#### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

**Grantee Name: RHODE ISLAND** 

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2021 to 09/30/2022

**Report Status:** Submission Accepted by CO (Revision #1)

#### **Report Sections**

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- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
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- 21. Section 20: Certification Regarding Lobbying
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## **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

* 1.a. Type of Submission: Plan		* 1.b. Frequency:  • Annual		* 1.c. Consolidated Application/Pl an/Funding Request? Explanation:			* 1.d. Version:  Initial Resubmission Revision Update		
						2. Date	Received:		State Use Only:
						3. Appl	icant Identifie	r:	
						4a. Fed	eral Entity Ide	entifier:	5. Date Received By State:
						4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	T INFORMA	TION							
* a. Legal Nar	me: The State	of Rhode	e Island						
* b. Employer 22A3	:/Taxpayer Ide	entificati	ion Numb	er (EIN/TIN	): 10560005	* c. Or	ganizational D	UNS: 12132	25935
* d. Address:						n.			
* Street 1:	74 W	EST RC	OAD, HAZ	ARD BUILD	DING	Stre	et 2:		
* City:	CRA	NSTON				Cou	nty:		
* State:	RI					Prov	vince:		
* Country:	United	d States				* Zi de:	p / Postal Co	02860 -	
e. Organizatio	nal Unit:					71.			
	Department Name: RI Department of Human Services				Division Name: Community Partnerships				
f. Name and c	ontact inform	ation of <b>j</b>	person to	be contacted	on matters in	volving t	his application	n:	
Prefix:	* First Name Deirdre	:			Middle Name	* Last Name: Weedon			
Suffix:	Title: LIHEAP Co	ordinatoı	r		Organization	nal Affiliation:			
* Telephone Number: 4014626424	Fax Number				* Email: deirdre.weedon@dhs.ri.gov				
* <b>8a. TYPE O</b> A: State Gover	F APPLICAN	IT:							
b. Addition	al Description	:							
* 9. Name of I	Federal Agenc	y:							
				Assist	f Federal Domes ance Number:	stic	CFDA Title:		
10. CFDA Num	bers and Titles		93	3.568			Low-Income I	Home Energy	Assistance Program
	e Title of App Home Energy			l					
12. Areas Affe Statewide	ected by Fundi	ing:							
13. CONGRE	SSIONAL DIS	STRICT	S OF:			alc.			
* a. Applicant 2					b. Program/Project: Statewide				
Attach an add	litional list of l	Program	n/Project (	Congressiona	al Districts if n	eeded.			
14. FUNDING	F PERIOD:					15. ESTIMATED FUNDING:			

<b>a. Start Date:</b> 10/01/2021	<b>b. End Date:</b> 09/30/2022		* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?						
a. This submission was made ava	nilable to the State under the Executiv	ve Order 123	72			
Process for Review on :						
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.				
c. Program is not covered by E.O	D. 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO						
Explanation:						
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)  **I Agree*						
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.						
	tle of Authorized Certifying Official		18c. Telephone (area code, number	and extension)		
Deirdre Weedon			18d. Email Address			
18b. Signature of Authorized Certif	ying Official		<b>18e. Date Report Submitted (Month</b> 10/01/2021	, Day, Year)		

Attach supporting documents as specified in agency instructions.

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

#### sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. **Section 1 Program Components** Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2021 09/30/2022 Cooling assistance 10/01/2021 09/30/2022 Crisis assistance 10/01/2021 09/30/2022 Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage ( % ) must add up to 100% 58 43% Heating assistance Cooling assistance 0.00% 13 37% Crisis assistance 14.00% Weatherization assistance Carryover to the following federal fiscal year 3.00% 9.44% Administrative and planning costs 1.76% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% 100.00% TOTAL Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: V Heating assistance Cooling assistance

Categorical Eligibility		Weatherization assistance				Other (specify:)				
1.4 Do you consider bouncholds categorically eligible if one household member receives one of the following categories of benefits in the left color and below? C yes C No   Sec.   No			- 240				ii.			
Hyou answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.    Touting										
Heating Cooling Crisis Weatherization  LANY   Cyes No	mn below?	Yes No	Ilgibic ii o.i	e nouschold me	шьс	eccives one of the	IOHOWING CARESON IC.	, O1 100	Tients in the fert com	
SAPE   Care	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
SNAP    Cycs   No   Cycs					Ţ			Ţ		
Means-tested Veterans Programs    Cyes   No   Cyes	TANF							_		
Means-tested veterans Programs    Program Name   Program   Program Name   Program	SSI									
Other Specify 1	SNAP									
Other Describe:  1.7 Abo you automatically enroll bouseholds without a direct annual application? Yes No  1.8 Do you automatically enroll bouseholds without a direct annual application? Yes No  1.9 No  1.1 Yes, explain:  1.1 How do you cusure there is no difference in the treatment of categorically eligible households from those not receiving other public assistant when determining eligibility and benefit amounts?  8. NAP Nominal Payments  1.7 a Do you allocate LHEAP funds toward a nominal payment for SNAP households? Yes No  1.7 b Jonamum of Nominal Assistance: \$20.01  1.7 b Frequency of Assistance  1.8 Once Per Year  Once Per Year  Once every five years  Other - Describe:  1.2 d How do you confirm that the household receiving a nominal payment has an energy cost or need?  All of the households that receive nominal LHEAP payment live in substidized housing and the heat is included in the rent. Therefore the ehouseholds have an energy cost and/or energy burden.  1.8. In determining a household's income eligibility for LHEAP, do you use gross income or net income?  1.9 Gross Income  1.9 Selfer Employment Income  2. Self - Employment Income  2. Self - Employment Income  3. Self - Employment Income  3. Self - Employment insurance  4. Contract Income  4. Self - Employment insurance  5. Self - Employment insurance	Means-tested V	/eterans Programs	0	Yes O No	0	Yes O No	C Yes C No	С	Yes ONo	
1.5 Do you automatically caroll households without a direct annual application? □ Yes □ No  If Yes, explain:  1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistant when determining eligibility and benefit amounts?  SNAP Nominal Payments  1.7a Do you allocate LHEAP funds toward a nominal payment for SNAP households? □ Yes □ No  If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  1.7b Amount of Nominal Assistance: \$20.01  1.7b Frequency ■ Assistance  □ Once every five years □ Other - Describe:  1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?  All of the households that receive nominal LHEAP payment live in subsidized housing and the heat is included in the rent. Therefore the elooseholds have an energy cost and/or energy burden.  Determination of Eligibility - Countable Income  1.8. In determining a household's income eligibility for LHEAP, do you use gross income or net income?  □ Gross Income □ Net Income □ Net Income □ Self - Employment Income □ Self - Employment Income □ Contract Income □ Payments from mortgage or Sales Contracts □ Unemployment insurance □			;	<u> </u>	_				*	
If Yes, explain:  1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistant when determining eligibility and benefit amounts?  SNAP Nominal Payments  1.7a Do you allocate LHEAP funds toward a nominal payment for SNAP households? © Yes © No  If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7e, and 1.7d.  1.7b Amount of Nominal Assistance: \$20.01  1.7c Frequency of Assistance    Once every five years     Once every five years     Once every five years     Once overy five years     Onc		-		!			C Yes C No	)	C Yes C No	
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1.7c Frequency of Assistance    Once Per Year										
□ Once Per Year   Once every five years   Other - Describe:	1.7b Amount	of Nominal Assistance: \$20.01								
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Social Security Administration (SSA ) benefits    Including MediCare deduc   Excluding MediCare deduction	Unemp	<b>☑</b> Unemployment insurance								
Social Security Administration (SSA ) benefits    Including MediCare deduc   Excluding MediCare deduction	Grade I	-								
Including MediCare deduc	Strike P	Pay								
Including MediCare deduc	Social S	Security Administration (SSA ) b	enefits							
			Excluding	MediCare ded	uction					

<b>~</b>	Supplemental Security Income (SSI )
<b>V</b>	Retirement / pension benefits
	General Assistance benefits
<b>~</b>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
<b>~</b>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
<b>&gt;</b>	Jury duty compensation
<b>~</b>	Rental income
<b>~</b>	Income from employment through Workforce Investment Act (WIA)
<b>~</b>	Income from work study programs
<b>~</b>	Alimony
<b>V</b>	Child support
<b>V</b>	Interest, dividends, or royalties
<b>&gt;</b>	Commissions
>	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
<b>&gt;</b>	Funds received by household for the care of a foster child
<b>~</b>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other

## **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 2 - Heating Assistance						
Eligibility, 2605(	b)(2) - Assurance 2					
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		State Median Income	60.00		
2.2 Do you have EATING ASSIT	additional eligibility requirements for H ANCE?	• Yes	C <sub>No</sub>			
2.3 Check the ap	propriate boxes below and describe the p	olicies for	each.			
Do you require a	nn Assets test ?	C Yes	<b>⊙</b> No			
Do you have add	litional/differing eligibility policies for:					
Renters?		O Yes	⊙ <sub>No</sub>			
Renters Li	ving in subsidized housing ?	C Yes	<b>⊙</b> No			
Renters wi	th utilities included in the rent ?	C Yes	⊙ <sub>No</sub>			
Do you give prio	rity in eligibility to:	-				
Elderly?		• Yes	C <sub>No</sub>			
Disabled?		Yes	C <sub>No</sub>			
Young chil	ldren?	• Yes	C <sub>No</sub>			
Household	s with high energy burdens ?	Oyes	⊙ <sub>No</sub>			
Other?		C Yes	⊙ No			
	enewal applications can be submitted early for when crisis grants are processed to restore		ng. Households with an elderly member, disable event a shut off, and/or expediate delivery.	d member, or young child are g		
2.4 Describe how		ssistance to	ovulnerable populations, e.g., benefit amounts help those most vulnerable by giving them extra			
2.5 Check the va	riables you use to determine your benefit	levels. (Cl	heck all that apply):			
<b>✓</b> Income						
Family (hor	usehold) size					
✓ Home ener	gy cost or need:					
<b>✓</b> Fuel	<b>✓</b> Fuel type					
Climate/region						
Individual bill						
Dwelling type						
Ene	rgy burden (% of income spent on home	energy)				
Ene	rgy need					
Oth	er - Describe:					

Benefit Levels, 2605(b)(5) - Assurance	e 5, 2605(c)(1)(B)		
2.6 Describe estimated benefit levels f	for the fiscal year for which this p	lan applies	
Minimum Benefit	\$75	Maximum Benefit	\$1,201
2.7 Do you provide in-kind (e.g., blan	kets, space heaters) and/or other f	forms of benefits? O Yes O No	
If yes, describe.			
If any of the above questi the fields provided, attacl	<u>-</u>	olanation or clarification the explanation here.	nat could not be made in

## **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section	on 3 - C	Cooling Assistance			
Eligibility, 2605(	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
	e income eligibility threshold used for the	Cooling o	component:			
Add	Household size		Eligibility Guideline	Eligibility Thresho	ld	
1	All Household Sizes		State Median Income		60.00%	
3.2 Do you have a	additional eligibility requirements for C ANCE?	C Yes	€ <sub>No</sub>			
3.3 Check the ap	3.3 Check the appropriate boxes below and describe the policies for each.					
Do you require an Assets test?						
Do you have add	litional/differing eligibility policies for:					
Renters?		O Yes	<b>⊙</b> No			
Renters Li	ving in subsidized housing ?	Oyes	⊙ No			
Renters wi	th utilities included in the rent ?	O Yes	⊙ No			
Do you give prio	rity in eligibility to:					
Elderly?		Oyes	⊙ No			
Disabled?		O Yes	⊙ <sub>No</sub>			
Young chil	dren?	O Yes	⊙ No			
Household	s with high energy burdens ?	C Yes	⊙ No			
Other?		C Yes	⊙ No			
Explanations of p	policies for each "yes" checked above:					
3.4 Describe how	you prioritize the provision of cooling as	sistance to	ovulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.	
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(	e)(1)(B)				
3.5 Check the va	riables you use to determine your benefit	levels. (Cl	heck all that apply):			
Income						
Family (hor	usehold) size					
Home energ	gy cost or need:					
Fuel	l type					
Clin	nate/region					
Indi	Individual bill					
Dwelling type						
Energy burden (% of income spent on home energy)						
Ene	Energy need					
Othe	Other - Describe:					
Benefit Levels, 2	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					

3.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit	\$0	Maximum Benefit	\$0				
3.7 Do you provide in-kind (e.g., fans, a	3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? C Yes No						
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

## **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	c(c), 2605(c)(1)(A)					
4.1 Designate the	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide your	LIHEAP program's definition for determining a cri	sis.				
A	crisis is considered to occur when a client is unable to n	naintain heat in the home. This may be the resul	t of:			
1.	Heat is shut off due to failure to pay a regulated utility b	pill.				
2.	A client's inability to pay for deliverable fuel.					
3. '	The breakdown of a heating system.					
4.3 What constit	utes a life-threatening crisis?					
	life-threatening crisis is considered to occur when the cl ees Fairenheit. This may be the result of:	ient is unable to maintain heat in the home and	the overnight temperature is belo			
1. 1	Heat is shut off due to failure to pay a regulated utility b	oill.				
2	A client's inability to pay for deliverable fuel.					
3. ′	The breakdown of heating system.					
Crisis Requirem						
	many hours do you provide an intervention that will					
4.5 Within how r s? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househol	ds in life-threatening situation			
Crisis Eligibility,	, 2605(c)(1)(A)					
4.6 Do you have a	additional eligibility requirements for CRISIS ASSIS	ST Yes O No				
4.7 Check the ap	propriate boxes below and describe the policies for e	each				
Do you require a	ın Assets test ?	C Yes O No				
Do you give prio	rity in eligibility to :					
Elderly?		€ Yes C No				
Disabled?		<b>⊙</b> Yes ○No				
Young Chi	Young Children?					
Household	Households with high energy burdens? □ Yes • No					
Other?	Other? C Yes © No					
In Order to rece	In Order to receive crisis assistance:					
Must the household have received a shut-off notice or have a near empty tank? $\bullet_{No}$						
Must the h	ousehold have been shut off or have an empty tank?	C Yes ⊙ No				
Must the h	ousehold have exhausted their regular heating benef	it? O Yes O No				
Must renters with heating costs included in their rent have received an eviction notice?						

Must heating/cooling be medically necessary?	C Yes ⊙ No					
Must the household have non-working heating or cooling equipm	C Yes					
ent? Other?	C Yes ♠ No					
Do you have additional / differing eligibility policies for:	Yes WNo					
Renters?	C Yes					
Renters living in subsidized housing?	C Yes © No					
Renters with utilities included in the rent?	C Yes © No					
Explanations of policies for each "yes" checked above:	ores ono					
Explanations of policies for each yes effected above.						
seholds with these vulnerable populations are expediated.  Crisis grants are issued if the client has a utility shut off or have el).	are given priority for a non crisis grant, if necessary. All crisis grants for hou s less than 1/4 tank of oil left in oil tank (or equivalant of other deliverable fu as a positive balance of \$125 or less left in the non crisis grant.					
Determination of Benefits						
4.8 How do you handle crisis situations?						
Separate component						
Fast Track						
Other - Describe:						
4.9 If you have a separate component, how do you determine crisis assist  Amount to resolve the cris						
	315.					
Other - Describe:						
Crisis Requirements, 2604(c)						
4.10 Do you accept applications for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?					
• Yes O No Explain.						
Agencies can take crisis grant requests over the phone because	e clients have already been approved for a non crisis grant.					
4.11 Do you provide individuals who are physically disabled the means t	0:					
Submit applications for crisis benefits without leaving their homes?						
<b>⊙</b> Yes <b>○</b> No <b>If No, explain.</b>						
Travel to the sites at which applications for crisis assistance are accept	ted?					
<b>⊙</b> Yes <b>○</b> No <b>If No, explain.</b>						
If you answered "No" to both options in question 4.11, please explain alt bled?	ternative means of intake to those who are homebound or physically disa					
Benefit Levels, 2605(c)(1)(B)	Renefit Levels 2605(c)(1)(R)					
4.12 Indicate the maximum benefit for each type of crisis assistance offer	red.					
Winter Crisis \$1,500.00 maximum benefit						
Summer Crisis \$0.00 maximum benefit						
Year-round Crisis \$0.00 maximum benefit						
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
C Yes No If yes, Describe						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
⊙ Yes C No						
	5.					

Heating system repair			<b>~</b>			
Heating system replacement			<b>&gt;</b>			
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify): Oil tank replacement (leaking tanks)			>			
4.16 Do any of the utility vendors you work with en	nforce a mor	ratorium on	shut offs?			
⊙ Yes ○ No						
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	7.			
4.17 Describe the terms of the moratorium and any	y special dis	pensation re	ceived by LIHE	AP clients during or after the moratorium period.		
Between November 1 and April 15 any household deemed income eligible (A60 rate) cannot have their utilites with National Grid shut of f.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

## **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Secti	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assu	ırance 2					
5.1 Designate the income eligibility thresh	old used for the Weat	herization component				
Add Housel	nold Size	Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes		State Median Income	60.00%			
<b>5.2 Do you enter into an interagency agree</b> No	ement to have another	r government agency administer a WEATHER	IZATION component? C Yes •			
5.3 If yes, name the agency.						
5.4 Is there a separate monitoring protoco	l for weatherization?	⊙ Yes C No				
WEATHERIZATION - Types of Rules						
5.5 Under what rules do you administer L	IHEAP weatherizatio	on? (Check only one.)				
Entirely under LIHEAP (not DOE)						
Entirely under DOE WAP (not LIH						
		P rule(s) where LIHEAP and WAP rules differ	r (Check all that apply):			
Income Threshold			11.07			
Weatherization of entire multi	i-family housing struc	eture is permitted if at least 66% of units (50%	in 2- & 4-unit buildings) are eligib			
le units or will become eligible within 180		•				
Weatherize shelters temporari are facilities).	ily housing primarily	low income persons (excluding nursing homes,	prisons, and similar institutional c			
Other - Describe:						
Mostly under DOE WAP rules, with	the following LIHE	AP rule(s) where LIHEAP and WAP rules diffe	r (Check all that apply.)			
<b>✓</b> Income Threshold						
Weatherization not subject to	DOE WAP maximun	n statewide average cost per dwelling unit.				
Weatherization measures are	not subject to DOE Sa	avings to Investment Ration (SIR ) standards.				
Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you require an assets test?						
5.7 Do you have additional/differing eligibility policies for :						
Renters	⊙ Yes ◯ No					
Renters living in subsidized housin g?						
5.8 Do you give priority in eligibility to:						
Elderly?						
Disabled?						
Young Children?						
House holds with high energy burdens?	Yes O No					
Other? C Yes C No						

If you selected "Yes" for any of the options in questions $5.6, 5.7,$ or $5.8,$ ow.	you must provide further explanation of these policies in the text field bel
Work orders are prioritized in the software system by the hou abled, young child), the household will be moved up on the waiting li	asehold make up. If a household member meets one of the criteria (elderly, dislist.
Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditus	re per household? O Yes O No
5.10 If yes, what is the maximum? \$0	
Types of Assistance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide? (Check a	all categories that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further expl	lanation or clarification that could not be made in

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

## Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance a Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-inco Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify):

## Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES** 

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

## Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs V One - stop intake centers V Other - Describe:

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Sect	ion 8: Agency Designation, he (	2605(b)(6) - As Commonwealth			grantees and t			
8.1 How would you categorize the primary responsibility of your State agency?								
	Administration Agency							
	Commerce Agency							
	Community Services Agency							
	Energy / Environment Agency							
	Housing Agency							
>	Welfare Agency							
	Other - Describe:							
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?  Community Action Agencies provide outreach and intake assistance for applicants seeking heating assistance.  8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?  Not applicable.  8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?								
	Community Action Agencies provide of	outreach and intake for ap	10	1/				
	EAP Component Administration.	Heating Community Action Ag	Cooling	Crisis  Community Action Ag	Weatherization Community Action Ag			
8.5a W	ho determines client eligibility?	encies Action Ag	Non-Applicable	Community Action Ag encies	Community Action Ag encies			
	ho processes benefit payments to gas and e vendors?	Community Action Ag encies	Non-Applicable	Community Action Ag encies				
8.5c wh	o processes benefit payments to bulk fuel s?	Community Action Ag encies	Non-Applicable	Community Action Ag encies				
8.5d Who performs installation of weatherization measures?					Community Action Ag encies			
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.								
8.6 Wh	8.6 What is your process for selecting local administering agencies?							

	The State currently uses delegated authority for LIHEAP contracts. The process follows federal guidelines for selecting Community Action Agencies.
8.7 Ho	w many local administering agencies do you use? 7
8.8 Hav	
8.9 If s	so, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	y of the above questions require further explanation or clarification that could not be made in jelds provided, attach a document with said explanation here

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating C Yes O No
Cooling C Yes O No
Crisis C Yes O No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid?
Confirmation letters are sent to the clients and the fuel vendors after the applications have been approved.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
The Community Action Agencies recieve and enter into the program's software system, the client's fuel delivery slip/invoice. An annual re view of the fuel vendors files is completed.
The vendors agree to this in the vendor agreement signed each year. In the agreement, for all primary and crisis grants, the vendor agrees to charge the lower of:
1. The vendor's daily posted price per gallon on the day of delivery, and
2. Any price per gallon agreement the vendor and client entered into.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
1. The fuel vendor agreement that each fuel vendor must sign each year to participate in LIHEAP requires them to ensure that LIHEAP cli ents must be treated the same as all their other clients.
2. A sample of fuel vendors are monitored annually to review if LIHEAP clients are treated the same as the vendors other clients. This in-person monintoring did not happen in FFY 2020 and FFY 2021. We antipipate being able to do this monitoring in the spring of FFY 2022.
3. Fuel vendor records are reviewed every year to verify pricing and to make sure that the client grants are fully utilized.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household s?  Or Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Annual audit by State Auditor General. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Yes No

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring as sessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings

Finding	Type	Brief Summary	Resolved?	Action Taken
1	monitoring	DHS should modify subrecipient ris k assessment procedures to include whether LIHEAP was tested as a ma jor program in subrecipient Single A udits. DHS decided that all sub-recipients would be monitored regardless of whether LIHEAP has been audite d as a major program. On-site fiscal monitoring of all subrecipients took place in June 2021 once COVID rest rictions were lifted and agencies were back in their offices.	In Progress	procedure/policy changes
2	reporting	DHS should use a series of line sequences to identify and track expenditure categories and utilize cost centers to differentiate grant awards. DHS distinguishes the federal award year in contracts, agency approval forms (bucksheets), and identifies earmarkings and award years in naming conventions in invoices. DHS has also created sub accounts and costs centers with the LIHEAP Line Account to facilitate tracking earmarkings and award years.	Yes	procedure/policy changes
3	reporting	DHS should ensure the data in LIHE AP Hancock is accurate and the data in the reports is supported by Hancock reports. Allow more time for review of federal reports. DHS had a major upgrade in Hancock in July 2020. Reporting and exports of data is more robust.	In Progress	procedure/policy changes
4	other	DHS should require the software ven dor to have an SOC examination per formed to provide assurance of the o perational effectiveness and data inte grity of the application. Also, require users to change their password every 90 days. The SOC report for Hancoc k Software is in progress. DHS is alr eady working with Hancock to auto mate users changing passwords ever y 90 days.		procedure/policy changes

10.4. Audits of Local Administering Agencies
What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
Local agencies/district offices are required to have an annual audit (other than A-133)
Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
Grantee conducts fiscal and program monitoring of local agencies/district offices
Compliance Monitoring
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply
Grantee employees:
Internal program review
<b>☑</b> Departmental oversight
Secondary review of invoices and payments
Other program review mechanisms are in place. Describe:
Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
On-site monitoring could be restricted due to COVID-19 pandemic restrictions.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
Financial transactions are reviewed and tested. A policy and procedure checklist is filed. Program files are reviewed for completeness.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All Community Action Agencies will have an annual program and fiscal monitoring visit. On-site monitoring could be limited by the COV ID-19 pandemic restrictions.
Desk Reviews:
All Community Action Agencies will have desk reviews.
10.8. How often is each local agency monitored ?
Annually.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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b)(12), 2605(C)(2)
r LIHEAP funds?
<b>Event Description</b>
tment of Human Services, LP Buildig Howard Ave, Cranston, RI
aring(s)?
t.

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?  $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

Households determined ineligible are notified by the Community Action Agency where they applied. In this communication, they are told the reason their household is ineligible and they are given information explaining the Appeals process. Applicants are given ten days after the rece ipt of the denial notice to request a hearing. The Community Action Agency holds the hearing not more than five business days after receipt of the request. The applicant is offered a hearing with an impartial representative of the Community Action Agency. The applicant is allowed to bring re presentation and/or present oral or written evidence. The applicant has the right to review the case file. If the applicant is not satisfied with the out come of the appeal, the applicant has the right to a second Appeal with the Rhode Island Department of Human Services.

12.5 When and how are applicants informed of these rights?

The applicant is informed of the appeal process on the denial letter, the application, and in the intake phone call or appointment.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

A hearing can be requested for any reason, that includes the time frame to process an application. Most applications are processed during the intake interview which reduces the liklihood of the application not processed in a timely manner. The fair hearing process is the same regardless of the reason for requesting it.

12.7 When and how are applicants informed of these rights?

Applicants are informed of the appeals process at the intake appointment or phone call, on the application, and on a denial letter.

## Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?

Clients are offered help in addressing their need for energy payment assistance. Through casework and coaching, clients are encouraged to reduce their energy usage and focus on improving their financial stability. Households take part in coaching/education to improve their energy savings in their homes. Households sign up for a free appliance management and weatherization audits. In FFY 2022, all seven Community Action A gencies will participate in the Assurance 16 program called Smart Optimal Solutions (SOS).

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The Assurance 16 funds are included in the Community Action Agency annual contract budgets and DHS ensures that not more than 5% of LIHEAP funds are designated for this work.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Community Action Agencies tracked the impact of the participating households in FFY 2021. Participating households had weatherization and appliance management audits, energy savings and household financial coaching. Most of the coaching was done over the phone and through Z oom calls due to COVID-19 restrictions.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

All participating households had the option of signing up for an appliance management audit and a weatherization audit. Households were provide individualized coaching to address household budgeting and energy savings strategies.

13.5 How many households applied for these services? N/A

13.6 How many households received these services? 138

## Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do	you plan t	o submit an	application	for the	leveraging	incentive p	rogram?	
Over	(CINI.		••		0 0	-	J	

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	esource What is the type of resource or benefit ? What is the source(s) of t resource ?		How will the resource be integrated and coordinated with LIHEAP?		
1					

## **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

Section 15: Training	
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
✓ Other-Describe:	
Employees are encouraged to attend relevant trainings and conferences (virtual and in-person)	
b. Local Agencies:  Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: LIHEAP software training	
On-site training	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
Employees are provided with policy manual	
Other - Describe  Community Action Agencies meet monthly to review policy and procedures. In addition, Community Action Agencies are encouraged to have staff attend relevant conferences and trainings (virtual and in-person).	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe:	
<b>V</b> Policies communicated through vendor agreements	

Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?  Yes No	
If any of the above questions require further explanation or clarification that could not be the fields provided, attach a document with said explanation here.	made in

## Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Rhode Island plans to continue collecting utility data from the main utility vendor in FFY 2022. Although, this vendor (National Grid) is being bought by another vendor (PPL), we expect that this data will continue to be available. Our plans to include deliverable fuel vendors to our data collection in FFY 2021 was put on hold due to COVID-19 restrictions and our inability to meet in-person with vendors to explain what we need. In addition, many vendors were operating with limited staff during this period. Rhode Island plans to begin working with a group of deliverable vendors to collect this data in FFY 2022.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

		Section 17: 1	Program	Int	tegrity, 260	05(b)(10)			
17.1 Fraud Reporting Mech	nanisms								
a. Describe all mechanisms	available t	o the public for rep	orting cases of	susp	ected waste, frau	ıd, and abuse. S	elect	all that apply.	
Online Fraud R	eporting								
✓ Dedicated Frauc	<b>✓</b> Dedicated Fraud Reporting Hotline								
Report directly	Report directly to local agency/district office or Grantee office								
Report to State	Report to State Inspector General or Attorney General								
Forms and proc	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse								
Other - Describe	Other - Describe:								
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply									
Printed outreacl	✓ Printed outreach materials								
Addressed on Ll	IHEAP app	olication							
Website									
Other - Describe	e:								
Information ab	out how to	report fraud are incl	uding in the be	nefit	confirmation lette	ers.			
17.2. Identification Docume	entation Re	quirements							
a. Indicate which of the follo	owing forn	ns of identification a	re required o	r req	uested to be colle	ected from LIHE	EAP :	applicants or the	eir household m
		Collected from Whom?							
Type of Identification Collected		Applicant O	nly	All Adults in Household			All Household Members		
		Required			Required			Required	
Social Security Card is phored and retained	tocopi 🔽			<b>&gt;</b>			<b>&gt;</b>		
		Requested			Requested			Requested	
							A		
		Required			Required			Required	
Social Security Number (Without actual Card)							4		
		Requested			Requested			Requested	
G	cation 🗸	Required		Required		Required			
Government-issued identification card (i.e.: driver's license, state ID, Tri bal ID, passport, etc.)						<u>~</u>			
		Requested		Requested				Requested	
Other	V.	Applicant Only Required	Applicant On Requested	ly	All Adults in Household	All Adults in		All Household Members	All Household Members

				Required	Requested	Required	Requested
1							
b. Des	scribe any exceptions to	the above policies.					
	If an applicant/h	ousehold member does n	ot have a social security	card but claims to	be a US citizen, per	manent resident, or	r qualified alien,
	the applicant/household	member may furnish the	agency with a docume	nt demonstrating le	gal status within the	United States.	
17.3 1	dentification Verification	on					
Desci apply	ribe what methods are u	sed to verify the authen	ticity of identification	documents provid	led by clients or ho	usehold members.	Select all that
	Verify SSNs with Soci	ial Security Administrat	tion				
>	Match SSNs with death records from Social Security Administration or state agency						
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Depa	artment of Labor system	n				
	Match with state and/	or federal corrections s	ystem				
1	Match with state child	d support system					
	Verification using pri	vate software (e.g., The	Work Number)				
	In-person certification	n by staff (for tribal gra	ntees only)				
	Match SSN/Tribal ID	number with tribal dat	abase or enrollment re	ecords (for tribal g	grantees only)		
	Other - Describe:						
17.4.	Citizenship/Legal Resid	lency Verification					
	t are your procedures fo	or ensuring that househo	old members are U.S. o	citizens or aliens w	ho are qualified to	receive LIHEAP	benefits? Select
an tha	Cliente sien en ettest	totion of sitinonship on l					
>		tation of citizenship or le		logal vasidanav			
· ·		of Social Security cards		legal residency			
		ovide documentation of		on noners or ness	mant		
		le a copy of their birth c		on papers, or pass	port		
		verified through Tribal		rihal ID card			
	Other - Describe:	vermed through 1110m	em onment records/ r	I I Juli I D Curu			
	Income Verification			N.O			
What	methods does your age			all that apply.			
	Pay stubs	on of income for all adu	it nousenoid members				
_	ruy stubs	. amoud lottons					
	Social Security  Bank statemen						
	✓ Tax statements						
	Zero-income statements  Unemployment Insurance letters						
	Other - Descri						
_							
	Computer data mate	ches:					
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment benefits verified with state Department of Labor						
Social Security income verified with SSA							
		rectory of new hires					
	Other - Descri	be:					

17.6. Protection of Privacy and Confidentiality				
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.				
Policy in place prohibiting release of information without written consent				
Grantee LIHEAP database includes privacy/confidentiality safeguards				
Employee training on confidentiality for:				
Grantee employees				
Local agencies/district offices				
Employees must sign confidentiality agreement				
Grantee employees				
Local agencies/district offices				
Physical files are stored in a secure location				
Other - Describe:				
17.7. Verifying the Authenticity				
What policies are in place for verifying vendor authenticity? Select all that apply.				
All vendors must register with the State/Tribe.				
All vendors must supply a valid SSN or TIN/W-9 form				
✓ Vendors are verified through energy bills provided by the household				
Grantee and/or local agencies/district offices perform physical monitoring of vendors				
Other - Describe and note any exceptions to policies above:				
17.8. Benefits Policy - Gas and Electric Utilities				
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.				
Applicants required to submit proof of physical residency				
Applicants must submit current utility bill				
Data exchange with utilities that verifies:				
Account ownership				
Consumption				
<b>✓</b> Balances				
Payment history				
Account is properly credited with benefit				
Other - Describe:				
Centralized computer system/database tracks payments to all utilities				
Centralized computer system automatically generates benefit level				
Separation of duties between intake and payment approval				
Payments coordinated among other energy assistance programs to avoid duplication of payments				
Payments to utilities and invoices from utilities are reviewed for accuracy				
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities				
Direct payment to households are made in limited cases only				
Troceans are in place to require promper examine from unimates in cases of account costate				
Tendor agreements speerly requirements selected above, and provide emorement inclination				
Other - Describe:				
17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.				

	Vendors are checked against an approved vendors list
>	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
>	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10.	Investigations and Prosecutions
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.
>	Refer to state Inspector General
>	Refer to local prosecutor or state Attorney General
>	Refer to US DHHS Inspector General (including referral to OIG hotline)
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
	Grantee attempts collection of improper payments. If so, describe the recoupment process
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
>	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
>	Vendors found to have committed fraud may no longer participate in LIHEAP
	Other - Describe:
	y of the above questions require further explanation or clarification that could not be made in jelds provided, attach a document with said explanation here.

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

## Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

## Place of Performance (Street address, city, county, state, zip code)

25 Howard Ave, Building 57  * Address Line 1		
Address Line 2		
Address Line 3		
Cranston * City	ri <u>* State</u>	02920 <b>* Zip Code</b>

Check if there are workplaces on file that are not identified here.

### Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### **Section 20: Certification Regarding Lobbying**

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

## (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
  - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
  - (ii) supplemental security income payments under title XVI of the Social Security Act;
    - (iii) food stamps under the Food Stamp Act of 1977; or
  - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		