA	AN
Section 15: Tra	ining
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other-Describe:	
b. Local Agencies:	
✓ Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
On-site training	
How often?	
······································	
Biannually As needed	
Other - Describe:	
Employees are provided with policy manual Other - Describe	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Policies communicated through vendor agreements	

Policies are outlined in a vendor manual

Other - Describe:

15.2 Does your training program address fraud reporting and prevention? Yes

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

The state is has already informed the utility and fuel companies of the new data collection requirements. The utility companies involved have started the process to actively collect this information. Current plans on transferreing the data securely are being developed. A sample will be taken manually for the deliverable fuel vendors.

Section	17 -	Program	Integrity,	2605	(b)(10))

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		Section 17	7: Program	Int	egrity, 2605(b)(10)			
7.1 Fraud Reporting Mechanisms . Describe all mechanisms available to	ther	ublic for reporting	and of guarante	d wo	to fuend and abu	a falast all that a	male		
Online Fraud Reporting) the p	Jublic for reporting (cases of suspecte	u wa	ste, 11 auu, anu abu		ippiy	•	
Dedicated Fraud Reporting	, Hotl	ine							
 Report directly to local age 			tee office						
 Report to State Inspector G 	-								
 Forms and procedures in p 				vendo	ors to report fraud,	waste, and abuse			
Other - Describe:									
. Describe strategies in place for adve	rtisin	g the above-referenc	ed resources. Se	lect a	ll that apply				
✓ Printed outreach materials									
✓ Addressed on LIHEAP app	olicatio	on							
Website									
Other - Describe:									
7.2. Identification Documentation Red	quirer	nents							
7.2. Identification Documentation Re			uired or request	ed to	be collected from I	LIHEAP applicant	ts or 1	their household m	embers.
			uired or request	ed to			s or 1	their household m	embers.
		lentification are requ	`	ed to	Collected from	1 Whom?	ts or 1		
. Indicate which of the following form		lentification are requ Applicant O	`	ed to	Collected from All Adults in H	1 Whom?	ts or 1	All Household	
. Indicate which of the following form ype of Identification Collected ocial Security Card is photocopied		lentification are requ	`	ed to	Collected from	1 Whom?	s or 1		
. Indicate which of the following form `ype of Identification Collected ocial Security Card is photocopied		lentification are requ Applicant O	`	ed to	Collected from All Adults in H	1 Whom?		All Household	
. Indicate which of the following form ype of Identification Collected ocial Security Card is photocopied		lentification are req Applicant O Required	`	ed to	Collected from All Adults in H Required	1 Whom?	s or t	All Household Required	
. Indicate which of the following form		lentification are req Applicant O Required	`	ed to	Collected from All Adults in H Required	1 Whom?	s or 1	All Household Required	
. Indicate which of the following form 'ype of Identification Collected ocial Security Card is photocopied nd retained ocial Security Number (Without		lentification are requ Applicant O Required Requested	`	ed to	Collected from All Adults in H Required Requested	1 Whom?		All Household Required Requested	
Indicate which of the following form ype of Identification Collected ocial Security Card is photocopied nd retained		Applicant O Required Requested Requested Requested	`	ed to	Collected from All Adults in H Required Requested Required Requested	1 Whom?		All Household Required Requested Required Requested	
. Indicate which of the following form 'ype of Identification Collected ocial Security Card is photocopied nd retained ocial Security Number (Without ctual Card) Government-issued identification ard		lentification are requ Applicant O Required Requested Required	`	ed to	Collected from All Adults in H Required Requested Required	1 Whom?		All Household Required Requested Required	
Indicate which of the following form ype of Identification Collected ocial Security Card is photocopied nd retained ocial Security Number (Without ctual Card)		Applicant O Required Requested Requested Requested	`		Collected from All Adults in H Required Requested Required Requested	1 Whom?		All Household Required Requested Required Requested	
. Indicate which of the following form 'ype of Identification Collected ocial Security Card is photocopied nd retained ocial Security Number (Without ctual Card) Government-issued identification		Applicant O Required Required Requested Requested Requested Required	`		Collected from All Adults in H Required Requested Required Required	1 Whom?		All Household Required Requested Required Requested Required	

Describe any exceptions to the above polities. SY-acti scenarity card is not available, but client has Medical card with matching social scenarity made that will be accepted. 27.3 Merrifferations Describe what archodo are objectly dualinatization Verift, SSNs with Social Scenarity dualinatization Match SSNs with state dipalitip/case management system Match with state and/or forber a corrections system Werkty SSNs that fund for forber a corrections system Verification ming private software (e.g., The Work Number) Insperson errification by staff for tribal grantees only Other - Describe: URL SSNs Working DI number with ribal dualing enders are U.S. chizens on a targe qualified to receive LIHEAP benefitie/ Soleid all that apply. V Clients submission of Social Scenirity cards is accepted as proof of legi a coldency V Clients with state relative soley of their birth carding part spect and targe part of legi a coldency V Client submission of Social Scenirity cards is accepted as proof of legi a coldency V Client submission of Social Scenirity cards is accepted as proof of legi a coldency V Client submission of Social Scenirity c	1							
Social security and is not available, but clear has Medicaid and with matching social security number that will be accepted. 17.1 Identification Verification 17.2 Identification Verification 17.2 Identification Security Administration of social security Administration or state agency 17.2 Match SSNs with Social Security Administration or state agency 17.2 Match SSNs with state digibility/case management system (e.g., SNAP, TANP) 17.2 Match with state digibility/case management system (e.g., SNAP, TANP) 17.3 Match with state digibility/case management system (e.g., SNAP, TANP) 17.4 Match SSNs with state digibility/case management system (e.g., SNAP, TANP) 17.4 Match SSNs with state digibility/case management system (e.g., SNAP, TANP) 17.4 Match SSNs state Digitaries of them Secure (e.g., The Work Number) 17.4 Deprive certification by staff for titbal grantees only) 17.4 Match SSNs vith state digibility/case management system 17.4 Clearesship/Legal Residency Verification 17.4 Clearess). Descr	ibe any exceptions to the above pol	icies.					
bescribe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply Verify SNS with Social Security Administration ✓ Match SNS with state clifbit apport system Match with state clifbit apport system Verification sing private software (e.g., The Wax Number) In-person certification by staff (for tribal grantees only) Match SSN Tribal ID number with tribal database or enrollment records (for tribal grantees only) Other - Describe: 714. Cliffication sing an attestication of cliffication Water approxemation of cliffication Water approxemation of cliffication Verification sing an attestication of cliffication of maligration states Clifficates must provide documentation of maligration states Clifficates must provide documentation of numigration states Clifficates must provide documentation of numigration states Clifficates must provide apport be SNE system Tribal members are verified through Tribal carolineout records/Tribal ID card Other - Describe: 725. Income Verification Wat methods able source apport for a statematication papers, or passport Nata methods does your agency attlifte to verify household income? Select all that apply. Verification Verificati				with matching social	security number that	will be accepted.		
Verify SSNs with Social Security Administration ✓ Match SSNs with data regulphility/case management system (e.g., SNAP, TANP) Match SSNs with state cliphility/case management system (e.g., SNAP, TANP) Match with state cliphility/case management system Match with state cliphility case management system Verification ming private software (e.g., TRA Work Number) Its-person certification by staff (for tribal grantees only) Match SSNs Tribal ID number with tribal database or enrollment records (for tribal grantees only) Other - Describe: I74. Clitzenship1c.gal Residency Verification What are your procedures for ensuring that household members are U.S. clitzens or aliens who are qualified to receive LIHEAP benefits? Solect all that apply. Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Clitzen's must provide documentation of finity residing status <	17.3 Ide	entification Verification						
 ✓ Match SNNs with death records from Social Security Administration or state agency Match SNNs with state eligibility/case management system (e.g., SNAP, TANF) Match with state addor federal corrections system Verification using private software (e.g., The Work Number) Insperson certification by staff (for trihal grantees outy) Match SSNs Tribal ID number with tribal database or enrollment records (for tribal grantees only) Other - Describe: 174. Citizenshipt egal Residency Verification Wata are your procedures for ensuring that bousehold members are U.S. citizens or aliens who are qualified to receive LHEAP benefits? Select all that apply. ✓ Citizens sign an atistation of citizenship or legal residency ✓ Citizens must provide documentation of immigration status ✓ Citizens must provide documentation of social security and the saft E system Tribul members are verified through the SAVE system Tribul members are verified through the SAVE system ✓ Pay stabs ✓ Secial Security ward letters ✓ Pay stabs ✓ Secial Security ward letters ✓ Tas statements ✓ Tas statements ✓ Tas statements ✓ Computer data matches; C	Describ	e what methods are used to verify	the authenticity of ide	ntification documen	ts provided by clien	ts or household meml	bers. Select all that a	apply
Match SSNs with state eligibility/case management system Match with state Department of Labor system Match with state and/or federal corrections system Match with state child support system Verification using private software (e.g., The Work Number) In-person certification by staff (for tribal grantees only) Other - Describe: 74. Clitenschip/Legal Residency Verification What are your procedures for ensuring that household members are U.S. clitens or allens who are qualified to receive LIHEAP benefits? Select all that apply. ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency ✓ Client's submission of Social Security cards is accepted as proof of legal residency		Verify SSNs with Social Security Administration						
Match with state Department of Labor system Match with state and/or federal corrections system Match with state and/or federal corrections system Verification using private software (e.g., The Work Number) In-person certification by staff (for trihal grantes only) Match With state child support system Verification using private software (e.g., The Work Number) In-person certification by staff (for trihal grantes only) Match SWT/Tolal ID number with trihal database or enrolluent records (for (rihal grantes only) Other - Describe: 17.4. Citizenship/Legal Residency Verification What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LHEAP benefits? Select all that apply. V Citizent's submission of Social Security cards (s accepted as proof of legal residency Violart's ages and statistion of citizenship or legal residency Violart's senset provide a corgo of their birth certificato, naturalization papers, or passport Noncitizens must provide a corgo of their birth certificato, naturalization papers, or passport Noncitizens must provide a corgo of their birth certificato, naturalization papers, or passport Noncitizens user verified through tribal enrollment records/Tribal ID card Other - Describe: 17.5. Income Verification Verification Vera releast statements Verificatio	~ 1	Match SSNs with death records fro	om Social Security Ad	ministration or state	e agency			
Match with state and/or federal corrections system Match with state child support system Verification using private software (e.g., The Work Number) In-person certification by staff (for tribal grantees only) Match SNV/Tribal ID number with tribal database or enrollment records (for tribal grantees only) Other - Describe: 7.4. Citizenship/Legal Residency Verification What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply. ✓ Citizen's sign an attestation of citizenship or legal residency ✓ Noncitizens must provide accupted is proof of legal residency ✓ Noncitizens must provide documentation of imaigration status ✓ Citizen's submission of Social Security cards is accepted as proof of legal residency ✓ Noncitizens must provide accupted by system Trihal members are verified through the SAVE system Trihal members are verified through Trihal enrollment records/Trihal D card Øther - Describe: Verification VIC Noncitizens must provide accupted approvide sequence of all adult household members ✓ Pay stabs ✓ Social Security award letters ✓ In statements ✓ Tas statements]	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
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Other - Describe:		Social Security income verif	ied with SSA					
		Utilize state directory of new	v hires					
17.6. Protection of Privacy and Confidentiality		Other - Describe:						
	17.6. Pr	rotection of Privacy and Confidenti	ality					

	Policy in place prohibiting release of information without written consent
/	Grantee LIHEAP database includes privacy/confidentiality safeguards
/	Employee training on confidentiality for:
	✓ Grantee employees
	✓ Local agencies/district offices
	Employees must sign confidentiality agreement
	Grantee employees
	Local agencies/district offices
~	Physical files are stored in a secure location
	Other - Describe:
.7.	Verifying the Authenticity
hat	t policies are in place for verifying vendor authenticity? Select all that apply.
~	All vendors must register with the State/Tribe.
	All vendors must supply a valid SSN or TIN/W-9 form
<u> </u>	Vendors are verified through energy bills provided by the household
~	Grantee and/or local agencies/district offices perform physical monitoring of vendors
	Other - Describe and note any exceptions to policies above:
	Benefits Policy - Gas and Electric Utilities
'hat	t policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
<u>×</u>	Applicants required to submit proof of physical residency
<u>×</u>	Applicants must submit current utility bill
<u>×</u>	Data exchange with utilities that verifies:
	Account ownership
	Consumption
	Balances
	Payment history
	Account is properly credited with benefit
	Other - Describe:
~	Centralized computer system/database tracks payments to all utilities
~	Centralized computer system automatically generates benefit level
~	Separation of duties between intake and payment approval
	Payments coordinated among other energy assistance programs to avoid duplication of payments
~	Payments to utilities and invoices from utilities are reviewed for accuracy
	Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
~	Direct payment to households are made in limited cases only
~	Procedures are in place to require prompt refunds from utilities in cases of account closure
~	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
_	Benefits Policy - Bulk Fuel Vendors
7.9.	

~	Vendors are checked against an approved vendors list						
>	Centralized computer system/database is used to track payments to all vendors						
	Clients are relied on for reports of non-delivery or partial delivery						
	Two-party checks are issued naming client and vendor						
	Direct payment to households are made in limited cases only						
	Vendors are only paid once they provide a delivery receipt signed by the client						
>	Conduct monitoring of bulk fuel vendors						
	Bulk fuel vendors are required to submit reports to the Grantee						
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism						
	Other - Describe:						
17.10.	Investigations and Prosecutions						
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.						
>	Refer to state Inspector General						
>	Refer to local prosecutor or state Attorney General						
>	Refer to US DHHS Inspector General (including referral to OIG hotline)						
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
	Grantee attempts collection of improper payments. If so, describe the recoupment process						
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?						
>	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
>	Vendors found to have committed fraud may no longer participate in LIHEAP						
	Other - Describe:						
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

✓ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about -(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

57 Howard Ave. <u>* Address Line 1</u>							
Louis Pasteur Building Address Line 2							
Address Line 3							
Cranston <u> * City</u>	Rhode Island <u>* State</u>	02920 <u>*</u> Zip Code					
Check if there are work	places on file that are	not identified here.					
Alternate II. (Grantees \	Who Are Individuals)						
 (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant; (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant. 							
[55 FR 21690, 21702, May 25, 1990]							
 By checking this box, the prospective primary participant is providing the certification set out above. 							

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

✓ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).