DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: QUILEUTE

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 3

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #3)

Table of Contents

1.	Mandatory Grant Application SF-424	2
	Section 1 - Program Components	
3.	Section 2 - HEATING ASSISTANCE	8
4.	Section 3 - COOLING ASSISTANCE	10
5.	Section 4 - CRISIS ASSISTANCE	12
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	Section 7 - Coordniation, 2605(b)(4) - Assurance 4	18
9.	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	19
10.	Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7	21
11.	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	22
12.	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)	١
	24	
13.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	25
14.	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	26
15.	Section 14 - Leveraging Incentive Program ,2607A	27
	Section 15 - Training	
<i>17</i> .	Section 16 - Performance Goals and Measures, 2605(b)	30
18.	Section 17 - Program Integrity, 2605(b)(10)	31
19.	Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters	35
20.	Section 19: Certification Regarding Drug-Free Workplace Requirements	39
	Section 20: Certification Regarding Lobbying	
22.	Assurances	44
23	Plan Attachments	48

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		ng Request?	* 1.d. Version: C Initial C Resubmission C Revision	
							● Update	
				2. Date Receive	d:		State Use Only:	
				3. Applicant Identifier:				
				4a. Federal Entity Identifier:		ifier:	5. Date Received By State:	
				4b. Federal Aw	ard Iden	tifier:	6. State Application Identifier:	
7. APPLICANT	INFORMATION							
* a. Legal Name	e: Quileute Indian Tribe							
* b. Employer/	Taxpayer Identification N	Number (EIN/TIN): 91-	076128	* c. Organization	onal DUN	IS: 078202	728	
* d. Address:				11				
* Street 1:	P.O. BOX 279			Street 2:		191 Ocean	Drive	
* City:	LA PUSH			County:		CLALLAN	I	
* State:	WA			Province:				
* Country:	United States			* Zip / Posta	l Code:	98350 -		
e. Organization	al Unit:			ł <u> </u>				
Department Na Quileute Huma				Division Name:				
f. Name and cor	ntact information of pers	on to be contacted on ma	tters involving tl	his application:				
Prefix:	* First Name: Nicole		Middle Name:					
Suffix:	Title: TANF Coordinator		Organizational Quileute Huma	nal Affiliation: man Services Department				
* Telephone Number: (360) 374-0336	Fax Number 360-374-4282		* Email: nicole.earls@quileutenation.org					
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	l)					
b. Additional	Description:							
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:			CFDA Title:		
10. CFDA Numbers and Titles 93568				I	Low-Inco	me Home En	ergy Assistance	
	Title of Applicant's Proje I LIHEAP Plan FY 2017	ect						
	12. Areas Affected by Funding: La Push and Forks, WA in Clallam County							
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project:				
				d)				$\overline{}$

Attach an additional list of Program/Pro	oject Congressional Districts if needed.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?					
a. This submission was made availab	le to the State under the Executive Orde	er 12372			
Process for Review on :					
b. Program is subject to E.O. 12372 b	out has not been selected by State for rev	view.			
c. Program is not covered by E.O. 12	372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:					
accurate to the best of my knowledge. I	also provide the required assurances**	and agree to cor	ns** and (2) that the statements herein are imply with any resulting terms if I accept a ininistrative penalties. (U.S. Code, Title 218	n award. I am aware that	
** The list of certifications and assurance	ces, or an internet site where you may ob	tain this list, is	contained in the announcement or agency	specific instructions.	
18a. Typed or Printed Name and Title o Nicole D. Earls	f Authorized Certifying Official		18c. Telephone (area code, number and 6 (360) 374-0336	extension)	
		18d. Email Address nicole.earls@quileutenation.org			
18b. Signature of Authorized Certifying	Official		18e. Date Report Submitted (Month, Day 11/14/2016	y, Year)	
Attach supporting documents as specified in agency instructions.					

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 09/30/2017 Heating assistance V Cooling assistance Crisis assistance 10/01/2016 09/30/2017 V 10/01/2016 Weatherization assistance 09/30/2017 V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 .2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 50.00% Cooling assistance 0.00% Crisis assistance 20.00% Weatherization assistance 15.00% 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 5.00% Services to reduce home energy needs including needs assessment (Assurance 16) Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Cooling assistance Cooling assista										
~		Weatherization assistance				Other (specify:)				
		veatierization assistance				101	ner (speeny.)			
Categ	orical Eligibil	ity, 2605(b)(2)(A) - Assurance 2, 2605(c)	(1)(A), 2605(b)(8A) - Ass	urance	8					
1.4 Do Yes	you consider No	households categorically eligible if one l	household member recei	ves one	of the following	catego	ories of benefits in th	e left	column below? 💽	
If you	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
	Heating Cooling Crisis Weatherization									
TANF			• Yes O No	O Yes O No			• Yes O No		⊙ Yes ○ No	
SSI			• Yes O No	O Yes O No		-	⊙ Yes O No		⊙ Yes O No	
SNAP	-tested Veteran	s Programs	• Yes • No	O Yes O No			• Yes O No			
Wicans	-tested veteran	Program Name	Heating	Cooling		100	Crisis		Weatherization	
Other(Specify) 1	Trogram Name	C Yes C No	- 1	O Yes O No		C Yes C No		O Yes O No	
1.5 Do	you automat	ically enroll households without a direct	annual application?	Yes 🖸	No		<u>. </u>			
	, explain:	•	••							
deteri	mining eligibil	ure there is no difference in the treatmentity and benefit amounts? fy for benefit based on points. Categoricall								
SNAP	Nominal Payı	nents								
		e LIHEAP funds toward a nominal payn	nent for SNAP household	is? O	Yes O No					
If you	answered "Y	es" to question 1.7a, you must provide a	response to questions 1.	7b, 1.7c	, and 1.7d.					
1.7b A	Amount of No	minal Assistance: \$0.00								
1.7c F	requency of A									
	Once Per Ye	ar								
	Once every f	ive years								
	Other - Desc	ribe:								
1.7d I	How do you co	nfirm that the household receiving a nor	minal payment has an en	ergy co	st or need?					
Dotom	mination of Eli	gibility - Countable Income								
		· ·	EAD A							
1.8. Ir	Gross Incom	a household's income eligibility for LIH	EAF, uo you use gross in	icome o	i net income?					
Net Income										
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
>	V Wages									
>	Self - Emplo	yment Income								
>	Contract Inc	ome								
	Payments fro	om mortgage or Sales Contracts								
V	Unemploymo	ent insurance								
		<u> </u>								

	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare deduction Excluding MediCare deduction					
~	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
>	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
>	Income from work study programs					
>	Alimony					
>	Child support					
	Interest, dividends, or royalties					
	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					
	Income tax refunds					
	Stipends from senior companion programs, such as VISTA					

Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 2 - Heating Assistance							
		.1011 2 - 1	——————————————————————————————————————				
Eligibility, 2605(b)(2	2) - Assurance 2						
2.1 Designate the in	ncome eligibility threshold used for the heating	g componen	iet:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
2.2 Do you have add HEATING ASSITA	ditional eligibility requirements for NCE?	⊙ Yes (O No				
2.3 Check the appro	opriate boxes below and describe the policies						
Do you require an	Assets test ?	O Yes	● No				
Do you have addition	onal/differing eligibility policies for:						
Renters?		O _{Yes} 6	• No				
Renters Livir	ng in subsidized housing ?	O Yes	⊙ No				
Renters with	utilities included in the rent ?	O Yes	⊙ No				
Do you give priority	y in eligibility to:						
Elderly?		⊙ Yes (O No				
Disabled?		⊙ Yes (⊙ Yes O _{No}				
Young childre	en?	• Yes	O No				
Households w	vith high energy burdens ?	⊙ Yes (O _{No}				
Other?		C Yes	O _{No}				
Explanations of pol	licies for each "yes" checked above:	<u></u>					
attached to our Plan number of points. Po point. The number of per point. We use m use multiplication to	We have a point system that calculates increased benefits for elderly, disable, young children and households with a higher energy burden. The Quileute Payment Matrix is attached to our Plan in OLDC. Applicants who are elderly, disabled, have young children, have the lowest income and the highest energy burden all receive a certain number of points. Points are assigned a dollar amount. Someone with 0-5 points would receive \$13 per point, but someone with 18 points would receive a benefit of \$19 per point. The number of points is multiplied by the dollar amount each point is worth. That total is the amount of their benefit. Someone with 4 points would receive \$13.00 per point. We use multiplication to find the total benefit. \$13.00x4=\$52.00 Their benefit would be \$52.00. If someone had 18 points, then each point is worth \$19.00. We use multiplication to find the total benefit. \$19.00x18=\$342.00. Their benefit would be \$342.00. We could continue to explain further how the benefit is calculated based on the number of points, but we hope this is sufficient.						
	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how yo	ou prioritize the provision of heating assistance	ce tovulnera	able populations, e.g., benefit amounts, early applica	ation periods, etc.			
	tem as explained above and attached in the Plan the points they are allowed from their application		ute Payment Matrix. The most vulnerable populations and the dollar amount assigned to each point.	s end up receiving higher benefit			
Also, households with elders or disabled who cannot make it to our office can call for a home visit to complete their application for benefits.							
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all 1	that apply):				
✓ Income							
Family (house	ehold) size						
✓ Home energy	cost or need:						
Fuel type							

Climate/region						
✓ Individual bill						
Dwelling type						
Energy burden (% of income spent on home en	Energy burden (% of income spent on home energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$39	Maximum Benefit	\$520			
2.7 Do you provide in-kind (e.g., blankets, space heaters) and	d/or other forms of	benefits? • Yes O No				
If yes, describe.						
Blankets or heaters or additional weatherization supplies are provided based on spending and need in the community.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The income eligibility threshold used for the Co	oling compon	enet:				
Add Household size Eligibility Guideline Eligibility Threshold						
1			0.00%			
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?						
3.3 Check the appropriate boxes below and describe the police	ies for each.					
Do you require an Assets test ?	C Yes	◯ No				
Do you have additional/differing eligibility policies for:	·					
Renters?	C Yes	○ _{No}				
Renters Living in subsidized housing ?	C Yes	○ No				
Renters with utilities included in the rent ?	C Yes	O _{No}				
Do you give priority in eligibility to:	- II					
Elderly? C Yes C No						
Disabled?	C Yes	O _{No}				
Young children? C Yes C No						
Households with high energy burdens ?	C Yes	O _{No}				
Other?	O Yes	O _{No}				
Explanations of policies for each "yes" checked above:	<u> </u>					
3.4 Describe how you prioritize the provision of cooling assista	ance tovulner	able populations,e.g., benefit amounts, early applic	cation periods, etc.			
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(I	3)					
3.5 Check the variables you use to determine your benefit leve	els. (Check all	that apply):				
Income						
Family (household) size						
Home energy cost or need:						
Fuel type	Fuel type					
Climate/region						
Individual bill						
Dwelling type						
Energy burden (% of income spent on home ener	rgy)					
Energy need						
Other - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit \$0 Maximum Benefit \$0					
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or o	ther forms of bei	nefits? O Yes O No			
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(c),	, 2605(c)(1)(A)				
4.1 Designate the in	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your L	IHEAP program's definition for determining a crisis.				
A crisis is defined as an episode needing intervention within 48 hours. There have to be unusual circumstances beyond an individual's control and beyond the ability of nearby neighbors or relatives to assist that threaten a household with loss of their primary heating source. Crisis assistance is available to applicants once they have exhausted their maximum benefits. Crisis will also assist with households in transition needing assistance in payment of deposit or other fees to allow hook up of new connections.					
Households must pro	ovide verification of shut off notice or near empty tank or wri	tten statement of no firewood to receive crisis assista	nnce.		
The Quileute Tribal emergency move, etc	LIHEAP Program also provides assistance in certain crisis si c.)	tuation requiring change of name on account or reco	nnect fees (i.e. domestic violence,		
4.3 What constitute	es a <u>life-threatening crisis?</u>				
Must require intervention within 18 hours. A life threatening crisis occurs when a family with young children (under 6 years) or an elder (over 50 years) is without heat in their home. Our area in the northern coast of Washington State experiences long, cold, extremely wet winters with high winds and frequent storms off the ocean. Other considerations for a life-threatening crisis intervention would include interruption of electric services that affect the medical needs of the applicant or household member. In other crisis and life-threatening crisis situations, the Quileute Tribal LIHEAP Program will process requests within the allotted time period stated above and will make immediate contact with the vendor to process payment.					
Crisis Requirement	Crisis Requirement, 2604(c)				
4.4 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households? 48Hour	s		
4.5 Within how ma	ny hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thr	eatening situations? 18Hours		
Crisis Eligibility, 26	05(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? O Yes O No			
4.7 Check the appropriate boxes below and describe the policies for each					
Do you require an	Assets test ?	C Yes O No			
Do you give priority in eligibility to :					
Elderly?		© Yes C No			
Disabled?		€ Yes C No			
Young Childs	ren?	⊙ Yes ○ No			
Households w	vith high energy burdens?	⊙ Yes ○ No			
Other?		C Yes C No			
In Order to receive	e crisis assistance:	**************************************			
Must the hou	Must the household have received a shut-off notice or have a near empty				

tank?						
Must the household ha	ve been shut off or have an empty tank?	C Yes €No				
Must the household ha	ve exhausted their regular heating benefit?	⊙ Yes C No				
Must renters with heat eviction notice ?	ing costs included in their rent have received an	C Yes €No				
Must heating/cooling b	e medically necessary?	C Yes €No				
Must the household ha	ve non-working heating or cooling equipment?	C Yes ⊙No				
Other?		C Yes C No				
Do you have additional / differing eligibility policies for:						
Renters?		C Yes ⊙ No				
Renters living in subsid	lized housing?	C Yes ⊙ No				
Renters with utilities in	ncluded in the rent?	C Yes ⊙ No				
Explanations of policies for e	each "yes" checked above:					
Quileute LIHEAP folows the payment matrix, as attached, in determining benefit levels. Crisis assistance is defined also. With all crisis applications, we check to make sure the household has already received their normal benefit. We also request a shut off notice or tank reading (for propane). For example, if we receive a crisis application for a household of three that is at 101% of FPL - they would receive 6 points (3 for family size and 3 for % of FPL). If that household also had a child under the age of 3 and an energy burden of 25% of their income they would be assigned an additional 7 points. A point total of 7 earns \$15 per point, which is a benefit of \$105.00. If the amount needed to avert the crisis (turn electricity back on) was \$312, we would approve \$312 for crisis, per the plan.						
Determination of Benefits						
4.8 How do you handle crisis						
<u> </u>	Separate component					
	Fast Track					
	Other - Describe:					
4.9 If you have a separate co	mponent, how do you determine crisis assistance be	nefits?				
<u> </u>	Amount to resolve the crisis.					
	Other - Describe:					
Crisis Requirements, 2604(c)						
	ons for energy crisis assistance at sites that are geog	raphically accessible to all households in the area to be served?				
Yes O No Explain.						
Our office is within the service	e area. Free transportation is provided through the loca	d community shuttle. We only have one office address in La Push.				
4.11 Do you provide individu	als who are physically disabled the means to:					
Submit applications for cr	isis benefits without leaving their homes?					
Yes O No If No, ex	plain.					
	applications for crisis assistance are accepted?					
O Yes O No If No, ex	plain.					
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
The program manager will travel to the client's home to complete the application if there is a need. We also coordinate with the Elder's program for drop off and pick up of applications in non-emergency situations.						
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum l	penefit for each type of crisis assistance offered.					
Winter Crisis \$0.	00 maximum benefit					
Summer Crisis \$0.0	Summer Crisis \$0.00 maximum benefit					
	Year-round Crisis \$650.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?						
Vas ONo. If was Describe						

Blankets, space heaters, weather stripping, window plastic, and other items to assist with conserving energy or helping warm a home have been purchased under outreach and weatherization.					
4.14 Do you provide for equipment repair or replacemen	ıt using crisis	funds?			
⊙ Yes ONo					
If you answered "Yes" to question 4.14, you must comple	ete question 4	.15.			
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.			
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair			>		
Heating system replacement			▼		
Cooling system repair					
Cooling system replacement					
Wood stove purchase			▽		
Pellet stove purchase			>		
Solar panel(s)					
Utility poles / gas line hook-ups			>		
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?		
C Yes ⊙ No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any speci	ial dispensatio	on received by	y LIHEAP clients during or after the moratorium period.		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)((1)(A), 2605(b)(2) - Assurance	2			
5.1 Designate the in	ncome eligibility threshold use	ed for the Weatherization co	omponent		
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		HHS Poverty Guidelines	150.00%	
5.2 Do you enter in	to an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? O Yes O No	
5.3 If yes, name the	agency.				
5.4 Is there a separ	ate monitoring protocol for w	eatherization? OYes 6 N	No		
WEATHERIZATI	ON - Types of Rules				
5.5 Under what rul	les do you administer LIHEA	P weatherization? (Check or	nly one.)		
Entirely und	er LIHEAP (not DOE) rules				
Entirely und	er DOE WAP (not LIHEAP)	rules			
Mostly under	r LIHEAP rules with the follo	wing DOE WAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all tha	t apply):	
Income	e Threshold				
		y housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit b	ouildings) are eligible units or will	
become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other -	- Describe:				
Mostly under	r DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	t apply.)	
Income	e Threshold				
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require	5.6 Do you require an assets test?				
5.7 Do you have additional/differing eligibility policies for :					
Renters	Renters C Yes © No				
Renters living in subsidized housing?					
5.8 Do you give priority in eligibility to:					
Elderly?	Elderly? © Yes © No				
Disabled?	Disabled?				
Young Child	Young Children?				
House holds	with high energy hurdens?	Ovac Ova			

Other?	C Yes C No		
If you selected "Yes" for any of the options in	questions 5.6, 5.7, or 5.8, you must J	provide further explanation of these policies in the text field below.	
We have a point system that calculates increased household above others.	benefits for elderly, disabled, and you	ing children. We have a weatherization waiting list that prioritizes those categories of	
Benefit Levels			
5.9 Do you have a maximum LIHEAP weather	ization benefit/expenditure per hou	sehold? • Yes O No	
5.10 If yes, what is the maximum? \$2,500			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures	do you provide ? (Check all categor	ies that apply.)	
Weatherization needs assessments/audi	ts	Energy related roof repair	
✓ Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modifications/	repairs	Windows/sliding glass doors	
Furnace replacement		✓ Doors	
Cooling system modifications/ repairs		✓ Water Heater	
Water conservation measures		Cooling system replacement	
Compact florescent light bulbs		Other - Describe:	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
Attend local health and housing fairs and other community events.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	OI - 424 - MANDATON I
	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
	nd LIHEAP are located in the same building. TANF clients are referred to the LIHEAP Program. We also coordinate with the Elder's program and Housing to veryone who needs help is accessing a program.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

8.6 What is your process for selecting local administering agencies?

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency Community Services Agency **Energy / Environment Agency** Housing Agency Welfare Agency Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? 8.5b Who processes benefit payments to gas and electric vendors? 8.5c who processes benefit payments to bulk fuel vendors? 8.5d Who performs installation of weatherization measures? If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.7 How	8.7 How many local administering agencies do you use?					
8.8 Have	re you changed any local administering agencies in the last year?					
8.9 If so	, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -					
	Agency is under criminal investigation					
	Added agency					
	Agency closed					
	Other - describe					
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.					

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling C Yes C No
Crisis © Yes © No
Are there exceptions? O Yes O No
If yes, Describe.
All payments are made directly to the vendor, never to the applicant.
9.2 How do you notify the client of the amount of assistance paid? A letter of approval is sent to the address on the client's application.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? LIHEAP sends a guarantee to the vendor and also makes direct payment to the appropriate account numbers so that all credits are clearly tracked.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? We maintain a positive, professional working relationship with all vendors. Clients are not put in the middle of the decisions or asked to deliver messages or payments.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)					
	O	ounting and tracking of LIHEAP funds?	inteed and then paid with a check or credit c	and Payments to the yendor or credit	
card are processe guarantees and p	ed through the Bellwether j	purchasing system. MOnthly expenditure re	eports are received from the Tribal Accounti	ing department to compare with clients	
Audit Process					
10.2. Is your LI	HEAP program audited a	annually under the Single Audit Act and	OMB Circular A - 133?		
			table condition cited in the A-133 audits, gency from the most recently audited fisca		
No Findings 🗹					
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1					
10.4. Audits of	Local Administering Age	ncies			
What types of a Select all that a		s do you have in place for local adminster	ring agencies/district offices?		
Local	agencies/district offices a	re required to have an annual audit in co	ompliance with Single Audit Act and OMI	3 Circular A-133	
Local	agencies/district offices a	re required to have an annual audit (othe	er than A-133)		
Local	agencies/district offices'	A-133 or other independent audits are re-	viewed by Grantee as part of compliance	process.	
Grantee conducts fiscal and program monitoring of local agencies/district offices					
Compliance Monitoring					
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply					
Grantee employ	vees:				
✓ Internal program review					
✓ Departmental oversight					
Secondary review of invoices and payments					
Other program review mechanisms are in place. Describe:					
Local Adminstering Agencies / District Offices:					
On - site evaluation					
Annu	al program review				

Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
Monitoring is completed through the TAS database and Bellwether purchasing system. All payments require a two step approval process before funds can be expended. Expenditure reports are monitored on a monthly basis.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.
Tribal Council meeting(s)
Public Hearing(s)
Draft Plan posted to website and available for comment
Hard copy of plan is available for public view and comment
Comments from applicants are recorded
Request for comments on draft Plan is advertised
Stakeholder consultation meeting(s)
Comments are solicited during outreach activities
Other - Describe:
Annual Tribal General Council meeting
11.2 What changes did you make to your LIHEAP plan as a result of this participation?
We have added major appliance repair or replacement per community member need and request in the past year.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?
Date Event Description
11.4. How many parties commented on your plan at the hearing(s)?
11.5 Summarize the comments you received at the hearing(s).
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?
If any of the above questions require further explanation or clarification that could not be made in the fields provide attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

In the denial letter we include a statement that informs the client of their right to appeal and provides information about the appeal process. Applicants must submit a request for a hearing with the program coordinator or designee. The request must be in writing, signed, dated, and made within ten working days of the letter. The program coordinator has 10 working days to make a decision and respond to the applicant. If the applicant is not satisfied, then the applicant can submit a request to meet with the executive director (now general manager), who will provide them a meeting within 5 days of their request and will make a decision within 10 working days. If the issue continues to be unresolved, the applicant has the right to request a fair hearing through the Tribal court.

12.5 When and how are applicants informed of these rights?

Applications include information regarding the appeal process. All written decisions, either the letter of approval or the letter of denial, list the information and rights.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Please see 12.4. The process is the same.

12.7 When and how are applicants informed of these rights?

The LIHEAP application contains this information.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Staff attend community events and distribute energy conservation information and products including informative brochures, informative coloring books for children, weather stripping and insulative plastic for windows.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Close management of the budget and recently enacted budget control methods in the Bellwether system create internal hard stops to ensure funds are spent appropriately and from the right categories.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

The Quileute Tribal LIHEAP Program serves a relatively static number of households each year, regardless of the number of assurance 16 activities we complete.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? 136

13.6 How many households received these services? 107

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)				
14.1 Do you plan to submit an application for the leveraging incentive program? Yes No				
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.				
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1				

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doe Yes No	es your training program address fraud reporting and prevention?
-	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

SI - 424 - MANDATON I							
Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.							
Online Fraud Reporting							
Dedicated Fraud Reporting Hotline							
Report directly to local agency/district office or Grantee office							
Report to State Inspector General or Attorney General							
Forms and procedures in pl	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
Other - Describe:							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	lect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	icati	on					
Website							
Other - Describe:							
17.2. Identification Documentation Req	uirei	nents					
a. Indicate which of the following forms	of ic	dentification are required or requeste	ed to	be collected from LIHEAP applicant	ts or	their household members.	
	Collected from Whom?						
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
	>	Requested	>	Requested		Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested	>	Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested	>	Requested		Requested	
1	\equiv		$\overline{}$	All Adults in All Adults in	T	All Household All Household	

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1							
		•	···	·			
	b. Describe any exceptions to the above policies. Applicants with a previous copy scanned into the TAS database do not need to provide an additional copy of their social security card unless their name has changed.						
17.3	Identification Verification						
		he authenticity of ide	ntification documen	ts provided by client	ts or household memb	ers. Select all that a	pply
	Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply Verify SSNs with Social Security Administration						
	Match SSNs with death records from Social Security Administration or state agency						
	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
	Match with state Department of Labor system						
	Match with state and/or federal corrections system						
	Match with state child support system						
	Verification using private software (e.g., The Work Number)						
>	In-person certification by staff (for tribal grantees only)						
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	y)		
	Other - Describe:						
17.4	. Citizenship/Legal Residency Verificat	tion					
Wha	at are your procedures for ensuring tha	nt household members	s are U.S. citizens or	aliens who are qual	ified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citizen	nship or legal residen	cy				
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	dency			
	Noncitizens must provide documer	ntation of immigration	n status				
	Citizens must provide a copy of the	eir birth certificate, n	aturalization papers	s, or passport			
	Noncitizens are verified through th	ne SAVE system					
>	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID c	ard			
	Other - Describe:						
17.5	. Income Verification						
Wha	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
>	Require documentation of income for	or all adult household	members				
	Pay stubs						
	Social Security award letters	:					
	✓ Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance let	tters					
	Other - Describe:						
>	Computer data matches:						
	Income information matched	l against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment bene	efits verified with stat	e Department of Lal	bor			
	Social Security income verifi	ed with SSA					
	Utilize state directory of new	hires					
	Other - Describe:						

17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Weatherization work requires completion of the Tribal Personal Services Contract process, including purchase of a Tribal Business License, before a contractor can begin weatherization projects.
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe:
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Consumption Consumption Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure

17.9. Benefits Policy - Bulk Fuel Vendors				
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel				
vendors? Select all that apply.				
✓ Vendors are checked against an approved vendors list				
Centralized computer system/database is used to track payments to all vendors				
Clients are relied on for reports of non-delivery or partial delivery				
Two-party checks are issued naming client and vendor				
Direct payment to households are made in limited cases only				
Vendors are only paid once they provide a delivery receipt signed by the client				
Conduct monitoring of bulk fuel vendors				
Bulk fuel vendors are required to submit reports to the Grantee				
Vendor agreements specify requirements selected above, and provide enforcement mechanism				
Other - Describe:				
17.10. Investigations and Prosecutions				
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.				
Refer to state Inspector General				
Refer to local prosecutor or state Attorney General				
Refer to US DHHS Inspector General (including referral to OIG hotline)				
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public				
Grantee attempts collection of improper payments. If so, describe the recoupment process				
Attempt to recoup overpayment or improper payments to vendors when discovered.				
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?				
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated				
✓ Vendors found to have committed fraud may no longer participate in LIHEAP				
✓ Other - Describe:				
Employees committing fraud are terminated and referred to law enforcement and Tribal prosecutor.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided,				

attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

191 Ocean Drive * Address Line 1		
Address Line 2		
Address Line 3		
La Push <u>*</u> City	WA <u>* State</u>	98350 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

Page 44

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		