DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

<u> </u>							
* 1.a. Type of Submission: • Plan		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request?		ng Request?	* 1.d. Version: Initial Resubmission
				Explanation:			Revision Update
				2. Date Received:			State Use Only:
				3. Applicant Io	dentifier:		
				4a. Federal En	tity Ident	ifier:	5. Date Received By State:
				4b. Federal Av	ward Iden	tifier:	6. State Application Identifier:
7. APPLICANT	INFORMATION						
* a. Legal Name	e: State of Alaska						
* b. Employer/Taxpayer Identification Number (EIN/TIN): 920			6001185	* c. Organizat	ional DUN	NS: 80938654	43
* d. Address:							
* Street 1:	* Street 1: PO Box 110640			Street 2:			
* City:	JUNEAU			County:			
* State:	AK			Province:			
* Country:	United States			* Zip / Post	al Code:	99811-0640	
e. Organization	al Unit:			<u>*</u>		<u> </u>	
Department Name: Department of Health & Social Services				Division Name Division of Pu		tance	
f. Name and con	tact information of pers	on to be contacted on m	atters involving t	his application:			
Prefix:	* First Name: Middle Nam Susan M		Middle Name: M	* Last Name: Marshall			
Suffix:	Title: LIHEAP Coordinator		Organizational Heating Assist	d Affiliation:			
* Telephone Number: 907-465-3099	Fax Number 907-465-5154		* Email: susan.marshall	nall@alaska.gov			
* 8a. TYPE OF A: State Govern							
b. Additional	Description:						
* 9. Name of Fe	deral Agency:						
			log of Federal Dom Assistance Number			CFDA Title:	
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home Enei	gy Assistance
	Title of Applicant's Proj ome Energy Assistance Pr						
12. Areas Affect Statewide	ted by Funding:						
13. CONGRESS	SIONAL DISTRICTS O	F:					
* a. Applicant				b. Program/Pr LIHEAP	oject:		
Attach an addit	ional list of Program/Pro	oject Congressional Dist	ricts if needed.				

only 1 district (At Large) in Alaska				
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:	
a. Start Date: 10/01/2015	b. End Date: 09/30/2016		* a. Federal (\$): \$0	b. Match (\$): \$0
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTIV	VE ORDER 12	2372 PROCESS?	
a. This submission was made availab	le to the State under the Executive Order	12372		
Process for Review on :				
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.		
c. Program is not covered by E.O. 12	372.			
* 17. Is The Applicant Delinquent On A O YES O NO	ny Federal Debt?			
Explanation:				
accurate to the best of my knowledge. I a	(1) to the statements contained in the list also provide the required assurances** are nents or claims may subject me to crimina	nd agree to con	nply with any resulting tern	ns if I accept an award. I am aware that
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is	contained in the announcen	nent or agency specific instructions.
18a. Typed or Printed Name and Title o Valerie J. Davidson	f Authorized Certifying Official		18c. Telephone (area code, (907) 269- 7800 Ext.	number and extension)
			18d. Email Address val.davidson@alaska.gov	
18b. Signature of Authorized Certifying	Official	_	18e. Date Report Submitte 09/01/2015	ed (Month, Day, Year)
Attach supporting docum	nents as specified in agenc	y instruc	tions.	

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 04/30/2016 Heating assistance V Cooling assistance Crisis assistance 11/01/2015 04/30/2016 V 04/01/2016 09/30/2016 Weatherization assistance V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) Heating assistance 67.00% Cooling assistance 0.00% 10.00% Crisis assistance Weatherization assistance 3.00% Carryover to the following federal fiscal year 9.00% Administrative and planning costs 10.00% 1.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

~	Н	eating assistance				Cooling assistance		
	W	Weatherization assistance				Other (specify:)		
_		ty, 2605(b)(2)(A) - Assurance 2, 2605(c						
Yes	No No	households categorically eligible if one	household member recei	ves one	of the following c	ategories of benefits in	the left column below?	
If you	answered "Yo	s" to question 1.4, you must complete	the table below and answ	er quest	ions 1.5 and 1.6.			
			Heating		Cooling	Crisis	Weatherization	
TANF			⊙ Yes O No	!	es 💽 No		C Yes O No	
SSI			⊙ Yes ○ No		es 💽 No	Yes ○ No	C Yes O No	
SNAP			€ Yes C No		es 💽 No	⊙ Yes O No	C Yes ⊙ No	
Means	-tested Veterans	Programs	O Yes O No	C Ye	es 🖲 No	○ Yes No	C Yes ⊙ No	
		Program Name	Heating		Cooling	Crisis	Weatherization	
	(Specify) 1	LIHEAP	O Yes O No		Yes 🖸 No	C Yes O No	€ Yes C No	
		cally enroll households without a direc	t annual application? 🖸	Yes 💽	No			
If Yes	s, explain:							
1.6 H	ow do you enst	re there is no difference in the treatme	ent of categorically eligibl	e housel	holds from those	not receiving other pub	lic assistance when	
		ty and benefit amounts? is only used for the income verification	portion of our calculation.	All hous	eholds must comp	lete an applicati, provide	proof of out-of-pocket costs	
greate	r than \$200 per	year, and meet the other eligibility criter	a. We use the same benefi	t determi	ination calculation	for all households.	· · ·	
SNAF	P Nominal Payn	ents						
		LIHEAP funds toward a nominal pay	ment for SNAP househole	ds? O Y	es 💽 No			
		s'' to question 1.7a, you must provide						
1.7b A	Amount of Non	inal Assistance: \$0						
1.7c F	requency of A	sistance						
	Once Per Yea	r						
	Once every fi	ve years						
	Other - Descr	ibe:						
1.7d I	How do you co	firm that the household receiving a no	ominal payment has an en	nergy cos	st or need?			
Deteri	mination of Elig	ibility - Countable Income						
1.8. In	n determining	household's income eligibility for LII	IEAP, do you use gross ir	ncome or	r net income ?			
>	Gross Income							
	Net Income							
1.9. S	elect all the ap	olicable forms of countable income use	d to determine a househo	ld's inco	ome eligibility for	LIHEAP		
>	Wages							
>	Self - Employ	ment Income						
>	Contract Inco	me						
>	Payments fro	n mortgage or Sales Contracts						
~	Unemployme	nt insurance						
~	Strike Pay							

>	Social Security Administration (SSA) benefits
	✓ Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child

Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
by of the above questions require further explanation or clarification that could not be made in the fields provided, ich a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

	Section 2 - Heating Assistance						
Eligibility, 2605(b)((2) - Assurance 2						
2.1 Designate the in	ncome eligibility threshold used for the heating	g componen	iet:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
2.2 Do you have ad HEATING ASSITA	lditional eligibility requirements for ANCE?	⊙ Yes (○ No				
2.3 Check the appr	ropriate boxes below and describe the policies	for each.					
Do you require an	Assets test ?	O Yes	• No				
Do you have additi	ional/differing eligibility policies for:						
Renters?		O Yes	● No				
Renters Livi	ng in subsidized housing ?	⊙ Yes (O _{No}				
Renters with	utilities included in the rent ?	O _{Yes} (● No				
Do you give priorit	ty in eligibility to:						
Elderly?		⊙ Yes (O _{No}				
Disabled?		⊙ Yes (O _{No}				
Young childr	ren?	⊙Yes ONo					
Households v	with high energy burdens ?	C Yes ⊙ No					
Other?		C Yes ⊙ No					
Explanations of po	olicies for each "yes" checked above:	<u>] </u>					
subsidized housing a Priority is given to e season their applicat	and all utilities are included, they do not qualify f elders and disabled in two ways. First, they are so tions are identified by a green dot on the folder at	for a heating ent application and these case	s above the utility allowance they receive in order to q g assistance benefit because they have no costs. ions in late August and can apply in September (before es are worked first when we get to the date they applie 2-mailed applications in early September, before the of	e anyone else). After the start of the ed on (so if we have 100 cases on a			
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how y	ou prioritize the provision of heating assistant	e tovulnera	able populations,e.g., benefit amounts, early applica	ation periods, etc.			
season their applicat given day, the green	ations are identified by a green dot on the folder and dots are worked first). Families with young child	nd these case dren are pre-	ons in late August and can apply in September (before es are worked first when we get to the date they applie -mailed applications in early September, before the off y get one extra point (\$130 extra) because tehy are par	ed on (so if we have 100 cases on a ficial start of the season. Also, if an			
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all	that apply):				
✓ Income							
Family (house	sehold) size						
✓ Home energy	cost or need:						
✓ Fuel ty	vpe						
	ate/region						
	dual bill						

✓ Dwelling type						
Energy burden (% of income spent on home	energy)					
Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2016:						
Minimum Benefit	\$260	Maximum Benefit	\$4,550			
2.7 Do you provide in-kind (e.g., blankets, space heaters)	and/or other forms o	f benefits? C Yes O No				
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance								
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2								
3.1 Designate The	3.1 Designate The income eligibility threshold used for the Cooling componenet:								
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1				0.00%					
3.2 Do you have ac COOLING ASSITA	dditional eligibility requirements for ANCE?	C Yes	○ No						
3.3 Check the appr	ropriate boxes below and describe the poli-	cies for each.							
Do you require an	Assets test ?	C Yes	C _{No}						
Do you have addit	Do you have additional/differing eligibility policies for:								
Renters?		C Yes	O No						
Renters Livi	ng in subsidized housing ?	C Yes	C _{No}						
Renters with	utilities included in the rent ?	C Yes	C _{No}						
Do you give priori									
Elderly?		C Yes	O _{No}						
Disabled?		C Yes	C _{No}						
Young children?		C Yes	C No						
Households	with high energy burdens ?	Cyes	C Yes C No						
Other?		C Yes	C _{No}						
Explanations of po	olicies for each "yes" checked above:	"							
3.4 Describe how y	you prioritize the provision of cooling assis	tance tovulnera	able populations,e.g., benefit amounts,	early application periods, etc.					
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)((B)							
3.5 Check the vari	ables you use to determine your benefit lev	els. (Check all	that apply):						
Income									
Family (hous	sehold) size								
Home energy	y cost or need:								
Fuel t	ype								
Clima	nte/region								
Indivi	idual bill								
Dwell	ing type								
Energ	y burden (% of income spent on home ene	ergy)							
Energ	gy need								
Other	· - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.6 Describe estimated benefit levels for FY 2016:			
Minimum Benefit	\$0	Maximum Benefit	\$0
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or of	ther forms of bei	nefits? Oyes Ono	
If yes, describe.			
If any of the above questions require further exattach a document with said explanation here.	xplanation o	r clarification that could not be made in the field	s provided,

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

<u> </u>							
	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c)), 2605(c)(1)(A)						
4.1 Designate the in	ncome eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes	HHS Poverty Guidelines	150.00%				
4.2 Provide your L	IHEAP program's definition for determining a crisis.						
	The household must be within 48 hours of shutoff, out of fuel, or within a day of running out of fuel. Also, their income for the month prior to the date they signed their application must be less than their shelter costs (mortgage/rent, electric and heat) for the same time period.						
4.3 What constitut	es a <u>life-threatening crisis?</u>						
Same as above exce	ept the outdoor temperature is at or below 32 degrees farenheit.						
Crisis Requiremen	nt, 2604(c)						
4.4 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 48Hours	3				
4.5 Within how ma	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thro	eatening situations? 18Hours				
Crisis Eligibility, 26	505(c)(1)(A)						
4.6 Do you have ad	Iditional eligibility requirements for CRISIS ASSISTANCI	E? O Yes O No					
4.7 Check the appr	ropriate boxes below and describe the policies for each						
Do you require an	Assets test ?	C Yes ⊙ No					
Do you give priorit	ty in eligibility to :	•					
Elderly?		• Yes O No					
Disabled?		• Yes O No					
Young Child	ren?	⊙ Yes ○ No					
Households v	with high energy burdens?	C Yes O No					
Other?		C Yes O No					
In Order to receive	e crisis assistance:	н.					
Must the hou tank?	isehold have received a shut-off notice or have a near empt	y Yes ONo					
Must the hou	sehold have been shut off or have an empty tank?	• Yes O No					
Must the hou	sehold have exhausted their regular heating benefit?	C Yes O No					
Must renters eviction notice ?	with heating costs included in their rent have received an	⊙ Yes ○ No					
Must heating	z/cooling be medically necessary?	○ Yes					
Must the hou	sehold have non-working heating or cooling equipment?	C Yes O No					
Other?		C Yes O No					
Do you have additi	ional / differing eligibility policies for:	Ji.					
Renters?		○ Yes					
Renters livin	g in subsidized housing?	• Yes • No					

Renter	s with utilities included in the rent?			O Yes O No		
Explanations	of policies for each "yes" checked above:		- 11			
	Renters who live in subsidized housing must show \$200/yr in out-of-pocket heating costs, above the utility allowance they received, in order to qualify for benefits. If they live in subsidized housing and all utilities are included, they do not qualify for a heating assistance benefit because they have no costs.					
	CD C					
Determination						
4.8 How do y	ou handle crisis situations? Separate component					
	Fast Track					
<u> </u>						
	Other - Describe:					
4.9 If you have	ve a separate component, how do you determ	nine crisis ass	sistance benef	its?		
	Amount to resolve the crisis.					
\checkmark	Other - Describe:					
	Amount to resolve the crisis up to the total gr	ant amount the	ey are eligible	for.		
Crisis Require	ements, 2604(c)					
4.10 Do you a	accept applications for energy crisis assistan	ce at sites tha	t are geograp	hically accessible to all households in the area to be served?		
⊙ Yes C	No Explain.					
commpleting send it to the	the application and ensuring all documentation	n is include. Ir	n extenuating o	to us. We also use fee agents in rural, outlying communities to assist with circumstances, we will take the application over the phone, work the benefit and after we get all the documentation back, we recoup the payment. This is only done		
4.11 Do you p	provide individuals who are physically disab	oled the mean	s to:			
	plications for crisis benefits without leaving	their homes?				
	No If No, explain.					
	he sites at which applications for crisis assis	tance are acc	epted?			
	No If No, explain.					
In extenuating		ver the phone,	work the bene	eans of intake to those who are homebound or physically disabled? efit and send it to the household for signature and support documentation. If they do		
Benefit Level	ls, 2605(c)(1)(B)					
4.12 Indicate	the maximum benefit for each type of crisis	s assistance of	fered.			
Winter Cı	risis \$4,550 maximum benefit					
Summer (Crisis \$0 maximum benefit					
Year-rour						
	provide in-kind (e.g. blankets, space heaters	, fans) and/or	other forms	of benefits?		
C Yes O No If yes, Describe						
4 14 Do von	provide for equipment renair or replacemen	ıt uşina ericie	funds?			
4.14 Do you provide for equipment repair or replacement using crisis funds? O Yes No						
	red "Yes" to question 4.14, you must compl	ete guestion 4	.15.			
	ppropriate boxes below to indicate type(s) o	_				
	VF-(d)	Winter	Summer	Year-round Crisis		
Heating syste	em renair	Crisis	Crisis			
	em replacement					
Cooling syste						
I cooming syste						

Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?		
C Yes O No					
If you responded "Yes" to question 4.16, you must respo	nd to question	n 4.17.			
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	LIHEAP clients du	ring or after the moratorium period.	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 5: WEATHERIZATION ASSISTANCE Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2 5.1 Designate the income eligibility threshold used for the Weatherization component Household Size **Eligibility Guideline** Eligibility Threshold Add 150.00% All Household Sizes HHS Poverty Guidelines 5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? 💽 Yes 🧢 No **5.3 If yes, name the agency.** Alaska Housing Finance Corporation (AHFC) 5.4 Is there a separate monitoring protocol for weatherization? • Yes No WEATHERIZATION - Types of Rules 5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.) Entirely under LIHEAP (not DOE) rules Entirely under DOE WAP (not LIHEAP) rules Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply): **Income Threshold** Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities). Other - Describe: Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.) **Income Threshold** Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit. $We atherization\ measures\ are\ not\ subject\ to\ DOE\ Savings\ to\ Investment\ Ration\ (SIR\)\ standards.$ Other - Describe: Eligibility, 2605(b)(5) - Assurance 5 O Yes O No 5.6 Do you require an assets test? 5.7 Do you have additional/differing eligibility policies for : O Yes O No Renters Renters living in subsidized housing? 5.8 Do you give priority in eligibility to: Elderly? Yes No Disabled? Young Children? O Yes O No House holds with high energy burdens? Other? C Yes O No If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.

If a household contains an Elder, disabled individual or a child under the age of 6, their weatherization application is moved ahead of other households so that they can be addressed ahead of other households.			
If the applicant lives in subsidized housing, weatherization is usually addressed by their housing authority.			
Benefit Levels			
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? O Yes O No		
5.10 If yes, what is the maximum? \$0			
Types of Assitance, 2605(c)(1), (B) & (D)			
5.11 What LIHEAP weatherization measures do you provide? (Check all categori	es that apply.)		
Weatherization needs assessments/audits	Energy related roof repair		
Caulking and insulation	Major appliance Repairs		
Storm windows	Major appliance replacement		
Furnace/heating system modifications/ repairs	Windows/sliding glass doors		
Furnace replacement	Doors		
Cooling system modifications/ repairs	Water Heater		
Water conservation measures	Cooling system replacement		
Compact florescent light bulbs	Other - Describe: health and safety items as needed		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 S	elect all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
V	Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
/	Publish articles in local newspapers or broadcast media announcements.
/	Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
V	Mass mailing(s) to prior-year LIHEAP recipients.
V	Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
	Execute interagency agreements with other low-income program offices to perform outreach to target groups.
V	Other (specify):
	 We place a display ad in Sr. Voice, a monthly newspaperfor seniors. Our ads appear twice during the heating season. We send out pre-season, start-up packets with posters, flyers, staff contact information, crisis information, etc. to over 400 agencies in early September. We participate in an energy fairs put on by Homer Electric each fall. The Regulatory Commission of Alaska takes out applications out to fairs they participate in. We take advantage of other opportunities to make presentations and attend fairs as they arise.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:

8.6 What is your process for selecting local administering agencies?

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency** Commerce Agency **Community Services Agency Energy / Environment Agency** Housing Agency Welfare Agency ٧ Other - Describe: Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A 8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? Fee agents are used in outlying, rural communities throughout Alaska. 8.5 LIHEAP Component Administration. Weatherization Heating Cooling Crisis 8.5a Who determines client eligibility? State Welfare Agency Non-Applicable State Welfare Agency State Housing Agency 8.5b Who processes benefit payments to gas and electric Non-Applicable State Welfare Agency State Welfare Agency 8.5c who processes benefit payments to bulk fuel State Welfare Agency Non-Applicable State Welfare Agency vendors? 8.5d Who performs installation of weatherization State Housing Agency If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.7 How	many local administering agencies do you use?
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so,	why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 04/30/2014

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling C Yes • No
Crisis • Yes C No
Are there exceptions? • Yes No
If yes, Describe.
Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self harvest wood) heat clients. We are presently in the process of conducting outreach to wood cutters to become wood vendors so that we may reduce the number of direct pays we issue. To date, we've brought on 22 wood vendors since last season.
9.2 How do you notify the client of the amount of assistance paid?
Clients are mailed a Notice of Action (NOA) to their home. The NOA details how much assistance is being paid to each vendor (some clients chose to have part of their benefit go towards their electric account.)
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
It is covered in their vendor agreement.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
It is in our vendor agreement. We investigate any reports from clients of unfair treatment they feel they have suffered.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided,
attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
Case wThe Pr	 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Case workers do not process payments; they work the case and the account technician processes the actual payments. The Program Coordinator runs reports from the state's accounting system and monitors spending. 			
		ram to ensure we are doing things accuratel trative officer who also reviews spending to		
Audit Process				
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?	
		to the level of material weakness or repor rnment agency reviews of the LIHEAP ag		
No Findings				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1	financial	One case was found to be over income because the worker did not count the applicant's pension.	Yes	training changes
2	other	Leg audit feels that the dwelling factors in the state plan do not adequate cover all dwelling possibilities. This change needs to be addressed with a regulation change.	In Progress	procedure/policy changes
10.4 Audits of l	Local Administering Age	encies		
	nnual audit requirement	ts do you have in place for local adminster	ring agencies/district offices?	
Local	agencies/district offices a	are required to have an annual audit in co	ompliance with Single Audit Act and OMI	B Circular A-133
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)	
Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.
✓ Grant	ee conducts fiscal and pr	ogram monitoring of local agencies/distri	ct offices	
Compliance Monitoring				
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply				
Grantee employ	vees:			
✓ Internal program review				
Depar	tmental oversight			
Secondary review of invoices and payments				
Other program review mechanisms are in place. Describe:				
See attached HAP training plan and ET case review documents.				

Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
A percentage of all client files are reviewed and tested.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
not applicable - do not use local agencies
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
not applicable - do not use local agencies
Desk Reviews:
not applicable - do not use local agencies
10.8. How often is each local agency monitored ?
not applicable - do not use local agencies
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 11: Timely and Mean	ingful Public Participation, 2605	(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the developmer Select all that apply.	nt of your LIHEAP plan?	
Tribal Council meeting(s)		
✓ Public Hearing(s)		
✓ Draft Plan posted to website and available for comment	t	
✓ Hard copy of plan is available for public view and comp	nent	
✓ Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
✓ Other - Describe:		
 The hearing and plan comment requests were advertised through our legislative information offices and on Facebook. Conducted a meeting of the Heating Assistance Policy Advisory Committee on August 13 after the public hearing to discuss the plan, changes, and review of the previous year's successes and challenges. Sent out survey postcards to a random sample of 500 households that received heating assistance this season. 		
11.2 What changes did you make to your LIHEAP plan as a resu	lt of this participation?	
None		
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?		
	Date	Event Description
1	08/13/2015	Public Hearing - held in Juneau and open statewide via the Legislative Office Teleconference phone lines

11.4. How many parties commented on your plan at the hearing(s)? 0

11.5 Summarize the comments you received at the hearing(s).

The hearing was attended by myself, one other staff person, and two representatives from CPD (an oil vendor in Anchorage who was in town to visit one of their facilities). They came to meet staff and listen to the hearing. They did not have testimony or comments but did ask questions about how we determine the price per point as well as a few other operational questions. Here is the link to the audio of the public hearing. Talking starts at minute 14:46. http://akleg.gov/audio/

We received one comment in writing from Shishmaref IRA Council asking us not to lower the price per point we would be paying this coming season.

11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?

None. We cannot change the price per point because it is in statute and regulation.

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 1
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 1
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

Staff have been instructed to process the application with the information received instead of using historical data. If staff should see a discrepancy from previous years, they will contact the client for clarification before processing.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Information about requesting a review or fair hearing is included in the clients' notice of action. If a client decides to pursue a fair hearing they must notify the Heating Assitance Program in writing. Once the request is received, the supervisor reviews the case for accuracy and then a pre-hearing conference follows. If the matter is not resolved at the pre-hearing conference, a copy of the entire file and all case notes are forwarded to the Hearing Officer in Anchorage for them to proceed with the fair hearing.

12.5 When and how are applicants informed of these rights?

Applicants are informed in the application booklet under the "Rights and Responsibilities Section." It is also printed on each client's notice of action they receive in the mail informing them of the decision on their application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the application hasn't been worked yet and it is over 45 days old, we will pull the application and work it immediately. If the client complains after the application has been processed and benefit has been paid, then we would follow the same procedure as in section 12.4.

12.7 When and how are applicants informed of these rights?

Applicants are informed that it may take up to 45 days to process their application on the front page of our application booklet. Their right to a fair hearing is on page 2 of the application booklet under "Rights and Responsibilities."

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We have not had a formal program in the past. This service has been provided as part of the weatherization program through AHFC. We may purchase informational and energy saving items this year.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We will track our expenditures to make sure we do not exceed the 5% of our expected funding.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

This was not provided by our program in the previous fiscal year. It was provided by AHFC.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

No energy education benefits were provided during the previous federal fiscal year through LIHEAP

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

- 14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.
 - We obtain records from the State's Power Cost Equalization Program, AHFC, and our tribal partners.
 - We ask the PCE unit to provide us with a report showing which utilities participated, how much of a discount they received each month, and what the average
 annual electric bill ws (kWh) usage for each community.
 - We ask AHFC to provide us with information on the non-federal money they used to install weatherization measures in LIHEAP eligible homes. The amount they
 provide to us if from state funds and income through AHFC's mortgages that is used for weatherization.
 - We obtain CITGO information from the tribes. They provide us with the dollar amount of benefits paid to LIHEAP eligible households through CITGO.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?	
1	Power Cost Equalization - reduces the cost of electricity in rural Alaska	State General Fund Coordinated effort to reduce home energy costs.		
2	CITGO Heating Oil Payments	CITGO/Petroleos de Venezuela Available to prequalified LIHEAP tribal clients. Administered by tribes who also administer LIHEAP.		
3	Non Federal-Funded Weatherization Services Alaska Housing Finance Corporation (AHFC) Coordinated effort to reduce energy consumption. Each agency conducts outreach for the other. LIHEAP award is an automatic qualifier for weatherization.			
4	Alaska Affordable Heating Program	State General Fund	Monies are used to pay benefits to eligible LIHEAP households when LIHEAP funds are exhausted.	

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
✓ Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: The Staff Development and Training Section of the Division of Public Assistance is currently developing a web-based training for new employees that will standardize training for new workers. This will be provided in addition to the current training provided on-site with the ET III Trainer and Case Reviewer. Heating Assistance employees also take the following on-line trainings: HIPPA and Confidentiality, SOLQ Social Security Training.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
On-site training
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

~	Policies communicated through vendor agreements
>	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Do	
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB_Clearance_No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Information about disconnects avoided and reconnections is collected at the time of application and by phone calls from clients throughout the season. We will be collecting usage data from our vendors via an Excel spreadsheet that will be manually generated and mailed to our vendors. The information will be manually entered when we receive it back from the vendors. We plan on collecting data from all vendors except wood and coal vendors. We will bring them on board in a future year.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

Section 17: Program Integrity, 2605(b)(10)								
17.1 Fraud Reporting Mechanisms								
a. Describe all mechanisms available to	the public f	or reporting cases of suspecte	d wa	ste, fraud, and abu	se. Select all that a	pply	•	
Online Fraud Reporting								
Dedicated Fraud Reporting Hotline								
Report directly to local agency/district office or Grantee office								
Report to State Inspector G	Report to State Inspector General or Attorney General							
Forms and procedures in pl	and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse							
Other - Describe:								
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply								
✓ Printed outreach materials								
Addressed on LIHEAP appl	P application							
✓ Website								
Other - Describe:								
Fraud brochure								
17.2. Identification Documentation Req	uirements							
	,							
a. Indicate which of the following forms	of identifica	ation are required or request	ed to	be collected from I	IHEAP applicant	s or	their household me	mbers.
Type of Identification Collected	Collected from Whom?							
Type of Identification Conected	Applicant Only			All Adults in Household			All Household Members	
Social Security Card is photocopied and retained	Requi	red		Required		/	Required	
and retained	Pogue	noted.	_	Dagwastad		_	Daguagtad	
	Reque	esteu	>	Requested		>	Requested	
	Requi	red		Required			Required	
Social Security Number (Without actual Card)	~		>			>		
	Reque	ested		Requested			Requested	
Government-issued identification	Requi	red		Required			Required	
card (i.e.: driver's license, state ID, Tribal								
ID, passport, etc.)	Reque	ested	\	Requested		>	Requested	
			1	All Adults in	All Adults in		All Household	All Household

	Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1	Verify against the State's Eligibility Information System (EIS)					~	
b. D	escribe any exceptions to the above poli	icies.					
17.3	3 Identification Verification						
Des	scribe what methods are used to verify t	the authenticity of ide	ntification documen	ts provided by clien	ts or household memb	oers. Select all that a	pply
	Verify SSNs with Social Security Ac	dministration					
L	Match SSNs with death records from	m Social Security Adı	ministration or state	agency			
_	interest per la wron peace engisting/ea	se management system	m (e.g., SNAP, TAN	F)			
<u> </u>	A service with genee 2 open timent of 2 a	-					
<u> </u>	A Matter with state and/or reactar cor	•					
	Match with state child support system Verification using private software (e.g., The Work Number)						
	, ermenton upmg private boroware		ber)				
H	In-person certification by staff (for		mallmant maanda (fa	n tuib al anomtosa ani	\		
	Match SSN/Tribal ID number with Other - Describe:	tribal database or en	rollment records (10	r tribai grantees on	<u>y)</u>		
15	4 Club 11 / 12 12 13 14 15 15 17 16 1						
	4. Citizenship/Legal Residency Verificat at are your procedures for ensuring that		s are U.S. citizens o	aliens who are ana	lified to receive LIHF	AP henefits? Select	all that annly
				unono who ure qua		an senemen senem	ш ши прој
	Client's submission of Social Secur		•	idency			
Ħ	Noncitizens must provide document			idency			
	Citizens must provide a copy of th			s, or passport			
	Noncitizens are verified through the	·		, . .			
V	Tribal members are verified throu	ıgh Tribal enrollment	records/Tribal ID o	ard			
V	Other - Describe:						
Non	Noncitizens are verified if questionable						
17.5	5. Income Verification						
Wh	at methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
V	Require documentation of income f	or all adult household	l members				
	Pay stubs						
	Social Security award letters	š					
	Bank statements						
	✓ Tax statements						
<u> </u>	Zero-income statements						
	✓ Unemployment Insurance le	tters					
	Other - Describe:						
•	Computer data matches:						
	Income information matched	d against state compu	ter system (e.g., SNA	AP, TANF)			
	✓ Proof of unemployment bene	efits verified with stat	e Department of La	bor			
	Social Security income verifi	ied with SSA					
	Utilize state directory of new	v hires					

Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
We check to see if the business is registered with the Better Business Bureau and if they are we check to see if there are any complaints and their resolution.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
 If the client provided inaccurate information, then the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for receoupment/repayment if full payment cannot be made. If it is an agency error, the client is notified of the error but recoupment is not enforced. If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

10002 Glacier Highway, Suite 200 * Address Line 1		
Address Line 2		
Address Line 3		
Juneau <u>* City</u>	AK * State	99801 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
Cooling component benefit matrix, if applicable
Minutes, notes, or transcripts of public hearing(s).