DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: South Carolina

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2021 to 09/30/2022

Report Status: Submission Accepted by CO (Revision #1)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

			• 1.b. Frequency: • Annual		Explan 2. Date 3. Appl 4a. Fed	1.c. Consolidated Application/PIn/Funding Request? Explanation: Date Received: Applicant Identifier: Explanation: Applicant Identifier: Explanation:		* 1.d. Version: C Initial Resubmission Revision Update State Use Only: 5. Date Received By State: 6. State Application Identifier:
* a. Legal Na								
* b. Employer	:/Taxpa	yer Identificat	ion Number (EIN/TIN	57600028	* c. Or	ganizational D	OUNS: 07973	3487
* d. Address:								
* Street 1:		1205 PENDL	ETON STREET, SUIT	E 357	Stre	et 2:		
* City:		COLUMBIA				nty:		
* State:		SC				vince:		
* Country:		United States			* Zi de:	p / Postal Co	29201 - 3734	
e. Organizatio		t:			W			
Department N Office of Exe		olicy and Progr	rams		Division Name: Office of Economic Opportunity			
			person to be contacted	11		this application		
Prefix:	* First Kelly	Name:		Middle Name S	e: * Last Name: Buckson			
Suffix:	Title: Senio	r Manager		Organization	nal Affiliation:			
* Telephone Number: 803-734-05 79	Fax Nı	umber		* Email: kelly.buckso	Email: kelly.buckson@admin.sc.gov			
* 8a. TYPE O A: State Gover		LICANT:						
b. Addition	al Desci	ription:						
* 9. Name of I	* 9. Name of Federal Agency:							
				Catalog of Federal Domestic Assistance Number:		CFDA Title:		
10. CFDA Num	bers and	Titles	93.568			Low-Income Home Energy Assistance Program		Assistance Program
11. Descriptiv	e Title o	of Applicant's	Project					
12. Areas Affe	12. Areas Affected by Funding:							
13. CONGRE	13. CONGRESSIONAL DISTRICTS OF:							
* a. Applicant 06					b. Prog Statev	ram/Project: vide		
Attach an add	litional	list of Progran	n/Project Congression	al Districts if n	eeded.			
14. FUNDING PERIOD:				15. ESTIMATED FUNDING:				

-								
a. Start Date: b. End Date: * a. Federal (\$): b. Match (\$): 10/01/2021 09/30/2022 \$0 \$0								
* 16. IS SUBMISSION S	* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission wa	s made available to the State under the Executive (Order 12372						
Process for Review	w on :							
b. Program is subject	to E.O. 12372 but has not been selected by State fo	r review.						
c. Program is not cove	ered by E.O. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO								
Explanation:								
complete and accurate to	cation, I certify (1) to the statements contained in the best of my knowledge. I also provide the requivare that any false, fictitious, or fraudulent stateme tle 218, Section 1001)	red assurances** and agree to comply with any	resulting terms if I					
** The list of certification specific instructions.	ns and assurances, or an internet site where you ma	y obtain this list, is contained in the announcement	nent or agency					
	ame and Title of Authorized Certifying Official	18c. Telephone (area code, number a	nd extension)					
Kelly S. Buckson 18d. Email Address kelly.buckson@admin.sc.gov								
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 09/17/2021								
Attach support	ing documents as specified in ag	ency instructions.						

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(Not	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	01/01/2022	04/30/2022	
>	Cooling assistance	05/01/2022	09/30/2022	
>	Crisis assistance	01/01/2022	09/30/2022	
>	Weatherization assistance	04/01/2022	09/30/2022	

Provide further explanation for the dates of operation, if necessary

South Carolina will operate the LIHEAP program based on the calendar year, January 1 - December 31, 2022. Therefore, heating assistanc e will also be provided October 1 - December 31, 2022. South Carolina's Weatherization operates April 1, 2022 - March 31, 2023. South Carolina utilizes the SC Enterprise Information System (SCEIS) to ensure the proper tracking of federal grant awards by the appropriate year.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	20.00%
Cooling assistance	15.00%
Crisis assistance	30.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:											
1.5 1	runu	5 1 CSCI VE	Heating assistance				Cooling assistance				
						L	-				
			Weatherization assistance			L	Other (specify:)				
Cate	gorical l	Eligibilit	y, 2605(b)(2)(A) - A	ssurance 2, 26	05(c)(1)(A), 2605	(b)(8A)	- Assurance 8				
1.4 D	o you co	onsider h	ouseholds categori	-				ne follo	wing categories	of be	nefits in the left colu
		Yes (
If you	u answe	red "Yes	" to question 1.4, y	ou must comp	lete the table belo	w and a	answer questions	1.5 an	d 1.6.		
					Heating		Cooling		Crisis	_	Weatherization
TANI	· · · · · · · · · · · · · · · · · · ·				O Yes O No		Yes O No		Yes O No	+	Yes O No
SSI					O Yes O No		Yes O No		Yes O No		Yes O No
SNAP					O Yes O No		Yes O No		Yes O No		Yes O No
Mean	s-tested `	Veterans 1			C Yes C No		Yes O No	O.	Yes O No	C	Yes O No
041	(C:e		Progran	Name	Heating		Cooling C Yes C No		Crisis O Yes O No		Weatherization O Yes O No
	(Specify				O Yes O)	V Yes U No		Yes UNo
			ally enroll househo	lds without a d	lirect annual app	lication	? C Yes 🖲 No				
If Ye	s, expla	in:									
1.6 H	low do v	ou ensui	e there is no differ	ence in the trea	atment of categor	ically el	igible household	s from	those not receiv	ing o	ther public assistance
when	detern	ining eli	gibility and benefit	amounts?	o .	•					•
_											
		nal Paym									
1.7a	Do you	allocate l	LIHEAP funds tow	ard a nominal	payment for SNA	AP hous	eholds? O Yes	⊙ No			
If you	u answe	red "Yes	" to question 1.7a,	you must prov	ide a response to	questio	ns 1.7b, 1.7c, an	d 1.7d.			
			inal Assistance: \$0	.00							
1.7c	Frequen	cy of As									
			Once Per Year								
			Once every five yea	ars							
			Other - Describe:								
1.7d	How do	you con	firm that the house	hold receiving	a nominal payme	ent has a	an energy cost or	need?			
_											
Deter	rminatio	on of Elig	gibility - Countable	Income							
101	n dotom	mining o	hansahald's inaam	a aliaihilitu fan	I IHEAD do you			t incom			
1.6. 1	111	Income	household's incom	c engionity 10f	LIHEMI, UU YOU	. use gr	sss medine of he	, mcoll			
	Net In	come									
	<u> </u>				<u> </u>						
	ili .		licable forms of cou	ıntable income	used to determin	ne a hou	sehold's income	eligibil	ity for LIHEAP	•	
~	Wages										
~	Self - I	Employm	ent Income								
Contract Income											
	Payments from mortgage or Sales Contracts										
>	✓ Unemployment insurance										
	Strike Pay										
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Social	Security	Administration (S	SA) benefits							
			·	· · · · · · · · · · · · · · · · · · ·		_					
	✓ Including MediCare deduction Excluding MediCare deduction										

~	Supplemental Security Income (SSI)
V	Retirement / pension benefits
	General Assistance benefits
	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
~	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
~	Alimony
~	Child support
	Interest, dividends, or royalties
~	Commissions
V	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
~	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
~	Other

Section 8 utility allowance checks provided directly to the customer.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 2 - Heating Assistance					
Eligibility, 2605((b)(2) - Assurance 2					
2.1 Designate the	e income eligibility threshold used for the	heating c	component:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
2.2 Do you have EATING ASSIT	additional eligibility requirements for H ANCE?	⊙ Yes	C _{No}			
2.3 Check the ap	propriate boxes below and describe the p	olicies for	r each.			
Do you require a	an Assets test ?	O Yes	⊙ No			
Do you have add	litional/differing eligibility policies for:					
Renters?		O Yes	⊙ No			
Renters Li	ving in subsidized housing ?	C Yes	⊙ _{No}			
Renters wi	ith utilities included in the rent ?	O Yes	⊙ No			
Do you give prio	ority in eligibility to:					
Elderly?		⊙ Yes	C _{No}			
Disabled?		• Yes	C _{No}			
Young chil	ldren?	• Yes	C _{No}			
Household	s with high energy burdens ?	• Yes	C _{No}			
	ersons not previously served, high energy u ncomes, veterans, and fuel customers.	• Yes	C _{No}			
Explanations of p	policies for each "yes" checked above:	!				
s. Elderly	and disabled households are given an additi	onal bene	(age 5 and under), and persons not previously ser fit, and if funds allow, an additional direct assistance wire an additional direct assistance non-emergence	nce service. High energy users wi		
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
2.4 Describe how	y you prioritize the provision of heating as	ssistance	tovulnerable populations,e.g., benefit amounts,	early application periods, etc.		
2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. South Carolina considers vulnerable households as having at least one member that is elderly (age 60 or older), disabled, or a young child (age 5 and under). Benefit amounts increase when the household includes at least one member of the vulnerable population. In many cases, agencies set aside a designated day/period to serve vulnerable households, only. Eligible entities provide the state a plan to ensure vulnerable households are given priority. The state verifies prioritization during monitoring and with the annual submission of the agency's Community Action Plan.						
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
✓ Income						
Family (household) size						
Home energy cost or need:						
✓ Fuel type						
Climate/region						
✓ Indi	ividual bill					
Dwe	elling type					
✓ Ene	rgy burden (% of income spent on home	energy)				

☑ Energy need						
Other - Describe:						
Each eligible household receives a minimum non-emergency benefit of \$200. Additional benefits are awarded if the household/a member of the household is: elderly (\$75); disabled (\$50); household income 100% of the FPL or less (\$175); child age 5 or under (\$50); household energy burden is demonstrated ((20% or more of income used for utilities) \$175); heats with fuel (\$75); a veteran (\$50). The maximum nonemergency benefit during the heating season is \$850.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2	605(c)(1)(B)					
2.6 Describe estimated benefit levels for th	e fiscal year for which this pl	an applies				
Minimum Benefit	\$200	Maximum Benefit	\$850			
2.7 Do you provide in-kind (e.g., blankets,	2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? C Yes No					
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	e income eligibility threshold used for the	Cooling o	component:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
	3.2 Do you have additional eligibility requirements for C OOLING ASSITANCE?					
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.			
Do you require a	n Assets test ?	O Yes	⊙ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		O Yes	⊙ No			
Renters Li	ving in subsidized housing?	O Yes	⊙ No			
Renters wi	th utilities included in the rent ?	C Yes	⊙ _{No}			
Do you give prio	rity in eligibility to:					
Elderly?		• Yes	C _{No}			
Disabled?		⊙ Yes	C _{No}			
Young chil	dren?	• Yes	C _{No}			
Household	s with high energy burdens ?	• Yes	C _{No}			
	rsons not previously served, high energy u ncomes and veterans.	⊙ Yes ○ No				
Explanations of	policies for each "yes" checked above:					
s. Elderly		onal benefi	(age 5 and under), and persons not previously seit, and if funds allow, an additional direct assistance tenefit.			
3.4 Describe how	you prioritize the provision of cooling as	ssistance to	ovulnerable populations,e.g., benefit amounts,	early application periods, etc.		
South Carolina considers vulnerable households as having at least one member that is elderly (age 60 or older), disabled, or a young child (age 5 and under). Benefit amounts increase when the household includes at least one member of the vulnerable population. In many cases, agencie s set aside a designated day/period to serve vulnerable households, only. Eligible entities provide the State a plan to ensure vulnerable households are given priority. The state verifies prioritization during monitoring and with the annual submission of the agency's Community Action Plan.						
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):						
☑ Income						
Family (household) size						
W Home energy cost or need:						
Fuel type						
Clin	nate/region					
✓ Indi	vidual bill					
Dwe	elling type					
✓ Energy burden (% of income spent on home energy)						

Energy need							
Other - Describe:							
The minimum non-emergency benefit provided during the cooling season is \$200. Additional benefits are awarded if: elderly (\$75); disabled (\$50); household income 100% of the FPL or less (\$175); child age 5 or under (\$50); household energy burden is demonstrated ((20% or more of income used for utilities) \$175); veteran (\$50). The maximum non-emergency benefit during the cooling season is \$775.							
Benefit Levels, 2605(b)(5) - Assurance 5, 20	605(c)(1)(B)						
3.6 Describe estimated benefit levels for the	e fiscal year for which this pla	n applies					
Minimum Benefit	\$200	Maximum Benefit	\$775				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes No							
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES **ADMINISTRATION FOR CHILDREN AND FAMILIES**

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

	Section 4: CRISIS ASSISTANCE						
Eligibility - 260	Eligibility - 2604(c), 2605(c)(1)(A)						
4.1 Designate t	he income eligibility threshold used for the crisis comp	oonent					
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	HHS Poverty Guidelines	150.00%				
4.2 Provide you	ur LIHEAP program's definition for determining a cr	sis.					
	An energy crisis is when a low-income household is facing An energy crisis may also be the result of weather or energy crisis and the result of weather or energy crisis may also be the result of weather or energy crisis and the result of		ation of their home heating/cooling				
4.3 What const	itutes a <u>life-threatening crisis?</u>						
	A life-threatening crisis is an emergency requiring immed the household's energy service is interrupted.	iate action to prevent the loss or impairment o	f life/health due to a medical condi				
Crisis Require	ment, 2604(c)						
4.4 Within how	many hours do you provide an intervention that will	resolve the energy crisis for eligible househ	olds? 48Hours				
4.5 Within how s? 18Hours	many hours do you provide an intervention that will	resolve the energy crisis for eligible househ	olds in life-threatening situation				
Crisis Eligibili	ty, 2605(c)(1)(A)						
4.6 Do you hav ANCE?	e additional eligibility requirements for CRISIS ASSI	ST Yes O No					
4.7 Check the a	appropriate boxes below and describe the policies for o	each					
Do you require	e an Assets test ?	C Yes • No					
Do you give pr	iority in eligibility to :						
Elderly?		⊙ Yes ○ No	⊙ Yes C No				
Disabled	?	• Yes O No					
Young C	hildren?	⊙ Yes O No					
Househo	lds with high energy burdens?	⊙ Yes O No					
Other?		O Yes O No					
In Order to red	ceive crisis assistance:	"					
Must the empty tank?	household have received a shut-off notice or have a no	ear O Yes O No					
Must the	household have been shut off or have an empty tank?	• Yes O No					
Must the	Must the household have exhausted their regular heating benefit? To Yes No						
	Must renters with heating costs included in their rent have received an eviction notice?						
Must hea	nting/cooling be medically necessary?	⊙ Yes ○ No					
Must the ent?	household have non-working heating or cooling equip	om O Yes O No					
Other?		○Yes ⊙No					
Do you have ac	dditional / differing eligibility policies for:						
Renters?		C Yes O No					

Renters living in subsidized housing?			C Yes O No				
Renters with utilities included in the rent?			⊙ Yes O No				
Explanations of policies for each "yes" checked above:							
At least one condition listed above must exist. Renters with utilities included in the rent are referred to CSBG to satisfy the rental amount i ncluding the utility cost, if eligible.							
Determination of Benefits							
4.8 How do you handle crisis situations?							
V Sep	parate compo	onent					
Fa	st Track						
Ot	her - Describ	e:					
4.9 If you have a separate component, how do you	ı determine c	risis assista	nce benefits?				
✓ An	nount to reso	lve the crisis	s.				
Ot	her - Describ	e:					
Crisis Requirements, 2604(c)							
	assistance at	sites that are	e geographically accessible to all households in the area to be served?				
⊙ Yes ○ No Explain.							
Counties are designated to each agen	cy based on ge	eographic loc	cation.				
4.11 Do you provide individuals who are physical	ly disabled th	ne means to:					
Submit applications for crisis benefits without	leaving their	homes?					
• Yes O No If No, explain.							
Travel to the sites at which applications for cri	sis assistance	are accepte	d?				
• Yes O No If No, explain.							
If you answered "No" to both options in question bled?	4.11, please	explain altei	rnative means of intake to those who are homebound or physically disa				
Benefit Levels, 2605(c)(1)(B)							
4.12 Indicate the maximum benefit for each type	of crisis assis	tance offere	d.				
Winter Crisis \$0.00 maximum benefit	t						
Summer Crisis \$0.00 maximum benefit	:						
Year-round Crisis \$1,000.00 maximum be							
4.13 Do you provide in-kind (e.g. blankets, space	heaters, fans)) and/or oth	er forms of benefits?				
⊙ Yes ○ No If yes, Describe							
Dual heating/cooling window units, a	approved space	e heaters and	fans as a crisis intervention, blankets and coats.				
4.14 Do you provide for equipment repair or repl	4.14 Do you provide for equipment repair or replacement using crisis funds?						
• Yes • No							
If you answered "Yes" to question 4.14, you must complete question 4.15.							
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.							
	Winter C risis	Summer Crisis	Year-round Crisis				
Heating system repair			✓				
Heating system replacement							
Cooling system repair	Cooling system repair						
Cooling system replacement							
Wood stove purchase							

Pellet stove purchase							
Solar panel(s)			>				
Utility poles / gas line hook-ups			>				
Other (Specify): Chimney sweep service(s) as a health and safety me asure for households that heat using wood stoves.			>				
4.16 Do any of the utility vendors you work with er	nforce a mo	ratorium on	shut offs?				
⊙ Yes ○ No	⊙ Yes C No						
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.							
From December 1 to March 31, Dominion Energy South Carolina and Duke Energy will not disconnect a residential customer if the custo mer or a member of his household at the premises being served, furnishes the vendor, no less than three days prior to termination or to the termina ting crew at the time of termination, a certificate on a form provided by the vendor and signed by (i) a licensed physician, stating that termination of electric and/or gas service would be especially dangerous to such person's health, and (ii) the customer, stating that he is unable to pay by install ments. A certification expires 31 days after execution by the physician and may be renewed for an additional 30 days no more than three times. South Carolina does not provide special dispensation to clients during or after the moratorium. All qualifying households may receive up t o \$1,000.00 in crisis benefits.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A)), 2605(b)(2) - Assur	rance 2				
5.1 Designate the income	e eligibility threshol	ld used for the Weatheriz	zation component			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1 All Ho	ousehold Sizes		HHS Poverty Guidelines	200.00%		
5.2 Do you enter into an No	interagency agreen	nent to have another gov	ernment agency administer a WEAT	THERIZATION component? C Yes •		
5.3 If yes, name the ager	-					
5.4 Is there a separate m	ionitoring protocol	for weatherization? 💽 Y	res O No			
WEATHERIZATION -	Types of Rules					
5.5 Under what rules do	you administer LII	HEAP weatherization? (Check only one.)			
Entirely under LI	HEAP (not DOE) r	ules				
Entirely under DO	OE WAP (not LIHE	EAP) rules				
Mostly under LIH	IEAP rules with the	following DOE WAP ru	ile(s) where LIHEAP and WAP rules	s differ (Check all that apply):		
Income Thro	eshold					
Weatherizat			is permitted if at least 66% of units	(50% in 2- & 4-unit buildings) are eligib		
			income persons (excluding nursing h	omes, prisons, and similar institutional c		
Other - Describe:						
Unier - Describe:						
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
✓ Income Threshold						
✓ Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.						
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.						
Other - Describe:						
LIHEAP Weatherization (LWAP) work will not be subject to the DOE Weatherization maximum average cost per dwelling unit. The LW AP work will not be subject to DOE Saving to Investment Ratio (SIR) standards. By setting the Minimum Acceptable SIR to 0.5, all measures wit h an SIR greater than or equal to 0.5 will show up on the National Energy Audit (NEAT) and Manufactured Home Energy Audit (MHEA) Recom mended Measures list. Measures on the Recommended Measures List at or above an SIR of 1 and where the cumulative SIR is at or above 1, all measures can be completed with DOE or LWAP Funds. Measures on the Recommended Measures List below an SIR of 1, from .5 to .99, and where the cumulative SIR is at or above 1, can only be completed with LWAP Funds. Setting up NEAT/MHEA this way allows for the accurate split ting of Measures between DOE and LWAP on a project without affecting measure interaction and order on the Recommended Measures List.						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you require an as	ssets test?	C Yes O No				
5.7 Do you have addition	nal/differing eligibil					
Renters		⊙ Yes ○ No				
Renters living in s g?	ubsidized housin	● Yes O No				
5.8 Do you give priority	in eligibility to:	<u></u>				
Elderly?		O Vac O No				

Disabled?	• Yes O No			
Young Children?	⊙ Yes C No			
House holds with high energy burde ns?	⊙ Yes O No			
Other? Persons not previously serve d.	⊙ Yes O No			
If you selected "Yes" for any of the options ow.	in questions 5.6, 5.7, or 5.8, you	n must provide further explanation of these policies in the text field bel		
Renters must have permission to application prioritization system in D		rease once weatherization services are completed. Subgrantees shall use thorogram eligible persons who are:		
• Elderly - 60 years of age and	older			
• Disabled				
Households with minors under	r age 18			
• A high energy burden - at least	st 20 percent of the household inc	ome is utilized to pay for energy usage.		
• A high energy user - LIHEAF	eligible household			
Benefit Levels				
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditure	per household? O Yes O No		
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measur	es do you provide ? (Check all o	categories that apply.)		
Weatherization needs assessments/a	udits	Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors		
Furnace replacement	Furnace replacement Doors			
Cooling system modifications/ repair	rs	Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs		Other - Describe: LED Bulbs, HVAC Assessments		

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance vailable:					
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.					
Execute interagency agreements with other low-income program offices to perform outreach to target groups.					
Other (specify): Special assistance with language translation.					

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SS I, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

Eligible entities will also coordinate with DSS, SSA, Mental Health, Department on Aging, Vocational Rehab, HUD and local Housing Au thorities. Eligible entities who are service providers for LIHEAP and Weatherization make internal referrals to customers who qualify for Weather ization service. Eligible entities who do not provide Weatherization make referrals to Weatherization providers in their service areas. Eligible entities are required to outline coordination of efforts in the submission of their annual Community Action Plan. OEO will verify coordination efforts with other low-income programs during monitoring.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and t

he Commonwealth of Puerto Rico)							
8.1 Hov	v would you categorize the primary respons	ibility of your State age	ncy?				
>	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
	Housing Agency						
	Welfare Agency						
	Other - Describe:						
If you s 8.2 Hov	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
8.4 Hov	v do you provide alternate outreach and int	ake for CRISIS ASSIST	ANCE?				
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a W	no determines client eligibility?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies		
	ho processes benefit payments to gas and e vendors?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies			
8.5c wh	o processes benefit payments to bulk fuel ?	Community Action Ag encies	Community Action Ag encies	Community Action Ag encies			
measur	8.5d Who performs installation of weatherization measures? Community Action Ag encies						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 What is your process for selecting local administering agencies?							
	South Carolina's State law requires OEO to use local Community Action Agencies to administer LIHEAP.						
8.7 How many local administering agencies do you use? 13							

	8.8 Have you changed any local administering agencies in the last year? Yes No						
8.9 If so	o, why?						
	Agency was in noncompliance with grantee requirements for LIHEAP -						
	Agency is under criminal investigation						
	Added agency						
	Agency closed						
	Other - describe						
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SE - 424 - MANDATORY

SF - 424 - MANDATORY Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? O Yes O No Heating O Yes O No Cooling C Yes 💿 No Crisis Are there exceptions? Yes No If yes, Describe. 9.2 How do you notify the client of the amount of assistance paid? During the intake process, eligible entities inform the client of their assistance amount and provide them a copy of the voucher created fro m the statewide database 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? The vendor shall charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy an d the amount of the payment. The vendor agreement attached is an arrangement between the energy supplier and the eligible entity. The eligible e ntity is responsible for making direct payments to the vendor on behalf of the customer. Eligible customers are notified of the award amount at the time of application and a voucher is created via the statewide database. The state office (OEO) does not make payments directly to home energy s uppliers. However, the validity of charges and payments are monitored by OEO. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assista The State prohibits any difference in treatment to households because of their receipt of LIHEAP assistance. This prohibition is reflected o n the customer application and the statewide Vendor Agreement. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible household O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
h fisca nditure	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The State maintains the internal controls and financial management system necessary to accurately account for LIHEAP expenditures; bot h fiscally and programmatically. OEO's fiscal team initially reviews and approves budget applications, then closely monitors comprehensive expenditure reports and monthly financial status reports prepared/submitted by Subgrantees. Technical assistance and fiscal training are ongoing for agency fiscal officers and staff.					
Audit Proces	s					
10.2. Is your 1		ited annually under the Single Audit	Act and OMB Circular A - 133?			
		ing to the level of material weakness s, or other government agency review				
No Findings						
Finding	Type	Brief Summary	Resolved?	Action Taken		
1	reporting	Numbers transposed on LIHEAP Ho usehold Report.	Yes	procedure/policy changes		
What types of Select all that	t apply.	ments do you have in place for local a	udit in compliance with Single Audit			
Loc		ces are required to have an annual acces' A-133 or other independent audi		of compliance process		
		d program monitoring of local agenc		or compnance process.		
Compliance I		to program momorning or room agone	Assir districts strates			
		ies for monitoring compliance with th	ne Grantee's and Federal LIHEAP p	policies and procedures: Select all th		
Grantee emp	loyees:					
✓ Inte	ernal program review					
✓ Dep	✓ Departmental oversight					
Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:						
Local Administering Agencies / District Offices:						
	- site evaluation					
	nual program review	•••				
1/10/	 ✓ Monitoring through central database ✓ Desk reviews 					



Client File Testing / Sampling



Other program review mechanisms are in place. Describe:

Monthly financial and household reports; quarterly vendor interaction reports; annual cumulative financial and household reports.

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

To assure the accomplishment of program outcomes and grant compliance, the OEO will monitor each Subgrantee a minimum of one time per three program years. Monitoring visits will be scheduled and confirmation letters will be forwarded to the Subgrantee at least one month prior to the scheduled visit. The OEO may conduct monitoring through a team visit. The team or individuals visiting Subgrantees will prepare a summa ry of the field visit and monitoring report upon return to the OEO. Subsequently, the monitoring report will be forwarded to the Subgrantee, with a copy to the Chairman of the Board of Directors, and will address any deficiencies identified during the field visit. (Copies of the monitoring report will be forwarded to the entire Board of Directors when there are major issues to be addressed.) Each Subgrantee will have a specific period of tim e to correct the deficiencies identified, if applicable. Major findings will be tracked by OEO to final resolution. Uncorrected deficiencies may resu It in contract suspension or possible termination in accordance with established policies.

Monitoring Report Timeline:

- Following the exit conference, the CAA has five (5) business days to provide pending information requested by OEO to resolve outstanding monitoring concerns.
- Following the exit conference, OEO has twenty-five (25) calendar days to issue a draft report to the CAA.
- From the date of receipt, the CAA has ten (10) calendar days to respond to OEO's report.
- Finally, OEO has twenty (20) calendar days to issue a final report, including the CAA's rebuttals.

Note: If the deadline falls on a holiday or weekend, the deadline will be extended to the next business day.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

OEO provides program and fiscal monitoring for each agency, at least once every three program years. Additional monitoring will be imposed by the state if severe deficiencies are identified. As a best practice, OEO makes the effort to monitor annually.

Desk Reviews:

Fiscal monitoring staff perform a desk monitiring of all subgrantees in addition to the on-site monitoring to assist in identifying potential issues, opportunities for training and technical assistance, and areas to focus on during the on-site monitoring. A desk review is also performed on the subgrantees single audit with a management decision issued when required. Programmatic desk reviews will be performed as needed.

10.8. How often is each local agency monitored?

Each agency is monitored at least once every three (3) program years. As a best practice, OEO makes the effort to monitor annually.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

 $10.11.\ How \ many \ local \ agencies \ are \ currently \ on \ corrective \ action \ plans \ for \ eligibility \ and/or \ benefit \ determination \ issues? \ 0$

 $10.12.\ How \ many \ local \ agencies \ are \ currently \ on \ corrective \ action \ plans \ for \ financial \ accounting \ or \ administrative \ issues? \ 0$

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development apply.	elopment of your LIHEAP plant	?			
Tribal Council meeting(s)					
Public Hearing(s)					
✓ Draft Plan posted to website and available for c	comment				
Hard copy of plan is available for public view a	and comment				
Comments from applicants are recorded					
Request for comments on draft Plan is advertise	ed				
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activiti	ies				
Other - Describe:					
P plan and discuss areas for change based on South C rther review and comments prior to and during the Pu	Carolina's performance measures. Fublic Hearing. It was decided that so households with the lowest inconcome in program year 2022. nwealth of Puerto Rico Only	gible entities and community partners to review the LIHEA Following the webinar, additional time was permitted for fu South Carolina would update its heating/cooling nonemerg nes and highest energy usage. Also, Temporary Assistance			
	Date	Event Description			
1	08/20/2021	Virtual LIHEAP Public Hearing			
11.4. How many parties commented on your plan at the h	hearing(s)? 0				
11.5 Summarize the comments you received at the hearin	ng(s).				
No comments were received during the hearing.					
11.6 What changes did you make to your LIHEAP plan a	as a result of the comments receiv	ved at the public hearing(s)?			
N/A					
If any of the above questions require fu the fields provided, attach a document					

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. OEO verifies this during site visits and with the submission of the agency's Community Action Plan for LIHEAP.

Denials: Applicants who assert being unfairly treated, denied assistance and/or services must be informed at the time of application of the r eason for denial. Such notification must clearly cite the reason for denial. The applicant has the right to appeal/request an official hearing within 3 0 days of the date of denial. A Notice of Denial can be issued when: applicant is refused access to services and financial assistance; applicant does not fulfill his/her obligations to program participatory requirements or exceeds the income eligibility requirement; applicant does not provide sufficient information to complete his/her application or has knowingly provided false and/or misleading information; applicant has maxed out his/her eligibility for program assistance during the program year; funds are exhausted; applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods).

Levels of Appeal

- Applicants should first file a written appeal with the Community Action Agency in which he/she applied for service(s), requesting a formal hear ing within 30 calendar days of the agency's Notice of Denial of Assistance/Services.
- If the appeal is denied at the Community Action Agency, the applicant may file a written appeal to the Office of Economic Opportunity (OEO) within 20 calendar days of the agency's notification of their hearing decision. The written appeal shall be submitted to:

Attention: Legal Counsel

The South Carolina Department of Administration

Office of Economic Opportunity

1205 Pendleton Street, Suite 366

Columbia, SC 29201

If the appeal is further denied by OEO, the applicant may file a written appeal within 20 calendar days of the applicant's receipt of OEO's writt
en hearing decision. The Department of Administration's Chief Legal Counsel will select a Hearings Officer to conduct the hearing within 30 d
ays of receipt of the letter of appeal, utilizing the informal disposition procedures outlined in S.C. Code §§ 1-23-310 to 1-23-400 of the State Ad
ministrative Procedures Act.

The funds or services in question must be obligated (set aside) until a final decision is reached. If the applicant is successful, the funds or services will be provided to the applicant. If the applicant is unsuccessful, funds are to be reverted to Client Assistance and made available to eligible participants.

12.5 When and how are applicants informed of these rights?

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The State verifies the posting during site visits. In addition to the notice posted at each intake site, the fair hearing notice appears on the statewide application, the customer's commitment voucher, and OEO website.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Eligible entities are required to make determinations and provide notification of eligibility decisions on applications for nonemerge ncy LIHEAP benefits within 30 business days after the filing of application with all required documents. For emergency LIHEAP assistance, the agency is required to determine eligibility within 18 to 48 hours upon the receipt of all required documents necessary for application. Individuals whose applications are not acted upon within the established timeframes may appeal at the agency and state level.

- Applicants should first file a written appeal with the Community Action Agency in which he/she applied for service(s), requesting a for
 mal hearing within 30 calendar days of the agency's Notice of Denial of Assistance/Services.
- If the appeal is denied at the Community Action Agency, the applicant may file a written appeal to the Office of Economic Opportunity (OEO) within 20 calendar days of the agency's notification of their hearing decision. The written appeal shall be submitted to:

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• If the appeal is further denied by OEO, the applicant may file a written appeal within 20 calendar days of the applicant's receipt of OE O's written hearing decision. The Department of Administration's Chief Legal Counsel will select a Hearings Officer to conduct the he aring within 30 days of receipt of the letter of appeal, utilizing the informal disposition procedures outlined in S.C. Code §§ 1-23-310 to 1-23-400 of the State Administrative Procedures Act.

The funds or services in question must be obligated (set aside) until a final decision is reached. If the applicant is successful, the funds or services will be provided to the applicant. If the applicant is unsuccessful, funds are to be reverted to Client Assistance and made available to eligible participants.

OEO will also provide training and technical assistance to agencies whose applications fail to be processed in a timely manner. OE O verifies applications are processed in a timely manner during monitoring.

12.7 When and how are applicants informed of these rights?

An Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The notice outlines the escalation process for appeals, beginning with the serving agency. Applicants are also informed of their right to appeal on the statewide application, the customer's commitment voucher, and OEO website.

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and ther eby the need for energy assistance?
N/A
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
N/A
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
N/A
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
N/A
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do	you plan t	o submit an	application	for the	leveraging	incentive p	rogram?	
Over	(CINI.		••		0 0	-	U	

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 15: Training					
15.1 Describe th	15.1 Describe the training you provide for each of the following groups:					
a. Grantee St	aff:					
✓ Forma	l training on grantee policies and procedures					
How ofter	2?					
	Annually					
	Biannually					
✓	As needed					
~	Other - Describe: New employees as hired.					
✓ Emplo	yees are provided with policy manual					
	Describe: ral training is requested per the needs of the State.					
b. Local Agen						
	l training conference					
How ofter						
	Annually					
~	Biannually					
~	As needed					
~	Other - Describe: Upon request.					
✓ On-site	✓ On-site training					
How ofter	1?					
	Annually					
	Biannually					
>	As needed					
>	Other - Describe: Upon request and as mandated by the State.					
✓ Emplo	yees are provided with policy manual					
Other	Other - Describe					
c. Vendors						
Formal training conference						
How ofter	2					
	Annually					
~	Biannually					
~	As needed					
~	Other - Describe: As requested.					
✓ Policie	s communicated through vendor agreements					
Policie	Policies are outlined in a vendor manual					

Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
If any of the above questions require further explanation or cl the fields provided, attach a document with said explanation h	

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measure s. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

South Carolina will continue to engage additional vendors and collect data from electric, natural gas and propane vendors/utilities to ensur e a more accurate account of customer energy consumption and costs. Performance measures data will be used to evaluate the effectiveness of Sou th Carolina's benefit matrix.

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L											
Section 17: Program Integrity, 2605(b)(10)											
17.1	17.1 Fraud Reporting Mechanisms										
a. D	a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.										
	Online Fraud Reportin	Online Fraud Reporting									
	Dedicated Fraud Repor	Dedicated Fraud Reporting Hotline									
	Report directly to local agency/district office or Grantee office										
	Report to State Inspector General or Attorney General										
	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse										
	Other - Describe:										
	Each agency provides and annual LIHEAP Integrity Plan to address fraud, waste and abuse.										
b. D	escribe strategies in place for a	adve	rtising the above-re	eferenced reso	urce	s. Select all that a	pply				
	Printed outreach mater	rials									
	Addressed on LIHEAP	app	lication								
	✓ Website										
	Other - Describe:										
17.2	. Identification Documentation	ı Red	quirements								
	ndicate which of the following foers.	form	s of identification a	re required o	r req	uested to be colle	cted from LIHI	EAP	applicants or the	ir household m	
Collected from Whom?											
Type of Identification Collected			Applicant Only			All Adults in Household			All Household Members		
Social Security Card is photocopi ed and retained			Required			Required		>	Required		
			Requested			Requested			Requested		
Social Security Number (Without actual Card)			Required			Required			Required [
			Requested			Requested			Requested		
care	vernment-issued identification l : driver's license, state ID, Tri		Required			Required			Required		
	ID, passport, etc.)		Requested			Requested			Requested		
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested	

1	to be con	roof for disabled persons sidered vulnerable and rec ional non-emergency ben					>	
2	nsidered i	roof for veterans to be co o receive additional non- y benefits.					>	
	b. Describe any exceptions to the above policies. Green cards, consular identification, visas or proof of right to work in the state is allowed for foreign naturals. Elderly and/or homebound a pplicants may qualify for a waiver if documents cannot be provided (no exception for proof of disabled status). If a Social Security card is not available, the state will accept a Social Security number printed on a government issued document. 17.3 Identification Verification							
		t methods are used to ve	rify the authenticity	of identification	documents provid	led by clients or ho	usehold members.	Select all that
app	7	SSNs with Social Securi	ty Administration					
V	Matcl	SSNs with death record	s from Social Secur	ity Administratio	n or state agency			
V	Matcl	SSNs with state eligibili	ty/case managemen	t system (e.g., SN	AP, TANF)			
	Matcl	n with state Department o	of Labor system					
	Matcl	ı with state and/or federa	al corrections system	1				
	Matcl	n with state child support	system					
	Verifi	cation using private softv	ware (e.g., The Wor	k Number)				
	In-per	rson certification by staff	(for tribal grantees	only)				
	Matcl	SSN/Tribal ID number	with tribal databas	e or enrollment re	ecords (for tribal g	grantees only)		
	Other	- Describe:						
17.4	l. Citizens	ship/Legal Residency Ver	rification					
	at are you hat apply	ur procedures for ensurin	ng that household m	embers are U.S. o	citizens or aliens w	vho are qualified to	receive LIHEAP	benefits? Select
>	Clie	nts sign an attestation of o	citizenship or legal	residency				
>	Clie	nt's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
>	None	citizens must provide doc	umentation of imm	igration status				
V	Citiz	ens must provide a copy	of their birth certif	icate, naturalizati	on papers, or pass	sport		
	None	citizens are verified throu	igh the SAVE system	m				
	Trib	al members are verified t	through Tribal enro	ollment records/T	ribal ID card			
	Othe	er - Describe:						
17.5	. Income	Verification						
Wh	at metho	ls does your agency utiliz	ze to verify househo	ld income? Select	all that apply.			
>	Requi	re documentation of inco	ome for all adult ho	usehold members				
	~	Pay stubs						
	~	Social Security award le	etters					
		Bank statements						
	~	Tax statements						
	~	Zero-income statements	S					
	~	Unemployment Insuran	ice letters					
	~	Other - Describe:						
	DSS statements, Section 8 utility allowance check copies							
	Com	puter data matches:						
		Income information ma	tched against state	computer system	(e.g., SNAP, TAN	F)		
		Proof of unemployment	benefits verified w	ith state Departm	ent of Labor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
✓ Other - Describe:
Policy and procedures manual and contract outline requirements.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
☑ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure

Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, a nd other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? One year to permanen t debarment depending upon the severity of fraudulent activity.
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1205 Pendleton Street, Suite 366 * Address Line 1		
Address Line 2		
Address Line 3		
Columbia * City	sc <u>* State</u>	²⁹²⁰¹ * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
 - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		