### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

Grantee Name: Quileute Tribal Council

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2019 to 09/30/2020

**Report Status:** Submission Accepted by CO (Revision #1)

### Report Sections

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- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submis	sion:	* 1.b. Frequency:		* 1.c. Consol	* 1.c. Consolidated Application/		* 1.d. Version:
• Plan			• Annual		Plan/Funding Request?			C Initial
								C Resubmission
					Explanation			C Revision
								© Update
					2. Date Rece	ived·		State Use Only:
					3. Applicant			,
					4a. Federal I			5. Date Received By State:
					4b. Federal A			6. State Application Identifier:
					401 T cucrui	Iwara rac		or state rippireation rachiner.
7. APPLICAN	T INFO	ORMATION						
* a. Legal Naı	<b>ne:</b> Qui	ileute Tribe						
* <b>b. Employer</b> 0761286	/Taxpa	yer Identificat	ion Number (EIN/TIN	): 91-	* c. Organiza	ational DU	INS: 078202	2728
* d. Address:								
* Street 1:		P.O. BOX 27	'9		Street 2:		191 Ocean D	rive
* City:		LA PUSH			County:		CLALLAM	
* State:		WA			Province:			
* Country:		United States			* Zip / Po Code:	stal	98350 -	
e. Organizatio	nal Uni	t:			·	*		
Department N Quileute Hun		rices			Division Name:			
f. Name and c	ontact ii	nformation of	person to be contacted	on matters in	volving this ap	plication:		
Prefix:	* First	Name:		Middle Name	<b>:</b>		* Last	Name:
	Barba	ra			Manue		Manu	ıel
Suffix:	Title: TANI	F & Special Pro	grams	-	onal Affiliation: uman Services			
* Telephone	Fax Nı			* Email:				
Number: 3603744271	36037	744282		barbara.manı	uel@quileutena	ation.org		
* <b>8a. TYPE O</b> I: Indian/Nativ			ernment (Federally Rec	ognized)				
b. Addition	al Descr	ription:						
* 9. Name of I	ederal .	Agency:						
			(C-1.1	a of Fod1 P	mastia I			
				g of Federal Dor sistance Numbe				CFDA Title:
10. CFDA Num	bers and	Titles	93568			Low-Incom	me Home Ene	ergy Assistance
11. Descriptiv	e Title o	of Applicant's	Project					
12. Areas Affe	ected by	Funding:						

13. CONGRESSIONAL DISTRICTS OF:					
* a. Applicant 06	b. Program/Project:				
Attach an additional list of Program/Project Congressional Districts if needed.					
14. FUNDING PERIOD: 15. ESTIMATED FUNDING:					
<b>a. Start Date: b. End Date:</b> 10/01/2019 09/30/2020	* a. Federal (\$): b. Match (\$): \$0				
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?				
a. This submission was made available to the State under the Executiv	re Order 12372				
Process for Review on :					
b. Program is subject to E.O. 12372 but has not been selected by State	for review.				
c. Program is not covered by E.O. 12372.					
* 17. Is The Applicant Delinquent On Any Federal Debt?  O YES  NO					
Explanation:					
18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)  **I Agree   Agree					
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
18a. Typed or Printed Name and Title of Authorized Certifying Official	18c. Telephone (area code, number and extension)				
Leeann Peterson	18d. Email Address				
18b. Signature of Authorized Certifying Official	18e. Date Report Submitted (Month, Day, Year) 10/29/2019				

### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

5.00%

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2019 09/30/2020 V Cooling assistance Crisis assistance 10/01/2019 09/30/2020 V 10/01/2019 Weatherization assistance 09/30/2020 V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.
 Percentage (%)

 Heating assistance
 50.00%

 Cooling assistance
 0.00%

 Weatherization assistance
 15.00%

 Carryover to the following federal fiscal year
 0.00%

 Administrative and planning costs
 10.00%

Services to reduce home energy needs including needs assessment (Assurance 16)

Use	d to develop and im	plement leveraging activities						0.00%
TOTA	L							100.00%
Alteri	nate Use of Crisis	Assistance Funds, 2605(c)(1)	(C)				-1	
1.3 Tl	ne funds reserved	for winter crisis assistance th	nat have not been expe	nded by March	15 will be re	programmed to:		
							ıce	
<b>V</b>		Weatherization assistance	<u> </u>			Other (specify:)	)	
						( <b>1</b> · · · )		
		2605(b)(2)(A) - Assurance 2, useholds categorically eligible				wing categories of	f har	nefits in the left
	in below?    Yes		e ii one nouschola mei	inder receives on	c of the folio	wing categories of	ı bei	ients in the left
		to question 1.4, you must con	nplete the table below	and answer que	stions 1.5 an	ıd 1.6.		
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Heating	Cooling		Crisis		Weatherization
TANF			• Yes O No	C Yes O N		Yes O No	•	Yes O No
			• Yes ONo	O Yes O N		Yes O No		Yes ONo
SSI			<u> </u>	<u> </u>				
SNAP			⊙ Yes ○ No	O Yes ⊙ N		Yes O No		Yes O No
Means	-tested Veterans Pr	ograms	⊙ Yes O No	O Yes O N	o 💽	Yes O No	•	Yes ONo
		Program Name	Heating		oling	Crisis		Weatherization
Other(	(Specify) 1		O Yes O No	C Yes	O No	C Yes C No		C Yes C No
1.5 Da	a vou automatical	ly enroll households without	a direct annual annlic	ation? O Vac	■ No			
SNAF 1.7a I If you 1.7b A	P Nominal Paymer Oo you allocate LI answered "Yes"	HEAP funds toward a nomin to question 1.7a, you must put al Assistance: \$0.00 stance	nal payment for SNAP	households? C	Yes 💽 No			
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?								
Determination of Eligibility - Countable Income								
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?								
<	Gross Income							
Net Income								
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP								
>	Wages							
	Self - Employmer	nt Income						

<b>~</b>	Contract Income				
<b>&gt;</b>	Payments from mortgage or Sales Contracts				
<b>&gt;</b>	Unemployment insurance				
	Strike Pay				
	Social Security Administration (SSA ) benefits				
	Including MediCare deduction Excluding MediCare deduction				
	Supplemental Security Income (SSI )				
>	Retirement / pension benefits				
	General Assistance benefits				
	Temporary Assistance for Needy Families (TANF) benefits				
	Supplemental Nutrition Assistance Program (SNAP) benefits				
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits				
	Loans that need to be repaid				
~	Cash gifts				
	Savings account balance				
~	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.				
	Jury duty compensation				
~	Rental income				
<b>V</b>	Income from employment through Workforce Investment Act (WIA)				
	Income from work study programs				
<b>V</b>	Alimony				
	Child support				
<b>V</b>	Interest, dividends, or royalties				
~	Commissions				
~	Legal settlements				
~	Insurance payments made directly to the insured				
	Insurance payments made specifically for the repayment of a bill, debt, or estimate				
	Veterans Administration (VA) benefits				

	n-
A	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
>	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

<u> </u>								
	Section 2 - Heating Assistance							
Eligibility, 2605(	(b)(2) - Assurance 2							
2.1 Designate the	2.1 Designate the income eligibility threshold used for the heating component:							
Add	Household size	sehold size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes	HHS Poverty Guidelines 150.00%						
2.2 Do you have HEATING ASSI	additional eligibility requirements for ITANCE?	• Yes	C No					
2.3 Check the ap	propriate boxes below and describe the p	oolicies for	each.					
Do you require a	an Assets test ?	C Yes	<b>⊙</b> No					
Do you have add	litional/differing eligibility policies for:							
Renters?		O Yes	⊙ No					
Renters Li	iving in subsidized housing?	Oyes	⊙ <sub>No</sub>					
Renters wi	ith utilities included in the rent ?	O Yes	⊙ No					
Do you give prio	ority in eligibility to:							
Elderly?								
Disabled?		• Yes	⊙ Yes CNo					
Young chi	ldren?	• Yes	⊙ Yes C No					
Household	s with high energy burdens ?	• Yes	O <sub>No</sub>					
Other?		C Yes C No						
Th	Explanations of policies for each "yes" checked above:  The Quileute Tribal LIHEAP program follows a point system that calculates increased benefits for elderly, young children and households with a high energy burden.							
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)						
2.4 Describe how	v you prioritize the provision of heating a	ssistance t	ovulnerable populations,e.g., benefit amounts,	early application perio	ods, etc.			
	ne Quileuted Tribal LIHEAP program has a our office, can call and schedule a home vi		m as explained above. Also, households with eld lete application for benefits.	ers or disabled who are u	inable to			
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):								
<b>☑</b> Income								
Family (ho								
<b>✓</b> Home ener	gy cost or need:							
Fuel type								
Clin	nate/region							
✓ Indi	ividual bill							
Dwelling type								

Energy burden (% of income s	pent on home energy)				
Energy need					
Other - Describe:					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY	2020:				
Minimum Benefit	\$7	Maximum Benefit	\$650		
2.7 Do you provide in-kind (e.g., blankets, s	pace heaters) and/or other f	orms of benefits? • Yes No			
If yes, describe.					
Blankets and or space heaters or any other additional weatherization supplies are provided based on spending and need in the community.					
If any of the above questions the fields provided, attach a d	-		t could not be ma	ade in	

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 3 - Cooling Assistance					
Eligibility, 2605(	c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	e income eligibility threshold used for th	e Cooling c	omponent:			
Add	Household size	Household size Eligibility Guideline Eligibility Threshold				
1					0.00%	
_	3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?					
3.3 Check the ap	propriate boxes below and describe the	policies for	each.			
Do you require a	n Assets test ?	C Yes	O No			
Do you have add	itional/differing eligibility policies for:					
Renters?		C Yes	○ No			
Renters Li	ving in subsidized housing ?	C Yes	O <sub>No</sub>			
Renters wi	th utilities included in the rent ?	C Yes	○ No			
Do you give prior	rity in eligibility to:					
Elderly?		C Yes	○ No			
Disabled?		C Yes	O <sub>No</sub>			
Young chil	Young children? C Yes C No					
Households	s with high energy burdens ?	C Yes	O <sub>No</sub>			
Other?		C Yes	○ No			
Explanations of p	policies for each "yes" checked above:					
3.4 Describe how	you prioritize the provision of cooling a	ssistance to	vulnerable populations,e.g., benefit amounts	, early application perio	ds, etc.	
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)				
	riables you use to determine your benefi		neck all that apply):			
Income	· ·	`	11 07			
	Family (household) size					
Home energy cost or need:						
Fuel type						
Climate/region						
Individual bill						
Dwelling type						
Ener	rgy burden (% of income spent on home	energy)				
Ener	rgy need					
Other - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for F	3.6 Describe estimated benefit levels for FY 2020:					
Minimum Benefit	\$0	Maximum Benefit	\$0			
3.7 Do you provide in-kind (e.g., fans, air c	onditioners) and/or other form	ns of benefits? O Yes O No				
If yes, describe.						
If any of the above questions the fields provided, attach a	-		could not be made in			

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

L						
	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	4(c), 2605(c)(1)(A)					
4.1 Designate th	e income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your	r LIHEAP program's definition for determining a cri	sis.				
to assist, t area in the ocean. He household CRISIS, t applicatio vendor. C	A CRISIS situation is defined as unsual circumstances, beyond the families control and beyond the ability of nearby neighbors or relatives to assist, that threatens a household with imminent loss of their primary heathing source and furthermore, no secondary source is available. Our area in the Northern coast of Washing State experiences long, cold and extremely wet winters, with high winds and frequent storms off of the ocean. Heating assistance is a life safety issue for families, especially those with young children or elderly in the household. We also have many householes in transition needing assistance such as payment or deposit to allow hoo up of new connections. For a household to be considered in CRISIS, the household are not required to utalize the original assistance first however, are required to submit a shut off notice along with the application and other required documents. Regularly, the applications are processed within one business day and make immediate contact with the vendor. Once a commitment is made, payment processing is competled withing ten business days. This does not impact client's services, as vendors accept a written assurnace from the program in lieu of payment.					
4.3 What constit	tutes a <u>life-threatening crisis?</u>					
children ( experienc	A life threatening CRISIS requires intervention within eighteen (18) hours. A lifethreatening crisis can occur when a family with young children (under the age of 6) or an elder (over the age of 50) is without heat in the home. Our area in the Northern coast of Washington State experiences long, and extremely wet winters with high winds and frequent storms off of the ocean. Other considerations for a life threatening CRISIS intercention would include interuption of heating services that affect medical needs of applicant or household members.					
Crisis Requirem	nent, 2604(c)					
4.4 Within how	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	olds? 48Hours			
4.5 Within how situations? 18H	many hours do you provide an intervention that will lours	resolve the energy crisis for eligible househo	olds in life-threatening			
Crisis Eligibility	7, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes O No				
4.7 Check the ap	4.7 Check the appropriate boxes below and describe the policies for each					
Do you require	an Assets test ?	C Yes O No				
Do you give prio	Do you give priority in eligibility to :					
Elderly?		€ Yes C No				
Disabled?		⊙ Yes O No				
Young Ch	ildren?	€ Yes C No				
Household	ds with high energy burdens?	€ Yes C No				
Other?		C Yes C No				
In Order to rece	eive crisis assistance:					
Must the l	household have received a shut-off notice or have a ne	ar Yes O No				

	have been shut off or have an empty tank?	C Yes <b>⊙</b> No			
Must the household	have exhausted their regular heating benefit?	C Yes ⓒ No			
Must renters with he received an eviction notice	eating costs included in their rent have	C Yes € No			
Must heating/cooling	g be medically necessary?	C Yes O No			
Must the household equipment?	have non-working heating or cooling	C Yes ⊙ No			
Other?		C Yes C No			
Do you have additional / d	iffering eligibility policies for:	*			
Renters?		C Yes <b>⊙</b> No			
Renters living in sub	Renters living in subsidized housing?				
Renters with utilities included in the rent?					
Explanations of policies fo	r each "yes" checked above:				
The Quileute	LIHEAP program follows the payment matrix, a	as attached in determining benefit levels. CRISIS assistance is defined also.			
Determination of Benefits					
4.8 How do you handle cri	II.				
<u> </u>	Separate component				
	Fast Track				
	Other - Describe:				
4.9 If you have a separate component, how do you determine crisis assistance benefits?					
	Amount to resolve the crisis.				
<b>&gt;</b>	Other - Describe:				
	<b>1</b> 2	power shut off notice along with the application for assistance, and other on has been processed, and a commitment has been made, payment ess days.			
	(/-)				
Crisis Requirements, 2604	(c)				
		are geographically accessible to all households in the area to be served?			
	ations for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?			
4.10 Do you accept applica  Yes No Explain	ations for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?  sportation is provided by public transit. We onlyh ave an office address in L			
4.10 Do you accept applica  Yes No Explai  The Quileute Push WA.	ations for energy crisis assistance at sites that a	sportation is provided by public transit. We onylh ave an office address in L			
4.10 Do you accept applica  Yes No Explai  The Quileute Push WA.  4.11 Do you provide indivi	in.  Human Services is within the service area. Trans	sportation is provided by public transit. We onylh ave an office address in L			
4.10 Do you accept applica  Yes No Explai  The Quileute Push WA.  4.11 Do you provide indivi	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transduals who are physically disabled the means to crisis benefits without leaving their homes?	sportation is provided by public transit. We onylh ave an office address in L			
4.10 Do you accept applica  Yes No Explai  The Quileute Push WA.  4.11 Do you provide indivi  Submit applications for  Yes No If No,  Travel to the sites at wh	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept	sportation is provided by public transit. We onyth ave an office address in L  o:			
4.10 Do you accept applica  Yes No Explain  The Quileute Push WA.  4.11 Do you provide indiving Submit applications for Yes No If No,  Travel to the sites at when Yes No If No,	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are acceptexplain.	sportation is provided by public transit. We onllh ave an office address in L  o:  ted?			
4.10 Do you accept applications for Yes No If No, Travel to the sites at when Yes No If No, If you answered "No" to be disabled?  4.10 Do you provide individual to our office) to complete the sites at when Yes No If No, If you answered "No" to be disabled?	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  both options in question 4.11, please explain alto the LIHEAP manager will travel to the client's inplete applications if there is a need to do so. Verifications.	sportation is provided by public transit. We onyth ave an office address in L  o:			
4.10 Do you accept applications for Yes No If No, Travel to the sites at when Yes No If No, If you answered "No" to be disabled?  4.10 Do you provide individual to our office) to complete the sites at when Yes No If No, If you answered "No" to be disabled?	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  both options in question 4.11, please explain alto the LIHEAP manager will travel to the client's a single crisis assistance.	sportation is provided by public transit. We onlyh ave an office address in L  o:  ted?  ernative means of intake to those who are homebound or physically residence (households with elders or disabled who are unable to make it			
4.10 Do you accept applications for Yes No If No, Travel to the sites at when Yes No If No, If you answered "No" to be disabled?  4.10 Do you provide individual to our office) to complete the sites at when Yes No If No, If you answered "No" to be disabled?	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  ooth options in question 4.11, please explain alto the LIHEAP manager will travel to the client's an applications if there is a need to do so. Venergency situations.	sportation is provided by public transit. We onlyh ave an office address in L  o:  ted?  ernative means of intake to those who are homebound or physically residence (households with elders or disabled who are unable to make it			
4.10 Do you accept applica  Yes No Explain  The Quileute Push WA.  4.11 Do you provide indiving Submit applications for Yes No If No,  Travel to the sites at when Yes No If No, If you answered "No" to be disabled?  The QUileut to our office) to corrapplications in non  Benefit Levels, 2605(c)(1)(	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  ooth options in question 4.11, please explain alto the LIHEAP manager will travel to the client's an applications if there is a need to do so. Venergency situations.	sportation is provided by public transit. We onlyh ave an office address in L  ted?  ternative means of intake to those who are homebound or physically  residence (households with elders or disabled who are unable to make it  We also coordinate with the Elders' program for drop off and pick up			
4.10 Do you accept applica  The Quileute Push WA.  4.11 Do you provide indivi Submit applications for Yes No If No, Travel to the sites at wh Yes No If No, If you answered "No" to be disabled?  The QUileut to our office) to cor applications in non  Benefit Levels, 2605(c)(1)(4.12 Indicate the maximum	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  both options in question 4.11, please explain alto the LIHEAP manager will travel to the client's implete applications if there is a need to do so. Venergency situations.	sportation is provided by public transit. We onlyh ave an office address in L  ted?  ternative means of intake to those who are homebound or physically  residence (households with elders or disabled who are unable to make it  We also coordinate with the Elders' program for drop off and pick up			
4.10 Do you accept applica  The Quileute Push WA.  4.11 Do you provide indivi Submit applications for Yes No If No, Travel to the sites at wh Yes No If No, If you answered "No" to be disabled?  The QUileut to our office) to cor applications in non  Benefit Levels, 2605(c)(1)(4.12 Indicate the maximum Winter Crisis	in.  Human Services is within the service area. Transiduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  ooth options in question 4.11, please explain alto the LIHEAP manager will travel to the client's applied applications if there is a need to do so. Venergency situations.  B)  In benefit for each type of crisis assistance offer	sportation is provided by public transit. We onlyh ave an office address in L  ted?  ternative means of intake to those who are homebound or physically  residence (households with elders or disabled who are unable to make it  We also coordinate with the Elders' program for drop off and pick up			
4.10 Do you accept applica  The Quileute Push WA.  4.11 Do you provide indivi Submit applications for Yes No If No, Travel to the sites at wh Yes No If No, If you answered "No" to be disabled?  The QUileut to our office) to cor applications in non  Benefit Levels, 2605(c)(1)(4.12 Indicate the maximum Winter Crisis Summer Crisis S	tions for energy crisis assistance at sites that a in.  Human Services is within the service area. Transduals who are physically disabled the means to crisis benefits without leaving their homes?  explain.  ich applications for crisis assistance are accept explain.  both options in question 4.11, please explain alto the LIHEAP manager will travel to the client's implete applications if there is a need to do so. Venemergency situations.  B)  in benefit for each type of crisis assistance offer 50.00 maximum benefit	sportation is provided by public transit. We onlyh ave an office address in L  ted?  ternative means of intake to those who are homebound or physically  residence (households with elders or disabled who are unable to make it  We also coordinate with the Elders' program for drop off and pick up			

Yes O No If yes, Describe  Blankets, space heaters, weather stripping, window plastic and other items to assist with conserving energy or helping warm a home have							
been purchased under the outreach and weatherization.							
4.14 Do you provide for equipment repair or rep	lacement usin	ıg crisis fund	ls?				
€ Yes C No							
If you answered "Yes" to question 4.14, you mus	t complete qu	estion 4.15.					
4.15 Check appropriate boxes below to indicate t	ype(s) of assis	stance provi	ded.				
	Winter Crisis	Summer Crisis	Year-round Crisis				
Heating system repair			V				
Heating system replacement			<b>V</b>				
Cooling system repair							
Cooling system replacement							
Wood stove purchase			<b>V</b>				
Pellet stove purchase			<b>V</b>				
Solar panel(s)							
Utility poles / gas line hook-ups			V				
Other (Specify):  Hot water tanks, fire wood, space heaters and propane.							
4.16 Do any of the utility vendors you work with	enforce a mo	ratorium on	shut offs?				
C Yes O No							
If you responded "Yes" to question 4.16, you mu 4.17 Describe the terms of the moratorium and a	_			ring or after the moratorium period.			
4.17 Describe the terms of the mountain	ny special	репонил	ctived by Dillinia Circuit	ing or area are moracoram p			
If any of the above questions requ		_		on that could not be made in			

\_\_\_\_\_

### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c	c)(1)(A), 2605(b)(2) - Assu	rance 2				
5.1 Designate the	income eligibility thresho	old used for the Weatheri	zation component			
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
2				0.00%		
<b>5.2 Do you enter</b> No	into an interagency agree	ment to have another gov	vernment agency administer a WEATHERIZ	ZATION component? C Yes •		
5.3 If yes, name t	he agency.					
5.4 Is there a sep	arate monitoring protocol	for weatherization? 🔘	Yes O No			
	FION - Types of Rules ules do you administer Ll	HEAP weatherization? (	Check only one.)			
Entirely un	nder LIHEAP (not DOE) 1	rules				
	nder DOE WAP (not LIH					
✓ Mostly und	ler LIHEAP rules with the	e following DOE WAP ru	ule(s) where LIHEAP and WAP rules differ	(Check all that apply):		
Incor	ne Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days						
Weat care facilities).	herize shelters temporari	ly housing primarily low	income persons (excluding nursing homes, p	orisons, and similar institutional		
Other - Describe:						
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
Incor	Income Threshold					
Weat	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.						
Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you requi	re an assets test?	O Yes ⊙ No				
5.7 Do you have a	additional/differing eligib	ility policies for :				
Renters		CYes ⊙No				
Renters living in subsidized housing?						
5.8 Do you give priority in eligibility to:						
Elderly?						

Disabled?	⊙ Yes C No			
Young Children?	€ Yes C No			
House holds with high energy burdens?	€ Yes ○ No			
Other?	C Yes O No			
If you selected "Yes" for any of the optio below.	ns in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field		
The Quileute Tribal LIHEAP weatherization program opperates on a point system that calculates increased benefits for elderly, disabled and young children. We have a weatherization waiting list that prioritized those categories or households above others, the program is available to operate once the program has established connections with professional contractors who are licensed, bonded and insured or if thedre is another tribal entity available to assist.				
Benefit Levels				
5.9 Do you have a maximum LIHEAP we	eatherization benefit/expenditur	e per household? • Yes O No		
5.10 If yes, what is the maximum? \$2,500	)			
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization meas	ures do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments	s/audits	Energy related roof repair		
<b>✓</b> Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modificat	ions/ repairs	Windows/sliding glass doors		
<b>✓</b> Furnace replacement	Furnace replacement Doors			
Cooling system modifications/ rep	Cooling system modifications/ repairs Water Heater			
Water conservation measures	Water conservation measures Cooling system replacement			
Compact florescent light bulbs Other - Describe:				
If any of the above questions require further explanation or clarification that could not be made in				

information.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): The Quileute Tribal LIHEAP manager attends annual local health fair and other community events to provide outreach

### Section 7 - Coordination, 2605(b)(4) - Assurance 4

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe: TANF and LIHEAP are located in the samelo cation. TANF clients are referred to the LIHEAP program. We also coordinate with the Elder's program and Quileute Housing Authority to ensure who needs assistance in accessing the program.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

8.1 Ho	3.1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
If you s	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15  If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  3.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?					
3.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
3.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?						
	5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization					
	5a Who determines client eligibility?					
	.5b Who processes benefit payments to gas and lectric vendors?					
	5c who processes benefit payments to bulk fuel endors?					
	.5d Who performs installation of weatherization heasures?					

	If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				
8.6 WI	hat is your process for selecting local administering agencies?				
8.7 Ho	ow many local administering agencies do you use?				
8.8 Ha					
8.9 If s	so, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
	ny of the above questions require further explanation or clarification that could not be made ne fields provided, attach a document with said explanation here.				

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

9.1 Do you make paymen	ents directly to home energy suppliers?	
Heating	• Yes O No	
Cooling	C Yes ⊙ No	
Crisis	€ Yes ○ No	
Are there exceptions?	C Yes O No	
If yes, Describe.		
All paymen	ents are paid directly to the vendor and never to the applicant.	
9.2 How do you notify the	he client of the amount of assistance paid?	
	s the application has been processed and the vendor has been notified, a letter of approval is sent dir the submitted application. The letter of approval indicates the award amount and who the vendor is.	* **
actual cost of the home en	that the home energy supplier will charge the eligible household, in the normal billing process, energy and the amount of the payment?  AP programsends a guarantee directly to the vendor and also makes direct payment to the appropriate tracked.	
9.4 How do you assure thassistance?	that no household receiving assistance under this title will be treated adversely because of their	r receipt of LIHEAP
	AP program maintains a positive and professional relationship with all vendors. Clients are not put or messages or payments.	in the middle of the decisions
9.5. Do you make paymenhouseholds?  O Yes No	ents contingent on unregulated vendors taking appropriate measures to alleviate the energy b	urdens of eligible
If so, describe the mea	asures unregulated vendors may take.	
If any of the abov	ove questions require further explanation or clarification that co	uld not be made in

the fields provided, attach a document with said explanation here.

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
10.1. How do y	you ensure good fiscal	accounting and tracking of LIHEAP	funds?			
check o	r credit card directly wi are received from the tr	ith the vendor. Payments to the vendor	applications and payments. Paymentsare are processed with the microix puchasi with clients guarantees and payments.	ng system. Monthly expenditure		
Audit Process						
10.2. Is your L		ited annually under the Single Audit	Act and OMB Circular A - 133?			
	•	_	or reportable condition cited in the A ews of the LIHEAP agency from the	-		
No Findings	2					
Finding	Type	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits of	Local Administering	Agencies				
What types of Select all that	-	nents do you have in place for local a	administering agencies/district offices	?		
Loca	l agencies/district offi	ces are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133		
Loca	l agencies/district offi	ces are required to have an annual a	udit (other than A-133)			
Loca	l agencies/district offi	ces' A-133 or other independent audi	its are reviewed by Grantee as part o	f compliance process.		
Gran	ntee conducts fiscal an	d program monitoring of local agenc	cies/district offices			
Compliance M	Ionitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply						
Grantee employees:						
☑ Internal program review						
Departmental oversight						
✓ Secon	Secondary review of invoices and payments					
Othe	er program review me	chanisms are in place. Describe:				
Local Administering Agencies / District Offices:						
On - site evaluation						

Annual program review				
Monitoring through central database				
Desk reviews				
Client File Testing / Sampling				
Other program review mechanisms are in place. Describe:				
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.				
Montoriing is completed through the TAS database and Microix purchasing system. All payments require a five step approval process before funds can be expended. Expenditure reports are monitored on a monthly basis.				
10.7. Describe how you select local agencies for monitoring reviews.				
Site Visits:				
Desk Reviews:				
10.8. How often is each local agency monitored ?				
10.9. What is the combined error rate for eligibility determinations? OPTIONAL				
10.10. What is the combined error rate for benefit determinations? OPTIONAL				
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?				
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?				

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)				
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.				
Tribal Council meeting(s)				
Public Hearing(s)				
Draft Plan posted to website and available for comment				
Hard copy of plan is available for public view and comment				
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
✓ Comments are solicited during outreach activities				
Other - Describe:				
Annual Tribal General Council meetings				
11.2 What changes did you make to your LIHEAP plan as a result of this participation?				
We have added major appliance repair or replacement per community member need and request in the past year.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?				
Date Event Description				
1				
11.4. How many parties commented on your plan at the hearing(s)?				
11.5 Summarize the comments you received at the hearing(s).				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

In the denial letter, we include a statement that informs the client of their right to appeal and provides information about the appeal process. Applicants must submit a request for hearing with the program coordinator or designee. The request must be in writing, signed, dated, and made within ten working days of the letter. The program coordinator has ten working days to make a decision and respond to the applicant and will make a decision within ten working days. If the issue continues to be unresolved, the applicat has the right to request a fair hearing through tribal council.

12.5 When and how are applicants informed of these rights?

Applications include information regarding the appeal process. All written documents, either the approval letter or denial letter, list the information and the rights.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Please see section 12.4. The process is the same.

12.7 When and how are applicants informed of these rights?

The LIHEAP application contains this information.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Staff attend community events and distribute energy conservation information and products including informative brochures, coloring books for children, weather stripping and insulative plastic for windows.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Close management of the budget and recently enacted budget control methods in the Microix system create internal hard stops to ensure funds are being spent appropriately and from the right categories.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Quileute Tribal LIHEAP program serves as a relatively static number of households each year, regardless of the number of assurance sixteen activities we complete.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? 62

13.6 How many households received these services? 62

### Section 14 - Leveraging Incentive Program ,2607A

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 14:Leveraging Incentive Program, 2607(A)**

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe:				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Employees are provided with policy manual				
Other - Describe				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				

Other - Describe:					
Policies communicated through vendor agreements					
Policies are outlined in a vendor manual					
Other - Describe:					
15.2 Does your training program address fraud reporting and prevention?					
<b>⊙</b> Yes					
○ No					
If any of the above questions require further explanation or clarification that could not be made in					
the fields provided, attach a document with said explanation here.					

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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	Section 17: Program Integrity, 2605(b)(10)					
17.1 Fraud Reporting Mechanisms	s					
a. Describe all mechanisms availab	ble to the public for reporting cases o	f suspected waste, fraud, and abuse. S	Select all that apply.			
Online Fraud Reportin	ng					
Dedicated Fraud Report	rting Hotline					
Report directly to local	l agency/district office or Grantee off	ïce				
Report to State Inspect	tor General or Attorney General					
Forms and procedures	in place for local agencies/district of	fices and vendors to report fraud, was	ste, and abuse			
Other - Describe:						
b. Describe strategies in place for a	advertising the above-referenced reso	ources. Select all that apply				
Printed outreach mater	rials					
Addressed on LIHEAP	Papplication					
Website						
Other - Describe:						
17.2. Identification Documentation	n Requirements					
200000000000000000000000000000000000000	. requirements					
a. Indicate which of the following t members.	forms of identification are required o	or requested to be collected from LIHI	EAP applicants or their household			
Tune of Hautification Callected		Collected from Whom?				
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required			
Tribal ID, passport, etc.)	Requested	Requested	Requested			

		~					
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested	
b. Describe any exceptions to the above policies.							
17.3 Identification Verification							
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply							
Verify SSNs with Social Security Administration							
Match SSNs with death records from Social Security Administration or state agency							
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)							
Match with state Department of Labor system							
Match with state and/or federal corrections system							
Match with state child support system							
Verification using private software (e.g., The Work Number)							
In-person certification by staff (for tribal grantees only)							
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)							
Other - Describe:							
17.4. Citizenship/Legal Residency Ven	rification						
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.							
Clients sign an attestation of citizenship or legal residency							
Client's submission of Social Security cards is accepted as proof of legal residency							
Noncitizens must provide documentation of immigration status							
Citizens must provide a copy	of their birth certif	ficate, naturalizati	on papers, or pass	sport			
Noncitizens are verified throu	igh the SAVE syste	m					
▼ Tribal members are verified through Tribal enrollment records/Tribal ID card							
Other - Describe:							
17.5. Income Verification							
What methods does your agency utilize	ze to verify househo	old income? Select	all that apply.				
Require documentation of inco	ome for all adult ho	usehold members					
Pay stubs							
Social Security award letters							
<b>✓</b> Bank statements							
Tax statements							
Zero-income statements							
<b>✓</b> Unemployment Insurance letters							
Other - Describe:							
Computer data matches:							
✓ Income information ma	tched against state	computer system	(e.g., SNAP, TAN	IF)			
Proof of unemployment	t benefits verified w	ith state Departm	ent of Labor				

Social Security income verified with SSA			
Utilize state directory of new hires			
Other - Describe:			
17.6. Protection of Privacy and Confidentiality			
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.			
Policy in place prohibiting release of information without written consent			
Grantee LIHEAP database includes privacy/confidentiality safeguards			
Employee training on confidentiality for:			
Grantee employees			
Local agencies/district offices			
Employees must sign confidentiality agreement			
✓ Grantee employees			
Local agencies/district offices			
Physical files are stored in a secure location			
Other - Describe:			
17.7. Verifying the Authenticity			
What policies are in place for verifying vendor authenticity? Select all that apply.			
All vendors must register with the State/Tribe.			
All vendors must supply a valid SSN or TIN/W-9 form			
✓ Vendors are verified through energy bills provided by the household			
Grantee and/or local agencies/district offices perform physical monitoring of vendors			
Other - Describe and note any exceptions to policies above:			
Weatherization work requires completion of the tribal personal services contract process, including purchase of tribal business lisence, before contractor can begin weatherization projects.			
17.8. Benefits Policy - Gas and Electric Utilities			
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.			
Applicants required to submit proof of physical residency			
Applicants must submit current utility bill			
Data exchange with utilities that verifies:			
Account ownership			
Consumption			
<b>✓</b> Balances			
Payment history			
Account is properly credited with benefit			
Other - Describe:			
Centralized computer system/database tracks payments to all utilities			
Centralized computer system automatically generates benefit level			
Separation of duties between intake and payment approval			
Payments coordinated among other energy assistance programs to avoid duplication of payments			
Payments to utilities and invoices from utilities are reviewed for accuracy			
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities			

Direct payment to households are made in limited cases only			
Procedures are in place to require prompt refunds from utilities in cases of account closure			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.9. Benefits Policy - Bulk Fuel Vendors			
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.			
Vendors are checked against an approved vendors list			
Centralized computer system/database is used to track payments to all vendors			
Clients are relied on for reports of non-delivery or partial delivery			
Two-party checks are issued naming client and vendor			
Direct payment to households are made in limited cases only			
Vendors are only paid once they provide a delivery receipt signed by the client			
Conduct monitoring of bulk fuel vendors			
Bulk fuel vendors are required to submit reports to the Grantee			
Vendor agreements specify requirements selected above, and provide enforcement mechanism			
Other - Describe:			
17.10. Investigations and Prosecutions			
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.			
Refer to state Inspector General			
Refer to local prosecutor or state Attorney General			
Refer to US DHHS Inspector General (including referral to OIG hotline)			
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public			
Grantee attempts collection of improper payments. If so, describe the recoupment process			
Attempt to recoup overpayment or improper payment vendors when discovered.			
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?			
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated			
✓ Vendors found to have committed fraud may no longer participate in LIHEAP			
Other - Describe:			
Employees commiting fraud are terminated and referred to law enforement and tribal prosecutor.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

### Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
  - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

191 Ocean Drive  * Address Line 1		
P.O. Box 277 Address Line 2		
Address Line 3		
La Push  * City	WA * State	98350  * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Assurances

- (1) use the funds available under this title to--
  - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
    - (B) intervene in energy crisis situations;
  - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
  - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
    - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
    - (ii) supplemental security income payments under title XVI of the Social Security Act;
      - (iii) food stamps under the Food Stamp Act of 1977; or
    - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

## (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title:

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		